

Sprint Notes

2025.03

infor Pathway

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Introduction

This document describes the Fixes and Software Corrections made in Sprint 2025.03 of the Pathway ePathway and Pathway Smart Mobile software.

Each module which has undergone modifications is included in this documentation. The related information is now contained in the following documents:

- Infor Pathway Sprint Notes 2025.03.pdf
- Infor Pathway Sprint Notes Summary 2025.03.xlsx

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Online Help

Help documents can be accessed from within the Pathway UX Client by using F1 on the keyboard.

This opens User Guide information for the UX page you are on, where it is available.

System - Functionality

Application Lodgement

Case: LATR CS0175968
UX Client

Work Item: 63942
ERS:

DOCUMENT REQUEST MAINTENANCE

Previously, when the breadcrumb was clicked to navigate back to Permits and Certificates Maintenance, the navigation security token was incorrect and an Access Denied message was displayed.

Attachment Entity Maintenance

Case: IPSW CS0427852, BEND CS0971614
UX Client

Work Item: 60058
ERS:

ATTACHMENT TYPE

The first attachment type will now be assigned correctly to an Attachment Entity.

Conditions

Case: COGC CS0774747, HILLS CS0781232,
DUNE CS0800749
UX Client

Work Item: 65349
ERS:

CONDITIONS MAINTENANCE

Previously, it was not possible to sort the Conditions data-grid by Condition Group and Type. A Resequenece data-grid button group has been added. The sort options are listed in the Resequenece button group.

Conditions

Case:
UX Client

Work Item: 65920
ERS:

USER DEFINED LABELS

The user-defined labels for conditions within the Bookings module has been corrected.

Data-grids

Case: BALL CS0361695
UX Client

Work Item: 64721
ERS:

LOOKUP FIELDS

When a new row is added the focus is placed in the first field when it is a lookup field.

Date Picker

Case: UX Client	Work Item: 66422 ERS:
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DATE FIELDS

Date only fields will display the same value across time zones. This can allow license information to be updated by a client machine that is in another time zone.

Dark Mode

Case: TOOW CS0570573 UX Client	Work Item: 65551 ERS:
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DATA-GRIDS

The colour used to outline the active row has been set so that it has more contrast and is easier to see in Dark Mode.

Input Focus

Case: IPSW CS0621380 UX Client	Work Item: 65699 ERS:
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INPUT FOCUS

Focus will now be placed on a control when a form loads. This will happen on most forms and is no longer limited to search forms.

ION Parameters

Case: UX Client	Work Item: 59652 ERS:
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CUSTOM AREA MAINTENANCE

The Pathway CustomerCall noun has been extended to include Attachments, Documents and Responses data elements within the CustomerCallHeader/UserArea.

The CustomerCall noun has an Infor OAGIS defined schema and therefore the User Area information is published through a list of Property elements. Each Property contains a NameValue and Description element. The NameValue element contains the name, data type and value of the information. The Description element contains a static explanation of the information.

The Pathway CustomerCall now has a schema extension available for the CustomerCallHeader/UserArea of the Infor OAGIS BOD. The Pathway schema extension allows for UserArea element structures other than the standard <Property> element structure to be accessed from within ION.

The Pathway CustomerCall schema extension is not implemented by default as its inclusion may have ramifications in pre-existing ION Data Flows.

If Attachment, Document and/or Response information is required for outbound from Pathway CustomerCall BODs then use the [Custom Area] option on the ION Parameter Maintenance form to activate the PathwayCustomerCallHeader Custom Area on the appropriate Sync.CustomerCall or Process.CustomerCall BOD Type row.

Additional documentation is available in:

- the CustomerCall/CustomerCallHeader/UserArea section of {pathway installation location}/ion/CustomerCall.pdf document.
- the entire {pathway installation location}/ion/PathwayCustomerCallHeaderExtension.pdf document.
- the Import Pathway schema extensions into ION section of {pathway installation location}/ion/IONGuideForPathway.pdf document.
- the Custom User Area Maintenance section of {pathway installation location}/ion/IONGuideForPathway.pdf document.

Lookups

Case: UX Client	Work Item: 64932 ERS: 112416
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PAGE SIZES

Additional page sizes of 20 and 25 have been added, as it can be possible to display many lookup items when the extra-small grid row height has been selected as a User Account preference.

Paperclip Attachments

Case: UX Client	Work Item: 66479 ERS:
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ATTACHMENT MAINTENANCE

When multiple attachments were present and any attachment other than the first one was removed the first attachment record was incorrectly updated with details from another remaining attachment. The logic has now been corrected to remove attachments correctly with no other side effects.

Popup Windows

Case: IPSW CS0196865, MCKY CS0478137, MORE CS0743897 UX Client	Work Item: 63935 ERS:
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POPOP WINDOWS

The maximised version of the popup window has been improved to minimise the amount of space used. This allows for popups to load within popups and remain visible.

Multiline Data-Grid fields

Case: STHL CS0675931 UX Client	Work Item: 65794 ERS:
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MULTILINE DATA-GRID FIELDS WITH WARNING OR INFORMATION ICONS

Previously, empty multi-line data-grid fields, with warning or information icons, were accumulating white space when entering the field, which caused the form to behave incorrectly.

Refresh Search

Case: MELB 17652400
UX Client

Work Item: 62378
ERS: 101930

REFRESH SEARCH

A search icon (magnifying glass) has been placed in the search results footer and reruns the search, updating the Search Results; removing the need to return to the Search Filter to perform the search again.

Search Entry Maintenance

Case: WODO CS0755456
UX Client

Work Item: 66009
ERS:

SEARCH FORM PERFORMANCE

If a search form contains many DATE, DATETIME, or NUMBER fields, the search form can take a long duration between when it is displayed and when the search can be triggered. This change has improved all search form performance but will be especially noticeable in Registers where it is possible to have many DATE, DATETIME and NUMBER fields.

Animal Registration

Animal Type Period Maintenance

Case: UX Client	Work Item: 55749 ERS:
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VALIDATION

The Current Periods are now checked for differing start dates, also ensuring there is a default period selected and that periods are Active.

Receipt Entry

Case: IPSW CS0055983, KSTN CS0708008, MACK CS0915669 UX Client	Work Item: 63427 ERS:
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ANIMAL ALLOCATION LINE MAINTENANCE

Previously, the Balance of the Registration Period and the Amount to be Allocated did not take into account the amount of any discount or penalty that may have been applicable and the associated alert message e.g. A discount of \$15.00 will be applied, was not shown.

Also, the form has also been changed to utilise the full screen width.

Applications

Application Parameters

Case:	Work Item: 58107
UX Client	ERS: 84260

MERGE TYPE MAINTENANCE

A new Merge Field, Amended_Application_Date, has been added to the list of available Application Merge Fields. The data for this Merge Field will be sourced from the Amended Application Date field within Application Data Maintenance.

Application Parameters

Case: MNVL CS0933831	Work Item: 66477
UX Client	ERS:

MERGE TYPE MAINTENANCE EXTRACT TYPE MAINTENANCE

A new Merge Field, Response_Personal_Dtls, has been added to the list of available Application Merge Fields. The data for this Merge Field will be sourced from the Personal Details field within Response Maintenance.

Application Parameters

Case: IPSW CS0491844, WODO CS0764289	Work Item: 65115
UX Client	ERS:

OVERRIDING FEE ACCOUNTS MAINTENANCE

Previously, override accounts for application fees were not successfully saved if the relevant account type did not have a default account. This also applied to Overriding Fee Deposit Accounts Maintenance and Overriding Fee Deposit Retained Accounts Maintenance.

CONTRIBUTION PLAN FEE MAINTENANCE

Previously, the Loading message may have continually displayed when trying to access the overriding accounts for a fee. The problem occurred when not all the account types had a default value defined within:

- System Parameter >> Contribution Accounts >> Fee Accounts,
- System Parameter >> Contribution Accounts >> Deposit Accounts, or
- System Parameter >> Contribution Accounts >> Deposit Retained Accounts, as applicable.

Application Maintenance

Case: KNOX CS0813111	Work Item: 61109
UX Client	ERS:

RESPONSIBLE OFFICER MAINTENANCE

Previously, when creating a new Consent, the Responsible Officer assigned in the Consent parameters was not added to the new Consent.
Also, when the first Consent Officer was added in the data-grid, it was not defaulted as the Primary Officer.

Application Lodgement

Case: BALL CS0031719, MARO CS0176277, PERT CS0264853, GEEL CS0416182, MNSH CS0673641 UX Client	Work Item: 61945 ERS:
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APPLICATION LODGEMENT

Previously, during an Application Lodgement where Fees were not mandatory for the Application Type, Fees Maintenance was incorrectly displayed when the Save or Save and Modify buttons were clicked.

Application Lodgement

Case: TOOW CS0401212 UX Client	Work Item: 64842 ERS:
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APPLICATION LOCATIONS

Previously, an error was displayed when returning to Application Lodgement when an Applicant was not set.

Application Maintenance

Case: LATR CS0449314, STHL CS0857917 UX Client	Work Item: 65014 ERS:
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BUILDING TYPE DATA ENTRY

The Building Type Details fields can now be entered correctly in Building Classifications and Building Type Maintenance.

Dashboard

Case: KNOX CS0559148 UX Client	Work Item: 65470 ERS:
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NOTES MAINTENANCE

The navigation behaviour has been altered so that the back button will work correctly when a Detail popup is displayed. Navigation from within this to a search from will display in a new window in order for the back button to work correctly.

Application Maintenance

Case: GEEL CS0716007, IPSW CS0738392
UX Client

Work Item: 65807
ERS:

APPLICATION FEES MAINTENANCE

The Reset button is now enabled if the selected fee has a status of either Not Applicable or Exempt.

NOTE: If more than one fee is selected, all the fees must have the status of either Not Applicable or Exempt for the Reset button to become available.

Batch Processing

Control Forms

Case: LIVE CS0821469, KNOX CS0841569 UX Client	Work Item: 66244 ERS:
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PROCESSED JOB PRINT

Previously, the Processed Job Print could take a long time to display, or sometimes not display at all, if there were Processed Jobs with very large Record Counts. To address this performance issue the Processed Jobs grid Record Count column is no longer visible by default. Instead, the new Show Record Count button can be used to make the Record Count column visible. Likewise, the Record Count can be made invisible again using the new Hide Record Count button.

NOTE: There is a slight delay between the display of a Processed Job row and the population of its Record Count value. This occurs because the Record Count is retrieved separately to ensure that the responsiveness is not degraded.

Also, the form has been modified to utilise the full screen width.

EXPORT ENTITY SELECTION

Previously, the Batch Job Extract Entity grid Show Record Count button text did not toggle between Show Record Count and Hide Record Count when clicked. Also, the icon of this button has been updated.

Print Processed Jobs

Case: MACK CS0624339 UX Client	Work Item: 66288 ERS:
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PROCESSED JOB PRINT

Previously, the following problems occurred in Processed Job Print:

- A busy indicator was not displayed when reports were being generated.
- If the Processed Job Print window was closed without waiting for the report to be generated and displayed (which could take some time for very large reports), it was possible for subsequent reprint attempts for the same Batch Job to wait indefinitely without ever displaying a report.

Processed Job Print can be accessed using the:

- Print Processed Jobs option on most Control forms or
- Processed Job Print button on the Home page My Reports dashboard part.

Bookings Management

Booking Maintenance

Case: IPSW CS0304551, IPSW CS0392980,
SWAN CS0416781, GEEL CS0764079
UX Client

Work Item: 64697

ERS:

RECURRENCE PATTERN ENTRY

A performance improvement has been made to the processing that occurs when a Recurrence Pattern is saved. This should help avoid a timeout error that can occur when attempting to save a Recurrence Pattern that would create many (e.g. hundreds) of occurrences, but may not do so in all situations.

A validation error message **Cannot create more than 999 occurrences at once** will now be displayed if an attempt is made to create a Recurrence Pattern with more than 999 occurrences. This could occur when the Calculate End Date Option is set to End Date, rather than End after.

Also, an error has been corrected that could occur when saving, if Exclude School Holidays was checked on.

BOOKING MAINTENANCE

Booking Maintenance now utilises the full screen width.

Customer Service

Request Maintenance

Case: KNOX CS0559148
UX Client

Work Item: 65389
ERS:

APPLICATION FEES REFUND MAINTENANCE

The navigation behaviour of forms has been altered so that the back button will work correctly when a Detail popup form is displayed. Navigation from within this to a search form will display in a new window in order for the back button to work correctly.

Request Maintenance

Case: LATR CS0563971, PARA CS0590200
UX Client

Work Item: 65636
ERS:

EMAIL REGARDS TO NEW NOTES

Correction has been made to Request Maintenance to ensure the new notes email is sent to the Actioning Officer when notes are added by another officer and they navigate away from Request Maintenance to other request menus or modules and doesn't return.

Debtors

Debtor Maintenance

Case: IPSW CS0662352
UX Client

Work Item: 66169
ERS:

MANUAL APPORTIONMENT MAINTENANCE

Previously, the following problems occurred:

- The Apportion Amount sometimes incorrectly showed the validation error **The Total Apportion Amount can not exceed the Credit Line Amount.**
- If a Receipt was being manually apportioned the Receipt Number was not displayed anywhere. This is now displayed in the new Document/Receipt field which replaces the old Document Number field.
- The Manual Apportionment grid did not have a title.
- The wording of a validation warning message has changed from:
This Line specifies an Invoice or other Document to use for Apportioning. The entered Manual Apportionment may draw Apportionment from this Document. Do you want to continue?
to The Receipt has an Invoice Number nominated. The entered Manual Apportionment may draw the Receipt apportionment away from that Invoice.

Also, both this form and the following forms have been changed to utilise the full screen width:

- Document Selection
- Manual Apportionment Enquiry.

ePathway System

ePathway Core

Case: RAND 15582977, RAND 16976108 UX Client	Work Item: 56132 ERS:
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EPATHWAY PUBLIC USER NAME

Issues resulting from the ePathway user name, nominated for use as the Public (non-registered) user, being set to anything but PUBLIC have been addressed.

NOTE: Altering the user name via the Login.PublicUserName configuration setting in ePathway also affects CityWatch.

Smart Mobile

Case: GLEN CS0042548, KNOX CS0049036, FRNK CS0475542 UX Client	Work Item: 62219 ERS:
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JQUERY-UI

The jQuery-UI version has been updated. This is used as an autocomplete suggestion for the Application / Licence reference fields within City Watch.

ePathway Property Search

Case: RAND CS0481741 UX Client	Work Item: 65109 ERS:
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SINGLE LINE ADDRESS PROPERTY SEARCH

ePathway Single Line Address Property search behaviour has been improved to now include historic addresses in the suggested Autocomplete lists. It also now finds house number range matches where the given address number is within a range of an existing property address.

E.g. Entering 7 John St might suggest 7 John Street and 5-10 John Street if those addresses exist.

ePathway Logon

Case: UX Client	Work Item: 65390 ERS: 114106
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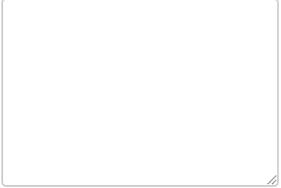
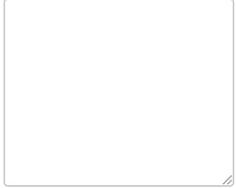
MANDATORY TWO FACTOR AUTHENTICATION

There is now a way to force all registered users (other than Admin users) to implement Two Factor Authentication on their accounts. A new system setting Login.TwoFactorAuthenticationMandatory has been added under Configuration - System Parameters to turn this function on/off.

Turning it on will force any new and existing registered users to implement Two Factor Authentication next time they log on. Registered users will be redirected to the Authenticator page the next time they sign in and will be unable to use ePathway functionality until they have implemented it on their

account. We recommend you send advance notification to existing registered users to allow them time to be ready for the change.

You can customise the System Text on the Authenticator page (Layout - Text - Module Group Value Login & Passwords) to explain to registered users why they are now required to implement Two Factor Authentication before they are able to access ePathway functionality:

TwoFactorAuthentication.Instructions1	<p>Step 1: If you don't already have an Authenticator app (Google Authenticator, Microsoft Authenticator, etc) please download and install one on your mobile device.</p> <p>Step 2: Link your device to your account by opening your Authenticator app and clicking the + sign at the bottom of the app. You should be able to use either the QR Code OR the Secret code below to do this.</p>		
TwoFactorAuthentication.Instructions2	<p>Step 3: Enter the 6 digit code displayed on your Authenticator app and then click on the 'Validate and Save' button to finalise the process.</p>		

Smart Mobile

Case: TOOW CS0573684
UX Client

Work Item: 65425
ERS:

EPATHWAY LOGS

When tracing is enabled, password information for Smart Mobile User Accounts will no longer appear in the Pathway Application server's log file.

ePathway Parameters

Case: BALL CS0986203
UX Client

Work Item: 66593
ERS:

EPATHWAY PARAMETER TABLES

The allocation of parameter IDs for ePathway layout has been corrected within Pathway for these modules:

- Animal Registration
- Application Lodgement
- Customer Requests
- Licence Entry and
- Payments.

ePathway Animal Registration

ePathway Animal Type and Class Maintenance

Case: STHL CS0829734
UX Client

Work Item: 66145
ERS:

ANIMAL CLASS AND FIELD MAINTENANCE

Animal Class and Field Maintenance now enables changes to be saved.

ePathway Applications

ePathway Application Lodgement

Case: COGC CS0774687
UX Client

Work Item: 66133
ERS:

EPATHWAY APPLICATION LODGEMENT

The lodgement location settings can now be customised so they are different between Pathway and ePathway. This allows for a lodgement configuration to differ between a member of the public and staff member.

ePathway Bookings Management

Bookings Management Parameters

Case:
UX Client

Work Item: 65967
ERS:

BOOKINGS AREA SELECTION

The System Menu >> System Administration >> ePathway >> Bookings Management Parameters >> ePathway Bookings Area Selection menu option form has been updated to use Pathway UX user interface standards.

BOOKINGS CLASS SELECTION

The System Menu >> System Administration >> ePathway >> Bookings Management Parameters >> ePathway Booking Class Selection menu option forms have been updated to use Pathway UX user interface standards.

ePathway Customer Service

Customer Request Parameters

Case:
UX Client

Work Item: 65937
ERS:

CUSTOMER REQUEST SYSTEM PARAMETER MAINTENANCE

The System Administration >> ePathway >> Customer Request Parameters >> Customer Request System Parameter Maintenance menu options have been updated to use Pathway UX user interface standards.

REQUEST TYPE MAINTENANCE

The System Administration >> ePathway >> Customer Request Parameters >> Customer Request Type Maintenance menu options have been updated to use Pathway UX user interface standards.

CUSTOMER REQUEST FIELD MAINTENANCE

The System Administration >> ePathway >> Customer Request Parameters >> Customer Request Field Maintenance menu options have been updated to use Pathway UX user interface standards.

ePathway General Enquiry

General Enquiry Detail

Case: BALL CS0031723
UX Client

Work Item: 56133
ERS:

PAGE LAYOUT FIELD ALIGNMENT

The field label/value alignment settings in Page Layout >> ePathway General Enquiry >> [Detail] were being ignored when the UX Stylesheet was used. A change has been made to ensure these alignment settings dictate field positions (Left, Centre, Right) on the General Enquiry Detail page.

General Enquiry Registers Enquiry

Case:
UX Client

Work Item: 60048
ERS:

GOOGLE MAP ADDED IN GENERAL ENQUIRY REGISTERS

In 3.10.020 we introduced the Google Map function for most General Enquiry Summary pages. This function has now been extended to work for General Enquiry Registers.

Register Enquiry List Maintenance

Case: TOOW CS0149870
UX Client

Work Item: 62226
ERS:

ENQUIRY LIST MAINTENANCE

Enquiry List Maintenance has been corrected so that it will load with the selection criteria fields and not display an error.

ePathway Licensing

ePathway Licence Lodgement

Case: COGC CS0774687
UX Client

Work Item: 66133
ERS:

EPATHWAY LICENCE LODGEMENT

The lodgement location settings can now be customised so that they are different between Pathway and ePathway. This allows for a lodgement configuration to differ between a member of the public and staff member.

ePathway Receipting

New Payment

Case: UX Client	Work Item: 65020 ERS:
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REGISTER PAYMENTS WITH GST

This change resolves an issue whereby payments made via ePathway against Registers did not have tax calculated when appropriate. Payments now have tax applied consistently across Pathway and ePathway.

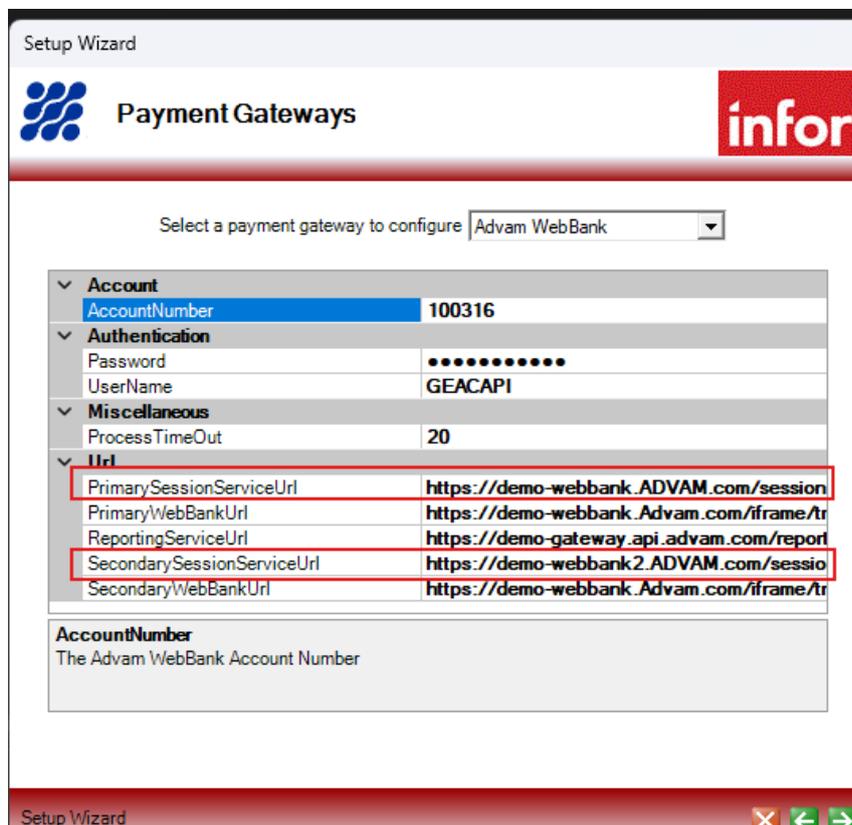
ePathway Payments

Case: DARE CS0766640 UX Client	Work Item: 66004 ERS:
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UPDATED END POINTS FOR ADVAM WEBBANK PAYMENT GATEWAY

IMPORTANT: Advam have updated their SessionService URLs to new end points. Any site using AdvamWebbank as their payment gateway and upgrading to 2025.03, is required to make a configuration change in the Setup Wizard or their ePathway Payments will fail.

If you are using the AdvamWebbank Payment Gateway, you will need to make two changes (PrimarySessionServiceUrl and SecondarySessionServiceUrl) in the Payment Gateway page of the ePathway Setup Wizard.



Demo:

PrimarySessionServiceUrl=https://demo-webbank.advam.com/session/ws/V1_2/soap.php
SecondarySessionServiceUrl=https://demo-webbank2.advam.com/session/ws/V1_2/soap.php

Live:

PrimarySessionServiceUrl=https://webbank.advam.com/session/ws/V1_2/soap.php
SecondarySessionServiceUrl=https://webbank2.advam.com/session/ws/V1_2/soap.php

NOTE: The only difference in the URL's is the **V1** now becomes **V1_2**.
NOTE: All other URLs remain the same.

ePathway Payments

Case: YARR CS0812861, CANT CS0861462, IPSW CS0863964, TOOW CS0871867, HUON CS0871920 UX Client	Work Item: 66218 ERS:
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COMMWEB PAYMENT GATEWAY 2 PARTY/3 PARTY ACCESS CODE

CommWeb have made a change to the way their payment gateway handles Access Codes. Instead of a single Access Code, two distinct Access Codes are now required; a 2 Party Access Code and a 3 Party Access Code.

CommWeb will provide these 2 values via their back end portal. When discovered, these 2 codes can be entered in the ePathway Setup wizard (Payment Gateway page) into the AccessCode field in the format of: [2 Party Access Code]-[3 Party Access Code].
NOTE: the "-" between the codes.

For example:
AFF33B09EC39B258B9834287A4D513C2-4T6U0DA20D5BE634F1F50609C0975622

This is the field to be updated:

Setup Wizard

Payment Gateways **infor**

Select a payment gateway to configure: CBA CommWeb

Advanced Merchant Administration (AMA) user	
AmaPassword	ePass1234
AmaUserName	ePathway
Merchant Details	
AccessCode	F9485D4F
MerchantId	TESTEPATHWCOM01
SecureHashSecret	8CEF3C10290F5C503943935BF60DC763
Miscellaneous	
ProcessTimeOut	20
Virtual Payment Client (Url)	
VpcUrl	https://migs.mastercard.com.au

AccessCode
The access code (supplied by the gateway) to transact with the gateway.

Please ensure all other fields are correct e.g. SecureHashSecret.

ePathway Property Administration

Property Administration Parameters

Case:	Work Item: 62889
UX Client	ERS:

PROPERTY TYPE SELECTION

The System Administration >> ePathway >> Property Administration Parameters >> Notice of Sale Property Type Selection menu option form has been updated to use Pathway UX user interface standards.

NOTICE OF SALE FIELD SELECTION

The System Menu >> System Administration >> ePathway >> Property Administration Parameters >> Notice of Sale Field Maintenance menu option form has been updated to use Pathway UX user interface standards.

Property Administration Parameters

Case:	Work Item: 64289
UX Client	ERS:

MERGE TYPE MAINTENANCE

The System Administration >> ePathway >> Property Administration Parameters >> Certificate Request Parameters >> Detail button form has been updated to use Pathway UX user interface standards.

ePathway Property Search

Case: WTOR CS0445131, WODO CS0501054	Work Item: 65050
UX Client	ERS:

EPATHWAY SINGLE LINE ADDRESS PROPERTY SEARCH WITH TITLE FILTERING

ePathway Property searching by single line address now correctly applies the Title (Volume/Folio) filtering as per the address component search.

ePathway Property

Case:	Work Item: 66041
UX Client	ERS:

ERROR AFTER PROPERTY REMOVED AND THEN READED

An error was triggered during the property selection stage of any ePathway process if the customer added a property, removed it and then added another property. This only occurred if the Security.AntiCSRFTokens system setting was switched on.

New Certificate

Case: WTOR CS0807586
UX Client

Work Item: 66078
ERS:

CERTIFICATE DETAILS

Parameter Security.ValidateFileContent will now accept valid attachments.

Integration

External Web Services - Customer Requests

Case:	Work Item: 59270
UX Client	ERS:

FIND REQUESTS SERVICE PERFORMANCE

Where the Entered Date range was the only filter, performance was slow, so a change has been made to weight the database logic to utilise a more efficient index. As a consequence, if an Entered Date range is supplied without a Received Date range, the search results will be returned in descending Entered Date order instead of Date Received order.

External Web Services

Case:	Work Item: 61038
UX Client	ERS: 96418

ANIMAL REGISTRATIONS - EXTERNAL WEB SERVICES

New functionality has been added to allow External Web Services to be used for Animal Registration. See the External Web Services SDK for technical details of the web methods. A summary of the changes made are below.

1. Added new Animal Registration external web services to allow for Animal creation and update. The new Animal (LAN) methods introduced are:

- CIFV5500.CreateAnimal - Submit new Animal Registration (including Questionnaire answers).
- CIFV5500.UpdateAnimal - Update an existing Animal Details (including Questionnaire answers).

NOTE: The above is subject to the following pre-existing Authorised Functions: Animals - External Web Services.

The modified Animal (LAN) methods are:

- CIFV5500.ReadParameters - Modified to include Pro Rata Registration Fees and Questionnaires.
- CIFV5500.ReadAnimal - Modified to include Questionnaires answered.
- CIFV5500.FindAnimalsByProperty - Modified to allow search by Property ID (TPKLPAPROP).

2. The Name Role Search method now optionally includes Historical roles and more details for Animal Fee Renewals.

The modified Name (CNA) methods are: CIFV5020.NameRoleSearch - Allow historical Name Roles and Include Animal Fee Renewal Amounts for each duration e.g. 1 Year vs 2 Years.

External Web Services

Case:	Work Item: 62668
UX Client	ERS:

READATTACHMENTTYPES METHOD

A new ReadAttachmentTypes method has been added to Pathway External Web Services. It retrieves details of Attachment Types defined within Pathway's Paperclip Attachments (CDC) module, based on supplied retrieve profiles. Please refer to Pathway External Web Services SDK for more details.

READUSERS METHOD

The existing External Web Services' ReadUsers method has been modified to allow retrieval of Pathway user based on supplied profile, for example, a technical primary key. Please refer to Pathway External Web Services SDK for more details.

FINDPROPBYSTREETRANGE METHOD

The existing External Web Services' FindPropByStreetRange method has been modified to allow retrieval of Properties based on additional profiles, including streetnumberfromsuffix, unitprefix, unitnumberfrom, unitnumberfrom, unitnumberfromsuffix, levelprefix, levelnumberfrom, levelnumberfrom and levelnumberfromsuffix. Please refer to Pathway External Web Services SDK for more details.

External Web Services

Case: UX Client	Work Item: 66455 ERS:
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EXTERNAL WEB SERVICES - WEB USER METHOD

The WebUser External Web Service has been enhanced to allow additional functionality. Full details of the WebUser methods can be found in the SDK documentation for External Web Services.

A summary of the changes are:

1. WebUser calls return <documentid> for exports.
Calls to the WebUser method that result in invoking a user export from Pathway to ePathway will return the <documentid> in the RESPONSEDATA (i.e. The TPKEYMSGQ value) associated with the export.
2. WebUser validation can be used to determine the state of an export.
Using the <documentid> from the RESPONSEDATA of a previous call, the WebUser method REQUESTDATA validation action can now be loaded with a <documentid>. When loaded, the validation will return one of the following:
 - a. Success: True, Status: Q - Indicating the job identified by <documentid> is still in the queue (ESYMSGQ) waiting to be exported.
 - b. Success: True, Status: X - Indicating the job identified by <documentid> has been exported and is now in the audit (ESYMSGGA).
 - c. Success: False, Status: U - Unknown or invalid <documentid>.
3. WebUser REQUESTDATA can now include Authentication Provider and User Provider Code codes for Single Sign On.
The WebUser REQUESTDATA now accepts the <authenticationprovider> (E.g. IFS) and <userprovidercode> (GUID for IFS user) for any action that performs an export. This will then update the ePathway user with the details to associate the user with the nominated SSO.

Document Management Module Selection

Case: MRSC CS0449053, WODO CS0494751, MERR CS0699172, KNOX CS0798609, BALL CS0933729 UX Client	Work Item: 64757 ERS:
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DOCUMENT MANAGEMENT MODULE SELECTION

The listed modules are now restricted to licensed modules. The navigation to the Registers and Trade Waste modules now working correctly.

Generic EDMS (GENCON) Integration

Case: SYDN CS0602994
UX Client

Work Item: 64837
ERS:

APPLICATION LODGEMENT

Document Management and Publish to EDMS/Data Publisher menu options have been removed from the following menus:

- Applications >> Application Lodgement
- Applications >> History Take Up
- Licensing >> Licence Entry
- Licensing >> History Take Up.

External Web Service SubmitPayment

Case: COGC CS0687752
UX Client

Work Item: 65747
ERS:

EXTERNAL WEB SERVICE - SUBMITPAYMENT

SubmitPayment Requests for Application and License Receipts were presenting an Invalid Allocation Reference error.

EDMS Product Parameter Maintenance

Case: SYDN CS0835937
UX Client

Work Item: 66012
ERS:

EDMS INTEGRATION ENHANCEMENTS

*** Authorised Function ***

NOTE: Changes to the user interface have been developed for the Pathway UX client only.

Two additional Authorised Functions have been provided for EDMS integration in Pathway:

- Generic Connector for EDMS - Archive Driver
- Generic Connector for EDMS - Meta-Data Refresh.

DOCUMENT META-DATA REFRESH

Pathway has had the ability to update meta-data for folders that have been stored in the EDMS for a long time. It has not previously been possible to update meta-data on documents/attachments stored in the EDMS. This can be problematic in scenarios where documents and paperclip attachments are registered into the EDMS and subsequent changes are made to the business object very early in the lifecycle that should be reflected on those documents. E.g. If an Application is lodged as a General Application Type or a Customer Service Request is created with a General Request Type with documents and/or attachments these are registered with the General Type meta-data.

If these business objects then change in Pathway to a Development and Complaint Type respectively, the meta-data on the documents retain the original type. Often the type information is used in the document title generated at the time the document was initially registered.

NOTE: Once a Word Processing document is finalised Pathway will not update the meta-data on that document in the EDMS even if requested to do so, which maintains EDMS data integrity in accordance with Public Records Act(s).

When the new Meta-Data Refresh Authorised Function is active the following features become available for updating meta-data on documents registered in the EDMS:

1. New menu: System Administration >> Integration >> Document Management Parameters >> Document Management System Housekeeping >> Generic EDMS >> Bulk Document Update, for the batch job to update meta-data for Word Processing documents in bulk, that are registered in the EDMS.
2. New menu: System Administration >> Integration >> Document Management Parameters >> Document Management System Housekeeping >> Generic EDMS >> Bulk Attachment Update, for the batch job to update meta-data for Paperclip Attachments that are registered in the EDMS.
3. Document Request Maintenance will have a new menu option called Update Documents, which can be used to manually update the meta-data in the EDMS on a document that is not finalised.
4. Attachment Maintenance will have a new option called Update Attachments, which can be used to manually update the meta-data in the EDMS for all the Paperclip Attachments.
5. Summary forms for business objects that have Word Processing documents that can be registered into an EDMS will have a new option called Update Documents which can be used to manually update the meta-data in the EDMS for all Word Processing documents that are not finalised for that business object.
6. Summary forms for business objects that have Paperclip Attachments that can be registered into an EDMS will have a new option called Update Attachments which can be used to manually update the meta-data in the EDMS for all Paperclip Attachments for that business object.
7. A new Workflow System Action called EDMSUPDATE - EDMS Meta-Data Update becomes available to enable meta-data update for all Word Processing documents that are not finalised and/or all Paperclip Attachments for the business object to be automatically incorporated into a single task in Pathway workflows.

NOTE: To make use of the document meta-data refresh features check with the supplier of your EDMS driver to ensure the driver you have supports this.

ARCHIVE DRIVER INTEGRATION

When the new Archive Driver Authorised Function is active the System Administration >> Integration >> Document Management Parameters >> Document Management Product Parameters menu option allows details for an Archive Driver to be specified.

This allows the overall Pathway UX EDMS integration to handle archived documents in co-operation with the EDMS driver for scenarios where documents that have been stored in the EDMS have been moved into a separate archive repository. When this happens, Pathway is unaware the archive process has occurred so viewing the documents from Pathway is no longer possible.

The co-operation required to handle this nicely in Pathway requires the EDMS driver to be modified to return an archive identifier for any documents that have been archived. When the EDMS driver can do that, Pathway can direct all document viewing requests to the additional Archive Driver that needs to be developed to implement the required document viewing feature for the archive repository. For example, this might be via an Alternate URL Document Viewer implemented in the Archive Driver to display the archived document in a browser.

In addition to this when the EDMS Driver returns the archive identifier for any documents the built in Pathway document viewer that is activated via the Document Management option on applicable summary forms will display archived documents in a separate Archived Documents data-grid. If all documents for the business object have been archived only the Archived Documents data-grid will be displayed and the Documents data-grid will not. This is the expected use case for archived documents (all or none) but the document viewer form will display both data-grids if there is a combination of archived and non-archived documents for the business object.

All archived documents and attachments in Document Request Maintenance and Attachment Maintenance will also handle viewing via the Archive Driver for seamless integration with the archive repository.

The updated Pathway Generic Connector SDK with additional technical details is available on request.

NOTE: This function will only be available to sites who have the required authority. Contact your Account Manager if your site requires this new functionality.

External Web Services

Case:
UX Client

Work Item: 66455
ERS:

EXTERNAL WEB SERVICES - WEB USER METHOD

The WebUser External Web Service has been enhanced to allow additional functionality. Full details of the WebUser methods can be found in the SDK documentation for External Web Services.

A summary of the changes are:

1. WebUser calls return <documentid> for exports. Calls to the WebUser method that result in invoking a user export from Pathway to ePathway will return the <documentid> in the RESPONSEDATA (i.e. The TPKEYMSGQ value) associated with the export.
2. WebUser validation can be used to determine the state of an export. Using the <documentid> from the RESPONSEDATA of a previous call, the WebUser method REQUESTDATA validation action can now be loaded with a <documentid>. When loaded, the validation will return one of the following:
 - a. Success: True, Status: Q - Indicating the job identified by <documentid> is still in the queue (ESYMSGQ) waiting to be exported.
 - b. Success: True, Status: X - Indicating the job identified by <documentid> has been exported and is now in the audit (ESYMSGGA).
 - c. Success: False, Status: U - Unknown or invalid <documentid>.
3. WebUser REQUESTDATA can now include Authentication Provider and User Provider Code codes for Single Sign On. The WebUser REQUESTDATA now accepts the <authenticationprovider> (E.g. IFS) and <userprovidercode> (GUID for IFS user) for any action that performs an export. This will then update the ePathway user with the details to associate the user with the nominated SSO.

Infringements

Operator Onus Nomination Reissue

Case: MARO CS0708135
UX Client

Work Item: 65795
ERS:

OPERATOR ONUS NOMINATION REISSUE CONTROL

Previously, the Status field was blank when the Operator Onus Nomination Reissue was loaded. The Status field is now defaulted from the Previous Status nominated in the Infringement Cycle Functions parameters.

Also, the New Inspector field has been moved under the Processing Options.

Infringement Maintenance

Case: COGC CS0983779
UX Client

Work Item: 66556
ERS:

DOCUMENT MANAGEMENT ACCESS REASON SELECTION

Previously, the Document Management Access Reason Selection form was not being displayed despite an Activity Code being assigned to the Document Management Accessed activity code function parameter.

Infringement Maintenance

Case: COGC CS0983779
UX Client

Work Item: 66556
ERS:

PAPERCLIP ACCESS REASON SELECTION

The following changes have been made to the Paperclip Access Reason Selection:

- The title has been renamed Paperclip Access Reason Selection. Previously it was incorrectly titled Name Access Reason Selection.
- After an Access Reason has been selected, Attachment Maintenance will display the Attachments for the infringement. Previously, no attachments, or incorrect attachments, would have been displayed.

Cycle Function Selection Interface

Case:
UX Client

Work Item: 66630
ERS: 119571

COURT EXTRACT

**** Western Australia sites only ****

The Infringement Record within the extract file, for Western Australian sites only, has been enhanced to accommodate the new fields Amount Paid and Offender's Mobile number. The length of the Infringement Record has increased from 1098 characters to 1116 characters. The fields Amount Paid

and Offender's Mobile number will be filled with spaces within the extract file. No Pathway data will be extracted to these fields.

Inspections

Inspections Schedule Maintenance

Case: UX Client	Work Item: 60755 ERS:
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DATETIME

The Date Time fields displayed in the popup control have been standardised with Pathway UX features to enable 24 hour time entry.

Inspection Parameters

Case: UX Client	Work Item: 64972 ERS:
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RISK FACTOR RATING CONDITION MAINTENANCE

The questions detail button is now displayed on Risk Factor Rating Condition Maintenance.

Inspection Maintenance

Case: GEEL CS0506779, MORE CS0736107, LATR CS0738965, SALS CS0772206, MNSH CS0864372 UX Client	Work Item: 65210 ERS:
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INSPECTION SUMMARY

Previously, when the Inspection Summary was accessed from the Property or Trade Waste modules, the Document Request Details and New Document Request options were not available.

Inspection Parameters

Case: IPSW CS0436076, MNSH CS0621506, LAKE CS0766573 UX Client	Work Item: 65563 ERS:
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INSPECTION AREA - USER MAINTENANCE

The assignment of Responsible Officers to an area has been corrected.

Licensing

Licensing Maintenance

Case: KNOX CS0813111 UX Client	Work Item: 61109 ERS:
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RESPONSIBLE OFFICER MAINTENANCE

Previously, when creating a new Consent, the Responsible Officer assigned in the Consent parameters was not added to the new Consent. Also, when the first Consent Officer was added in the data-grid, it was not defaulted as the Primary Officer.

Licence Entry

Case: BALL CS0031719, MARO CS0176277, PERT CS0264853, GEEL CS0416182, MNSH CS0673641 UX Client	Work Item: 61945 ERS:
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LICENCE ENTRY

Previously, during a Licence Entry where Fees were not mandatory for the Licence Type, the Fees Maintenance was displayed when the Save or Save and Modify buttons were clicked.

Licensing Parameters

Case: IPSW CS0491844, WODO CS0764289 UX Client	Work Item: 65115 ERS:
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OVERRIDING FEE ACCOUNTS MAINTENANCE

Previously, Override Accounts for license fees were not successfully saved if the relevant account type did not have a default account. This also applied to Overriding Fee Deposit Accounts Maintenance and Overriding Fee Deposit Retained Accounts Maintenance.

Licensing Maintenance

Case: GEEL CS0716007, IPSW CS0738392 UX Client	Work Item: 65807 ERS:
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FEES MAINTENANCE

The reset button is now enabled if the selected fee/s have a status of either Not Applicable or Exempt.

NOTE: If more than one fee is selected, all the fees must have the status of either Not Applicable or Exempt for the Reset button to become available.

Licensing Parameters

Case: MNVL CS0933831
UX Client

Work Item: 66477
ERS:

MERGE TYPE MAINTENANCE
EXTRACT TYPE MAINTENANCE

A new Merge Field, Response_Personal_Dtls, has been added to the list of available Licence Merge Fields. The data for this Merge Field will be sourced from the Personal Details field within Response Maintenance.

Memos

Urgent Cross Module Memos

Case: WTOR CS0051367, LAKE CS0052695, COGC CS0460750 UX Client	Work Item: 54210 ERS:
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URGENT CROSS MODULE NAME MEMO

Corrections have been made to Property Summary and Memo Selection (via Property Summary) to display urgent cross module Name memos.

NOTE: Check CNAIDTY Name and LPAPROP Property cross module memos via Memos >> Maintain Memo Groups and Types. If the memo is to display in all modules, wherever the Name or Property appears, deassign all modules (to the left). If the Memo is only to be displayed in a couple of modules e.g. Animals and Rates, then only assign those modules over to the right.

URGENT CROSS MODULE MEMOS ON REGISTERS

Corrections have been made to Register Entry Summary and Memo Selection (via Registry Entry Summary or Registry Entry Maintenance) to display urgent cross module memos for linked Name and Property.

Name and Address

Name and Address Maintenance

Case: UX Client	Work Item: 65964 ERS:
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DEFAULT ADDRESS MAINTENANCE

Default Address Maintenance has been corrected to remove an incorrectly added row in the Default Address grid when no address was selected. Prior to this correction, if an address was not selected, an empty invalid row was retained on the Default Address grid that subsequently needed to be removed.

Name Enquiry

Case: WHIT CS0778095 UX Client	Work Item: 66152 ERS:
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PRIVATE NAMES

A Names Enquiry Search will now apply name security, so a private name is not displayed in the search results.

Property Administration

Division Maintenance

Case: IPSW CS0247096
UX Client

Work Item: 64274
ERS:

E-MAIL ACTION MAINTENANCE

Previously, when a Property was made historic during Division Entry, the User Actions in the Historic Task were not correctly checking the data and e-mails were not sent.

Also, when the workflow buttons in E-mail Action Maintenance were clicked and the user chose not to exit the workflow, the busy indicator would remain on the page and the user would not be able to continue with the E-mail Action Maintenance.

E-MAIL ACTION PARAMETER MAINTENANCE

WARNING: User actions created in UX require E-mail Parameters to be updated by removing all e-mail recipients and re-entering them.

If user actions were created in Thick or Smart Clients, this is not necessary.

Miscellaneous Notice Entry

Case: IPSW CS0412928
UX Client

Work Item: 64841
ERS:

MISCELLANEOUS NOTICE ENTRY

Property records can now be selected using the Rates option menu.

Division Maintenance

Case: WODO CS0331176
UX Client

Work Item: 64878
ERS:

DIVISION MAINTENANCE

A change has been made to always prompt whether to rebuild the property area when accepting a division.

NOTE: Property Administration >> Property System Housekeeping >> Property Area Rebuild can be run to correct existing data if necessary.

Transfer of Ownership Maintenance

Case: IPSW CS0416000
UX Client

Work Item: 64897
ERS:

TRANSFER OF OWNERSHIP MAINTENANCE
E-MAIL ACTION PARAMETER MAINTENANCE

Previously, during a Transfer of Ownership, e-mails were not sent if a Task with LRA Rates system action was assigned in the Property Transfer Parameters. The Action Parameters and E-mail Parameters were not set correctly for the User Actions on the Task.

WARNING: User actions created in UX require E-mail Parameters to be updated by removing all e-mail recipients and re-entering them.
If user actions were created in Thick or Smart Clients, this is not necessary.

Process External Transfers

Case: TOOW CS0592933
UX Client

Work Item: 65543
ERS:

EXTERNAL TRANSFER MAINTENANCE

The following issues have been corrected:

- Validated Title Owners data-grid was not showing the correct number of records.
- Unlinking Validated Properties was removing the wrong Validated Owner records.
- Unlinking Name and Address Register Names was removing the wrong records from the To Owners data-grid.

Property Maintenance

Case: ACC CS0707933
UX Client

Work Item: 65750
ERS:

LAND USE SEARCH

A cross module land use search will now show a description of the item the land use is applied to.

System Parameter Maintenance

Case: GEEL CS0564087, GLAD CS0627016
UX Client

Work Item: 66013
ERS:

PROPERTY ADMINISTRATION SYSTEM PARAMETER MAINTENANCE

The Transfer Parameters section of the Property Administration >> Property Parameters >> System Parameter Maintenance menu option enables a Workflow Task to be nominated for use during a Transfer of Ownership. If the nominated Task contained an EDMSPUB - EDMS Publishing action, this error message was displayed **LPA - LPATRAN does not support EDMS Publishing**. This will no longer occur and the task will now be performed as expected.

Property Maintenance

Case: WTOR CS0872099
UX Client

Work Item: 66234
ERS:

PROPERTY TITLES AND PARCELS MAINTENANCE

Removing all the Titles on a Property will no longer cause an issue when saving.

Query

Query Maintenance

Case: MACK CS0544433
UX Client

Work Item: 64933
ERS:

QUERY CONSTRUCTION

When creating a derived query based on another query or query result, the entity used to do the selection was previously restricted to the main Select Entity of the query being created. This restriction has been removed; the entity will be defaulted but can now be changed if required.

NOTE: Take care when creating derived queries based on different entities, as they may perform badly or may not work at all depending on the selections made. Make sure to test any that are created before making use of them.

Export/Import Format Maintenance

Case: COGC 0800872, MERR CS0710832,
TOOW CS0764126, MERR CS0766806
UX Client

Work Item: 65950
ERS:

EXPORT/IMPORT FORMAT MAINTENANCE

Previously, the following problems occurred:

- When a Selected Field was added to a Comma Separated Export Format the Selected Field Description was not always loaded. This caused the field list to be missing from the exported file (when Include Field List was set to Export Only).
- The Record Separator was not disabled for Fixed Width Export Formats.
- The Selected Field Length incorrectly allowed a value of 0 (zero) for Fixed Width Export Formats.
- The Export/Import Format Layout, accessed via the Export/Import Format Layout option, did not take into account unsaved Field sequence changes.

In addition, the form layout has been improved and the Sequence option has been renamed Sort Sequence.

Rates Accounting

Bulk Assessment Maintenance Generation

Case: SWAN CS0198725, WAI CS0673058, SWAN CS0673611, WHIT CS0687703, GEEL CS0724321, LAKE CS0944562	Work Item: 63943
UX Client	ERS:

BULK ASSESSMENT MAINTENANCE GENERATION CONTROL
 INTEREST WRITE-OFF GENERATION CONTROL
 BULK TRANSACTION REVERSAL CONTROL

Previously, when Search Method Entered Assessments was selected, the process timed out when importing a large number of Assessments:

- The Processing Options field layout of the Bulk Assessment Maintenance Generation Control has been improved.
- The import process has been updated to improve efficiency.
- A more user friendly message is now displayed if the import process times out: The Import File processing has exceeded the allotted timeout period. If importing a large file please use the Import Assessments Search Method.
- Invalid Assessment Numbers are now displayed in a pop up.
- A new functionality Import Assessments has been added to the Search Method. This functionality is more efficient and should be used importing a large number of assessments. It enables the selection of a file containing the Assessment Numbers similar to Entered Assessments.
- When the Import Assessments Search Method is used, an exception report is now produced for invalid Assessment Numbers.
- Records can now be removed from the Assessment Number data-grid.

NOTE: Saved Profiles for the affected forms will need to be updated.

Rates Capping Generation

Case:	Work Item: 65212
UX Client	ERS: 109224

PREVIOUS YEARS RATES AND PROJECTED CAPPED RATES GENERATION CONTROL

***** Authorised Function *****

NOTE: Changes have been developed for the Pathway UX client only.

Enhancements have been made to this function as detailed below. These enhancements are only available to sites authorised to the new Rates Capping - Allow Multiple Rate Type Matches Authorised Function.

If the pre-existing Match Period Rate Types by Category is checked on, then Assessments that have more than one matching Period Rate Type for either a selected previous Rating Period or the current Rating Period are treated as an exception and their Projected Capped Rates are not calculated. In such situations the following message is printed on the report: Cannot match Assessment Period Rate Types by Category.

Previously, Assessments in this situation could only be handled by manually calculating the required Rates Capping Amount and entering the value using Rates Capping Maintenance.

An enhancement has been made to help cater for situations where multiple Assessment Period Rate Types match, with the addition of a new Allow Multiple Rate Type Matches check box.

☰ Previous Years Rates and Projected Capped Rates Generation Control
▶ Submit 🗑 Clear ⋮

Homepage / Previous Years Rates and Projected Capped Rates Generation Control

Search Profile

Rating Period

25/26

24/25

23/24

22/23

21/22

20/21

Processing Options

Apply Pro-Rata Capping

Apply Rating Period Pro-Rata Capping

Match Period Rate Types by Category

Allow Multiple Rate Type Matches

If authorised, new Allow Multiple Rate Type Matches check box is enabled if the existing Apply Pro-Rata Capping and Match Period Rate Types by Category processing parameters are both checked on.

When checked on, the generation will apply additional rules to attempt to calculate the Projected Capped Rates for Assessments that have more than one matching Period Rate Type by Category for the selected Rating Period(s) and/or the current Rating Period, instead of always treating the situation as an exception.

This is done by catering for various scenarios where Assessment Rate Type changes have occurred during the selected Rating Period(s) resulting in one or more of the following:

- Adjustments to full period rates.
- The raising of pro-rata rates.
- The suspension of an Assessment Period Rate Type.
- Capping becoming applicable where previously it was not.

These changes typically occur as part of Supplementary Rate processing but can also be performed manually (e.g. using Journals and Maintenance). The way in which these scenarios will be handled is illustrated by the following examples.

Examples

Except where explicitly stated, the following examples show the proposed new Rates Capping Amount calculations in the context of:

- Current Rating Period of 25/26 (1/7/25 to 30/6/26).
- Previous Rating Period of 24/25 (1/7/24 to 30/6/25).

- Calculating Rates Capping Amounts for the Current Period (25/26) based on the rates in the Previous Period (24/25) by running the Previous Years Rates and Projected Capped Rates Generation with the Previous Period (24/25) selected.
- The Current Period (25/26) Rates not yet generated.

The Rate Types considered are:

- RTA – Capping Percentage 110%
- RTB – Capping Percentage 110%
- RTC – Capping Percentage 115%
- RTD – Capping does not apply.

Transaction Types considered are:

- Generated Rate (GENR).
- Generated Rate Reversal (GENR-R).
- Supplementary Rate (SUPP) being a user defined Transaction Type based on a Generated Rate (GENR).
- Supplementary Rate Reversal (SUPP-R) being a user defined Transaction Type based on a Generated Rate Reversal (GENR-R).

NOTE: The Late Levy Period on a Generated Rate Transaction is automatically set when rates and supplementary rates are generated based on the nature of the amount being raised. When entering a journal transaction this needs to be manually set to either Full Current, Part Current or Previous as appropriate, as follows. This is mentioned because the Projected Capped Rates calculation relies on this value being accurate to correctly calculate the Capped Rate Amounts.

Full Current for generated rate transactions that are calculated based on the full number of days in the current rating period.

For example, if entering a journal to manually adjust a Supplementary Rate amount that was calculated based on the full number of days of the current rating period (e.g. 1/7/25 to 30/6/26), then Full Current should be selected.

Part Current for generated rate transactions that are calculated based on only part of the current rating period. That is, calculated based on a date range that does not span the full current rating period.

For example, if entering a journal to manually adjust a Supplementary Rate amount that was calculated based on part of the current rating period (e.g. 1/9/25 to 30/6/26), then Part Current should be selected and a Transaction Date of 1/9/25 should be entered.

Previous for generated rate transactions that apply to an adjustment of rates applicable for a previous rating period.

NOTE: The examples are intended to cater for journal entry as well as Supplementary Rates. Journalled transactions will be treated essentially the same as any generated transaction, in that the processing will look at the Late Levy Period and Transaction Date of the journalled transaction the same as it would for any transaction regardless of how the transaction came into being.

Example 1 - Full year rates with no change

In this example the assessment had rates generated in 24/25 for the full year with no supplementary rates.

Assessment Transactions for 24/25

Rate Type	Transaction Type	Transaction Date	Late Levy Period	Amount	Comments
RTA	GENR	20/07/2024	Full Current	4,000.00	

Assessment Rate Types for 24/25

Rate Type	Suspended?
RTA	No

Assessment Rate Types for 25/26

Rate Type	Suspended?
RTA	No

Calculation with Allow Multiple Rate Type Matches OFF or ON

Previous Year's Rates = 4,000.00 consists of an amount for matching Rate Type RTA: 4,000.00 (RTA, GENR, Full so no need to pro-rata).

Rates Capping Amount for RTA = 4,000 x 1.1 = 4,400.00.

Example 2 - Rate Type change for Full Period

In this example the Assessment had rates generated in 24/25 for the full year, and then a supplementary rate effective from 1/7/24 was processed to replace RTA with RTB for the full Rating Period.

Assessment Transactions for 24/25

Rate Type	Transaction Type	Transaction Date	Late Levy Period	Amount	Comments
RTA	GENR	20/07/2024	Full Current	4,000.00	
RTA	GENR-R	1/07/2024	Full Current	-4,000.00	Created by supplementary
RTB	SUPP	1/07/2024	Full Current	3,500.00	Created by supplementary

Assessment Rate Types for 24/25

Rate Type	Suspended?
RTA	Yes
RTB	No

Assessment Rate Types for 25/26

Rate Type	Suspended?
RTB	No

Calculation with Allow Multiple Rate Type Matches OFF

Previous Year's Rates consists of amounts for two matching Rate Types RTA and RTB so treat as an exception Cannot match Assessment Period Rate Types by Category.

Calculation with Allow Multiple Rate Type Matches ON

Previous Year's Rates = 3,500.00 consists of amounts for matching Rate Types RTA and RTB:

- 4,000 (RTA, GENR, Full Current so no need to pro-rata).
- -4,000 (RTA, GENR-R, Full Current so no need to pro-rata).
- 3,500 (RTB, SUPP, Full Current so no need to pro-rata).

Rates Capping Amount for RTB = 3,500.00 x 1.1 = 3,850.00.

Example 3 - Part Year Rates Only

In this example the Assessment did not have any full year's rates generated. A supplementary rate effective from 1/9/2024 was processed to commence rates for Rate Type RTA for part of the Rating Period (303 days).

Assessment Transactions for 24/25

Rate Type	Transaction Type	Transaction Date	Late Levy Period	Amount	Comments
RTA	SUPP	1/09/2024	Part Current	3,000.00	Created by supplementary

Assessment Rate Types for 24/25

Rate Type	Suspended?
RTA	No

Assessment Rate Types for 25/26

Rate Type	Suspended?
RTA	No

Calculation with Allow Multiple Rate Type Matches OFF or ON

Previous Year's Rates = 3,613,86 being an annualised amount for matching Rate Type RTA: 3,613,86 (RTA, GENR, Part Current and a Full Current transaction does not exist on the Assessment so use a pro-rata calculation. $3,000 / 303 \times 365 = 3,613,86$).

Rates Capping Amount for RTA = $3,613,86 \times 1.1 = 3,975.25$.

Example 4 - Rate Type change for Part Period (capping still applies)

In this example the Assessment had rates generated in 24/25 for the full year, and then a supplementary rate effective from 1/9/24 was processed to replace Rate Type RTA with RTB for part of the Rating Period.

Assessment Transactions for 24/25

Rate Type	Transaction Type	Transaction Date	Late Levy Period	Amount	Comments
RTA	GENR	20/07/2024	Full Current	4,000.00	
RTA	GENR-R	1/09/2024	Part Current	-3,320.55	Created by supplementary
RTB	SUPP	1/09/2024	Part Current	2,905.48	Created by supplementary

Assessment Rate Types for 24/25

Rate Type	Suspended?
RTA	Yes
RTB	No

Assessment Rate Types for 25/26

Rate Type	Suspended?
RTB	No

Calculation with Allow Multiple Rate Type Matches OFF

Previous Year's Rates consists of amounts for two matching Rate Types RTA and RTB so treat as an exception Cannot match Assessment Period Rate Types by Category.

Calculation with Allow Multiple Rate Type Matches ON

Previous Year's Rates = 3,584.93 consists of amounts for matching Rate Types RTA and RTB:

- 4,000 (RTA, GENR, Full Current so no need to pro-rata).
- -3,320.55 (RTA, GENR-R, Part Current but do not pro-rata because a Full Current transaction exists).
- 2,905.48 (RTB, SUPP, Part Current but do not pro-rata because a Full Current transaction exists).

Rates Capping Amount for RTB = $3,584.93 \times 1.1 = 3,943.42$.

Example 5 - Rate Type change for Part Period (capping now applies)

In this example the Assessment had rates generated in 24/25 for the full year for a Rate Type that does not allow capping, and then a supplementary rate effective from 1/9/24 was processed to replace the Rate Type for part of the Rating Period with one that does allow capping.

Assessment Transactions for 24/25

Rate Type	Transaction Type	Transaction Date	Late Levy Period	Amount	Comments
DEV	GENR	20/07/2024	Full Current	5,000.00	
DEV	GENR-R	1/09/2024	Part Current	-4,150.68	Created by supplementary
RTA	SUPP	1/09/2024	Part Current	3,320.55	Created by supplementary

Assessment Rate Types for 24/25

Rate Type	Suspended?
DEV	Yes
RTA	No

Assessment Rate Types for 25/26

Rate Type	Suspended?
RTA	No

Calculation with Allow Multiple Rate Type Matches ON and OFF

Previous Year's Rates = 4,000.00 consists of amounts for matching Rate Type RTA: 4,000.00 (RTA, GENR, Part Current so use a pro-rata calculation because a Full Current transaction is not present (*). $3,320.55 / 303 \times 365 = 4,000.00$).

(*) In this scenario rate amounts for matching Rate Type DEV are ignored because it does not allow capping. Rates Capping Amount for RTA = 4,000.00 x 1.1 = 4,400.00.

Example 6 - Rate Type change for Part Period (different capping percentage)

In this example the Assessment had rates generated in 24/25 for the full year for a Rate Type with Capping Percentage 110%, and then a supplementary rate effective from 1/9/24 was processed to replace the Rate Type for part of the Rating Period with Capping Percentage 115%.

Assessment Transactions for 24/25

Rate Type	Transaction Type	Transaction Date	Late Levy Period	Amount	Comments
RTA	GENR	20/07/2024	Full Current	4,000.00	
RTA	GENR-R	1/09/2024	Part Current	-3,320.55	Created by supplementary
RTC	SUPP	1/09/2024	Part Current	4,150.68	Created by supplementary

Assessment Rate Types for 24/25

Rate Type	Suspended?
RTA	Yes
RTC	No

Assessment Rate Types for 25/26

Rate Type	Suspended?
RTC	No

Calculation with Allow Multiple Rate Type Matches OFF

Previous Year's Rates consists of amounts for two matching Rate Types RTA and RTC so treat as an exception Cannot match Assessment Period Rate Types by Category.

Calculation with Allow Multiple Rate Type Matches ON

Previous Year's Rates = 4,830.13 consists of amounts for matching Rate Types RTA and RTC:

- 4,000 (RTA, GENR, Full Current so no need to pro-rata).
 - -3,320.55 (RTA, GENR-R, Part Current but do not pro-rata because a Full Current transaction exists).
 - 4,150.68 (RTC, SUPP, Part Current but do not pro-rata because a Full Current transaction exists)
- Rates Capping Amount for RTC = 4,830.13 x 1.15 = 5,554.65.

Example 7 - Multiple Part year rates only in Previous Period

Full year's rates were not generated.

A Supplementary Rate effective 1/09/2024 was processed to commence rates for Rate Type RTA effective for part of the Rating Period.

A second Supplementary Rate effective 1/12/2024 was processed to change the capped Rate Type from RTA to RTB effective for the remainder of the Rating Period.

Assessment Transactions for 24/25

Rate Type	Transaction Type	Transaction Date	Late Levy Period	Amount	Comments
RTA	SUPP	1/09/2024	Part Current	3,320.55	Created by supplementary 1
RTA	SUPP-R	1/12/2024	Part Current	-2,323.29	Created by supplementary 2
RTB	SUPP	1/12/2024	Part Current	2,032.88	Created by supplementary 2

Assessment Rate Types for 24/25

Rate Type	Suspended?
RTA	Yes
RTB	No

Assessment Rate Types for 25/26

Rate Type	Suspended?
RTB	No

Calculation with Allow Multiple Rate Type Matches OFF

Previous Year's Rates consists of amounts for two matching Rate Types RTA and RTB so treat as an exception Cannot match Assessment Period Rate Types by Category.

Calculation with Allow Multiple Rate Type Matches ON

Previous Year's Rates consists of amounts for two matching Rate Types RTA and RTB neither of which apply to the full period so treat as an exception Multiple Part Period rates exist without Full Period rates for Rating Period 24/25. In this scenario the Capped Rates will need to be calculated and entered manually.

Example 8 - Projecting for the next Rating Period

This example shows the proposed new Rates Capping Amount calculations in the context of:

- Current Rating Period of 24/25 (1/7/24 to 30/6/25).
- Next Rating Period of 25/26 (1/7/25 to 30/6/26).
- Calculating Rates Capping Amounts for the Next Period (25/26) based on the rates in the Current Period (24/25) by running the Previous Years Rates and Projected Capped Rates Generation with the Current Period selected.
- Current Period (24/25) Rates already generated with some Supplementary Rates having been processed.

In this example the Assessment had rates generated in 24/25 for the full year, and then a supplementary rate effective from 1/9/24 was processed to replace the Rate Type for part of the Rating Period.

Assessment Transactions for 24/25

Rate Type	Transaction Type	Transaction Date	Late Levy Period	Amount	Comments
RTA	GENR	20/07/2024	Full Current	4,000.00	
RTA	GENR-R	1/09/2024	Part Current	-3,320.55	Created by supplementary
RTB	SUPP	1/09/2024	Part Current	2,905.48	Created by supplementary

Assessment Rate Types for 24/25

Rate Type	Suspended?
RTA	Yes
RTB	No

Assessment Rate Types for 25/26

Rate Type	Suspended?
(not applicable)	

Calculation with Allow Multiple Rate Type Matches OFF

Current Year's Rates consists of amounts for two matching Rate Types RTA and RTB so treat as an exception Cannot match Assessment Period Rate Types by Category.

Calculation with Allow Multiple Rate Type Matches ON

Capping is calculated for RTB because it is the only Rate Type that is not suspended.

Previous Year's Rates (*) = 3,584.93 consists of amounts for matching Rate Types RTA and RTB:

- 4,000 (RTA, GENR, Full Current so no need to pro-rata).
- -3,320.55 (RTA, GENR-R, Part Current but do not pro-rata because a Full Current transaction exists).
- 2,905.48 (RTB, SUPP, Part Current but do not pro-rata because a Full Current transaction exists).

Rates Capping Amount for RTB = 3,584.93 x 1.1 = 3,943.42

(*) In this case the Previous Years Rates is the Current Period Rates because the Current Rating Period was selected.

NOTE: This function will be available only to sites who have the required authority. Contact your Account Manager if your site requires this new functionality.

Other Information

A correction has been made to the Previous Years Rates and Projected Capped Rates Generation Control form. Previously, when the Capping Applies Rates System Parameter was set to Rates less Rebate the Transaction Type Selection swap-list would not be displayed when a saved Profile containing Transaction Type selections was applied.

Assessment Maintenance

Case: BALL CS0444124, MELV CS0504095, LAKE CS0507090, WHIT CS0693875, MNSH CS0722106, MARO CS0746954, LIVE CS0989133 UX Client	Work Item: 65233 ERS:
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PRO-RATA MAINTENANCE

Previously, after selecting an Instalment from which to allocate a calculated pro-rata charge and pressing the Generate option, the Instalments on the Assessment would not be updated to include the new pro-rata charge.

Capped Rates Import

Case: UX Client	Work Item: 65843 ERS:
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CAPPED RATES IMPORT CONTROL

A correction has been made to the content of the Processing Summary. Previously, the Number of Invalid Records was the number of valid records and the Number of Valid Records was the number of invalid records.

Rebate Groups Maintenance

Case: SALS CS0778320 UX Client	Work Item: 65963 ERS:
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VALIDATION

The validation rules on the Rebate Groups Maintenance Parameter have been altered to make sure the Current Rating Period has been defined.

Valuation Maintenance

Case: SALS CS0766559, WTOR CS0815806 UX Client	Work Item: 65932 ERS:
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TENANCY NUMBER MAINTENANCE

Previously, when attempting to add the first Tenancy Assessment Number to a new Tenancy Header VG Number (i.e. a VG Number with a Tenancy Number of zero (0)), the Loading indicator would display and not respond after selecting the Assessment Number.

TENANCY PERCENTAGE MAINTENANCE

Previously, when attempting to access Tenancy Values Maintenance from Tenancy Percentage Maintenance using the Values option error **Index was out of range. Must be non-negative and less than the size of the collection. Parameter name: index** would be displayed.

VALUATION MAINTENANCE

Previously, when attempting to access Tenancy Values Maintenance from Valuation Maintenance using the Tenancy button error **Index was out of range. Must be non-negative and less than the size of the collection. Parameter name: index** would be displayed.

NOTE: This situation only applied when the Initial Tenancy Maintenance Mode Valuations System Parameter was set to Value.

Assessment Maintenance

Case: WHITE CS0482013
UX Client

Work Item: 65112
ERS:

VICTORIAN FIRE SERVICES LEVY MAINTENANCE

Previously, the following problems occurred:

- The validation message **The selected Victorian Fire Services Levy (FSL) Category for this Assessment** differs from the FSL Category for the Rate Type was displayed as an error instead of a warning.
- The FSL Exemption was not always enabled when the FSL Category was Exempt and was not always disabled when the FSL Category was not Exempt.

Receipting

Receipt Maintenance

Case: MACK CS0446920
UX Client

Work Item: 65814
ERS:

ALLOCATION TRANSFER

Tabbing from the Application data-grid field was previously not focusing on the next field correctly.

Bulk Receipts Filter

Case: KNOX CS0741340
UX Client

Work Item: 65982
ERS:

BULK RECEIPTING MAINTENANCE

When the Bulk Receipt Header Processed Amount does not equal the total in the Bulk Receipt Details a notification appears. The notification has been changed from an error to an alert, which will allow the data to be saved in the current state.

The Validate and Copy buttons will only become available when the total of the Processed Amount and the Bulk Receipt Details total are equal ensuring data can be saved at every step of the process.

Also, the Check Line button will no longer cause an error to display when saving.

Property Address Search

Case: LATR CS0850309, MACK CS0850406,
LAKE CS0853139, BEND CS0856142, MORE
CS0863956, MNVL CS0864106, MNSH
CS0866876
UX Client

Work Item: 66157

ERS:

PROPERTY ADDRESS SEARCH

Previously, the Property Address Search produced a **An item with the same key has already been added** error on some navigation.

Cashier Sign Off

Case:
UX Client

Work Item: 66481
ERS:

CASHIER SIGN OFF

The Drawer Banking Total pop-up will display a busy indicator while it checks the current draw total, preventing a value being entered before the UX client knows the correct value.

Registers

Property Maintenance

Case: WTOR CS0038414
UX Client

Work Item: 61730
ERS:

REGISTER ENTRY

Correction has been made to Register Entry to ensure the automatically populated Property Link is retained after Save, when the Register Entry was initiated from Property.

Register Entry Maintenance

Case: MACK CS0430999
UX Client

Work Item: 64908
ERS:

CALCULATED FIELDS

Registry Calculations containing the Values type fields are now calculated correctly using the code of the selected value.

Register Entry Maintenance

Case:
UX Client

Work Item: 66044
ERS:

ADD REGISTER ENTRY

A validation rule has been added to Registry Entry Maintenance to ensure records can be searched by Reference Number within the Register module and other modules such as Receipting.

Receipt Maintenance

Case:
UX Client

Work Item: 66045
ERS:

ALLOCATION LINE ENQUIRY

Navigation from Receipt Maintenance/Enquiry through Register Allocation to the Register record will now work correctly.

Smart Mobile Customer Service

Smart Mobile Customer Service Attachments

Case: TOOW CS0766585
UX Client

Work Item: 65996
ERS:

IMAGES NOT VIEWABLE IN IOS 18.3.2

Images added as attachments were not displaying in the SM Inspection app for anyone who had upgraded to iOS 18.3.2 or later. A change had to be made to work around these iOS changes and display image attachments correctly.

Smart Mobile Customer Service

Case: TOOW CS0573291, BALL CS0858229,
GLAD CS0931774
UX Client

Work Item: 66219
ERS:

VIEW IMAGE WITH URL ATTACHMENT

Correction has been made to Smart Mobile Customer Service to ensure that image can be downloaded from a URL attachment with http(s) protocol.

Smart Mobile Inspections

Smart Mobile Inspections Attachments

Case: TOOW CS0766585
UX Client

Work Item: 65996
ERS:

IMAGES NOT VIEWABLE IN IOS 18.3.2

Images added as attachments were not displaying in the SM Inspection app for anyone who had upgraded to iOS 18.3.2 or later. A change had to be made to work around these iOS changes and display image attachments correctly.

Trade Waste

Trade Waste Generation Control

Case: MACK CS0701925
UX Client

Work Item: 65913
ERS:

TRADE WASTE GENERATION CONTROL

Previously, if the Search Method was set to Assessment Number and the Assessment Number Range was left blank, none of the Assessments in the Default Billing Group would be processed.

Also, if a Profile was used which automatically populated the Generation Run, then the Submit button would not submit the job.

Word Processing

Word Processing

Case: AUCK 15428272, ACC 17432708, ATA CS0054123 UX Client	Work Item: 55387 ERS:
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DOCUMENT REQUEST MAINTENANCE

Previously, in Document Request Maintenance, or other areas where a Merge Template needed to be used, the message **The document appears to be corrupted and cannot be loaded** would sometimes appear. This occurred when the relevant template document contained an INCLUDEPICTURE field that had been inserted via the Quick Parts menu option in recent versions of Word.

NOTE: From this Sprint it is no longer necessary to Bookmark an INCLUDEPICTURE field. Existing bookmarks can remain without causing any issues.

Product Application Maintenance

Case: UX Client	Work Item: 56626 ERS:
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PRODUCT APPLICATION MAINTENANCE

The following changes have been made:

- Layout has been improved to handle longer Document Directory field values.
- Applications not supported in Pathway UX are no longer displayed.
- Applications that do not support EDMS integration no longer have the option to nominate a Document Management Product.

Word Processing

Case: UX Client	Work Item: 65219 ERS: 113402
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ADD AND MAINTAIN DOCUMENT REQUEST

The Printer drop-down list field on the Add Document Request and Document Request Maintenance has been updated to be consistent with the same field in Infringement Letters Maintenance:

- The (default) option has been replaced with the (none) option.
- Automatically shows the default printer configured in the Windows Printers settings. Where there is no default printer configured in the Windows Printers settings, the Printer field shows as (none).
- The printer's name is suffixed with (Default).
- Corrections have been made to ensure the warning validation message is displayed under the Printer field when the Pathway Agent is not available.

NOTE: No changes to the existing printing logic have been made.

Workflow

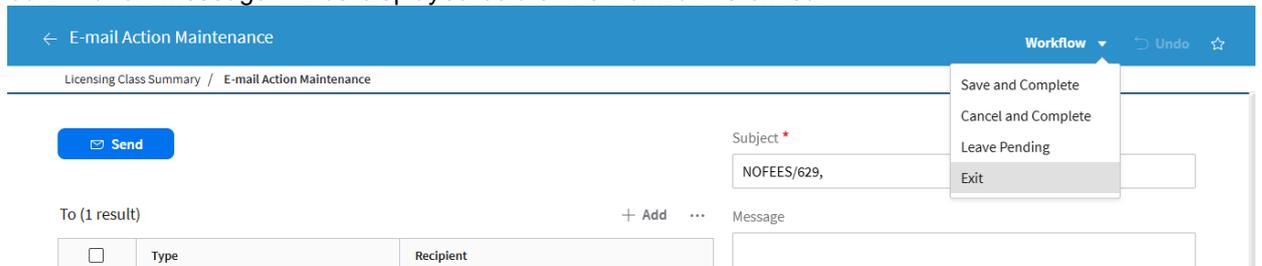
Workflow

Case: MELV CS0044881, LOGA CS0056677, DUNE CS0472831, DUNE CS0472845, DUNE CS0472879
 UX Client
 Work Item: 59898
 ERS:

WORKFLOW PERFORMANCE AND USABILITY

The following changes have been made to improve the performance and usability of workflow:

- Task Summary will no longer be displayed when inserting a Task or Procedure from a Summary form.
- Task Maintenance will no longer be displayed when starting, continuing, completing, repeating or deleting a task from a summary form.
- Task Maintenance will no longer be displayed in between displaying Task Actions.
- A new Exit option has been added to the Workflow button. The Exit option allows the user to leave the current action pending and quit the workflow without processing any further actions. A confirmation message will be displayed before the workflow is exited.



- Timesheet Maintenance will now be displayed in a modal window. The Dimension Maintenance and Category Maintenance forms will now also be displayed in a modal window (Application and Licensing Timesheet Fees only).
- The Task Completion Maintenance Form will now be displayed in a modal window.

Workflow

Case: IPSW CS0446717, HUON CS0589845
 UX Client
 Work Item: 65076
 ERS:

TASK MAINTENANCE

Previously, when the Estimated Completion Date on a Task was changed, the Task Reminder was not being adjusted and the reminder e-mail was sent at an incorrect date and time. Now when the Estimated Completion Date is changed, a batch job is submitted to the queue to adjust the original reminder.

Application Lodgement

Case:
 UX Client
 Work Item: 66572
 ERS:

INSPECTION MAINTENANCE

Previously when adding an inspection using the Inspection (INSP) workflow action, the Time field may have remained disabled after selecting an Inspection Type with Booking Times set to Specific or Both.

Workflow

Case: GLAD CS0931929, STHL CS0936292	Work Item: 66469
UX Client	ERS:

WORKFLOW QUESTIONS

Previously, some tasks may not have been completed when an end user action with a question inserted a procedure set to auto start the task(s).

Workflow

Case: COGC CS0952856	Work Item: 66470
UX Client	ERS:

WORKFLOW QUESTIONS

Previously, some tasks may not have been completed when a question inserted a procedure set to auto start multiple task that followed on from one another.