Pathway

RELEASE NOTES

Enhancements

3.10.011

infor

Rights to the contents of this document

Feedback

Your suggestions and comments regarding this documentation are highly regarded. Please email or fax any suggestions to your Infor Public Sector office - lghelpdesk@infor.com.

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Pathway Release 3.10.011

Field Code Changed

Table of Contents

Introduction

This document describes enhancements and new functionality made available in Release 3.1n of the Pathway software.

This Release Notes document is also available for viewing from the Release Notes menu option included in the Help Menu.

Included in this document are the following sections:

User Guides and Online Help
This includes an overview of how to access Pathway Help (both online and in printable format), as well as a listing of all the Modules included.

Modules
Each module that has undergone modifications is included in this documentation. The documentation is now contained in three separate documents as follows:

- Infor Pathway Release Notes 3.10.011 Enhancements.pdf
- Infor Pathway Release Notes 3.10.011 Fixes and Software Corrections.pdf

If there are no details under any of these headings for a particular module, then that module will be omitted entirely.

InforXtreme Incident Index
This includes a listing of the InforXtreme Incidents addressed in this release of software, in alphabetical order with their associated page number.

DRN Index
This includes a listing of the Development Requests (DRNs) addressed in this release of software, in numerical order with their associated page number.

KB Index
This includes a listing of the Knowledge Base Articles (KBs) addressed in this release of software, in numerical order with their associated page number.

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User Guides and Online Help

All Pathway modules are supported by on-line help text which is accessed by pressing the F1 key within any field on a form. In addition, help text for all modules is also available from the Contents option within the Help Menu. This can be accessed from any form within Pathway.

Complete User Guides based on the Help Text may also be printed in hard copy for each module. To access the PDF versions of the User Guides, the following steps should be performed:

❑ The User Guides are stored in PDF format and therefore require that Adobe Reader be available to access them.
❑ The User Guide can be viewed or printed, but cannot be modified.
❑ Check with your system administrator for instructions on where to find these documents on your system.

The User Guide documents are stored in the following directory path in the following format e.g. ACR.pdf:

e.g.
XXX \ hlp\ABK.pdf

ABK	(Bookings Management)	CSY	(System)
ACR	(Customer Service)	CTX	(Tax)
CAR	(Accounts Receivable)	CWF	(Workflow)
CAU	(Auditing)	CWP	(Word Processing)
CBT	(Batch Processing)	CWS	(WorkSmart)
CCL	(Calendar)	ESY	(ePathway)
CCP	(Customer Profile)	HowtoUse	(How To Use)
CDC	(PaperClip Attachments)	LAN	(Animals)
CEM	(e-mailing)	LAP	(Applications)
CFI	(General Ledger)	LCN	(Conditions)
CIF	(Core Interface)	LDR	(Debtors)
CIM	(InfoMart)	LER	(Electoral Roll)
CMN	(Menu System)	LIF	(Infringements)
CMO	(Memo)	LIN	(Inspections)
CNA	(Name and Address)	LLC	(Licensing)
COR	(Responsibility)	LPA	(Property Accounting)
CQY	(Query)	LRA	(Rates)
CRC	(Receipting)	LTW	(Trade Waste)
CRF	(References)	LVL	(Valuations)
CRG	(Registers)	LWB	(Water Billing)

Applications

Enhancements

Development Contributions

InforXtreme Incident:	DRN: 30735	Fix: 03107168;
SMART CLIENT;	KB:	

DEVELOPMENT CONTRIBUTIONS (Gold Coast only)

Further enhancements have been made to the development contribution changes previously developed for the City of Gold Coast.

Enhancements have been made to the following areas:
- Offsets
- Contribution Fees
- Property Credits
- Hierarchy
- Indexation

ePathway System

Enhancements

Security Maintenance

InforXtreme Incident:	DRN: 30712	Fix:
	KB:	

REMOVAL OF THE SQL SCRIPTS MENU OPTION

ePathway was allowing an administrator to run Sql Scripts from within ePathway.

The following pages and menu options have therefore been removed from ePathway:
- Support/ExecuteSql/Connect.aspx
- Support/ExecuteSql/ExecuteSql.aspx

Google Maps

InforXtreme Incident: COGC 11105797;	DRN: 30669	Fix:
	KB:	

CENTRING GOOGLE MAPS PINS

Previously, when an address was selected from the Google Maps address search, the pin was not centred.

The pin is now centred in the middle of the screen upon display of map.

Google Maps Search

InforXtreme Incident: COGC 11105825;	DRN: 30670	Fix:
	KB:	

COUNCIL BOUNDARY

ePathway provides Google Maps to facilitate the selection of a property location.

Google Maps may be turned on as an option by an Administrator in Layout->Property Search and adding 'Google Maps Search' as an option for each module that allows for property address search & select.

To complement this Google Maps feature, ePathway now allow for a council boundary to be configured.

This council boundary may be defined (using a polygon) for use in ePathway. When configured, a red line will be displayed showing the boundary of the Council. For example,

Property Search

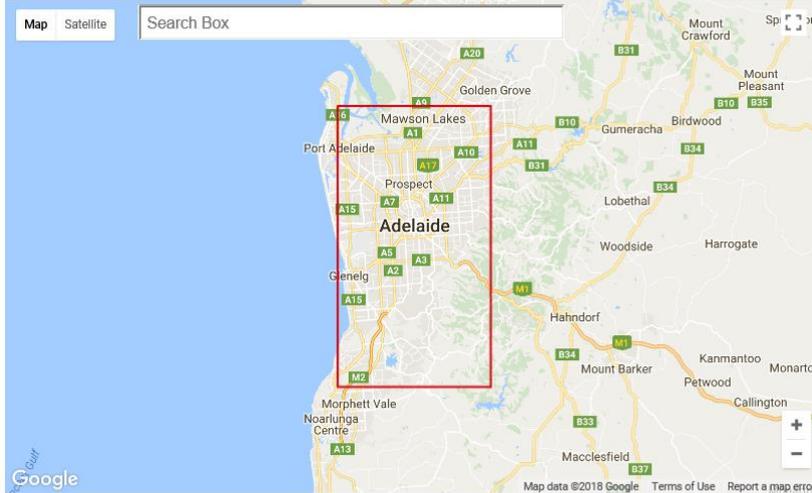You can search for a property by selecting one of the available options below, and then entering some or all of the requested details.

| Address Search | Google Maps Search | Parcel Search |

Search for locations using Google Maps:

Use this option if you wish to search for a property via Google maps. Move the pin to the search location and then click on the search button.


Previous   Search

Sample map

Once defined, the user is not allowed to select a point on the map outside of the Council Area. Only a selection which falls within the Council Area will be accepted.

Google Maps will allow the user to select a property location and ePathway will subsequently validate this selection against the Pathway property data. If a match or multiple matches are found, the properties will be displayed in a list above the maps. For example,
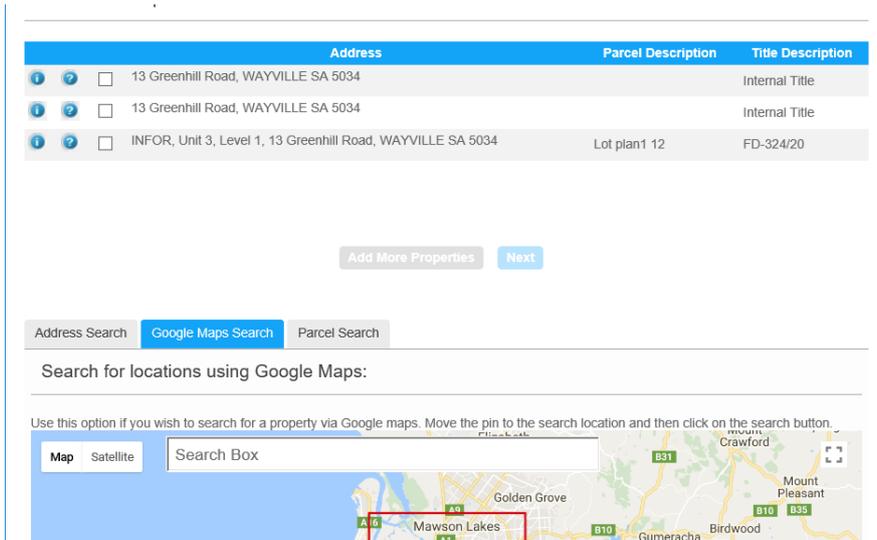
Google Maps Council Boundary Configuration

ePathway allows a council boundary to be defined via a Keyhole Markup Language (KML) file. The KML will contain a polygon definition representing the council region. The CouncilRegion.xml file (i.e. located at \\<webserver>\ePathway\<environment>\Web\CouncilRegion.xml) will need to be configured by Council in order to reflect the relevant council boundary.

A sample of the required 'polygon' structure will already exist in the solution. However once configured and the correct co-ordinates are entered, any comment tags, (i.e. `<!-- Comments -->`) will need to be removed.

More information regarding the KML format can be found at:
https://developers.google.com/kml/documentation/kml_tut

```xml
<?xml version="1.0" encoding="UTF-8"?>
<kml xmlns="http://www.opengis.net/kml/2.2">
  <Placemark>
     <name>Council Region</name>
     <Polygon>
         <extrude>1</extrude>
         <altitudeMode>clampToGround</altitudeMode>
         <tessellate>1</tessellate>
         <outerBoundaryIs>
           <LinearRing>
             <coordinates>

             </coordinates>
           </LinearRing>
         </outerBoundaryIs>
         <innerBoundaryIs>
           <LinearRing>
             <coordinates>

             </coordinates>
           </LinearRing>
         </innerBoundaryIs>
     </Polygon>
  </Placemark>
</kml>
```

CouncilRegion.xml

When a CouncilRegion.xml file is present and contains a valid Council Region polygon, a red line will be displayed showing the boundary of the council.

Attachments

InforXtreme Incident: COGC 11123971;	DRN: 30675	Fix:
	KB:	

REMOVE UPLOADED FILE

An uploaded attachment file was not able to be removed once a user had progressed to the next screen.

Auto User Registration

InforXtreme Incident: COGC 11348753;	DRN: 30946	Fix:
	KB:	

EMAIL CONFIRMATION

There is now a System Setting that allows for 'auto' registered users to receive an email confirmation upon registration.

ePathway Applications

Enhancements

ePathway Application Enquiry

InforXtreme Incident: COGC 11418964;	DRN: 30880	Fix: 03107201;
SMART AND THICK CLIENT;	KB:	

ONE VIEW

The ePathway Application Enquiry (not to be confused with the General Enquiry for Applications) has been altered to now include Applications lodged from other sources such as Pathway itself.

Note: When searching as a Public user, the email address entered will be compared to the Communication Types in order to identify the relevant person/company where they are the Applicant or Owner of the Application.

ePathway General Enquiry

Enhancements

ePathway General Enquiry Rates

InforXtreme Incident: COGC 11391434; COGC 11391323; COGC 11422938; COGC 11401521;	DRN: 30857	Fix: 03107176;
SMART AND THICK CLIENT;	KB:	

EPATHWAY GENERAL ENQUIRY RATES ARRANGEMENT TO PAY AND DIRECT DEBIT ISSUES

Changes were made to address issues reported for Arrangements To Pay and Direct Debits within the ePathway Rates General Enquiry:
* The Direct Debit detail fields 'Last Debit' and 'Next Debit Due' fields were not being populated. These fields now include the appropriate dates.
* Arrangements To Pay creation always showed the Day of Week and Day of Month fields regardless of the Frequency chosen. This has now been changed to only display the appropriate field (Eg. Day of Month if the Frequency is Monthly)
* The '* indicates the field is mandatory' message no longer appears on the Cancel Direct Debit form as it is not applicable.
* For single Rate Payer assessments only, allow online Amend for Direct Debit arrangements added by council via Pathway as well as those created online.

ePathway General Enquiry Document Access

InforXtreme Incident: COGC 11348041;	DRN: 30810	Fix: 03107176;
SMART AND THICK CLIENT;	KB:	

EPATHWAY GENERAL ENQUIRY NOW EXCLUDES DRAFT DOCUMENTS

A change has been made to all ePathway General Enquiry modules to exclude online access to documents that are still in Draft (ie. Not Finalised, which means not Printed or Emailed).

This means only documents generated for Merge Types nominated for online access that have been Printed or Emailed can be viewed via the Attachments/Letters buttons available on the ePathway General Enquiry detail forms. It also means that only finalised documents will be available for online response via Application/Licensing Responses.

ePathway Receipting

Enhancements

Payment Success Screen

InforXtreme Incident: COGC 11077924;	DRN: 30642	Fix:
	KB:	

MSF VALUE LABEL

The field label for 'MSF Value' on the payments success page can now be customised in the Layout -> Text options when logged on as an Administrator.

New Payment

InforXtreme Incident: COGC 11078987;	DRN: 30643	Fix:
	KB:	

MESSAGE DISPLAYED FOR AN INVALID AMOUNT

Previously, inputting an invalid amount in the amount field displayed 'Amount is not a valid Monetary Value. Minimum: __'.

The corrected message now reads as 'Amount is not valid. Minimum: __'

Licence and Applications Payments

InforXtreme Incident: COGC 11053806; SMART AND THICK CLIENT;	DRN: 30782	Fix:
	KB:	

LICENCE AND APPLICATION PAYMENT DESCRIPTION

The Description field on a payment for a Licence or an Application, used to show the licence number or Application number. These now also show licence type or application type respectively.

ePathway Licencing

Enhancements

ePathway Licence Enquiry

InforXtreme Incident: COGC 11418964;	DRN: 30880	Fix: 03107201;
SMART AND THICK CLIENT;	KB:	

ONE VIEW

The ePathway Licence Enquiry (not to be confused with the General Enquiry for Licensing) has been altered to now include Licences lodged from other sources such as Pathway itself.

Note: When searching as a Public user, the email address entered will be compared to the Communication Types in order to identify the relevant person/company where they are the Licensee or Owner of the Licence.

Infringements

Enhancements

Cycle Function Court Update - Queensland only

InforXtreme Incident: COGC 10704139;	DRN: 30351	Fix:
THICK CLIENT;	KB:	

CYCLE FUNCTION COURT UPDATE - QUEENSLAND ONLY

An enhancement has been made to the Court Update process. If the expected status of an Infringement is not the same as the previous status of Court Update then a message will be included in the comment on the report. Also should an Infringement currently be in a Held state, then this also will be on the report as a comment.

Cycle Function - Court Extract

InforXtreme Incident: ACC 9306887; ACC 11109419;	DRN: 29521	Fix: 03107147; 03107178; 03107174;
SMART AND THICK CLIENT;	KB: 1693801;	

CYCLE FUNCTION – COURT EXTRACT

** SOUTH AUSTRALIAN SITES ONLY **

Changes to the Court Extract file format have been mandated by the South Australian Attorney-General's Department.

Certification details have been added to the Header record, and Reminder Notice Date and Enforcement Warning Date have been added to the Offender Details record. Changes have been made to the Infringement Type parameters to control the contents of the new fields.

The new parameters are accessed from the Infringements >> Infringement Parameters >> Infringement Type Parameters menu option.
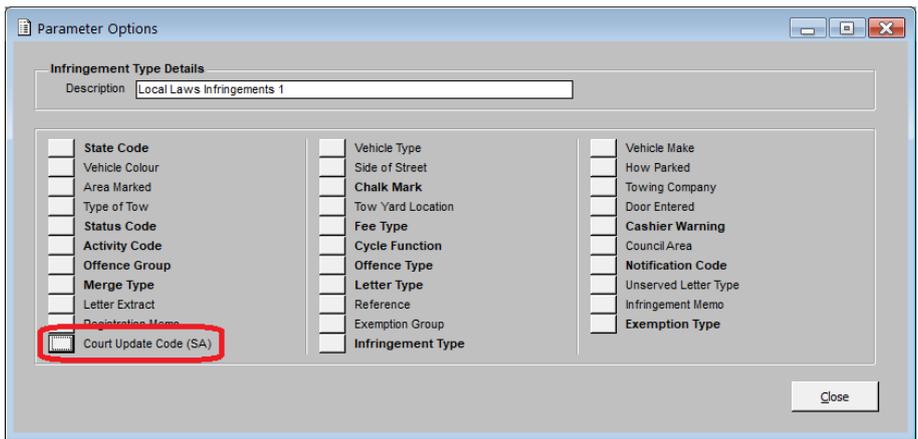

Fig 1: Infringement Type Parameter Options

The new parameters can be found by drilling down via the Court Update Code (SA) option on the Infringement Type Parameter Options form.
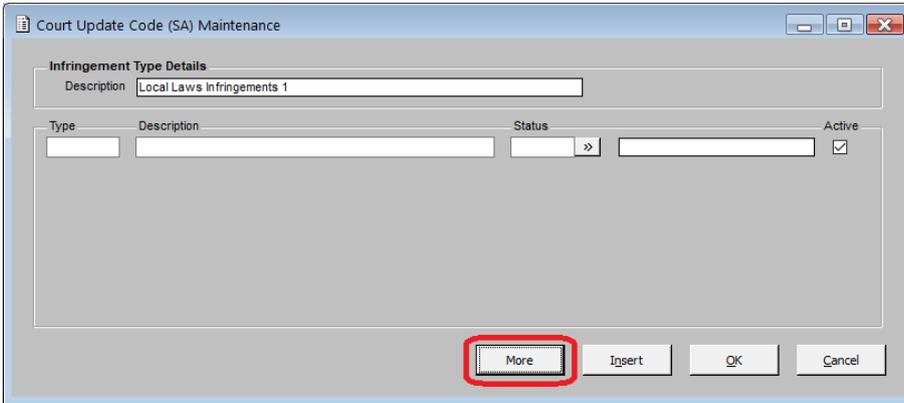

Fig 2: Court Update Code (SA) Maintenance

A new button labelled **More** has been added to the Court Update Code (SA) Maintenance form to allow access to the new Court Extract (SA) Parameter Maintenance form.
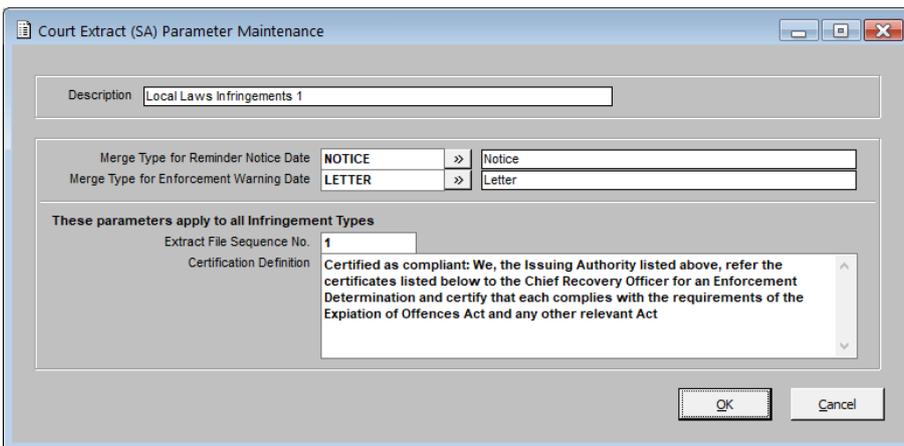

Fig 3: Court Extract (SA) Parameter Maintenance

Two **Merge Types**, one for the Reminder Notice and one for the Enforcement Warning, may optionally be selected. Note that at least one must be selected as either the Reminder Notice Date or the Enforcement Warning Date is mandatory in the Extract file. The date(s) written to the Extract file will be determined from the Ticket's most-recent document for the appropriate Merge Type.

The Merge Types selected on this form apply only to the current Infringement Type, and so may differ between Merge Types.

The following two parameters, **Extract File Sequence No.** and **Certification Definition**, apply across all Merge Types, so changes made on this form for the current Merge Type will be reflected when the form is called while maintaining parameters for all other Merge Types.

The **Extract File Sequence No.** specifies the File Sequence No. that will be written to the Header record when the next Court Extract is run. It will be defaulted to 1 when the form is first run, and so

will need to be updated before running the Court Extract for the first time.   Each run of the Court Extract will cause the value to be automatically incremented by 1.

The text for the **Certification Definition** is prescribed by the Attorney-General's Department, and will be defaulted into the field when the form is first called. The text is user-maintainable to cater for future changes, but any change will result in a warning message which must be responded to before the change is allowed.

Licensing

Enhancements

Food Performance Data Report

InforXtreme Incident: SGIP 11365414; MRSC 11426261; MORE 11433525;	DRN: 30876	Fix: 03107164; 03107190; 03107193;
	KB: 1988498;	

FOOD PERFORMANCE DATA REPORT CONTROL

For improved security TLS 1.2 will now automatically be used when transmitting food safety reports (provided that the Microsoft .NET 4.5 Framework or later is installed).

Rates Accounting

Enhancements

Beneficiary Type

InforXtreme Incident:	DRN: 30738	Fix:
SMART AND THICK CLIENT;	KB:	

BENEFICIARY TYPE

The Rates Accounting module has been updated to reflect the situation that Beneficiary Types are no longer defined in the Rates Accounting module.

Smart Mobile Animal Registration

Enhancements

Animal Details

InforXtreme Incident: COGC 11009868;	DRN: 30608	Fix:
SMART AND THICK CLIENT;	KB:	

FIELDS ADDED TO ANIMAL DETAILS

'External Reference' and 'Notes' are now included in the Animal details when looking at a specific record.

Smart Mobile CityWatch

Enhancements

Google Maps

InforXtreme Incident: COGC 11105797;	DRN: 30669	Fix:
	KB:	

CENTRING GOOGLE MAPS PINS

Previously, when an address was selected from the Google Maps address search, the pin was not centred. The pin is now centred in the middle of the screen.

Smart Mobile Core

Enhancements

### *Smart Mobile Questionnaires*

InforXtreme Incident:	DRN: 30764	Fix:
	KB:	

QUESTIONNAIRE NAVIGATION

Questionnaire Navigation for Inspections and Customer Service has been modified for a better user experience.

To improve the user experience in the situation where a Council has multiple inspection questionnaires (including some optional) a modification has been made to the Questionnaires screen as follows:

1. Allow the user to select a Questionnaire from a dropdown
2. Remove the 'Next' buttons and always display 'Save' and 'Save & Close' buttons.

The Questionnaire screen will appear as follows:
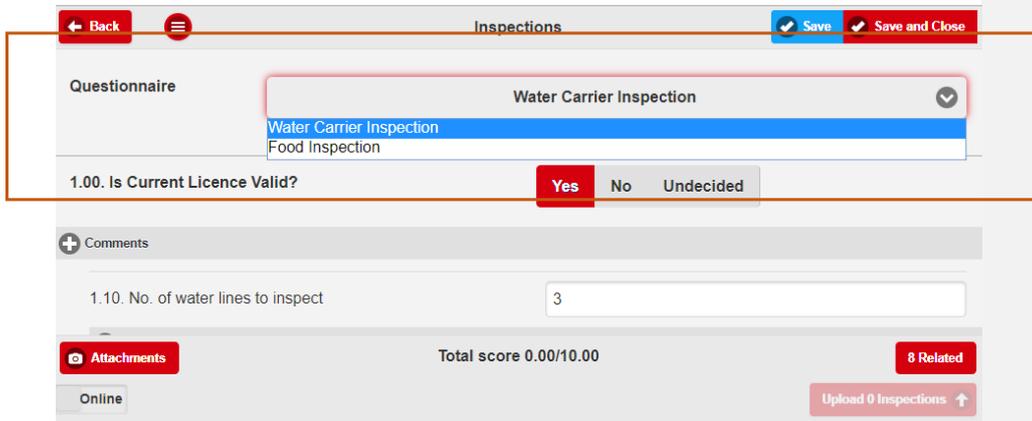
Smart Mobile Customer Service

Enhancements

Customer Service Attachments

InforXtreme Incident:	DRN: 30827 KB:	Fix:

ATTACHMENTS BUTTON TEXT

The attachments button now does not include the number of attachments and just reads as 'Attachments'.

Smart Mobile Inspections

Enhancements

Smart Mobile Inspections Officer List

InforXtreme Incident: WOLL 10917447;	DRN: 30613	Fix:
	KB: 1949545;	

AUTHORISED USERS

Smart Mobile Inspections has an Inspection Preference of "Authorised Users". This was not filtering the list of available Officers (i.e. resticting to Authorised Users only) for all Inspection modules.

DRN Index

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