

# Pathway

## SPRINT NOTES

2024.04

infor

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***Pathway Sprint 2024.04***

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# Introduction

This document describes the Fixes and Software Corrections made in Sprint 2024.04 of the Pathway, ePathway and Pathway Smart Mobile software.

## **Included in this document are the following sections:**

### Online Help

This includes an overview of how to access Pathway Help.

### Modules

Each module which has undergone modifications is included in this documentation. The documentation is now contained in the following documents:

- Infor Pathway Sprint Notes 2024.04 Fixes and Software Corrections.pdf
- Infor Pathway Sprint Notes Summary 2024.04.xlsx

## Online Help

Help documents can be accessed from within the Pathway UX Client by going to My Account >> Help.

This will take you to the Infor Documentation page.

Click on the Title **Infor Pathway UX User and Administration Documentation Library (Cloud and On-Premises)**.

Help is split between Administrator and User Topics. Modules can be accessed from the Administrator and User headings.

## System - Functionality

### Analyse Results

Incident: MELV CS0044968 UX Client	Work Item: 62120 KB:	Fix: ERS:
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The Analyse Results function has been improved to help navigation back to a Pathway form. Navigation will work by either pressing the back button or clicking on any record in the Result List or by double clicking on a record in the data-grid.

### Menu

Incident: BALL CS0031691, LATR CS0035861, LATR CS0035864 UX Client	Work Item: 62854 KB:	Fix: ERS:
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Menu options that use a command now open correctly when bookmarked.

### Menu

Incident: UX Client	Work Item: 62986 KB:	Fix: ERS:
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Due to browser security any menu option that is using the local file: command will be opened via the Pathway Agent.

### Menu

Incident: TOOW 18230062 GLAD CS0045593 UX Client	Work Item: 63360 KB:	Fix: ERS:
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Menu options that use a command now open correctly on all levels of the menu.

### Various

Incident: CAMP CS0045404 DUNE CS0047680 UX and Smart Clients	Work Item: 62205 KB:	Fix: ERS:
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#### GRIDS THAT ALLOW RESEQUENCING USING UP/DOWN BUTTONS

A correction has been made to forms with grids that allow rows to be manually re-sequenced using grid Up/Down buttons. For example, Property Conditions Maintenance and Assessment Names Maintenance. Previously, when Save was pressed in the following situations, it was possible for a **ROLESEQ must be numeric** error to occur which would prevent the changes from being saved.

- After a row had been re-sequenced using the grid Up/Down buttons,
- After making a row historic and adding a new row, and

- After adding a new row that was placed below existing rows.

## Profile

Incident: SWAN CS0037070 UX Client	Work Item: 62656 KB: 2322266	Fix: ERS:
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Profiles did not always load correctly for all inner/cross module searches where the forms shared similar controls, an example of this would be Property Maintenance and the Parcel option as they contain some of the same fields.

This has been corrected so any information that is passed between the forms is now used if a profile is applied.

## System

Incident: ACC 18229821 UX Client	Work Item: 63356 KB:	Fix: ERS:
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### INCORRECT CACHING

Attempting to use UX client sessions that had expired (for example, due to a session timeout or an automatic sign out by a software update) was resulting in invalid cache entries being created in IIS worker processes on presentation servers. These invalid cache entries could then cause errors in other UX client sessions such as **Cannot run the ACRF1000 form as the ACR module is inactive or not licensed** until either the invalid cache entries expired, or caches were cleared.

## Caching

Incident: TOOW CS0043511, ACC CS0055109 UX Client	Work Item: 63403 KB:	Fix: ERS:
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A process that populated cache information is no longer required, so it has been removed. This process can place additional load on the application server when the presentation server is automatically recycling the cached information.

# Applications

## Application Maintenance

Incident: MELB 17794054 UX Client	Work Item: 62243 KB:	Fix: ERS:
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### REQUEST TYPE ROLE SELECTION

Changes have been made to the Request Type Role Selection to address the timeout issue when there are a large number of Request Types defined.

## Application Maintenance

Incident: UX Client	Work Item: 62446 KB:	Fix: ERS:
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### CONSENTS SEARCH PROFILE

The UX back arrow incorrectly went missing after deleting the last Consent for an Application and then adding a new Consent. The UX back arrow is now available in this scenario as it should be. This scenario occurs in other places across Pathway too where an option from a summary form opens a Search Profile form because this opens a new browser window. The UX back arrow needs to be present for all of these to allow the user to return to the original window and have the displayed data refreshed correctly.

## Application Maintenance

Incident: SWAN CS0043230 UX Client	Work Item: 62701 KB:	Fix: ERS:
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### PERMITS AND CERTIFICATES MAINTENANCE

The Add Permit and Certificate Workflow User Action (ADDPRCR) now saves correctly, and the user can add the Document Request using the Options menu as expected.

Also, disabled the Document Request Details option in Add mode and automatically enabled it in Maintenance mode or once the Add form is saved.

## Application Lodgement

Incident: TOOW CS0051037 UX Client	Work Item: 63088 KB:	Fix: ERS:
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### SAVE AND MODIFY

When an application or licence lodgement/entry is completed and the Save and Modify button used, the new record is now displayed in the same manner as it would be when opened from the maintenance/enquiry menu.

## Cross Module Name Search (Application/Licence/Infringement)

Incident: SWAN CS0120726 UX Client	Work Item: 63601 KB:	Fix: ERS:
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Previously in some modules, a cross module search via Name enquiry could lead to empty role/s being displayed.

## Application Maintenance

Incident: SWAN CS0120682 UX Client	Work Item: 63604 KB:	Fix: ERS:
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### MINOR DEVELOPMENT CATEGORIES DIMENSION MAINTENANCE

Previously the data-grid Add button was not available and a user was unable to add a Dimension. Also, a duplicate data-grid page appeared at the bottom of the data-grid.

## Application Maintenance

Incident: MELV CS0053770, TOOW CS0108896 UX Client	Work Item: 63044 KB:	Fix: ERS:
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### LICENCE ENTRY

When a New Licence is created via the Related Licences Option in the Application Summary Form, an additional random Property Location was being added to the Licence.

Similarly, an additional random Property Owner name could have been added to the Licence.

## Customer Service

### Request Maintenance

Incident: RDWK 15913436, LATR CS0035777, TOOW CS0037938, TOOW CS0043555, SWAN CS0050422 UX Client	Work Item: 56910    KB:	Fix:    ERS:
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#### PRINT MAINTENANCE

This form has been corrected to no longer produce the message **Cannot delete this Request due to dependent Document records (status 0)** after using the View or Print buttons which means the underlying temporary request record and related records are successfully removed from the database in all scenarios.

### Request Type Maintenance

Incident: TOOW CS0037973, HORN CS0053685 LOGA CS0056703 UX Client	Work Item: 61413    KB:	Fix:    ERS:
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#### REQUEST TYPE MAINTENANCE

Customers who have the Smart Mobile CityWatch and/or Pathway Customer Service External Web Services authorised functions can set the Available to Public setting for Request Types. The logic for determining whether to allow the Available to Public field to be changed is now correctly based on the Request Type.

### Request Maintenance

Incident: MELV CS0044913, KSTN CS0057049 UX Client	Work Item: 61703    KB:	Fix:    ERS:
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#### REQUEST NOTE MAINTENANCE

Previously, User Accounts with Supervisor access to Notes were not able to edit a Note when the Note Editing was set to Author or None.

### Request Maintenance

Incident: INVC 17833773 UX Client	Work Item: 62334    KB:	Fix:    ERS:
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#### STATUS CHANGE ON AN AUTO ESCALATED REQUEST

A correction has been made to Request Maintenance to prevent the Respond by Date updating when the Status is changed on a Request that has previously been automatically escalated.

# ePathway System

## ePathway Holding The Data Manager Export Queue

Incident: UX Client	Work Item: 58151 KB:	Fix: ERS:
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### EPATHWAY EXPORT QUEUE HOLD PAYMENTS ONLY

The system configuration parameter that instructs the Hold Queue feature of the DataManager to specifically only hold payment related exports instead of all exports (*Pathway.HoldExportQueuePaymentsOnly*) now holds all of the following document types:

- Animal Registration (document: "Animal")
- Certificate Requests (document: "CertificateRequest")
- Application Lodgement (document: "DevelopmentApplication")
- Licence Lodgement (document: "Licence")
- Shopping Cart (document: "ShoppingCart")
- Payment Requests (document: "PaymentRequest") - which was the only one it originally held

The above document types will be placed on hold when the *Pathway.HoldExportQueuePaymentsOnly* system configuration setting is active and the *Pathway.HoldExportQueueFrom* and *Pathway.HoldExportQueueUntil* times are set and in play. This allows other actions which do not incur payments like health checks, customer request lodgements, user password changes, etc. to all still take place.

If *Pathway.HoldExportQueuePaymentsOnly* is not active during the held time period, then all document types will be held (ie. No change to previous functionality).

Due to Bookings by necessity performing direct calls to Pathway (instead of via the Data Manager service), if the *Pathway.HoldExportQueuePaymentsOnly* system configuration setting is active during the allocated time period then the submission of Bookings is also suspended to ensure no payments are processed via Bookings. At the start of key Booking pages (Confirm, Class selection and Facility selection and the New/Edit Booking menu actions) the system now determines if we are on hold and redirects to a "Sorry, come back later - maintenance in progress" page, the text of which is determined by the *Booking.QueueHeldError* text code.

NOTE: As part of this change the parsing logic was changed to parse the text returned from the user defined text codes (ie. Via Layout >> Text) such that if there are any tags within the text in the format, "{SystemSettingCode}", then replace the tag with the current value of that system configuration setting.

This then allows *Booking.QueueHeldError* text to be defined as:

*Sorry! Bookings are presently not accessible - maintenance in progress. Expected completion: {Pathway.HoldExportQueueUntil}*

The *{Pathway.HoldExportQueueUntil}* tag is replaced with the actual system configuration value. Eg. "16:15", so the text becomes:

*Sorry! Bookings are presently not accessible - maintenance in progress. Expected completion: 16:15*

## ePathway Administrator Web Service Gateway Request Log

Incident: UX Client	Work Item: 62999 KB:	Fix: ERS: 104129
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### EPATHWAY WEB SERVICE GATEWAY REQUEST LOG SEARCH BY AGENT REFERENCE

The ePathway Web Service Gateway Request Log which is accessible by the Administrator now has the option to search by Agent Reference as an alternative to the existing date range.

If the Agent Reference is not provided then the Date Range will be used. However, if the new Agent Reference field is entered, then its value will be used to filter any rows which have an Agent Reference containing the text provided. In the example below a search using Agent Reference as "1111-111" for Agent "Landata" and Order Status of "Suspended" returns 4 matches.

ADMIN >> Web Service Gateway >> Request Log

Gateway Requests

Please select Gateway Provider, Agent and Order Status from the drop down list, enter the date range to search for your required requests.

Gateway Provider	(All) <input type="text"/>	Agent	Landata <input type="text"/>
Order Status	Suspended <input type="text"/>		
Date Range	From <input type="text" value="20/03/2000"/>	OR, Agent Reference	<input type="text" value="1111-1111"/>
	To <input type="text" value="20/03/2024"/>		

ePathway Id	Agent	Agent Reference	Request Id	Date Received	Date Last Updated	Status	Request Type
2924	Landata	<a href="#">1111-1111-0040</a>	262	7/05/2012 12:17:43 PM	17/04/2010 6:54:26 AM	Suspended	REQ
3702	Landata	<a href="#">1111-1111-0041</a>	263	7/05/2012 12:17:43 PM	8/05/2012 11:28:53 AM	Suspended	REQ
0	Landata	<a href="#">1111-1111-0024</a>	246	8/06/2009 6:14:36 AM	10/06/2009 11:46:41 AM	Suspended	REQ
0	Landata	<a href="#">1111-1111-0021</a>	243	7/06/2009 10:10:18 AM	18/03/2024 3:03:13 PM	Suspended	REQ

## ePathway Web Service Gateways

Incident: UX Client	Work Item: 56740 KB:	Fix: ERS:
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### UPDATE OF COMPLETION STATUS ON WEB SERVICE GATEWAY REQUESTS

The updating of gateway requests has been made more robust, where the certificate provider and their Agent Code have changed. If the gateway request being updated cannot be found, due to change of Agent Code, the update will be re-attempted using the Agent Code stored within the Xml rather than the internal key. If the secondary update also fails an error will be raised. This should correct the original problem and also avoids a looping scenario where the system attempts to repeatedly update a record it cannot find.

## Transaction Type Maintenance

Incident: SWAN CS0050405 UX Client	Work Item: 62676 KB:	Fix: ERS:
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### TRANSACTION TYPE SEARCH PROFILE

The System Administration >> ePathway >> External Transaction Parameters >> Transaction Type Maintenance menu option has been removed from Pathway UX because it is no longer required.

## ePathway General Enquiry

### ePathway General Enquiry Rates

Incident: MCKY 15719578 UX Client	Work Item: 56930 KB: 2223451	Fix: ERS:
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#### EPATHWAY ARRANGEMENTS TO PAY ASSESSMENT DETAILS ON SCREEN HEADER

The assessment details now persist on the screen during the creation of new Arrangements To Pay details.

### ePathway Rates General Enquiry

Incident: HORN CS0053681 UX Client	Work Item: 62669 KB:	Fix: ERS:
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#### EPATHWAY RATES GENERAL ENQUIRY INSTALMENT SUMMARY DETAILS

The Interest and Penalties column within the Instalment Summary details on the ePathway Rates General Enquiry now considers reversed charges. (Eg. FINC-R transactions relating to a FINC).

### ePathway General Enquiry

Incident: UX Client	Work Item: 63520 KB:	Fix: ERS:
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Additional security has been added to the general enquiry module to ensure that a user can only view records that they have been allowed to view via the enquiry list configuration. This feature is enabled by default. This feature also does not rely on any other feature to be enabled to secure the module.

Any suspect behaviour will be logged to the audit log with an "Access Denied:" message. The message will contain information to help identify the client. A large number of these messages can indicate that a user is attempting to access information that they may not be permitted to view.

# ePathway Receipting

## ePathway Payments

Incident:  
UX Client

Work Item: 63333  
KB:

Fix:  
ERS:

### ADVAMWEBBANK CONFIGURATION SEQUENCING

There was a problem with the AdvamWebBank section in the ePathway web.config file which meant that unless the elements appeared in a specific order a system error would be triggered when making a payment. The validation process now checks that all elements exist in the section but does not check if they are in a specific order.

# Financial Interface

## Refunds

Incident:  
UX Client

Work Item: 56427  
KB:

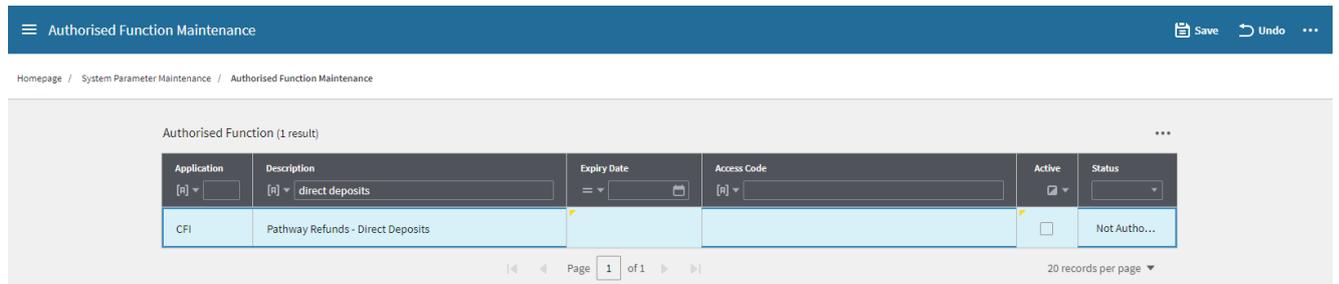
Fix:  
ERS: 68388

### REFUND DIRECT DEPOSITS

Cheques are being phased out in Australia and New Zealand by the banking system. Refund information was previously collected and exported to the customer’s financial system to generate a cheque. A change has been made to enable direct deposit information to be collected and exported to a financial system to generate a refund.

To use the new Direct Deposits functionality the authorised function 'Pathway Refunds - Direct Deposit' must be active.

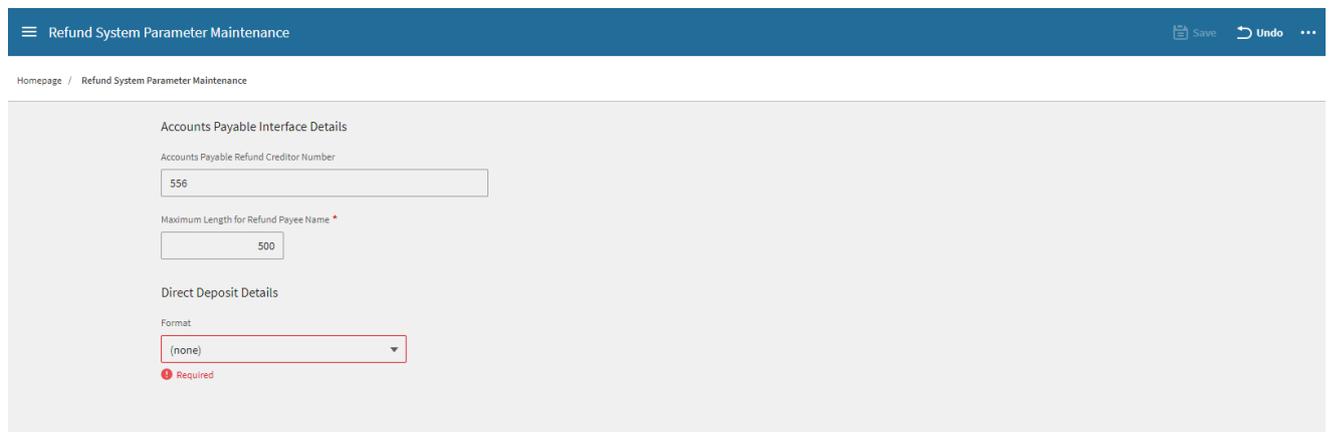
This authorised function is dependent on the authorised function 'Pathway Refunds' already being active.



NOTE: The Direct Deposits functionality introduces mandatory bank fields, so refunds previously entered will need to be exported before the 'Pathway Refunds - Direct Deposit' authorised function is turned on.

### Refund Direct Deposit Parameters

The following parameters have been added to the Refund System Parameter Maintenance form (previously Accounts Payable Interface Parameters).



- Format - must be set to either Australia or New Zealand.

The screenshot shows the 'Refund System Parameter Maintenance' form. The 'Accounts Payable Interface Details' section includes a text input for 'Accounts Payable Refund Creditor Number' with the value '556' and another text input for 'Maximum Length for Refund Payee Name' with the value '500'. The 'Direct Deposit Details' section has a dropdown menu for 'Format' set to 'Australia' and an unchecked checkbox for 'Validate BSB'.

- **Validate BSB** - available for selection when the Format is Australia.
  - When checked on, the 'BSB Code' entered on the Refund Entry form will be validated (when the form is saved) against the Receipting module Bank Details.
  - When checked off, the 'BSB Code' entered is not validated against the Bank Details.

The screenshot shows the 'Refund System Parameter Maintenance' form. The 'Accounts Payable Interface Details' section includes a text input for 'Accounts Payable Refund Creditor Number' with the value '556' and another text input for 'Maximum Length for Refund Payee Name' with the value '500'. The 'Direct Deposit Details' section has a dropdown menu for 'Format' set to 'New Zealand' and two unchecked checkboxes: 'Validate Bank and Branch Number' and 'Validate Bank Check Digit'.

- **Validate Bank and Branch Number** - available for selection when the Format is New Zealand.
  - When checked on, the 'Bank Number' and 'Branch Number' entered on the Refund Entry form will be validated (when the form is saved) against the Receipting module Bank Details.  
It is a requirement that the Bank Details in the Receipting Module for New Zealand be set with the BSB column reflecting the values entered in the Bank ID and Branch ID columns. For example:  
Bank ID 02 – Branch ID 0130 should have a value entered in the BSB column as 020130.
  - When checked off, these details are not validated against the Bank Details.
- **Validate Bank Check Digit**- available for selection when the Format is New Zealand.
  - When checked on, the 'Branch Number' and 'Account Number' entered on the Refund Entry form will be validated (when the form is saved) by generating a check digit from the entered branch and account number.
  - When checked off, the 'Branch Number' and 'Account Number' are not validated.

### Refund Entry (Australia)

The following direct deposit fields have been added to the Refund Entry form when the Refund System Parameter Format is set to Australia:

- BSB Code
- Account Number
- Account Title

The screenshot shows the 'Refund Entry' form with several validation errors indicated by red boxes and error messages:

- Name Selection:** A dropdown menu is open, showing 'Formatted Name \*' with a search filter '[F]'. Below the dropdown, it says 'No data available'. The pagination shows 'Page 1 of 1' and '20 records per page'.
- Refund Recipient:** An empty text input field.
- BSB Code \*:** An empty text input field with a red box and error message 'Required'.
- Account Number \*:** An empty text input field with a red box and error message 'Required'.
- Account Title \*:** An empty text input field with a red box and error message 'Required'.
- Refund Description \*:** An empty text input field with a red box and error message 'Required'.

The new direct deposit fields are also displayed (read only) on the Refund Enquiry and Maintenance forms.

If the refund system parameter Validate BSB is turned on, when the form is saved the BSB Code will be checked to ensure it exists within the Pathway Receiving Bank Details parameter.

Example validation error:

The example shows the following fields and error:

- BSB Code \*:** Contains '012345'. Error message: 'The BSB Code does not match the details recorded in the Bank/Branch Validation table.'
- Account Number \*:** Contains '012345678'.
- Account Title \*:** Contains 'MR BOB BROWN'.

### Refund Entry (New Zealand)

The following direct deposit fields have been added to the Refund Entry form when the Refund System Parameter Format is set to New Zealand:

- Bank Number
- Branch Number
- Account Number
- Account Suffix
- Account Title

The screenshot shows the 'Refund Entry' form. At the top, there is a blue header with a back arrow, the text 'Refund Entry', and icons for 'Save', 'Undo', and a menu. Below the header, there is a red 'Required' indicator. The main form area contains several sections:

- Name Selection (0 results):** A table with columns 'Formatted Name \*' and '[n]'. Below the table, it says 'No data available'. Navigation controls show 'Page 1 of 1' and '20 records per page'.
- Refund Recipient:** A large empty text input field.
- Bank Number \*:** An input field with a red 'Required' indicator below it.
- Branch Number \*:** An input field with a red 'Required' indicator below it.
- Account Number \*:** An input field with a red 'Required' indicator below it.
- Account Suffix \*:** An input field with a red 'Required' indicator below it.
- Account Title \*:** An input field with a red 'Required' indicator below it.
- Refund Description \*:** A large empty text input field.

The new direct deposit fields are also displayed (read only) on the Refund Enquiry and Maintenance forms.

If the refund system parameter Validate Bank and Branch Number is turned on, when the form is saved the Bank Number and Branch Number will be checked to ensure it exists within the Pathway Receiving Bank Details parameter.

Example validation error:

The screenshot shows a validation error message. At the top, there are four input fields: 'Bank Number \*' (containing '01'), 'Branch Number \*' (containing '0902'), 'Account Number \*' (containing '0068388'), and 'Account Suffix \*' (containing '00'). Below the fields, a red error message reads: 'The Bank Number and/or Branch Number do not match the details recorded in the Bank/Branch Validation table.'

If the refund system parameter Validate Bank Check Digit is turned on, when the form is saved the Branch Number and Account Number will be validated by generating a check digit.

Example validation error:

The screenshot shows a validation error message. At the top, there are four input fields: 'Bank Number \*' (containing '01'), 'Branch Number \*' (containing '0902'), 'Account Number \*' (containing '0068388'), and 'Account Suffix \*' (containing '00'). Below the fields, a red error message reads: 'The bank check digit validation identified the Branch Number and/or Account Number as invalid.'

### Refund Transaction Export

The following fields have been added to the Pathway Refunds Export Format (CRPFI08) for use with Australian Direct Deposits:

- BSB - BSB Code
- ACCOUNTNUM - Account Number
- ACCTITLE - Account Title

- RFNDKEY - Refund Primary Key

← Export/Import Format Maintenance Save Undo Delete

Entity

Entity \*  
CRPFI08 - Pathway Refunds

Field

Selected Field (4 results) + Add → Details ...

<input type="checkbox"/>	Name [n]	Description [n]
<input type="checkbox"/>	BSB - BSB Code	
<input type="checkbox"/>	ACCOUNTNUM - Account Number	
<input type="checkbox"/>	ACCTITLE - Account Title	
<input type="checkbox"/>	RFNDKEY - Refund Key	

Page 1 of 1 20 records per page

The following fields have been added to the Pathway Refunds Export Format (CRPFI08) for use with New Zealand Direct Deposits:

- BANKNUMBER - Bank Number
- BRANCHNUM - Branch Number,
- ACCOUNTNUM - Account Number
- ACCOUNTSUF - Account Suffix
- PAYACCNUM - Combined Bank Number, Branch Number, Account Number and Account Suffix
- ACCTITLE - Account Title
- RFNDKEY - Refund Primary Key

← Export/Import Format Maintenance Save Undo Delete

Entity

Entity \*  
CRPFI08 - Pathway Refunds

Field

Selected Field (7 results) + Add → Details ...

<input type="checkbox"/>	Name [n]	Description [n]
<input type="checkbox"/>	BANKNUMBER - Bank Number	
<input type="checkbox"/>	BRANCHNUM - Branch Number	
<input type="checkbox"/>	ACCOUNTNUM - Account Number	
<input type="checkbox"/>	ACCOUNTSUF - Account Suffix	
<input type="checkbox"/>	PAYACCNUM - Payee Account Number	
<input type="checkbox"/>	ACCTITLE - Account Title	
<input type="checkbox"/>	RFNDKEY - Refund Key	Refund Key

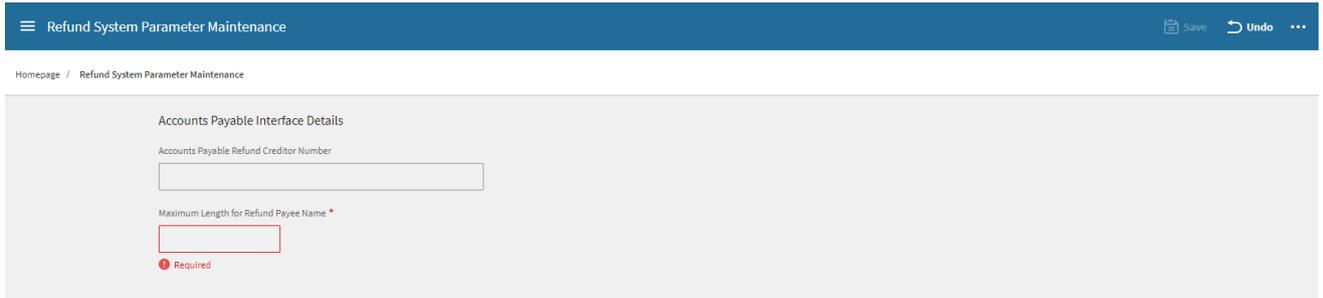
Page 1 of 1 20 records per page

## Accounts Payable Interface Parameters

Incident: UX Client      Work Item: 56427      Fix: ERS: 68388  
KB:

### ACCOUNTS PAYABLE INTERFACE PARAMETERS

The refund 'Accounts Payable Interface Parameters' menu option and form have been renamed 'Refund System Parameter Maintenance'.

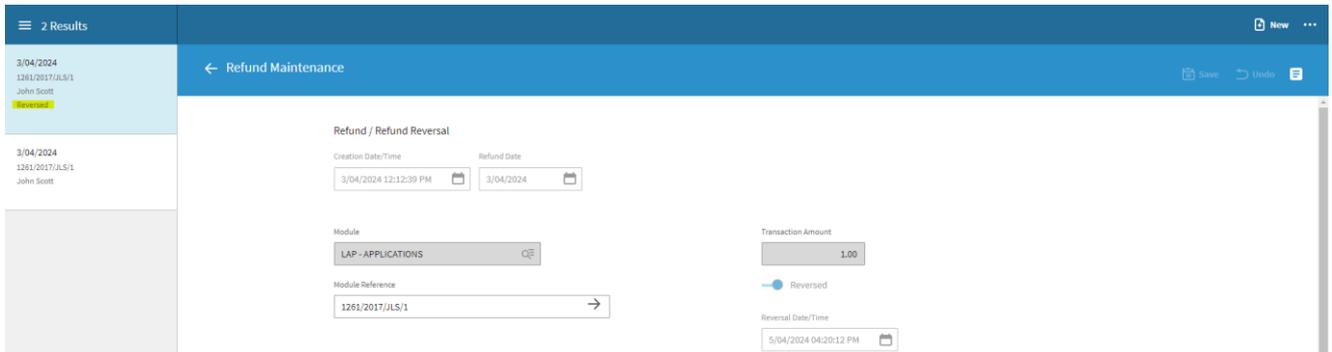


## Refund Maintenance/Enquiry

Incident: UX Client      Work Item: 56427      Fix: ERS: 68388  
KB:

### REFUND SEARCH RESULTS

The text 'Reversed' has been included in the search results for refunds that have been reversed.



## Infringements

### Fees Report

Incident: TOOW CS0051187 UX Client	Work Item: 62755 KB:	Fix: ERS:
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#### FEE REPORT

A correction has been made to the **Fee Report** to ensure that when the report is submitted without a date range to the Permanent End of Day run type, it returns the fees outstanding on the day the report is run. Previously it returned the fees outstanding on the day the report was submitted.

**Note:** If you already have a **Fee Report** job scheduled as Permanent End of Day, you need to remove it and recreate it after installing the release.

A correction has also been made to the **Defaults and Job Maintenance** to correctly display the user's Scheduled Jobs when the user is not the Administrator. Previously it was displaying an empty Scheduled Jobs list for the standard user.

To Navigate to **Defaults and Job Maintenance:**

Infringements >> Reports >> Fees Report >> Options menu [ellipse] > Options > Current Jobs

### Plan Maintenance

Incident: LATR CS0049489 UX Client	Work Item: 62945 KB: 2326911	Fix: ERS:
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#### OFFENCE AND INSTALMENT MAINTENANCE

The Save button was not enabled when expected after removing an Offence.

### Infringement Maintenance

Incident: BALL CS0031697, LATR CS0035782, MARO CS0047708 UX Client	Work Item: 62991 KB:	Fix: ERS:
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#### WITHDRAW NOTICE

Ticket Withdrawal was not creating the Fees Exemption and the Ticket Balance was not updated. The Withdraw Notice form did not flag the Offence Status and Exemption Type with the message "This value is inherited." when no values had been selected in the lookup controls.

# Licensing

## Licence Renewal

Incident: DUNE CS0047686 UX Client	Work Item: 62601 KB:	Fix: ERS:
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### LICENCE RENEWAL REPORT

Zero charge Licensing Fees were previously creating empty Batch Headers in the Debtors module. This was occurring for Licences with Accounting Method of Pathway Debtors.

## Licensing Parameters

Incident: SWAN CS0037073 UX Client	Work Item: 62630 KB:	Fix: ERS:
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### ENTRY DETAILS MAINTENANCE

Previously, Outstanding Debts, Set User as Responsible Officer and Inspection Types fields were not available. These fields are now available, with Outstanding Debts only visible when the Licence Class has Pathway Debtors as the Default or Override Accounting Method.

## Name and Address

### Australia Post Import

Incident: SWAN CS0036984  
UX Client

Work Item: 60311  
KB:

Fix:  
ERS:

#### AUSTRALIA POST IMPORT CONTROL

The report produced by this process in Report Only or Update and Report mode with the Not Matched option checked on has been changed to correctly report the components and relationships for addresses that do not match components imported by running this process.

# Property Administration

## Bulk Maintenance

Incident: LATR CS0035769  
UX Client

Work Item: 62452  
KB:

Fix:  
ERS:

### SEARCH AND BULK MAINTENANCE SEARCH ENHANCEMENTS AUTHORISED FUNCTION

The following menu options now have full functionality when not authorised to the Search and Bulk Maintenance Enhancements Authorised Function:

- Property Administration >> Bulk Maintenance >> Bulk Parcel Land Use Update
- Property Administration >> Bulk Maintenance >> Bulk Property Land Use Update
- Property Administration >> Bulk Maintenance >> Bulk Property Reference Update
- Property Administration >> Bulk Maintenance >> Bulk Ward Update

## Rates Accounting

### Batch Journal Maintenance

Incident: TOOW 17689385, WELL CS0036430 UX Client	Work Item: 62371 KB:	Fix: ERS:
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#### BATCH TRANSACTION SELECTION

A correction has been made to Batch Transaction Selection. Previously, when attempting to modify a Batch Transaction that did not have an Assessment Number an error would occur preventing the ability to modify or delete the Batch Transaction.

Note that a Batch Transaction could have no Assessment Number if it is imported with an invalid or missing Assessment Number.

### Rate Type Maintenance

Incident: WAIK 17757295 UX Client	Work Item: 62616 KB:	Fix: ERS:
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#### RATE TYPE MAINTENANCE

Corrections have been made to the Rate Type Maintenance form.

- Previously, if a Fine Override Percentage was entered and then a different Rating Type row was made active (by clicking on it) without first leaving the Percentage (i.e. without tabbing out, and without clicking on a different field) then the entered Percentage value would be lost when the changes were saved. A similar problem could have also occurred on other fields.
- Previously, the Fine Override Percentages and the Capping Percentage were displayed as Spin Box controls. These are now standard input controls to allow amounts with decimal places to be entered.
- Previously, it was possible for some validation error messages to incorrectly remain on some controls when the active Rate Type row was changed and the control in question changed from being enabled to disabled.

### Assessment Maintenance

Incident: TOOW CS0037989 UX Client	Work Item: 63169 KB:	Fix: ERS:
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#### ARRANGEMENTS TO PAY MAINTENANCE

Previously when adding a new arrangement to pay details to a Rates Assessment linked to a Customer Service Request using the Get Outstanding Amount option for schedules based on outstanding amount could produce a **Failed validation** error message preventing the outstanding amount from being set. This has been changed so that using the Get Outstanding Amount option will now be successful in all scenarios.

## Assessment Maintenance

Incident: LATR CS0049500	Work Item: 63247	Fix:
UX Client	KB:	ERS:

### ONLINE REBATE CALCULATION

Previously a user was unable to select Rating Periods when performing an Online Rebate Calculation when retrospective Rebates are in use.

## Supplementary Rate Maintenance

Incident: LATR CS0035867	Work Item: 63417	Fix:
UX Client	KB:	ERS:

### SUPPLEMENTARY RATE TYPE MAINTENANCE

A correction has been made to the Supplementary Rate Type Maintenance form. Previously, when adding a Rate Type for a previous Rating Period the Rate Type Lookup would show the current Rating Period's Rate Types for selection instead of the selected previous Rating Period's Rate Types. This could lead to the Supplementary Rates Generation Update failing if the same Rate Type was added for multiple Rating Periods.

# Receipting

## Receipt Entry

Incident: TOOW CS0043486	Work Item: 61739	Fix:
UX Client	KB:	ERS:

### DEBTORS ALLOCATION LINE MAINTENANCE

Selecting multiple Documents or Lines will now create multiple Receipt Line records in Receipt Entry.

## Receipt Entry

Incident: LATR CS0035770	Work Item: 62797	Fix:
SWAN CS0036990		
UX Client	KB:	ERS:

### INFRINGEMENT ALLOCATION LINE MAINTENANCE

A validation error message was appearing on a field that was not enabled.

Navigating via the Detail button on Receipt Entry was incorrectly leaving the Infringement Type editable.

# Water Billing

## Assessment Maintenance

Incident: TOOW CS0037978  
UX Client

Work Item: 63118  
KB:

Fix:  
ERS:

### METER READING ADJUSTMENT MAINTENANCE

A correction has been made to the Meter Reading Adjustment Maintenance form. Previously, when Adjusted reading details were added, maintained, or deleted the usage details of subsequent readings were not automatically updated and there was no prompt to rebuild the usage after saving.

Also, the two Notes fields now expand to show more contents when applicable.

### METER READING MAINTENANCE

This now uses the full screen width, and the Summary and Notes now expand to show more contents when applicable.

For sites that use the Trade Waste module, a correction has been made so that the Rebuild Usage button no longer appears when called from the Trade Waste Assessment Maintenance menu option.

### ASSESSMENT METER SELECTION, RATING PERIOD REBUILD, BILLING PERIOD REBUILD

These now use the full screen width.

# Word Processing

## Word Processing

Incident: GLAD CS0045603,  
STHL CS0045794, LATR  
CS0049547, ACC CS0068723  
UX Client

Work Item: 63222

Fix:

KB: 2330992

ERS:

### WORD PROCESSING

A new browser window will no longer be opened when a Word document is opened.

# Workflow

## Workflow

Incident: SHTL 18181236  
UX Client

Work Item: 63366  
KB:

Fix: 04007782  
ERS:

### TASK OFFICER ON TASK SUMMARY

A correction has been made to the Smart Client Task's auto-start process to ensure that the original officer against an auto-start Task is not overwritten when the Task is automatically started, following its previous Task's completion.