

# Pathway RELEASE NOTES

## Enhancements

### 3.10.013



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***Pathway Release 3.10.013***

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# Introduction

This document describes enhancements and new functionality made available in Release 3.1n of the Pathway software.

This Release Notes document is also available for viewing from the Release Notes menu option included in the Help Menu.

## **Included in this document are the following sections:**

### User Guides and Online Help

This includes an overview of how to access Pathway Help (both online and in printable format), as well as a listing of all the Modules included.

### Modules

Each module that has undergone modifications is included in this documentation. The documentation is now contained in three separate documents as follows:

- Infor Pathway Release Notes 3.10.013 Enhancements.pdf
- Infor Pathway Release Notes 3.10.013 Fixes and Software Corrections.pdf
- Infor Pathway Release Notes Summary 3.10.013.xlsx

If there are no details under any of these headings for a particular module, then that module will be omitted entirely.

### InforXtreme Incident Index

This includes a listing of the InforXtreme Incidents addressed in this release of software, in alphabetical order with their associated page number.

### DRN Index

This includes a listing of the Development Requests (DRNs) addressed in this release of software, in numerical order with their associated page number.

### KB Index

This includes a listing of the Knowledge Base Articles (KBs) addressed in this release of software, in numerical order with their associated page number.

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## User Guides and Online Help

All Pathway modules are supported by on-line help text which is accessed by pressing the F1 key within any field on a form. In addition, help text for all modules is also available from the Contents option within the Help Menu. This can be accessed from any form within Pathway.

Complete User Guides based on the Help Text may also be printed in hard copy for each module. To access the PDF versions of the User Guides, the following steps should be performed:

- ❑ The User Guides are stored in PDF format and therefore require that Adobe Reader be available to access them.
- ❑ The User Guide can be viewed or printed, but cannot be modified.
- ❑ Check with your system administrator for instructions on where to find these documents on your system.

The User Guide documents are stored in the following directory path in the following format e.g. ACR.pdf:

e.g.  
XXX \ hlp\ABK.pdf

ABK	(Bookings Management)	CSY	(System)
ACR	(Customer Service)	CTX	(Tax)
CAR	(Accounts Receivable)	CWF	(Workflow)
CAU	(Auditing)	CWP	(Word Processing)
CBT	(Batch Processing)	CWS	(WorkSmart)
CCL	(Calendar)	ESY	(ePathway)
CCP	(Customer Profile)	HowtoUse	(How To Use)
CDC	(PaperClip Attachments)	LAN	(Animals)
CEM	(e-mailing)	LAP	(Applications)
CFI	(General Ledger)	LCN	(Conditions)
CIF	(Core Interface)	LDR	(Debtors)
CIM	(InfoMart)	LER	(Electoral Roll)
CMN	(Menu System)	LIF	(Infringements)
CMO	(Memo)	LIN	(Inspections)
CNA	(Name and Address)	LLC	(Licensing)
COR	(Responsibility)	LPA	(Property Accounting)
CQY	(Query)	LRA	(Rates)
CRC	(Receipting)	LTW	(Trade Waste)
CRF	(References)	LVL	(Valuations)
CRG	(Registers)	LWB	(Water Billing)

# System - Functionality

## Enhancements

### **Office 2019**

InforXtreme Incident:

DRN: 31183

Fix:

KB:

Office 2019 has been certified with Pathway.

# Applications

## Enhancements

### ***Bulk Invoices Print***

InforXtreme Incident: COGC 11600652; SMART AND THICK CLIENT;	DRN: 31050 KB:	Fix:
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#### BULK INVOICE PRINT

An enhancement has been made to the Bulk Invoice Print to allow documents to be sent by e-mail in a PDF format rather than by hard copy print.

### ***Application Search Profile: Showing Check Digit***

InforXtreme Incident: COGC 10943039; SMART CLIENT;	DRN: 30566 KB:	Fix:
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Enhancements have been made to the Smart Client to allow the Check Digit to be shown in the Application Details section of the Application Search Profile form. The Check Digit will be shown, enclosed by brackets, after the Application Key value; for example: 'Application Key - 10048618 (1)'.

The Check Digit will only be shown if the Validate Check Digit system parameter for the Application Class is checked On.

# Debtors

## Enhancements

### **Statement Print**

InforXtreme Incident: COGC  
11613577;  
THICK CLIENT;

DRN: 30988

Fix:

KB:

#### STATEMENT PRINT CONTROL

An enhancement has been made to the Statement Print. It is now possible to produce a "Statements Printed Report" which lists Statements that were printed (or that were extracted for export). This new report will be produced if the new "Statements Printed Report" check box on the control form is turned on. The new report is in the same format as the existing "Statements not Printed Report".

# ePathway System

## Enhancements

### ePathway New User Registration

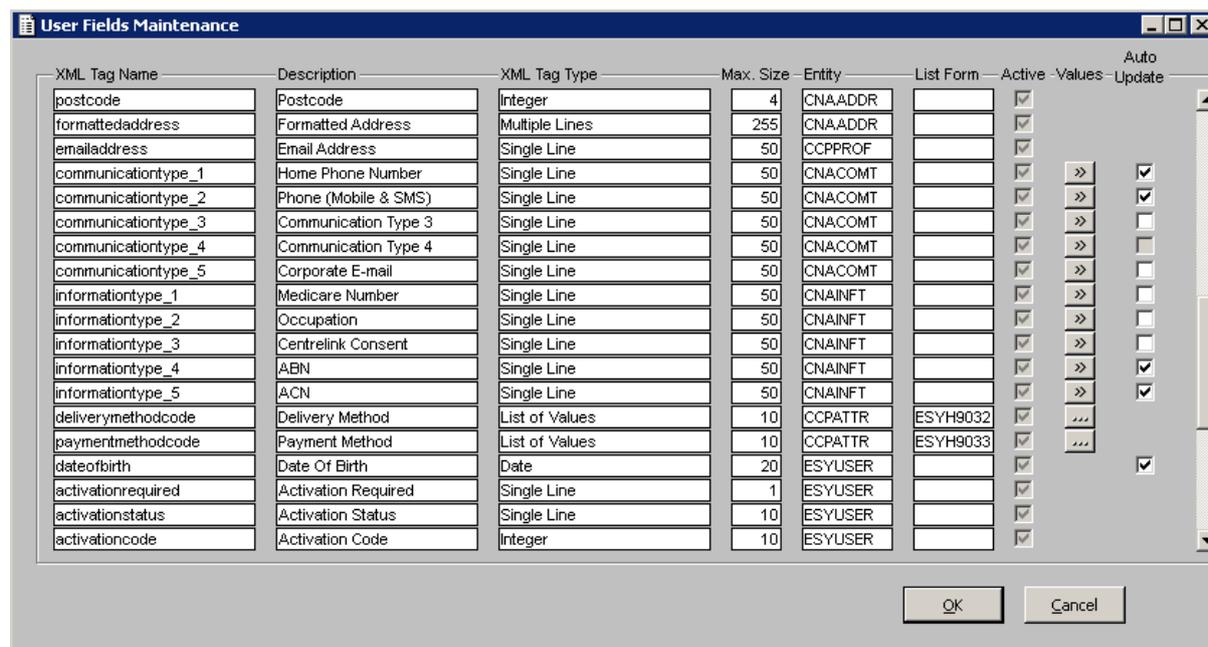
InforXtreme Incident: COGC 11433290;  
 SMART AND THICK CLIENT;  
 DRN: 30937  
 KB:  
 Fix:

#### EPATHWAY NEW REGISTRATION UPDATES

The ePathway new registration details function has been modified to allow Communication and Information Type fields to be Auto Update. The Date of Birth field has also been enabled for Auto Update. This means that the values entered by the newly Registered User will be updated directly to Pathway for those fields but only if they do not already have an existing value. If they do have an existing value it will still be up to the council officer to review the information manually.

#### USER FIELDS MAINTENANCE CHANGES

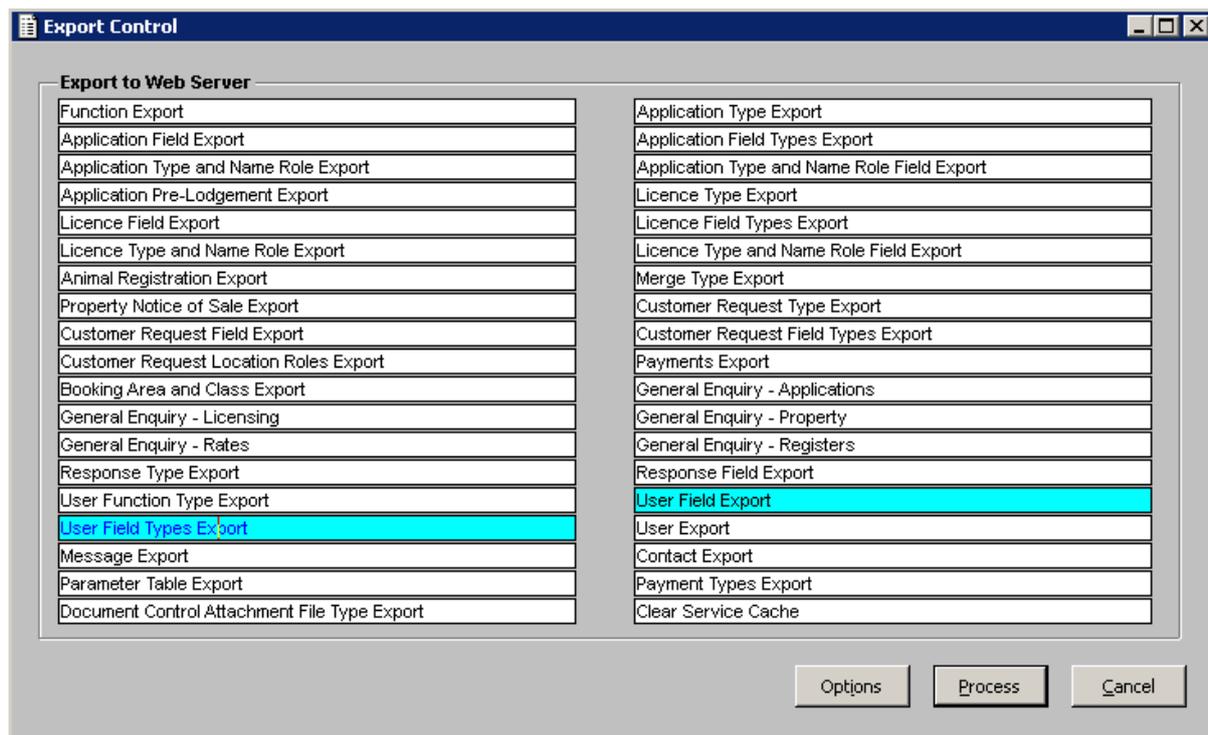
The Auto Update column has been added to the User Fields Maintenance form for Date of Birth and will already be available for the communication type and information type fields as shown below. It will by default be unchecked and thus default to present system behaviour.



System Administration >> ePathway >> System Parameters >> User Field Maintenance

In the example above, the first two communication types, the ABN and ACN information types and the Date of Birth have been set to Auto Update. Thus, if those fields are placed on the ePathway New User form layout, then the system will automatically update their values in Pathway if a new registered user is linked to the customer profile and those fields do not already have a value.

Note: Please remember that if changes are made on the form above, they will require a Web Export before the field changes will be recognised in ePathway.



System Administration >> ePathway >> System Processing >> Web Server Export

NOTE: If a Communication/Information Type has a nominated entry format which is not adhered to for the data to be updated, then the data will also require manual entry.

### **ePathway Security**

InforXtreme Incident: [COGC 11552441](#);

DRN: 31019

Fix:

KB:

### HSTS HEADER ADDED

A change was made to the ePathway web.config file to include the HSTS HTTP header which will increase the security of the application.

### **ePathway Attachment Viewing**

InforXtreme Incident: [PLAY 9122695](#);  
SMART AND THICK CLIENT;

DRN: 29331  
KB: 1673491;

Fix:

### EPATHWAY LARGE ATTACHMENT DOWNLOAD

Previously when viewing a Document or Attachment via ePathway General Enquiry, particularly large files could encounter timeout or out of memory issues on the server. The method of transfer has been altered to transfer the files in configurable chunk sizes to reduce the chances of those issues.

The chunk size is now determined by the Pathway.AttachmentUpload.ChunkSize ePathway System Setting which is described as:

"Size of each data chunk (in MBytes, minimum value of 4) transferred when uploading an attachment file to the client."

We recommend this is not too large or small. Any value below 4 will be treated as 4 and values above 100 will likely encounter timeout or memory limits.

# ePathway Animal Registration

## Enhancements

### ***ePathway Animal Registration***

InforXtreme Incident: LOGA

DRN: 31103

Fix:

7686549;

SMART AND THICK CLIENT;

KB:

### EPATHWAY ANIMAL REGISTRATION DATE OF BIRTH VALIDATION

ePathway Animal Registration no longer allows entry of a future date for the Date of Birth field.

# ePathway Customer Service

## Enhancements

### ***ePathway Customer Request Lodgement***

InforXtreme Incident: COGC

DRN: 30912

Fix:

11423080;

SMART AND THICK CLIENT;

KB:

#### EPATHWAY CUSTOMER REQUEST LODGEMENT DEFAULTING OF PHONE NUMBERS

The ePathway Customer Request entry will now default the Phone Number and Mobile Phone fields from the communication type details of the registered user.

Note that in order for the system to know which communication type field is used for each phone number, it is necessary to ensure that usage has been nominated in Pathway parameters via: Name and Address Register >> Name and Address Parameters >> Communication Type Parameters >> Type Usage.

Note also that when defaulting the Phone Number field, its default is taken from the Home phone number usage type as first priority, and if that has no value it will then load it from the Business usage type.

# ePathway General Enquiry

## Enhancements

### ***ePathway General Enquiry Rates - Direct Debits***

InforXtreme Incident: COGC

DRN: 30938

Fix:

11391365;

SMART AND THICK CLIENT;

KB:

#### EPATHWAY ONLINE DIRECT DEBIT AVAILABLE DAYS OF WEEK

The ePathway General Enquiry Rates online Direct Debit functionality now includes the ability to select which days of the week are available for selection when creating a Weekly or Fortnightly periodic online Direct Debit.

The days of week allowed for selection is now parameterised via: System Administration >> ePathway >> General Enquiry Parameters >> Rates Enquiry Parameters >> Rates Enquiry Parameters >> Direct Debits.

# GIS

## Enhancements

### ***ArcGIS Interface***

InforXtreme Incident:

SMART AND THICK CLIENT;

DRN: 31092

KB:

Fix:

#### ARCGIS DESKTOP 10.6

Pathway now provides a new Extension for the ArcGIS interface that will function with ArcGIS Desktop 10.6 and ArcGIS Desktop 10.6.1. A set-up guide called ArcGIS Desktop 10.6 Setup Guide.doc that contains full set-up instructions is available on request to the helpdesk.

\*\*\* Note that it is highly recommended that you do not install ArcGIS Desktop 10.6 software until you have unregistered the existing interface Extension. Refer to the set-up guide for instructions. \*\*\*

# Licensing

## Enhancements

### ***Bulk Invoices Print***

InforXtreme Incident: COGC 11600652; SMART AND THICK CLIENT;	DRN: 31050 KB:	Fix:
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#### BULK INVOICE PRINT

An enhancement has been made to the Bulk Invoice Print to allow documents to be sent by e-mail in a PDF format rather than by hard copy print.

### ***Licensing Search Profile: Showing Check Digit***

InforXtreme Incident: COGC 10943039; SMART CLIENT;	DRN: 30566 KB:	Fix:
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Enhancements have been made to the Smart Client to allow the Check Digit to be shown in the Licence Details section of the Licensing Search Profile form. The Check Digit will be shown, enclosed by brackets, after the Licence Key value; for example: 'Licence Key - 155608 (3)'.

The Check Digit will only be shown if the Validate Check Digit system parameter for the Licence Class is checked On.

# Rates Accounting

## Enhancements

### Differential Rates for Games Village

InforXtreme Incident: COGC  
12492106;  
SMART CLIENT;

DRN: 31115

Fix: 03107290;

KB:

### Differential Rates Location

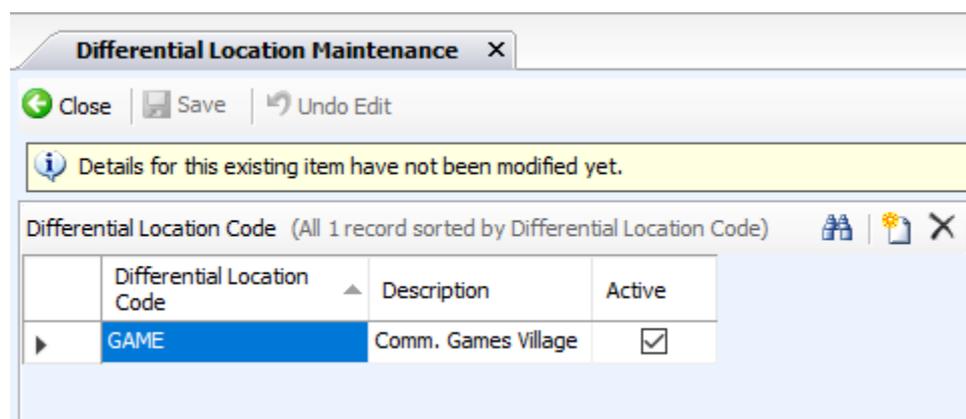
Enhancements have been made to the Rates Accounting module to cater for a Location Code when determining the General Rate Type to be assigned to an assessment.

**Please Note** that any Stored Procedures that use Differential Rates details may need to be changed to cater for the new Differential Location attribute.

The following functions have been created or enhanced to cater for the new Differential Location attribute.

#### Differential Location Maintenance

This new function, located under Rates Accounting>> Parameters, allows the Differential Locations to be defined.



#### Financial Year Maintenance

The Differential Rate Type Matrix Maintenance form has been changed to allow a Differential Location to be nominated.

**Differential Rate Type Matrix Maintenance** x Home

Close Save Undo Edit

Details for this existing item have not been modified yet.

**Financial Year**

Financial Year: 2017/2018  
 Description: 2017/2018 Financial Year  
 Start Date: 1/07/2017  
 End Date: 30/06/2018

Differential Rate Type Matrix (All 52 records)

Rate Type	Differential Rate Code	Differential Location	Active	In a Community Title
COGCCOM4A - City of Gold Coast Commercial 4A	C - Commercial		<input checked="" type="checkbox"/>	<input type="checkbox"/>
COGCCOM4A - City of Gold Coast Commercial 4A	R - Residential	GAME - Comm. Games Village	<input checked="" type="checkbox"/>	<input type="checkbox"/>
COGCCOM4A - City of Gold Coast Commercial 4A	R - Residential		<input checked="" type="checkbox"/>	<input type="checkbox"/>

The 'Copy Differential Rate Type Matrix' functionality has also been enhanced to cater for the Differential Location attribute.

Assessment Differential Rate Type Attribute Maintenance

This form has been enhanced to allow a Differential Location to be nominated.

**Assessment Differential Rate Type Attribute Maintenance** x

Close Save Undo Edit

Details for this existing item have not been modified yet.

**Assessment Details**

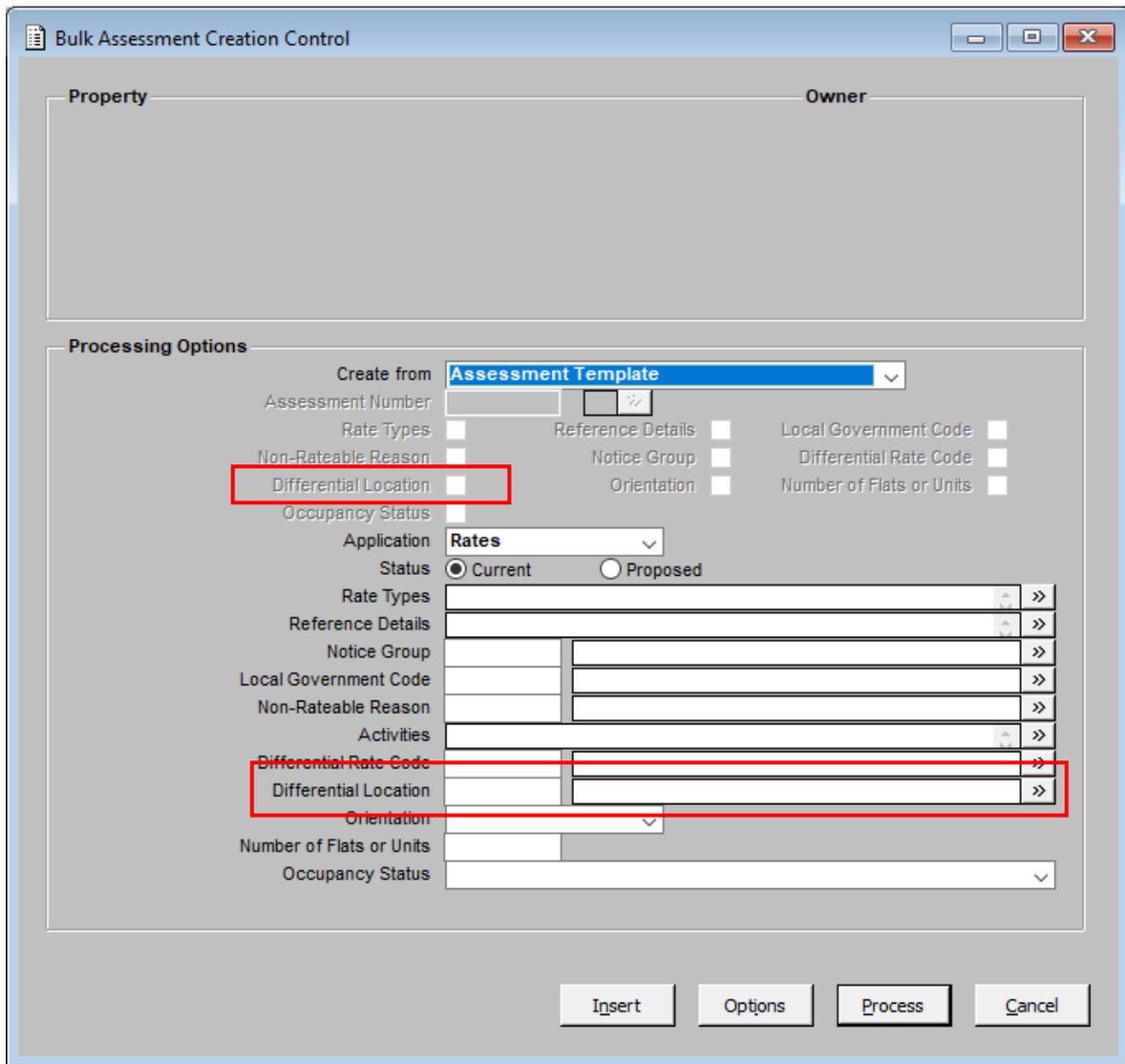
Primary Location: Unit 83/400 Mike Street, EASTWOOD SA 5000 [Current]  
 Assessment Number: 187562 8 [Current]

**Differential Rate Type Attributes**

Differential Rate Code: R Residential  
 Differential Location: GAME Comm. Games Village  
 Community Title: [ ] Description: [ ] Instance Date: [ ]  
 Orientation: Vertical  
 Number of Flats or Units: 100  
 Occupancy Status: Tourist Rental  
 Developer Land Use:   
 Date Effective: 22/01/2019

Bulk Assessment Creation

This function has been enhanced to allow a Differential Location to be nominated.



Bulk Assessment Maintenance

This function has been enhanced to allow a Differential Location to be nominated.

The screenshot shows a software window titled "Bulk Assessment Maintenance Generation Control". It contains several sections for configuring assessment parameters:

- Search Criteria:** Search Method (Entered Assessments), Status (Current), Assessment Range, Reference Type, Reference Range, and Query Result.
- Operation to Perform:** A list of actions including "Update Differential Rates Attributes", which is currently selected.
- Interest Override Dates:** Fields for Current, Current Arrears, and Arrears, each with a "Clear" button.
- Differential Rate Code:** A dropdown menu.
- Differential Location:** A dropdown menu with "GAME" selected, highlighted by a red box. The associated text field contains "Comm. Games Village".
- Other fields:** Rating Period (18/19), Rate Type, Units, Suspend Date, Number of Generations, New/Current/Next Action Dates, New/Current Notice Groups, Local Gov. Code, Orientation, Occupancy Status, and Date Effective.

At the bottom, there are buttons for "Rebate Group", "Activity", "Assessments", "Tracking", "Options", "Process", and "Cancel".

Determining a Differential Rate Type

Enhancements have been made to the Differential Rate Type Verification and VG Number Update (via Supplementary) functions to also use the Assessment Differential Location attribute to determine the General Rate Type that should be used for an Assessment.

**Victorian Fire Services Levy Data Extract Control**

InforXtreme Incident: YARA      DRN: 31189      Fix: 03107288; 03107289;  
 13086680;  
 SMART CLIENT;      KB: 2039507;

VICTORIAN FIRE SERVICES LEVY REPORT MAINTENANCE

Pathway now supports the submission of reports using the TLS 1.2 security protocol, as mandated by the Victorian State Revenue Office.

\*\* PLEASE NOTE \*\*

TLS 1.2 requires .NET Framework 4.5 or greater, so .NET Framework 4.5 (as a minimum) is required to be installed on each client PC from which the Fire Services Levy reports will be submitted.

# Receipting

## Enhancements

### ***Receipt Entry***

InforXtreme Incident: COGC  
11470994;  
SMART CLIENT;

DRN: 30861

Fix:

KB:

### RECEIPT ENTRY

A change has been made to the Receipt Entry form. After a Payment Line which attracts a Merchant Service Fee (MSF) has been added its Amount can no longer be changed. If such a Payment Line is accidentally added with the wrong Payment Amount, the Payment Line can be deleted (this will automatically delete the associated MSF Line) and the Payment for the correct amount can be re-added (this will automatically add a new MSF Line calculated on the correct amount).

# Smart Mobile Core

## Enhancements

### **Smart Mobile Core**

InforXtreme Incident: COGC  
11552449;

DRN: 31020

Fix:

KB:

### UPDATED JQUERY VERSION

Due to some cross-site scripting (XSS) vulnerabilities associated with JQuery 1.11, all Smart Mobile apps have been updated to use JQuery 2.1. JQuery for ePathway has also been updated.

# Smart Mobile Customer Service

## Enhancements

### ***Smart Mobile Customer Requests***

InforXtreme Incident: COGC

DRN: 31000

Fix:

11534591;

SMART AND THICK CLIENT;

KB:

#### SMART MOBILE CUSTOMER REQUEST QUESTIONNAIRE ANSWER DATE/TIME STAMP

Smart Mobile Customer Requests has been altered to ensure that answers created via Questionnaires are stamped with the current date and time. Previously they were all stamped with midnight of the current date.

# Smart Mobile Inspections

## Enhancements

### **Smart Mobile Inspections Questionnaires**

InforXtreme Incident: COGC  
11429991;

DRN: 30939

Fix:

KB:

#### BLANK QUESTIONNAIRES COPIED UNNECESSARILY

When Inspection questionnaire answers are copied from a related inspection it was copying all questionnaires (including empty questionnaires). It now only copies questionnaires if there are answers against them and any blank questionnaires are ignored.

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