



# Infor VISUAL 10.0.0 Service Pack 3 Release Notes

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## About this guide

This document describes features that are introduced in VISUAL 10.0.0.

You can find release notes on the Infor Support Portal.

## Intended audience

This document is intended for any VISUAL user.

## Related documents

You can find the documents in the product documentation section of the Infor Support Portal, as described in "Contacting Infor" on page 5.

*Infor VISUAL 10.0.0 Hardware Guidelines*

*Infor VISUAL 10.0.0 Software Compatibility*

*Infor VISUAL 10.0.0 Applications Installation Guide*

*Infor VISUAL 10.0.0 Database Installation Guide for Oracle*

*Infor VISUAL 10.0.0 Database Installation Guide for SQL Server*

*Infor VISUAL 10.0.0 Schema Changes*

## Contacting Infor

If you have questions about Infor products, go to Infor Concierge at <https://conciierge.infor.com/> and create a support incident.

The latest documentation is available from the Infor Support Portal. To access documentation on the Infor Support Portal, select **Search > Browse** documentation. We recommend that you check this portal periodically for updated documentation.

## About this guide

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If you have comments about Infor documentation, contact [documentation@infor.com](mailto:documentation@infor.com).

## Installing the service pack

Infor strongly recommends that you install the service pack in a test environment for evaluation prior to updating the production environment.

## Updating an existing installation of VISUAL 10.0.0

To update an existing installation of VISUAL, you **must** complete these procedures:

- Backing up the SQL.ini file
- Uninstalling 7.3.1 components
- Installing the 7.3.3 runtimes
- Updating VISUAL programs
- Installing the Report Builder
- Applying patch scripts

### Backing up the SQL.ini file

Before you install the Gupta 7.3.3 runtimes, we recommend that you make a copy of your SQL.ini file and store it in a location that is unaffected by the installation process, such as the desktop. After you install the new runtimes, you can paste your existing SQL.ini file into your runtime directory.

### Uninstalling 7.3.1 components

You **must** uninstall the 7.3.1 runtimes before installing the 7.3.3 runtimes.

If you installed the Report Builder or the Object Nationalizer, you must also uninstall the 7.3.1 versions of these components.

Uninstall the runtimes on all application servers and clients.

- 1 Click the Windows start menu and search for the **Apps & features** dialog.
- 2 Click **Team Developer 7.3 Deployment**. Ensure that 7.3.1 is displayed.

- 3 Click **Uninstall**.
- 4 Follow the prompts to remove the 7.3.1 runtimes.
- 5 If you installed the Report Builder, uninstall it. In the **Apps & features** dialog, click **Gupta Report Builder 7.3.1** and then click **Uninstall**.
- 6 Follow the prompts to remove the Report Builder.
- 7 If you installed the Object Nationalizer, navigate to the runtimes directory, and delete **CNI73.exe**.

## Installing the 7.3.3 runtimes

**NOTE:** Uninstall the 7.3.1 runtimes before you begin this procedure.

Infor VISUAL 10.0.0 Service Pack 3 requires the use of Gupta Runtimes version 7.3.3. If you are upgrading an existing installation of VISUAL 10.0.0, you **must** install the 7.3.3 runtimes.

Install the runtimes on all application servers and clients.

To install the runtime on either the client or the server:

- 1 On your installation media, open InforInstallerVM.htm.
- 2 Click Install/Update Runtime Components ver 7.3.3. The InstallShield Wizard is launched. If the InstallShield Wizard is not launched automatically, then you can open it manually. Navigate to the runtime733 folder, right-click **DeployUpdateRuntime.exe**, and select **Run as Administrator**.
- 3 Click **Next**.
- 4 Review the license agreement. If you agree, click **I accept the terms of the license agreement**.
- 5 Click **Next**.
- 6 Specify where to install the runtimes. You can use the same directory where you originally installed the 7.3.1 runtimes, or you can specify a different directory, such as c:\Infor\Gupta\Runtime73.
- 7 Click **Next**.
- 8 Select the components to install. We recommend installing all components. The SQL Router for Oracle and SQL Router for ODBC components are required.
- 9 Click **Next**.
- 10 Review the installation settings. If you are satisfied with your selections, click **Next**.
- 11 After the installation is complete click **Finish** to close the installation window.
- 12 If you installed the runtimes in a different directory than the 7.3.1 runtimes, copy the SQL.ini file that you backed up in the “Backing up the SQL.ini file” procedure into the runtimes directory.
- 13 Open the SQL.ini file.



- 14 In the **[win32client]** section, ensure that the runtime directory is specified in the **clientruntimeidir=** setting.

## Updating Gupta 7.3.3 Runtime

**NOTE:** If Gupta Runtimes Version 7.3.3 from VISUAL 10.0.0 SP1 is currently installed, it needs to be updated.

Use this procedure to update the runtimes.

- 1 Stop all programs and services related to VISUAL ERP.
- 2 On your installation media, open InforInstallerVM.htm.
- 3 Click Install/Update Runtime Components version 7.3.3 to launch the update application. If the update doesn't proceed, then you can open it manually. Navigate to the runtime733 folder, right-click **DeployUpdateRuntime.exe**, and select **Run as Administrator**.
- 4 If the "Runtime Updated" message is displayed in the console, you can close the application.

## Updating VISUAL programs

Use this procedure to update the executables, DLLs, QRP, and other files. You do not need to reinstall the runtimes.

- 1 From the disk or directory where you downloaded the service pack, double-click **Setup.exe**.
- 2 Click **Next**.
- 3 Select one of these options:

### **Install VISUAL 10.0.0 Application Server Set Up**

Select this option to update your application server.

### **Install VISUAL Full Installation on Stand Alone PC**

Select this option to install all VISUAL applications on a client.

### **Install VISUAL 10.0.0 Client Only Setup**

Select this option to update the files that are used in a client installation. Client installation files include the user documentation, Pricebook files, COM files, and ActiveX controls. It will not install the full set of executables. When you select this option and then click Next, you are prompted to specify the location of VM.exe on your server.

- 4 Click **Next**. The installer displays the path to your VISUAL directory. To install the programs in a different location, click the **Change...** button to specify a new location for the installation.
- 5 Click **Next**.
- 6 Click **Install** to begin the installation.

- 7 Repeat the process for a full installation on all machines where you have installed all of the VISUAL executables. Repeat the process for a client installation on all machines that access VISUAL but do not have the full set of executables installed.

## Installing the Report Builder

Install the report builder on any workstation or application server that will be used to customize standard reports.

To install the report builder:

- 1 On your installation media, open InforInstallerVM.htm.
- 2 Click **Install Report Builder 7**. The InstallShield Wizard is launched. If the InstallShield Wizard is not launched automatically, then you can open it directly. In the ReportBuilder folder, double-click setup.exe.
- 3 Click **Next**.
- 4 Specify the directory where you installed the runtimes.
- 5 Click **Next**.
- 6 Click **Install**.
- 7 Click **Finish**.

## Applying patch scripts

Run the available patch scripts in sequential order.

To verify your current patch script level, select **Help > About** from the main VISUAL menu. The current patch level is displayed on the Database and Patch Level line.

- 1 Navigate to the directory where you store your VISUAL executables and launch the Conversion Utility, VMCVTUTL.exe.
- 2 Sign in with SYSADM credentials.
- 3 Verify that the information displayed for the database is correct. Correct any errors before proceeding.
- 4 Click **Run Script**.
- 5 Select the patch script to apply. For example, if the patch level of your database is 1000.0, apply patch script 1. Patch scripts are specific to the type of database that you use for VISUAL:
  - Oracle patch scripts begin with OR1000P
  - SQL Server patch scripts begin with SS1000P
- 6 Click **Open**. The patch script is applied to the database.

- 7 Repeat the process as necessary to install other patch scripts for your database type.

## Installing VISUAL 10.0.0 for the first time using the SP3 installer

If you are upgrading from VISUAL 9.0.8 or earlier or if you have never installed Infor VISUAL, use the *Infor VISUAL Applications Installation Guide* to install VISUAL and its components.

After you complete the procedures in the Applications Installation Guide, use the database installation guide for your database engine to create or update the VISUAL database.

After you complete the procedures in the installation guide for your database engine, use this procedure to apply patch scripts for your database:

- 1 Navigate to the directory where you store your VISUAL executables and launch the Conversion Utility, VMCVTUTL.exe.
- 2 Sign in with SYSADM credentials.
- 3 Verify that the information displayed for the database is correct. Correct any errors before proceeding.
- 4 Click **Run Script**.
- 5 Navigate to the patch script 1 for your database type:
  - For Oracle, navigate to OR1000P01.
  - For SQL Server, navigate to SS1000P01.
- 6 Click **Open**. The patch script is applied to the database.
- 7 Repeat step 4 through 6 for the other patch scripts for your database type.

## Enhancements

### Activities

You can now create activities in these windows:

- Purchase Requisition Entry - Activities that you create in the **Purchase Requisition Entry** window have a **Relates To Type** of **Requisition**.
- Vendor RFQ Entry - Activities that you create in the **Vendor RFQ Entry** window have a **Relates To Type** of **Vendor RFQ**.

### Indirect ID to Labor Ticket

A new **Indirect ID** input variable will be passed to the **Labor Ticket Print Detail QRP**.

### Inventory Valuation Report selection criteria enhanced

A new check box, **Include parts with on-hand qty and zero amount**, is added to the **Inventory Valuation Report** window. This check box is enabled when the **Show parts with non-zero quantities only** check box has been selected. If checked, the inventory valuation report includes parts with on-hand quantities greater than zero, but the value of these quantities is zero.

### Utilization Resource Detail window

You can now access the **Resource Detail** option from the **Utilization Inquiry Detail** window. The window displays details of the operations scheduled for the Resource ID during the specified date range.

## Show Resource Detail option

The Show Resource Detail option is added to the Edit menu on the **Utilization Inquiry Detail** window. This option is also displayed as a right-click menu option on the window.

You can use the **Show Resource Detail** option to view the list of work order operations for the specified resource that are scheduled to run during the selected date range.

Select any number of table rows in the **Utilization Inquiry Detail** dialog to represent the specified date range. To view details for the date range listed in the **Utilization Inquiry Detail** dialog, do not select any table rows.

## Work Order Drill-Back

Drill-back arrows are added to the Work Order ID column on the **Resource Schedule** window. When you click the drill-back arrow, the selected work orders are populated in the **Manufacturing** window.

## Material Planning window enhanced

The **Material Planning** window is enhanced, allowing you to update the parent material planning data while the **Advanced firm/release Planned Orders** window is open. The enhancement enables you to view the required information without closing the **Advanced firm/release Planned Orders** window.

## Check Invoice Age at Shipping

The Shipping functionality is now enhanced to identify customer invoices older than the receivable age limit, when the shipment is saved. The check is based on the value the **Ship Credit Limit Control** field is set to.

Possible scenarios:

- If the Ship Credit Limit Control is set to **No Credit Evaluation**, the application does not perform the check.
- If the Ship Credit Limit Control is set to **Override Allowed**, the application checks for open invoices older than the value specified in the Recv Age limit field setting. If existing, the application seeks confirmation to proceed with the shipment.

## Enhancements

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- If the Ship Credit Limit Control is set to **No Override**, the application checks for open invoices older than the value specified in the Recv Age limit field setting. If existing, the shipment is not processed.

## Resolved issues

This table lists the issues that are resolved in the service pack. The table shows the application name, file name, version number, defect number, and description of the resolution. The table is sorted by application name.

Table entries with an application name of “VISUAL API Toolkit” represent a group of files that must be updated together to work properly. See Appendix A.

\* Indicates that the file is included in both a client installation and a full installation. Files without the asterisk are not included in the client install.

Application Name	File Name	Defect	Description
A/P Invoice Entry	VFAPIENT	734411	Fixed an issue where the A/P Invoice Browse window is displayed when the Voucher ID is removed from the Payables Invoice Entry window.
A/P Payment Entry	VFAPCENT	698101	Fixed the issue of incorrect payment balance amount being displayed when making partial payments.
Accounting Entity Maintenance	VMAENMNT	770906	Fixed an issue where Options in the Accounting Entity Maintenance window are not being disabled/enabled correctly when upgraded to version 10.
Bank Statement Reconciliation Report	VFCHKRP8	723535	Removed unused input items CLEARED and CLEARED DATE from VFCHKRP8.QRP (Bank Statement Reconciliation Report).
Cash Book	VFCASHBK	770616	Fixed the issue of incorrect posting period being used when changing sites (with different calendars) in the Post to GL dialog.
Conversion Utility	VMCVTUTL	778734	Fixed issue related to the "ORA-12899" error message after the Oracle VISUAL upgrade.

**Resolved issues**

Application Name	File Name	Defect	Description
Customer Maintenance	VMCUSMNT	756705	Fixed issue of incorrect Contact IDs, Web User IDs, and Passwords being populated in certain scenarios.
Estimating Window	VMESTWIN	760651	Fixed issue of the Browse window being displayed repeatedly when a Customer ID is selected.
Estimating Window	VMESTWIN	776301	Fixed an issue where the Activity Entry window hangs when you try to save the same Activity ID on a given Quote ID after the quote has been modified and saved.
Financials Main Menu Window	VF	765262	Fixed issue related to the "This page can't be displayed" error message in Visual Financials Help when accessed from the Browse window.
Generate Sales Commissions	VFSCPGEN	769802	Fixed the issue of being unable to save vouchers while generating commissions.
Invoice Forms	VMINVGEN	773451	In the 'Update Actual Freight - Uninvoiced Packlists' window, the value in the 'Currency' column now displays the currency on the Customer Order ID, instead of the default currency from the Customer.
Invoice Forms	VMINVGEN	766946	Fixed the issue of the generated invoice printing incorrect prepay amount when invoicing a freight order.
Labor Entry	VMLABENT	699005	Fixed an issue when updating the actual clock in time of Labor Ticket also updates the actual clock-in date.
Manufacturing Main Menu	VM	699306	Fixed an issue with the Graphical and Personal menus displaying regardless of security restrictions.
Manufacturing Main Menu	VM	692196	Fixed the issue of password resets by SYSADM not updating all databases when a Visual user ID is mapped to multiple databases on the same SQL server.
Manufacturing Main Menu	VM	777442	Fixed the issue of a user being assigned to a profile that does not exist.



Application Name	File Name	Defect	Description
Manufacturing Window	VMMFGWIN	773571	Fixed issue of being unable to save a new Part ID on the Material Requirement Card if the new Part ID was selected from the browse window.
Manufacturing Window	VMMFGWIN	755399	Fixed issue related to Start and End Qty not rounding up in Leg Detail.
Manufacturing Window	VMMFGWIN	773231	Fixed issue related to the "No SQL cursors remaining. Halt Application?" error message that is generated when creating work orders from engineering masters.
Material Planning Window	VMPLNWIN	775368	Fixed an issue where the dimension for a piece tracked part is incorrect when purchased from the Material Planning window.
Material Planning Window	VMPLNWIN	774423	Fixed the issue of being able to create work order from inactive engineering master in the Material Planning window.
Order Management Window	VMORDWIN	771042	Fixed issue related to the "No SQL Cursors remaining. Halt application?" error message in the Customer Order Entry window.
Part Maintenance	VMPRTMNT	699340	Fixed issue of incorrect part/location flags being displayed when editing via Browse window.
Part Maintenance	VMPRTMNT	773149	Fixed an issue where the order policy is set to Not Planned when importing parts to Part Maintenance.
Planned Maintenance	VMEQPMM	774950	Fixed an issue where the Weekly Equipment Profiles have incomplete days and are not sorted correctly.
Post Manufacturing Journal	VFMSGJRN	780110	Fixed an issue where the detailed WIP Balance report for a project does not include all WIP Issue transactions when sorted by GL Account.
Project Summary Window	VMPRJSUM	767063	Fixed an issue in the Budget Maintenance window where two lines are displayed when the project ID is specified in lower case.

**Resolved issues**

Application Name	File Name	Defect	Description
Purchase Order Entry	VMPURENT	770123	Fixed error of the Service Unit Price being changed to zero when purchasing the service from Manufacturing window if the Service Base Charge has a non-zero value.
Receiving	VMRCVENT	702062	Fixed an issue where the user can receive a part for a location that does not exist and contains blank spaces. The transaction does not update the part when it is received at an inventory location and the part's balance is incorrect.
Return Material Authorization Entry	VMRMAENT	737905	Fixed an issue where the new order issued by repair RMA is being created as a back order.
Shipping Entry	VMSHPENT	700180	Fixed an issue where the stock was driven negative when a customer order was linked to a work order.
Shipping Entry	VMSHPENT	719191	Fixed an issue where pallet details do not default for delivery schedules if the first delivery schedule line does not have associated container information.
SQL Server 1000 Patch Script 03	SS1000P03	698711	Fixed the issue of incorrect error description being displayed in the UPDATE_CUSTOMER_DISCOUNT trigger.
Throughput Window	VMTHRWIN	699003	Fixed the issue of incorrect Material/Service Cost being displayed when the customer order has service charges in the Actual Throughput window.
Throughput Window	VMTHRWIN	779236	Fixed the issue of incorrect date being displayed in the Expected Throughput window.
Vendor Maintenance	VMVNDMNT	770992	Fixed issue with incorrect Warning message being displayed when the 'Active' flag is cleared in the Vendor Maintenance window.
Vendor RFQ Entry	VMRFQENT	773856	Fixed an issue where the description of RFQs with non-part IDs is not being displayed in the Vendor Quote dialog.

Application Name	File Name	Defect	Description
VMDI Exchange	VMDIXCHG	776150	Fixed an issue with order lines not being imported properly via EDI.
VMDI Exchange	VMDIXCHG	777909	Fixed issue where the service charge lines not importing when the line number is mapped, and the line value is not specified in the VDI file.
Work Order Traveller	VMTRVRPT	759368	Fixed an issue where the part description and work order specifications are not being printed on the Work Order Traveller.
Costing Utilities	VMAPLUTL	771652	Fixed issue where the costing utilities were logging transactions as self-referencing when a link should have been found.
Costing Tools	VMAPLTL5		
Inventory Costing Service	VMCSTSVC		
Customer Order Entry	VMORDENT	771402	Fixed issue of improperly formatted notification emails when there is an embedded percent sign (%) in any data value that is a string, for example, Part Description or Misc Reference or Vendor ID.
Order Management Window	VMORDWIN		
Shipping Entry	VMSHPENT		
Purchase Management Window	VMPURWIN		
Purchase Order Entry	VMPURENT		
Receiving	VMRCVENT		
Cash Application	VFARCENT		
A/P Payment Entry	VFAPCENT		
Costing Tools	VMAPLTL5	774458	Fixed a performance issue in project databases involving a high number of burden transactions in the Costing Utilities window.
Inventory Costing Service	VMCSTSVC		
Costing Utilities	VMAPLUTL		
Concurrent Scheduler	VMGLBSCH	737073	

## Resolved issues

Application Name	File Name	Defect	Description
Scheduling Service	VMSCHSVC		Fixed an issue where the Concurrent Scheduler shuts down when attempting to schedule large amount of data.
Generate MTD	VFGENMTD	774276	Fixed an issue where the freight lines are not included in the VAT Report.
A/R Invoice Entry	VFARIENT		
A/P Invoice Entry	VFAPIENT		
Progress Billing Entry	VMPBCENT	699285	Fixed an issue where invoices that were successfully emailed remain in the E-mail Invoices window when an error occurred due to an invalid E-mail address for a different invoice.
Project Billing Entry	VMPRJBNT		
A/R Invoice Entry	VFARIENT		
Invoice Forms	VMINVGEN		
Purchase Order Entry	VMPURENT	763847	Fixed an issue of the Create Internal Order check box being checked by default when you select a requisition ID from the Generate Purchase Order from Requisition window and the vendor is not an internal vendor.
Purchase Management Window	VMPURWIN		
Costing Utilities	VMAPLUTL	774477	Fixed an issue with incorrect costs being displayed for inventory transfers between locations on the Inventory Transaction Entry window.
Costing Tools	VMAPLTL5		
Inventory Costing Service	VMCSTSVC		
Labor Entry	VMLABENT	774460	Fixed issue related to the "SQL Error 201 No Complied Command" error message in Inventory Transaction Entry after multiple entries.
Inventory Transaction Entry	VMINVENT		
Purchase Order Entry	VMPURENT	698435	Fixed an issue where the Purchase Order quantity can be reduced below the quantity received when using piece tracking.
Purchase Management Window	VMPURWIN		
Purchase Order Entry	VMPURENT	770944	Fixed an issue where incorrect vendor part ID is retained in the purchase order when a different part ID is copied to the Purchase Order Line window.
Purchase Management Window	VMPURWIN		

Application Name	File Name	Defect	Description
Shipping Entry	VM SHPENT	759050	Fixed an issue where users can save transactions in a closed or locked period if the Financial menu is set to NO.
Receiving	VMRCVENT		
Inter Branch Transfer Shipping Entry	VMIBTSHP		
Return Material Authorization Entry	VMRMAENT	757208	Fixed an issue where the returned quantity is not calculated correctly for piece tracked part when shipment return is created.
Shipping Entry	VM SHPENT		
Customer Order Entry	VMORDENT	757793	Fixed the issue of unit price changes when a customer part ID is updated, and no customer pricing exists.
Order Management Window	VMORDWIN		
Purchase Order Entry	VMPURENT	765790	Fixed an issue where the purchase order line quantity is being changed to a value less than the allocated quantity.
Purchase Management Window	VMPURWIN		
Inventory Transaction Entry	VMINVENT	716528	Fixed an issue where the WIP balance is not being updated after the transactions are deleted.
Labor Entry	VMLABENT		
Receiving	VMRCVENT		

## Appendix A: API Toolkit

The VISUAL API Toolkit is a group of files that must be updated together to work properly.

The toolkit is composed of these files:

- Dynamic link libraries:
  - LSACORE.DLL
  - LSASHARED.DLL
  - MICROSOFT.SCRIPTING.DLL
  - MICROSOFT.SCRIPTING.METADATA.DLL
  - ORACLE.MANAGEDDATAACCESS.DLL
  - ORACLE.MANAGEDDATAACCESSDTC.DLL
  - VMFGFINANCIALS.DLL
  - VMFGINVENTORY.DLL
  - VMFGPURCHASING.DLL
  - VMFGSALES.DLL
  - VMFGSHARED.DLL
  - VMFGSHOPFLOOR.DLL
  - VMFGTRACE.DLL
- Executable:
  - VMFGCONFIGFORMS.EXE
- Configuration:
  - VMFGCONFIGFORMS.EXE.CONFIG
- Samples:
  - VMFGSAMPLESAPIToolkit.ZIP