Pathway

SPRINT NOTES

2024.03

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Pathway Sprint 2024.03

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Introduction

This document describes the Fixes and Software Corrections made in Sprint 2024.03 of the Pathway ePathway and Pathway Smart Mobile software.

Included in this document are the following sections:

Online Help
This includes an overview of how to access Pathway Help.

Modules
Each module which has undergone modifications is included in this documentation. The documentation is now contained in the following documents:

- Infor Pathway Sprint Notes 2024.03 Fixes and Software Corrections.pdf
- Infor Pathway Sprint Notes Summary 2024.03.xlsx

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Online Help

Help documents can be accessed from within the Pathway UX Client by going to My Account >> Help.

This will take you to the Infor Documentation page.

Click on the Title **Infor Pathway UX User and Administration Documentation Library (Cloud and On-Premises)**.

Help is split between Administrator and User Topics. Modules can be accessed from the Administrator and User headings.

System - Functionality

Bulk Options

Incident: TOOW 17542386	Work Item: 62447	Fix:
UX Client	KB:	ERS:

BULK OPTIONS MAINTENANCE

After all the selected Bulk Options have been processed, the following message is displayed "Bulk Process Completed." After the message is displayed, the selected Bulk Options is un-assigned. Also, when the Back arrow is used to exit the Bulk Options Maintenance form, the assigned Bulk Options are un-assigned and the selected Records in the result list view are unselected.

Summary Forms

Incident: LATR CS0035866, STHL CS0045789	Work Item: 62655	Fix:
UX Client	KB:	ERS:

SUMMARY FORMS

Summary Forms will now display the chart navigation controls correctly when the User Settings New theme is used.

Animal Registration

Animal Maintenance

Incident:	Work Item: 62855	Fix:
UX Client	KB:	ERS: 101172

STATUS HISTORY MAINTENANCE

A Status History option has been added to the Animal Summary. Selecting the Status History option will display Status History Maintenance showing the previous statuses of the Animal.

From the Status History Maintenance, history details can be deleted but cannot be added or modified. The ability to delete history status records allows the history of the Animal to be cleaned up if the status is incorrectly changed.

Animal Maintenance

Incident: MELV CS0068606	Work Item: 63483	Fix:
UX Client	KB:	ERS:

ANIMAL SEARCH PROFILE

Creating a new Animal using the New button and then saving the new Animal no longer displays the error message **Value cannot be null. Parameter name: metaDataXml** when Generic EDMS and/or Data Publisher are configured for the Animals module.

Applications

Application Maintenance

Incident: DUNE CS0032236	Work Item: 59713	Fix:
UX Client	KB:	ERS:

MAJOR DEVELOPMENT CATEGORIES MAINTENANCE

A change has been made to the questions associated with a Major Development Category. The maximum number of digits that can be entered into a question with a question type of number has been increased from 7 digits to 9 digits.

Application Maintenance

Incident: TOOW CS0043560, DUNE CS0046245	Work Item: 60523	Fix:
UX Client	KB:	ERS:

MAJOR DEVELOPMENT CATEGORIES MAINTENANCE

The Radio button controls within the questionnaire can now undo to an unselected state.

The values question types now sort the drop-down field on the code instead of the order added to the question parameters.

Inspections Officers Re-assignment

Incident:	Work Item: 62315	Fix:
UX Client	KB:	ERS:

INSPECTIONS OFFICERS RE-ASSIGNMENT

A correction has been made to the list of classes displayed for the Inspections Officers Re-assignment menu option. Previously the option was displaying inactive classes and classes the user was not authorised to access.

Request Maintenance

Incident: TOOW CS0037934	Work Item: 62792	Fix:
UX Client	KB:	ERS:

ADD INFRASTRUCTURE DOCUMENT REQUEST

When navigating to Add Infrastructure Document Request from the Customer Request Module, an error was occurring when Generating the Document.

Application Maintenance

Incident: DUNE CS0047652	Work Item: 63123	Fix:
UX Client	KB:	ERS:

CONSENT SELECTION

The CONS Workflow User Action now saves correctly with the consent fees prompt appearing and the Task completing as expected.

Application Maintenance

Incident:	Work Item: 63130	Fix:
UX Client	KB:	ERS:

FEE PAYMENT ALLOCATION

Previously the Fee Payment Allocation form was not validating the Application Fees Allocated amount correctly.

Application Maintenance

Incident: DUNE CS0046299	Work Item: 63133	Fix:
UX Client	KB:	ERS:

WORKFLOW

The following corrections have been made in relation to workflow timesheet fees:

1. The error 'Value cannot be null. Parameter name: source' may have been displayed when fees were calculated for multiple timesheet entries relating to the same user action. This may have resulted in only some of the fees being calculated.
2. When timesheets fees were calculated across multiple application fees, the adjusted amount on some fees may have been double up on.

TIMESHEET ENTRY

When manually entering a timesheet for a task, the message 'The Task is not open on the Application. Do you want to create a new Task?' was displayed despite the task not yet being completed.

Application Maintenance

Incident: DUNE CS0046291, DUNE CS0046295	Work Item: 63255	Fix:
UX Client	KB:	ERS:

APPLICATION FEES MAINTENANCE

Previously when a Fee that was transferred to Debtors is selected in the Application Fee data grid, the Adjustment button remains disabled, and the User is unable to make a Fee Adjustment.

Application Maintenance

Incident:	Work Item: 63268	Fix:
UX Client	KB:	ERS:

QUESTIONNAIRE DATE PICKER

The date picker for application questionnaires has been corrected, so that the controls in the datetime popup function as expected.

Batch Processing

Maintain Job Queues and Maintain Job Queues Administrator Level

Incident: TOOW CS0038065	Work Item: 47412	Fix:
UX	KB:	ERS:

JOB QUEUE MAINTENANCE

The Batch Processing >> Maintain Job Queues and Batch Processing >> Maintain Job Queues Administrator Level menu option forms have been updated to use Pathway UX user interface standards.

The Batch Processing >> Maintain Job Queues menu option forms have also been updated to user Pathway UX user interface standards.

Usability is significantly improved due to the queues and jobs displayed via these forms being updated live without reloading the data to see updates. This includes changes to queue status and job details as these are processed or changed state via actions of other users.

Also, users can now easily locate any queue by filtering and multiple queues can be started and stopped with one action instead of actioning each queue one at a time.

Customer Service

Request Entry

Incident:	Work Item: 62811	Fix:
UX Client	KB:	ERS:

REQUEST ENTRY

Previously when adding a Name link to a new Customer Request, the Name Search Profile for the Name Selection was displayed twice.

Debtors

Batch Document Maintenance

Incident: DUNE CS0047692	Work Item: 62951	Fix:
UX Client	KB:	ERS:

BATCH DOCUMENT LINE MAINTENANCE

Previously the Next Due Date on a recurring Invoice was automatically populated on the form but not saved.

Debtor Maintenance

Incident: HORN CS0053666, MELV 18208839	Work Item: 63283	Fix:
UX Client	KB:	ERS:

DOCUMENT MAINTENANCE

Previously, when using the Manually Apportion button the first Line would always be displayed instead of the selected Line.

MANUAL APPORTIONMENT MAINTENANCE

A correction has been made to Manual Apportionment. When pressing the Add button only unpaid Documents and unpaid Lines are initially displayed for selection. This is done by defaulting the Paid column filter to Not selected on both the Document and Lines grid.

Electoral Roll

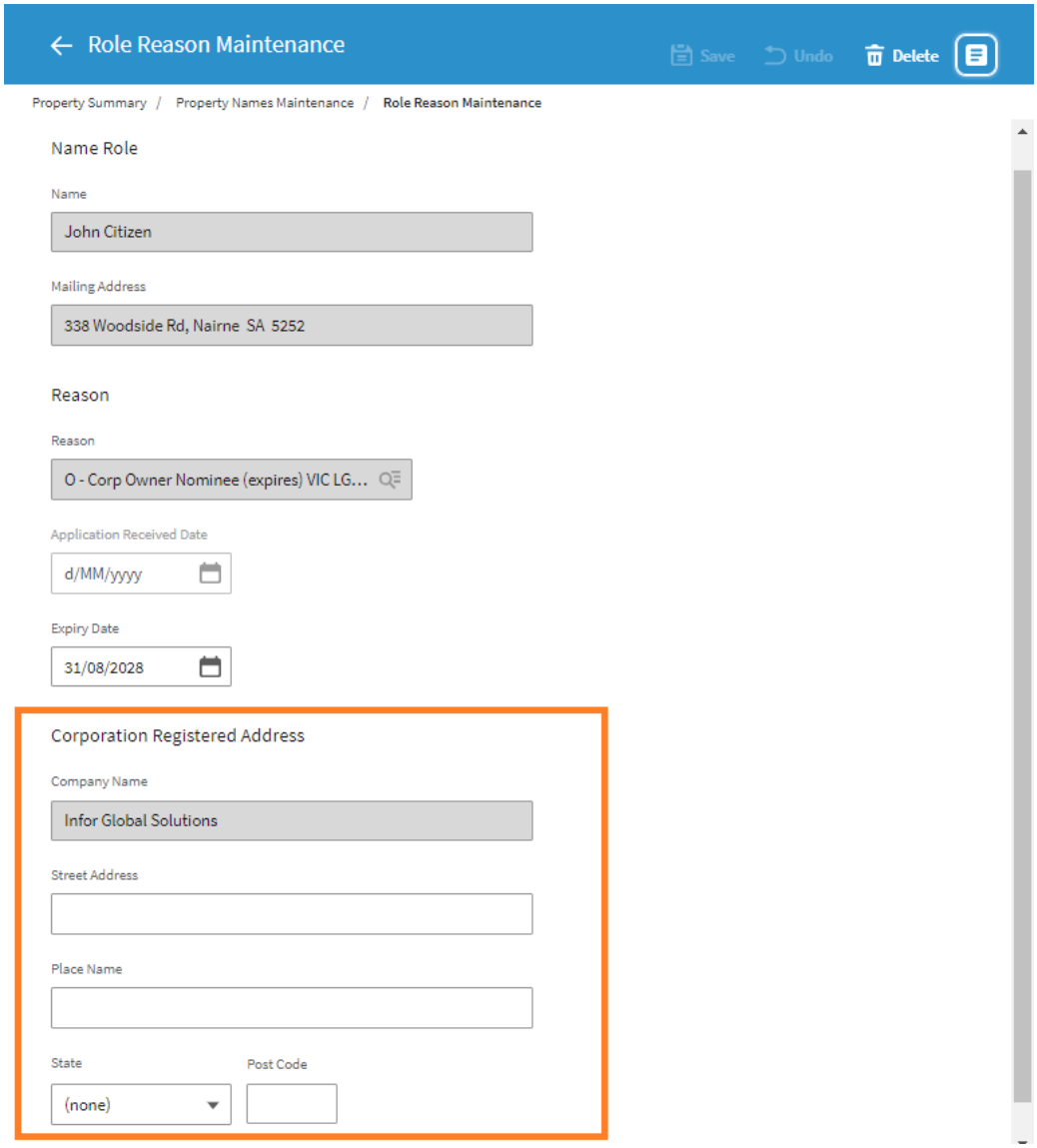
Property Maintenance and Election Maintenance

Incident:	Work Item: 63127	Fix:
UX Client	KB:	ERS:

ROLE REASON MAINTENANCE

Changes have been made so that the following new "Corporation Registered Address" fields required by the Victorian Electoral Commission (VEC) CEO Voters List for the 2024 elections can be recorded:

- Street Address Line
- Place Name
- State Code
- Post Code



These new fields correlate with the "Corporation Details" that must be provided an application form for the appointment of a voting representative for a Corporation owner or occupier, as determined by the VEC.

ELECTORAL ROLL OUTPUT CONTROL

Changes have been made so that the following additional new fields required by the Victorian Electoral Commission (VEC) for the 2024 elections are available for export:

- MOBILENUM - Mobile Phone Number
  Sourced from the Name Communication Details using the Communication Type with a Type Usage of "Mobile" (if any).
- EMAILADDR - E-mail Address
  Sourced from the Name Communication Details using the Communication Type with a Type Usage of "E-Mail" (if any).

Note that following new fields are only populated for records pertaining to Owner Nominees or Occupier Nominees, where the related Owner/Occupier for that Nominee is a Company.

- CONAME - Company Name
  The formatted Company Name of the Company Owner/Occupier to which the Nominee is related.
- COACN - Company ACN
  The ACN of the Company Owner/Occupier to which the Nominee is related. Sourced from the Company Name Information Details based on the Information Type with a Type Usage of "ACN" (if any).
- CORGSTAD - Corporation Registered Address - Street Address Line
- CORGPLNM - Corporation Registered Address - Place Name
- CORGSTAT - Corporation Registered Address - State Code
- CORGPCD - Corporation Registered Address - Post Code
  These are sourced from the new Role Reason "Corporation Registered Address" details for a Nominee on Role Reason Maintenance, which is accessed using the Nominee grid "Role Reason" button on Property Names Maintenance.

PROPERTY NAMES MAINTENANCE

The following changes have been made:

- The Nominee grid title has been changed to include the role type of the Name to which the Nominee relates. This is included in brackets at the end of the title. For example, "Nominees for Infor Global Solutions (Property Owner)".
- If the Reason is changed for a Nominee with existing Corporation Registered Address details present, a message will be displayed saying that these details may need to be reviewed.
- Previously, an error occurred in the rare situation where a Name was added and given a Reason and then the "Role Reason" grid button used without first saving the changes. A message will now be displayed in the situation saying that changes first need to be saved.

Election Maintenance

Incident:	Work Item: 63137	Fix:
UX Client	KB:	ERS:

ELECTION WARD MAINTENANCE

A correction has been made so that inactive Wards are no longer available for assignment.

ePathway System

ePathway General Enquiry Search by Property Address

Incident:	Work Item: 62370	Fix:
UX Client	KB:	ERS: 103792

EPATHWAY SINGLE LINE PROPERTY SEARCH

The ePathway General Enquiry Search now allows address searching using a single line instead of having to enter each address component separately. This functions in a similar manner to the single line address entry in User Registration, but instead of searching across name related addresses, it searches across the property address database.

Similarly, the Address search option when linking Properties to lodgements such as new Animals, Applications, Licenses and Customer Requests is subject to the same changes.

For example, Figure 1 shows how an address search is initially displayed for General Enquiry Rates if the new feature is enabled (see next section to see how to enable). There is now a new Address Component Search checkbox, and a single Address field is available for entry (see next section to tailor the labels).

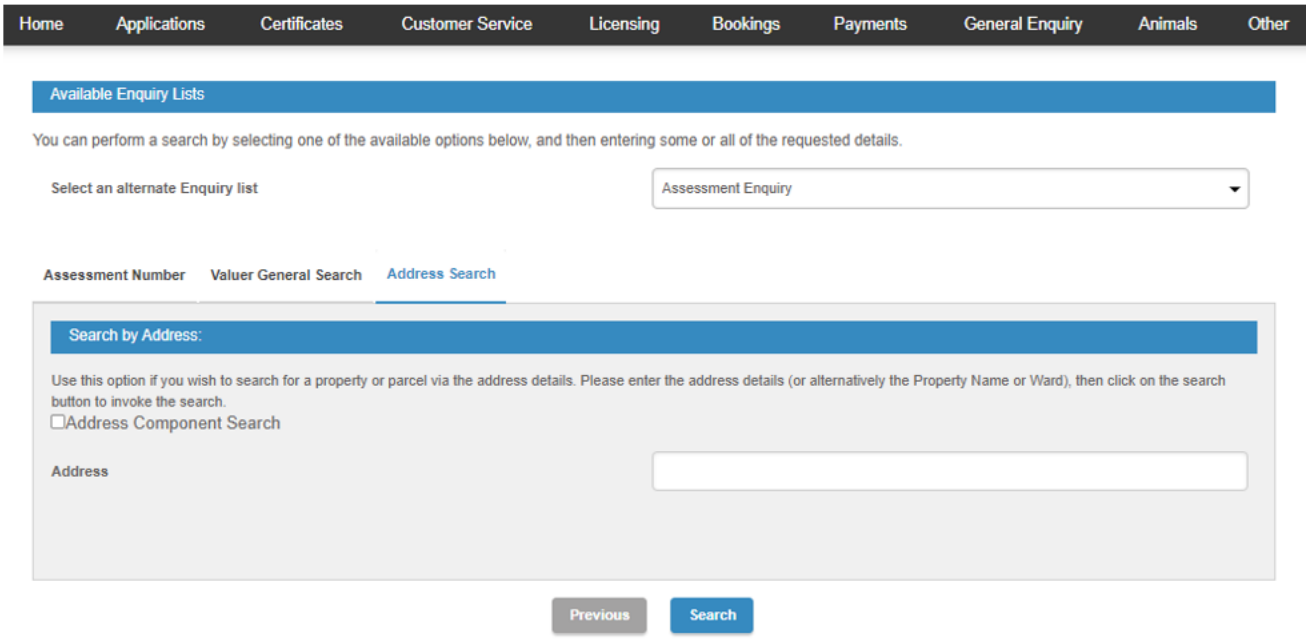


Figure 1: General Enquiry >> Rates Enquiry >> Address Search (single line)

If the checkbox is toggled, then the familiar address search with each address component being separated is presented as shown in Figure 2.

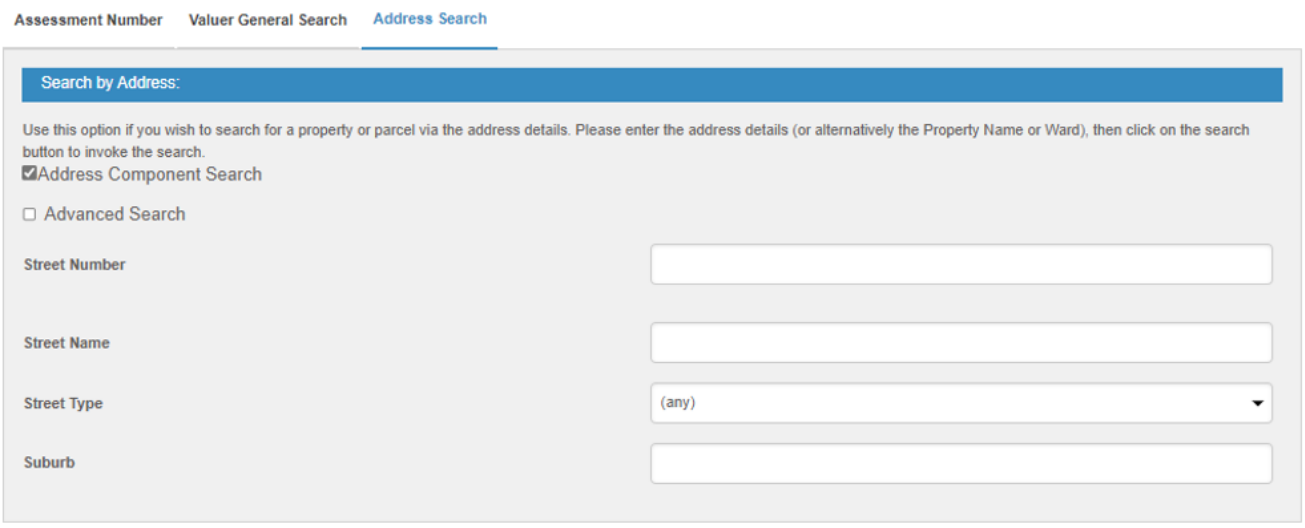


Figure 2: General Enquiry >> Rates Enquiry >> Address Search (component)

If we toggle it back and use the single line entry, then as an address is typed into the field, the system will present auto complete options for any addresses it finds that best matches what has been entered thus far, Figure 3.

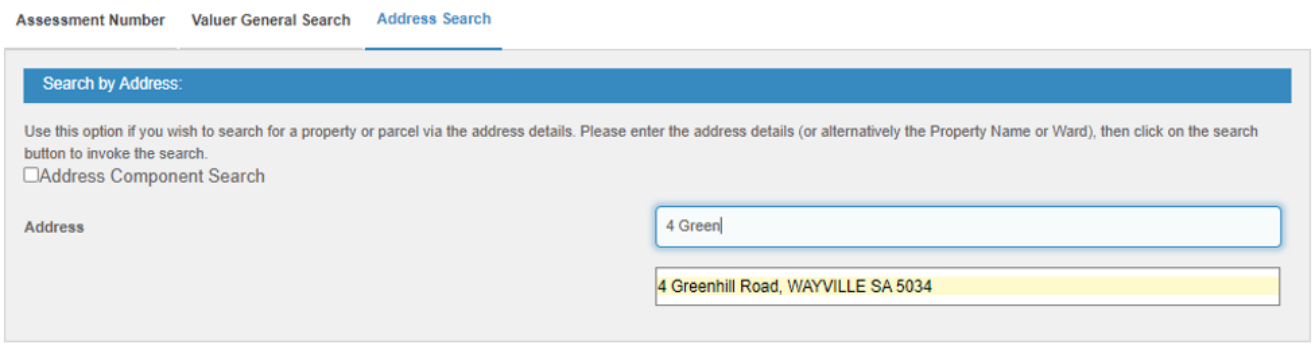


Figure 3: Single Line Address Search simple entry

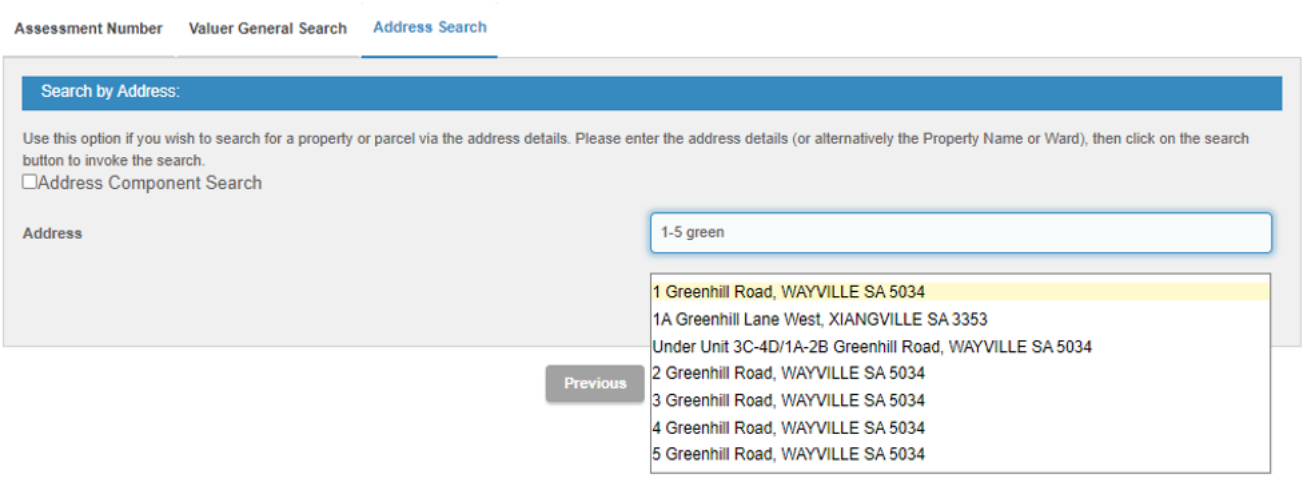


Figure 4: Single Line Address Search ranged entry.

The search engine will do its best to match as well as it can with respect to ranges of address numbers (including for units, flats, levels, and suites). In Figure 5 we have asked to match from numbers 1 to 5, and it has done its best to include addresses in that range, Figures 4 and 5.

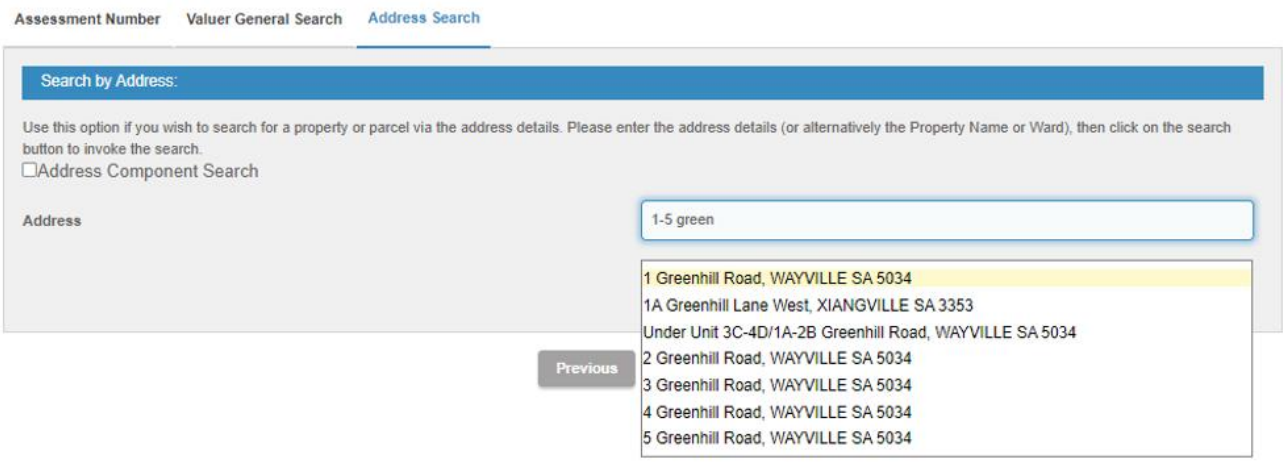


Figure 5: Single Line Address Search ranged entry.

The engine also tries to prioritise in the instance where we don't seem to have a perfect match. In Figure 6 we have asked for unit 1 on street number 2. Aardvark Alley has no units at number 2, so instead it has included street numbers that do have a unit 1 and street number 2.

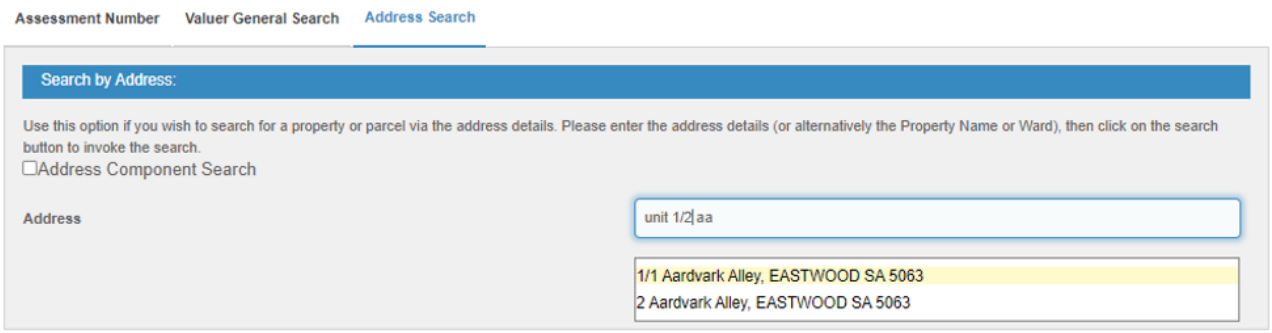


Figure 6: Single Line Address Search equally imperfect matches

Whereas if we correct our mistake and search for unit 1 at number 1, we get a single result as the engine determined it was the best match, Figure 7.

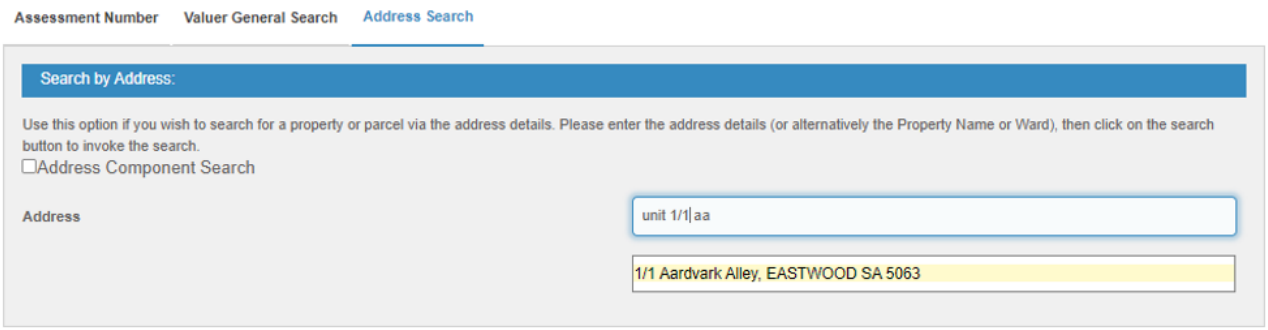


Figure 7: Single Line Address Search prioritise best match.

If we select the address and click Search the system will enquire using that address, Figure 8.

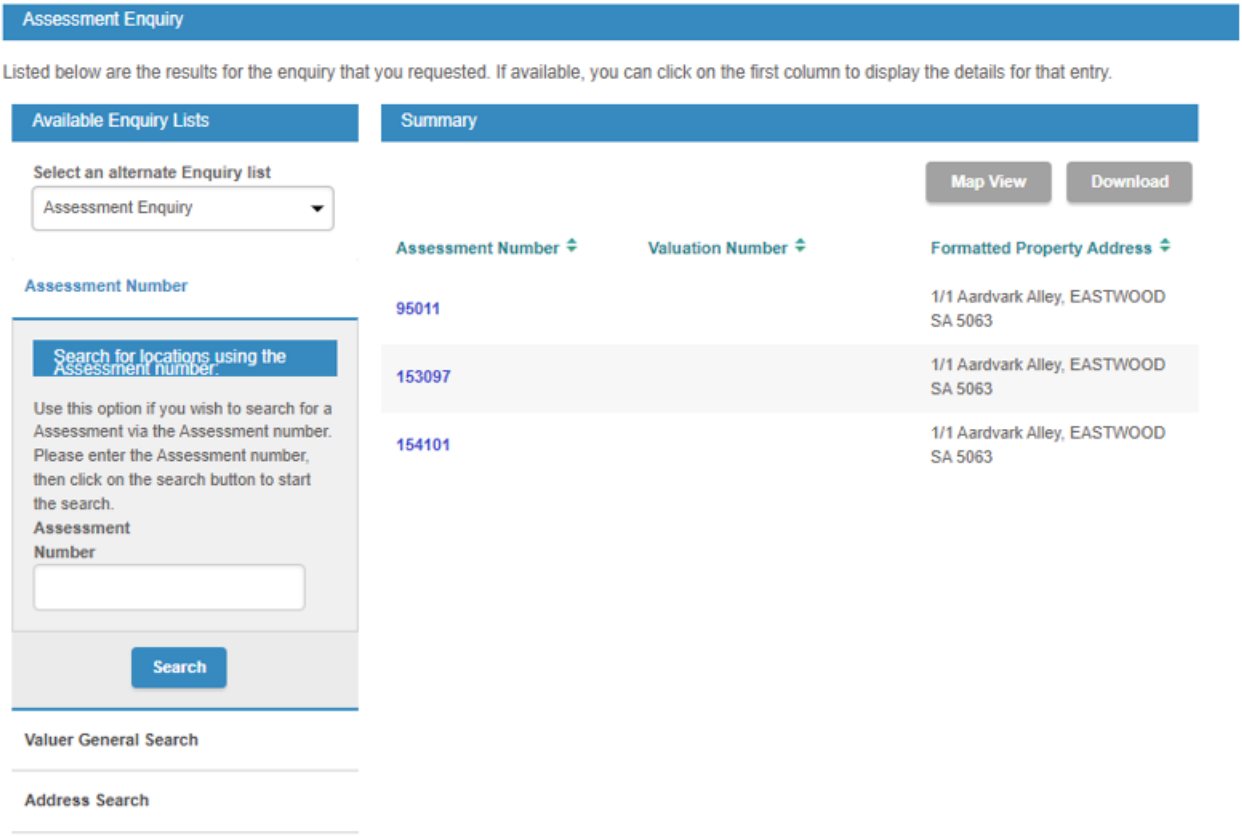


Figure 8: Single Line Address Search results

It should also be noted that the side searching option can still be used with single line entry and if the partially entered address is kept rather than selecting a suggested match, then the partially entered pattern will be used as shown for a ranged search in Figure 9.

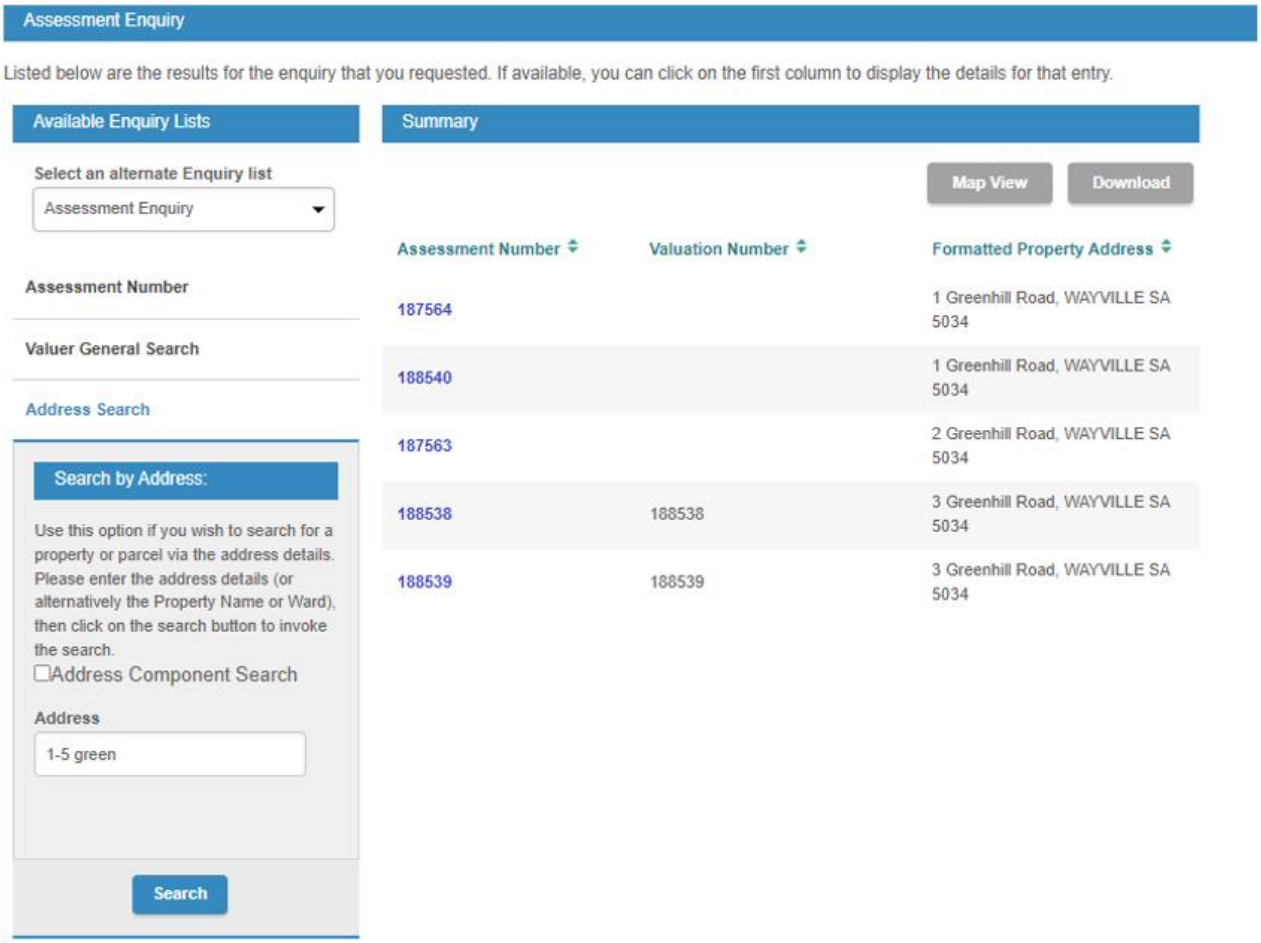


Figure 9: Single Line Address Search sidebar ranged search.

PARAMETER SETUP

To enable the new search a new “Property.SingleLineSearch” System Configuration setting is available.

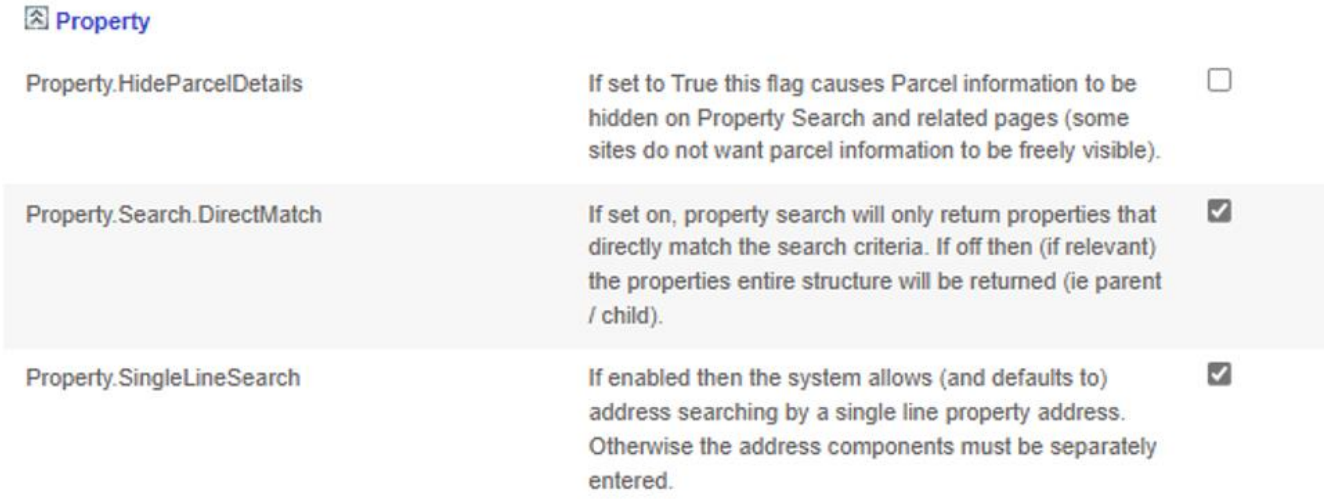


Figure 10: ADMIN >> Configuration >> System Parameters >> Property

If this new setting is not enabled, any General Enquiry searches via address will remain unchanged. If checked, then the address search will default to a single line entry. See next section for examples of each.

Note also that the label for the new fields can also be tailored via the new text codes:

Text Code	Default Value	Description
PropertySearch.SingleLineAddress	Address	On screen address line label
PropertySearch.AddressComponentsSearch	Address Component Search	On screen label for toggle checkbox to swap between single line entry and existing address component entry

Table 1: Text Codes - ADMIN >> Layout >> Text >> Module Group >> Property Administration

ePathway General Enquiry

ePathway Applications General Enquiry

Incident: COGC CS0052981	Work Item: 62807	Fix:
UX Client	KB:	ERS:

EPATHWAY APPLICATIONS GENERAL ENQUIRY ADVANCED SEARCH VIA WARD

The ePathway Applications General Enquiry advanced search using the Ward as a filter has been changed to be recognised for Applications with Parcel based locations. It should be noted, however, that if the parcel has multiple titles and/or multiple properties on each title, then the Ward associated with the first property found on the first title will be the one chosen for filtering.

Financial Interface

Exported Transaction Enquiry

Incident: DUNE CS0047721	Work Item: 62971	Fix:
UX Client	KB:	ERS:

EXPORTED TRANSACTION ENQUIRY

The Account lookup has been made wider to correctly display the selected Ledger and Account details.

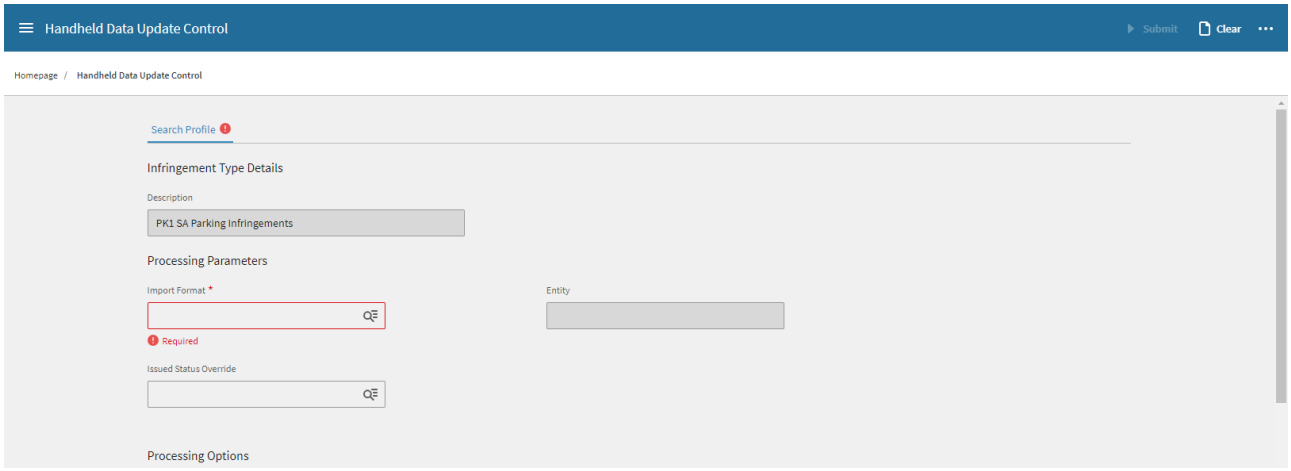
Infringements

Hand Held Data Upload

Incident: UX Client	Work Item: 62202 KB:	Fix: ERS: 102113

HANDHELD DATA UPDATE CONTROL

A new processing parameter called 'Issued Status Override' has been added to the Handheld Data Update Control form for South Australian Parking Infringements. If an issued status override is selected, any infringements imported will be set to this status. If no override status is selected, any infringements imported will be set to the status assigned as the 'Issued' status within the Status Code Assignment parameter form.



Cycle Function Selection Interface

Incident: COGC 16240006, COGC CS0044347 UX Client	Work Item: 57796 KB:	Fix: ERS:

FIRST MVR UPDATE CONTROL

A Correction has been made to the MVR Update process for Queensland so that the process will find the correct MVR name record to allow the process to add the name details to the infringement.

Cycle Function - First MVR Update

Incident: INVC CS0040561, DUNE CS0046279, THAMES CS0031569 UX Client	Work Item: 60721 KB:	Fix: ERS:

FIRST MVR UPDATE CONTROL

When the MVR Update was run the process could terminate with the following information in log files:

The data is too long for the OFFENCE field of LRPIF15, or the data contains control or non-ASCII chars (the length of the data is 55). Shorten the data and/or ensure that it does not contain any control or non-ASCII chars.

This occurred in all Pathway clients, not just Pathway UX, if an Offence Type used had a description longer than 50 characters. It is now possible to have the First MVR Update succeed for Offence Types with a description up to the maximum allowed size (which is 100 characters).

Infringement Maintenance

Incident: MELV CS0053615	Work Item: 62741	Fix:
UX Client	KB:	ERS:

LETTERS MAINTENANCE

Letter Prompts (Word Fill-in Fields) are now displayed correctly.

Plan Maintenance

Incident: BALL CS0031696, LATR CS0035783	Work Item: 63048	Fix:
UX Client	KB:	ERS:

LETTER MAINTENANCE

A correction has been made so that the Document Addressee and Document Applicant merge fields now print with the correct information. Previously, they printed with the text "Unknown Addressee" and "No address details could be found".

Inspections

Property Maintenance

Incident:	Work Item: 62740	Fix:
UX Client	KB:	ERS:

INSPECTION SEARCH PROFILE (PROPERTY SEARCH)

Previously when searching by inspection date, records may not have been found despite records matching the search criteria.

Licensing

Licensing Maintenance

Incident: DUNE CS0032236	Work Item: 59713	Fix:
UX Client	KB:	ERS:

MAJOR LICENCE CATEGORIES MAINTENANCE

A change has been made to the questions associated with a Major Licence Category. The maximum number of digits that can be entered into a question with a question type of number has been increased from 7 digits to 9 digits.

Inspections Officers Re-assignment

Incident:	Work Item: 62315	Fix:
UX Client	KB:	ERS:

INSPECTIONS OFFICERS RE-ASSIGNMENT

A correction has been made to the list of classes displayed for the Inspections Officers Re-assignment menu option. Previously the option was displaying, inactive classes and classes the user was not authorised to.

Licensing Maintenance

Incident: DUNE CS0046299	Work Item: 63133	Fix:
UX Client	KB:	ERS:

WORKFLOW

The following corrections have been made in relation to workflow timesheet fees:

1. The error 'Value cannot be null. Parameter name: source' may have been displayed when fees were calculated for multiple timesheet entries relating to the same user action. This may have resulted in only some of the fees being calculated.
2. When timesheets fees were calculated across multiple licence fees, the adjusted amount on some fees may have been double up on.

TIMESHEET ENTRY

When manually entering a timesheet for a task, the message 'The Task is not open on the Application. Do you want to create a new Task?' was displayed despite the task not yet being completed.

Licensing Maintenance

Incident: BALL CS0042299, MELV CS0044879, MELV CS0053729, ADEL CS0055104	Work Item: 62782	Fix:
UX Client	KB:	ERS:

APPLICATION ROLE ENQUIRY

Previously an error was displayed when navigating to the Application Role Enquiry form via a Cross Module Search.

Property Administration

Division Maintenance

Incident: UX Client	Work Item: 62356 KB:	Fix: ERS: 102753

E-MAIL ACTION MAINTENANCE

For Divisions with a related Plan, new substitutions in the Message body are available for Workflow Email Actions that occur when Accepting a Division. These can be included in the Message body of the relevant actions using the Email Action Parameter Maintenance form.

The parameter is accessed via Property Administration >> Property Parameters >> System Parameter Maintenance.

The substitutions are:

- %PLANTYPEPREFIX% - Plan Type Prefix
- %PLANTYPEDESCR% - Plan Type Description
- %PLANNUM% - Plan Number
- %REGDATE% - Plan Date Registered
- %PLANPARCELDTLS% - List of Parcels involved in a Division (if Division assigned a Plan)
- %CANCELLINGPARCELS% - List of Parcels related to Properties that have been Superseded that are involved in a Division (if the Division assigned a Plan)

Request Maintenance

Incident: TOOW CS0037933, TOOW CS0043566 UX Client	Work Item: 62704 KB:	Fix: ERS:

PROPERTY SUMMARY

When linking Properties to a Customer Request, only the selected Property records will now be returned to the Customer Request.

Property Maintenance

Incident: MCKY CS0053086 UX Client	Work Item: 63090 KB:	Fix: ERS:

ADDRESS MAINTENANCE

Previously the Address Maintenance form did not use the council selected on the Property Maintenance filter form to filter the streets and suburbs.

Property Maintenance

Incident: UX Client	Work Item: 63135 KB:	Fix: ERS:

PROPERTY NAMES MAINTENANCE

Previously when adding a New Name after a Nominee had been added, the New Name was incorrectly appearing under Nominee Details.

Street Maintenance

Incident:	Work Item: 63137	Fix:
UX Client	KB:	ERS:

STREET/SUBURB/LOCALITY MAINTENANCE

A correction has been made so that inactive Wards are no longer available for assignment.

Rates Accounting

Assessment Maintenance

Incident: WAIK 17793717	Work Item: 62279	Fix:
UX Client	KB:	ERS:

SUPPLEMENTARY VALUATION MAINTENANCE and SUPPLEMENTARY RATE TYPE MAINTENANCE

Previously, if multiple Assessments were listed in the search results it was possible to click on a different Assessment in the search results which caused incorrect details to be displayed. The correct details are now displayed for the correct assessments.

Request Maintenance

Incident: TOOW CS0037934	Work Item: 62792	Fix:
UX Client	KB:	ERS:

ADD ASSESSMENT DOCUMENT REQUEST

When the Add Assessment Document Request form was navigated from the Customer Request Module, an error was occurring when Generating the Document.

Journal Entry

Incident: MELV CS0053639	Work Item: 63299	Fix:
UX Client	KB:	ERS:

TRANSACTION ENTRY / BATCH TRANSACTION MAINTENANCE

A correction has been made to the Transaction Entry and Batch Transaction Maintenance forms. Previously, when entering transaction details, the Save button would sometimes not be enabled even though no validation errors were present.

Batch Journal Maintenance

Incident: WAIK 17511465, TOOW CS0037988	Work Item: 61381	Fix:
UX Client	KB:	ERS:

TRANSACTION IMPORT CONTROL

When valid Transactions are imported, they are displayed with a Status of **Error** on the Batch Transaction Selection form. Valid Transactions should display a status of **Current**.

Receipting

Receipt Entry

Incident: TOOW CS0037943	Work Item: 61636	Fix:
UX Client	KB:	ERS:

INFRINGEMENT ALLOCATION LINE MAINTENANCE

Previously it was not possible to add an Infringement to a Receipt when the Infringement was searched via Name or Property. When an Infringement was selected, the form was looping to the Allocation Line Maintenance form.

Process External Receipts

Incident: DUNE CS0047657	Work Item: 63091	Fix:
UX Client	KB:	ERS:

EXTERNAL RECEIPT MAINTENANCE

When displaying a Validation Notification after performing Validate, the External Receipt Maintenance form would be stuck on the Loading indicator.

Cashier Sign On and Cashier Sign Off

Incident: DUNE CS0047664, TOOW CS0051163	Work Item: 63115	Fix:
UX Client	KB:	ERS:

CASHIER SIGN ON

Cashier Sign On has been improved by replacing the Save and Undo buttons with a Sign On button. When Sign On is successful this message is displayed - 'Cashier Sign On completed successfully'. When the message is dismissed the Home page is displayed.

CASHIER SIGN OFF

Cashier Sign Off has been improved by replacing the Save and Undo buttons with a Sign Off button. Sign Off now occurs in a single step.

Valuations

Assessment Maintenance

Incident: IPSW CS0058206	Work Item: 62610	Fix:
UX Client	KB:	ERS:

PERCENTAGE PROPORTION MAINTENANCE

Previously if the Percentage Proportion data grid has more records than the user data grid page size setting, an error was incorrectly displayed, and the total percentage was not calculated correctly when the form is loaded.

Workflow

Workflow

Incident: STHL CS0045782, STHL CS0045801	Work Item: 62147	Fix:
UX Client	KB:	ERS:

WORKFLOW PROCEDURES

When a Procedure with auto-starting tasks is inserted into a workflow process after a task it will now start all of the auto-starting tasks once the previous task is completed.

Application Maintenance

Incident: DUNE CS0032239	Work Item: 63063	Fix:
UX Client	KB:	ERS:

TIMESHEET MAINTENANCE

When the User Identifier changes, the Time, Minimum Time and the Default Location are automatically populated. And if the Timesheet is Billable, the Hourly Charge Rate and Default Location are also populated.

Workflow

Incident: STHL CS0045775, DUNE CS0047652	Work Item: 63107	Fix:
UX Client	KB:	ERS:

PROCESSING PROCEDURE INSERTED FROM WORKFLOW QUESTION

Corrections have been made to Workflow to ensure that a Procedure inserted from a Workflow Question is processed as expected, and Tasks are completed as required.