

Pathway

SPRINT NOTES

2024.05

infor

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Pathway Sprint 2024.05

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Introduction

This document describes the Fixes and Software Corrections made in Sprint 2024.05 of the Pathway ePathway and Pathway Smart Mobile software.

Included in this document are the following sections:

Online Help

This includes an overview of how to access Pathway Help.

Modules

Each module which has undergone modifications is included in this documentation. The documentation is now contained in the following documents:

- Infor Pathway Sprint Notes 2024.05 Fixes and Software Corrections.pdf
- Infor Pathway Sprint Notes Summary 2024.05.xlsx

Online Help

Help documents can be accessed from within the Pathway UX Client by going to My Account >> Help.

This will take you to the Infor Documentation page.

Click on the Title **Infor Pathway UX User and Administration Documentation Library (Cloud and On-Premises)**.

Help is split between Administrator and User Topics. Modules can be accessed from the Administrator and User headings.

System - Functionality

Paperclips

Incident: ATA CS0054129	Work Item: 58014	Fix:
UX Client	KB:	ERS:

INFRINGEMENT MAINTENANCE - ATTACHMENT MAINTENANCE

Paperclips has been corrected to use URL validation when in Client mode and the URL checkbox is selected.

Paperclip Attachments

Incident: TOOW CS0037975	Work Item: 61777	Fix:
UX Client	KB:	ERS:

SEND ATTACHMENTS

The From field for any email template used from which to send attachments is now considered. For example, if a mock address is specified with the Other option, emails using the relevant template will now appear to be from that address.

In addition, when selecting the Preview button for messages that use a template, any inline images within the template are now displayed in the preview.

User Maintenance

Incident: IPSW CS0058197	Work Item: 62626	Fix:
UX Client	KB:	ERS:

USER MAINTENANCE

The Active indicator has been added to the User Identifier selection in Responsibilities User Maintenance. This will enable filtering and selection of inactive users.

Update

Incident: IPSW CS0126263	Work Item: 63662	Fix:
UX Client	KB:	ERS:

TEMPORARY EXECUTABLE CREATED BY UPDATE

The temporary executables used by the update software are now, by default, created under the same path from which the update software Setup.exe is run.

Applications

Application Parameters

Incident: MELV CS0053737, TOOW CS0037935, SWAN 18005164 UX Client	Work Item: 58397 KB:	Fix: ERS:
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APPLICATION TYPE SELECTION

Previously, the Active column was not being displayed.

Application Maintenance

Incident: MCKY CS0053069 UX and Smart Clients	Work Item: 60852 KB:	Fix: ERS:
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APPLICATION SEARCH PROFILE

The Application Key tab on the Application Search Profile form has been corrected to allow for the entry of an Application Key range and limit the Applications listed to those in the Application Class being accessed.

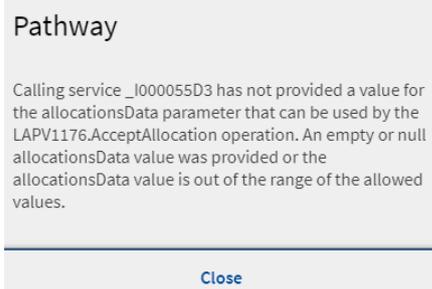
Application Maintenance

Incident: STHL 17754342 UX Client	Work Item: 62103 KB:	Fix: ERS:
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PREPAYMENT ALLOCATION MAINTENANCE

The following corrections have been made to Prepayment Allocation Maintenance when allocating prepayments to a Pathway Debtors fee:

- An error was previously displayed when paying some or all of the fee.



- A message is now displayed if the allocated amount entered is greater than the amount outstanding on the Application.

Amount

! Amount to be allocated cannot be greater than the Outstanding amount.

- If the full amount outstanding is entered the Fee Payment Allocation form will not be displayed.

Application Maintenance

Incident: TOOW CS0043583 UX Client	Work Item: 63186 KB:	Fix: ERS:
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REGISTER ENTRY MAINTENANCE

Previously for Register fields with a field type of Values, register field values were not available for selection when the register was maintained via the Application Summary.

Application Maintenance

Incident: UX Client	Work Item: 63765 KB:	Fix: ERS:
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LODGEMENT FEES MAINTENANCE

Previously, the following error was displayed after pressing the save button on the Lodgement Fees Maintenance form: **Read request for lapapfe ignored due to this model not having Read security permission.” (InvalidOperationException) was thrown by an earlier call to the ModelContext.Execut method and so the GetModels<Model> method cannot be called.**

Application Fee Maintenance

Incident: DUNE CS0186048 UX Client	Work Item: 63861 KB: KB3516755	Fix: ERS:
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New Application Fee Maintenance now saves the tax amount correctly when a value is entered into the accepted value. Previously entering a value into the accepted value field would calculate the tax amount and display it to the user, but it would fail to pass this to the server when saving the record. This would result in an incorrect tax amount being saved when the accepted value is altered from the calculated amount.

Batch Processing

Batch Processing

Incident: TOOW 16879393, MCKY 17167768 UX Client	Work Item: 59903 KB:	Fix: ERS:
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REPORTS

Previously, the maximum number of pages a report could have was 99,999. Reports with more pages may have had the total page count truncated to 99999 and displayed an error message or the report may have failed to print.

The maximum number of pages a report can have has been increased to 999,999,999.

Report Printing

Incident: TOOW CS0043498, TOOW CS0043500, TOOW CS0043506 UX Client	Work Item: 63095 KB:	Fix: ERS:
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PROCESSED JOB PRINT

The browser report printing process has been corrected to ensure that report content does not overflow into page breaks. This applies from Processed Job Print and from individual batch job control forms.

Maintain Job Queues Administrator Level

Incident: UX Client	Work Item: 63461 KB:	Fix: ERS:
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BACKGROUND JOBS MAINTENANCE AND SCHEDULED JOBS MAINTENANCE

A prompt to confirm the deletion of Background Jobs and Scheduled Jobs has been added to the delete action on the job data-grids. This is to protect against unintentional deletion because these forms immediately perform the permanent deletion.

Maintain Job Queues Administrator Level

Incident: UX Client	Work Item: 63463 KB:	Fix: ERS:
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JOB QUEUE MAINTENANCE

When a Job Queue is removed and there are dependent records that prevent the deletion of the queue an appropriate error message is now displayed.

Customer Service

Smart Mobile CityWatch

Incident: MCKY CS0053202 UX Client	Work Item: 58556 KB:	Fix: ERS:
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EMAIL TO OFFICER

A correction has been made to the Smart Mobile App CityWatch to ensure that the allocation email sent to the officer contains Questionnaire Answers (if the parameter is set up to do so) after the new Request's lodgement.

Request Maintenance

Incident: SWAN CS0050428 UX Client	Work Item: 59971 KB:	Fix: ERS:
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REQUEST STATUS MAINTENANCE

The Section and Request Status lookup labels have been updated to use the User Defined Label.

Request Entry

Incident: WAIK 17287811, MELV 17322304 UX Client	Work Item: 60944 KB:	Fix: ERS:
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NAME SEARCH PROFILE (ASSESSMENT SELECTION)

Previously, selecting an Assessment via the Name Search resulted in an error message.

Responsible Officer Reassignment

Incident: UX Client	Work Item: 61837 KB:	Fix: ERS:
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RESPONSIBLE OFFICER REASSIGNMENT

The following corrections have been made to Responsible Officer Reassignment:

- Responsible Officer field renamed to Existing Officer.
- Validation issues when using the Clear button have been corrected.
- Automatically tick the Selected Request Types checkboxes when there is at least one Assigned Request Type.
- Automatically tick the Selected Task Types checkboxes when there is at least one Assigned Task Type in the swap-list.
- Extended the validation error message to the four checkbox fields Update Request Types, Update Requests, Update Task Types and Incomplete Tasks, as at least one of them should be selected.

Responsible Officer Reassignment

Incident: SYDC CS0056974 UX Client	Work Item: 62636 KB:	Fix: ERS:
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RESPONSIBLE OFFICER REASSIGNMENT

The Responsible Officer Reassignment can now be used successfully when a Profile is applied. Previously, the error message **A DTD could not be located** was displayed. The Request Type Selection and the Workflow Task Type Selection Swap-lists now load all the records available on opening.

Request Maintenance

Incident: SWAN CS0050428 UX Client	Work Item: 62845 KB:	Fix: ERS:
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DATE RESPONDED AND WORKFLOW CHANGE STATUS ACTION

A correction has been made to the Workflow Change Status process to ensure that the Date Responded is populated if the Status has been changed to a completion Status.

Request Entry

Incident: WTOR CS0038406 UX Client	Work Item: 63159 KB: 2329827	Fix: ERS:
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SERVICE DATE

Corrections have been made to Request Entry to ensure that the Service Date is validated and saved.

Request Maintenance

Incident: TOOW CS0037976 MCKY CS0044388 UX Client	Work Item: 63410 KB:	Fix: ERS:
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DATE RESPONDED FOR A COMPLETED REQUEST

Correction has been made to Request Maintenance to ensure that the Date Responded is populated after a Request's completion.

Request Maintenance

Incident: UX Client	Work Item: 63721 KB:	Fix: ERS:
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CHANGE STATUS

A correction has been made to Request Maintenance to ensure that the Save button is available after Status change if there is no validation error.

Debtors

Reports and Batch Processing Functions

Incident: LATR CS0035860
UX Client

Work Item: 62810
KB:

Fix:
ERS:

AGED BALANCE ROLL CONTROL

Corrections have been made to the Aged Balance Roll Control:

- The Term Selection swap list is now included when saving and retrieving profiles.
- Previously, the validation error message **No Terms have Automatic Ageing allowed** was incorrectly displayed when at least one Term that allows Automatic Ageing existed in the parameters, but none were assigned in the Term Selection swap list, and the Ageing Method was then changed from Manual to Automatic.

OUTSTANDING BALANCES REPORT CONTROL

A correction has been made so that the Debt Category Selection and Debt Type Selection swap lists are now included when saving and retrieving profiles.

DIRECT DEBIT RECALCULATION CONTROL

A correction has been made so that the Direct Debit Type Selection swap list is now included when saving and retrieving profiles.

AGED BALANCES REPORT CONTROL

A correction has been made so that the Term Selection, Debtor Type Selection, Debt Category Selection and Debt Type Selection swap lists are now included when saving and retrieving profiles.

ePathway System

Change Password

Incident: BALL CS0031655 UX Client	Work Item: 56457 KB:	Fix: ERS:
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ALL SPECIAL CHARACTERS PERMITTED IN EPATHWAY PASSWORDS

All special characters are now accepted in ePathway passwords. Previously there were a few characters that were not permitted (e.g. = and ?).

ePathway User Registration

Incident: SWAN CS0037077 UX Client	Work Item: 62420 KB:	Fix: ERS:
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EPATHWAY CHANGE USER ERROR FROM DATAMANAGER

An intermittent **Can't retrieve UserId for userName** error produced by the DataManager if it tried to import a change user request before ePathway itself had updated the new Automatic Registration user details has been resolved. The import will now silently retry (every 5 seconds for 2 minutes) to allow ePathway time to create the user row.

Configuration Event Type Maintenance

Incident: SWAN CS0043194 UX Client	Work Item: 62661 KB:	Fix: ERS:
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EPATHWAY DATA EXPORT EVENT TYPE REMOVED

The *ePathway Data Export* Event Type has been removed as an option in *Configuration >> Event Type Maintenance* form. Opting to be notified on this Event Type risked causing an infinite loop of email alerts.

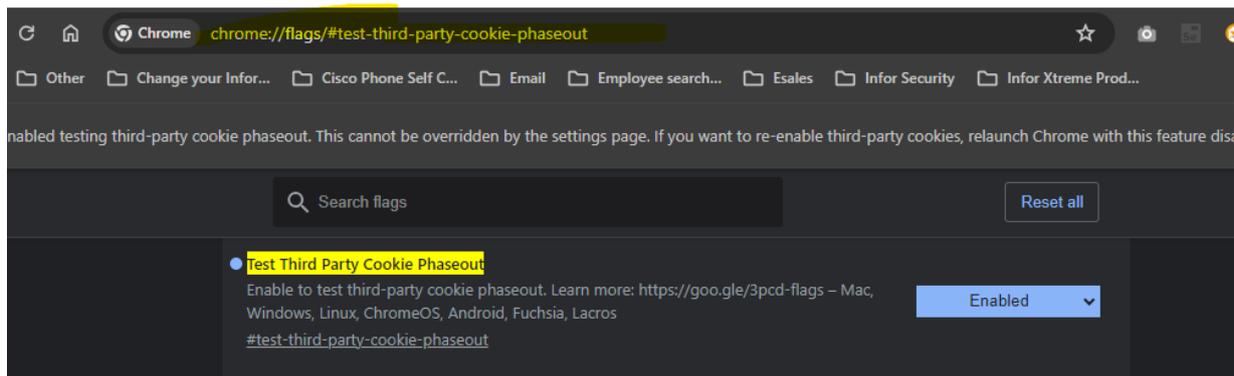
ePathway Core

Incident: UX Client	Work Item: 63607 KB:	Fix: ERS:
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CHROME 3RD PARTY COOKIE RESTRICTIONS

Chrome is making a change to restrict 3rd party cookies on their browser in Q3 2024. More information can be found here <https://developers.google.com/privacy-sandbox/3pcd>. Fortunately, Chrome allows us to test any impact this will have by simulating that change now. To do this you will need to load the Chrome browser and navigate to: <chrome://flags/#test-third-party-cookie-phaseout>.

You should then enable the "Test Third Party Cookie Phaseout" setting:



You will need to relaunch your browser for the change to take effect.

While we have conducted our own testing on ePathway/Smart Mobile apps we recognise that everyone has a unique implementation. We highly recommend that you conduct your own testing, paying particular attention to any 3rd party integrations you may have (payment gateways, Google Maps, etc.).

ePathway Logon

Incident: UX Client	Work Item: 62139 KB:	Fix: ERS:
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SINGLE SIGN ON - AUTOMATED REGISTRATION

Single Sign On for ePathway has been extended to allow a user to be auto registered if a match can be found between the Identity Provider (IDP) user and a NAR record in Pathway.

Configuration

A new System Setting has been added which allows this feature to be switched on to allow Auto Registration of an ePathway user as part of the Single Sign On process:

SingleSignOn.RedirectToAutoRegistration	Redirect to AutoRegistration page if the IDP user matches with a NAR record in Pathway.	<input checked="" type="checkbox"/>
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There is a new Registration Type (AUTOSSO) which allows the Auto Registration Page to be set up. This is very similar to the existing AUTOUSER fields, although the Auto Registration Name ID is not included as it is unnecessary.

The Auto Registration fields can be configured via Layout >>Page Layout >> ePathway User Registration >> AUTOSSO.

Page Group Fields

This page shows you all of the fields available for the selected page group.

User Registration Type Automatic User Single Sign On
 Page SSO
 Group SSO Group

Seq.	Label	Label O'ride	Width	Lines	Hover Text	Min. Value	Max. Value	Data Type	Boolean Display Action
1	Auto Registration Name	<input type="checkbox"/>	20					String	
2	Customer Type	<input type="checkbox"/>						List	
3	User Name	<input type="checkbox"/>	20					String	
4	Email Address	<input type="checkbox"/>	20					String	
5	Email Address Confirmati	<input type="checkbox"/>	20					String	

Cancel View the Result Continue

You will need to have these fields enabled:

- Auto Registration Name
- Email Address
- Email Address Confirmation
- Customer Type
- User Name

There are also some new Text values that can be customised via the System Text Administration page:

- **Registration.Email.AlteredEmailAddress** - The email address should be the same as your Identity Provider email address
- **Registration.SingleSignOnInformation** - We cannot find a User record that matches your identity. You will need fill in the fields below to register a new user

Using Auto Registration for Single Sign On

Clicking on the Single Sign On button on your Logon page will redirect the user to the Identity Provider (IDP) authentication screen. Successfully authenticating there will trigger one of four scenarios.

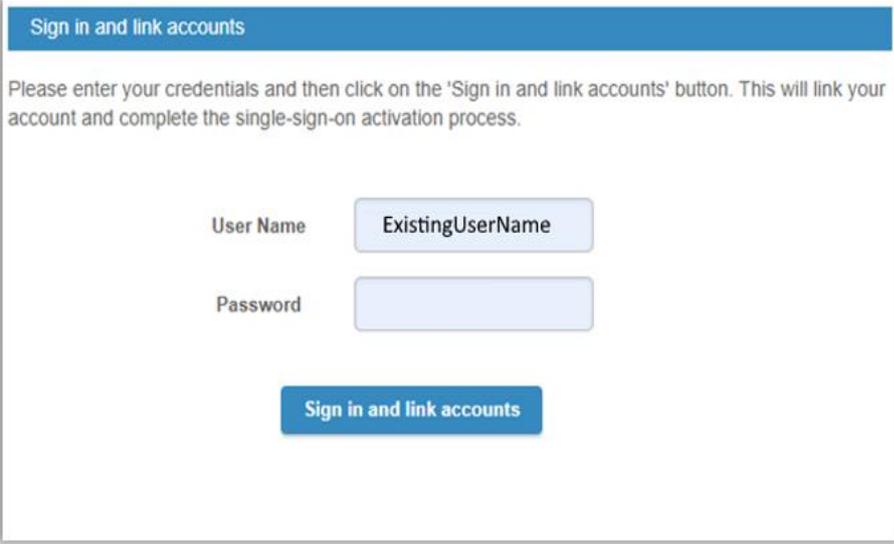
The screenshot shows a login interface. At the top is a blue button with the Salesforce logo and the text 'Sign in with Salesforce'. Below this are two input fields: 'User Name' and 'Password', each with a red asterisk to its right. At the bottom are two blue buttons: 'Forgotten your password?' and 'Sign in'.

Scenario 1 - Already linked

If the IDP user is already linked to an ePathway user, they will return to the MyHome page successfully logged into ePathway.

Scenario 2 - Link Accounts

If the IDP user account is not linked to an ePathway user but a match can be found (i.e. An ePathway user has already been created with the same name and email), the user is prompted to enter their credentials to log in and link the IDP and ePathway accounts. The User Name field will be pre-populated with the matched identity's existing User Name however the user may elect to key in a different User Name (and associated password) to effectively link an alternate ePathway user account. For example,



The screenshot shows a web form titled "Sign in and link accounts". Below the title, there is a blue header bar with the same text. The main content area contains the following elements:

- A paragraph of instructions: "Please enter your credentials and then click on the 'Sign in and link accounts' button. This will link your account and complete the single-sign-on activation process."
- A "User Name" label followed by a text input field containing the value "ExistingUserName".
- A "Password" label followed by an empty text input field.
- A blue button labeled "Sign in and link accounts" centered below the input fields.

The 'Sign in and link accounts' button will authenticate the user credentials and link the accounts. The user will be logged in following this action.

Note: This account linking is a one-off process and accounts may subsequently be 'unlinked' by the user within ePathway if required.

Scenario 3 - Auto User Registration

If no matching ePathway account exists for the IDP account, ePathway will prompt the user with a pre-filled Auto Registration screen (if configured via the 'SingleSignOn.RedirectToAutoRegistration' System Parameter):

* Denotes that the field is mandatory.

Automated Registration



Please enter the details as requested below so that we can authenticate you (this information can be found on any recent council rates, water or renewal notice etc). Once successfully authenticated, you will be allowed to proceed with the registration process.

Notice Details



Email Address *	<input type="text" value="Joe@infor.com"/>
Email Address Confirmation *	<input type="text" value="Joe@infor.com"/>
Auto Registration Name	<input type="text" value="Joe Smith"/>
Customer Type	<input type="text" value="Rate Payer"/>
User Name *	<input type="text" value="JOE@INFOR.COM"/>

Next

Note that the ePathway account User Name will be defaulted to the identity's email address and the Customer Type will be set to the system default Customer Type. Both the Name and the Email Address will be sourced directly from the IDP. All these field values may be optionally overridden/re-entered by the user except for Email Address (which acts as the Federated Key).

Proceeding to the end of this process will allow for the immediate creation of an ePathway user account. This automated processing will provide instant and secure account creation without the need for any council intervention.

This Auto Registration process will effectively create a new ePathway user account. This is achieved by firstly determining/matching the appropriate Pathway Name record and then the subsequent creation of a new Customer Profile.

Once the new ePathway account has been created, the IDP account and ePathway User account will be automatically linked.

Scenario 4 - Standard User Registration

The standard ePathway Auto Registration process uses the Name Id/TPK to identify the identity however the SSO matching process will use a keyed combination of email address and name since the Name Id is unknown. If no matching Pathway Name record exists or if the results are ambiguous (e.g. multiple matches) then the process will be aborted and the user will be required to register for an ePathway account via the standard registration process or contact council directly for assistance on how to complete the registration. In this instance the council officer would be responsible for either matching or creating the Pathway Name record.

The automatic name verification process will attempt to match a single Pathway Name record using the relevant claims data passed from the IDP. For a successful match the following conditions will need to be satisfied:

1. Matching Surname (or Company Name) and
2. Matching Given Name (where not a 'Company') and
3. Matching Email Address.

The Surname and Given Name matching will use the 'sortname' and 'sortname1' data in the Pathway CNAIDTY table. The Email Address matching will be achieved by cross checking ALL Information Types and Communication Types for a record with a matching email address value. The Communication Types and Information Types will only be checked for Pathway Name records that have previously matched on both Surname and Given Name (where not a 'Company').

ePathway Applications

Application Lodgement

Incident:
UX Client

Work Item: 63482
KB:

Fix:
ERS:

TYPE LISTED ON EACH PAGE IN APPLICATION LODGEMENT PROCESS

The Application Type selected during an Application Lodgement is visible on each page of the Lodgement process:

TRACE=1,0 | SIGN IN | REGISTER | AUTOMATED REGISTRATION

infor

Home Applications Certificates Customer Service Licensing Bookings Payments General Enquiry Animals Other

Building - Commercial / Industrial

Please select a Location Type

A Development Application is submitted against a Property, Parcel or a Street. Please choose the type of location that this development application will be submitted against.

Submit an Application for a Property.

Submit an Application for a Street.

Previous Skip Next

This feature can be switched off via the System Setting *Lodgement.DisplayTypeInHeader*.

Styling can be changed using the *ApplicationHeaderDescription* class in your CSS stylesheet.

ePathway General Enquiry

ePathway General Enquiry - Applications

Incident: UX Client	Work Item: 63476 KB:	Fix: ERS:
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EPATHWAY APPLICATION AND LICENSE STATUS PROGRESS INDICATOR

It is now possible to provide a graphical representation of an Application or License Status/Progress via the ePathway General Enquiry Detail screens.

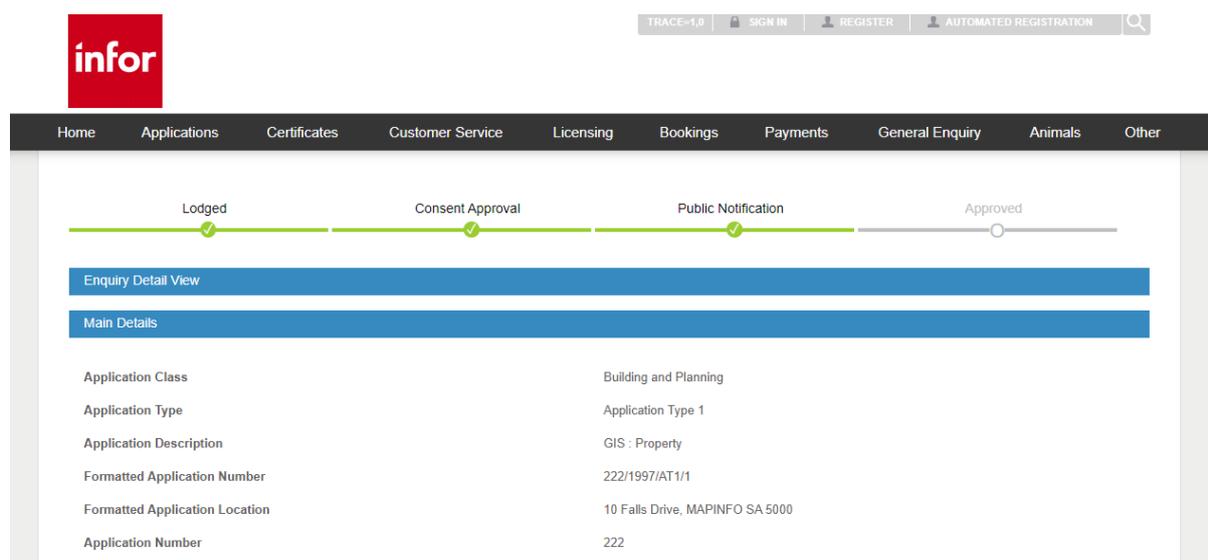


Figure 1 General Enquiry Applications Detail Screen Example

- To access this new control to include in the enquiry layouts the following steps need to be taken:
1. This new feature is accessible via an Authorised Function (EGE - ePathway Application Enquiry Tracking). Please first verify this Authorised Function is active. Without it the status codes for each class will not be exported to ePathway and therefore cannot be configured.
System Administration >> System Parameters >> System Parameter Maintenance >> Licence Details >> Authorised Function >> EGE - ePathway Application Enquiry Tracking.
 2. Include the new "Status ID" field in the intended Class via:
System Administration >> ePathway >> General Enquiry Parameters >> Applications Enquiry Parameters >> Application Enquiry Field Maintenance >> Class >> Status_ID.
 3. Export the enquiry parameters:
System Administration >> ePathway >> System Processing >> Web Server Export >> General Enquiry – Applications.

Once the new details are exported it is possible to select which Status Codes are to be included in progress tracking and their order via the following screen:

The screenshot shows the Infor system configuration interface. At the top left is the Infor logo. The top right contains user information: ADMINISTRATOR, TRACE-1.0, and a SIGN OUT button. Below this is a navigation bar with links: Home, Configuration, Layout, Enquiries, Web Service Gateway, Impersonation, and Other. The main content area is titled 'Text' and includes a sub-section 'AGLS Metadata Title Prefix' with an empty input field. Below that is a section titled 'Status Indicator Fields' containing a table with columns for Sequence, Code, Description, and Include.

Sequence	Code	Description	Include
1	DT2	Lodged	<input checked="" type="checkbox"/>
2	DT4	Consent Approval	<input checked="" type="checkbox"/>
3	DT3	Public Notification	<input checked="" type="checkbox"/>
4	DT1	Approved	<input checked="" type="checkbox"/>
7	SUS	Suspended	<input type="checkbox"/>
8	CONSA	Consent Approval	<input type="checkbox"/>
9	SERVEX	Service Extracted	<input type="checkbox"/>
11	INACT	INACTIVE	<input type="checkbox"/>
12	PN	Public Notification	<input type="checkbox"/>

At the bottom of the table are two buttons: 'Back' and 'Continue'.

Figure 2 ADMIN >> Layout >> Page Layout >> ePathway General Enquiry Applications >> [Enquiry List] Metadata Text

Only Statuses marked for inclusion and sequenced will have the new indicator shown.

To trigger the indicator to be displayed at the top of the Detail page, the new "Status ID" field needs to be painted as a Field via the Page Layout Detail screens. Below in Figure 3 is the example layout which resulted in the details in Figure 1.

Seq.	Field Label	Label O'ride	Data Type	Width	Hover Text	Alignment	Wrap/Height	Same Row	Omit Null	Boolean Display	Email Subject	Secure	Delete
1	Application Class	<input type="checkbox"/>	String	200		Left	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Application Type	<input type="checkbox"/>	String	200		Left	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Application Descriptio	<input type="checkbox"/>	String	200		Left	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Formatted Application	<input type="checkbox"/>	String	200		Left	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Formatted Application	<input type="checkbox"/>	String	200		Left	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Application Number	<input type="checkbox"/>	Integer	200		Left		<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>
7	Status	<input type="checkbox"/>	String	200		Left	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Status ID	<input type="checkbox"/>	Integer	200		Left		<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>

Figure 3: ADMIN >> Layout >> Page Layout >> ePathway General Enquiry Applications >> [Enquiry List] Detail

NOTE:

1. The Status ID field will be hidden on the page, but it is required to be there to display the visual indicator at the top of the page.
2. The equivalent functionality has also been implemented for ePathway General Enquiry Licensing and can be setup using the equivalent Licensing menu options in Pathway/ePathway. It is subject to the same Authorised Function.
3. The styling of Visual Indicator can be changed via your custom CSS stylesheet.

ePathway Emails

Incident: UX Client	Work Item: 63480 KB:	Fix: ERS:
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EPATHWAY LINKING OF EMAILS TO BUSINESS OBJECTS

ePathway will now link the Email history to the appropriate business object where known.

For the following types of ePathway lodgements (all via General Enquiries), both the email sent to the external party and the optional notification email set to the council officer will be linked to the business object.

Function	Business Object
Application Responses	Application
Licence Response	Licences
Arrangement To Pay	Assessment

Function	Business Object
Direct Debit Request	Assessment

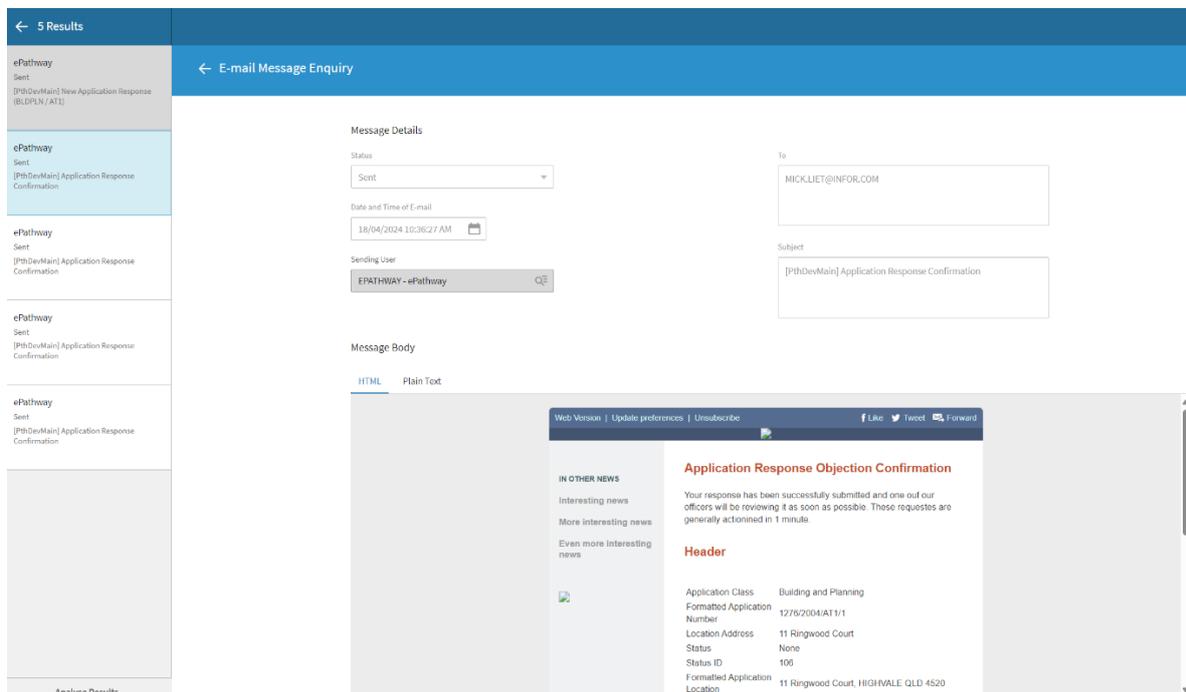


Figure 1: Email history shown on Pathway UX Email History option in Application Enquiry

The optional notification email sent to the council officers will be linked to the newly created business object for the following:

1. Animal Registration (ePathway and Smart Mobile)
2. Bookings (ePathway and Smart Mobile)
3. Application Lodgement
4. Licence Entry
5. Property Certificate Requests (linked to first Property only)

The Business Object associated with lodgement of new Applications, Licenses, Animal Registrations, and Customer Requests is now also linked to the confirmation email sent to the web user.

Infringements

Infringement Maintenance

Incident: ATA CS0054116 UX Client	Work Item: 60865 KB:	Fix: ERS:
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INFRINGEMENTMENT MAINTENANCE

Parking Infringements (New Zealand) and Licensing Infringements have been corrected to allow access from a Customer Service Request module link into the Offence Details and Location Details.

Infringement Maintenance

Incident: TOOW CS0043583 UX Client	Work Item: 63186 KB:	Fix: ERS:
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REGISTER ENTRY MAINTENANCE

Previously for register fields with a field type of Values, register field values were not available for selection when the register was maintained via the infringement summary form.

Infringement Maintenance

Incident: UX Client	Work Item: 63392 KB:	Fix: ERS:
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APPLICATION INFRINGEMENTS MAINTENANCE

It is now possible to add a Property Location to an Infringement.

Infringement Maintenance

Incident: UX Client	Work Item: 63422 KB:	Fix: ERS:
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INFRINGEMENTS SUMMARY

When a single Merge Type is assigned in the Print Summary Merge Type Assignment, selecting the Print option in the Infringement Summary will now automatically select the Merge Type and print the document.

Infringement Maintenance

Incident: ADEL CS0055120 UX and Smart Clients	Work Item: 63452 KB:	Fix: ERS:
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INFRINGEMENTS SEARCH PROFILE

The registration number search result order has been changed to be the same as the Thick Client in that the most recent infringements for a given registration are shown first.

Licensing

Licencing Maintenance

Incident: MCKY CS0053069 UX and Smart Clients	Work Item: 60852 KB:	Fix: ERS:
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LICENCE SEARCH PROFILE

The Licence Key tab on the Licence Search Profile form has been corrected to allow for the entry of a Licence Key range and limit the Licences listed to those in the Licence Class being accessed.

Licensing Maintenance

Incident: TOOW CS0043583 UX Client	Work Item: 63186 KB:	Fix: ERS:
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REGISTER ENTRY MAINTENANCE

Previously for register fields with a field type of Values, register field values were not available for selection when the register was maintained via the licensing summary form.

Licencing Maintenance

Incident: MCKY CS0053158 UX and Smart Clients	Work Item: 52061 KB:	Fix: ERS:
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TRANSFER MAINTENANCE

When a business is sold, repurchased and sold again by a given company or person the Licence may have current and historic 'LLC-0 Licencee' name roles to the same name.

The Licence Transfer function previously attempted to move both current and historic 'LLC-0 Licencee' name roles to current 'LLC-10 Previous Licencee' name roles. When a Licence had current and historic 'LLC-0 Licencee' name roles to the same name this would result in a '... already has an existing Previous Licensee name role' error.

The Licence Transfer function has been corrected to only transfer current 'LLC-0 Licencee' and 'LLC-10 Trading Name' name roles.

i.e.:

Transfer current 'LLC-0 Licencee' name roles to current 'LLC-10 Previous Licencee' name roles.

Transfer current 'LLC-10 Trading Name' name roles to current 'LLC-11 Previous Trading' name roles.

Licence Fee Maintenance

Incident: DUNE CS0186048 UX Client	Work Item: 63861 KB: KB3516755	Fix: ERS:
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New Licence Fee Maintenance now saves the tax amount correctly when a value is entered into the accepted value. Previously entering a value into the accepted value field would calculate the tax amount and display it to the user, but it would fail to pass this to the server when saving the record.

This would result in an incorrect tax amount being saved when the accepted value is altered from the calculated amount.

Name and Address

Rebuild Formatted Addresses

Incident: TOOW CS0050945	Work Item: 56375	Fix:
UX Client	KB:	ERS:

FORMATTED ADDRESS REBUILD CONTROL

The Name and Address Register >> Name and Address System Housekeeping >> Rebuild Formatted Addresses form now displays correctly labelled search profile controls applicable to the selected Address Template. Also running the job using a query now correctly allows selection of dynamic queries or query results for CNAADDR.

Duplicate Names Maintenance

Incident: MELV CS0044965	Work Item: 60102	Fix:
UX Client	KB:	ERS:

DUPLICATE NAME MAINTENANCE

Duplicate Name Maintenance has been modified to remain open after a merge rather than returning to the search profile.

Name and Address Maintenance

Incident: PERT CS0034297	Work Item: 62607	Fix:
UX Client	KB:	ERS:

BENEFICIARY MAINTENANCE

The Name and Address Beneficiary Maintenance form for the Western Australia rebate legislation group has been changed to allow for the entry a State Senior Card number and Commonwealth Senior Health Card number in addition to the Pensioner number. A Name Pensioner History grid row requires either a Pensioner number or State Senior Card number to be valid.

Name Maintenance

Incident:	Work Item: 63376	Fix:
UX Client	KB:	ERS:

Adding a new email communication type could have returned a technical error message if the value was blank. This has been replaced with a mandatory Required message.

Name and Address Maintenance

Incident: DUNE CS0178554	Work Item: 63843	Fix:
UX Client	KB:	ERS:

DEFAULT ADDRESS MAINTENANCE

Reduced the response time when accessing Default Address Maintenance for a specific Name Role such as Applicant, Builder, Animal Owner, Rate Payer, in order to change the Application Name and Address Details for the specific role.

Prior to this correction the loading of Default Address Maintenance could be excessively long when accessing a Name with thousands of Name Roles.

Property Administration

Property Maintenance

Incident: LATR CS0049528 UX Client	Work Item: 63207 KB:	Fix: ERS:
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TRANSFER OF OWNERSHIP MAINTENANCE

The Agent Button now enables the Agent to be maintained.

Property Maintenance

Incident: UX Client	Work Item: 62994 KB:	Fix: ERS: 99402
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AREA AND LENGTH FIELDS FOR PROPERTIES, PARCELS AND BUILDING STRUCTURES

A change has been made to extend the number of significant digits for all area fields to a maximum of 12 significant digits and all length fields to a maximum of six significant digits. This change affects all three Pathway clients and has flow on effects for the InfoMart Property and Property_Parcel fact tables and the PropertyAddressSearch, PropertyTitleSearch, PropertyParcelSearch and PropertySummary external web services.

Rates Accounting

Request Maintenance

Incident: WTOR 17493443 UX Client	Work Item: 61341 KB:	Fix: ERS:
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NAME SEARCH PROFILE (ASSESSMENT SELECTION)

Previously, selecting an Assessment via the Name Search resulted in an error message. Also, after performing a search, the first record was sometimes not selecting, resulting in a blank window being displayed.

Request Maintenance

Incident: WAIK 17287811, MELV CS0053742, WTOR CS0038415, MELV CS0044921, STHL CS0047262 UX Client	Work Item: 62993 KB: 2327354	Fix: ERS:
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NAME SEARCH PROFILE (ASSESSMENT SELECTION)

Previously selecting an Assessment via the Name Search resulted in an error message.

Receipting

Credit Card System Maintenance

Incident: TOOW CS0038064	Work Item: 63099	Fix:
UX Client	KB:	ERS:

CREDIT CARD SYSTEM MAINTENANCE

Encryption of passwords for Credit Card Validation systems has been revised to improve security. Passwords for Credit Card Systems previously entered via UX will need to be re-entered.

Receipt Maintenance

Incident: ACC CS0055096	Work Item: 63369	Fix:
UX Client	KB:	ERS:

When a receipt is printed to the browser a copy can now be downloaded locally.

Process External Receipts

Incident: DUNE CS0144596	Work Item: 63672	Fix:
UX Client	KB:	ERS:

EXTERNAL ALLOCATION LINE MAINTENANCE

The Bank Prefix and Receipting Application Description fields were not storing correctly when saving the Offline Receipt Allocation Line.

Registers

Register Entry Maintenance

Incident: STHL CS0047262	Work Item: 61883	Fix:
UX Client	KB:	ERS:

NAME SEARCH PROFILE (ASSESSMENT SELECTION)

Previously, selecting an Assessment via the Name Search resulted in an error message.

Various

Incident: MCKY CS0044378	Work Item: 63217	Fix:
UX Client	KB:	ERS:

REGISTER LINK MAINTENANCE

Corrections have been made to Register Link Maintenance which is accessed using the "Registers" or "Register Links" option on relevant module based Summary forms (such as the Licence Summary, Property Summary, Assessment Summary, etc):

- Previously, if a user attempted to add a new Register Link and they were only allowed to use exactly one Register Link Field, an error would occur.
- Previously, for the Applications and Licensing modules, if Register Link Maintenance was opened as part of a Workflow User Action based on the "Add Register" System Action (ADDREGIST) which had a specific Register nominated and had "New Only" turned off, then when a user attempted to add and save a Register Link, the Save would fail.

Also, a change has been made so that if a user is allowed to add a new Register Link using one of multiple Register Link Fields, the selection of one of those Register Link Fields is now performed using a "Register Field Selection" window.

Smart Mobile Core

Smart Mobile Preferences

Incident: MELV CS0053732,
PERT CS0034296
UX Client

Work Item: 61707
KB:

Fix:
ERS:

The Smart Mobile Preferences functionality has been corrected in the Pathway UX.

Trade Waste

Receipt Entry

Incident: CENT CS0044455 UX Client	Work Item: 62523 KB:	Fix: ERS:
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RECEIPT ENTRY

When adding a Trade Waste Allocation Line, the default Description has been changed to reflect the Trade Waste module.

System Parameter Maintenance

Incident: TOOW CS0037979 UX Client	Work Item: 63106 KB:	Fix: ERS:
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TRADE WASTE SYSTEM PARAMETER MAINTENANCE

Previously the following form options were not working in the Trade Waste System Parameter Maintenance form. The options are now fixed, and a user can successfully navigate to the forms.

- Overpayment Accounts
- Refund Accounts
- Small Balance Credit Accounts
- Small Balance Debit Accounts

Meter Reading Entry

Incident: MACK CS0053143 UX Client	Work Item: 62987 KB:	Fix: ERS:
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METER READING ENTRY

Meter Reading Entry is now available from the Trade Waste main menu.

Valuations

Copy Valuations

Incident: MELB CS0055567
UX Client

Work Item: 62546
KB:

Fix:
ERS:

COPY VALUATIONS CONTROL

The Valuations >> Batch Processing Functions >> Copy Valuations form now correctly handles the scenario when Valuation Years or Rateable Valuation Years do not exist when attempting to default these values.

Copy Valuations

Incident: IPSW CS0058202
UX and Smart Clients

Work Item: 63084
KB:

Fix:
ERS:

COPY VALUATION CONTROL

Previously the Copy Valuation batch process did not include the Property Valuation Method in the data elements that were copied to a new Valuation Year.

Water Billing

Assessment Maintenance

Incident: TOOW CS0050915	Work Item: 62687	Fix:
UX Client	KB:	ERS:

METER REMOVAL/REPLACEMENT MAINTENANCE

Previously, the following issues may have been experienced after replacing a master meter:

1. The new master meter was not displayed within the Related Meter Selection form.
2. The connection type on the slave meter was changed to Master.

Water Billing Parameter Maintenance

Incident: TOOW CS0037979	Work Item: 63106	Fix:
UX Client	KB:	ERS:

WATER BILLING SYSTEM PARAMETER MAINTENANCE

Previously the following options were not working in Water Billing System Parameter Maintenance:

- Overpayment Accounts
- Refund Accounts
- Small Balance Credit Accounts
- Small Balance Debit Accounts

Word Processing

Property Maintenance

Incident: MONA CS0050466
UX and Smart Clients

Work Item: 63297
KB:

Fix:
ERS:

DOCUMENT REQUEST SEARCH PROFILE

The Document Request Search Profile accessed from Notices and Certificates option on the Property Address Search Profile has been corrected.

Selection of a Request Source filter value will now limit the Document Request search results to those sourced by Pathway or ePathway.

Workflow

Workflow

Incident: DUNE CS0046299 UX Client	Work Item: 62587 KB:	Fix: ERS:
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ANSWER SELECTION

Previously after answering a question, the task might not have been completed and timesheet fees may not have been created.

Workflow Email Action

Incident: IPSW CS0152316, SWAN CS0043235 UX Client	Work Item: 62608 KB:	Fix: ERS:
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The Add to Recipient popup has been corrected so that the controls are reset every time this popup is used. This may have been an issue if the popup was used multiple times.

Request Maintenance

Incident: MELV CS0044926 UX Client	Work Item: 62728 KB:	Fix: ERS:
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WORKFLOW PROCESS

Running a customer service Workflow Task now executes successfully when the user opens the Customer Request from the Dashboard.

Previously, it stopped processing after the first Workflow Action and showed the error message: **Could not find the record in the CWFAPPL_1 table where the FILTENT, FKCSYAPPL, TFKCWFILT column contains null, ACR, .**

Workflow

Incident: STHL CS0045785 UX Client	Work Item: 63191 KB:	Fix: ERS:
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E-MAIL ACTION MAINTENANCE

A "Value cannot be null" error message is no longer displayed when auto-starting an e-mail action.

Workflow Parameter Interface

Incident: LATR CS0049470 UX Client	Work Item: 63234 KB:	Fix: ERS:
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TASK REMINDER PARAMETER MAINTENANCE

The Task Reminder Checkpoint can now be successfully saved.

Workflow

Incident: DUNE CS0047652,
STHL CS0152012, MCKY
CS0162958
UX Client

Work Item: 63451

Fix:

KB:

ERS:

ANSWER SELECTION

Previously after answering a question associated with a procedure, the task might not have been completed and some of the tasks created by the procedure may have failed to start.