

# Pathway RELEASE NOTES

## Enhancements

### 3.10.022



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***Pathway Release 3.10.022***

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## Table of Contents

INTRODUCTION .....	5
ONLINE HELP.....	6
SYSTEM - FUNCTIONALITY .....	7
<i>Enhancements</i> .....	7
Generic EDMS (GENCON) Integration .....	7
DPID Product Parameters.....	7
Pathway External Web Service.....	7
ArcMap 8.0 and 8.1 Interface Certification.....	7
External Web Service.....	8
ION Parameters .....	8
APPLICATIONS .....	9
<i>Enhancements</i> .....	9
Application Lodgement.....	9
BOOKINGS MANAGEMENT.....	10
<i>Enhancements</i> .....	10
Booking Maintenance (formerly Bookings Entry).....	10
CORE FINANCIALS INTERFACE .....	11
<i>Enhancements</i> .....	11
Transaction Export .....	11
CUSTOMER SERVICE.....	12
<i>Enhancements</i> .....	12
Request Status Maintenance .....	12
Request Entry.....	12
Request Maintenance .....	12
DEBTORS .....	13
<i>Enhancements</i> .....	13
Direct Debit Type Maintenance .....	13
Direct Debit Amalgamation .....	13
EPATHWAY SYSTEM.....	14
<i>Enhancements</i> .....	14
ePathway Core.....	14
ePathway Enquiries Audit Log .....	14
EPATHWAY CUSTOMER SERVICE .....	15
<i>Enhancements</i> .....	15
Customer Request Maintenance.....	15
INFRINGEMENTS.....	16
<i>Enhancements</i> .....	16
Attorney General's Report.....	16
LICENSING.....	17
<i>Enhancements</i> .....	17
Prepayment Enquiry.....	17
Update Next Number and Year .....	17
Prepayments Report .....	17
PROPERTY ADMINISTRATION .....	18
<i>Enhancements</i> .....	18
Bulk Property Condition Update/Bulk Title Condition Update .....	18
Extract Types Maintenance.....	19
QUERY .....	20
<i>Enhancements</i> .....	20
Query Maintenance .....	20
RATES ACCOUNTING.....	21
<i>Enhancements</i> .....	21
Direct Debit Type Maintenance .....	21
Merge Type Maintenance .....	21
Assessment Maintenance .....	21
Rate Notice (NZ) .....	22
QV EDEPlus Import.....	22
QV EDEPlus Import.....	23
RECEIPTING.....	24

<i>Enhancements</i> .....	24
Transfers Audit Report .....	24

# Introduction

This document describes enhancements and new functionality made available in Release 3.10.022 of the Pathway software.

**Included in this document are the following sections:**

## Online Help

This includes an overview of how to access Pathway Help.

## Modules

Each module that has undergone modifications is included in this documentation. The documentation is now contained in three separate documents as follows:

- Infor Pathway Release Notes 3.10.022 Enhancements.pdf
- Infor Pathway Release Notes 3.10.022 Fixes and Software Corrections.pdf
- Infor Pathway Release Notes Summary 3.10.022.xlsx

If there are no details under any of these headings for a particular module, then that module will be omitted entirely.

## Online Help

Help documents can be accessed from within the Pathway UX Client by going to My Account >> Help.

This will take you to the Infor Documentation page.

Click on the **Title Infor Pathway UX User and Administration Documentation Library (Cloud and On-Premises)**.

Help is split between Administrator and User Topics. Modules can be accessed from the Administrator and User headings.

# System - Functionality

## Enhancements

### Generic EDMS (GENCON) Integration

Incident: SWAN 11176227, MCKY 11408490, BEND 15729079 UX Client	Work Item: 56376  KB: 1966313	Fix:  ERS:
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#### HISTORY TAKE-UP - APPLICATIONS AND LICENSING

The **Applications >> History Take Up** and the **Licensing >> History Take Up** menu options now result in a folder/container being automatically created in an external EDMS, integrated with Pathway UX via Generic EDMS (GENCON), when the parameter settings require it in the same way Application Lodgement and Licence Entry do.

### DPID Product Parameters

Incident: UX Client	Work Item: 56511 KB:	Fix: ERS:
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#### DPID PRODUCT PARAMETERS

The **System Administration >> Integration >> DPID Parameters >> DPID Product Parameters** menu option forms have been updated to use Pathway UX user interface standards.

### Pathway External Web Service

Incident: UX Client	Work Item: 57205 KB:	Fix: ERS:
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#### ADDRESSSEARCHDETAIL METHOD

An enhancement has been made to the Pathway External Web Service to provide a new "AddressSearchDetail" method. It returns more address information and breaks down address component values for Pathway personal/company mailing addresses that match the provided search criteria than the existing method "AddressSearch". Please refer to the Pathway External Web Service SDK for more details.

### ArcMap 8.0 and 8.1 Interface Certification

Incident: ONKP 15180414, BAY 15660754 UX Client	Work Item: 56890  KB:	Fix: 03107688  ERS:
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#### ARCGIS DESKTOP 8.0 AND 8.1 INTERFACE CERTIFICATION

Pathway is now certified for use with ArcMap versions 8.0 and 8.1.

For both product versions the parameter settings in Pathway need to be set to use version 8.0 like this:

## External Web Service

Incident: SYDN 15375254 UX, Smart and Thick Clients	Work Item: 56609 KB:	Fix: ERS: 74683
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### LICENCE LODGEMENT WITH VEHICLE DETAILS

An enhancement has been made to the Pathway external web service's "Lodgement" method to allow the capture of vehicle details when lodging a new parking permit Licence. Please refer to the External Web Service SDK for more details.

## ION Parameters

Incident: UX Client	Work Item: 57446 KB:	Fix: ERS:
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### ION PARAMETERS

Modification to the outbound from Pathway SyncPathwayRatesAssessment BOD to enable Community Title based calculations to be performed by the consuming system.

The modification is to the `.../UserArea/GrangeWater/GrangeWaterCustomer` structure and is only relevant to the City of Gold Coast.

In summary, the modification replaces the `<CustomerEntitlementUnits>` element with a `<CommunityTitle>` structure.

1. The `.../UserArea/GrangeWater/GrangeWaterCustomer/CustomerEntitlementUnits` element has been removed as the equivalent information is contained within the new `<CommunityTitle>` structure. ie: `.../CommunityTitle/ContributionEntitlements/ContributionEntitlement[1]/Contribution`
2. If the Rates Assessment is not on a balanced and active Community Tile then a `.../UserArea/GrangeWater/GrangeWaterCustomer/CommunityTitle` structure will not be present.
3. If the Rates Assessment is on a balanced and active Community Tile then the `<CommunityTitle>` structure will reflect the latest Community Title.
4. The `.../CommunityTitle/ContributionEntitlements` structure will include a `.../ContributionEntitlement` structure for the Rates Assessment and optionally a second `.../ContributionEntitlement` structure for the parent assessment, and a third `.../ContributionEntitlement` structure for the grandparent assessment, and a fourth `.../ContributionEntitlement` structure for the great grandparent assessment, etc.

# Applications

## Enhancements

### Application Lodgement

Incident: GLAD 15475689  
UX Client

Work Item: 55497  
KB:

Fix:  
ERS:

#### APPLICATION LODGEMENT

Previously, the Discard button used to discard the application being entered was at the bottom of the form. It was requested that it be moved to the top of the form to stop inadvertent selection.

# Bookings Management

## Enhancements

### **Booking Maintenance (formerly Bookings Entry)**

Incident:	Work Item: 53699	Fix:
UX Client	KB:	ERS:

#### BOOKING MAINTENANCE

The "Bookings Entry" menu option has been renamed to "Booking Maintenance" to better conform to Pathway naming standards.

Also, the "Bookings Enquiry" menu option has been renamed to "Booking Enquiry".

# Core Financials Interface

## Enhancements

### Transaction Export

Incident: COGC 15310909	Work Item: 57059	Fix: 03107677
UX, Smart and Thick Clients	KB:	ERS:

#### REACTIVATED RECEIPTS INCORRECTLY EXPORTING TO GL

Previously, enhancements were made to the transactions exported to the Finance System when a receipt was transferred from one External Accounts Receivable Debtor to another External Accounts Receivable Debtor. Those enhancements caused other issues, so those changes have now been removed allowing the function to behave as it did prior to Release 3.10.018.

# Customer Service

## Enhancements

### Request Status Maintenance

Incident: UX Client	Work Item: 54997 KB:	Fix: ERS:
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#### REQUEST STATUS MAINTENANCE

Form has been brought up to Pathway UX control standards.

### Request Entry

Incident: TOOW 15860577 UX Client	Work Item: 57022 KB:	Fix: 03107688 ERS:
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#### QUESTIONNAIRE MAINTENANCE

A change has been made to the Request Entry form to allow the maintenance of Questionnaires when a mandatory module link is not entered. E.g., Customer Name.

### Request Maintenance

Incident: ERS 66463 UX Client	Work Item: 55866 KB:	Fix: ERS:
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#### QUESTIONNAIRE MAINTENANCE

An enhancement has been made to the Customer Service Request's Questionnaire Maintenance to allow users to enter a number with two decimal points for an 'Amount' type Question. To facilitate the new 'Amount' type Question, Councils need to go to Customer Service -> Parameters -> Request Type Maintenance -> Questionnaire Maintenance to set up a Question with the 'Amount' type accordingly.

# Debtors

## Enhancements

### Direct Debit Type Maintenance

Incident: WAIK 14823920  
UX

Work Item: 51311  
KB:

Fix:  
ERS:

#### DIRECT DEBIT TYPE MAINTENANCE

The Direct Debit Type Search Profile and the Direct Debit Type Maintenance forms have been updated to use the Pathway UX user interface standards.

### Direct Debit Amalgamation

Incident: PARA 15888632  
UX Client

Work Item: 56866  
KB:

Fix: 03107688  
ERS:

#### DIRECT DEBIT AMALGAMATION CONTROL

The Direct Debit Amalgamation function has now been added to the UX Client and is accessed via Debtors >> Batch Processing Functions >> Direct Debit Amalgamation.

# ePathway System

## Enhancements

### ePathway Core

Incident: UX Client	Work Item: 49922 KB:	Fix: ERS:
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#### EPATHWAY AUTO HEALING

A change to the ePathway Connection String has been made to automatically reconnect to the database after a disconnection has occurred.

### ePathway Enquiries Audit Log

Incident: UX Client	Work Item: 57047 KB:	Fix: ERS:
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#### REPROCESSING FAILED EXPORTS

There is a new "Reprocess" button in the Audit Log for Messages of EventType "ePathway Data Export Error". This allows an Administrator to attempt to reprocess any exports that initially failed.

# ePathway Customer Service

## Enhancements

### Customer Request Maintenance

Incident: UX Client	Work Item: 57468 KB:	Fix: ERS:
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#### QUESTIONNAIRE MAINTENANCE

An enhancement has been made to Smart Mobile Customer Service and CityWatch Request's Questionnaires allowing users to enter a number with decimal points for an 'Amount' type Question. To facilitate the new 'Amount' type Question, Councils need to go to Customer Service -> Parameters -> Request Type Maintenance -> Questionnaire Maintenance to set up a Question with the 'Amount' type accordingly.

# Infringements

## Enhancements

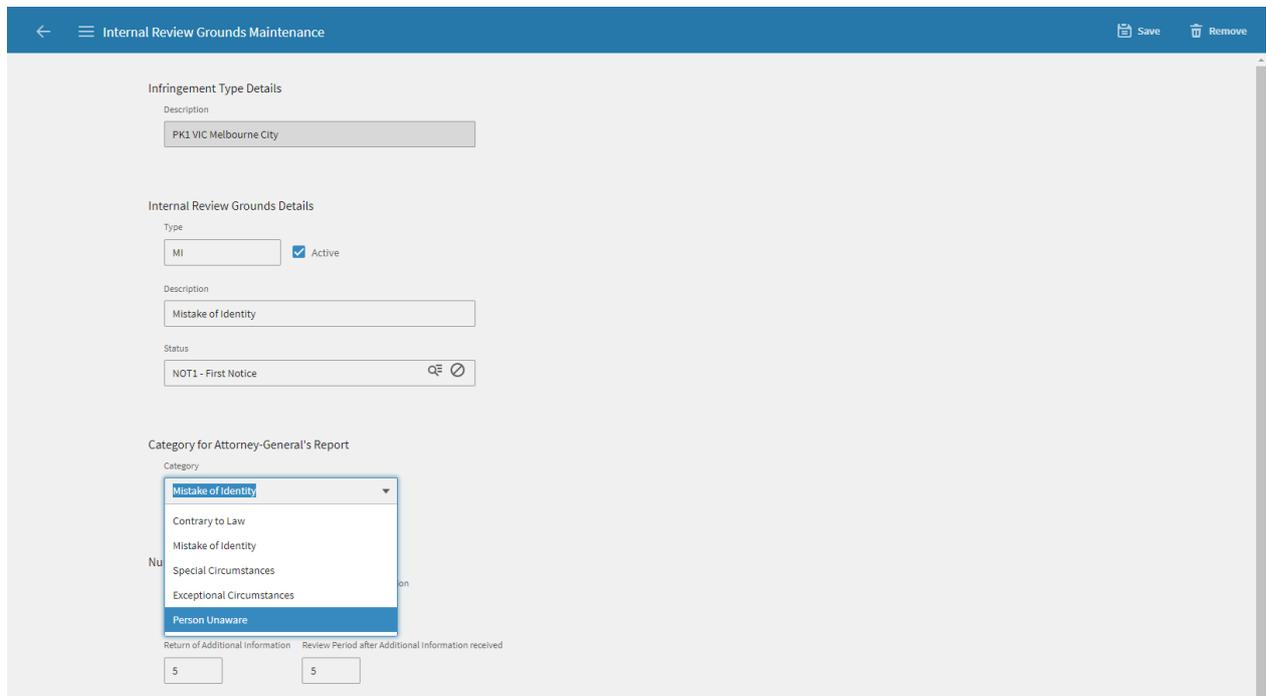
### Attorney General's Report

Incident: MRSC 10724695, BALL 10748268, MORE 10774070, KSTN 10783345, WHIT 10930174, KNOX 14522098 UX and Smart Clients	Work Item: 56629 KB:	Fix: 03107688 ERS: 55289
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#### ATTORNEY GENERALS REPORT CONTROL

An Internal Review Grounds Category called 'Person Unaware' has been added to the Attorney General's Report.

The 'Person Unaware' category can be assigned on the Internal Review Grounds Maintenance Parameter form.



# Licensing

## Enhancements

### Prepayment Enquiry

Incident: UX Client	Work Item: 49511 KB:	Fix: ERS:
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#### PREPAYMENT ENQUIRY

The Prepayment Enquiry option has now been added to the Licensing menu.

### Update Next Number and Year

Incident: UX Client	Work Item: 49513 KB:	Fix: ERS:
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#### UPDATE NEXT NUMBER AND YEAR CONTROL

The Update Next Number and Year option has been added to the Licensing Batch menu.

### Prepayments Report

Incident: TOOW 16110645 UX Client	Work Item: 49514 KB:	Fix: 03107701 ERS:
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#### PREPAYMENTS REPORT

The Prepayments Report has been added to the Licensing Batch menu.

# Property Administration

## Enhancements

### Bulk Property Condition Update/Bulk Title Condition Update

Incident: UX Client	Work Item: 56588 KB:	Fix: ERS:
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#### BULK PROPERTY CONDITION UPDATE CONTROL

This function has been enhanced in the UX client to allow the Comments field and the four User Defined Fields to also be updated in bulk.

The screenshot below shows the four User Defined Fields under the Comments field. Each of these fields will only be shown if a label has been defined for the field in the Property Conditions Maintenance menu option (Property Parameters>> Condition Parameters).

A non-standard Conditions document can also be defined and updated in bulk. Pressing the Edit Document button causes a copy of the standard Condition document to be shown allowing it to be edited. After this has been done the 'Non Standard' checkbox will show as checked indicating that a non-standard document has been defined. Changing or clearing the Condition Type field causes that non-standard condition document to be discarded.

#### BULK TITLE CONDITION UPDATE CONTROL

This function has been enhanced in the UX client to allow the Comments field and the four User Defined Fields to also be updated in bulk.

The screenshot below shows the four User Defined Fields under the Comments field. Each of these fields will only be shown if a label has been defined for the field in the Title Conditions Maintenance menu option (Property Parameters>> Condition Parameters).

A non-standard Conditions document can also be defined and updated in bulk. Pressing the Edit Document button causes a copy of the standard Condition document to be shown allowing it to be edited. After this has been done the 'Non Standard' checkbox will show as checked indicating that a non-standard document has been defined. Changing or clearing the Condition Type field causes that non-standard condition document to be discarded.

## Extract Types Maintenance

Incident: WAVE 15022997  
UX Client

Work Item: 54397  
KB:

Fix:  
ERS:

### CONDITION GROUP EXTRACT FILTER

An enhancement has been made for Extract Types based on the "All Property Conditions" (ALLCONDS) Extract List Type. A new "Exclude Duplicate Types for Parcels" switch has been added to the Additional Filter form. This works in a similar way to the "Exclude Duplicate Types" switch for Extract Types based on the "Parcel Conditions" (PARCCOND) Extract List Type. When turned on, if there are multiple Parcel Conditions for the same Parcel Condition Code then only one will be extracted. When turned off, duplicates will only be excluded if all the Parcel Condition details match as per pre-existing behaviour.

# Query

## Enhancements

### Query Maintenance

Incident: HORN 15970603  
UX Client

Work Item: 56679  
KB:

Fix:  
ERS:

#### QUERY MAINTENANCE

The Query >> Query Maintenance menu option forms have been updated to use Pathway UX user interface standards.

# Rates Accounting

## Enhancements

### Direct Debit Type Maintenance

Incident: WAIK 14823920 UX	Work Item: 51311 KB:	Fix: ERS:
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#### DIRECT DEBIT TYPE MAINTENANCE

The Direct Debit Type Search Profile and the Direct Debit Type Maintenance forms have been updated to use the Pathway UX user interface standards.

### Merge Type Maintenance

Incident: UX, Smart and Thick Clients	Work Item: 56791 KB:	Fix: ERS: 76568
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#### OUTSTANDING DEFERRED AMOUNT AVAILABLE IN RATES MERGE TYPE

An enhancement has been made to allow the Outstanding Deferred amount to be available for inclusion in a Rates Merge Type based upon the RATENOTICE Merge Class. To enable this assign the new 'Ass\_Outstanding-Deferred' extract field for the required merge type.

The Export Format Data String Maintenance function (Rates Accounting>> Housekeeping) in UX has also been enhanced to cater for this new extract field.

### Assessment Maintenance

Incident: PARA 15954392 UX Client	Work Item: 56793 KB:	Fix: ERS: 77410
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#### ASSESSMENT DETAILS MAINTENANCE

An enhancement has been made to Assessment Details Maintenance. A new "Notice Group Date/Time" enquiry only field has been added that displays the last date and time the Assessment Notice Group was updated.

Note that initially, the new field will not display a date and time. However, after the installation of this Pathway Release, the value will be automatically set for Assessments that are added or that have the Notice Group changed.

← Assessment Details Maintenance
Save Undo Delete

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Assessment Summary / Assessment Details Maintenance

**Assessment**

Primary Location: 5 Woodside Road, NAIRNE SA 5252      Status: Current

Assessment Number: 15043 (7)      Status: Current

**Assessment Details**

Application: Rates

Property Use: M - Miscellaneous

Non-Rateable Reason:

Notice Group: AGENT E - Elders Real Estate

Local Government Code: 2 - Commercial - Shops

Override Rateable Valuation Type:

ESL Category: 5 - Category 5

Number of Sub-Properties: 0

Commencement Date: d/MM/yyyy

RID Publication Status: Not Private

Notice Group Date/Time: 9/12/2021 2:28:53 PM

Fire Levy Notes:

Characters left: 250

## Rate Notice (NZ)

Incident: UX Client	Work Item: 57161 KB:	Fix: ERS:
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### RATE NOTICE (NZ) CONTROL

Enhancements have been made to allow the QV Category Type code to be extracted for the following functions:

- Rates Notice (NZ)
- Generate Rates Notice (NZ) (option in Assessment Maintenance)
- Rates Notice
- Generate Rates Notice (option in Assessment Maintenance)

To allow the above to occur the following has been added:

- The new **QV\_Category\_Code** field has been added for inclusion in a Rates Merge Type based upon the RATENOTICE Merge Class.
- The new **TORAS Codes** group containing the new **QV Category Type Code** field has been added to Rates Accounting >> Housekeeping >> Export Format Data String Maintenance for exporting Notice files.

## QV EDEPlus Import

Incident: UX Client	Work Item: 57162 KB:	Fix: ERS:
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### QV EDEPLUS IMPORT CONTROL

Enhancements have been made to the QV EDEPlus Import Control form by adding a Rename File check box. This allows the user to nominate if the Import File is to be renamed after it has been processed.

When this function is run with the following settings, the Import File will be renamed when all the imported data has been processed:

- File Mode set to Server.
- Process Data checked On.
- Update Option is set to Update and Report.
- Rename File is checked On.

The Import File name will be renamed by appending the date and time the process finished updating the imported data to Pathway files, and the file extension will be changed to '.bak'.

## QV EDEPlus Import

Incident: UX and Smart Clients	Work Item: 57163 KB:	Fix: ERS:
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### QV EDEPLUS IMPORT CONTROL

Enhancements have been made so that the Legal Description that is currently loaded to a Property's Property Description field, is also loaded to the Rates Assessment's Override Notice Description field.

# Receipting

## Enhancements

### Transfers Audit Report

Incident: COGC 15579877, WAI 15912118 UX Client	Work Item: 55938 KB:	Fix: ERS:
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#### TRANSFERS REPORT CONTROL

Enhancements have been made to the Transfers Report. A new Search Method has been added to allow the report to run over a Transfer Date/Time range.

The screenshot shows the 'Transfers Report Control' interface. At the top, there is a blue header with a menu icon, the title 'Transfers Report Control', and buttons for 'Submit', 'Clear', and a settings menu. Below the header, the breadcrumb 'Homepage / Transfers Report Control' is visible. The main content area has two tabs: 'Search Profile' (active) and 'Query'. Under 'Search Profile', there are three sections: 'Search Method' with radio buttons for 'Receipt' and 'Transfer' (selected), 'Receipt Number' with two input fields containing '1234595518', and 'Date/Time' with two date-time pickers showing '11/11/2021 3:44:54 PM'. A fourth section, 'Transfer Date/Time', is highlighted with an orange box and contains two date-time pickers showing '8/11/2021 1:02:03 AM' and '15/11/2021 8:16:35 AM'. At the bottom, there is a checked checkbox for 'Use Defaults'.

If the new Transfer Date/Time range is used with the Use Defaults option (\*) turned on and the report submitted to run as a permanent End of Day job then all Receipts that have been transferred between the time the last report was run with Use Defaults on up to and including the latest Receipt that has been transferred will be reported. Previously, this was not possible because only the Receipt Number and Receipt Date/Time ranges were available.

Note that the very first time the report is run using a Transfer Date/Time range with Use Defaults on, only Receipts that have been transferred on the day of the latest Receipt Transfer will be reported.

(\*) The Use Defaults option was previously missing but is now present.