Pathway

SPRINT NOTES

2025. 02

Feedback
Your suggestions and comments regarding this documentation are highly regarded. Please contact Infor via https://concierge. infor. com.

Table of Contents

Introduction

This document describes the Fixes and Software Corrections made in Sprint 2025. 02 of the Pathway ePathway and Pathway Smart Mobile software.

Included in this document are the following sections:

Online Help
This includes an overview of how to access Pathway Help.

Modules
Each module which has undergone modifications is included in this documentation. The related information is now contained in the following documents:

- Infor Pathway Sprint Notes 2025. 02. pdf
- Infor Pathway Sprint Notes Summary 2025. 02. Xlsx.

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Online Help

Help documents can be accessed from within the Pathway UX Client by going to My Account >> Help.

This will take you to the Infor Documentation page.

Click on the Title Infor Pathway UX User and Administration Documentation Library (Cloud and On-Premises).

Help is split between Administrator and User Topics. Modules can be accessed from the Administrator and User headings.

System - Functionality

User Maintenance

Case: TOOW CS0216448	Work Item: 64034
UX Client	ERS:

USER LOGON EXPIRY

The expiry date and time for a User Account are now checked and will force a log off, if already logged on, when the expiry date and time are passed, or refuse log on when attempted.

Menu

Case: LIVI CS0492065, ROCK CS0526165	Work Item: 65456
UX Client	ERS:

MENU

Previously, when a Search Profile in Maintenance Mode redirected to another Search Profile where the User Account's role had Enquiry access only, the wrong menu option security was applied. The Search Profile was not loaded and an Access Denied was displayed.

PaperClip Attachments

Case: TOOW CS0570540	Work Item: 65478
UX Client	ERS:

ATTACHMENT MAINTENANCE

The default attachment type is now set correctly and this has corrected various user interface issues when adding an attachment.

User Settings

Case:	Work Item: 57814
UX Client	ERS: 82240

EXTRA SMALL GRID ROW HEIGHT

The Extra Small Grid Row Height can now be set within User Settings and provides the most compact view of a data-grid.

User Settings

Case:	Work Item: 62849
UX Client	ERS:

NEW DEFAULT ACCENT COLOUR

A new personalisation option of Alabaster has been added to User Settings - Colour. This is now the default colour for new User Accounts. Alabaster is designed to offer a brighter, more open and modern experience.

Data-grid Sequencing

Case: BALL CS0355355, STHL CS0448945	Work Item: 64630
UX Client	ERS:

DATA-GRID SEQUENCING

The sequencing will move to the correct active page for the selected item being moved when the data-grid is filtered.

Server Date Validation

Case: ATA 16148821	Work Item: 65202
UX Client	ERS:

SERVER DATE VALIDATION

Validations of a date without time now works across time zones, as just the date component is sent to the client and any time offset is no longer passed. This was an issue if the server was running in one time zone but a client is running in another.

System

Case:	Work Item: 65476
UX Client	ERS:

CONTEXT SENSITIVE HELP

Context sensitive help will now appear, provided it is available, whenever the F1 key is pressed in the UX client.

No records match the search profile

Case:	Work Item: 65491
UX Client	ERS: 114405

AUTO SEARCH

A few navigations within Pathway perform an automatic search to see if there are any existing records. When there were no records to display a popup message appeared, which then required the popup to be closed before the New button could be used. Now the message appears as a notification at the top of the form, enabling the New button to be selected immediately.

SQL Nested Queries

Case: COGC CS0570838	Work Item: 65667
UX Client	ERS: 115551

SQL NESTED QUERIES

Some dynamically created queries within Pathway can be too complex and the SQL Server will fail to process and an error is displayed within the Application server log:
Some part of your SQL statement is nested too deeply. Rewrite the query or break it up into smaller queries.

A known cause is when the query restricts the items by a large number of known IDs, for example, specific user IDs. This has been overcome by limiting when SQL is used for this filtering.

Pathway Support

Case:	Work Item: 65769
UX Client	ERS:

EPATHWAY LOG ADDED TO UX DOWNLOAD LOGS SUPPORT FUNCTION

The My Account >> Support >> Download Logs, function now includes the ePathway. log from the uniface tmp folder to include for support purposes. Removes the need to access a server to access the ePathway. log.

System Parameter Maintenance

Case: TOOW CS0312207, WAI CS0567899	Work Item: 64379
UX Client	ERS:

TAX CODE MAINTENANCE

Changes to Ledger Account Details will now save.

Mail and Fax Server Details

Case: MNVL 16266970	Work Item: 57877
UX Client	ERS:

MAIL AND FAX SERVER DETAILS

This release adds the capability to send outgoing email from Pathway via Microsoft 365 Exchange Online using the Graph API instead of SMTP.

In 2024, Microsoft announced that it would be removing the option to use Basic Authentication (username and password) when sending email using SMTP via Exchange Online. See https://techcommunity.microsoft.com/blog/exchange/exchange-online-to-retire-basic-auth-for-client-submission-smtp-auth/4114750.

Removal of Basic Authentication for SMTP client submission will directly affect any Pathway customers that currently route email out directly via Exchange Online. Note that customers using an on-prem SMTP server might not be affected.

The addition of support for the Graph API offers customers a way to continue to send email via Exchange Online without the need to configure alternative services or provision new servers.

Limitations

In general, email messages sent via Graph to Exchange Online behave no differently than if they were sent using SMTP but there are some exceptions:

- **Cannot relay from arbitrary email addresses**
  While an SMTP relay mail server may accept and send emails with any arbitrary From' (sender) address, when using Graph with Exchange Online, the 'From' address must correspond to an existing user mailbox or shared mailbox.

- **Cannot directly specify alternate message body for HTML messages**
  Pathway email templates support the configuration of plain text and HTML bodies. In the case where an email template has both a plain text and html body, both of these are included in the email message. The purpose behind this is to allow the recipients email software to decide which rendition to display to the user based on the capabilities of the display device and possibly the recipient's own preference. When an email is submitted to Exchange Online via Graph, only one version of the message body can be supplied. When this arises, the HTML body is used in preference to the plain text body. Note that the email that is finally sent to the recipient will still have an HTML and plain text version of the body, but the plain text version will have been automatically generated by Exchange Online.

- **Cannot directly specify Display Name for from addresses**
  Whereas an email submitted by SMTP can have an arbitrary display name, this is not the case when using Graph and Exchange Online. Instead, the display name that will be used for an outgoing message will be whatever is configured as the display name for the mailbox. This affects Pathway anywhere that a user or administrator might type in a display name corresponding to a sending from address such as on the Mail Server Details panel on the Mail and Fax Server Maintenance page, or on an Email Template Maintenance page.

Implementation - Connectivity (refer to customer IT resources for assistance)

While sending email via Graph to Exchange Online, there will need to be HTTP connectivity from the Pathway Application and Batch Queue servers to the following endpoints:

- Microsoft Graph API: https://graph.microsoft.com/v1.0
- Microsoft Token Service: https://login.microsoftonline.com/<tenant-id>/oauth2/token.

Implementation - Exchange Online (refer to customer IT resources for assistance)

Every user that sends email from themselves in Pathway will need an Exchange Online mailbox with an address that corresponds to the address configured on that users Pathway account.

A user-specific mailbox or a shared mailbox must exist with an address that corresponds to the address configured as the Email From Address in the Mail Server Details section of Mail and Fax Server Maintenance.

A user-specific mailbox or a shared mailbox must exist with an address that corresponds to any manually defined From address configured on an Email Template, or anywhere else in Pathway.

Implementation - Entra (Azure AD) (refer to customer IT resources for assistance)

An Application Registration must be created in Microsoft 365 Entra (formerly Azure AD). This will need to be done by someone with the necessary permissions in your site's Microsoft 365 tenancy. The necessary parameters are as follows:

1. Display Name can be anything that suits the customer's naming policy. A suggestion might be PathwayEmail.

2. Grant the following Microsoft Graph Application permissions to the application
   1. Mail.Send
   2. Mail.ReadWrite.

3. Grant admin consent for the above permissions.

4. Create a Client Secret for the application:
    1. Set expiry according to local security policy requirement.
       NOTE: A new secret will be required when this one expires - this needs to be actively managed.
    2. Make note of the Value; this is only available to be viewed/copied immediately after the secret is created.
5. In addition to the client secret value, the Application (client) ID will be required for configuration as well as the tenant ID.

Implementation - Pathway

Configure Pathway Mail in System Administration > System Parameters > Mail and Fax Server Maintenance > Mail Server Details:
1. Service Type: Microsoft 365
2. Microsoft 365 Authority:
3. Enter the URL for the Microsoft Token service, inserting the Microsoft 365 Tenant ID to replace <tenant_ID> https://login.microsoftonline.com/<tenant_ID>/oauth2/v2.0/token.
4. Microsoft 365 Application Client ID:
    a. Enter the Application (Client) ID from the application registration.
    b. Microsoft 365 Client Secret: Enter the value for the client secret.
    c. Click on Save.
    d. Send a test email to confirm that everything is working.
    e. Cannot directly specify Display Name for 'from' addresses. Pathway email templates have a From field with a drop list of: Administrator, User or Other. Review email templates where Other has been used, as the display name will be ignored by Microsoft Exchange Online. If you need to set an specific display name it must be set in Microsoft Exchange Online on the mailbox.

Applications

Dimension Maintenance

Case: TOOW CS0043463	Work Item: 58825
UX Client	ERS:

DIMENSION MAINTENANCE

The Applications >> Application Parameters >> Dimension menu option forms have been updated to use Pathway UX user interface standards.

Application Maintenance

Case: TOOW CS0037942	Work Item: 62355
UX Client	ERS:

LOCATIONS MAINTENANCE

Changing the Primary Location when Inspections exist can now be done in a single save. The primary location can be changed and a popup will display to ask how any Inspections should be handled. This will now correctly update the inspection locations based on the answer.

Application Parameters

Case:	Work Item: 62957
UX Client	ERS:

NUMBERING CODE MAINTENANCE

The Applications >> Application Parameters >> Numbering Code menu option forms have been updated to use Pathway UX user interface standards.

Application Maintenance

Case:	Work Item: 64794
UX Client	ERS:

CONSENTS RESPONSES

The respondent can now be selected for a Response on an application consent when entered in UX.

History Take Up

Case: GEEL CS0410442	Work Item: 64833
UX Client	ERS:

ALLOW THE CURRENT YEAR FOR HISTORY TAKE UP

The validation of the year field value has been corrected to allow the current year set in the Application parameters for the class, as only years in the past could be entered.

Application Parameters

Case: SWAN CS0478361, WODO CS0501054, WHIT CS0567980	Work Item: 65060
UX Client	ERS:

REFERENCES EXTRACT LIST FILTER

Previously, it was not possible to assign Reference Types for a References Letter Extract under the Additional Filter.
Also, when a Proposed Status was selected and saved, the Status was being cleared.

Application Parameters

Case:	Work Item: 65481
UX Client	ERS:

NOTIFICATION PARAMETERS

The Application Merge Fields (Extract Fields) available within Word Processing are now available for use within the Business Event Notification (BEN) E-mail and SMS templates.

Extract fields can be added to the E-mail Template Subject, Message or HTML Body by right clicking and selecting the extract field required.
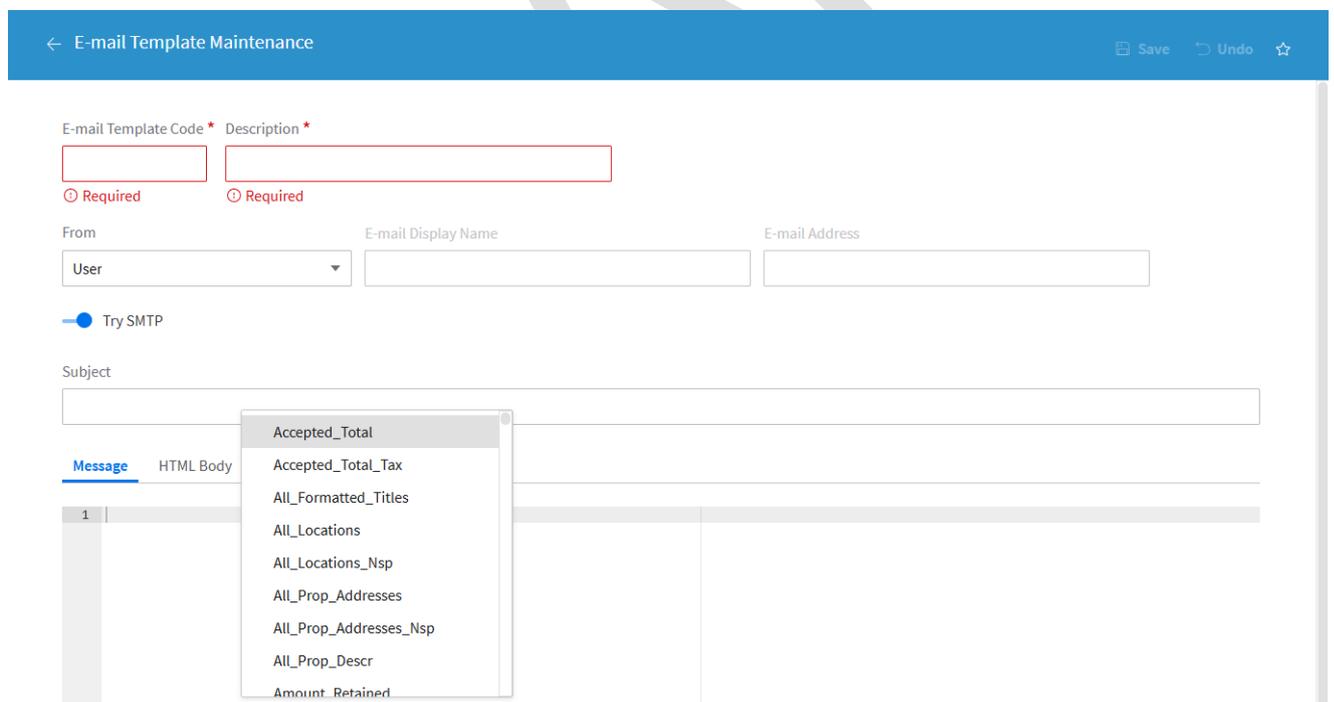
Image 1

Similarly, extract fields can be added to the SMS Template Message by right clicking and selecting the extract field required.
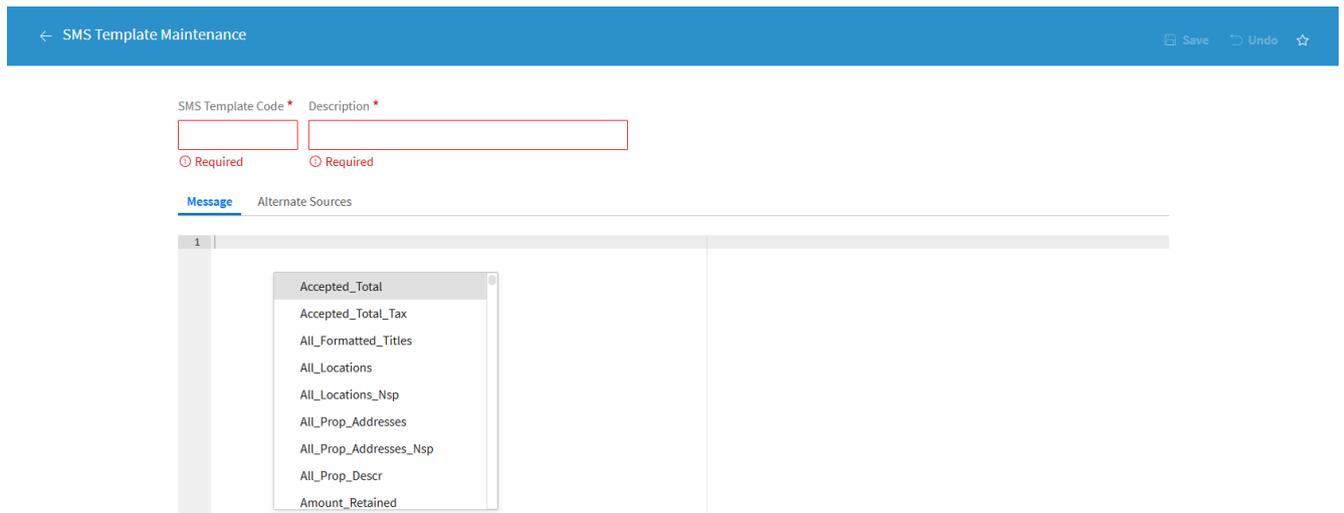
Image 2

Alternatively, an extract field can be references within a data transformer in the following way.
`<xsl:value-of select="//UserArea/Property[NameValue[@name='pathway. UserArea. ExtractField. Balance_Total']]/NameValue"/>`.
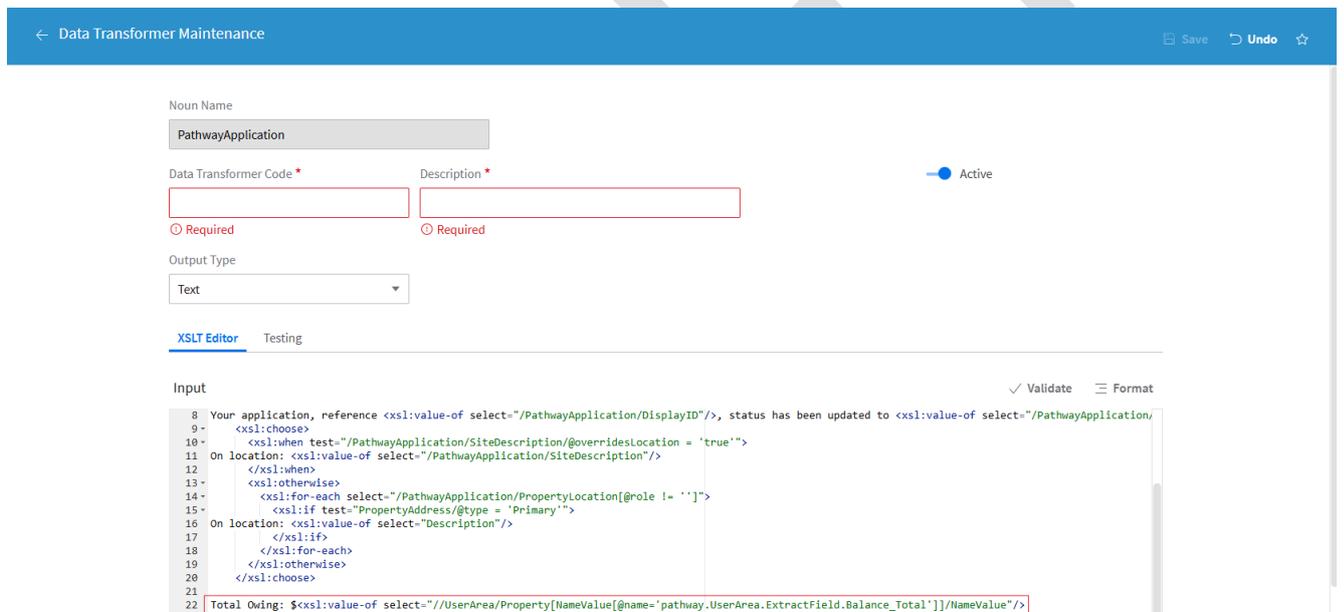
Image 3

Below is a list of the available extract fields:

Accepted_Total	Contractor_Comm_1	Next_Inspection_Inspector
Accepted_Total_Tax	Contractor_Comm_2	Next_Inspection_Time
All_Formatted_Titles	Contractor_Comm_3	Offsets_Allocated_Total
All_Locations	Contractor_Info_1	Open_Space_Ratio
All_Locations_Nsp	Contractor_Info_2	Owner_Address
All_Prop_Addresses	Contractor_Info_3	Owner_Address_1_Line
All_Prop_Addresses_Nsp	Contractor_Name	Owner_Comm_1
All_Prop_Descr	Contrib_Accepted_Tot_ICN	Owner_Comm_2
Amount_Retained	Contrib_Accepted_Tot_tax	Owner_Comm_3
Applicant_Address	Contrib_Accepted_Total	Owner_Info_1
Applicant_Address_1_Line	Contrib_Balance_Tot_ICN	Owner_Info_2
Applicant_Comm_1	Contrib_Balance_Total	Owner_Info_3
Applicant_Comm_2	Contrib_BG_Total	Owner_Name
Applicant_Comm_3	Contrib_Calculated_Total	Paid_Total

Applicant_Info_1
Applicant_Info_2
Applicant_Info_3
Applicant_Name
Application_Date
Application_Expiry_Date
Application_Number
Application_Number_Ref
Application_Status
Application_Type
Architect_Address
Architect_Address_1_Line
Architect_Comm_1
Architect_Comm_2
Architect_Comm_3
Architect_Info_1
Architect_Info_2
Architect_Info_3
Architect_Name
Assessment_Number
Balance_Total
Builder_Address
Builder_Address_1_Line
Builder_Comm_1
Builder_Comm_2
Builder_Comm_3
Builder_Info_1
Builder_Info_2
Builder_Info_3
Builder_Name
Building_Surveyor_Address
Building_Surveyor_Adrs_1
Building_Surveyor_Comm_1
Building_Surveyor_Comm_2
Building_Surveyor_Comm_3
Building_Surveyor_Info_1
Building_Surveyor_Info_2
Building_Surveyor_Info_3
Building_Surveyor_Name
Calculated_Total
Cons_Approved_Date
Cons_Office_Number
Cons_Received_Date
Consent_Comment
Consent_Expiry_Date
Consent_Lodge_Date
Consent_Nature
Consent_Type
Consultant_Address
Consultant_Address_1_Line
Consultant_Comm_1
Consultant_Comm_2
Consultant_Comm_3
Consultant_Info_1
Consultant_Info_2
Consultant_Info_3
Consultant_Name
Contractor_Address
Contractor_Address_1_Line

Contrib_Indexation_Total
Contrib_Paid_Tot_Tax
Contrib_Paid_Total
Debtor_Address
Debtor_Chk_Digit
Debtor_Name
Debtor_Number
Decision_Appeal
Decision_Authority
Decision_Comment
Decision_Date
Decision_Number
Decision_Rejection_Reason
Decision_Type
Description
EAP_FurtherInfo_Resp_URL
EAP_Objection_Resp_URL
EAP_Referral_Resp_URL
Endorsement_Date
Engineer_Address
Engineer_Address_1_Line
Engineer_Comm_1
Engineer_Comm_2
Engineer_Comm_3
Engineer_Info_1
Engineer_Info_2
Engineer_Info_3
Engineer_Name
ePathway_Registration_URL
External_Ref_Check_Digit
External_Reference_Number
File_Completed_Date
File_Started_Date
Floor_Area_Ratio
Guarantee_Amount
Guarantee_Details
Invoice_Date
Invoice_Number
Invoice_Tax_Total
Invoice_Total_Exc_Tax
Invoice_Total_Inc_Tax
Last_Inspection_Date
Last_Inspection_Inspector
Last_Inspection_Time
Linen_Approved_Date
Linen_Received_Date
Linen_Sent_Date
Lodgement_Date
Lodgement_Date_Time
LPA_descriptor_1
LPA_descriptor_2
LPA_descriptor_3
LPA_descriptor_4
LPA_descriptor_5
Municipality_ABS_Code
Municipality_BCC_Code
Municipality_Code
Municipality_Descr
Next_Inspection_Date

Paid_Total_Tax
Payment_Reference
PF_ABN
PF_Admin_Fee
PF_Amount_Forwarded
PF_Consent_Authority
PF_Contact_Email
PF_Contact_Name
PF_Contact_Phone
PF_Contact_Position
PF_EFT_Number
PF_Fee_Collected
PF_Month
PF_Return
PF_Year
Plumber_Address
Plumber_Address_1_Line
Plumber_Comm_1
Plumber_Comm_2
Plumber_Comm_3
Plumber_Info_1
Plumber_Info_2
Plumber_Info_3
Plumber_Name
Primary_Location
Primary_Location_M
Primary_Location_M_Nsp
Primary_Location_Nsp
Primary_Prop_Address
Primary_Prop_Address_Nsp
Primary_Prop_Descr
Primary_Prop_Ward
Processing_Group
Property_Credit_Total
Property_Summary
Property_TPK
Response_Address
Response_Address_1
Response_Date
Response_Name
Response_Summary
Response_Type_Code
Response_Type_Descr
Responsibility_Group
Responsible_Officer
Setback_Front
Setback_Left
Setback_Rear
Setback_Right
Site_Description
Total_Floor_Area
Total_Land_Area
Total_Responses_Received
WF_Appl_Extension
Work_Commenced_Date
Work_Completed_Date
Work_To_Be_Commenced_By
Work_To_Be_Completed_By

Application Maintenance

Case: WHIT CS0576280	Work Item: 65748
UX Client	ERS:

DEVELOPMENT DEPARTURES MAINTENANCE

Previously, the following error may have been displayed after saving a new development departure.

Pathway

"2 errors occurred: An error status of -24 has been returned to component LAPVAPPL, Root element is missing." (AggregateException) was thrown by an earlier call to the ModelContext.Execute method and so the GetModel<lapdevd> method cannot be called.

Close
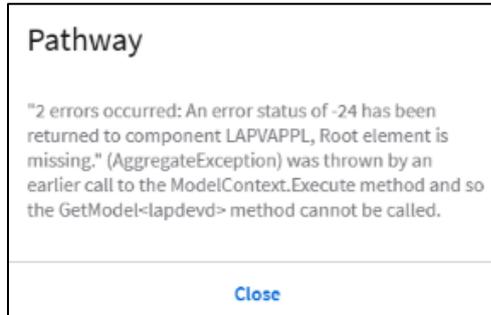
Bookings Management

Booking Maintenance

Case: BALL CS0361687	Work Item: 64659
UX Client	ERS:

BOOKING NAME MAINTENANCE

When a Default Address is altered on a Name accessed from another module e. g. Rates, the change to the Default Address will now correctly appear in Names Maintenance.

Class Parameters

Case:	Work Item: 65049
UX Client	ERS:

CONDITION TYPES FILTER MAINTENANCE

Previously, when maintaining the Additional Filter for a Letter Extract, the list of available Condition Types was incorrect.
Also, after the Additional Filter was saved, the selected Condition Types were de-assigned.

Booking Maintenance

Case: IPSW CS0469692	Work Item: 65065
UX Client	ERS:

BOOKING MAINTENANCE

The Booking Maintenance has been updated to support 24 hour time entry for the Start Time and End Time fields within the Booking Lines data-grid.

Integration

External Web Services - Application/Licence Search Filters

Case:	Work Item: 61042
UX Client	ERS: 96422

EXTERNAL WEB SERVICES - ENQUIRY SEARCHES FOR APPLICATIONS AND LICENSING

The External Web Services SDK has updated services to add extra Application/Licence filtering to replicate ePathway Enquiry List filtering, independent of ePathway parameters/installation.

The additional filtering added includes:
- Decision date range,
- Application/Licence types
- Application/Licence statuses
- Workflow task types
- Stakeholder roles (for Name searches).

The Application/Licence methods modified with these additional filters are:
- CIFV5550. FindApplications
- CIFV5550. FindApplicationsByName
- CIFV5550. FindApplicationsByLocation
- CIFV5550. FindLicences
- CIFV5550. FindLicencesByName
- CIFV5550. FindLicencesByLocation.

The CIFV5010. ClassType service method was also modified to include available Decision Types and Workflow Task Types for each Class so they can be identified by id for use the above filtering.

See the SDK documentation for specific details of the new filtering fields.

Receipting External Web Services

Case:	Work Item: 65198
UX Client	ERS:

SUBMITPAYMENT METHOD

Three new elements have been added to the RequestData for the Receipting External Web Services SubmitPayment method:
1. <donotprefixbankref> - Optional. Do not prefix Bank Reference. It is a Boolean indicator, formatted as true or false, to indicate whether or not needs to apply a default prefix, which is XS, to the provided value of <bankreference>, when creating a Receipt via Pathway External Web Services. If value not provided, then the default value for this element is false, i. e. default prefix "XS" will be applied to table CRCRCPT's BANKREF field.
2. <donotsuffixbankref> - Optional. Do not suffix Bank Reference. It is a Boolean indicator, formatted as true or false, to indicate whether or not needs to append a suffix value, which is configured within Pathway for the provided value of <paymenttypecode>, when creating a Receipt. If value not provided, default value is false, i. e. a suffix value, if defined by Payment Type Code, will be applied.
3. <offlinereference> - Optional. Offline Reference Number. If value provided, it will be stored in table CRCRCPT's REFERENCE field.

Navigation

Case:	Work Item: 65397
UX Client	ERS:

NAVIGATION API

Navigation to One View - Customer Payment Enquiry has been added to the Navigation API. The Bookings Navigation now accepts GIS parameters for the Navigation. Information on the usage is documented within Pathway UX Navigation API.

UXWS GIS Integration

Case:	Work Item: 65573
UX Client	ERS:

UXWS GIS PRODUCT CONCURRENT IMPLEMENTATIONS

The ability to have multiple UXWS based GIS integrations in place has been added. This caters for the requirements where a site has different GIS integrations for different users. The traditional example of that requirement is for power users to use an external GIS with additional features which usually has a significantly higher license cost and for the bulk of users to use a GIS with a lower license cost.

The System Administration >> Integration >> GIS Parameters >> GIS Product Parameters menu option now provides a New button to allow additional instances of UXWS integration to be added. Each instance can have different parameters. The base UXWS product code is provided by default to all customers. When a new instance is created it is manually created with a running number appended from UXWS01 to UXWS99. This means there is a limit in total of 100 UXWS instances for a site.

Once the individual UXWS product instances have been defined they are allocated to individual users via the System Administration >> Integration >> GIS Parameters >> GIS User Maintenance menu option.

Another function has also been added to allow a UXWS instance to be nominated as a Test Instance, Image 1. When that flag is switched on, Pathway UX provides a test utility, Image 2, that simulates the functions of an external GIS and can be used for proof of concept purposes. The Base URL field is not shown for Test Instance records because it is derived by Pathway.

Image 1

The test instance, Image 2, can simulate all the features available in the UXWS GIS SDK in both directions.

Image 2

External Web Services - FeeEnquiry

Case: COGC CS0641057	Work Item: 65632
UX Client	ERS:

EXTERNAL WEB SERVICE – FEEENQUIRY APPLICATIONS AND LICENSING

Licence Type FeeEnquiry requests were incorrectly including Fee calculations for non-Lodgement Fees.

Additionally, if no Consent details were included in the RequestData for FeeEnquiry requests, all Consent Types for the Application/Licence Type were included in the calculation.

External Web Services - Receipting

Case: COGC CS0662607, COGC CS0699339, COGC CS0707810	Work Item: 65654
UX Client	ERS:

RETRIEVEVALIDATEDEBT METHOD

Correction has been made to External Web Services RetrieveValidateDebt method to correctly retrieve debt amount for Animal Registration when the same Disc Number had been used for different Registration Periods.

For Animal Receipting, when there are multiple current Registration Periods, for example, one period for multiple years and other periods for each single year, it is possible now to retrieve the debt amount for an Animal against a current Registration Period (e. g. a single year period) that does not have a registration record for the Animal, but there is an existing unpaid registration record against another current Registration Period (e. g. 3 years period). This is used to facilitate user interface development to allow a payer to choose which period i. e. one year period or multiple years, they would like to pay.

A correction has also been made to the method to ensure an error message is returned when an invalid Animal Reference Number is given.

Customer Service

Customer Service Gateway Conversion

Case: UX Client	Work Item: 647 ERS:

CUSTOMER SERVICE CONVERSION CONTROL

The Customer Service Conversion has been updated to use Pathway UX user interface standards.

E-mail Policy and Procedure Documents

Case: LATR 17879423 UX Client	Work Item: 62414 ERS:

E-MAIL POLICY AND PROCEDURE DOCUMENTS

Previously, the Document Summary textbox displayed the incorrect information when a Document was selected.
Also, when a Group was selected, the Document Summary was always empty instead of displaying the summary of the first Document. The Label of the Document Summary textbox should also display the Document Type, Code and Description.

Extract Type Maintenance

Case: SWAN CS0478361, WODO CS0501054, WHIT CS0567980 UX Client	Work Item: 65060 ERS:

REFERENCES EXTRACT LIST FILTER

Previously, it was not possible to assign Reference Types for a References Letter Extract under the Additional Filter.
Also, when a Proposed Status was selected and saved, the Status was being cleared.

Edit Merge Types

Case: MACK CS0469939 UX Client	Work Item: 65217 ERS:

INTERNAL EDITOR

The checking of overlapping fields has been corrected within UX so that empty cells are detected correctly.

Business Event Notifications

Case:	Work Item: 65664
UX Client	ERS:

BUSINESS EVENT NOTIFICATIONS

Two new merge fields, Estimated_Duration and Estimated_Duration_Unit, have been made available for inclusion within e-mail templates used in Business Event Notifications. They contain the corresponding values specified in Customer Service >> Parameters >> Request Type Maintenance >> Estimated Duration Maintenance for the current priority of the relevant request.

Likewise, the CustomerCall noun included within ION BODs now incorporates two new Property elements, pathway.EstimatedDuration and pathway.EstimatedDurationUnit, under the UserArea element. Please refer to the CustomerCall. pdf document in the ION folder for details.

Additionally, the UserArea element in the CustomerCall noun incorporates some non-Property elements for use within Business Event Notifications only. Attachment, document, and response information for a request is included within the PathwayCustomerCallHeader element. Role and name information for a Name and Address identity linked to a request is included within a Person or Company element as appropriate. Please refer to the sample CustomerCall data shown within Customer Service >> Parameters >> Notifications >> Data Transformer Maintenance when creating a new transformer for more details of the extra information included.

Debtors

Debtor Maintenance

Case: BALL CS0361687	Work Item: 64659
UX Client	ERS:

NAME MAINTENANCE

When a Default Address is altered on a Name accessed from another module e. g. Rates, the change to the Default Address will now correctly appear in Names Maintenance.

Debtor Maintenance

Case: LAKE CS0540404	Work Item: 65350
UX Client	ERS:

DIRECT DEBIT MAINTENANCE

Previously, when the Get Outstanding Amount Option was clicked, the Outstanding Amount was not calculated and the message Unsaved changes will be lost. Do you want to continue? was displayed.

ePathway System

Export Parameters

Case:	Work Item: 60778
UX Client	ERS:

System Administration >> ePathway >> System Parameters >> Export Parameters Maintenance has been changed to no longer allow maintenance of the Export in Progress field value.

Contact Maintenance

Case:	Work Item: 62916
UX Client	ERS:

CONTACT MAINTENANCE

The System Administration >> ePathway >> System Parameters >> Contact Maintenance menu option form has been updated to use Pathway UX user interface standards.

Export Parameters Maintenance

Case:	Work Item: 62917
UX Client	ERS:

EXPORT PARAMETERS

The System Administration >> ePathway >> System Parameters >> Export Parameters Maintenance menu option form has been updated to use Pathway UX user interface standards.

Service Request Maintenance

Case:	Work Item: 62919
UX Client	ERS:

SERVICE REQUEST SEARCH PROFILE

The System Administration >> ePathway >> System Parameters >> Service Request Maintenance menu options have been updated to use Pathway UX user interface standards.

User Field Maintenance

Case:	Work Item: 62920
UX Client	ERS:

USER FIELDS MAINTENANCE

The System Administration >> ePathway >> System Parameters >> User Field Maintenance menu option forms have been updated to use Pathway UX user interface standards.

User Field Types Maintenance

Case:	Work Item: 62921
UX Client	ERS:

USER REGISTRATION FIELD TYPES MAINTENANCE

The System Administration >> ePathway >> System Parameters >> User Field Types Maintenance menu option forms have been updated to use Pathway UX user interface standards.

Web User Email

Case:	Work Item: 62927
UX Client	ERS:

WEB E-MAIL SEARCH PROFILE

The System Administration >> ePathway >> System Processing >> Web User Email menu option forms have been updated to use Pathway UX user interface standards.

System Parameters

Case:	Work Item: 63612
UX Client	ERS:

EPATHWAY SYSTEM SETTINGS TEXT CORRECTION

Spelling mistake in Description for System Setting GeneralEnquiry. PageLinksPerGroup has been corrected.

ePathway Single Sign On

Case:	Work Item: 65569
UX Client	ERS:

EPATHWAY USER LOGGED OUT WHEN IFS USER IS LOGGED OUT

An IFS federated sign out will now cause the associated ePathway user to be signed out automatically.

There is also a new System Setting SingleSignOn. IFS. SignOutSSOWhenePathwaySignsOut which allows for the reverse. Turning this on will cause the IFS user to be logged out when it's associated ePathway user signs out. It is important to note that this will affect any other applications authenticated using that user.

ePathway Core

Case:	Work Item: 65626
UX Client	ERS:

IMPROVEMENTS TO EPATHWAY ACCESSIBILITY

As part of ongoing commitment to achieve Web Content Accessibility Guidelines (WCAG) 2. 0 AA compliance, for accessibility for ePathway, we have made a number of changes around styling (UX stylesheet) as well as the inclusion of Alt tags/Aria-labels etc.

A generic page title has also been given to any pages without a pre-defined title. This can be configured in Layout >> Text. You can customise this value as shown in Image 1.

| Core.Page.AlternativeTitle | Online Services | City of Infor Online Services | |

Image 1

Pages which previously did not contain a title will now display this text on the browser tab, previously it was just displaying the URL, Image2.
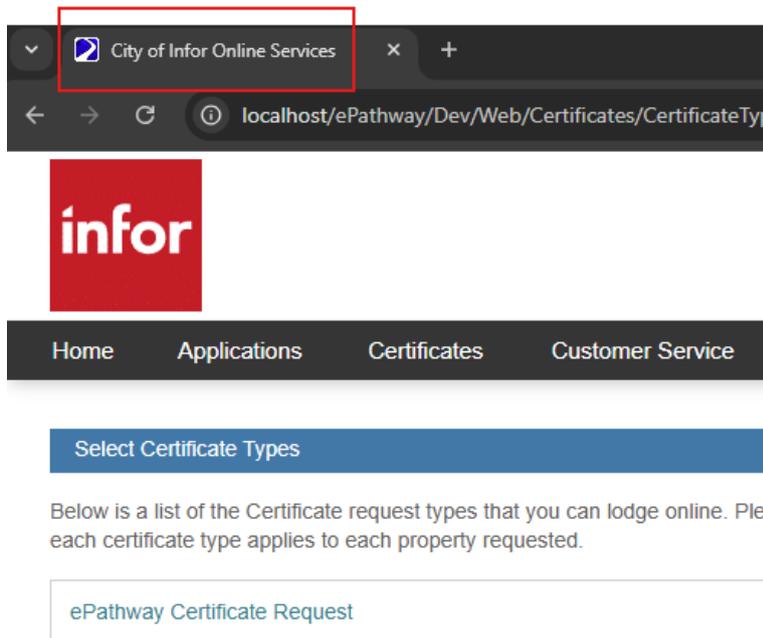
Image 2

ePathway Animal Registration

New Animal, Edit Animal

Case:	Work Item: 59504
UX Client	ERS:

FIX ERROR CAUSED BY VALIDATION FAILURE ON PHYSICAL ID (MICROCHIP)

Animal page layouts that included the Physical ID (microchip) field and one or more Attachment Details (file upload) fields would fail in circumstances where a file was attached and an invalid value entered for Physical ID. File attachments (and un-attachments) are now retained even if there is a validation failure elsewhere on the form.

ePathway Animal Registration

ePathway Applications

ePathway Application Lodgement Parameters

Case:	Work Item: 61907
UX Client	ERS:

APPLICATION TYPE MAINTENANCE

The System Administration >> ePathway >> Application Lodgement Parameters >> Application Class and Type Maintenance menu option forms have been updated to use Pathway UX user interface standards.

LODGEMENT FIELD MAINTENANCE

The System Administration >> ePathway >> Application Lodgement Parameters >> Lodgement Field Maintenance menu option forms have been updated to use Pathway UX user interface standards.

References

Case: CAMP CS0045393	Work Item: 62653
UX Client	ERS:

DEFAULT REFERENCES ASSIGNED TO APPLICATION TYPE WHEN LODGING VIA EPATHWAY

Applications lodged via ePathway always include the References assigned via: System Administration >> ePathway >> Application Lodgement Parameters >> Lodgement Parameter Maintenance.

In addition, default values for any References assigned to the Application Type will also be added.

Property Search

Case:	Work Item: 63221
UX Client	ERS:

RESOLVE ERROR IN PARCEL PROPERTY SEARCH CONFIGURED WITH PARCEL AND TITLE SEARCH TYPES

In the case where a Property Search configured with Parcel as the First Type and Title as the Second Type is used to select a Parcel, the correct result is now returned instead of an error.
e. g. Application >> New Application >> [Application Type] >> Submit an application for a Parcel >> Parcel Search (with Parcel as First Type, Title as Second Type) >> (enter search criteria) >> Search.

ePathway General Enquiry

ePathway General Enquiry

Case: MELV CS0244409, RAND CS0367904, WAVE CS0565355 UX Client	Work Item: 64277 ERS:

GENERAL ENQUIRIES LIST MAINTENANCE

General Enquiries list maintenance for Applications and Licensing now loads correctly when the ePathway Application/Licence Response Authorised F64277unction is not enabled.

ePathway General Enquiry

Case: UX Client	Work Item: 65662 ERS:

RESPONSES ENQUIRY

*** AUTHORISED FUNCTION ***

NOTE: Changes to the user interface have been developed for the Pathway UX client only.

Response Enquiry is only accessible to customers with the ePathway Application Enquiry Tracking Authorised Function.

For online entry, Responses mainly refers to online objections, referrals and requests for Information able to be submitted via ePathway Application General Enquiry. There has been the ability to submit responses within ePathway, but no means to enquire upon those responses, or those created within Pathway UX, via ePathway. These changes further extend the online enquiry of nominated Response Types as well as improved access to Responses within Pathway UX.

To facilitate the gathering of details relating to a response, changes have been made to Pathway UX document/letter generation to allow the nomination and generation of a Response Summary documents. One for exposure to stakeholders and the other for public viewing. These new documents can include details of the application, the response and attachments submitted online.

Stakeholders in this instance means the Respondent i.e. they are able to see their own response information in full.

RESPONSE PARAMETER SETUP - PATHWAY

There are new additions to the existing ePathway General Enquiry Response parameters, Image 1, available via:
System Administration >> ePathway >> General Enquiry Parameters >> Applications Enquiry Parameters >> Application Stakeholder and Response Parameters >> Class >> Type >> Response.

Image 1: Response Parameters

As the navigation suggests, these parameters are specified at the Application Type level and enable entry of three new parameters as shown in Figure 3.

Parameter Label	Purpose
Stakeholder Summary Document Type	This allows selection of the Merge Type to be used to generate a document for stakeholder (respondent) use. This document is accessible in ePathway to the Response Stakeholder when they become an ePathway Register User.
Public Summary Document Type	This allows selection of the Merge Type to be used to generate the public document which is visible to any ePathway public user.
Auto Generate	If checked on when a new response is submitted by a registered ePathway user, a document will be automatically generated for each of the nominated Summary Merge Types i.e. stakeholder and/or public.

If a new response is submitted by a public user (i.e. an external user who does not have an active, registered ePathway user account), when the public name gets converted to a Name and Address Register (NAR) record, the Summary document(s) will be automatically generated.

The ePathway Response Summary grid and/or Response Details screen will then have a document icon, which can be used to display the details of the Response Summary. |

RESPONSES PARAMETER SETUP – EPATHWAY

Online Response submissions by public (non-registered) web users typically include prompting to gather contact details for either a person or an organisation. Previously those contact details were appended to the response summary text to aid staff in matching the name details in NAR. Now that online Response Enquiry is possible, a change has been made to separate the contact details into a new field called Personal Details on the response. This allows the actual response text (Summary Details) to be publicly exposed and keep any Personal Details hidden.

As a result of this change an additional Personal Details field is now able to be included, if desired, on the Response Enquiry detail screen.

NOTE: A Web Server Export will need to be performed before the new field will be accessible in ePathway, via Pathway UX (System Menu >> System Administration >> ePathway >> System Processing >> Web Server Export) - Response Field Export.

The Detail Response Type Layout shown in Image 2 now allows selection of the Personal Details fields which will display on the Response Detail Enquiry screen. This field displays the Personal Details submitted by a non-registered ePathway user which was previously appended to the Summary Details field and will automatically be redacted if the Response was submitted with Hide Personal Details ticked on by the respondent. It should be noted that the data in the Summary Details field is no longer redacted, under those circumstances, as the sensitive details are now removed.

Image 2: Admin >> Layout >> Page Layout >> ePathway Application Response >> [Detail] Layout

Additionally, the new Personal Details field is now also displayed on the UX Response Maintenance screen.

Image 3

RESPONSES ENQUIRY USER EXPERIENCE

The ePathway Response Enquiry detail view screen now has the option to display the Personal Details field as shown in Image 4.
NOTE: the details are redacted when viewed by anyone other than the person who submitted the response (stakeholder). The external name needs to be converted into a NAR name for this process to complete.

Response Enquiry Detail

Application Number	1011/2004/AT2/1
ApplicationId	158167
Application Type	Application Type 2
Formatted Application Location	10-20 Acacia Avenue, EASTWOOD SA 5063
Lodgement Date	13/05/2008 11:30:00 PM

Response Details / Attachments

Response Type	Appl. Letter Response (Medium)
Response Date	5/02/2025
Online Reference	EAR845
Respondent Name	Mick Liet
Respondent Address	Mark Arc, Alberton SA 5014
Supporting Documents	Yes
Response Details	This is a response entered by a Public web user. The Personal Details will contain sensitive information if displayed. So despite this Response not being flagged to Hide Personal Details, the actual Personal Details field is redacted for everyone but the person who submitted it (which will not be fully resolved until a Council Officer links to a known/new role for that person) as it may contain more sensitive details such as email addresses and phone numbers. Note the Name and Address are not redacted.
Personal Details	**********
Hide Personal Details	No

Attachments

Attachment Type	Description	File Type	File Size	Link
ePathway Application/License Response	Concepts of a Summary - EAR845	jpg	67 KB	

Image 4 ePathway Responses Enquiry Detail screen (as Public).

RESPONSES EXTERNAL WEB SERVICES SDK

The ReadResponse service (CIFV5550. ReadResponse) has had a <personaldetails> field added to the ResponseData. This shows the personal details associated with a non-registered (public) web user for an online application Response submission. Refer to the External Web Services SDK documentation for full details.

NOTE: This function will be available only to sites who have the required authority. Contact your Account Manager if your site requires this new functionality.

ePathway Licensing

ePathway Licence Entry Parameters

Case:	Work Item: 65712
UX Client	ERS:

LICENCE TYPE MAINTENANCE

The System Menu >> System Administration >> ePathway >> Licence Entry Parameters >> Licence Class and Type Maintenance menu option forms have been updated to use Pathway UX user interface standards.

LODGEMENT FIELD MAINTENANCE

The System Menu >> System Administration >> ePathway >> Licence Entry Parameters >> Licence Entry Fields Maintenance menu option forms have been updated to use Pathway UX user interface standards.

ePathway Payments

ePathway Payments Parameters

Case:	Work Item: 62918
UX Client	ERS:

MY ACCOUNTS MODULE MAINTENANCE

The System Administration >> ePathway >> Payments Parameters >> My Accounts Module Maintenance menu option form has been updated to use Pathway UX user interface standards.

PAYMENT FIELDS MAINTENANCE

The System Administration >> ePathway >> Payments Parameters >> Payment Fields Maintenance menu option forms have been updated to use Pathway UX user interface standards.

PAYMENT MODULE MAINTENANCE

The System Administration >> ePathway >> Payments Parameters >> Payments Module Maintenance menu option forms have been updated to use Pathway UX user interface standards.

RECEIPTING SYSTEM PARAMETER MAINTENANCE

The System Administration >> ePathway >> System Parameters >> Receipting System Parameter Maintenance menu option form has been updated to use Pathway UX user interface standards.

ePathway Payments

Case: KNOX CS0584504	Work Item: 65505
UX Client	ERS:

SECUREPAY FRAUDGUARD EXTRA INFORMATION

Extra information is now displayed when SecurePay's Fraudguard detects a fraudulent IP Address.

Infringements

Infringement Maintenance

Case:	Work Item: 57289
UX Client	ERS:

INFRINGEMENT DATA MAINTENANCE

Previously, it was not possible to link a Property Location or a Street to an Infringement as when the Infringement data was saved, the selected Property Location or Street disappeared.

Infringement Type Parameters

Case: SWAN CS0478361, WODO CS0501054, WHIT CS0567980	Work Item: 65060
UX Client	ERS:

REFERENCES EXTRACT LIST FILTER

Previously, it was not possible to assign Reference Types for a References Letter Extract under the Additional Filter.
Also, when a Proposed Status was selected and saved, the Status was being cleared.

Court Extract

Case:	Work Item: 66017
UX Client	ERS:

COURT EXTRACT CONTROL

The following change have been made to the Court Extract for Victorian Infringement Types:
- Field 1: will now only populate for Parking Infringements; was previously also populated for Animal Infringements.
- Field 6: will now populate with blanks if no value extracted; was previously filled with zeros.
- Field 26: will now populate with blanks if no value extracted; was previously filled with zeros.

Licensing

Dimension Maintenance

Case: TOOW CS0043463 UX Client	Work Item: 58825 ERS:

DIMENSION MAINTENANCE

The Licensing >> Licensing Parameters>> Dimension menu option form has been updated to use Pathway UX user interface standards.

Licensing Parameters

Case: UX Client	Work Item: 62957 ERS:

NUMBERING CODE MAINTENANCE

The Licensing >> Licensing Parameters >> Numbering Code menu option forms have been updated to use Pathway UX user interface standards.

Licensing Maintenance

Case: IPSW CS0247160, MORE CS0501114, BALL CS0517820, MACK CS0531644 UX Client	Work Item: 64141 ERS:

RELATED ANIMAL MAINTENANCE

It is now possible to select multiple Animal records at one time to link to a License and Save without error.

History Take Up

Case: GEEL CS0410442 UX Client	Work Item: 64833 ERS:

ALLOW THE CURRENT YEAR FOR HISTORY TAKE UP

The validation of the year field value has been corrected to allow the current year, as set in the Application parameters for the class. Previously only years in the past could be entered.

Licensing Parameters

Case: UX Client	Work Item: 65049 ERS:

CONDITION TYPES FILTER MAINTENANCE

Previously, when maintaining the Additional Filter for a Letter Extract, the list of available Condition Types was incorrect.

Also, after the Additional Filter was saved, the selected Condition Types were de-assigned.

Licensing Parameters

Case: SWAN CS0478361, WODO CS0501054, WHIT CS0567980	Work Item: 65060
UX Client	ERS:

REFERENCES EXTRACT LIST FILTER

Previously, it was not possible to assign Reference Types for a References Letter Extract under the Additional Filter.
Also, when a Proposed Status was selected and saved, the Status was being cleared.

Licensing Parameters

Case:	Work Item: 65481
UX Client	ERS:

NOTIFICATION PARAMETERS

The Licensing Extract Fields available within work processing are now available for use within the E-mail and SMS notification templates.

An extract field can be added to the E-mail Template Subject, Message or HTML Body by right clicking and selecting the extract field required.
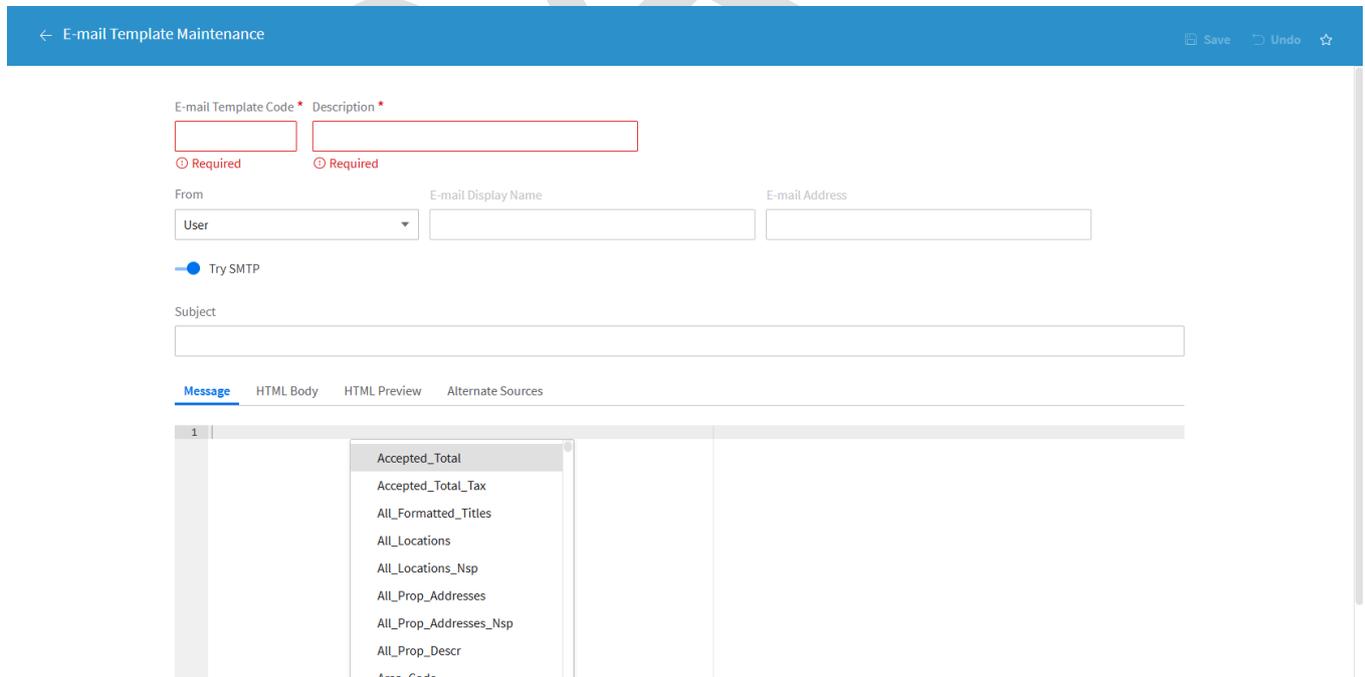
Image 1

Similarly, an extract field can be added to the SMS Template Message by right clicking and selecting the extract field required.
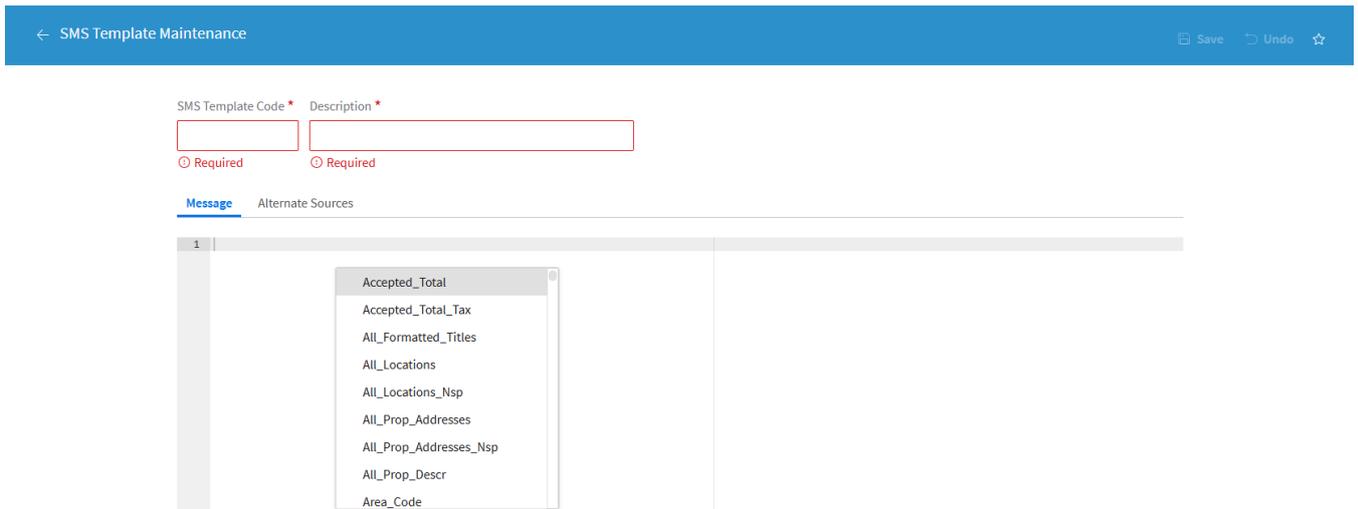
Image 2

Alternatively, an extract field can be references within a data transformer in the following way.
`<xsl:value-of select="//UserArea/Property[NameValue[@name='pathway. UserArea. ExtractField. Balance_Total']]/NameValue"/>`.
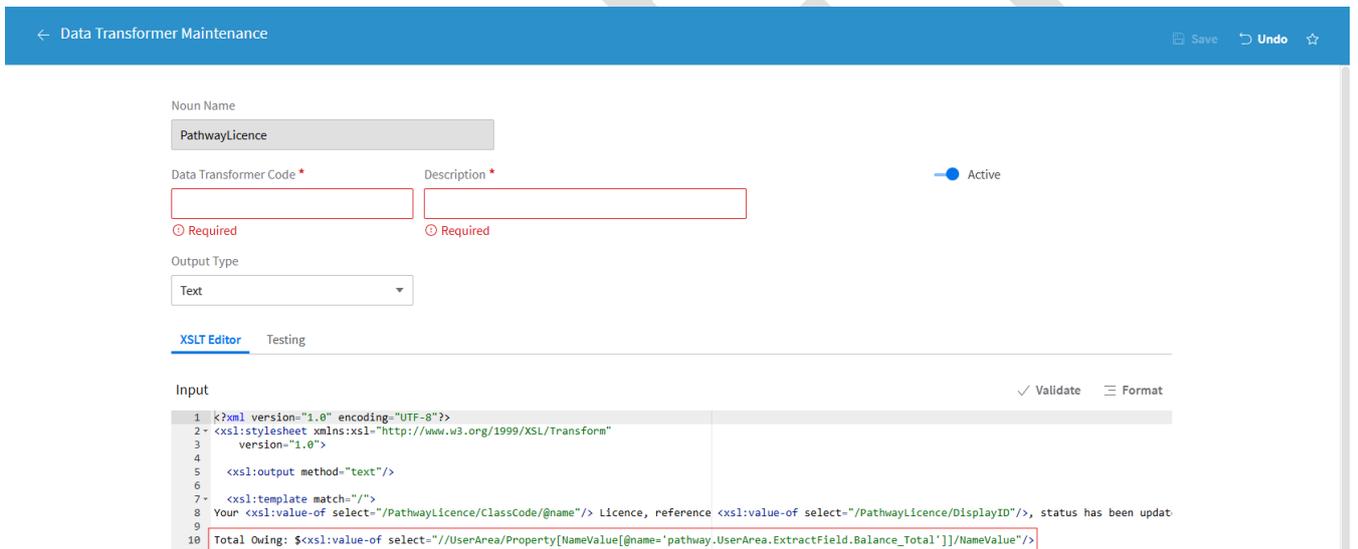
Image 3

Below is a list of the available extract fields:

Accepted_Total	Last_Inspection_Inspector	Primary_Prop_Ward
Accepted_Total_Tax	Last_Inspection_Time	Property_Summary
All_Formatted_Titles	Licence_Add_Fees_Due_Date	Property_TPK
All_Locations	Licence_Date	Proprietor_Address
All_Locations_Nsp	Licence_Expiry_Date	Proprietor_Address_1_Line
All_Prop_Addresses	Licence_Issue_Date	Proprietor_Comm_1
All_Prop_Addresses_Nsp	Licence_Number	Proprietor_Comm_2
All_Prop_Descr	Licence_Number_Ref	Proprietor_Comm_3
Area_Code	Contact_Name	Proprietor_Info_1
Assessment_Number	Date_Compliance_Checked	Proprietor_Info_2
Balance_Total	Date_Premise_Closed	Proprietor_Info_3
Business_Location_Type	Licence_NZ_MAPS_Reg_Num	Proprietor_Name
Caretaker_Address	Licence_Particulars	Recall_Contact_Address
Caretaker_Address_1_Line	Licence_Status	Recall_Contact_Adrs_1
Caretaker_Comm_1	Licence_Type	Recall_Contact_Comm_1
Caretaker_Comm_2	Licencee_Address	Recall_Contact_Comm_2
Caretaker_Comm_3	Licencee_Address_1_Line	Recall_Contact_Comm_3

Caretaker_Info_1	Licencee_Comm_1	Recall_Contact_Info_1
Caretaker_Info_2	Licencee_Comm_2	Recall_Contact_Info_2
Caretaker_Info_3	Licencee_Comm_3	Recall_Contact_Info_3
Caretaker_Name	Licencee_Info_1	Recall_Contact_Name
Compliance_Type_Code	Licencee_Info_2	Response_Address
Compliance_Type_Descr	Licencee_Info_3	Response_Address_1
Compliant	Licencee_Name	Response_Date
Contact_Address	Lodgement_Date	Response_Name
Contact_Address_1_Line	LPA_descriptor_1	Response_Summary
Contact_Comm_1	LPA_descriptor_2	Response_Type_Code
Contact_Comm_2	LPA_descriptor_3	Response_Type_Descr
Contact_Comm_3	LPA_descriptor_4	Responsibility_Group
Contact_Info_1	LPA_descriptor_5	Responsible_Officer
Contact_Info_2	Next_Inspection_Date	Risk_Level_Code
Contact_Info_3	Next_Inspection_Inspector	Risk_Level_Description
Date_Premise_Registered	Next_Inspection_Time	Safety_Program_Code
Date_Registration_Suspend	Num_of_FT_Equiv_Staff	Safety_Program_Descr
Debtor_Address	Number_Of_Staff	Safety_Supervisor_Address
Debtor_Chk_Digit	Owner_Address	Safety_Supervisor_Adrs_1
Debtor_Name	Owner_Address_1_Line	Safety_Supervisor_Comm_1
Debtor_Number	Owner_Comm_1	Safety_Supervisor_Comm_2
Decision_Appeal	Owner_Comm_2	Safety_Supervisor_Comm_3
Decision_Authority	Owner_Comm_3	Safety_Supervisor_Info_1
Decision_Comment	Owner_Info_1	Safety_Supervisor_Info_2
Decision_Date	Owner_Info_2	Safety_Supervisor_Info_3
Decision_Number	Owner_Info_3	Safety_Supervisor_Name
Decision_Rejection_Reason	Owner_Name	Site_Description
Decision_Type	Paid_Total	Total_Floor_Area
ELC_FurtherInfo_Resp_URL	Paid_Total_Tax	Total_Responses_Received
ELC_Objection_Resp_URL	Payment_Reference	Trade_Business_Name
ELC_Referral_Resp_URL	Premise_Address	Trade_Waste_Assm_Num
External_Ref_Check_Digit	Premise_Address_1_Line	Trade_Waste_Gen_Name
External_Reference_Number	Premise_Comm_1	Trade_Waste_Ref_Num
File_Completed_Date	Premise_Comm_2	Trading_Name_Address
File_Started_Date	Premise_Comm_3	Trading_Name_Adrs_1_Line
FSI_Comments	Premise_Info_1	Trading_Name_Comm_1
FSS_Trained_Date	Premise_Info_2	Trading_Name_Comm_2
Industry_Type	Premise_Info_3	Trading_Name_Comm_3
Invoice_Date	Premise_Name	Trading_Name_Info_1
Invoice_Number	Primary_Location	Trading_Name_Info_2
Invoice_Tax_Total	Primary_Location_M	Trading_Name_Info_3
Invoice_Total_Exc_Tax	Primary_Location_M_Nsp	Trading_Name_Name
Invoice_Total_Inc_Tax	Primary_Location_Nsp	Waste_Type
Language_Spoken_Code	Primary_Prop_Address	
Language_Spoken_Descr	Primary_Prop_Address_Nsp	
Last_Inspection_Date	Primary_Prop_Descr	

Food Performance Data Report

Case: WODO CS0640377, GEEL CS0744273	Work Item: 66007
UX Client	ERS:

FOOD PERFORMANCE DATA REPORT SELECTION

Changes have been made to improve the performance of the Food Performance Data Report.

Name and Address

Data-grid Sequencing

Case: COGC 16203583 UX Client	Work Item: 58086 ERS:

DATA-GRID SEQUENCING

The sequencer will re-sequence the spacing between the items to fit the items within the allowed sequence values.

Street Maintenance

Case: UX Client	Work Item: 65407 ERS:

ADDING SUBURB

A suburb name can now be typed into the Suburb field to perform a search for the suburb. Previously, it was necessary to click on the magnifying glass, then search for and select the suburb in the lookup.

External Name

Case: UX Client	Work Item: 65468 ERS:

NAME TYPE OF EXTERNAL NAME

Correction has been made to External Name creation to ensure that Name Type is set to Company when a Given Name is not provided.

Assessment Maintenance/Enquiry

Case: LAKE CS0512340 UX Client	Work Item: 65631 ERS:

NAME SEARCH PROFILE (ASSESSMENT SEARCH)

Previously, if the Status and Application on the Assessment Search Profile were set to (All) on the Assessment Search Profile and the Names option was used to perform a search for Assessments by Name, then the Name Search Profile (Assessment Search) would return no results.

Property Administration

Property Maintenance

Case: STHL CS0031841 UX Client	Work Item: 59920 ERS:

ANALYSE RESULTS

The map address field is no longer displayed when viewing analyse results from a Property Maintenance/Enquiry search.

Division Maintenance

Case: MELB CS0055565, MELB CS0057453, IPSW CS0247094 UX Client	Work Item: 60422 ERS:

DIVISION WIZARD

The Links step (step four) of the Division Wizard has been updated. The Modify Property Details expandable panel has been replaced with a new Modify drop list Properties modal dialog, Image 1, offering two modes for property modification:

- Properties Individually Multiple Properties mode
- Properties in Bulk. Bulk mode.

Image 1

Multiple Properties Mode Properties Individually mode:
Access Multiple Properties Mode from the Properties Individually mode Data-grid by selecting one or more properties then selecting Modify > Properties Individually Data-grid button, the Modify Properties Details y Details form will be displayed.

- Each property can be modified individually; all visible property fields are editable.
- Navigate between properties using the Next and Previous buttons available at the top of the form, which also display the total number of selected properties and the current property. E.g. 2 of 5.
- Directly navigate to a specific property by entering the number represents its order in the selected properties list in the Text field located after the Next button and Tab out. For example, enter 3 to view the third selected property for editing.
- Changes are retained automatically, and the property address is regenerated when you navigate between properties.
- The Refresh button regenerate the property address and display it, this is specifically useful to review the generated address before moving to another property.

Image 23

Properties in Bulk mMode:
Access Properties in Bulk mMode from the Properties Data-grid by selecting one or more properties then selecting Modify > Properties in Bulk Data-grid button, the Bulk Modify Property Details form will be displayed.
- Changes to field values are applied to all selected properties immediately after the user leave the field (tTab out).
- Fields that do not support bulk editing remain visible but are read only.

Image 3

NOTE: In both modes:
- The Continue button closes the ~~modal dialog~~form and updates the Properties ~~d~~Data-grid with the changes.
- Closing the ~~modal dialog~~form using the X button will not apply any changes to the Properties ~~d~~Data-grid.

Extract Type Maintenance

Case:	Work Item: 65049
UX Client	ERS:

CONDITION TYPES FILTER MAINTENANCE

Previously, when maintaining the Additional Filter for a Letter Extract, the list of available Condition Types was incorrect. Also, after the Additional Filter was saved, the selected Condition Types were de-assigned.

Extract Type Maintenance

Case: SWAN CS0478361, WODO CS0501054, WHIT CS0567980	Work Item: 65060
UX Client	ERS:

REFERENCES EXTRACT LIST FILTER

Previously, it was not possible to assign Reference Types for a References Letter under the Additional Filter.
Also, when a Proposed Status was selected and saved, the Status was being cleared.

Property Type Parameters

Case: IPSW CS0443627	Work Item: 65066
UX Client	ERS:

PROPERTY TYPE APPLICATION LINK MAINTENANCE

It is now possible to assign Infringement Types to Property Types.

Assessment Maintenance

Case: IPSW CS0517700	Work Item: 65252
UX Client	ERS:

PARCEL MAINTENANCE

Previously, when Parcel Maintenance was accessed from Rates Assessment, the Option Menu was not working. It is now possible to successfully navigate to the selected Option.

Rates Accounting

Agents Bulk Receipting

Case: LOGA CS0056712 UX Client	Work Item: 61149 ERS:

AGENTS BULK RECEIPTING CONTROL

The Agent field will now search for records when input is typed into the field.

Assessment Maintenance

Case: BALL CS0361687 UX Client	Work Item: 64659 ERS:

NAMES MAINTENANCE

When a Default Address is altered on a Name accessed from another module e. g. Rates, the change to the Default Address will now correctly appear in Names Maintenance.

Extract Type Maintenance

Case: SWAN CS0478361, WODO CS0501054, WHIT CS0567980 UX Client	Work Item: 65060 ERS:

REFERENCES EXTRACT LIST FILTER

Previously, it was not possible to assign Reference Types when maintaining the References Extract List Filter. Also, when a Proposed Status was selected and saved, the Status was being cleared.

Rates Capping Generation

Case: UX Client	Work Item: 65734 ERS:

PREVIOUS YEARS RATES AND PROJECTED CAPPED RATES GENERATION CONTROL

A correction has been made to the Rates Capping Generation. Previously, if a saved or default Profile was loaded before submitting the job would fail (terminate).

Receipting

Alternative Reference Maintenance

Case: WAI 15843381	Work Item: 56697
UX Client	ERS:

ALTERNATIVE REFERENCE MAINTENANCE

An error was incorrectly displayed when inserting an Application Details record.

External Receipt Import

Case: BALL CS0042346	Work Item: 58178
UX Client	ERS:

EXTERNAL RECEIPT IMPORT CONTROL

AMOUNT, MSFEE and TOTALMSF values with commas will now import correctly.

Receipt Entry

Case: MELV CS0044893	Work Item: 60917
UX Client	ERS:

RECEIPT ENTRY

The No or Cancel buttons were highlighted as the default option for warning messages during the Check Line processing of Receipt Lines. The default button for these warning messages will now be the more affirmative options, such as Yes, OK or Confirm.

Bulk Receipts Filter

Case: LOGA CS0056712	Work Item: 61149
UX Client	ERS:

BULK RECEIPTING MAINTENANCE

Copy button was sometimes not enabled when expected. This has been corrected.

Receipt Entry

Case: SWAN 17751057	Work Item: 62073
UX Client	ERS:

REGISTER ALLOCATION LINE MAINTENANCE

Maintaining a Register Allocation Line was causing CFITRAN records to sometimes have an incorrect TAXABLE value.

Receipt Entry

Case: BALL CS0331143	Work Item: 64545
UX Client	ERS:

FEE PAYMENT ALLOCATION

When changing the amount for an Application or Licence Receipt Line, the validation data was not set correctly if there was an overpayment but no Fees to allocate to, resulting in an error when attempting to Accept the Receipt. This has been corrected.

Receipt Entry

Case: MACK CS0433477	Work Item: 65044
UX Client	ERS:

RECEIPT ENTRY

Amount Tendered Balance was not updating correctly when default Payment Line details were being used.

Receipt Entry

Case: WHIT CS0600713, WHIT CS0613084, WTOR CS0632504	Work Item: 65570
UX Client	ERS:

RECEIPT ENTRY

Previously after displaying an error message regarding mandatory Recipient Name or Recipient Address, the form would be stuck in a processing state.

Registers

Register Entry Maintenance

Case: BALL CS0361687 UX Client	Work Item: 64659 ERS:

REGISTER MODULE DETAILS MAINTENANCE

When a Default Address is altered on a Name accessed from another module e. g. Rates, the change to the Default Address will now correctly appear in Names Maintenance.

Register Entry Maintenance

Case: MELV CS0693570, ACC CS0696478, DUNE CS0704362 UX Client	Work Item: 65727 ERS:

SPECIAL CHARACTERS

Register Entry Maintenance has been corrected to handle some additional characters that stopped it from functioning. The characters could be within the field names, or data, and include:
- single quote
- double quote
- carriage return
- horizontal tab.

Smart Mobile CityWatch

Smart Mobile CityWatch New Request

Case:	Work Item: 64926
UX Client	ERS: 112500

CONTACT ME FIELD CONFIG CHANGES

We have introduced two new settings in the CityWatch config. js file for New Requests. These new configurable options allow you to set a default value on the Contact Me field and optionally display a message to the customer if the No option is selected.

   defaultContactMeValue: true, // Default value for the Contact Me field on the Requests page (true/false)

   defaultContactMeNoWarning: "", // Popup warning message if No is selected on the Contact me page. If blank, no message will be displayed.

Trade Waste

Trade Waste Gateway Conversion

Case:	Work Item: 1321
UX Client	ERS:

TRADE WASTE CONVERSION CONTROL

The Trade Waste Conversion has been updated to use Pathway UX user interface standards.

Assessment Maintenance/Enquiry

Case: LAKE CS0512340	Work Item: 65631
UX Client	ERS:

NAME SEARCH PROFILE (ASSESSMENT SEARCH)

Previously, if the Status on the Assessment Search Profile was set to (All) on the Assessment Search Profile and the Names option was used to perform a search for Assessments by Name, then the Name Search Profile (Assessment Search) would return no results.

Water Billing

Assessment Maintenance/Enquiry

Case: LAKE CS0512340	Work Item: 65631
UX Client	ERS:

NAME SEARCH PROFILE (ASSESSMENT SEARCH)

Previously, if the Status and Application on the Assessment Search Profile were set to (All) on the Assessment Search Profile and the Names option was used to perform a search for Assessments by Name, then the Name Search Profile (Assessment Search) would return no results.

Water Billing

Word Processing

Word Processing Gateway Conversion

Case:	Work Item: 1274
UX Client	ERS:

WORD PROCESSING CONVERSION CONTROL

The Word Processing Conversion has been updated to use Pathway UX user interface standards.

Application Parameters

Case:	Work Item: 65049
UX Client	ERS:

CONDITION TYPES FILTER MAINTENANCE

Previously, when maintaining the Additional Filter for a Letter Extract, the list of available Condition Types was incorrect.
Also, after the Additional Filter was saved, the selected Condition Types were de-assigned.

Document Request Maintenance

Case: DUNE CS0463557	Work Item: 65081
UX Client	ERS:

LONG DOCUMENT GENERATION

The document generation time depends on the information being extracted. If there is a large amount of information, the generation process could exceed the limit that the Pathway Client will wait for the completion of a request.

A new parameter on a merge type Extend Document Generation Time has been added to run the generation process in an alternate way to allow the generation process to exceed the standard 5-minute limit for a single document. This should only be enabled for merge types that take a long duration to generate as it can add additional seconds to a generation.

Document Generation

Case: FARN CS0561887	Work Item: 65466
UX Client	ERS:

ATTACHMENTS EXTRACT

Changes have been made to the document generation process to optimise the Attachments extract, improving performance.

Workflow

Workflow Gateway Conversion

Case:	Work Item: 1273
UX Client	ERS:

WORKFLOW CONVERSION CONTROL

The Workflow Conversion has been updated to use Pathway UX user interface standards.

Workflow

Case: STHL CS0045801, LOGA CS0056715	Work Item: 59988
UX Client	ERS:

INSERT PROCEDURE

Previously when inserting a procedure with a task set to auto start and with no user actions, the task was started but not completed. This problem has now been corrected and the task will complete after being started.

Workflow

Case: PARA CS0051259	Work Item: 60380
UX Client	ERS:

TASK MAINTENANCE

Previously, the Task Allocation email was not triggered when the User Identifier on the Task Maintenance was changed. This is now fixed. When the User Identifier is updated for a User Initiated Task and the "Mail all Users in Group" is not selected, an email is sent to the new User.

Also, when the Workflow parameter "Officer Allocation on Tasks" is ON, the Officer allocation is performed when the Task is started and an email is sent to the selected Officer.

Workflow

Case: PARA CS0048534	Work Item: 61366
UX Client	ERS:

TASK SUMMARY

Previously, the Task allocation email was only being sent when a Task was inserted. When a Procedure was inserted or a Task was repeated, the allocation emails were not sent. This is now fixed.
When a Procedure is inserted, emails are sent to the User or group for the Tasks that are user initiated.

Also, when a user-initiated Task is repeated, an email is sent to the user or group.

Workflow Application Maintenance

Case: STHL CS0333534, DUNE CS0427770 UX Client	Work Item: 64583 ERS:

TASK SUMMARY

Previously, the Order Tasks Option on the Task Summary was only available if the Delete All Task was assigned to the Responsibility Group. This has been corrected and now the Order Tasks Option is available without Delete All Task being assigned to the Responsibility Group.

Request Maintenance

Case: STHL CS0383895 UX Client	Work Item: 64680 ERS:

REQUEST ENTRY

Previously, when creating a new Customer Request, the system action MAINTOFICR was not sending an e-mail to the new Actioning Officer. This is now fixed. When the Save button is clicked on the Request Entry and the workflow has completed, the Request Summary is displayed and the e-mail is sent to the Actioning Officer.

Request Entry

Case: BALL CS0528531 UX Client	Work Item: 65343 ERS:

OFFICER ALLOCATION EMAIL

A correction has been made to the Request Entry process to ensure that allocation email is sent to the Actioning Officer for a new Customer Service Request with a Request Type that has a linked auto-start Workflow procedure while its Questionnaire mandatory and Display Questionnaire flags are off.

Application Maintenance

Case: STHL CS0547551, FNDC CS0592788 UX Client	Work Item: 65434 ERS:

TIMESHEETS SEARCH PROFILE

Previously, when adding Timesheet for a Task from the Application Summary workflow data-grid, the New button on the Timesheets Search Profile navigated to Timesheet Entry instead of Timesheet Maintenance. Now, when Task is selected in the Scope drop-down on the Timesheet Search Profile and the New button is clicked, the Timesheet Maintenance is displayed.

Also, the Application Description and Task fields have been added on the Timesheet Search Profile and the Scope drop-down now only displays General, Application Record and Task.