Pathway

SPRINT NOTES

2024.08

Feedback
Your suggestions and comments regarding this documentation are highly regarded. Please contact Infor via https://concierge.infor.com

Pathway Sprint 2024.08

Table of Contents

Introduction

This document describes the Fixes and Software Corrections made in Sprint 2024.08 of the Pathway ePathway and Pathway Smart Mobile software.

Included in this document are the following sections:

Online Help
This includes an overview of how to access Pathway Help.

Modules
Each module which has undergone modifications is included in this documentation. The related information is now contained in the following documents:

- Infor Pathway Sprint Notes 2024.08.pdf
- Infor Pathway Sprint Notes Summary 2024.08.xlsx

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Online Help

Help documents can be accessed from within the Pathway UX Client by going to My Account >> Help.

This will take you to the Infor Documentation page.

Click on the Title **-** Infor Pathway UX User and Administration Documentation Library (Cloud and On-Premises).

Help is split between Administrator and User Topics. Modules can be accessed from the Administrator and User headings.

System - Functionality

User Maintenance

Case: LOGA CS0056681 UX Client	Work Item: 59692 ERS:

DEFAULT USER GROUP

Only a Single User Group can now be selected as the default, as any previously selected default will automatically be unselected.

Dashboard Chart

Case: UX Client	Work Item: 56817 ERS:

TRADE WASTE

A chart that navigates to a trade waste assessment will now navigate correctly to the assessment.

Support

Case: UX Client	Work Item: 62617 ERS:

DOWNLOAD LOGS

The Download Logs button will now display an error message if it fails to complete the process.

Attachment Maintenance

Case: UX Client	Work Item: 63809 ERS:

ATTACHMENT MAINTENANCE

When an attachment type is created with a client file mode and no default path defined, an information message is now displayed as client attachment types must have a file path defined.

Navigation

Case: UX Client	Work Item: 64027 ERS:

NAVIGATION API

A URL based navigation API has been added to Pathway UX allowing direct navigation to Pathway items via a URL, including from within Infor OS. Information on the usage is documented within Pathway UX Navigation API.

Applications

Task Report

Case: UX Client	Work Item: 55508 ERS:

TASK REPORT CONTROL

When a Profile is loaded, the assigned values in the following swap-lists are now loaded:
- Task Type
- Responsible Officer
- Structure/Group
- Structure/Officer swap-list.

Register Report

Case: HUON CS0044199, WTOR CS0051341 UX Client	Work Item: 56855 ERS:

REGISTER REPORT

An error was unexpectedly being displayed when no “Batch Form Parameter E-mail Recipient” records were retrieved. This would most commonly occur for new customers where no parameters had yet been set.

Contribution Plan Fee Update

Case: RAND CS0039253 UX Client	Work Item: 60903 ERS:

CONTRIBUTION PLAN FEE UPDATE ENTRY

The Plan Details lookup has been changed to a selector. Plan Details now opens the Plan Search allowing plan data to be filtered before searching and selecting a Plan.

The Plan Type defined against the Application Class Parameters is applied as the Default Plan Type in the Plan Search. If a Regime is selected, then the Plan Type on the Fee Regime is applied as the Default Plan Type.

Application Lodgement

Case: LOGA CS0054908 UX Client	Work Item: 61277 ERS:

PARTIALLY COMPLETE APPLICATION LODGEMENT

A message will now be displayed if an attempt is made to navigate away from a partially lodged application.

Application Parameters

Case: RAND CS0039255, STHL CS047366 UX Client	Work Item: 61404 ERS:

APPLICATION FEES PERIOD MAINTENANCE

When adding a new Fee Period, the Dimensions, Formulas and Categories from the Last Effective Fee Period will be copied to the newly added Period.

Application Parameters

Case: RAND CS0039255, STHL CS047366 UX Client	Work Item: 61404 ERS:

CONTRIBUTION PLAN FEE PERIOD MAINTENANCE

When adding a new Fee Period, the Dimensions, Formulas and Categories from the Last Effective Fee Period will be copied to the newly added Period.

Application Maintenance

Case: TOOW CS0043569 UX Client	Work Item: 63066 ERS:

LOCATIONS MAINTENANCE

The Summary text box has been updated to automatically resize so that the information displayed can be read easily.

Application Parameters

Case: MARO CS0203403 UX Client	Work Item: 63971 ERS:

LETTER ACTION PARAMETER MAINTENANCE

User Actions based on the Send Letter System Action (LETRSEND) rely on either a specific Name or Name Role Type being defined. A Send Letter User Action is defined via Application Parameters > Class > Workflow > User Action Maintenance > New > System Action: Send Letter > Action Parameters button.

Letter Action Parameter Maintenance has been corrected to ensure that either a specific Name or Name Role Type has been selected when the Display Names and Display Affected Properties are both switched off.

NOTE: User Actions using LETRSEND, previously set up in UX, should be checked to ensure they are correct.

Application Maintenance

Case: MNVL CS0237194, BALL CS0322495	Work Item: 64072
UX Client	ERS:

DECISIONS MAINTENANCE

Previously when maintaining a final decision for PPARS, the fields Sixty Day Time Frame, Responsible Authority Outcome and VicSmart Time Frame may not have been displayed.

Application Maintenance

Case:	Work Item: 64109
UX Client	ERS:

WORKFLOW TIMESHEET FEES

A continue button has been added to Dimension Maintenance and Major Development Categories Maintenance displayed when calculating fees for timesheets.

Application Parameters

Case: DUNE CS0268285	Work Item: 64233
UX Client	ERS:

FEE SCHEDULE MAINTENANCE

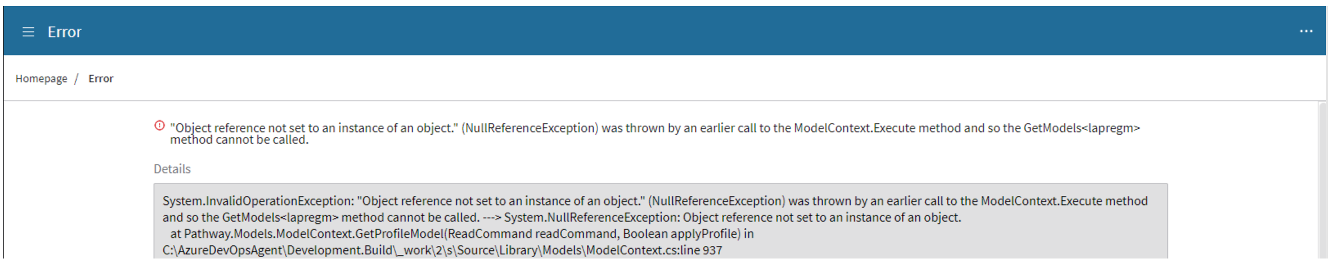
Previously, Minor Categories may not have been displayed when a fee with a Major Category was selected.

Contribution Plan Fee Schedule Maintenance

Case: DUNE CS0268285	Work Item: 64233
UX Client	ERS:

FEE SCHEDULE SEARCH PROFILE

Previously, the following error was displayed when accessing the Contribution Plan Fee Schedule Maintenance option from Applications >> Development Contributions.



Core Financials Interface

Transaction Export

Case: WAI 17284619	Work Item: 61185
UX Client	ERS:

LEDGER TRANSCATION EXPORT CONTROL

This correction is only applicable when outbound-from-Pathway ProcessSourceSystemJournalEntry BODs are being used.

NOTE: In that configuration, the external General Ledger (GL) product is the system of record (SOR or master) for GL journals and Pathway is the slave or maintenance system for GL journals. Accordingly, Pathway publishes Process BODs using the SourceSystemJournalEntry noun to ION (i.e. outbound from Pathway) which delivers them to the external GL.

Such outbound ProcessSourceSystemJournalEntry BODs must have a zero Amount balance. Consolidation of receipt reactivation transactions across journal transaction sets could result in a pair of outbound ProcessSourceSystemJournalEntry BODs published by Pathway where the combined amount balance was zero, however the amount balance of the of individual ProcessSourceSystemJournalEntry BODs was not zero.

The Transaction Export process has been modified to avoid the consolidation of receipt reactivation GL transactions across different transaction journal transaction sets when outbound from Pathway ProcessSourceSystemJournalEntry BODs are being used.

Customer Service

Task Report

Case: UX Client	Work Item: 55508 ERS:

TASK REPORT CONTROL

When a Profile is loaded, the assigned values in the following swap-lists are now loaded:
- Task Type
- Responsible Officer
- Structure/Group
- Structure/Officer swap-list.

Debtors

Aged Balances Report

Case: BALL CS0031726, TOOW CS0043498	Work Item: 62856
UX Client	ERS:

AGED BALANCES REPORT CONTROL

A correction has been made to the Aged Balances Report Control. Previously, if the report was run using the standard default Report Type value of Detail (without manually changing its value) then the Detail Report would not be produced.

NOTE: Any existing saved defaults may need to be recreated.

ePathway System

External Web Services

Case: UX Client	Work Item: 61035 ERS: 96413

NAR EXTERNAL WEB SERVICE CHANGES

To satisfy some additional customer requirements regarding NAR/CCP account actions, some changes and additions have been made to the External Web Service suite of service APIs. For full details councils can request the SDK documentation. The changes are summarised below:

- Modified CNA Person/Company Name Comm/Info Type Method services (CIFV5100.PersonalNameCommType, CIFV5100.CompanyNameCommType, CIFV5100.PersonalNameInfoType, CIFV5100.CompanyNameInfoType). Added communicationtypeusage/informationtypeusage element in ResponseData to return the usage type code where appropriate (E.g. E to indicate the comm type is used for email).
- Modified CNA Name Role Search Method service (CIFV5020.NameRoleSearch). Allowed the roletypea element in RequestData to be supplied as a comma separated list. This allows the caller to determine the allowable modules as the use of My Accounts module restriction has been removed outside of ePathway/Smart Mobile. Added count (overall roles returned) and roletypecount (roles returned for the role type) elements to the ResponseData
- Modified CNA Name Search Method service (CIFV5020.NameSearch). Added webusername, commtypes (with sub elements) and infotypes (with sub elements) elements to RequestData (under the search element group). Added webusername and webuserstatus and sub elements to ResponseData. This allows this service to be used to search for a name using the webusername and/or various combinations of communication or information type values.
- Created a new WebUser CNA Method service (CIFV5110.WebUser). The WebUser service can be used for various functions determined by the chosen action:
    - V - Validate: Used to validate nameid or webusername and return associated value and status.
    - C - Create: Used to create a profile and web user for a nameid and webusername and link them.
    - A - Activate: Used to Activate a webusername that is locked (ie. Not in Active state).
    - D - Deactivate: Used to deactivate a webusername.
    - L - Link: Used to create a customer profile (if required) and link the customer profile and web user for a nameid and webusername.
    - X - Export: Used to trigger an export of an active webusername to ePathway.

Multi-factor Authentication

Case: UX Client	Work Item: 63340 ERS: 104668

MULTI-FACTOR AUTHENTICATION PAGE ACCESSIBLE VIA MENU ITEM

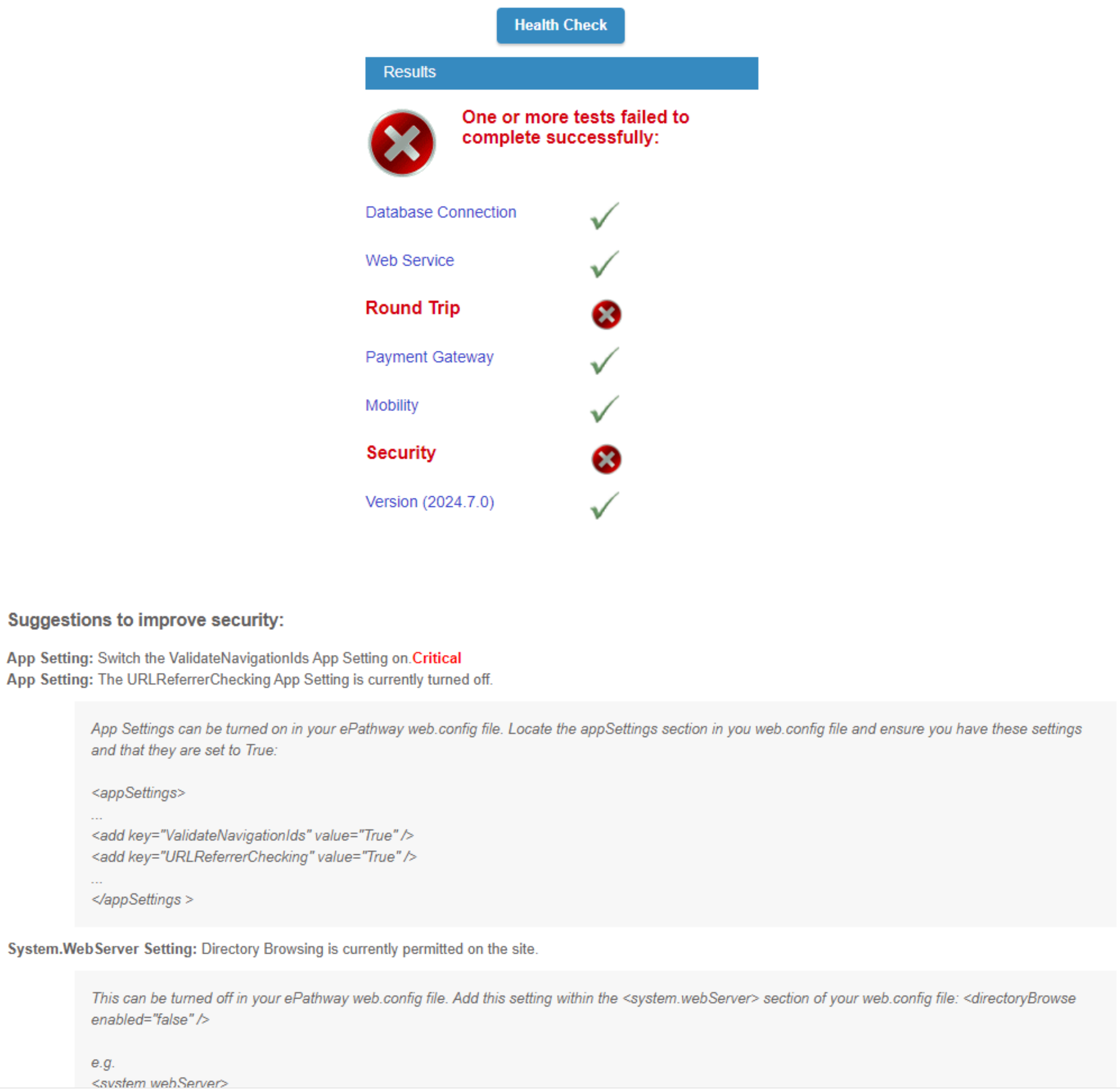
The Multi-factor Authentication page is now accessible from the Other menu in ePathway. Previously, it was only accessible via the MyHome page which was not used by certain user roles.

Configuration Health Monitor

Case: LAKE CS0209242 UX Client	Work Item: 64004 ERS:

NEW HEALTH MONITOR SECURITY TEST

An additional Security test has been added to the Health Monitor page to check the overall security status. It will also offer suggestions to improve your site's security configuration.
NOTE: Only critical issues will cause the Security section of the Health Check to fail as shown below.



ePathway Lodgement

Case: DUNE CS0249334 UX Client	Work Item: 64224 ERS:

EPATHWAY LODGMENT INTERMITTENT ISSUE WITH EMAIL UPDATE

An intermittent issue resulting from a record contention when updating the lodgement email with the business object linkage details has been rectified.

The error resulted in an overall failure in lodgement processing and required manual reprocessing. It would appear in the ePathway.log with the following type of message:

ePathway Error.
Error: CSYF_00005
Source: CSYH0207
Description: Database updates have not been performed. A record has been modified or removed by another user since it was retrieved.

ePathway Lodgements

Case: DUNE CS0109077	Work Item: 64336
UX Client	ERS:

EPATHWAY LODGEMENT CUSTOMER REQUEST NOW LINKS TO THE BUSINESS OBJECT

When a is made within ePathway the system can be configured to generate a Customer Request for a council officer.

E.g. For Applications, it is via System Administration >> ePathway >> Application Lodgement Parameters >> Application Class and Type Maintenance >> select class and type >> Options >> Service Request.

The newly created Request is now linked to the new business object (I.e. the Application) if the Request Type of the new customer request allows that role type link (I.e. LAP-1).

NOTE: The lodgements affected are:
- Applications (Role Type LAP-1)
- Licensing (Role Type LLC-1)
- Bookings (Role Type ABK-1)
- Arrangements To Pay (Role Type LRA-1)
- Direct Debits (Role Type LRA-1).

ePathway Core

Case: LAKE CS0209224	Work Item: 64457
UX Client	ERS:

EPATHWAY APPLICATION SERVER SERVICE SECURITY

As part of an audit with one of our sites, Cyber Security NSW requested some additional controls to ePathway.
The expectation is the ePathway Application server is secure at a network level, so the PathwayServices.asmx services are secure, but measures have now been put in place to secure a particular service, GetUncFile, to ensure it can only be accessed by the ePathway Web Server regardless of network access.

The new ePathway security system setting is called Security.ServiceHashChecks, as shown below in the Configuration - System Parameters:

Security		
Security.AntiCSRFTokens	Add Anti-CSRF tokens to every page.	☐
Security.EnforceStrictXSSControl	Enforces HTMLEncoding on any injected html.	☐
Security.NoCache	Activate system wide No Cache security protection.	☐
Security.PhishingProtection	Activate Phishing protection for URL redirection using security to ensure only local domains are used.	☐
Security.ServiceHashChecks	If enabled then the system will generate hash key values to whitelist execution of sensitive services on the App Server.	☑

When enabled, it is necessary to manually add the ConnectionString and RandomSalt appSettings to the WebServices web.config file. These are best copied from the DataManager settings.
I.e. Using a text editor such as Notepad, edit the DataManager.

- Copy the ConnectionString and RandomSalt appSetting values from:
  - <appserver>\Infor\ePathway\<environment>\Services\ePathway.DataManager.Service.exe.config

To

- <appserver>\Infor\ePathway\<environment>\WebServices\web.config

Also, to set the default behaviour, if the connection string should fail or be changed, a ServceHashChecks appSetting can be set to True (to fail if connection to database fails) or False (to allow execution on failed database connection).
E.g.

```
 <appSettings>
   <add key="EventLogSource" value="ePathway WebService DEV Dev" />
   <add key="UsePathway3WebServices" value="True" />
   <add key="DataManagerServiceName" value="DataManagerDEVDev" />

   <!--  CONNECTION SETTINGS
         The following settings have been manually added (copied from
ePathway.DataManager.Service.exe.config)
         to allow Service HashKey security (Security.ServiceHashChecks system setting).
         The database connection details are needed so the system can access the security setting
itself and the ValidHashKeys table.
   -->
   <add key="ServiceHashChecks" value="True" />
   <add key="ConnectionString" value="AQAAANC…." />
   <add key="RandomSalt" value="AQAAANC…" />
 </appSettings>
```

ePathway Applications

General Enquiry

Case: UX Client	Work Item: 60559 ERS:

PREVIOUS SEARCH HISTORY IN GENERAL ENQUIRY SEARCHES

This function allows signed-in users to quickly re-execute a recent General Enquiry search without having to re-enter the individual criteria. The eight (8) most recent searches to each Enquiry List are retained.

The facility works with the following search types:
- Address
- Assessment Number
- Date
- Decision Date
- Formatted Number
- Google Maps
- Name
- Parcel
- Title
- Valuer General.

Public (non signed-in) users have a similar facility, but the retention period is session based.

This function can be controlled via the GeneralEnquiry.DisplayPreviousSearches system parameter as follows:
- Disabled:
    - The Previous Searches drop-down does not appear.
- Enabled for signed-in users:
    - The Previous Searches drop-down only appears for users that have signed in.
    - Search history is preserved across sessions.
- Enabled for signed-in users and public users:
    - The Previous Searches drop-down always appears.
    - Search history of signed-in users is preserved across sessions.
    - Search history of public (non-signed-in) users is only preserved for the current session.

ePathway Customer Service

ePathway Customer Requests

Case: GEEL CS0054400 UX Client	Work Item: 61079 ERS:

EPATHWAY CUSTOMER SERVICE REQUEST LODGEMENT LEGACY FIELD MAPPING

There were instances of fields not correctly mapped to nominated Reference Types and values being switched which have been corrected. Improvements have been made to the <lodgementrequest> XML structure (new element groups added for <customerrequest> and <user_fields>). Changes were also made to the XML tags <email>, <emailaddress>, <requestnote> and contents of <customerrequest> and <user_fields>.

ePathway General Enquiry

ePathway Application General Enquiry

Case: UX Client	Work Item: 64129 ERS:

ADDITIONAL FIELD FOR EPATHWAY APPLICATION GENERAL ENQUIRY

A new Within Timeframe field is now available within the Decision Details column group for the ePathway General Enquiry Applications. It will be blank if undetermined, otherwise it will display as Yes (if flagged as within the 60 day timeframe) or No.

ePathway General Enquiry

Case: NILL CS0038051 UX Client	Work Item: 62641 ERS:

EPATHWAY GENERAL ENQUIRY PLACEHOLDER URL NOW ALLOWS 300 CHARACTER URL

The actual URL allowed to be defined on the ePathway General Enquiry detail form for a URL placeholder group has been extended from 200 characters to allow a 300 character URL.

ePathway General Enquiry

Case: WTOR CS0038411 UX Client	Work Item: 62689 ERS:

EPATHWAY GENERAL ENQUIRY DOWNLOAD CSV BUTTON

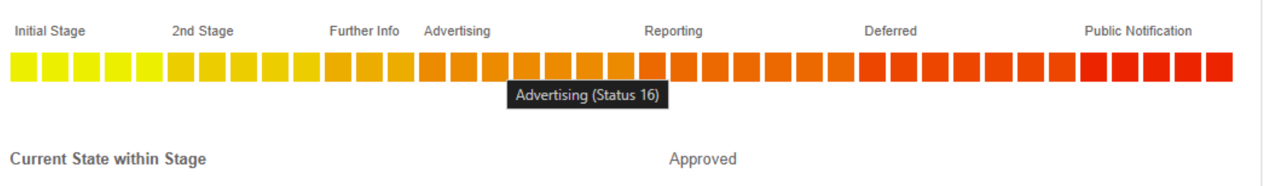
The Download button for CSV download in the General Enquiry search results screen now correctly respects the GeneralEnquiry.DisplayCsvDownload system parameter setting.

General Enquiry Details

Case: UX Client	Work Item: 64130 ERS:

VISUAL STATUS PROGRESS INDICATOR CHANGES

We have made a few minor changes to the Visual Status Indicator in Application and License Enquiry. This is to allow for a larger number of statuses to be grouped (by colour and stage name):



Previously grouping statuses into stages was achieved by setting the same sequence number for all statuses within the same stage. Now the Description field is used to group statuses together.

The indicator should also appear where the StatusId field is sequenced on the page (previously it was always appearing at the top). This allows for the control to be moved around the page.

A pipe separated Stage|Status value (E.g. *Stage 123*|*Status ABC*) can be set to group statuses together in Page Layout >> Application/License Enquiry >> Metadata text:

11	INFO	Further Info|Status 11
12	RFIREV	Further Info|Status 12
13	PREADV	Further Info|Status 13
14	ADV	Advertising|Status 14
15	DELRE4	Advertising|Status 15
160	NOD	Advertising|Status 16
170	AMDREV	Advertising|Status 17
180	ADVAMD	Advertising|Status 18
190	REFAME	Advertising|Status 19
200	DELRE3	Advertising|Status 20
210	DELRE1	Reporting|Status 21
220	DELRE2	Reporting|Status 22
230	DAP	Reporting|Status 23
240	CNCL	Reporting|Status 24
250	A	Reporting|Status 25
260	WITH	Reporting|Status 26
270	PNR	Reporting|Status 27
280	DEFER	Deferred|Status 28
290	R	Deferred|Status 29

Stage names (value before the pipe | in the description field) should appear above the visual indicator and individual status names (value after the pipe | in the description field) should be displayed as a tooltip when hovering the bar.

NOTE: There is potential for the Progress Indicator to become unreadable when many statuses are being displayed with long descriptions. Consideration should therefore be given to the length of the descriptions used. Furthermore, you can apply CSS styling in your ePathway style sheet to make the indicator more readable.

For example, some styling tweaks that could be added include:

```
/* Hide labels on Progress Indicator for a specific Enquiry List (Id of 86 in this example) */
.progressIndicator_86 li.progtrckr-todo,
.progressIndicator_86 li.progtrckr-done {
   color: transparent;
   font-size: 0px;
}

/* Hide Progress Indicator for a specific Enquiry List (Id of 86 in this example) */
.GroupContentPanel .fields .progressIndicator_86 ,
.GroupContentPanel .fields .progressIndicator_86  {
   display: none;
}

/* Make status label font size smaller on Progress Indicator */
ol.progtrckr li {
```

```
    font-size: 70%;
}

/* Hide labels on Progress Indicator when screen size smaller than 580px */
@media (max-width: 580px) {
    .GroupContentPanel .fields li.progtrckr-todo,
    .GroupContentPanel .fields li.progtrckr-done {
        color: transparent;
        font-size: 0px;
    }
}
```

Infringements

Cycle Function Selection Interface

Case: ATA CS0054134 UX Client	Work Item: 61711 ERS:

PROSECUTION LIST CONTROL

A correction has been made to the tickets processed by the Prosecution List. Previously, tickets would not be flagged as Statute Barred when the System Date was the same as the Statute Barred Cut Off Date.

Infringement Maintenance

Case: MARO CS0047714, MARO CS00477141 UX Client	Work Item: 63250 ERS:

INTERNAL REVIEW REQUEST MAINTENANCE

Previously, the status of an offence was unchanged after deleting an Internal Review Request. Deleting an Internal Review Request will now result in the status of the offence being set back to that status that was present at the time the Internal Review Request was entered.

Infringement Maintenance

Case: DUNE CS0173173 UX Client	Work Item: 63789 ERS:

ADDITIONAL DATA MAINTENANCE

When using Bulk Maintenance and selecting Additional Data, the 'Set Next Action Date to' field was incorrectly defaulting to today's date. The field will now appear without a date selected.

Cycle Function Selection Interface

Case: MARO CS0178750 UX Client	Work Item: 63808 ERS:

INFRINGEMENT CYCLE FUNCTIONS

The following Infringement Cycle Functions have been updated to use separate Profiles:

- First Notice
- Second Notice
- Third Notice
- Fourth Notice
- Post Out Processing
- Operator Onus Nomination Reissue.

NOTE: When creating a profile there may be a time delay between the creation and being available for use. This is because profiles are cached and the new profile will not be visible until the cache refreshes. Pressing Shift F5 to refresh your browser should reload the browser cache and the new profile should be visible. This caching issue is still being investigated.

Infringement Maintenance

Case: SWAN CS0198730 UX Client	Work Item: 63919 ERS:

INFRINGEMENT DATA MAINTENANCE

Previously, the Pay By Date and Next Action Date may have been incorrectly recalculated after modifying the Inspector, Notification Code, Start Time, End Time, or Offence Time. The Pay By Date and Next Action Date will now only be recalculated if the Offence Date or Issue Date are modified.

Additionally, New Zealand warning offences may have been set back to the issued status after modifying the Inspector, Notification Code, Offence Date, Issue Date, Start Time, End Time or Offence Time.

Inspections

Inspections Maintenance

Case: RAND CS0203439 UX Client	Work Item: 63940 ERS:

QUESTION MAINTENANCE

The Inspection Result was not updating when an Inspection Result was selected via a Questionnaire. The corresponding Inspection Role (LINROLE) record should also have been updated.

Inspections Maintenance

Case: WODO CS0183912 UX Client	Work Item: 63954 ERS:

INSPECTION MAINTENANCE

When the Inspection Type lookup is updated, the Duration will now be defaulted from the duration in the Inspection Type Parameter.

Licensing

Task Report

Case: UX Client	Work Item: 55508 ERS:

TASK REPORT CONTROL

When a Profile is loaded, the assigned values in the following swap-lists are now loaded:
- Task Type
- Responsible Officer
- Structure/Group
- Structure/Officer swap-list.

Licensing Maintenance

Case: LOGA CS0054914 UX Client	Work Item: 61279 ERS:

CHANGE LICENCE TYPE MAINTENANCE

The following corrections have been made to Change Licence Type Maintenance when invoked from the Change Licence Type (CHGTYP) workflow action:
- The continue button has been removed. To change the Application Type the Save and Complete workflow option should be selected.
- Previously after loading a new procedure, workflow may have failed to complete or execute the next action.

Licensing Parameters

Case: RAND CS0039255, STHL CS047366 UX Client	Work Item: 61404 ERS:

LICENCE FEE PERIOD MAINTENANCE

When adding a new Fee Period, the Dimensions, Formulas and Categories from the Last Effective Fee Period should be copied to the newly added Period.

Licensing Maintenance

Case: TOOW CS0043569 UX Client	Work Item: 63066 ERS:

LOCATIONS MAINTENANCE

The Summary text box has been updated to automatically resize so that the information displayed can be read easily.

Licensing Parameters

Case: MARO CS0203403 UX Client	Work Item: 63971 ERS:

LETTER ACTION PARAMETER MAINTENANCE

User Actions based on the Send Letter System Action rely on either a specific Name or Name Role Type being defined.
A Send Letter User Action is defined via Application Parameters > Class > Workflow > User Action Maintenance > New > System Action: Send Letter > Action Parameters button.

Letter Action Parameter Maintenance has been corrected to ensure that either a specific Name or Name Role Type has been selected when the Display Names and Display Affected Properties are both switched off.

NOTE: User Actions using LETRSEND, previously set up in UX, should be checked to ensure they are correct.

Licensing Maintenance

Case: UX Client	Work Item: 64109 ERS:

WORKFLOW TIMESHEET FEES

A continue button has been added to Dimension Maintenance and Major Development Categories Maintenance displayed when calculating fees for timesheets.

Licensing Parameters

Case: DUNE CS0268285 UX Client	Work Item: 64233 ERS:

FEE SCHEDULE MAINTENANCE

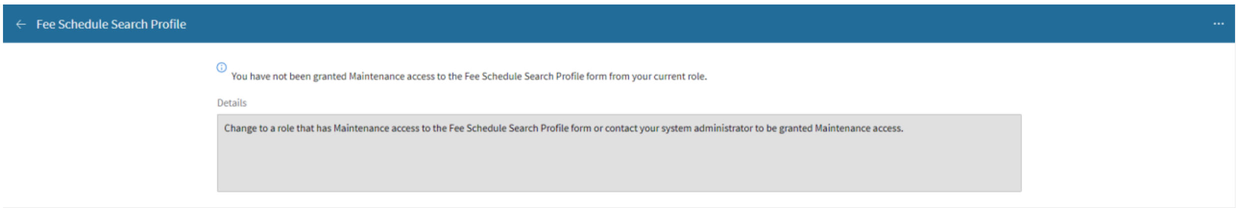
Previously, Minor Categories may not have been displayed when a fee with a Major Category was selected.

Licensing Parameters

Case: DUNE CS0268285 UX Client	Work Item: 64233 ERS:

LICENCE FEE REGIME MAINTENANCE

Previously, the following message may have incorrectly appeared after selecting the Fee Schedule option on Licence Fee Regime Maintenance.



Licensing Maintenance

Case: WODO CS0264907	Work Item: 64236
UX Client	ERS:

INSPECTION MAINTENANCE

The following issues have been corrected when accessing Inspections from the Food Safety Information Maintenance form:

- When adding a new inspection, the error **Object reference not set to an instance of an object** was displayed.
- When searching for an enforcement to select for the inspection, the message You have not been granted access to the Enforcement Selection form from your current role. was displayed.
- When detailing out to an enforcement already selected on an inspection, the error **The parameters dictionary contains a null entry for parameter 'tpklapefrc'** was displayed.

Memos

Case: LATR CS0114735	Work Item: 63761
UX Client	ERS:

MEMO MAINTENANCE

Previously, the message Leave site? Changes you made may not be saved. may have appeared after saving a new memo.

Name and Address

Name and Address Maintenance

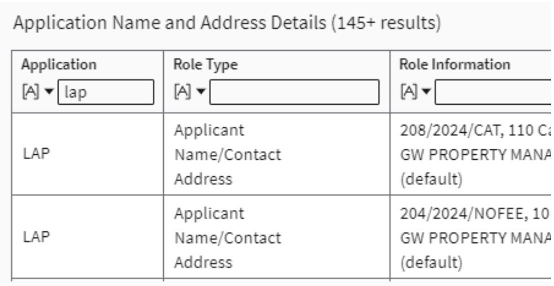
Case: MELV CS0044938	Work Item: 60358
UX Client	ERS:

DEFAULT ADDRESS MAINTENANCE

General improvements to the usability of Default Address Maintenance that includes the following:

- The Save and Undo buttons are not enabled when the Role Type Filter is changed.
- The Application Name and Address Details grid is initially filtered to rows with a status of Current.
- The Application Name and Address Details grid filter and position are restored when returning from a subordinate function or update process.
- When an Address Clipboard item is active, the Application Name and Address Details grid allows multiple eligible update rows to be selected as the target of a Paste operation.
- The Alternate Address visibility and functionality has been conditioned based on whether the Authorized Function CNA Alternate Address is activated.

NOTE: When coming from a module such as Applications, a filter is no longer automatically applied to the Name and Address Details displayed under Default Address. Instead all Application Name and Address Details related to the Name will be displayed. To view Name and Address Details for the module you have come from, use the filter at the top of the Application Name and Address Details grid as shown below.


Application Name and Address Details (145+ results)

Application	Role Type	Role Information
[A] lap	[A]	[A]
LAP	Applicant Name/Contact Address	208/2024/CAT, 110 C GW PROPERTY MANA (default)
LAP	Applicant Name/Contact Address	204/2024/NOFEE, 10 GW PROPERTY MANA (default)

Property Administration

Property Maintenance

Case: MACK CS0053086 UX Client	Work Item: 63416 ERS:

PROPERTY SECURITY

The properties of the current Council are now passed through to subsequent forms, so the correct security is applied. Previously the security was incorrectly set to the default Council.

Rates Accounting

Rates Prediction

Case: PERT CS0184101, MARO CS0186183, WODO CS0196885	Work Item: 56605
UX Client	ERS:

RATES PREDICTION TEST SET MAINTENANCE

Changes have been made to Rates Prediction Test Set Maintenance.

The way in which a new Test Set is created has been changed. When a new Test Set is created the new Copy from Period or Copy from Test Set columns can be used to populate the Rate Types of the new Test Set. This can be done by nominating a Rating Period or an existing Test Set. Any changes made will only be stored if the Save button is pressed or the grid Detail button is used.

Also, previously the following problems occurred:
- There were various issues with the modal window that appeared when adding a new Test Set. The modal window has now been replaced by the new grid columns mentioned above.
- If no Test Sets existed an error would occur when trying to open the form.
- An error would occur when the grid Copy button was clicked.

2 - Perform Supplementary Rates Generation Update

Case: WODO CS0252075	Work Item: 57090
UX Client	ERS:

SUPPLEMENTARY RATES GENERATION UPDATE CONTROL

Previously, if a Supplementary Generation was run for an Approved Supplementary Batch, which did not contain any transaction adjustments (E.g. only Valuation changes), the message “No Details to be Updated” would be incorrectly displayed preventing the Update from being performed.

A modification has been made so that a warning message **An Update has not been run since the last Generation** is now displayed if there has not been a Supplementary Rates Generation run since the last Supplementary Rates Generation Update was run.

Also, the Drawer ID has been moved to the Processing Options section.

Supplementary Rate Maintenance

Case: SYDN CS0056977	Work Item: 57256
UX Client	ERS:

SUPPLEMENTARY RATE MAINTENANCE

A correction has been made to Supplementary Rate Maintenance. Previously, if a Supplementary Rate was added for a Non-Rateable Assessment (i.e. an Assessment which already had a Non-Rateable Reason), the Non-Rateable Reason would be incorrectly removed from the Assessment when the Supplementary Rates Generation Update was used to update the associated Supplementary Batch.
This problem only applied to sites with the Allow Date Effective for Rate Types Supplementary Rates Parameter turned off.

Rate Category Maintenance

Case: WAI 16705710 UX Client	Work Item: 59099 ERS:

RATE CATEGORY MAINTENANCE

The Rate Category Maintenance form has been updated to use the latest Pathway UX user interface standards.

For sites that have Community Titles In Use there is a subtle change to the behaviour of the Grouping Rate Type. If the Category of a Rate Type is given a Grouping Rate Type at the same time the Rate Type is nominated as a Grouping Rate Type on a different Category, a validation error will display for the Grouping Rate Type when a Save is attempted.

Rates Direct Debits

Case: SWAN CS0050345 UX Client	Work Item: 60531 ERS:

RATES DIRECT DEBIT SCHEDULE CALCULATION FOR PERIODIC PAYMENTS

An issue has been corrected where the system calculated schedule excluded the end date if Day of Week of the final day of a weekly payment fell on that end date. This only occurred when the total outstanding was supplied, and the system was asked to calculate the periodic amount.

It should be noted that the calculated schedule in that instance would result in the correct total amount across the calculated schedule to compensate for not including the extra payment date but have one less payment.

E.g. If the outstanding amount was $900 and there were 9 possible payments until the end date of 30-Jun-2025, the system will now result in 9 payments of $100 with the last payment date being 30-Jun-2025. Whereas previously it would result in 8 payments of $112.50 with the last payment date of 23-Jun-2025.

Supplementary Rates Generation Update

Case: UX Client	Work Item: 64331 ERS:

SUPPLEMENTARY RATES GENERATION UPDATE

Previously, if a Transfer Group had a From Assessment which was on Instalments and having the following actions performed on it as part of the Supplementary:

- Having its rates reduced from the last instalment, by an amount greater than the last instalment (so that the last instalment amount would become zero) and
- Being made historic as part of the Supplementary.

Then it was possible for the Supplementary Rates Generation Update to needlessly create a transaction for a small amount (E.g. transaction amount of -0.01) on the From Assessment and another (E.g. transaction amount of 0.01) on the To Assessment.

Activity Maintenance

Case: TOOW CS0288752 UX Client	Work Item: 64335 ERS:

ACTIVITY MAINTENANCE

Previously, when an Activity was added it was incorrectly saved as a Trade Waste Activity instead of a Rates Activity.

Receipting

External Receipt Import

Case: HUON CS0044199, WTOR CS0051341 UX Client	Work Item: 56855 ERS:

EXTERNAL RECEIPT IMPORT CONTROL

An error was unexpectedly being displayed when no Batch Form Parameter E-mail Recipient records were retrieved. This would most commonly occur for new customers where no parameters had yet been set.

Process External Receipts

Case: MELV CS0044894 UX Client	Work Item: 60330 ERS:

EXTERNAL RECEIPT MAINTENANCE

The External Receipt Validation Status was not being set to Not Yet Validated after External Allocation or Payment Lines were maintained.

External Web Services

Case: UX Client	Work Item: 61034 ERS: 96412

RECEIPTING - EXTERNAL WEB SERVICES

***** AUTHORISED FUNCTION *****

A new Authorised Function, Receipting - External Web Services has been developed to provide APIs to allow third party software to retrieve, validate debts from Pathway and create a Receipt within Pathway after a payment has been made outside of Pathway.

NOTE: This function will be available only to sites who have the required authority. Contact your Account Manager if your site requires this new functionality.

Receipt Maintenance

Case: UX Client	Work Item: 62361 ERS: 103441

RECEIPT SEARCH PROFILE

When searching via the Receipt Details tab, the Receipt Status and Bank Reference have switched places in the search results so the Receipt Status is always displayed.

Receipt Entry

Case: MELV CS0068772, SWAN CS0191779 UX Client	Work Item: 63425 ERS:

RECEIPT ENTRY

The Recipient Name and Address fields were not clearing properly when suspending a Receipt.

Process External Receipts

Case: DUNE CS0170959 UX Client	Work Item: 63779 ERS:

EXTERNAL RECEIPT SELECTION

Navigation to External Receipt Maintenance has been modified to open as a modal window so that filtering and sorting criteria are not lost when returning to External Receipt Selection.

User Settings

Case: MELV CS0183916 UX Client	Work Item: 64159 ERS:

CHANGE PASSWORD

Previously, the Change Password option within User Settings was hidden when Single Sign-On (SSO) was in use. It will now be constantly displayed within User Settings – ellipse (three dots) top right corner – Change Password.

Smart Mobile CityWatch

CityWatch Payments

Case: PLAY CS0152317 UX Client	Work Item: 63754 ERS:

MOUSE SCROLL IMPACTING ON NUMERIC PAYMENT FIELDS

Numeric fields in CityWatch Payments were being incremented/decremented if the mouse scroll was inadvertently used whilst hovering over the field. This occasionally would result in incorrect payment amounts and credit card numbers.

Water Billing

Meter Reading Entry

Case: WELL CS0049954, WELL CS0288616 UX Client	Work Item: 58798 ERS:

METER READING ENTRY

Previously, it was not possible to record a Reading value of more than 999,999 because when the Accept button was clicked the last three digits of the entered Reading value would be lost. For example, if a value of 123,456,789 was entered it would be recorded as 123,456 when the Accept button was clicked.

NOTE: Meter Reading Entry is also accessible via Assessment Maintenance using the Assessment Summary Meter Details option, and then the Reading Entry option for an Assessment Meter.

Hand Held Import Control

Case: MACK CS0044408 UX Client	Work Item: 60082 ERS:

HAND HELD IMPORT CONTROL

When the parameter Readings to Consider is set to Readings within Cycle, the Billing Cycle Number lookup has been updated to display the Billing Period Code, Period Description and Cycle Number when a Billing Cycle is selected.

Water Usage Variance Report

Case: MACK CS0044423 UX Client	Work Item: 63269 ERS:

WATER USAGE VARIANCE REPORT CONTROL

The Current Billing Cycle and Previous Billing Cycle lookups have been updated to display the Billing Period Code, Period Description and Cycle Number when a Billing Cycle is selected.

Also, when a Profile is loaded, the Previous Average Method and Billing Cycle lookups are set correctly with the values from the Profile.

WATER BILLING GENERATION CONTROL

The Billing Cycle Number lookup has been to updated to display the Billing Period Code, Period Description and Cycle Number when a Billing Cycle is selected. Also, the labels in the lookup data-grid columns have been corrected.

Previously, when a Billing Period was selected, the Billing Cycle Number, Start Date and End Date were not automatically populated with the Billing Period's first cycle. This is now fixed.

Word Processing

User Maintenance

Case: MELV CS0044839 UX Client	Work Item: 62658 ERS:

USER MERGE TYPE SECURITY MAINTENANCE

Previously, when all the Merge Types were unassigned and the Active checkbox was checked off, an error was displayed after the Save button was clicked.

Workflow

Task Report

Case: UX Client	Work Item: 55508 ERS:

TASK REPORT CONTROL

When a Profile is loaded, the assigned values in the following swap-lists are now loaded:
- Task Type
- Responsible Officer
- Structure/Group
- Structure/Officer swap-list.

Application Maintenance

Case: LOGA CS0054914 UX Client	Work Item: 61279 ERS:

CHANGE APPLICATION TYPE MAINTENANCE

The following corrections have been made to Change Application Type Maintenance when invoked from the Change Application Type (CHGTYP) Workflow User Action:
- The continue button has been removed.
- To change the Application Type the Save and Complete workflow option should be selected.
- Previously after loading a new procedure, workflow may have failed to complete or execute the next action.

Workflow Procedure Parameters

Case: DUNE CS0126217 UX Client	Work Item: 63626 ERS:

USER ACTION MAINTENANCE

The Workflow User System Action: WFQUESTION - Work Flow Question now allows for the entry of an Action Hint directly into the Answers grid and the sequencing of Answers. The Answers can be sequenced by selecting a row using the check box and using the “Up” and “Down” buttons in the grid header.

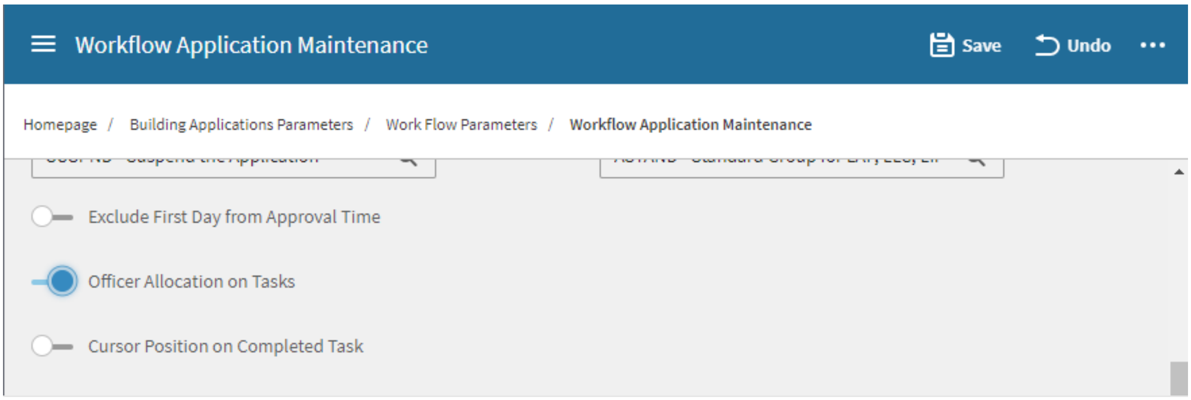
The User Action, Procedure and Task Type additional parameter maintenance forms are accessed by the Associated Items button on the Answers grid.

Workflow Application Maintenance

Case: STHL CS0244348, IPSW CS0262219 UX Client	Work Item: 64178 ERS:

OFFICER ASSIGNMENT MAINTENANCE

Previously after inserting a workflow procedure with the workflow parameter “Officer Allocation on Tasks” turned on, actions for the first task may not have been displayed after pressing Accept on the Officer Assignment Maintenance form.



Workflow

Case: DUNE CS0328696 UX Client	Work Item: 64426 ERS:

E-MAIL ACTION MAINTENANCE

When using the MAIL (E-mail) workflow action, selecting Workflow - Cancel and Complete or Workflow - Leave Pending may have resulted in the next workflow User Action not saving its changes when Save and Complete was selected.