Infor PLM Accelerate 10.12.5

Client Settings for Chrome on Windows

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About this guide

This document provides information about how to perform a backup and recovery of the Infor PLM Accelerate software.

Intended audience

This guide is intended for system administrators. This document assumes that you have at least some knowledge in:

- System architecture and function for your Infor system
- SQL Server database

For the most up-to-date list of software and hardware requirements for Infor products, see the documentation for your system.

Related documents

You can find the documents in the product documentation section of the Infor Xtreme Support portal, as described in the "Contacting Infor" section below.

Contacting Infor

If you have questions about Infor products, go to the Infor Xtreme Support portal at www.infor.com/inforxtreme.

If we update this document after the product release, we will post the new version on this Web site. We recommend that you check this Web site periodically for updated documentation.

If you have comments about Infor documentation, contact documentation@infor.com.

Chapter 1. Client Configuration

Installed Software

This release of Infor PLM Accelerate supports the use of Chrome 79 (minimum).

Required Settings

You may need to have administrative rights to disable the Pop-up blocker:

1. Open a new Chrome window and open **Settings**.
2. Scroll down and select **Advanced.** Navigate to the **Privacy and Security** section and select **Site Settings**.
3. Click **Pop-ups.** The **Popups** screen appears.

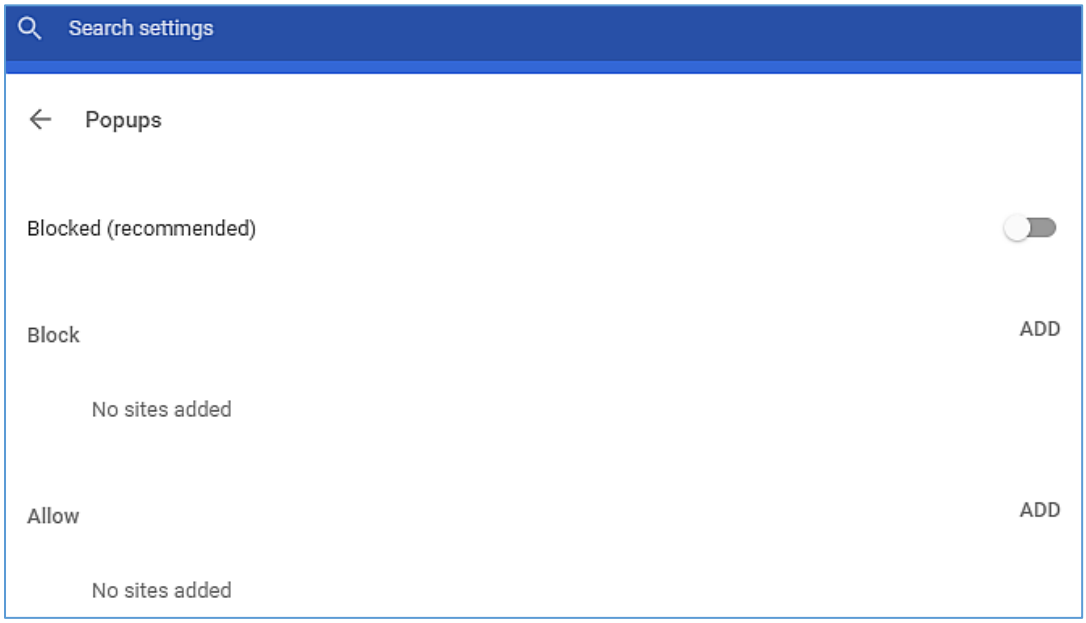

Figure 1.

4. Click **Add** in the **Allow** field. The following pop-up window appears:

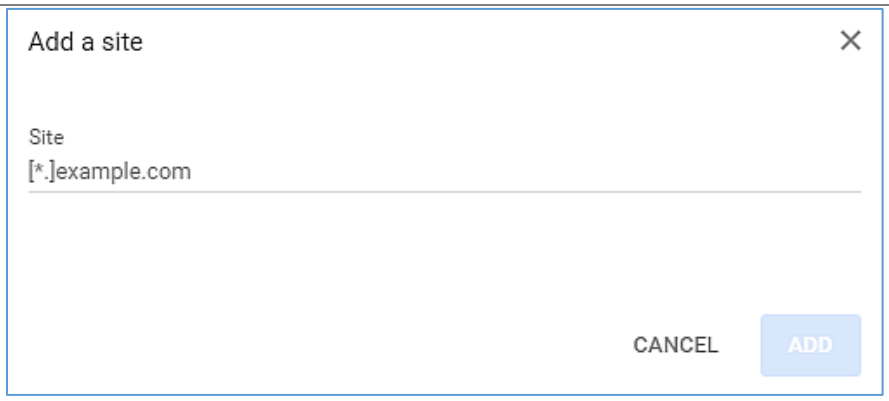

Figure 2.

5. Enter the Infor PLM Accelerate URL and Click **Add**. The URL appears in the site list.
6. Restart the Chrome Browser before attempting to load the login screen.

Note about PDF Viewer

PDF Viewer is a feature included in Infor PLM Accelerate to display PDF documents as part of the Visual Collaboration feature. However, the technology used to make the feature display PDFs is browser-specific. Users may experience differences in behavior when loading in Internet Explorer vs FireFox or Chrome. While all browsers provide the same functionality, the user experience will be slightly different.