



Infor VISUAL 9.0.8 Service Pack 4 Release Notes

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About this document

These release notes include this information:

- How to install the service pack
- A list of the repaired defects that are included in the service pack

Intended audience

The intended audience of this document is a qualified database administrator.

Installing the service pack

Infor strongly recommends that you install the service pack in a test environment for evaluation prior to updating the production environment.

Updating an existing installation of VISUAL 9.0.8

To update an existing installation of VISUAL, complete these procedures:

- Updating VISUAL programs
- Applying patch scripts

Updating VISUAL programs

Use this procedure to update the executables, DLLs, QRPs, and other files. You do not need to reinstall the runtimes.

- 1 From the disk or directory where you downloaded the maintenance release, double-click **Setup.exe**.
- 2 Click **Next**.
- 3 Select one of these options:

Install VISUAL 9.0.8 Application Server Set Up

Select this option to update your application server.

Install VISUAL Full Installation on Stand Alone PC

Select this option to install all VISUAL applications on a client.

Install VISUAL 9.0.8 Client Only Setup

Select this option to update the files that are used in a client installation. Client installation files include the user documentation, Pricebook files, COM files, and ActiveX controls. It will not install the full set of executables. When you select this option and then click Next, you are prompted to specify the location of VM.exe on your server.

- 4 Click **Next**. The installer displays the path to your VISUAL directory. To install the programs in a different location, click the **Change...** button to specify a new location for the installation.
- 5 Click **Next**.
- 6 Click **Install** to begin the installation.
- 7 Repeat the process for a full installation on all machines where you have installed all of the VISUAL executables. Repeat the process for a client installation on all machines that access VISUAL but do not have the full set of executables installed.

Applying patch scripts

Run the available patch scripts in sequential order.

To verify your current patch script level, select **Help > About** from the main VISUAL menu. The current patch level is displayed on the Database and Patch Level line.

- 1 Navigate to the directory where you store your VISUAL executables and launch the Conversion Utility, VMCVTUTL.exe.
- 2 Sign in with SYSADM credentials.
- 3 Verify that the information displayed for the database is correct. Correct any errors before proceeding.
- 4 Click **Run Script**.
- 5 Select the patch script to apply. For example, if the patch level of your database is 908.1, apply patch script 2. Patch scripts are specific to the type of database that you use for VISUAL:
 - Oracle patch scripts begin with OR908P
 - SQL Server patch scripts begin with SS908P
- 6 Click **Open**. The patch script is applied to the database.
- 7 Repeat the process as necessary to install other patch scripts for your database type.

Installing VISUAL 9.0.8 for the first time using the SP4 installer

If you are upgrading from a previous version of VISUAL or if you have never installed Infor VISUAL use the Infor VISUAL Applications Installation Guide to install VISUAL and its components.

After you complete the procedures in the Applications Installation Guide, use the database installation guide for your database engine to create or update the VISUAL database.

After you complete the procedures in the installation guide for your database engine, use this procedure to apply the patch script for your database:

- 1 Navigate to the directory where you store your VISUAL executables and launch the Conversion Utility, VMCVTUTL.exe.
- 2 Sign in with SYSADM credentials.
- 3 Verify that the information displayed for the database is correct. Correct any errors before proceeding.
- 4 Click **Run Script**.
- 5 Navigate to the patch script 1 for your database type:
 - For Oracle, navigate to OR908P01.
 - For SQL Server, navigate to SS908P01.
- 6 Click **Open**. The patch script is applied to the database.
- 7 Repeat step 4 through 6 for the other patch scripts for your database type.

Enhancements

Sorting of trace IDs in Shipping Entry

Use the DisplayTraceBy preference in Preferences Maintenance to specify how to sort trace IDs when you ship a customer order line that is linked to a work order.

To set the preference:

- 1 Select **Admin > Preferences Maintenance**.
- 2 Click the **Insert** button.
- 3 Specify this information:

Section

Shipping

Preference

DisplayTraceBy

Value

Specify one of these values:

- **D.** Specify D to sort by trace ID.
 - **S.** Specify S to display first the trace IDs that are reported against the work order linked to the customer order that you are shipping.
 - **W.** Specify W to display only the trace IDs that are reported against the work order linked to the customer order that you are shipping.
- 4 Click **Save**.

Copying costs in Shop Resource Maintenance

When creating a resource by copying an existing resource, you can now copy the costs.

Resolved issues

This table lists the issues that are resolved in the service pack. The table shows the application name, file name, version number, defect number, and description of the resolution. The table is sorted by application name.

Table entries with an application name of “VISUAL API Toolkit” represent a group of files that must be updated together to work properly. See Appendix A.

* Indicates that the file is included in both a client installation and a full installation. Files without the asterisk are not included in the client install.

Application Name	File Name	Defect	Description
A/P Invoice Entry	VFAPIENT	690304	Fixed issue with being able to create multiple invoices for a receiver when the ability to do so is not allowed.
A/P Invoice Entry	VFAPIENT	709790	Fixed issue with total amount not being calculated correctly when vouchering more than one receipt.
A/P Invoice Entry	VFAPIENT	710664	Improved performance when vouchering multiple orders in a single session.
A/P Invoice Entry	VFAPIENT	715807	Fixed issue with the format of payable invoice amounts when a service receipt has a minimum charge and a fixed charge.
A/P Invoice Entry	VFAPIENT	721435	Fixed issue with receiving an error in the event viewer after exiting the form by clicking the X button.
A/R Invoice Entry	VFARIENT	687002	Fixed issue with receiving a cursor error when the Customer View panel is enabled.
A/R Invoice Entry	VFARIENT	720520	Fixed issue with the printing of the Ship To address on invoices created in AR Invoice Entry.
A/R Invoice Entry	VFARIENT	724253	Fixed issue to print the ship to address from the customer record when a ship to address is not specified on an order.

Resolved issues

Application Name	File Name	Defect	Description
A/R Invoice Entry	VFARIENT	724719	Fixed issue with %CompanyName and %SiteName tokens not being populated when they are used in the footer or header.
A/R Invoice Entry	VFARIENT	717594	Fixed issue with the calculation of the grand total when VAT is enabled.
Accounting Window	VFGLAWIN	667609	Fixed issue with records not being saved when using the advanced browse to import records from Excel.
Application Global Maintenance	VMAPLGLB	722044	Fixed issue with midnight being used as the time when None is selected as a Run At time in the Visual Reporting Data Loader dialog.
Average Costing Application	VFAVGCST	721298	Fixed issue with exiting the executable after location to location transfers.
BOD to Database Service	BOD2DBSRVC	713997	Fixed issue with line item commission percentage not being defaulted to the customer salesrep.
Cash Book	VFCASHBK	715760	Fixed issue with report format override by site ID not functioning correctly when generating a Bank Statement Reconciliation report.
Contact Maintenance	VMCONMNT	667609	Fixed issue with records not being saved when using the advanced browse to import records from Excel.
Costing Tools	VMAPLTLS	713965	Fixed issue with incorrect purchase receipt return values when non-system, non-tracking currency is used. The issue occurred when parts were consigned from the customer.
Costing Tools	VMAPLTLS	722261	Fixed incorrect distributions when partial shipments are made for buy/sell orders that have an FOB type of Receiver.
Costing Tools	VMAPLTLS	723675	Fixed an out of balance issue that occurred when PO returns were made on old, non-tracking currency purchase orders.
Costing Utilities	VMAPLUTL	713965	Fixed issue with incorrect purchase receipt return values when non-system, non-tracking currency is used. The issue occurred when parts were consigned from the customer.

Application Name	File Name	Defect	Description
Costing Utilities	VMAPLUTL	722261	Fixed incorrect distributions when partial shipments are made for buy/sell orders that have an FOB type of Receiver.
Costing Utilities	VMAPLUTL	723675	Fixed an out of balance issue that occurred when PO returns were made on old, non-tracking currency purchase orders.
Customer Backlog Report	VMCBORPT	720510	Fixed issue with incorrect foreign currency values.
Customer Maintenance	VMCUSMNT	667609	Fixed issue with records not being saved when using the advanced browse to import records from Excel.
Customer Maintenance	VMCUSMNT	711131	Fixed issue with contact information not being saved when creating a new customer from an existing customer.
Customer Order Entry	VMORDENT	656710	Fixed issue with multiple labels being printed when the label includes only customer order header information and the order has multiple order lines.
Customer Order Entry	VMORDENT	686360	Fixed issue with discount percentages being replaced after choosing not to replace them.
Customer Order Entry	VMORDENT	708769	Added a warning message when deleting lines that are linked to work orders.
Customer Order Entry	VMORDENT	713144	Fixed issue with prepaid AR Invoices not being included in the sales document lifecycle.
Customer Order Entry	VMORDENT	717105	Fixed issue with the unit price reverting to default unit price after updating an existing order.
Customer Order Entry	VMORDENT	720369	Fixed issue with the inability to print ORDERING thermal labels for customer order lines with blank part IDs.
Customer Order Entry	VMORDENT	609251	Fixed issue with Print to Email and email notifications not functioning when an email client was not installed or a local exchange server was not used.
Document Maintenance	VMDOCMNT	667609	Fixed issue with records not being saved when using the advanced browse to import records from Excel.

Resolved issues

Application Name	File Name	Defect	Description
Document Maintenance	VMDOCMNT	719829	Increased the maximum number of rows that can be held in memory for the documents table and the Copy/Move Documents dialog.
Employee Maintenance	VMEMPMNT	667609	Fixed issue with records not being saved when using the advanced browse to import records from Excel.
Equipment Maintenance	VMEQMNT	667609	Fixed issue with records not being saved when using the advanced browse to import records from Excel.
Estimating Window	VMESTWIN	715958	Fixed issue with cursors not being closed when exiting the Part Quoting History dialog.
Estimating Window	VMESTWIN	717543	Increased the number of lines that can be added to the table to 10000.
Estimating Window	VMESTWIN	720436	Fixed issue with receiving an insert error after changing an operation type in Quick Quote.
Estimating Window	VMESTWIN	721887	Fixed issue with the Info/Costs button not opening its associated dialog in Quick Quotes. This issue was due to a problem with recalculation of quantities.
Estimating Window	VMESTWIN	723906	Fixed issue with terms description not reflecting the terms ID and details.
Financials Application Global Maintenance	VFAPLGLB	666022	Fixed issue to prevent users from copying G/L interface into its own site.
Global Scheduler DLL	VMGLBDLL.DLL	722299	Fixed issue with a material constraint being generated when there is enough on-hand quantity available.
Infor VISUAL Manufacturing Guide*	VISUALMANUFACTURING.PDF	720049	Revised the Setting Up Coproducts topic to eliminate the need to refer users to an earlier step in the procedure.
Infor VISUAL Sales User's Guide*	VISUALSALES.PDF	721002	Removed description of order entry warning dialog from the description of the Credit Limit field in Customer Maintenance.
Inter Branch Transfer Receipt Entry	VMIBTRCV		Updated the processing of cross-site IBTs when a part is traced in one site but not the other.

Application Name	File Name	Defect	Description
Inter Branch Transfer Shipping Entry	VMIBTSHP		Updated the processing of cross-site IBTs when a part is traced in one site but not the other.
Inventory Costing Service	VMCSTSVC	713965	Fixed issue with incorrect purchase receipt return values when non-system, non-tracking currency is used. The issue occurred when parts were consigned from the customer.
Inventory Costing Service	VMCSTSVC	722261	Fixed incorrect distributions when partial shipments are made for buy/sell orders that have an FOB type of Receiver.
Inventory Costing Service	VMCSTSVC	723675	Fixed an out of balance issue that occurred when PO returns were made on old, non-tracking currency purchase orders.
Inventory Transaction Entry	VMINVENT	710563	Fixed issue of ambiguous work order ID being displayed on Inventory Transaction report.
Inventory Transaction Entry	VMINVENT	717951	Fixed issue with the number of decimal places in the Quantity field in the Trace Availability dialog.
Inventory Transaction Entry	VMINVENT	720899	Improved performance when processing large quantities of traced parts.
Inventory Transaction Entry	VMINVENT	724371	Fixed issue with an inv_trans record being associated with the wrong inventory transaction.
Label Print Utility	VMBTSLP	656710	Fixed issue with multiple labels being printed when the label includes only customer order header information and the order has multiple order lines.
Label Print Utility	VMBTSLP	720369	Fixed issue with the inability to print ORDERING thermal labels for customer order lines with blank part IDs.
Labor Entry	VMLABENT	715123	Fixed issue with receiving an incorrect "Work Order Base ID does not exist" error message.
Make BOD from external application	VMAKEBOD	721847	Fixed issues with sign-on.

Resolved issues

Application Name	File Name	Defect	Description
Manufacturing Main Menu	VM	720862	Fixed spelling of Authorization in ECN Entry program components in Security Maintenance.
Manufacturing Online Help*	VM.CHM	720049	Revised the Setting Up Coproducts topic to eliminate the need to refer users to an earlier step in the procedure.
Manufacturing Online Help*	VM.CHM	721002	Removed description of order entry warning dialog from the description of the Credit Limit field in Customer Maintenance.
Manufacturing Window	VMMFGWIN	709879	Fixed issue of purchase order total amount ordered being reset in Purchasing Lifecycle after the changing the view. This issue occurred when multiple purchase orders with multiple currencies are linked to a work order.
Manufacturing Window	VMMFGWIN	713431	Updated pop-up menu to enable or disable the appropriate selections based on the type of object selected.
Manufacturing Window	VMMFGWIN	716990	Fixed issue with records being locked when copying a work order from an engineering master.
Manufacturing Window	VMMFGWIN	717519	Fixed issue with Manufacturing Window not responding when using Search on Initial Entry.
Manufacturing Window	VMMFGWIN	721305	Fixed issue with receiving a “file does not exist” error when attaching a document to a work order header.
Manufacturing Window	VMMFGWIN	725510	Fixed issue with being unable to add a Work Order type document to the header card of an engineering master or work order.
Material Planning Window	VMPLNWIN	705443	Fixed issue with receiving an invalid error message when Inventory Transaction Entry is opened simultaneously by other applications.
Material Planning Window	VMPLNWIN	715342	Fixed issue with receiving an ORA-00930 error when running MRP in an Oracle database.

Application Name	File Name	Defect	Description
Material Planning Window	VMPLNWIN	716034	Fixed issue with cursors not being closed when exiting the Selling History dialog or Purchase Requisition History dialog.
Material Planning Window	VMPLNWIN	720925	Fixed issue with truncation of values in Days of Supply and Order Point Policy fields.
Oracle 908 Patch Script 04	OR908P04.SQL	608551	Added preference setting to control how trace IDs are sorted in Shipping Entry. See Sorting of trace IDs in Shipping Entry .
Order Management Window	VMORDWIN	656710	Fixed issue with multiple labels being printed when the label includes only customer order header information and the order has multiple order lines.
Order Management Window	VMORDWIN	686360	Fixed issue with discount percentages being replaced after choosing not to replace them.
Order Management Window	VMORDWIN	708769	Added a warning message when deleting lines that are linked to work orders.
Order Management Window	VMORDWIN	713144	Fixed issue with prepaid AR Invoices not being included in the sales document lifecycle.
Order Management Window	VMORDWIN	717105	Fixed issue with the unit price reverting to default unit price after updating an existing order.
Order Management Window	VMORDWIN	720369	Fixed issue with the inability to print ORDERING thermal labels for customer order lines with blank part IDs.
Outside Service Maintenance	VMSRVMNT	667609	Fixed issue with records not being saved when using the advanced browse to import records from Excel.
Part Inventory Valuation Report (By Part ID, Show Cost Layer Detail)	VMPIVRP3 .QRP	713468	Fixed issue with Part subtotal not printing for a single-site database.
Part Maintenance	VMPRTMNT	667609	Fixed issue with records not being saved when using the advanced browse to import records from Excel.

Resolved issues

Application Name	File Name	Defect	Description
Part Maintenance	VMPRTMNT	715908	Fixed issue with being unable to change a part to consumable when the part is fully received on a purchase order but the purchase order is still open.
Physical Inventory Count	VMPHYINV	708161	Fixed issue with recount quantity not being updated for traced parts.
Preferences	PREFERENCES.SQL	608551	Added preference setting to control how trace IDs are sorted in Shipping Entry. See Sorting of trace IDs in Shipping Entry .
Progress Billing Entry	VMPBCENT	713107	Fixed issue with operation milestones not being saved.
Progress Billing Entry	VMPBCENT	720100	Fixed issue with receiving an error when creating multiple milestones.
Project Maintenance	VMPRJMNT	715694	Fixed issue with extra spaces being added when creating a contact.
Purchase Management Window	VMPURWIN	710480	Fixed to retrieve correct G/L expense account ID after changing the vendor.
Purchase Management Window	VMPURWIN	716666	Fixed issue with an expired vendor contract line being inserted into a purchase order line.
Purchase Management Window	VMPURWIN	721882	Fixed an issue with the vendor part ID not being included on the first purchase order line when purchasing a material requirement.
Purchase Order Entry	VMPURENT	710480	Fixed to retrieve correct G/L expense account ID after changing the vendor.
Purchase Order Entry	VMPURENT	716406	Fixed issue with purchase order line being cleared when purchasing from the manufacturing window.
Purchase Order Entry	VMPURENT	716666	Fixed issue with an expired vendor contract line being inserted into a purchase order line.
Purchase Order Entry	VMPURENT	720569	Fixed issue with receiving the “Update line VAT Code with Vendor VAT code” message for every vendor when only one vendor has the override setting.

Application Name	File Name	Defect	Description
Purchase Order Entry	VMPURENT	721448	Fixed issue with currency exchanges rates not being initialized properly.
Purchase Order Entry	VMPURENT	721882	Fixed an issue with the vendor part ID not being included on the first purchase order line when purchasing a material requirement.
Receiving	VMRCVENT	713490	Fixed issue with To Country ID not being populated when receiving purchase orders from 17ntrastate-enabled countries.
Redistribute AR and AP invoices	VFFIXDST	710664	Improved performance when vouchering multiple orders in a single session.
Reset Utility	VMRESETU	710664	Improved performance when vouchering multiple orders in a single session.
Return Material Authorization Entry	VMRMAENT	685571	Fixed issue with new evaluation orders not being populated with default values from the customer record.
Return Material Authorization Entry	VMRMAENT	691394	Fixed issue with being unable to save changes to an evaluation RMA after adding specifications to the lines.
Return Material Authorization Entry	VMRMAENT	715810	Fixed issue with receiving an error message after saving changes.
Return Material Authorization Entry	VMRMAENT	716647	Fixed issue with the Entered By field being blank on a customer order that is created from an RMA.
Revaluation	VFREVALU	722869	Fixed issue with revaluation using the incorrect average rates in a multi-currency database.
Shipping Entry	VMSHPENT	531691	Fixed issue with the customer ID being changed when navigating between invoices using the arrow toolbar buttons.
Shipping Entry	VMSHPENT	608551	Added preference setting to control how trace IDs are sorted in Shipping Entry. See Sorting of trace IDs in Shipping Entry .
Shipping Entry	VMSHPENT	712781	Fixed issue with VAT Code column drop-down list showing VAT codes with future effective dates.

Resolved issues

Application Name	File Name	Defect	Description
Shipping Entry	VMSHPENT	719476	Fixed issue with the Edit Packlist dialog displaying the incorrect currency symbol for actual freight.
Shipping Entry	VMSHPENT	721187	Improved performance when deleting a packlist in an average cost environment.
Shipping Entry	VMSHPENT	721719	Fixed issue with the shipment of auto-trace parts from a demand-supply link delivery schedule resulting in a "You must enter part trace" error.
Shipping Entry	VMSHPENT	721846	Fixed an issue with receiving a foreign key constraint error when shipping a customer order that is associated with an RMA.
Shipping Entry	VMSHPENT	722006	Fixed issue with receiving an error when editing a packlist to remove the unit price.
Shipping Entry	VMSHPENT	723429	Fixed issue with being able to enter a trace quantity that is less than the shipped quantity when delivery schedules are used.
Shipping Entry	VMSHPENT	724371	Fixed issue with an inv_trans record being associated with the wrong inventory transaction.
Shop Resource Maintenance	VMRESMNT	667609	Fixed issue with records not being saved when using the advanced browse to import records from Excel.
Shop Resource Maintenance	VMRESMNT	677923	Added ability to copy costs when creating a resource by copying an existing resource.
SQL Server 908 Patch Script 04	SS908P04.SQL	608551	Added preference setting to control how trace IDs are sorted in Shipping Entry. See Sorting of trace IDs in Shipping Entry .
Utilization Percentages	VMRUTRPT	720941	Fixed issue with Resource Utilization Percentage report showing "Fri" for all columns.
Vendor Maintenance	VMVNDMNT	667609	Fixed issue with records not being saved when using the advanced browse to import records from Excel.
Vendor Maintenance	VMVNDMNT	711131	Fixed issue with contact information not being saved when creating a new vendor from an existing vendor.

Application Name	File Name	Defect	Description
VISUAL API Toolkit	API Toolkit	669612	Updated the VmfgInventory element to fully close out a work order after all part quantities are received.
VISUAL API Toolkit	API Toolkit	719304	Fixed issues with updating work orders and the ability to set default values in the VmfgShopFloorWorkOrder element of the toolkit.
VISUAL API Toolkit	API Toolkit	719343	Fixed issue with receiving a non-unique index error in the VmfgShopFloorWorkOrder element of the toolkit.
VISUAL API Toolkit	API Toolkit	719513	Fixed the VmfgPurchasing and VmfgShared elements to allow the execution of the Average Cost program when single sign on is enabled.
VISUAL API Toolkit	API Toolkit	720547	Updated toolkit to support email notifications. Use VmfgConfigForms.exe to set up the feature.
VISUAL API Toolkit	API Toolkit	724896	Fixed VmfgShopFloor.dll to properly validate site-level records.
VISUAL API Toolkit	API Toolkit	725964	Updated VmfgFinancials.dll to properly handle payments when the invoice currency does not match the payment currency.
Wedge Barcode Labor Ticket Entry	VMBCLABR	721182	Fixed issue with records not being inserted into LABOR_TICKET_CURR in some cases.
WIP Maintenance	VMWIPMNT	710664	Improved performance when vouchering multiple orders in a single session.

Appendix A: API Toolkit

The VISUAL API Toolkit is a group of files that must be updated together to work properly.

The toolkit is composed of these files:

- Dynamic link libraries:
 - LSACORE.DLL
 - LSASHARED.DLL
 - MICROSOFT.SCRIPTING
 - MICROSOFT.SCRIPTING.METADATA
 - ORACLE.MANAGEDDATAACCESS.DLL
 - ORACLE.MANAGEDDATAACCESSDTC.DLL
 - VMFGFINANCIALS.DLL
 - VMFGINVENTORY.DLL
 - VMFGPURCHASING.DLL
 - VMFGSALES.DLL
 - VMFGSHARED.DLL
 - VMFGSHOPFLOOR.DLL
 - VMFGTRACE.DLL
- Executable:
 - VMFGCONFIGFORMS.EXE
- Configuration:
 - VMFGCONFIGFORMS.EXE.CONFIG
- Samples:
 - VMFGSAMPLESAPIToolkit.ZIP