

Pathway

RELEASE NOTES

Enhancements

3.10.010

The Infor logo, consisting of the word "infor" in a white, lowercase, sans-serif font, centered within a solid red square.

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Pathway Release 3.10.010

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Introduction

This document describes enhancements and new functionality made available in Release 3.1n of the Pathway software.

This Release Notes document is also available for viewing from the Release Notes menu option included in the Help Menu.

Included in this document are the following sections:

User Guides and Online Help

This includes an overview of how to access Pathway Help (both online and in printable format), as well as a listing of all the Modules included.

Modules

Each module that has undergone modifications is included in this documentation. The documentation is now contained in three separate documents as follows:

- Infor Pathway Release Notes 3.10.010 Enhancements.pdf
- Infor Pathway Release Notes 3.10.010 Fixes and Software Corrections.pdf

If there are no details under any of these headings for a particular module, then that module will be omitted entirely.

InforXtreme Incident Index

This includes a listing of the InforXtreme Incidents addressed in this release of software, in alphabetical order with their associated page number.

DRN Index

This includes a listing of the Development Requests (DRNs) addressed in this release of software, in numerical order with their associated page number.

KB Index

This includes a listing of the Knowledge Base Articles (KBs) addressed in this release of software, in numerical order with their associated page number.

User Guides and Online Help

All Pathway modules are supported by on-line help text which is accessed by pressing the F1 key within any field on a form. In addition, help text for all modules is also available from the Contents option within the Help Menu. This can be accessed from any form within Pathway.

Complete User Guides based on the Help Text may also be printed in hard copy for each module. To access the PDF versions of the User Guides, the following steps should be performed:

- ❑ The User Guides are stored in PDF format and therefore require that Adobe Reader be available to access them.
- ❑ The User Guide can be viewed or printed, but cannot be modified.
- ❑ Check with your system administrator for instructions on where to find these documents on your system.

The User Guide documents are stored in the following directory path in the following format e.g. ACR.pdf:

e.g.
XXX \ hlp\ABK.pdf

ABK	(Bookings Management)	CSY	(System)
ACR	(Customer Service)	CTX	(Tax)
CAR	(Accounts Receivable)	CWF	(Workflow)
CAU	(Auditing)	CWP	(Word Processing)
CBT	(Batch Processing)	CWS	(WorkSmart)
CCL	(Calendar)	ESY	(ePathway)
CCP	(Customer Profile)	HowtoUse	(How To Use)
CDC	(PaperClip Attachments)	LAN	(Animals)
CEM	(e-mailing)	LAP	(Applications)
CFI	(General Ledger)	LCN	(Conditions)
CIF	(Core Interface)	LDR	(Debtors)
CIM	(InfoMart)	LER	(Electoral Roll)
CMN	(Menu System)	LIF	(Infringements)
CMO	(Memo)	LIN	(Inspections)
CNA	(Name and Address)	LLC	(Licensing)
COR	(Responsibility)	LPA	(Property Accounting)
CQY	(Query)	LRA	(Rates)
CRC	(Receipting)	LTW	(Trade Waste)
CRF	(References)	LVL	(Valuations)
CRG	(Registers)	LWB	(Water Billing)

System - Functionality

Enhancements

External Web Services - CreateAttachment Method

InforXtreme Incident: PARA
10986563;

DRN: 30538

Fix:

SMART AND THICK CLIENT;

KB:

CREATE APPLICATION/LICENSING ATTACHMENT

Enhancements have been made to the Pathway External Web Services to allow create attachments for Application and Licensing. Please refer to Pathway External Web Services SDK's CreateAttachment method section for more details.

System

InforXtreme Incident: COGC;

DRN: 30541

Fix:

SMART AND THICK;

KB:

PASSWORD POLICIES

Additional password policies can now be enforced using the following options in the 'System Administration >> Menu >> Parameter Maintenance' menu option.

Password Length

The minimum allowed length of passwords is determined by the number entered in the 'The password must be at least' field. After upgrading to 3.10.010 this is initially zero, meaning that any length password is allowed (as was the case at 3.10.009). Changing this, for example, to a value of 8 means that when users next change their password they will be forced to specify a new password of at least 8 characters.

Password Complexity

If the 'Enforce password complexity requirements' checkbox is ticked then the following password rules will be enforced when users next change their password (and note that after upgrading to 3.10.010 this checkbox is initially unticked, meaning that the following password rules will not be enforced, which is the same behaviour as at 3.10.009):

1. The password must not be any common dictionary words (such as 'password' or 'computer') or commonly known passwords (such as '12345678' or 'letmein')
2. The password must contain characters from at least three of the following four categories:
 - a) Uppercase letters (A through Z)
 - b) Lowercase letters (a through z)
 - c) Digits (0 through 9)
 - d) Non-alphanumeric characters (such as !, # and .)

Animal Registration

Enhancements

Animal Refunds

InforXtreme Incident: DRN: 30501 Fix:
 SMART AND THICK CLIENT; KB:

ANIMAL REFUNDS

The Pathway Refunds module now incorporates a facility to enter refund transactions for the Animals module, in line with other modules supported by Pathway Refunds. “Animal Control” is available for selection from the Refunds >> Refund Transaction Entry menu option, an animal reference can be specified in Refund Record Selection, and an animal owner or other name can be specified via Refund Name Selection. This then activates the Registration Fee Refund Maintenance form, which displays the payments available for refund:

Registration Fee Refund Maintenance

Animal Reference: 4800
 Animal Name: Smokey
 Animal Type: C Cat

Date	Receipt	Registration Period	Amount	Refund
07-Jul-2016	1234587341	2016 (01-Jul-2016 - 30-Jun-2017)	88.00	
10-Jul-2017	1234923524	2017 (01-Jul-2017 - 30-Jun-2018)	98.50	38.50

Comments

Continue Quit

Figure 1. Thick client Registration Fee Refund Maintenance, accessible from the Refund Transaction Entry menu option.

Refund amounts can be specified against any or all payments, and a comment must be entered. Selecting *Continue* on this form then finalises the creation of the refund, which is subsequently accessible via Refund Transaction Enquiry and other options. Appropriate General Ledger transactions are also written out.

Within the Refunds option in Animal Maintenance in the smart client, the Registration Fee Refund Selection form now includes a refund grid column indicating whether a refund was entered “externally” (via the Refunds module):

Home **Registration Fee Refund Selection** X

Close Search Continue Clear New Modify

Ready.

Animal Details

Animal Reference: 4800 Smokey

Property Location: 32 Surrey Drive, Eastwood SA 5063

Refund (All 7 records)

Date	Formatted Name	Formatted Address	Comment	External	Refund Amount	Reversed
12/07/2017	Frazer Dibben	32 Surrey Drive Eastwood SA 5063	Overpayment.	<input type="checkbox"/>	38.50	14/07/2017
18/01/2018	Chanda Dibben		Original overpayment stands.	<input checked="" type="checkbox"/>	38.50	

Figure 2. Smart client Registration Fee Refund Selection form, accessible from the Refunds option in Animal Maintenance, showing new *External* column.

There is no address information displayed for these external refunds. When the *Modify* button is selected for an external refund, the Registration Fee Refund Maintenance form is displayed with an informational message indicating that maintenance can only be carried out using the Pathway Refunds module.

Home **Registration Fee Refund Maintenance** X

Close Save Undo Edit

This refund was created externally, and maintenance can only be carried out using the Pathway Refunds module.

Animal Details

Animal Reference: 4800 Smokey

Property Location: 32 Surrey Drive, Eastwood SA 5063

Refund Details

Date: 18/01/2018 Refund Amount: 38.50

Name: Chanda Dibben

Comment: Original overpayment stands.

External:

Allocation Details (All 2 records)

Date	Receipt	Recipient Name	Address	Registration Period	Refund
14/07/2017	1234587488	Frazer Dibben	32 Surrey Drive, Eastwood SA 5063	2017 (01-Jul-2017 - 30-Jun-2018)	38.50

Figure 3. Smart client Registration Fee Refund Maintenance form showing an external refund informational message and the new external refund indicator.

There is also a checkbox on this form indicating whether the refund is external. The *Reversal* option is not available for external refunds unless a reversal has already been carried out via the Pathway Refunds module, in which case the reversal details can be viewed through Registration Fee Refund Reversal Enquiry.

Beneficiary enhancements

InforXtreme Incident: BEND
7707271;

DRN: 29586

Fix:

SMART AND THICK CLIENT;

KB:

BENEFICIARY ENHANCEMENTS

New functionality has been provided to allow Animal Owners who are eligible beneficiaries to have their details sent to Centrelink for checking to determine if they are still eligible for a reduction in animal fees. This functionality is only available in the Smart Client and is only for sites that have their beneficiary details stored in the Name and Address module.

To allow this to occur two new menu options have been added to the Animal Registration>> Animal Batch menu path:

- Centrelink Validation File Generation
- Centrelink Validation Matching Report

Centrelink Validation File Generation

This new function allows Animal Owners who are eligible beneficiaries, to have their details loaded to a file that can be sent to Centrelink for checking to determine if they are still eligible for a reduction in animal fees.

The following form is shown when this menu option is selected:

Beneficiary Type	Description
CNTRLNK	Centrelink
VET	Veteran Affairs

At least one Beneficiary Type need to be selected, as only beneficiaries of the selected Beneficiary Types will be processed. Only Beneficiary Types that have an Authority of 'Centrelink' or 'Dept. of Veteran Affairs' will be able to be chosen.

The function can be run in Report Only mode or Update and Report. One report is produced, being the 'Centrelink Validation File Generation Exception Report'. This report only reports on one error situation – see more details below.

To create a file for sending to Centrelink, run this function in Update and Report mode nominating the file location in the Export File Path field.

This function requires that Centrelink details be nominated in the Beneficiary Parameters within the Name and Address module:

Home **Beneficiary Parameter Maintenance** x

Close Save Undo Edit

Details for this existing item have not been modified yet.

Beneficiary Parameters

Beneficiary Terminology Beneficiary

Rebate Legislation Group Queensland

Centrelink User Id council33

Centrelink DTD Version 003

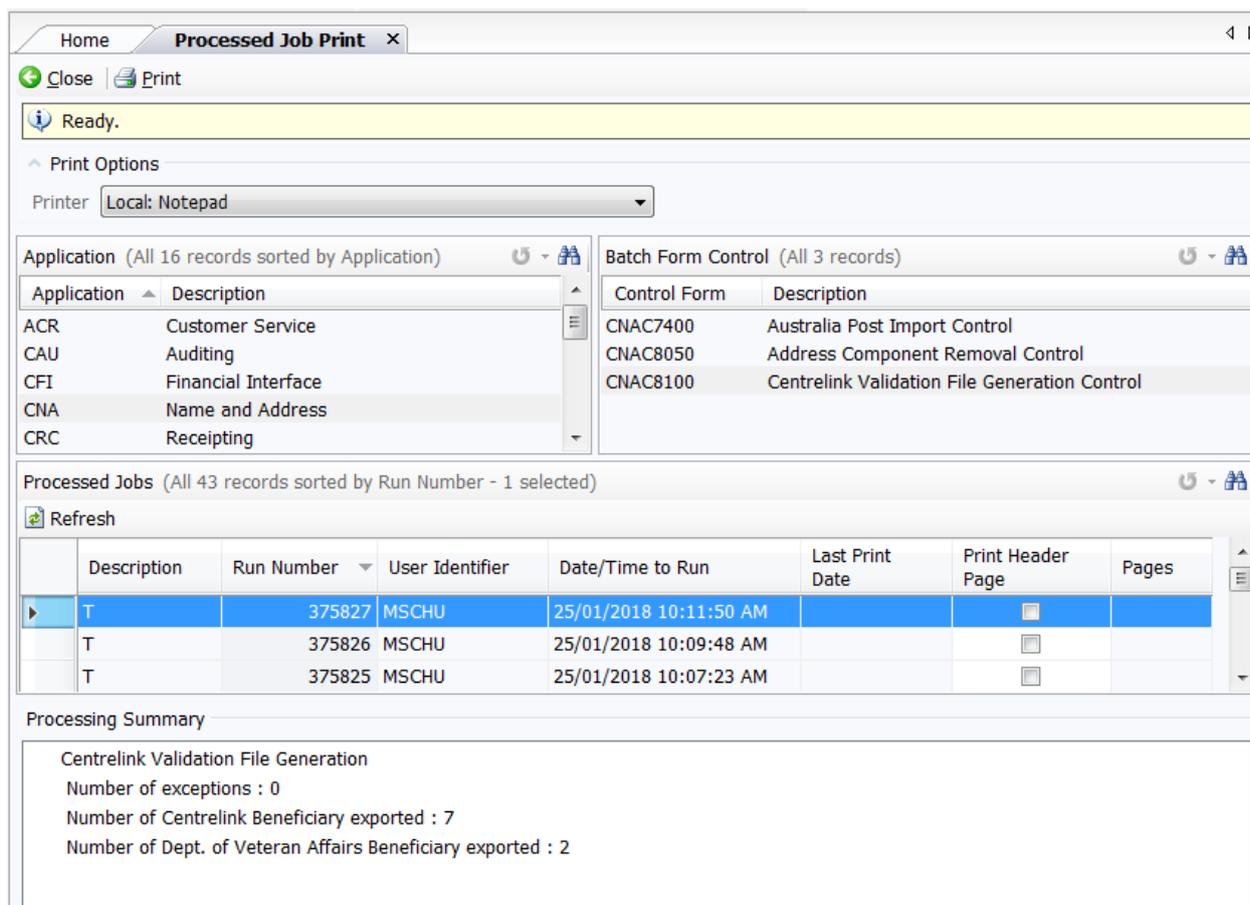
Council ABN 00000000005

When run, this function will process all the current Animal Owner name roles in Pathway. For each of these the function will only process owners that are:

- a) currently a beneficiary of a selected Beneficiary Type
- b) are eligible for State Government Rebates
- c) have an 'alive' animal. An animal will be considered as 'alive' if its Status is one that has its Renewal/Receipting flag checked On.

When processing Centrelink beneficiaries this function attempts to determine a Postcode. Firstly, if the animal owner is a beneficiary on a Rates, Water or Special Rates and Charges assessment then the assessment's primary property's postcode will be used. If this is not the case, then the postcode is determined from animal(s) owned by the beneficiary; the postcode of the animal's first current property location will be used. If multiple postcodes are determined for a Centrelink beneficiary who owns multiple animals who are in locations having different postcodes, then an exception message is printed.

Summary details are advised in the Processing Summary section on the Processed Job Print form:

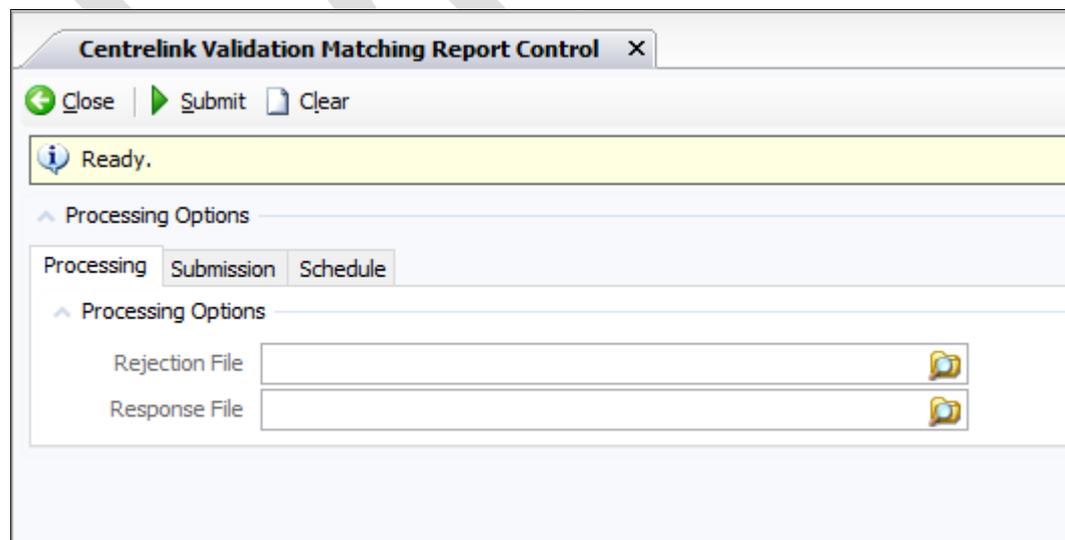


The file that is created is to be manually sent to Centrelink in the normal manner.

Centrelink Validation Matching Report

This new function allows the files sent from Centrelink back to council to be processed. This function will produce reports allowing Council to update the beneficiaries who Centrelink advises are no longer eligible.

The following form is shown when this menu option is selected:



The form allows the user to nominate the following:

- The location of the Response file sent from Centrelink.
- The location of the Rejection file sent from Centrelink.

At least one file location must be nominated.

Processing:

At the start of processing the Response and Rejection files a check is done to see if the file being processed contains details of animal owners. This will ensure that the files being processed are the files containing details of the Animal Owners, and not the details for Rates Assessments. This will be done by checking the file's first set of data for a person to see if its 'id' data item contains 'LAN' in the first three positions. If it does not, an exception message will be printed and the file will not be processed.

The way in which the 'matching' and 'eligibility' states printed on the reports are determined from the details supplied in the files is the same as the existing Rates Rebate Matching Report function which processes the Response and Rejection files received from Centrelink containing details of Rates Beneficiaries.

Centrelink Validation Matching Rejection Report

This report is like the existing Rates Rebate Matching Exception Report. It reports Beneficiaries that could not be processed because Centrelink deemed that the data supplied in the request file was invalid.

Form: CNARS110 User: SCAADMIN		Development Environment Centrelink Validation Matching Rejection Report Development Test - Large		Page: 2 30-Jan-2018 10:04:01
Name Key	Beneficiary Number	Beneficiary Name	Postcode	
CENTRELINK				
397	100488051L	Black	9001	
16905	400565986L	Jones	9005	
420	400809189S	Wilson	9002	
505	QSS06890	Simpson	9003	
19571	QSS06890A	Smith	9004	
Total:			5	
Form: CNARS110 User: SCAADMIN		Development Environment Centrelink Validation Matching Rejection Report Development Test - Large		Page: 3 30-Jan-2018 10:04:01
Name Key	Beneficiary Number	Beneficiary Name		
DEPARTMENT OF VETERANS' AFFAIRS				
21526	7866443p	White, John		
Total:			1	

Centrelink Validation Matching Detail Report

This report is similar to the existing Rates Rebate Matching Exception Report. It reports Beneficiaries that (a) did not fully match the details supplied to Centrelink, and/or (b) were not determined to be eligible for the State Government Rebate.

It lists these Beneficiaries by Authority (Centrelink or Department of Veterans' Affairs) and then by Matching Status and Eligibility Status combination (e.g. "Full Match – Not Eligible").

Form: CNARS110 User: THOLTON		Development Environment Centrelink Validation Matching Detail Report Development Test			Page: 2 29-Jan-2018 15:27:22	
Message	Name Key	Beneficiary Number	Beneficiary Name	Postcode	Deceased	
CENTRELINK						
Full Match - Not Eligible	443	400001021X	Flintstone, Pebbles	1021		
	510	400001061X	Bloggs, Joe	1061	Deceased	
Full Match - Unable to Confirm	16948	400001022X	Mainland, John	1022		
Full Match - Unknown Eligibility code - X	465	400001023X	Man, Banana	1023		
Match on Number and Name - No match on Postcode - Eligibility Confirmed	16681	400001072X	Man, Banana	1072		
	16682	400001073X	Churchill, Winston	1073		
Deceased	510	400001061X	Bloggs, Joe	1061	Deceased	
Deceased:		1		Total:		6

On this report deceased records are listed twice – once under their Matching Status and Eligibility Status combination, and once under “Deceased”. They are only counted once in the totals.

Centrelink Validation Matching Summary Report

This report shows a summary of counts by Authority and by Matching Status and Eligibility Status combination.

Unlike the Detail Report it also includes Beneficiaries that (a) did fully match the details supplied to Centrelink, and (b) were determined to be eligible for the State Government Rebate (i.e. “Full Match – Eligibility Confirmed”).

Form: CNARS111 User: THOLTON		Development Environment Centrelink Validation Matching Summary Report Development Test			Page: 2 29-Jan-2018 15:27:22	
CENTRELINK				Deceased	Total	
Full Match - Eligibility Confirmed:				0	7	
Full Match - Not Eligible:				1	2	
Full Match - Unable to Confirm:				0	1	
Full Match - Unknown Eligibility code:				0	1	
Match on Number and Name - No match on Postcode - Eligibility Confirmed:				0	3	
Match on Number and Postcode - Eligibility Confirmed:				0	1	
Match on Number only - No match on Postcode - Eligibility Confirmed:				0	4	
No match - Eligibility Confirmed:				0	1	
Centrelink organisational record problem - Code 5 - Eligibility Confirmed:				0	1	
Centrelink application processing error - Code 7 - Eligibility Confirmed:				0	1	
Unable to confirm - Eligibility Confirmed:				0	1	
Unknown Match code - Eligibility Confirmed:				0	1	
Total Number of Records Processed:				1	24	

On this report deceased record counts are only listed in the Deceased column.

Centrelink Validation Matching Action Report

This report lists details of Beneficiaries whose current eligibility in Pathway differs from the eligibility determined from the Centrelink Response file. This report can be used to manually update the Beneficiary’s eligibility and update the Animal details so that the correct fee is charged in the future. Situations where the eligibility does not differ are not reported.

This report lists Beneficiaries by Authority and then by Matching Status and Eligibility Status combination and then by current Beneficiary eligibility as recorded in Pathway.

Form: CNAR8110 User: THOLION		Development Environment Centrelink Validation Matching Action Report Development Test		Page: 3 29-Jan-2018 15:27:22
Message	Name Key	Beneficiary Number	Beneficiary Name	Deceased
DEPARTMENT OF VETERANS' AFFAIRS				
Full Match - Not Eligible				
Current Eligibility: Eligible				
	2511	QAA001077	Cook, Joseph	
	16666	QAA001052	Smith, Ann	Deceased
	511	QAA001062	Brown, Robert	
Deceased				
Current Eligibility: Eligible				
	16666	QAA001052	Smith, Ann	Deceased
Deceased:		1	Total:	3

On this report deceased records are listed twice – once under their Matching Status and Eligibility Status combination, and once under “Deceased”. They are only counted once in the totals.

Centrelink Validation Matching Action Summary Report

This report shows a summary of counts by Authority, Matching Status and Eligibility Status combination, and current Pathway eligibility.

Unlike the Detail Report it also includes Beneficiaries that do not require action because their current Pathway eligibility matches the result determined from Centrelink.

Form: CNAR8110 User: THOLION		Development Environment Centrelink Validation Matching Action Summary Report Development Test		Page: 2 29-Jan-2018 15:27:22
CENTRELINK			Deceased	Total
Full Match - Not Eligible				
Current Eligibility: Eligible				
			2	21
Current Eligibility: Not Eligible				
			0	1
Match on Number and Name - No match on Postcode - Eligibility Confirmed				
Current Eligibility: Eligible				
			0	5
Current Eligibility: Not Eligible				
			0	0
Total Number of Records Processed				
Current Eligibility: Eligible				
			2	26
Current Eligibility: Not Eligible				
			0	1

On this report deceased record counts are only listed in the Deceased column.

User Actioning

After the file received back from Centrelink is processed using the Centrelink Validation Matching Report function, the appropriate sections in the Centrelink Validation Matching Action Report should be checked by a user who is to examine each reported person's situation in Pathway and take the appropriate action. It might be that only the sections that advise that eligibility has been lost are examined; one example of this is the 'Current Eligibility: Eligible' section in the 'Full Match – Not Eligible' section. This set of details advises the beneficiaries who currently are eligible but should now not be eligible.

Continuing this example, each beneficiary in the appropriate sections are to be checked by using the Name Key to find the person using the Name and Address Maintenance option. The new Beneficiary option can then be chosen to show the Beneficiary details of that person, as well as the relevant roles that person has (see screenshot below). If the person is only an Animal Owner then a) that person should be updated by adding a new Name Beneficiary History record which is to have its State

Eligible flag unchecked, and b) each Animal Owner role in the Role Type Summary section should be detailed into and the Animal details updated so that the full fee will be charged in the future.

Beneficiary Maintenance x
◀ ▶

Close | Save | Undo Edit

Details for this existing item have not been modified yet.

Name Details

Formatted Name

Formatted Address

Name Beneficiary History (All 1 record sorted by Effective Date)

Effective Date	Eligible	Beneficiary Type	Number	Note
15/03/2017	<input checked="" type="checkbox"/>	CNTRLNK - Centrelink	B9871234	

Role Type Summary (All 2 records sorted by Application, Role Type, Status)

Details Add as Beneficiary

Application	Role Type	Status	Role Information	Is Beneficiary
Animal Control	Owner	Current	Reference: 4839, Name: Casper, Disc: , Period: , Type: Dogs	
Rates Accounting	Ratepayer	Current	18616 (7) - Current Unit 77/400 Mike Street, EASTWOOD SA 5000 (Rates)	<input checked="" type="checkbox"/>

DRAFT

Document Management

Enhancements

HPRM (Trim Context) Integration

InforXtreme Incident: HORN DRN: 30544 Fix: 03107121; 03107089;
 10277001;
 SMART AND THICK CLIENT; KB:

PATHWAY / TRIM * NAMES INTEGRATION

The Pathway / TRIM names integration has been enhanced to set the Location Type property of the TRIM Location based on the Name Type (Person or Company) of the associated Pathway Name selected.

This functionality is optional and controlled by a new parameter ‘Set Location Type’ available on the Document Management Module Maintenance form (accessed via the System Administration >> Integration >> Document Management Parameters >> Document Management Product Parameters menu option and selecting ‘TRIMCO’).

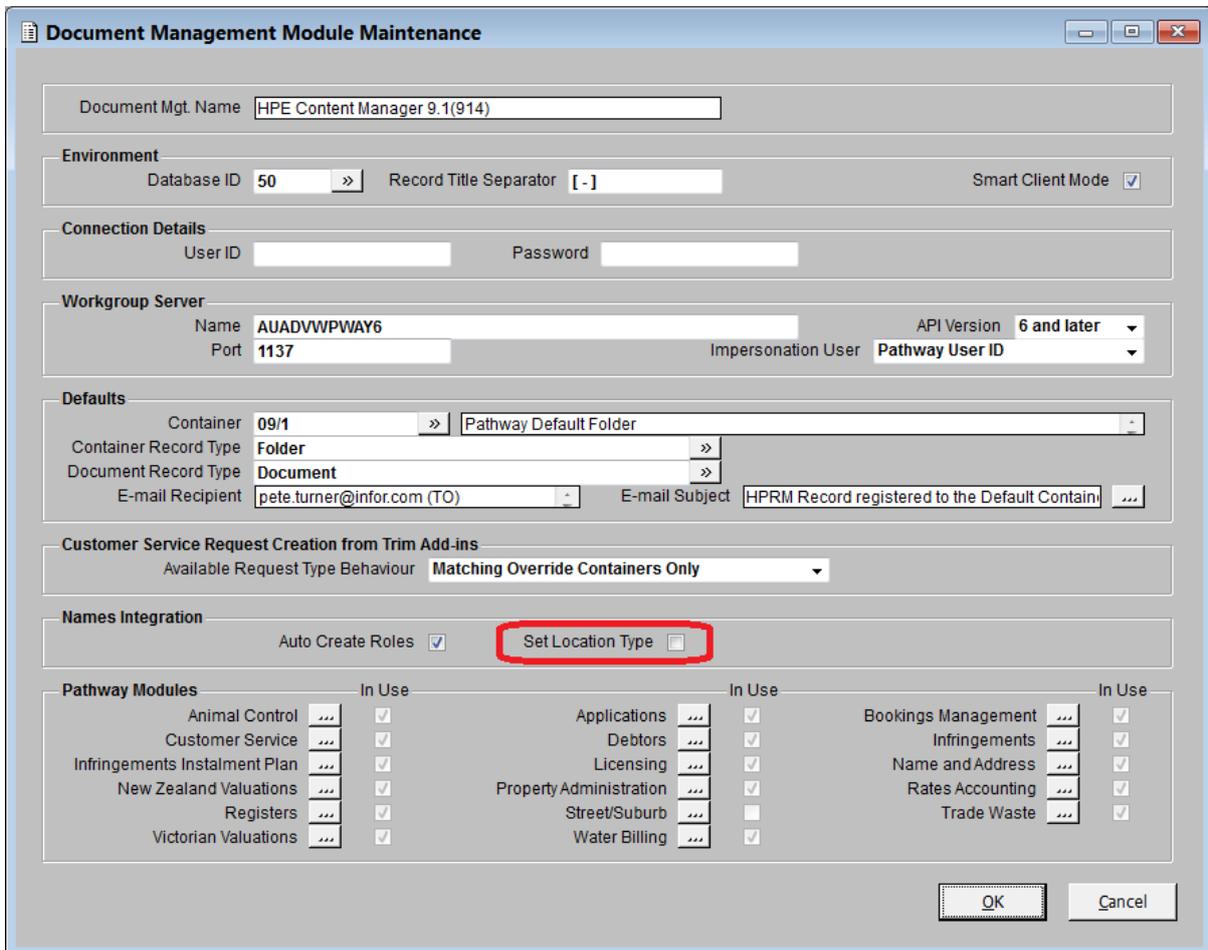


Fig. 1 Document Management Module Maintenance

The new 'Set Location Type' parameter is only relevant if the 'Auto Create Roles' parameter is checked ON. If the 'Auto Create Roles' parameter is checked OFF, TRIM Locations are not created for Names created in Pathway. The 'Set Location Type' parameter will be dimmed if the 'Auto Create Roles' parameter is checked OFF.

For customers who use the Kapish TRIM integration add-on in conjunction with TRIM, there is a corresponding feature in the configuration tool for the add-on (min. v2.00.1032). The new Pathway 'Set Location Type' parameter and the corresponding Kapish add-on parameter should match so the results are consistent when names integration is triggered from either product.

If the Pathway Name is a Company Name and the new 'Set Location Type' parameter is checked ON, Pathway will set the TRIM Location Type property to 1 (1=Organisation). If the Pathway Name is a Personal Name or the new 'Set Location Type' parameter is checked OFF, Pathway will set the TRIM Location Type property to 4 (4=Person).

Whether or not the Kapish add-on is in use, if the 'Set Location Type' parameter is checked OFF, the Names Integration will operate as it did prior to this change, with the Location Type property always being set to 4 (Person) for both Pathway Company Names and Personal Names. Customers who do not wish to use this new feature should therefore leave the 'Set Location Type' parameter checked OFF (default).

ePathway System

Enhancements

ePathway Payment Gateways

InforXtreme Incident:	DRN: 30628	Fix:
	KB:	

TLS SECURITY

The Advam Host Payment Gateway is moving to TLS1.1/TLS1.2 security protocols and as such, ePathway's code had to be reviewed and adapted to allow for this.

ePathway Html Email Format

InforXtreme Incident: SALS 10721065;	DRN: 30467	Fix:
SMART AND THICK CLIENT;	KB:	

EPATHWAY HTML EMAILS NOW USE TABULAR FORMAT

OVERVIEW

The ePathway Customer Request Email layout is now also used for Smart Mobile CityWatch Customer Request Emails. As part of this change, all the existing HTML Email formats for each ePathway module now use a tabular format for the header, field, role and location details with associated CSS Style names.

Councils that use a HTML Email layout for ePathway should ensure that the resulting layout suits expectations and should also be aware that some of what would be considered header details for the email in Text format for ePathway Customer Requests was being omitted from the HTML layout and is now included.

MODULES THAT USE HTML EMAIL

The following modules in ePathway allow the option for councils to define a HTML email format and therefore benefit from the new tabular format and should be reviewed.

- Animal Registration
- Application Lodgement
- Application Responses
- *Arrangements to Pay
- ** Bookings
- Customer Requests

- *Direct Debits
- Licensing Lodgement
- Licensing Responses
- User Registration

Note:

*Arrangements to Pay and Direct Debits emails already used a tabular format which is unchanged.

** Bookings was also modified to support HTML email format in this release.

CUSTOMER REQUEST HTML EMAIL HEADER PLACE HOLDER

The HeaderPlaceholder is now available for the ePathway Customer Request HTML Layout.

Text

This page allows you to define text for the selected module/type.

* HTML email formatting requires ePathway to be running in Web Services communication mode
 ** Available Placeholders can be inserted into the HTML body simply by double-clicking the placeholder and dragging the highlighted text to the desired position in the HTML

Customer Service Type Dog Attack

Email Format

HTML

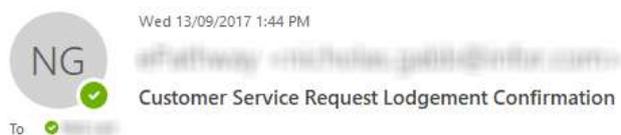
HTML Email

```
<body>
Your Dog Attack Report has been successfully submitted and one of our officers will be reviewi
HeaderPlaceholder<br><br>
LocationPlaceholder<br><br>
FieldsPlaceholder<br><br>
</div>
</body>
</html>
```

Available Placeholders:
 FieldsPlaceholder
 HeaderPlaceholder
 LocationPlaceholder

Admin >> Page Layout >> ePathway Customer Request >> [Type] Text

The example below shows the additional details in the HTML header. The first line of which is constructed using the `CustomerService.ResolutionDetails` text and is followed by a “header_table” containing the reference, type and date as shown and as is already present on the non-HTML text format.




Your Dog Attack Report has been successfully submitted and one of our officers will be reviewing it as soon as possible.

Thank you for lodging your Dog Attack request. These requests are generally actioned in 3 days.

Transaction Reference	SR-3926
Customer Service Type	Dog Attack
Lodgement Date	13/09/2017

HTML CHANGES AND CSS STYLES

Councils already using the HTML formats in ePathway will be familiar with the place holders as shown in one of the earlier screen images above. The data placed within each place holder has previously been the concatenation of the field labels and the value entered. These are now instead created as a HTML table with the following basic structure.

```
<table class="fields_table" id="fields_table">
  <tr><td>Field Label</td><td>Value</td></tr>
</table>
```

The class assigned to each table will be one of:

- `fields_table` – For groups of fields as painted via the Page Layout (will be created within `FieldsPlaceholder`)
- `questions_table` – For questionnaire field/values fields as painted via the Page Layout (within `FieldsPlaceholder`)
- `schedule_table` – For Arrangements to Pay or Direct Debit payment schedules (within `FieldsPlaceholder`)
- `header_table` – For the header details (within `HeaderPlaceholder`)
- `location_table` – For Property/Street locations entered (within `LocationPlaceholder`)
- `applicants_table` – For name roles entered during Application, Licensing or Animal Registration lodgement (within `ApplicantsPlaceholder`).

Note that as before the `FieldsPlaceholder` will be replaced with the layout as defined in the Page Layout by Admin. It may result in multiple tables as there will still be title text for each Page and Group defined and separate tables for the questionnaire fields. Each table will have the appropriate style class name applied, but the table id will be given a sequential numeric suffix so that each is unique.

E.g. “`fields_table`” for the first one, then “`fields_table1`”, “`fields_table2`” and so on.

This should allow councils to define their own layout for the tables by placing <style> entries in the HTML header.

E.g.

```
!DOCTYPE HTML PUBLIC "-//W3C//DTD XHTML 1.0 Transitional //EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd"><html><head><title></title>
<meta content="text/html; charset=utf-8" http-equiv="Content-Type">
<meta name="viewport" content="width=320, target-densitydpi=device-dpi">
<style type="text/css">
table.header_table, table.fields_table, table.questions_table, table.locations_table {
    border: 0px;
    border-collapse: collapse;
    font: normal 12px/150% Arial;
    padding: 2px 10px;
    margin-top: 10px;
    margin-bottom: 10px;
}
table.header_table td:first-child, table.fields_table td:first-child, table.questions_table td:first-child {
    font-weight: bold;
}
table.locations_table th {
    font-weight: bold;
    text-align: left;
}
table.locations_table td {
    padding: 2px 20px;
}
</style>
</head>

<body>

<br>

<div align="left"><multiline label="Description">Your Dog Attack Report has been successfully
submitted and one of our officers will be reviewing it as soon as possible.</multiline></div><br>
<div align="left"><multiline label="Description">HeaderPlaceHolder</multiline></div><br>
<div align="left"><multiline label="Description">LocationPlaceHolder</multiline></div></td></tr><br>
<div align="left"><multiline label="Description">FieldsPlaceHolder</multiline></div></td></tr><br>

</body>
</html>
```

Note: Please be aware that each email client is different and may or may not recognise various CSS style settings. As an example, Outlook 2007-2016 renders using Word and does not acknowledge the *first-child* settings in the example above and numerous other style settings. So, it can be worth experimenting with a layout in a plain HTML file and viewing it via a browser and then opening the same HTML in Word as this will show how it will appear in Outlook.

ePathway Bookings Management

Enhancements

ePathway Bookings Confirmation

InforXtreme Incident:	DRN: 30560	Fix:
SMART AND THICK CLIENT;	KB:	

CONFIRMATION EMAIL NOW ALLOWS HTML FORMAT

In order to give councils better formatting and presentation options, the ePathway Bookings confirmation emails have been enhanced to allow HTML formatted emails to be produced in the same manner as other modules in ePathway that support HTML emails.

Infomart

Enhancements

Rates Datamart

InforXtreme Incident:	DRN: 30785	Fix:
THICK CLIENT;	KB:	

RATES DATAMART

Addition of Rate_Community_Title_Facts table to the Rates datamart.

Rates Datamart Release Notes

InforXtreme Incident: BEND 7707271;	DRN: 29586	Fix:
SMART AND THICK CLIENT;	KB:	

RATES DATAMART RELEASE NOTES

The table Rate_Beneficiary_Facts and the stored procedure that populates the table Rate_160 has been modified to use Beneficiary details that now exist in the Name and Address module when the Rates parameter “Format Beneficiary Name” parameter is checked on. When this parameter is checked off no change will be seen however the Beneficiary Type will be populated from the Name and Address module as these parameter values are no longer residing in Rates.

Infringements

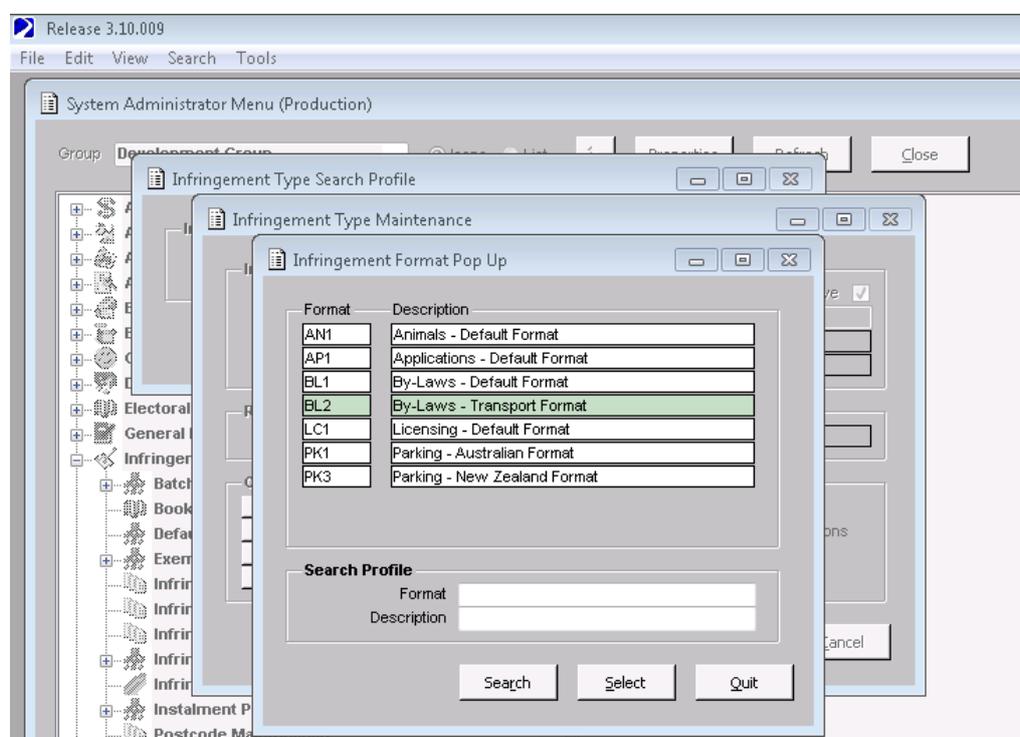
Enhancements

Infringement Formats

InforXtreme Incident: DRN: 30503 Fix: 03107105;
 SMART CLIENT; KB:

BYLAWS – TRANSPORT FORMAT

A new BL2 infringement format has been created to manage such things as fare evaders on Rail, Road, Ferries and Harbour facilities.



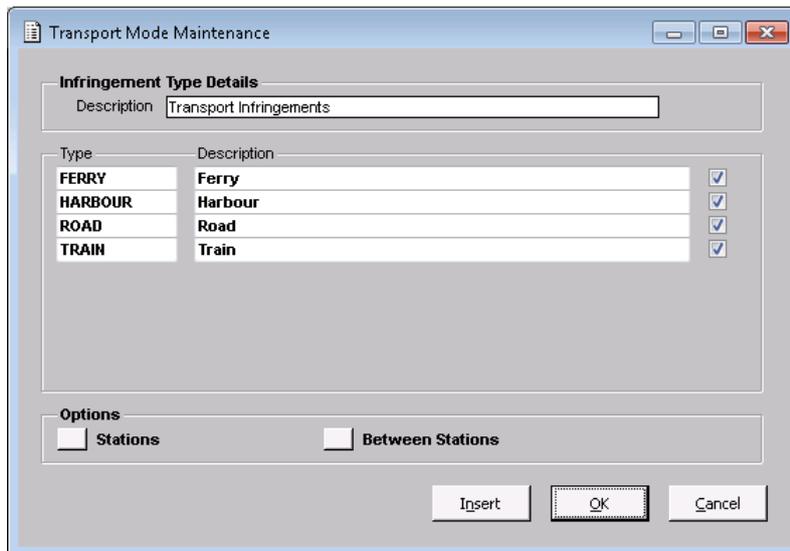
Changes for the new format have been made to the following areas within Pathway:

- Infringement Type Parameters
- Infringement Entry
- Infringement Maintenance
- Hand Held Data Upload
- Word Processing

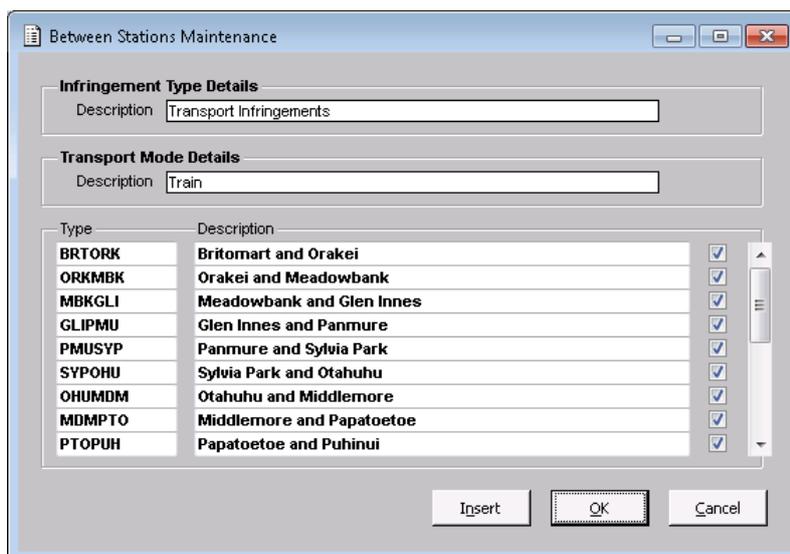
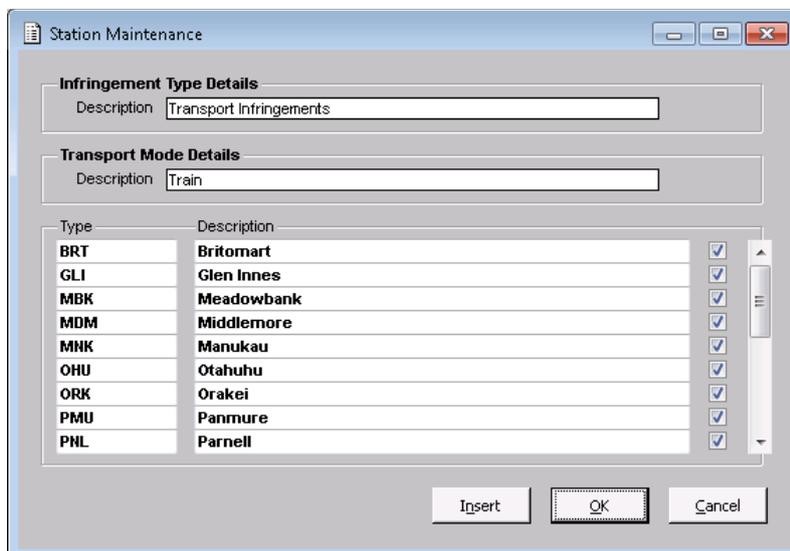
Infringement Type Parameters

Transport Mode Parameter

A new parameter has been added to allow the mode of transport to be defined.



For each Transport Mode, Stations and Between Stations can be defined.



ID Type Parameter

A new parameter has been added to allow the offender's ID types to be defined.

Type	Description	
LICENCE	Drivers Licence	<input checked="" type="checkbox"/>
OTHER	Other	<input checked="" type="checkbox"/>
PASSPORT	Passport	<input checked="" type="checkbox"/>
PROOF OF AGE	Proof of Age	<input checked="" type="checkbox"/>
STUDENT	Student Card	<input checked="" type="checkbox"/>

Concession Parameter

A new parameter has been added to allow the offender's concession types to be defined.

Type	Description	
CHILD	Child	<input checked="" type="checkbox"/>
SECONDARY	Secondary	<input checked="" type="checkbox"/>
STUDENT	Student ID Card	<input checked="" type="checkbox"/>
SUPERGOLD	Super Gold ID Card	<input checked="" type="checkbox"/>
TERTIARY	Tertiary ID Concession	<input checked="" type="checkbox"/>

Data Logging Parameter

A new parameter has been added to allow the selection of field to log within the Infringement History when the value is changed on the new Transport Infringement Maintenance form.

Infringement Entry

A new Infringement Entry form has been created for the new BL2 infringement format.

The following drop down values can be selected:

After selecting a Transport Mode, a Station or Between Stations can be selected but not both.

Infringement Maintenance

A new Infringement Maintenance form has been created for the new BL2 infringement format. This form has the same fields and rules as the new Infringement Entry form.

Hand Held Data Upload

The new import format entity LRPIF24 can be used to define an import format to load data from an external hand held device into Pathway via the Hand-Held Data Upload.

Export/Import Format Maintenance

Description: **BL2 Handheld Format**

Default Export/Import File: >>

Export / Import: **Import Only**

Export/Import Format

Comma Separated (CSV)
 Fixed Width

Comma Separated Options

Text Qualifier: **(default)** Include Field List: **(none)**
 Field Separator Character: **(Comma)**

Entity

LRPIF24: BL2 Hand-Held Update

Exportable Fields

TPKLRPIF24	BL2 Hand-Held Update
U_VERSION	U_VERSION
PROCESSED	Offences Processed
INSPECTOR	Inspector
OFFPDESCR	Offence Type Description
SVTPDESCR	Transport Mode Description
STATDESCR	Station Description
BETWDESCR	Between Stations Description
IDPTYPE	ID Type Code

Selected Field

Selected Field	Description
TICKETNUM	Ticket Number
ISSUEDATE	Issue Date
ISSUETIME	Issue Time
INSPECTID	Inspector ID
OFFGNAME	Given Names
OFFSURNAME	Surname
OFFDOB	Date of Birth
OFFGENDER	Gender
OFFOCCUP	Occupation

Search Profile: Field Name: _____

Buttons: Search, Sequence, Insert, **OK**, Cancel

Word Processing

The following new merge type fields have been added and are available to add to letters:

- BL2_Transport_Mode_Descr
- BL2_Service_Number
- BL2_Service_Operator
- BL2_Service_Mode
- BL2_Location_Descr
- BL2_Offender_Surname
- BL2_Offender_Given_Names
- BL2_Offender_Address
- BL2_Offender_Gender
- BL2_Offender_Birthdate
- BL2_Offender_Contact
- BL2_Offender_Occupation
- BL2_Offender_ID_Descr
- BL2_Offender_ID_Validity
- BL2_Payment_Fare_Method
- BL2_Concession_Descr
- BL2_Issue_Method
- BL2_Hop_Card_Number
- BL2_Hop_Card_Notes
- BL2_Notes
- BL2_Review_Notes

Licensing

Enhancements

Licence Renewal, Reminder, and Print Functions

InforXtreme Incident: SHEP
4249938;

DRN: 24645

Fix:

SMART AND THICK CLIENT;

KB:

LICENCE RENEWAL, REMINDER, AND PRINT FUNCTION ENHANCEMENTS

The Licence Renewal, Licence Reminder, and Licence Print batch functions have each been enhanced to include extra selection and processing options. Multiple licence types, status codes, and area codes (processing groups) can now be specified within the search profile of each function via select/remove forms. Buttons for activating the select/remove forms replace the single licence type, status code, and area code profile fields previously available:

The screenshot shows a software window titled "Licence Renewal Report". It features a "Class Details" section with a "Description" field containing "Food Business". Below this is a "Search Profile" section containing several input fields: "Number", "Year", and "Expiry Date Range" (each with a range selector), and a "PAS Assigned Fee" checkbox. A red rectangular box highlights three buttons in the Search Profile section: "Licence Type Selection", "Status Selection", and "Area Codes Selection". Below the Search Profile is a "Processing Options" section with "Job Type" set to "Report Only" and "Report Content" set to "Detailed". At the bottom, there is a "Processing Options for Expired Licences" section with a "Status" field set to "CURR" and a "Current" field.

Figure 1. Licence Renewal Report control form showing new search profile buttons.

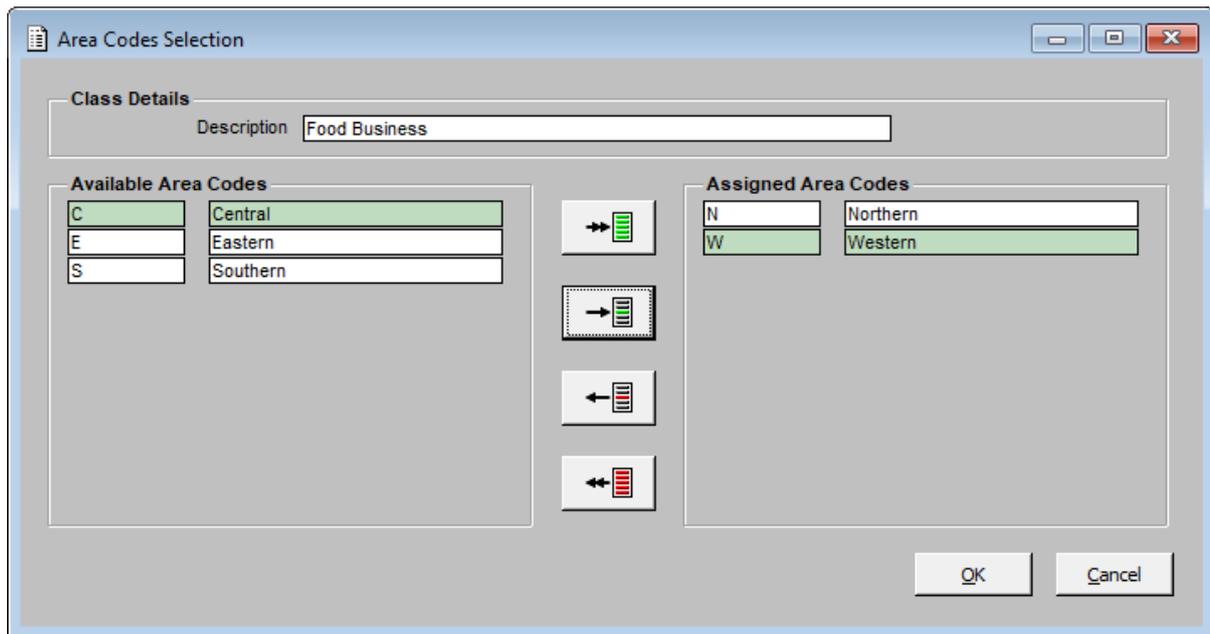


Figure 2. Area Codes Selection form activated from Licence Renewal Report search profile.

When specific licence types, status codes, or area codes have been selected, the text next to the relevant button is highlighted, and the list of licences to be processed will be filtered by those selections. The lists of selections are displayed with items separated by commas in the relevant report headers:

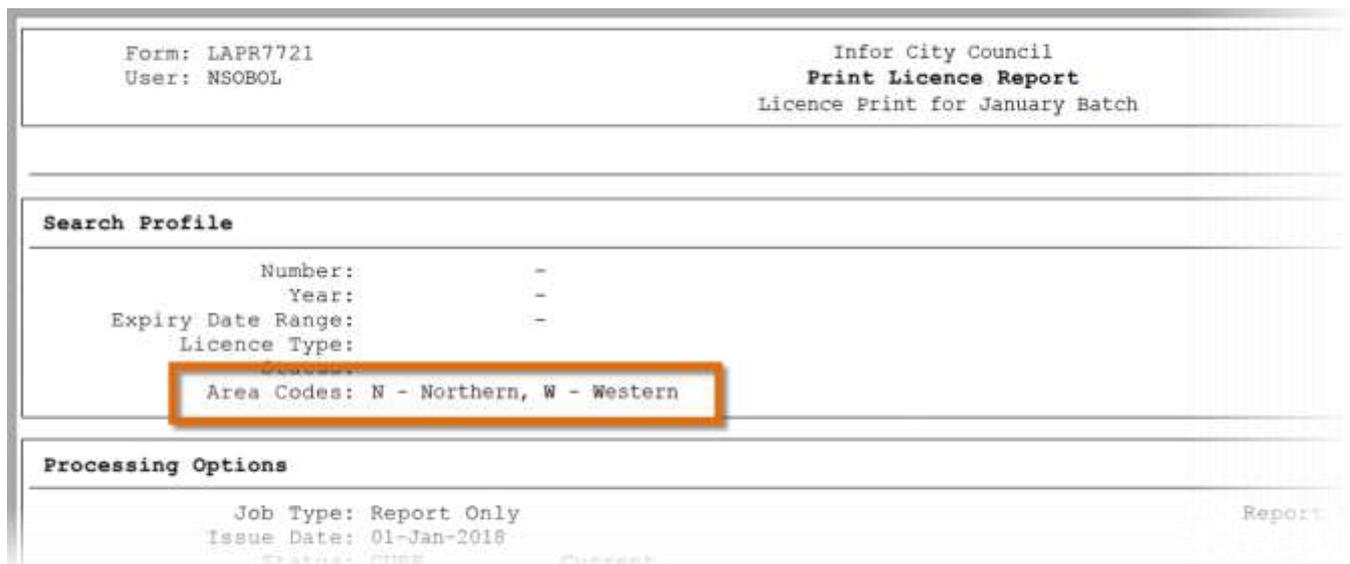


Figure 3. Licence Print Report showing area code selections in header.

The processing options on each control form have also been slightly rearranged, with a new list item, *Export to File*, available on the Notices option, along with a corresponding File Name parameter:

Reminder Report

Class Details
Description: Food Business

Search Profile
Number: [] - []
Year: [] - []
Expiry Date Range: [] - []

Licence Type Selection: Status Selection: Area Codes Selection:

Processing Options
Job Type: Update and Report (v) Report Content: Detailed (v)
Status: ADD (v) Approved (v)
Notices: Export to File (v)
Merge Type: RENEWAL (v) Renewal Invitation
File Name: \\FILESERVER\ExportData\Licensing\Reminders.xml (v)

Options Process Cancel

Figure 4. Licence Reminder Report control form showing Export to File option and File Name parameter.

If this item is selected, and a valid file name supplied, merge data extraction will be carried out as for normal document generation, but the data will be written to the given file in XML format rather than being merged into Word Processing documents. This file can then be supplied to an external agency for generating documents to be distributed by post or e-mail. The given file path must be accessible from the location at which the relevant batch job processor is running, and the file will be overwritten if it already exists. An example of the XML content produced by one of these processes is shown below:

```

<?xml version="1.0" encoding="UTF-8"?>
<root>
  <RenewalInvitation linkId="167495" mergeCode="RENEWAL">
    <DocAddresseeSalutation>Ms Sobol</DocAddresseeSalutation>
    <DocumentApplicantAddrM>7 Ridgeway Terrace
    Fitzroy VIC 3065</DocumentApplicantAddrM>
    <DocumentApplicantCommD>noemi.sobol@abc.net.au</DocumentApplicantCommD>
    <DocumentApplicantName>Ms N Sobol</DocumentApplicantName>
    <DocumentDefltCommDescr>E-mail Address</DocumentDefltCommDescr>
    <DocumentIssueDateTime>07-Feb-2018 08:01:17</DocumentIssueDateTime>
    <LicenceExpiryDate>07-Mar-2018</LicenceExpiryDate>
    <LicenceNumber>P/77/2007/70</LicenceNumber>
    <LicenceParticulars>Residential parking permit P117X</LicenceParticulars>
    <LicenceStatus>Due</LicenceStatus>
    <LicenceType>Parking</LicenceType>
    <LicenceLocations extractCode="LICLOCN">
      <LicenceLocationsRecord>
        <Location>7 Ridgeway Terrace, Fitzroy VIC 3065</Location>
        <PropertyTPK>428023</PropertyTPK>
      </LicenceLocationsRecord>
    </LicenceLocations>
    <LicenceNames extractCode="LICNAMES">
      <LicenceNamesRecord>
        <Role>Licensee</Role>
        <Identity>Noemi Sobol</Identity>
        <IdAddressFormatted>7 Ridgeway Terrace
        Fitzroy VIC 3065</IdAddressFormatted>
        <IdAddressLine>7 Ridgeway Terrace, Fitzroy VIC 3065</IdAddressLine>
      </LicenceNamesRecord>
      <LicenceNamesRecord>
        <Role>Owner</Role>
        <Identity>Noemi Sobol</Identity>
        <IdAddressFormatted>7 Ridgeway Terrace
        Fitzroy VIC 3065</IdAddressFormatted>
        <IdAddressLine>7 Ridgeway Terrace, Fitzroy VIC 3065</IdAddressLine>
      </LicenceNamesRecord>
    </LicenceNames>
    <Decisions extractCode="DECISION">
      <DecisionsRecord>
        <Type>Approved</Type>
        <Date>01-Mar-2007</Date>
        <Authority>Council</Authority>
        <UnderAppeal>Not Under Appeal</UnderAppeal>
        <ApprovalNumber>119/2007</ApprovalNumber>
      </DecisionsRecord>
    </Decisions>
    <LicenceFees extractCode="LICFEE">
      <LicenceFeesRecord>

```

Figure 5. Sample of XML output produced by a Licensing batch process.

Each XML file begins with an XML declaration, followed by the root element, always named “root”. This encloses zero, one, or more elements, each representing the data extracted for one document based on the relevant merge type. More than one merge type can be represented in this group of elements, depending on whether an override merge type was specified at the control form level, and whether there are different merge types at the parameter level against the included licence types. The name of each merge type element is constructed from the merge type description with non-alphanumeric characters removed.

Each merge type element contains elements for all non-empty extract fields selected against the merge type, and a set of elements representing the data for each extract type selected against the merge type. The name of each extract type element is constructed from the extract type description with non-alphanumeric characters removed.

Each extract type element encloses zero, one, or more elements representing items from the relevant extract list. The name of each list item element is constructed from the extract type element name with “Record” appended. In turn, each list item element contains elements for all non-empty fields defined against the relevant extract list definition. An extract type element may also contain a set of elements representing the data for each *associated* extract type selected against the extract type.

So, the hierarchy of data in the XML file will match the hierarchy of extract fields and extract types specified against the relevant merge type(s). Because of this, while the resulting XML document should be well-formed, it will not conform to a predefined schema.

A document request and link are still produced for each licence included in a batch run where notice data is exported to a file. Each document is marked as “Final Printed”, and has a new Delivery Method value of *External Agency*:

The screenshot shows the 'Document Request Maintenance' form. The 'Request' section includes fields for Letter (RENEWAL), Employee, Lodgement Date (7/02/2018 8:01:17 AM), Request Status (Issued), Issued Date (7/02/2018 8:01:17 AM), Reference Number, Reference Date (7/02/2018), and Summary of Request (Renewal Invitation). The 'Printer' is set to 'Local: RICOH MP C3504ex PCL 6'. Below the form is a table with columns: Document Addressee, Details, Final Printed, Requested By, Generated By, Final Printed By, and Delivery Method. The table contains one row for 'Noemi Sobol' with details 'P/77/2007/70', 'Final Printed' checked, 'Requested By' 'Geordie Edwicker', 'Generated By' 'Geordie Edwicker', and 'Final Printed By' 'Geordie Edwicker'. The 'Delivery Method' is 'External Agency', which is highlighted with an orange box.

Document Addressee	Details	Final Printed	Requested By	Generated By	Final Printed By	Delivery Method
Noemi Sobol	P/77/2007/70	<input checked="" type="checkbox"/>	Geordie Edwicker	Geordie Edwicker	Geordie Edwicker	External Agency

Figure 6. Document Request Maintenance form showing new *External Agency* delivery method.

Because each document is intended to be generated by a third party, and only the merge data has been extracted during the batch run, there are no actual documents available for viewing against document links. However, the merge data extracted for each link can be viewed in XML format by selecting the *View* button, which activates the Extract Data Enquiry form:

The screenshot shows a web application window titled "Extract Data Enquiry". At the top, there is a "Home" button and a "Close" button. Below the title bar, there is a "Ready." status bar. The main content area is divided into two sections: "Document" and "Extract Data".

The "Document" section contains the following fields:

- Document Addressee: Ms N Sobol
- Details: P/77/2007/70
- Summary of Request: Renewal Invitation

The "Extract Data" section displays the following XML data:

```
<?xml version="1.0" encoding="UTF-8" ?>
- <root>
- <RenewalInvitation linkId="167495" mergeCode="RENEWAL">
  <DocAddresseeSalutation>Ms Sobol</DocAddresseeSalutation>
  <DocumentApplicantAddrM>7 Ridgeway Terrace Fitzroy VIC 3065</DocumentApplicantAddrM>
  <DocumentApplicantCommD>noemi.sobol@abc.net.au</DocumentApplicantCommD>
  <DocumentApplicantName>Ms N Sobol</DocumentApplicantName>
  <DocumentDefltCommDescr>E-mail Address</DocumentDefltCommDescr>
  <DocumentIssueDateTime>07-Feb-2018 08:01:17</DocumentIssueDateTime>
  <LicenceExpiryDate>07-Mar-2018</LicenceExpiryDate>
  <LicenceNumber>P/77/2007/70</LicenceNumber>
  <LicenceParticulars>Residential parking permit P117X</LicenceParticulars>
  <LicenceStatus>Due</LicenceStatus>
  <LicenceType>Parking</LicenceType>
  - <LicenceLocations extractCode="LICLOCN">
    - <LicenceLocationsRecord>
      <Location>7 Ridgeway Terrace, Fitzroy VIC 3065</Location>
      <PropertyTPK>428023</PropertyTPK>
    </LicenceLocationsRecord>
  </LicenceLocations>
</RenewalInvitation>
</root>
```

Figure 7. The new Extract Data Enquiry form, showing merge data extracted for a single document link during a Licensing batch process.

Name and Address Register

Enhancements

Name and Address

InforXtreme Incident:	DRN: 30556	Fix:
SMART AND THICK CLIENT;	KB: 1930399;	

AUSTRALIA POST DIGITAL MAILBOX

Australia Post decommissioned the Digital Mailbox, APDM, system in October 2017.

Infor provided instruction in KB 1930399 for Councils that implement the Australia Post Digital Mailbox to prevent any APDM new subscriptions and unsubscribe all pre-existing subscriptions.

As of this Release the 'Name and Address Register >> Name and Address Parameters >> Digital Delivery Parameters' and 'Name and Address Register >> Name and Address Parameters >> Digital Delivery Enquiry' menu options have been removed.

The [Digital Delivery] button and option has also been removed from the Personal Name and Company Name forms.

Beneficiary Enhancements

InforXtreme Incident: BEND 7707271;	DRN: 29586	Fix:
SMART AND THICK CLIENT;	KB:	

BENEFICIARY ENHANCEMENTS

Overview

The Rates Accounting, Water Billing and Name and Address modules have been enhanced to conditionally allow some Beneficiary information to be held at an Identity (Personal Name or Company) level instead of at an Assessment level. This allows beneficiary details to be available for use by modules other than Rates Accounting and Water Billing (e.g. Animal Registration and Licensing).

Please refer to the release notes for the Rates Accounting module for more details.

Beneficiary Parameters

The new Beneficiary Parameters menu option has been created in the Name and Address Parameters.

- ▼  Name and Address Register
 - ▼  Name and Address Parameters
 - Beneficiary Parameters

Selecting this option will show the new Beneficiary Parameters Maintenance form. Relevant system parameters have been moved from the Rates Accounting module to this form.

The details in the Beneficiary Parameter Maintenance form were originally maintained in the Rates module. They are still visible in the Rates System Parameter Rebates Parameters form but cannot be maintained. Please refer to the Rates release notes for more information.

The Beneficiary Type Maintenance option on this form is used to define the Beneficiary Types.

Selecting this option will show the Beneficiary Type Maintenance form.

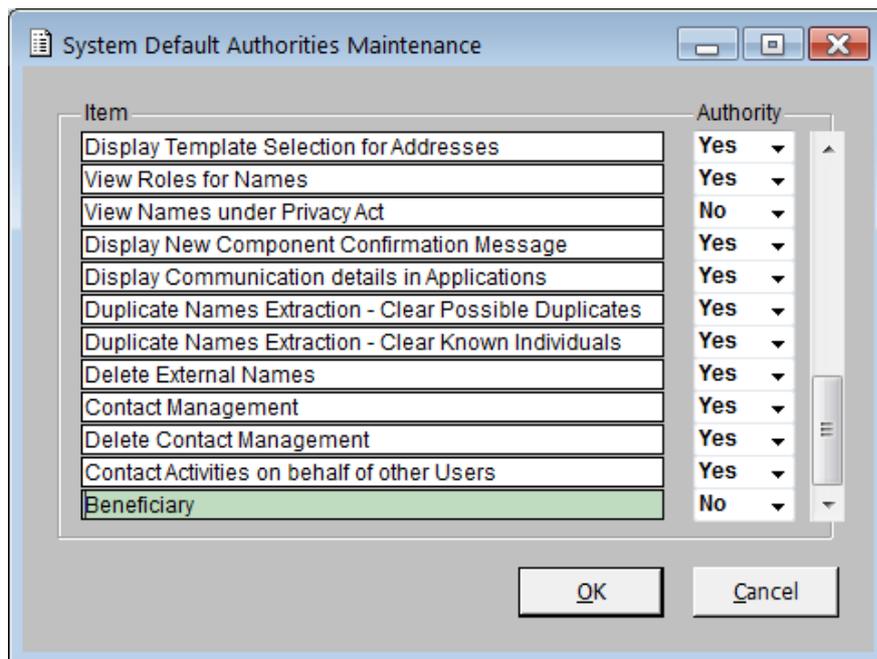
Beneficiary Type	Description	Authority	Active
CNTRLNK	CentreLink	Centrelink	<input checked="" type="checkbox"/>
VET	Veteran Affairs	Dept. of Veteran Affairs	<input checked="" type="checkbox"/>
OTHER	Other Beneficiaries	Other	<input checked="" type="checkbox"/>
AGED	Aged Pension	Centrelink	<input checked="" type="checkbox"/>
RESI	Residential	Other	<input checked="" type="checkbox"/>

These parameters were originally in the Rates module but will now only be available in the Name and Address module. Please refer to the Rates release notes for more information.

Note: The above Beneficiary Parameters and Beneficiary Types will have been automatically loaded from the existing Rates parameters when the software release upgrade was run. Please refer to the Rates release notes for more information.

Name and Address Security

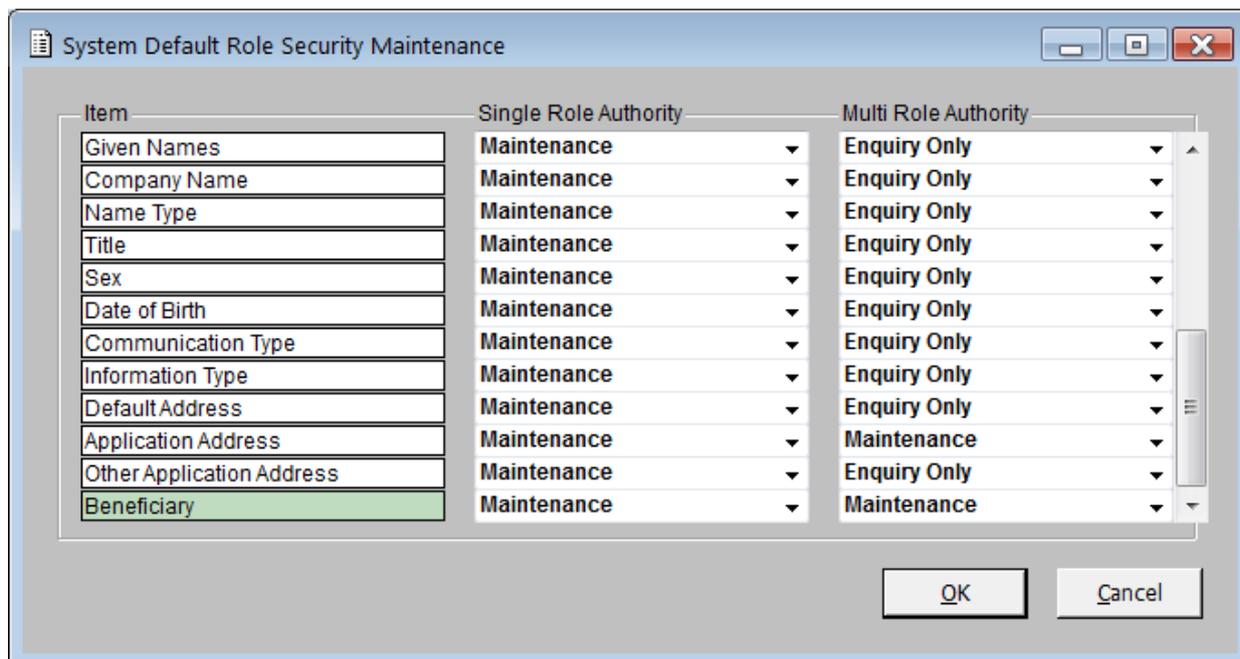
The new “Beneficiary” item has been added to the Name and Address Default Authorities Maintenance form:



This item will control whether the new “Eligible Beneficiary” check box and the new “Beneficiary” option will be shown on the Name Maintenance form. See details below.

For sites that currently have the Format Beneficiary Name system parameter set On, this item should be set to Yes, otherwise it should be set to No.

The new “Beneficiary” item has been added to the Name and Address Default Role Security Maintenance form:



This controls whether the Name and Address module’s new Beneficiary Maintenance form, when not accessed from Name and Address Maintenance, can be displayed and if so what maintenance can

be done. For example, when accessed from the Names Maintenance form of any other Pathway module, or from the Rates Assessment Rebate Maintenance form.

The Authority values control the displaying and behaviour of the Beneficiary Maintenance form as follows:

- Maintenance: The details will be able to be maintained.
- Conditional Maintenance: The details will be able to be maintained if no Name Beneficiary History details already exist.
- Enquiry Only: The user will only be able to view the details.
- Non-Display: The form will not be shown. The new “Beneficiary” option on the Name Maintenance form will also not be shown.

Beneficiary Details

The new Name and Address Register Beneficiary Details can now be displayed for Name identities whether the identity is a Person or Company.

Security has been provided over what is shown and accessibility on the following forms. Please refer to the Name and Address Security section above for more details.

A new “Eligible Beneficiary” checkbox may be seen on the Personal Name and Company Name Maintenance forms in the Smart Client. This will only be displayed if the user has the authority to Beneficiary Details.

Person Name Maintenance

Company Name Maintenance

Also a new Beneficiary option is available on both the above forms but is only available if you are authorised to view Beneficiary Details.

The “Eligible Beneficiary” check box and the “Beneficiary” option is only shown when the new “Beneficiary” Authority item is set to Yes for the user. In addition, the “Beneficiary” option will only be shown when the new “Beneficiary” Role Security item for the user is set to Maintenance, Conditional Maintenance or Enquiry Only.

Selecting the Beneficiary option will display the new Beneficiary Maintenance form.

Application	Role Type	Status	Role Information	Is Beneficiary
Animal Control	Owner	Current	Reference: 3875 (2), Name: Jack the destroyer, Desc: 1235, Period: 2007, Type: Dogs	<input type="checkbox"/>
Licensing	Owner	Current	337/2002/TRIAL/301, 1 Sophia Crescent, ARCSIS NSW 2030	<input type="checkbox"/>
Licensing	Licensee	Current	337/2002/TRIAL/301, 1 Sophia Crescent, ARCSIS NSW 2030	<input type="checkbox"/>
Licensing	Owner	Historic	336/2002/RADN/301, 1 Sophia Crescent, ARCSIS NSW 2030	<input type="checkbox"/>
Rates Accounting	Ratepayer	Current	213042 (0) - Current: 130 3rd Blvd Boulevard, EASTWOOD SA 5063 (Rates)	<input type="checkbox"/>
Rates Accounting	Ratepayer	Current	213043 (7) - Current: 130 3rd Blvd Boulevard, EASTWOOD SA 5063 (Rates)	<input type="checkbox"/>
Rates Accounting	Ratepayer	Current	213044 (3) - Current: 130 3rd Blvd Boulevard, EASTWOOD SA 5063 (Rates)	<input checked="" type="checkbox"/>
Rates Accounting	Ratepayer	Current	213045 (2) - Current: 130 3rd Blvd Boulevard, EASTWOOD SA 5063 (Rates)	<input type="checkbox"/>

The beneficiary history will be displayed and also the Role Type Summary.

Application	Role Type	Status	Role Information	Is Beneficiary
Animal Control	Owner	Current	Reference: 3875 (2), Name: Jack the destroyer, Desc: 1235, Period: 2007, Type: Dogs	<input type="checkbox"/>
Licensing	Owner	Current	337/2002/TRIAL/301, 1 Sophia Crescent, ARCSIS NSW 2030	<input type="checkbox"/>
Licensing	Licensee	Current	337/2002/TRIAL/301, 1 Sophia Crescent, ARCSIS NSW 2030	<input type="checkbox"/>
Licensing	Owner	Historic	336/2002/RADN/301, 1 Sophia Crescent, ARCSIS NSW 2030	<input type="checkbox"/>
Rates Accounting	Ratepayer	Current	213042 (0) - Current: 130 3rd Blvd Boulevard, EASTWOOD SA 5063 (Rates)	<input checked="" type="checkbox"/>

On the “Role Type Summary” grid pictured above you can see two buttons. A “Detail” button and an “Add as Beneficiary” button. The “Add as Beneficiary” button will only be enabled when the “Is Beneficiary” checkbox is checked off for the selected grid row.

Note that the “Is Beneficiary” checkbox is only available on Rates Accounting Role records where the Role Type is “Ratepayer or Consumer”.

When the “Is Beneficiary” checkbox is checked then the “Add as Beneficiary” button will be grey and the “Detail” will be coloured green and become available when the row is selected. The reverse is true when the checkbox is unchecked.

Clicking the Details Button when it is available will display the Rebate Maintenance form for the Assessment where the displayed Ratepayer is also a Beneficiary.

Clicking the “Add as Beneficiary” Button will also display the Rebate Maintenance form and will also populate the empty grids with new rows with default values.

Refer to Rates Accounting release notes for detail about the Rebate Maintenance form.

Duplicate Names Maintenance

The Duplicate Names Maintenance process has been modified to include the merging of Beneficiary History records from one duplicated Identity to another Identity that is deemed as a Known. The process will also delete the duplicated identities Beneficiary record after successfully moving its Beneficiary History records over to the Beneficiary record of the Known Identity.

Property Administration

Enhancements

Property Area Rebuild

InforXtreme Incident: COGC
10734317;

DRN: 30367

Fix: 03107133;

SMART AND THICK CLIENT;

KB:

PROPERTY AREA REBUILD CONTROL

An enhancement has been made to the Property Area Rebuild Control to allow the Property Floor Area to be rebuilt.

The new Processing Options section on the form can be used to control whether the Property Area and/or the Property Floor Area are to be rebuilt, along with their respective Units of Measure. Previously only the Property Area and its Unit of Measure could be rebuilt.

Any Property Area Rebuild scheduled jobs that have been submitted but are still to be run will need to be cancelled and resubmitted so that the new options are considered.

Transfer of Ownership Import

InforXtreme Incident: COGC
10596802;

DRN: 30459

Fix: 03107087; 03107122;

SMART AND THICK CLIENT;

KB:

TRANSFER OF OWNERSHIP IMPORT (QLD sites only)

For QLD sites, enhancements have been made to Pathway’s Transfer of Ownership Import batch process to provide the following new functionalities, based on configurable parameter settings:

- Automatically create Pathway Name and Address records for purchasers (via the validation process).
- Automatically accept validated transfer (via the update process).

Dealing Type and Transfer Parameters Maintenance

As shown below, the Dealing Type and Transfer Parameters Maintenance form has been modified to accommodate some new fields for facilitating automatic NAR creation and automatic accept transfer functionalities:

The screenshot shows the 'Dealing Type and Transfer Parameters Maintenance' window. At the top, it displays 'File Format' as 'QLDLOT' and 'DNRM Land Ownership Transfer - Queensland'. Below this is a table for 'ATS Dealing Type Code' with columns for 'Description', 'Exclude', and 'Transfer Type'. The 'Transfer Type' column contains dropdown menus for each row. A section below the table includes 'Do not Match Volume & Folio' (checked), 'Personal Given Name Matching Option' (set to 'First & Second Given Name'), and 'Auto Create NAR (for Purchaser)' (set to 'Not Required'). A red box highlights the 'Auto Create NAR' dropdown and the 'Communication Type for Contact Phone' dropdowns, which are set to 'All Purchasers' and 'Only if Pathway Matching Name not Found' respectively. To the right, there are 'Local Authority Code' and 'Update Fields' buttons (Price, Sale Date, Transfer Date), and an 'Auto Accept Transfer' checkbox. Below this is a text box for 'Other Land Use Text Excluded' containing 'TIMESHARE'. Further down is a 'Tenancy Type Code' table with 'Exclude' and 'Suffix Append to Name' columns. At the bottom, there are two lists: 'Nominated Vendor and/or Purchaser Names' and 'Plan Code' table with 'Exclude' column. Buttons for 'Insert', 'OK', and 'Cancel' are at the bottom right.

Dealing Type and Transfer Parameters Maintenance

The newly added fields highlighted are explained in details as follows:

New Fields to Facilitate Auto NAR Creation and Auto Accept Transfer

- Auto Create NAR (for Purchasers) – The value selected from the dropdown list is used to control under which situation the automatic NAR creation should occur. Three options are available for selection:
 - Not Required – This is the default option. Auto creation is not required, hence other ‘Auto Create NAR’ related fields becomes inapplicable.
 - All Purchasers – Regardless whether matching names can be found within Pathway NAR system or not, a new NAR record is automatically created for every purchaser.
 - Only if Pathway Matching Name cannot be Found – Only automatically creates NAR record for a purchaser where a matching name cannot be found within Pathway NAR system.
- Communication Type for Contact Phone (Person): To nominate a Pathway Communication Type against which personal purchaser’s contact phone will be stored when creating new NAR record.
- Communication Type for Contact Phone (Company): To nominate a Pathway Communication Type against which company purchaser’s contact phone will be stored when creating new NAR record.
- Information Type for ACN/ABN: To nominate a Pathway Information Type against which company purchaser’s ACN/ABN will be stored when creating new NAR record.
- Address Field Mapping (Care of): To nominate an address field where the Care of address information is stored when creating a new Address.
- Address Field Mapping (Localisation): To nominate an address field where the Localisation address information is stored when creating a new Address.
- Address Field Mapping (Unit Number): To nominate an address field where the Unit Number address information is stored when creating a new Address.
- Auto Accept Transfer: To indicate whether need to automatically accept a validated external transfer record. It is only available when the ‘Auto Create NAR (for Purchaser)’ is set to ‘All Purchasers’.

The above three “Address Field Mapping (*)” settings help Pathway to determine where the ‘Care of’, ‘Localisation’ and ‘Unit Number’ address information should go respectively, if purchaser’s notice address contains such information, when creating a new NAR record’s address. It also helps to determine which Address Template will be used based on real data supplied. The available mapping values are: ‘House Identifier’, ‘Prefix1’, ‘Prefix2’ and ‘Prefix3’. What the ‘Prefix*’ fields represent respectively depends on Address Templates definition which are defined by Council. If ‘Care of’, ‘Localisation’ and/or ‘Unit Number’ mapped to a same field, the respective information will be stored in the same nominated field, separated by a comma if mapped to a prefix* field, or by a new line feed if mapped to House Identifier. However, it is strongly recommended to map them into different fields respectively to avoid excessive address line error, as the maximum length for each address line and prefix field is 50 characters for Pathway.

If the 'Auto Create NAR (for Purchaser)' is not set to 'Not Required', the Transfer of Ownership Import's validation process will automatically create Pathway NAR records for purchasers accordingly.

If the 'Auto Accept Transfer' is checked on, the Transfer of Ownership Import's update process will automatically accept an external transfer if it has passed validation.

Validation on Current Ownership Date

A correction has been made to the validation process to correctly trace back the current ownership date for a current owner. It is now based on the transfer date on the original sale/transfer record that created the current owner role, if applicable.

Extract Types Maintenance

InforXtreme Incident: COGC
10776918;

DRN: 30401

Fix:

SMART AND THICK CLIENT;

KB:

PARCEL EXTRACT LIST TYPE

An enhancement has been made to include the Parcel Floor Area (Floor_Area) in the fields available for Extract Types that are based on the PARCEL ('Property Parcels') Extract List Type.

Rates Accounting

Enhancements

Rebate Matching Report

InforXtreme Incident: RRC 6947027; DRN: 26922 Fix:
MBRC 1721333;
SMART AND THICK CLIENT; KB: 1464366;

REBATE MATCHING REPORT CONTROL

A modification has been made to the Rebate Matching Report for Queensland sites only (sites that have the Rebate Legislation Group parameter set to "Queensland"). Previously, a Department of Veterans' Affairs beneficiary was printed as eligible on the Rebate Matching Report if it met at least one of the following criteria:

- Pensioner Concession Card Holder, or
- Gold Card Holder and War Widow(er) Pension, or
- Gold Card Holder and Disability Pension.

This has now been changed so that a Department of Veterans' Affairs beneficiary is printed as eligible if it meets at least one of the following criteria:

- Pensioner Concession Card Holder, or
- Gold Card Holder.

Assessment Maintenance

InforXtreme Incident: DRN: 30460 Fix:
SMART CLIENT; KB:

ONLINE FINE GENERATION

An enhancement has been made to cater for disallowing the online calculation of fines (interest) on Assessments that have a current Arrangement to Pay.

This new functionality is controlled using the new "Arrangement to Pay disallows Online Calculation" check box on the Fine Parameter Maintenance form.

This form is accessed via Rates Accounting >> Parameters >> System Parameter Maintenance.

The new parameter can have a different value for Rates as opposed to Special Rates and Charges.

If the new parameter is turned on the following form is displayed when the “Calculate Fines” option is chosen on the Assessment Summary form and the Assessment has a current Arrangement to Pay.

Supplementary Rate Notice Report

InforXtreme Incident: COGC
10996807;

DRN: 30576

Fix:

SMART AND THICK CLIENT;

KB:

SUPPLEMENTARY RATE NOTICE REPORT CONTROL

The following fields are now available for inclusion in Supplementary Rate Notice Report export files.

- Ratepayer Email Address
- Ratepayer Preferred Delivery Method

These can be included on an Export Format defined over the Supplementary Rate Notice Report Table (LRPRA23) using the Export Format Data String Maintenance function available in Rates Accounting >> Housekeeping.

Assessment Maintenance

InforXtreme Incident: COGC 10883432;	DRN: 30784	Fix:
SMART CLIENT;	KB:	

OVERPAYMENT TRANSFER MAINTENANCE

The Overpayments Transfer Maintenance form provides the ability to transfer overpayments between a Rates Assessment and a corresponding Accounts Receivable Debtor.

The 'Transferable Amount' column and total has been removed from the 'Transferable Receipts for the Overpayment Balance' grids displayed on the 'Overpayment Transfer Maintenance (Accept)' form.

Beneficiary enhancements

InforXtreme Incident: BEND 7707271;	DRN: 29586	Fix:
SMART AND THICK CLIENT;	KB:	

BENEFICIARY ENHANCEMENTS

Overview

The Rates Accounting, Water Billing and Name and Address modules have been enhanced to conditionally allow some Beneficiary information to be held at an Identity (Personal Name or Company) level instead of at an Assessment level. This allows beneficiary details to be available for use by modules other than the Rates Accounting and Water Billing (e.g. the Animal Registration and Licensing).

The existing Rates System parameter "Format Beneficiary Name", governs if certain beneficiary details, used for Rates and Water Billing purposes, are stored in the Rates Accounting/Water Billing or the Name and Address module. If this parameter is Off then all existing beneficiary details used for Rates and Water Billing will continue to be stored in the Rates Accounting/Water Billing module. If this parameter is On then beneficiary details that are only pertinent to an Assessment will continue to be stored in the Rates Accounting/Water Billing module (e.g. Ownership Percentage, Beneficiary Class etc.) but other details will be stored in the Name and Address module (e.g. Beneficiary Number etc.).

To cater for the above requirements the Beneficiary Types are now defined in the Name and Address module instead of the Rates Accounting module.

Data conversion

As part of the software release upgrade, data will be automatically manipulated and loaded to support the new functionality. This will consist of:

- Moving certain existing Rates system parameters from the Rates module to the Name and Address module. Please refer to the Rates System Parameters section below for more details.
- Moving the Beneficiary Type parameters from the Rates module to the Name and Address module. Please refer to the Beneficiary Type Maintenance section below for more details.
- Manipulating existing beneficiary details in the Rates module and if required loading beneficiary details to the Name and Address module.

Note: The process that upgrades the data produces a log (called 'Beneficiary_Conversion_LCVH90RA.log') that should be examined to see if any problems have been detected during the upgrade. The main error message of concern is that duplicate beneficiary details may have existed originally which cannot be accommodated in the enhanced system. This log is found in the .tmp directory of the environment being upgraded.

Action required by site

The defaults logged for the Rebate Validation and Claims menu option (Rates Accounting>> Reports menu path) need to be deleted as Beneficiary Types are now in the Name and Address system.

Rates System Parameter

Some system parameters relating to beneficiaries that were defined within the Rates module have now been moved to the Name and Address module. The parameters that have been moved are:

- Beneficiary Terminology
- Rebate Legislation Group
- Shire Number
- Centrelink User Id
- Centrelink DTD Version
- Council ABN

Rebate Parameter Maintenance

Beneficiary Terminology

Rebate Terminology

Format Beneficiary Name

Rebates Reduce Discount Amount

Prorata Rebate Online

Pending Rebates

Extended Discount Requires Flagged Assessment

Rebates Consider Ownership

Calculate Retrospective Rebates

Rebate Timing Range Days
 Quarter

Rebate Legislation Group

Shire Number

Apply Maximum Rebate Limit across Rates and Water Billing

Rebate Validation and Matching

Centrelink User Id

Centrelink DTD Version

Council ABN

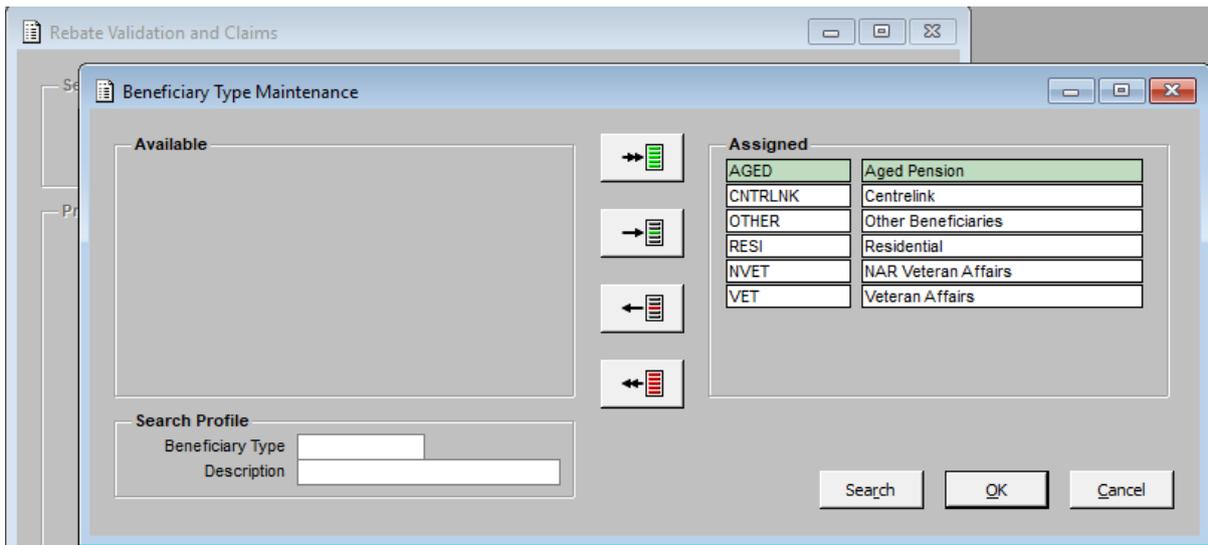
These parameters are still visible in the Rates form but cannot be maintained here. They can be maintained in the Name and Address module; refer to the Name and Address release notes for more information.

Note that the “Shire Number” will only be displayed when the “Rebate Legislation Group” is set to “Western Australia”. It will not be visible for any other setting.

Beneficiary Type Maintenance

The Beneficiary Types are no longer maintained in the Rates module, and are now maintained in the Name and Address module. As such, the Beneficiary Type Maintenance menu option in Rates has now been removed. Please refer to the Name and Address release notes for more information.

The Beneficiary Type Selection form will still be available for various Rates Accounting functions (e.g. the “Rebate Validation and Claims” report function) but will be selecting Types from the Name and Address database.

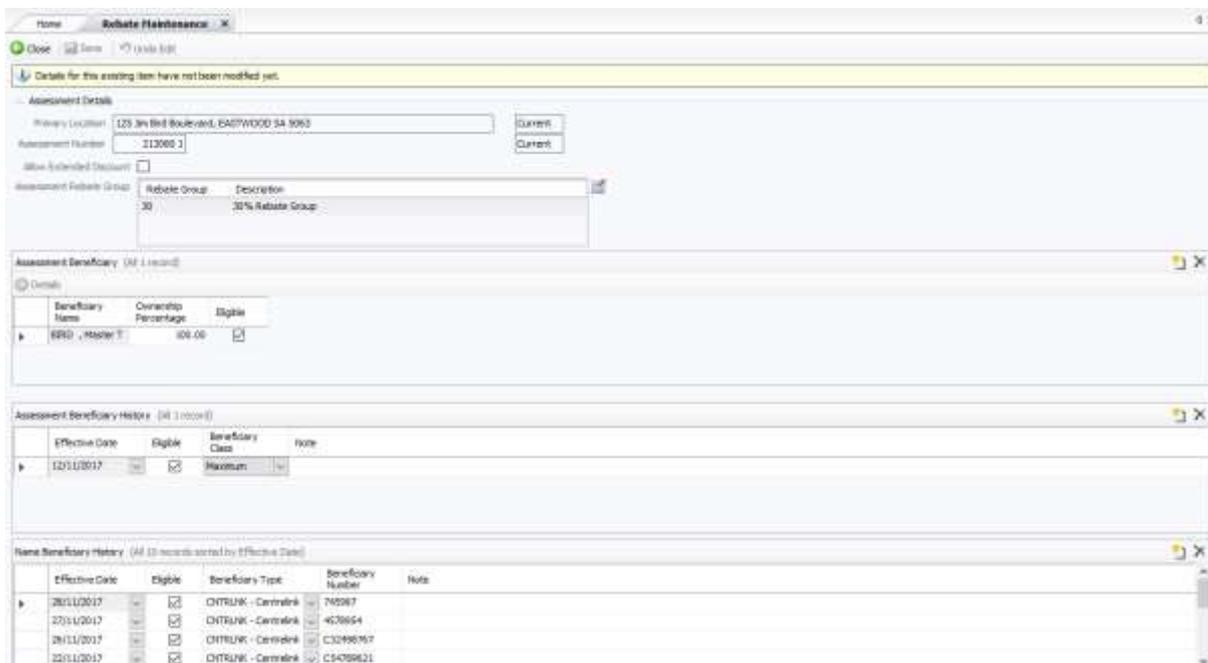


Rebate Maintenance

Significant changes have been made to the form where rebate and beneficiary details are nominated for an Assessment.

The Thick Client Rebate Maintenance form has now been disabled. If the option is selected a message is issued advising that Rebate maintenance must be now done using the Smart Client.

When the “Format Beneficiary Name” system parameter is checked on (refer Rebate Parameter Maintenance form pictured above) certain Beneficiary details are stored in the Name and Address module. In this mode, the Rebate Maintenance form will now show a third grid which contains the Name Beneficiary History for the Beneficiary Identity displayed in the Assessment Beneficiary grid. The form columns will differ between State Legislations.



Non WA State Legislation

Home **Rebate Maintenance** X

Close Save Undo 000

Details for this existing item have been modified.

Assessment Details

Primary Location: 111 3rd Street Boulevard, EASTWOOD SA 5063

Assessment Number: 213049 7

Also Extended Discount:

Assessment Rebate Group:

Rebate Group	Description
30	30% Rebate Group

Assessment Beneficiary (All 1 record)

Details

Beneficiary Name	Relevant Interest	Ownership Percentage	Spouse	Eligible
SPD - Master T	Life Tenancy	100.00	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Assessment Beneficiary History (All 1 record)

Effective Date	Eligible	Beneficiary Class	Note
27/11/2017	<input checked="" type="checkbox"/>	Personal	

Name Beneficiary History (All 20 records sorted by Effective Date)

Effective Date	Eligible	Beneficiary Type	Beneficiary Number	State Senior Card Number	Cymn. Senior Health Card Number	Note
20/11/2017	<input checked="" type="checkbox"/>	CHTRUNK - Centralink	743067			
27/11/2017	<input checked="" type="checkbox"/>	CHTRUNK - Centralink	4678864			
26/11/2017	<input checked="" type="checkbox"/>	CHTRUNK - Centralink	C52498767			
22/11/2017	<input checked="" type="checkbox"/>	CHTRUNK - Centralink	C5409621			

WA State Legislation

Home **Rebate Maintenance** X

Close Save Undo 000

Details for this existing item have not been modified yet.

Assessment Details

Primary Location: 198 3rd Street Boulevard, EASTWOOD SA 5063

Assessment Number: 213049 7

Also Extended Discount:

Assessment Rebate Group:

Rebate Group	Description
30	30% Rebate Group

Assessment Beneficiary (All 1 record)

Details

Beneficiary Name	Relevant Interest	Ownership Percentage	Spouse	Eligible
SPD - Master T	None	100.00	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Assessment Beneficiary History (All 1 record)

Effective Date	Eligible	Beneficiary Type	Beneficiary Number	State Senior Card Number	Cymn. Senior Health Card Number	Note
1/8/2018	<input checked="" type="checkbox"/>	CHTRUNK - Centralink	Personal			9499732

With the Rates Parameter “Format Beneficiary Names” unchecked

When this Rebate Maintenance form is called from the Name and Address Beneficiary Maintenance form using the “Add as Beneficiary” button function, the form will be presented with pre-populated grid rows containing default values, except for Assessment Beneficiary History grid which you will need to add a row using the grid New button. The Beneficiary number and Rebate Group are required to be entered. Please refer to Name and Address release notes.

Note: A correction for an existing bug has been made to the Rebate Maintenance form: The Assessment Rebate Group selection button will now only show Rebate Groups for selection in the left pane that have a status of “Active”. Inactive Rebate Groups have been excluded from the Selection display.

Transaction Entry

Both Thick Client and Smart Client versions of this form have been changed to reference Beneficiary Type data from the Name and Address module instead of from the Rates Accounting module. There have been no business logic changes to this function.

Other functional changes

The following functions have been changed to cater for the way that beneficiary details are now stored in the Name and Address module instead of the Rates Accounting module. The business logic of these functions is unchanged:

- Calculate Discount
- Calculate Fines
- Instalment/Reminder Notice Report
- Supplementary Rate Notice Report
- Rebate Validation and Claims
- Rebate Matching Report
- Workflow Rates Action - LPA Transfer Rates
- End of Year Write Off process

Receipting

Enhancements

Receipt Printing

InforXtreme Incident: COGC
10917471;

DRN: 30502

Fix: 03107087;

SMART CLIENT;

KB:

RECEIPT PRINTING VIA WORD

The printing of receipts generated as Microsoft Word documents in the smart client has been modified to reduce the chances of unwanted interaction with Word add-ins.

Smart Mobile System

Enhancements

Smart Mobile Questionnaire Lists

InforXtreme Incident:

DRN: 30557

Fix:

KB:

FILTERABLE LISTS IN QUESTIONNAIRES

There is now a configuration setting in the Smart Mobile Inspections and Customer Services apps to make questionnaire lists filterable. The `filterableAnswersMinLength` configuration value can be set to the list size before the filter functionality is turned on.

Smart Mobile CityWatch

Enhancements

CityWatch Customer Request Email

InforXtreme Incident: SALS 10721065;	DRN: 30467	Fix:
SMART AND THICK CLIENT;	KB:	

CITYWATCH CUSTOMER REQUEST CONFIRMATION EMAIL

Smart Mobile CityWatch Customer Request entry will now send a confirmation Email to the customer using the ePathway Customer Request email format for the associated Request Type. The same Email format used for ePathway Customer Request lodgement will be used.

Please refer to the ePathway System release notes for further details.

CityWatch - Offline Mode

InforXtreme Incident:	DRN: 30558	Fix:
	KB:	

CITYWATCH – OFFLINE REQUESTS

CityWatch Requests are now able to be submitted in offline mode. When a device has no internet connectivity, CityWatch now stores any saved Requests on the device and allows for submission when the user is back online.

Users will be presented with the following message when attempting to submit a Request in offline mode:

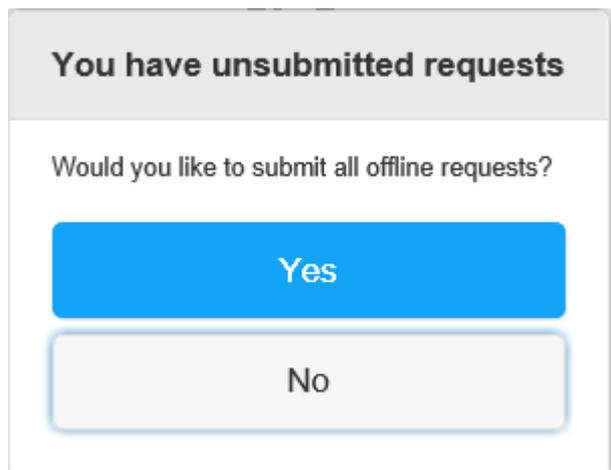
Device is currently offline. This request has been saved to allow for submission when back online.



Any unsubmitted requests will be displayed in the CityWatch “My Requests” option.

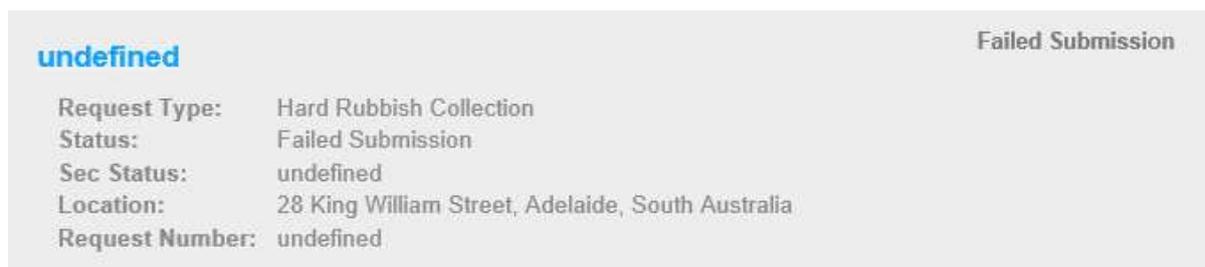
undefined	Awaiting Submission
Request Type:	Graffiti
Status:	Awaiting Submission
Sec Status:	undefined
Location:	12 Lerner Street, Happy Valley, SA
Request Number:	undefined

When the user is back online, the following prompt will appear when reloading of the CityWatch app:



Clicking “No” will clear all offline Requests from the device.

Clicking “Yes” will submit all Requests with a status of “Awaiting Submission”. If a Request fails to submit for any reason (e.g. the date selected was fully booked), the Request will remain viewable in “My Requests” with the status of “Failed Submission”.



Note: If the user is logged into CityWatch when viewing MyRequests, the Requests are retrieved from Pathway for that particular user rather than using the browser’s local storage. Offline Requests (including submitted/failed offline Requests) will therefore not be displayed when logged in.

CityWatch

InforXtreme Incident: BALL
10845826;

DRN: 30464

Fix:

KB:

CITYWATCH SECURITY ENHANCEMENT

As part of our ongoing security enhancements for CityWatch, several changes have been made to ensure that sensitive data is never exposed through a browser's developer tools.

CityWatch Bookings Confirmation

InforXtreme Incident:

DRN: 30560

Fix:

SMART AND THICK CLIENT;

KB:

CITYWATCH BOOKINGS CONFIRMATION EMAIL NOW ALLOWS HTML FORMAT

The ePathway Bookings confirmation emails have been enhanced to allow HTML formatted emails to be produced. As CityWatch shares the email format with ePathway, CityWatch also now allows for HTML emails in order to give councils better formatting and presentation options.

Valuations

Enhancements

Beneficiary enhancements

InforXtreme Incident: BEND
7707271;

DRN: 29586

Fix:

SMART AND THICK CLIENT;

KB:

BENEFICIARY ENHANCEMENTS

Overview

The Rates Accounting, Water Billing and Name and Address modules have been enhanced to conditionally allow some Beneficiary information to be held at an Identity (Personal Name or Company) level instead of at an Assessment. This allows beneficiary details to be available for use by modules other than Rates Accounting and Water Billing (e.g. Animal Registration and Licensing). Please refer to the release notes for the Rates Accounting and Name and Address modules for details of the changes that have been made.

VG Number Update Control Options

This form previously accessed the Beneficiary Type from Rates Accounting module. This has been changed to retrieve the Beneficiary Types from the Name and Address module.

VG # Update Control Options

Second Import Format
 Record Type 'A' or 'O' Import Format [] >>
 MADD Data Import File []

Valuations Run Type: Report Only

Mixed Development Factor Run Type: Don't Process

Local Government Codes Run Type: Don't Process

Rate Types Run Type: Don't Process

Land Use Codes Run Type: Don't Process
Update Level: []

Zone Codes Run Type: Don't Process
Update Level: []

Pensioner Detail
 Run Type: Report Only
 Pensioner Type: PENSIONER [] PENSIONER

ESL Category / Property Use Run Type: Don't Process

Number of Sub-Properties Run Type: Don't Process

Nominated Rate Types Run Type: Don't Process
Rate Types: [] Suspend Date: []

GIS References Run Type: Don't Process

OK Cancel

Bulk VG Number Maintenance

InforXtreme Incident: COGC
11298399;

DRN: 30792

Fix: 03107144;

SMART AND THICK CLIENT;

KB:

BULK VG NUMBER MAINTENANCE CONTROL

Enhancements have been made to this function to allow nomination of a date that is to be used as the Status Date for a created VG Number and/or the Status Date used for the links created between the VG Number and the Assessments.

Two new fields have been added to the Bulk VG Number Maintenance Control form:

- Status Date (optional)
- Use Status Date for Assessment link checkbox

When entering a VG Number that already exists, the VG Number's Status Date is automatically loaded to the Status Date on the Control form. This date can be changed.

When run, the function creates the VG Number if it does not already exist. If a Status Date has been nominated it will be used for the created VG Number's Status Date, otherwise the current date will be used.

The function also creates the links between the VG Number and the nominated Assessments. If a Status Date has been nominated and the Use Status Date for Assessment link checkbox has been checked, then the nominated Status Date will also be used as the Status Date on the links that are created between the VG Number and the Assessments. If a Status Date has not been nominated or the Use Status Date for Assessment link checkbox is not checked, then the current date will be used for the link's Status Date.

Water Billing

Enhancements

Assessment Maintenance

InforXtreme Incident: DRN: 30460 Fix:
 SMART CLIENT; KB:

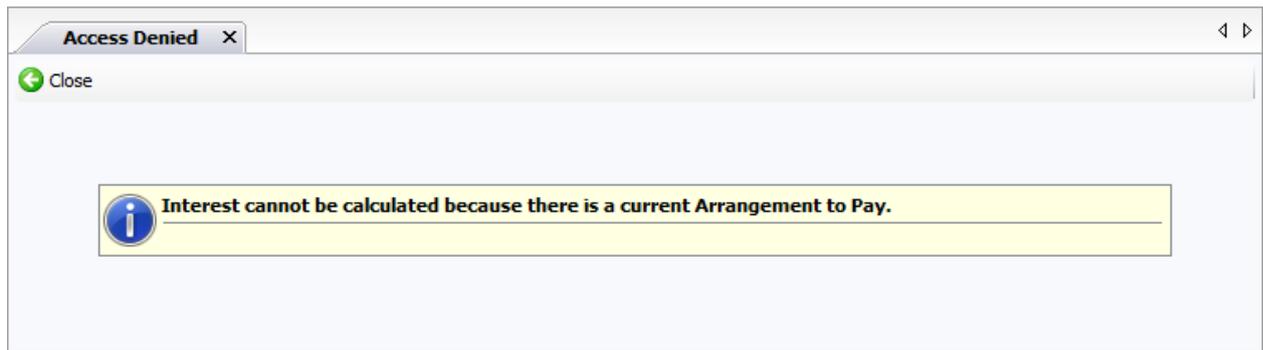
ONLINE FINE GENERATION

An enhancement has been made to cater for disallowing the online calculation of fines (interest) on Assessments that have a current Arrangement to Pay.

This new functionality is controlled using the new “Arrangement to Pay disallows Online Calculation” check box on the Fine Parameter Maintenance form.

This form is accessed via Water Billing >> Water Billing Parameters >> Water Billing Parameter Maintenance.

If the new parameter is turned on the following form is displayed when the “Calculate Fines” option is chosen on the Assessment Summary form and the Assessment has a current Arrangement to Pay.



Beneficiary Enhancements

InforXtreme Incident: BEND
7707271;

DRN: 29586

Fix:

SMART AND THICK CLIENT;

KB:

BENEFICIARY ENHANCEMENTS

The Rates Accounting, Water Billing and Name and Address modules have been enhanced to conditionally allow some Beneficiary information to be held at an Identity (Personal Name or Company) level instead of at an Assessment level. This allows beneficiary details to be available for use by modules other than Rates Accounting and Water Billing (e.g. Animal Registration and Licensing). Please refer to the release notes for the Rates Accounting and Name and Address modules for details of the changes that have been made.

The Water Usage Notice has been changed to cater for the way that beneficiary details can now be stored. This is when Discount is in use and there is an Extended Pay by Date.

Workflow

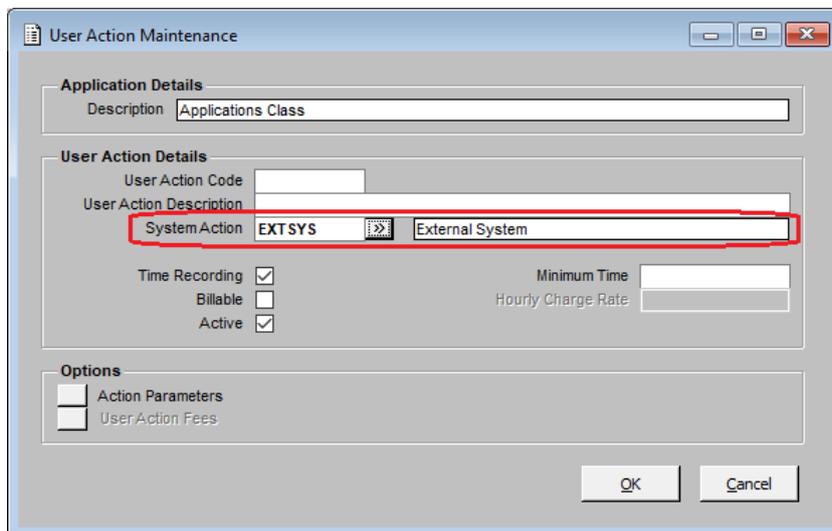
Enhancements

Workflow Parameters

InforXtreme Incident: DRN: 30517 Fix:
SMART CLIENT; KB:

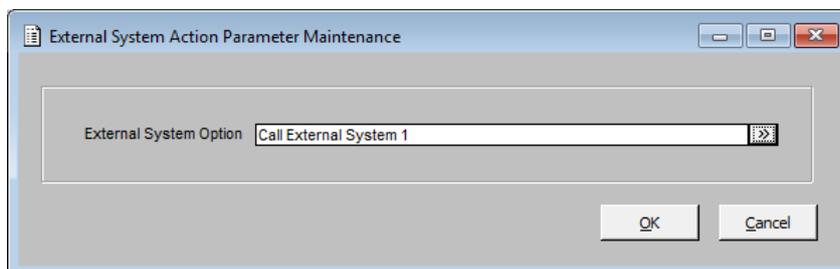
EXTERNAL SYSTEM ACTION

A new workflow system action called 'External System' has been created to invoke one of the External System Options defined within Pathway.



The screenshot shows the 'User Action Maintenance' dialog box. It has several sections: 'Application Details' with a 'Description' field containing 'Applications Class'; 'User Action Details' with fields for 'User Action Code', 'User Action Description', 'System Action' (set to 'EXTSYS'), and 'External System' (set to 'External System'); checkboxes for 'Time Recording', 'Billable', and 'Active'; and 'Options' with checkboxes for 'Action Parameters' and 'UserAction Fees'. 'OK' and 'Cancel' buttons are at the bottom right.

The external system option to invoke must be selected within the Action Parameters of the workflow user action.



The screenshot shows the 'External System Action Parameter Maintenance' dialog box. It features a single 'External System Option' dropdown menu set to 'Call External System 1'. 'OK' and 'Cancel' buttons are at the bottom right.

Only External System Options related to the module being maintained will be available for selection.

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