

Pathway RELEASE NOTES

**Enhancements
and
Pre-Release
Functionality**

3.10.005

The Infor logo, consisting of the word "infor" in a white, lowercase, sans-serif font, centered within a red square.

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Feedback

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Pathway Release 3.10.005

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Introduction

This document describes enhancements and new functionality made available in Release 3.10.005 of the Pathway software.

This Release Notes document is also available for viewing from the Release Notes menu option included in the Help Menu.

Included in this document are the following sections:

User Guides and Online Help

This includes an overview of how to access Pathway Help (both online and in printable format), as well as a listing of all the Modules included.

Modules

Each module that has undergone modifications is included in this documentation. The documentation is now contained in two separate documents as follows:

- Infor Pathway Release 3.10.005 Enhancements.pdf
- Infor Pathway Release 3.10.005 Fixes and Software Corrections.pdf

If there are no details under any of these headings for a particular module, then that module will be omitted entirely.

InforXtreme Incident Index

This includes a listing of the InforXtreme Incidents addressed in this release of software, in alphabetical order with their associated page number.

DRN Index

This includes a listing of the Development Requests (DRNs) addressed in this release of software, in numerical order with their associated page number.

KB Index

This includes a listing of the Knowledge Base Articles (KBs) addressed in this release of software, in numerical order with their associated page number.

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User Guides and Online Help

All Pathway modules are supported by on-line help text which is accessed by pressing the F1 key within any field on a form. In addition, help text for all modules is also available from the Contents option within the Help Menu. This can be accessed from any form within Pathway.

Complete User Guides based on the Help Text may also be printed in hard copy for each module. To access the PDF versions of the User Guides, the following steps should be performed:

- ❑ The User Guides are stored in PDF format and therefore require that Adobe Reader be available to access them.
- ❑ The User Guide can be viewed or printed, but cannot be modified.
- ❑ Check with your system administrator for instructions on where to find these documents on your system.

The User Guide documents are stored in the following directory path in the following format e.g. ACR.pdf:

e.g.
XXX \ hlp\ABK.pdf

ABK	(Bookings Management)	CTX	(Tax)
ACR	(Customer Service)	CWF	(Workflow)
CAR	(Accounts Receivable)	CWP	(Word Processing)
CAU	(Auditing)	CWS	(WorkSmart)
CBT	(Batch Processing)	ESY	(ePathway)
CCL	(Calendar)	HowtoUse	(How To Use)
CCP	(Customer Profile)	LAN	(Animals)
CDC	(PaperClip Attachments)	LAP	(Applications)
CEM	(e-mailing)	LCN	(Conditions)
CFI	(General Ledger)	LDR	(Debtors)
CIF	(Core Interface)	LER	(Electoral Roll)
CIM	(InfoMart)	LIF	(Infringements)
CMN	(Menu System)	LIN	(Inspections)
CMO	(Memo)	LLC	(Licensing)
CNA	(Name and Address)	LPA	(Property Accounting)
COR	(Responsibility)	LRA	(Rates)
CQY	(Query)	LTW	(Trade Waste)
CRC	(Receipting)	LVL	(Valuations)
CRF	(References)	LVV	(Victorian Valuations)
CRG	(Registers)	LVZ	(New Zealand Valuations)
CSY	(System)	LWB	(Water Billing)

System - Functionality

Enhancements

System

InforXtreme Incident: **SMART AND THICK CLIENT;** DRN: 29538 Fix:
KB:

LOGON

Active Directory to Pathway integration consists of two components.

- Log On to Pathway through Active Directory credentials
- Synchronisation of Pathway Users from Active Directory Users

The synchronisation of Pathway Users from Active Directory Users is implemented via IFS and ION.

The nett effect is that the creation or modification of a User in Active Directory will result in the creation or modification of the corresponding User in Pathway. A Pathway User that is created automatically from an Active Directory User is able to log on to Pathway with their Active Directory password.

The facility for a Pathway User to log on using their Active Directory password is available irrespective of whether the Active Directory to Pathway user synchronisation via IFS and ION is implemented.

As most Pathway Users have a corresponding Active Directory User there is no longer a need for a user to remember their Pathway password as they can now log on to Pathway by entering their Active Directory password.

For example: If “JSMITH” exists as both a Pathway User and an Active Directory User then the Pathway Log On form will accept either the Pathway password or Active Directory password.

A common configuration is for a Pathway User to be associated with a “Network User” and “Automatic Log On” checked on.

For example:

The screenshot shows the 'User Preferences Maintenance' window for user 'JSMITH'. The window is divided into several sections:

- User Details:** User Identifier: JSMITH, User Name: John Smith
- User Preferences:**
 - New Password: [Empty field]
 - Confirm Password: [Empty field]
 - Sort: As Sequenced, Alphabetically
 - Sort Internal Nodes First:
 - Use Folder Icon:
- Log On Details:**
 - User Logon Expires: [Dropdown menu]
 - User Logon Created: 24/11/2014 3:25:39 PM
 - Last Password Change: [Empty field]
 - Last Accepted Logon Attempt: 24/11/2014 3:27:56 PM
 - Last Rejected Logon Attempt: [Empty field]
 - Allowed Number Of Logon Attempts: 3
- Network Users (All 1 record):**

Network User Id	Automatic Log On
JSMITH	<input checked="" type="checkbox"/>

When “JSMITH” logs on to the network using their Active Directory credentials and accesses Pathway they are automatically logged on to Pathway. This automatic log on functionality operates well except

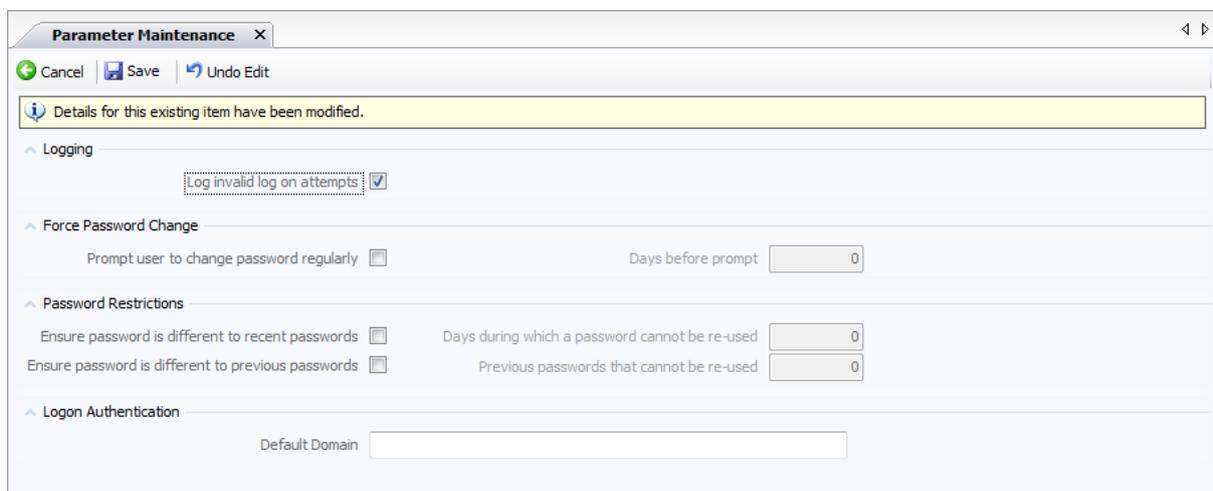
when a user attempts to access Pathway from a shared device such as those found in training rooms, logged on with generic credentials. Upon accessing Pathway from a shared device the user is presented with a Pathway Log On form for which they do not know a password as they are logged on automatically when accessing Pathway from their usual device. This new functionality eliminates the problem as the user can now enter their known Active Directory credentials into the Pathway log on form presented from a shared device.

LOG ON TO PATHWAY THROUGH ACTIVE DIRECTORY CREDENTIALS

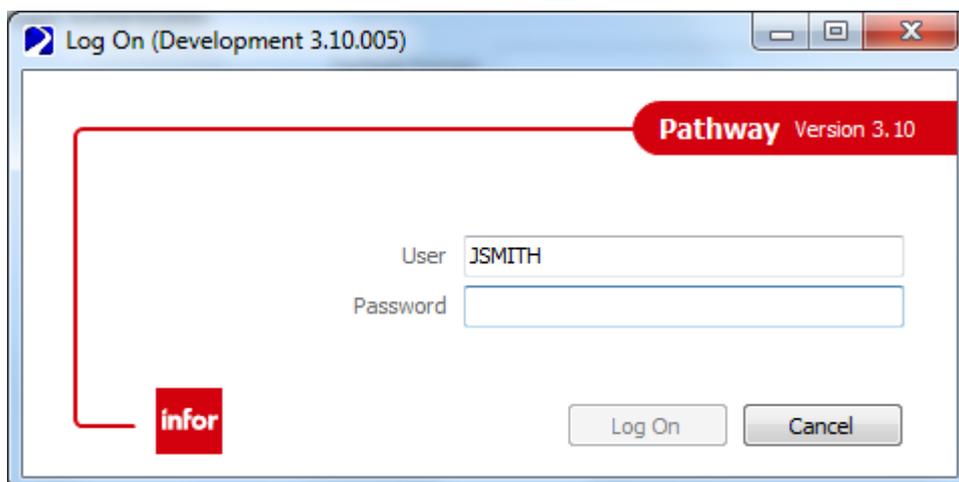
A new optional “Default Domain” parameter value has been added to the Menu System Parameters form accessed via the System Menu >> System Administration >> Menu >> Parameter Maintenance menu option.

Example 1:

No “Default Domain” value is specified therefore no Active Directory Domain is assumed and a fully qualified Domain\User needs to be entered when logging on using Active Directory credentials.

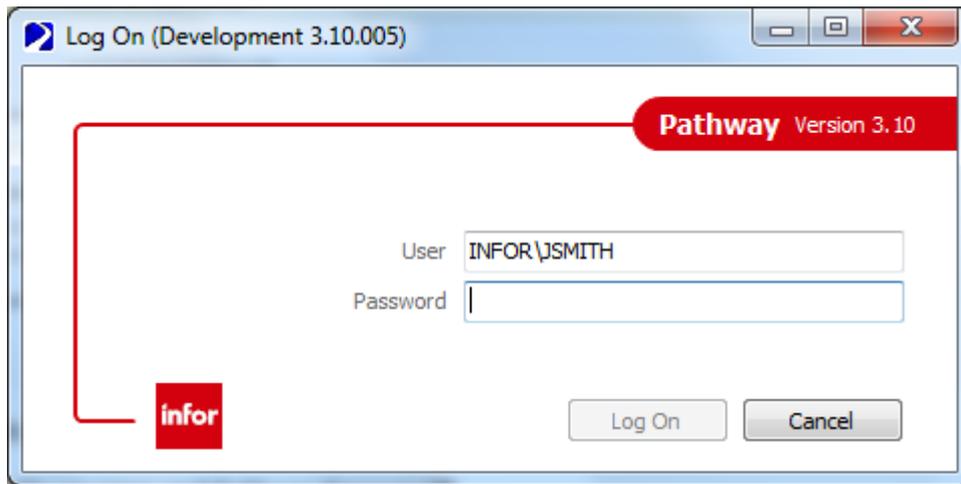


The screenshot shows the 'Parameter Maintenance' window with the 'Logon Authentication' section expanded. The 'Default Domain' field is empty. Other sections include 'Logging' (with 'Log invalid log on attempts' checked), 'Force Password Change' (with 'Prompt user to change password regularly' unchecked and 'Days before prompt' set to 0), and 'Password Restrictions' (with 'Ensure password is different to recent passwords' and 'Ensure password is different to previous passwords' both unchecked, and 'Days during which a password cannot be re-used' and 'Previous passwords that cannot be re-used' both set to 0).



The screenshot shows the 'Log On (Development 3.10.005)' window. It features a red header with 'Pathway Version 3.10' and the Infor logo. The 'User' field contains 'JSMITH' and the 'Password' field is empty. There are 'Log On' and 'Cancel' buttons at the bottom.

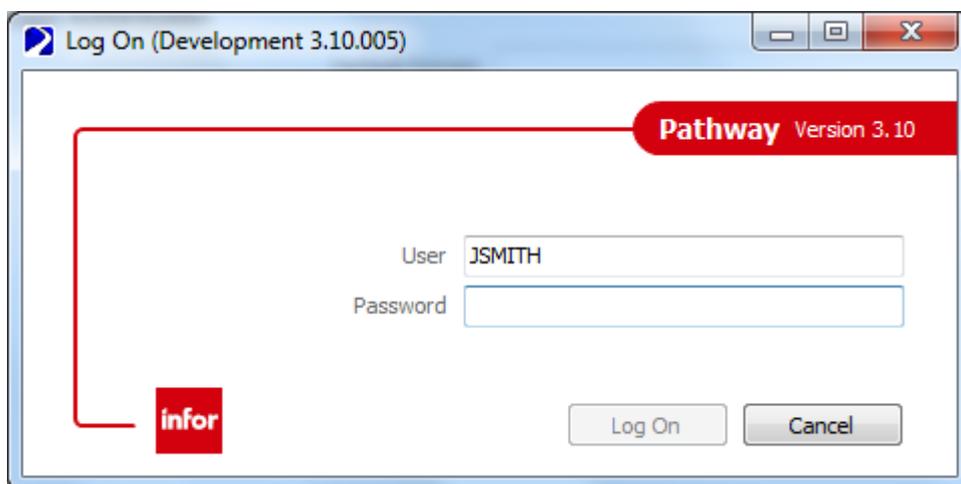
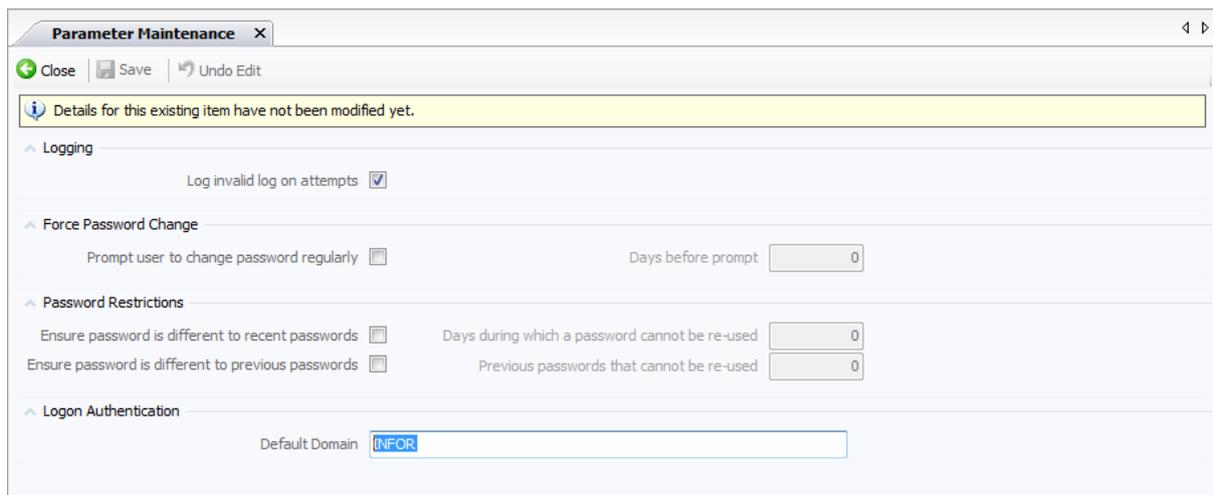
Example 1.1: A Pathway User of “JSMITH” has been entered and therefore a Pathway Password must be entered.



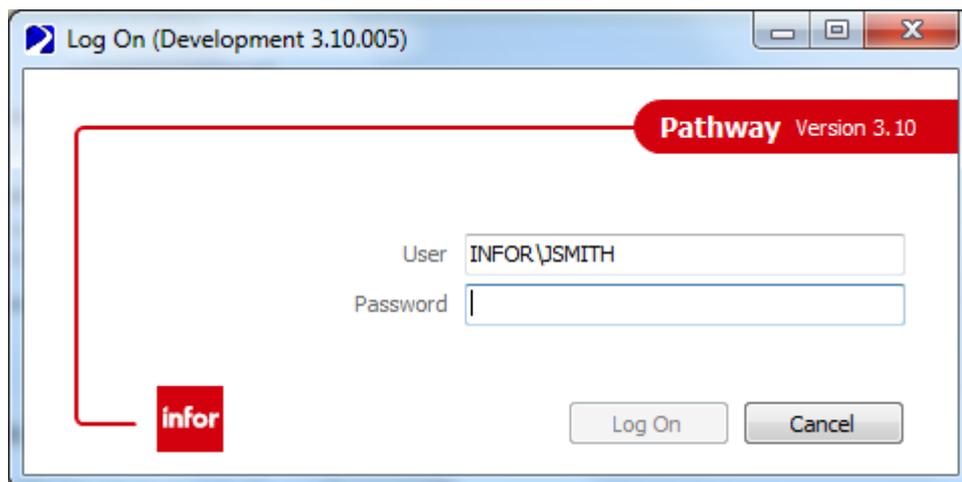
Example 1.2: An Active Directory Domain\User of “INFOR\JSMITH” has been entered and therefore an Active Directory Password must be entered.

Example 2:

A “Default Domain” value is specified therefore an Active Directory Domain may be assumed when logging on using Active Directory credentials.



Example 2.1: The User could be either a Pathway User or an Active Directory User within the Default Domain. A Pathway Password or an Active Directory Password can be entered.



Example 2.2: An Active Directory Domain\User of “INFOR\JSMITH” has been entered and therefore an Active Directory Password must be entered.

In summary:

As Pathway Users can log on with Active Directory credentials it eliminates the need for password administration via Pathway.

Special Pathway Users such as SCASYS, SCAADMIN and EPATHWAY may not have corresponding Active Directory users and therefore still require password administration via Pathway.

If no “Default Domain” is specified within the Menu System Parameters, then Users can log on with a:

- Pathway User and Pathway Password
- Active Directory Domain\User and Active Directory Password

If a “Default Domain” is specified within the Menu System Parameters, then Users can log on with a:

- Pathway User and Pathway Password
- Active Directory User within the “Default Domain” and Active Directory Password
- Active Directory Domain\User and Active Directory Password

SYNCHRONISATION OF PATHWAY USERS FROM ACTIVE DIRECTORY USERS

The synchronisation of Pathway Users from Active Directory users is implemented via IFS and ION.

The Infor Federation Services application, IFS, is used to manage users for Infor products and is installed with ION.

An IFS background service is configured to periodically check for additions, removals, updates and deactivations of Users in Active Directory.

IFS and ION publish the User modifications via an outbound SyncSecurityUserMaster BOD.

Pathway detects the inbound SyncSecurityUserMaster BOD and creates, updates or deletes the corresponding User in Pathway.

In summary:

Modifications to Users within Pathway are not propagated to the corresponding Active Directory Users.

Modifications to Users within Active Directory are automatically propagated to corresponding Pathway Users.

The Pathway User information that can be synchronised includes the User ID, User Name, E-mail Address and Active status indicator.

If a new User is created in Active Directory a new Pathway User is also created. The Pathway User will be granted the privileges of the “**Default User**” as defined in the System Administration >> System Parameters >> System Parameter Maintenance menu option.

If a User name, e-mail address or status is changed in Active Directory then the corresponding Pathway User is also changed.

If a User is deleted from Active Directory, then the corresponding Pathway User is also deleted if possible. Note that Users are usually reference by other objects and it is rarely possible to delete a User due to referential integrity constraints and therefore the User should be “deactivated” rather than “deleted”.

Refer to the “ION Integration and Troubleshooting Guide for Pathway” that was provided when ION was installed for configuration instructions.

System Parameter Maintenance

InforXtreme Incident: MBRC
7454343; SALS 8171448; SALS
8225696;
SMART CLIENT;

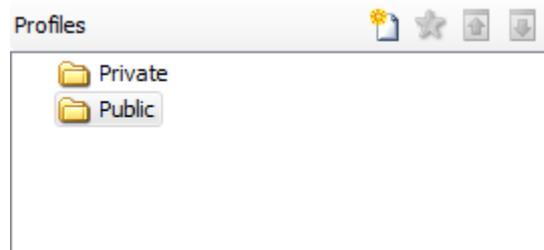
DRN: 27970

Fix:

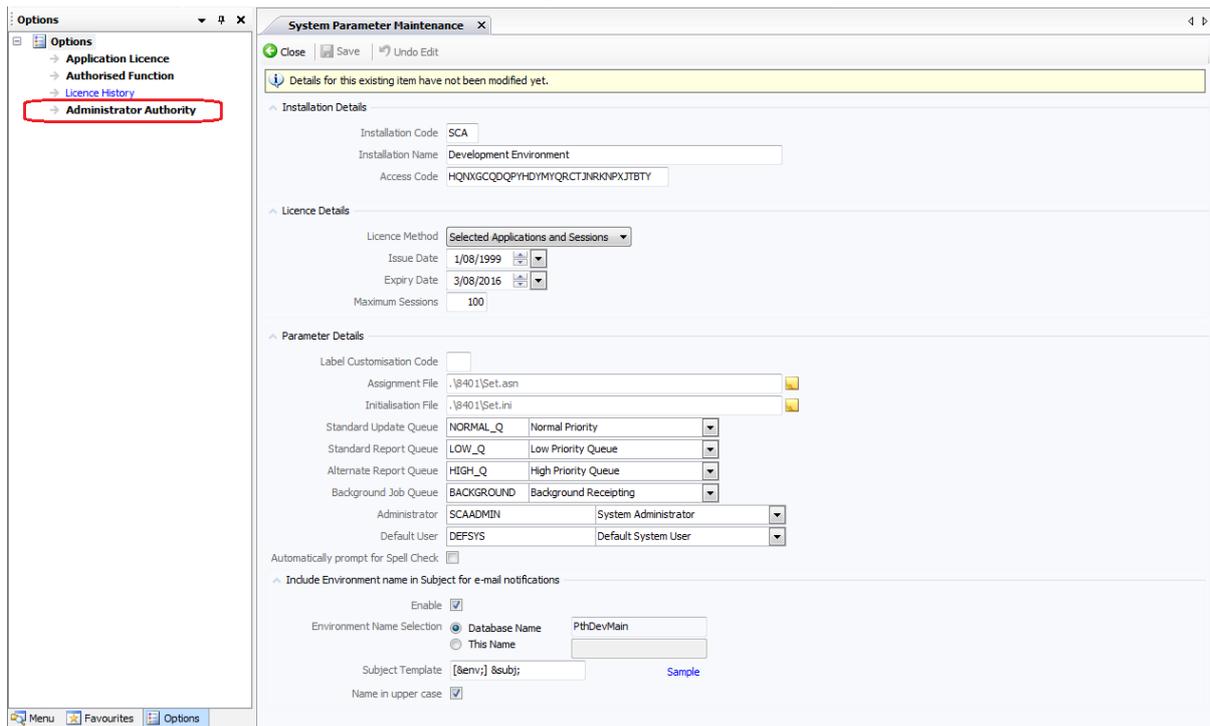
KB:

ADMINISTRATOR AUTHORITY MAINTENANCE

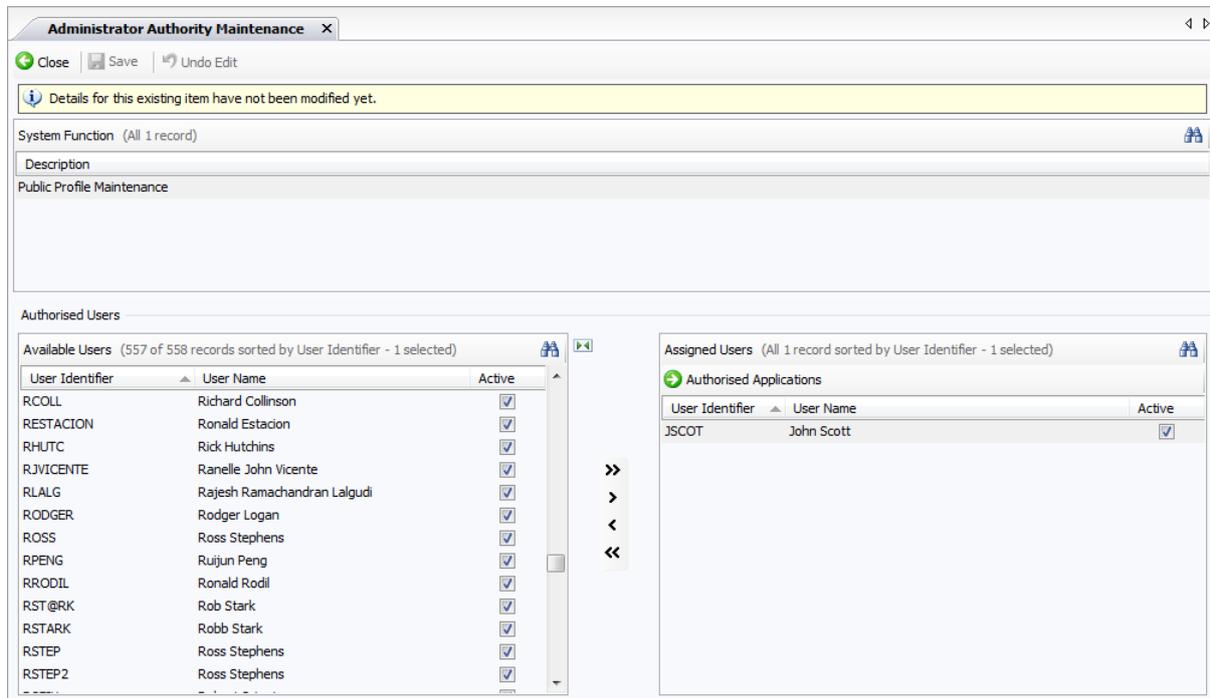
Pathway has been enhanced to allow users other than the Administrator to create and update public profiles on search and control forms.



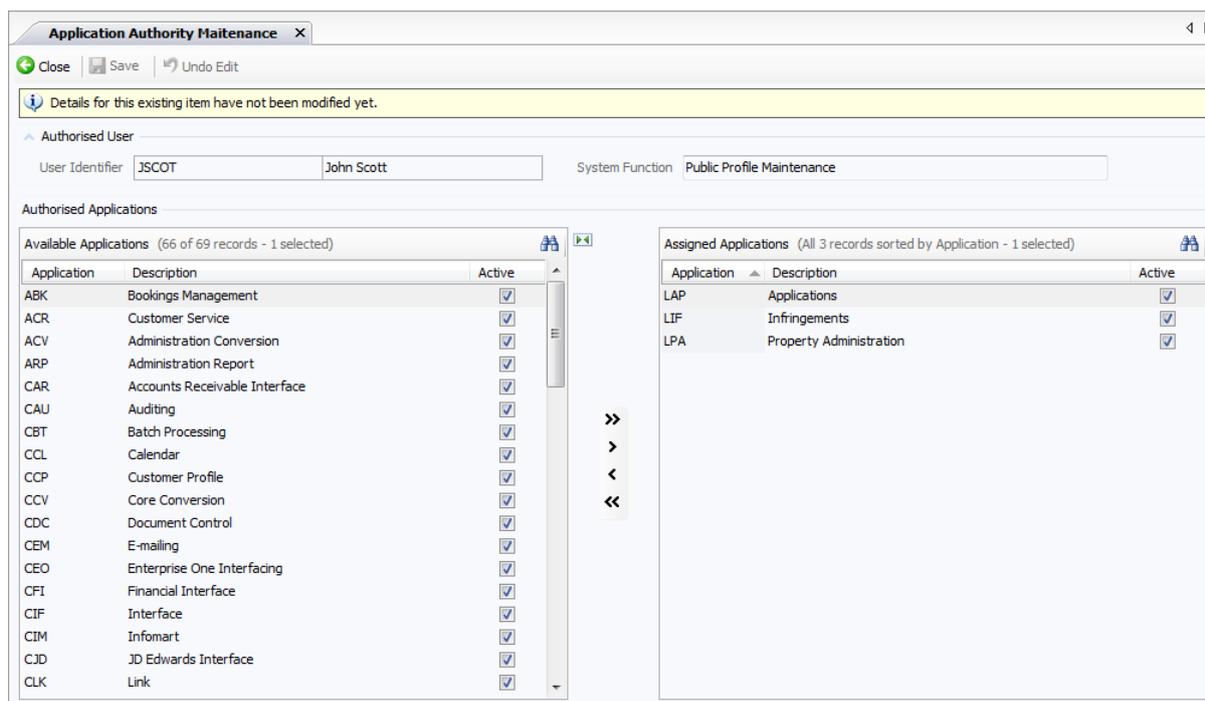
A new Administrator Authority option has been added to the System Parameter Maintenance form.



This option allows individual users to be assigned administrator authority to system functions that would normally only be available when logged on as the Administrator. Currently the only system function available for assignment is the maintenance of public profiles.



To grant users the ability to create, update and delete public profiles, simply select the users on the Administrator Authority Maintenance form.



Then for each user press the Authorised Applications button and select the applications the user can maintain public profiles for.

System

InforXtreme Incident: MBRC
9057037;

DRN: 29280

Fix:

SMART AND THICK CLIENT;

KB:

PATHWAY CUSTOM URL PROTOCOL HANDLER

After the Pathway custom URL protocol handler has been installed into Windows, Pathway can be started using a URL in the following format:

```
pathway://{database}/{form}/{entry}?parameter1=value1&parameter2=value2
```

Where {database} is the name of the Pathway database for a Pathway environment. The database name is typically "pthprod" for a Pathway Production environment. And where {form} and {entry} vary depending on which Pathway form is to be opened.

The supported values for {form} and {entry} are listed in the "**Pathway URL Protocol Handler.docx**" document (as found in the "Document" folder of the upgrade media).

For example, the following URL can be used to open a Customer Service Request with a primary key of 104729 in a Production environment with a database name of "pthprod":

```
pathway://pthprod/acrg1000/maintain?tpkacrrequ=104729
```

This could be used in the hyperlink of a web page as follows:

```
<a href="pathway://pthprod/acrg1000/maintain?tpkacrrequ=104729">Request 104729</a>
```

Applications

Enhancements

Batch Processing

InforXtreme Incident: MBRC 7454343; SALS 8171448; SALS 8225696; SMART CLIENT;	DRN: 27970	Fix:
	KB:	

CONTROL FORM PROFILES

Corrections have been made to the following control forms:

- Actual Times Report
- Application Tasks Report
- BC Extract
- Bulk Fees Transfer
- Inspection Report
- Rebuild Lookup Tables
- Update Application Check Digit
- Update Next Number and Year

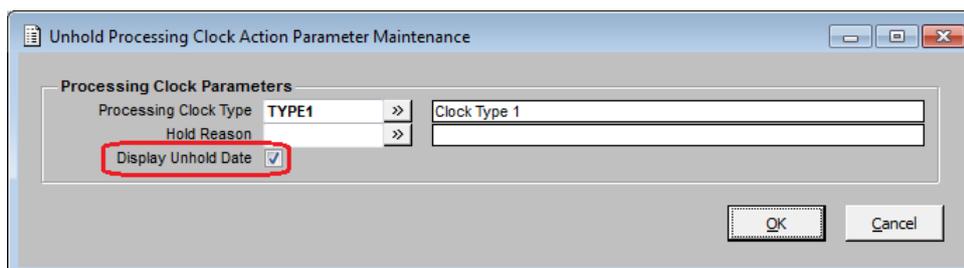
Previously, profiles added for these forms were incorrectly displayed on other Application classes and/or the equivalent licensing form. Profiles for these forms will need to be added again after this correction has been applied.

Application Maintenance

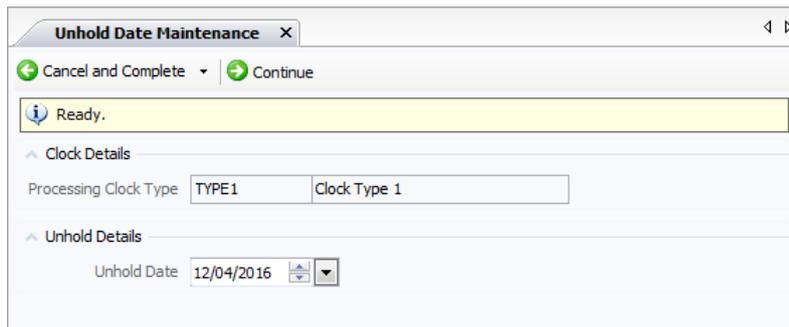
InforXtreme Incident: MRSC 9310993; SMART CLIENT;	DRN: 29506	Fix:
	KB:	

UNHLDCLOCK WORKFLOW SYSTEM ACTION

A new option has been added to the parameters for the workflow system action UNHLDCLOCK used to un-hold a processing clock.



If the new 'Display Unhold Date' option is turned on the user will be presented with the Unhold Date Maintenance form when the workflow action is executed.



From here the user can change the un-hold date.

The end date applied to the hold may be adjusted from the un-hold date if:

- The unhold date is before the start date of the hold.
- The Calendar Format is set to Working Days.
- The Hold Reason has the Exclude Last Day flag set.

ePathway Core

Enhancements

ePathway Themes

InforXtreme Incident:

DRN: 29541

Fix:

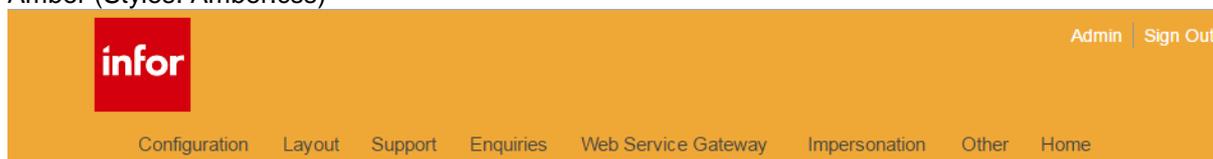
KB:

ePathway Themes

There have been numerous changes around the styling of ePathway in recent releases (modernisation, responsive design changes, etc.). In order to assist in this transition, new themes have been added which can be taken “as is” or can be further customised to better blend in with the existing look and feel of your site. Each theme has a separate stylesheet, which can be found in the root of the Web folder.

The new themes are:

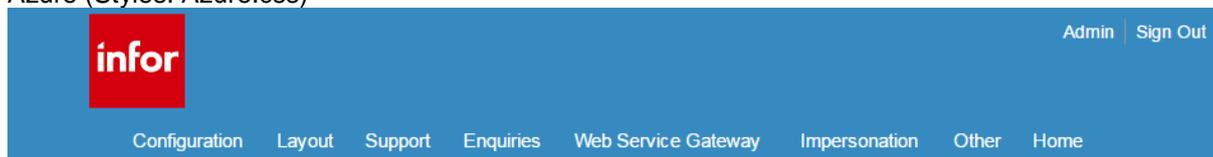
- Amber (Styles.Amber.css)



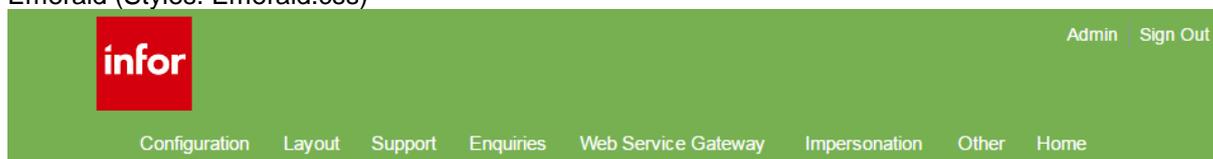
- Amethyst (Styles.Amethyst.css)



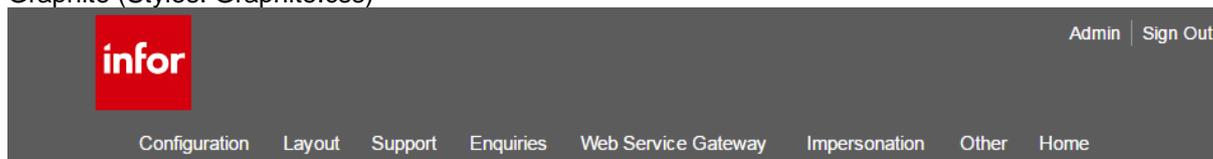
- Azure (Styles.Azure.css)



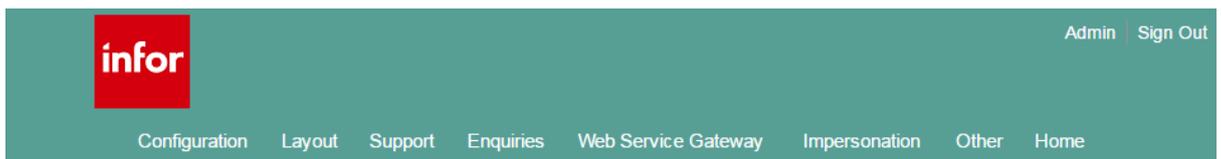
- Emerald (Styles.Emerald.css)



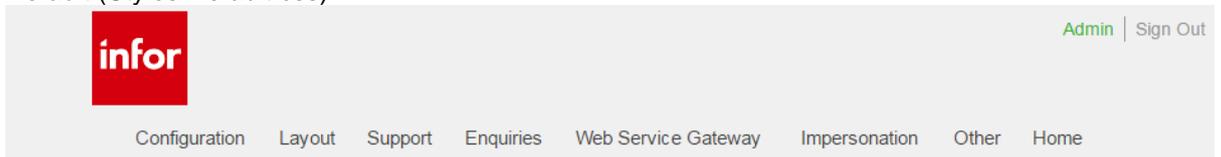
- Graphite (Styles.Graphite.css)



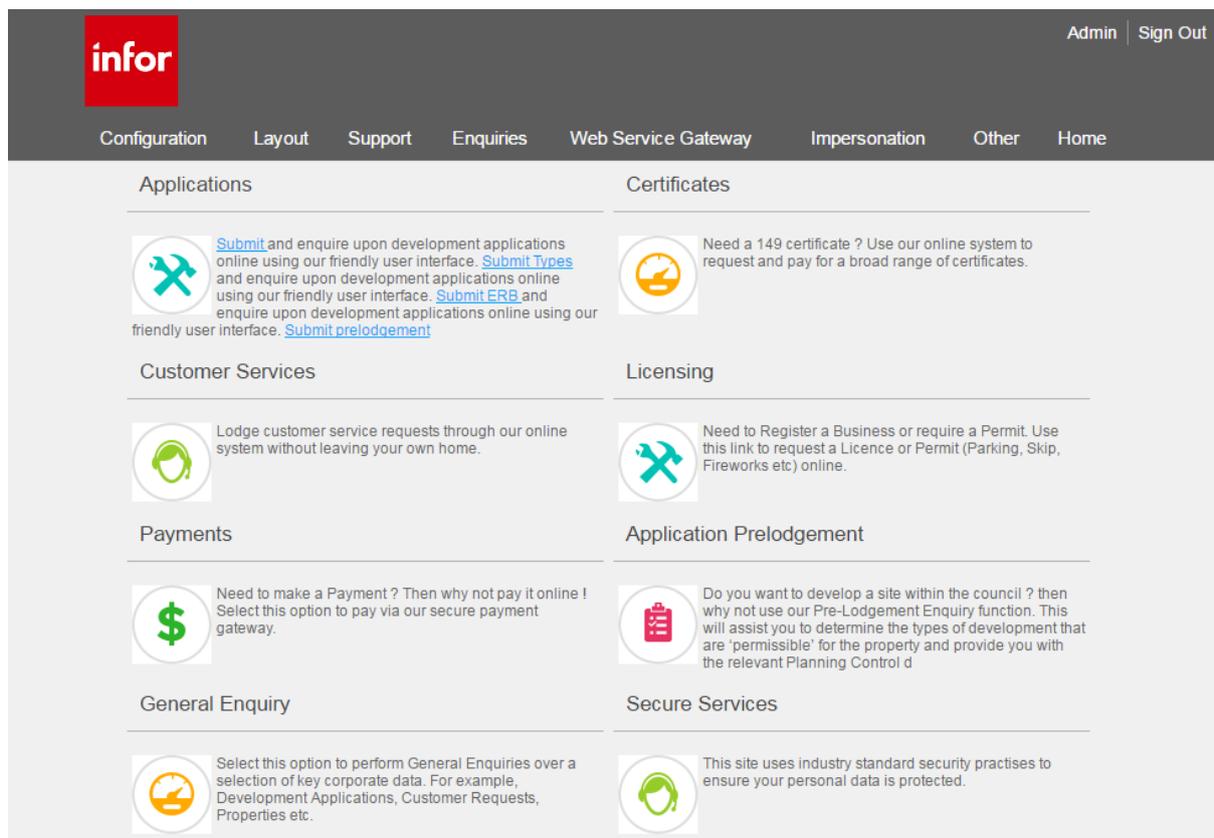
- Turquoise (Styles.Turquoise.css)



- Default (Styles.Default.css)



Full example of our “Graphite” theme:



Setting your theme

By default, your existing stylesheet Styles.css will be selected (it appears as “Custom” in System Settings). If you want to change to a different theme you will need to update the Administration.Theme system setting found in Configuration >> System Parameters.



Customising your stylesheet

It is important to note that all stylesheets other than the Styles.css (custom) will be overwritten whenever an upgrade takes place. This means that if you want to base your stylesheet on one of the templates and make further changes to it, you will first need to copy the contents of that template stylesheet to your Styles.css. Any subsequent changes to it will not be overwritten. In this scenario you would have the Administration.Theme setting set to “Custom”.

The existing Styles.infor.css file, which provides the default styling, is still being applied.

Health Check

InforXtreme Incident:

DRN: 29541
KB:

Fix:

EPATHWAY HEALTH MONITOR VERSION CHECKING

To aid sites in verifying that the Web Server component of ePathway is running the same ePathway version as the Application Server component, the ePathway Health Monitor form has been enhanced to include a sixth check that will compare the version of the executables running on each server.

Admin Sign On >> Configuration >> Health Monitors

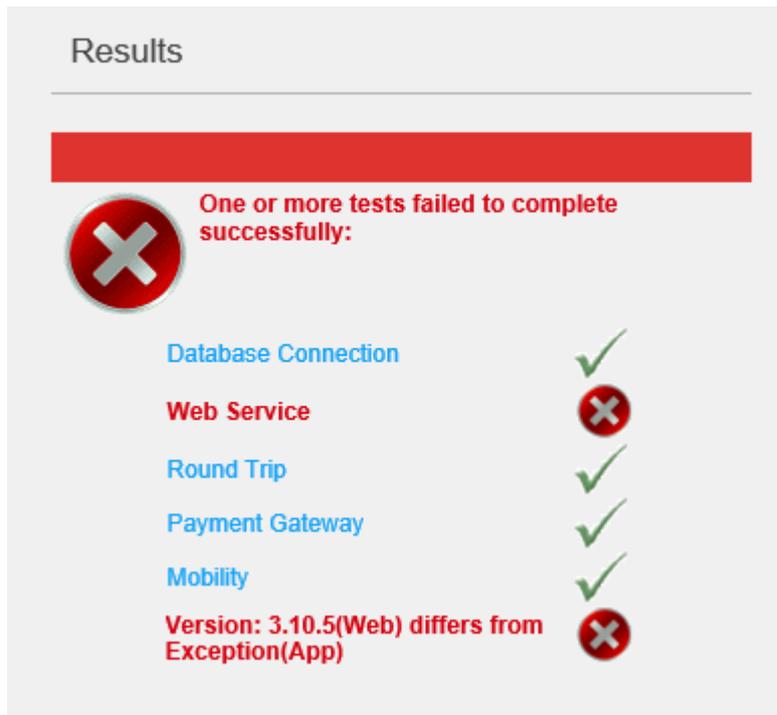
The screenshot shows the Infor ePathway Health Monitor configuration page. The page has a purple header with the Infor logo and navigation links: Configuration, Layout, Support, Enquiries, Web Service Gateway, Impersonation, Other, and Home. The main content area is titled "Health Monitor" and contains a description of the health check process. Below the description, there is a table of configuration values:

Web Service	http://auadwlg10v1/ePathway/dev/WebServices/PathwayServices.asmx
Timeout	70

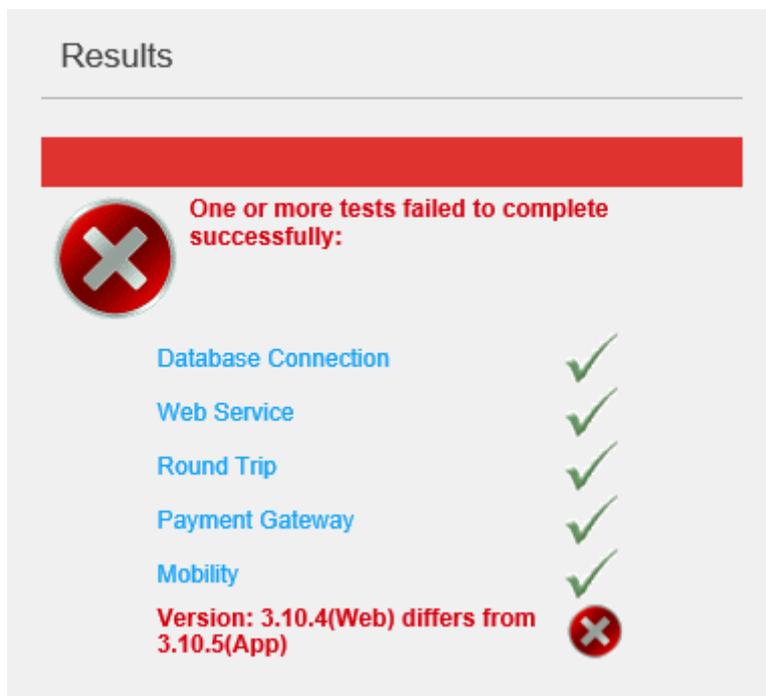
Below the table is a "Health Check" button. The results section shows a green checkmark and the text "All (six) tests were successful." followed by a list of tests, each with a green checkmark:

- Database Connection
- Web Service
- Round Trip
- Payment Gateway
- Mobility
- Version (3.10.5)

A successful check is shown above. Should there be a problem with Web Services in general, this new check will also fail:



If there is a difference in versions, the fail message will include the version numbers from the Web Server and the Application Server in the message.



ePathway Core

InforXtreme Incident: CAMP
9351944;

DRN: 29544

Fix:

KB:

REQUIRED/MANDATORY FIELD INDICATORS

All required field indicators have been moved from the right of the input controls to the right of the field labels in accordance with ePathway and WC3 standards.

Social Media Logon

InforXtreme Incident: IPSW 8944760; DRN: 29449 KB: Fix:

External Authentication (Facebook, Twitter and Google)

Users are now able to associate their ePathway accounts with their Facebook, Twitter and Google accounts. This allows users to authenticate themselves on ePathway using their social media logins.

Associating Accounts

To associate accounts, the user must already have both an ePathway account and either a Facebook, Twitter or Google account. Where configured (by Council), the login page in ePathway and CityWatch will display the following login options:

Sign in

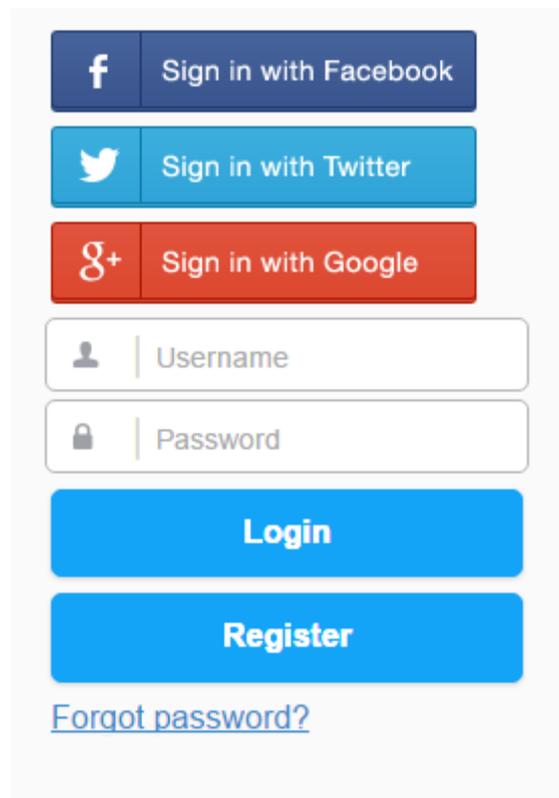


If you are a registered user please enter your sign in details below.
Alternatively you may click the available link to register yourself for this service.

	Sign in with Facebook
	Sign in with Twitter
	Sign in with Google

User Name

Password



The image shows a user authentication interface. At the top, there are three social login buttons: 'Sign in with Facebook' (dark blue), 'Sign in with Twitter' (light blue), and 'Sign in with Google' (red). Below these are two input fields: 'Username' and 'Password'. Under the input fields are two large blue buttons: 'Login' and 'Register'. At the bottom, there is a blue underlined link that says 'Forgot password?'.

Clicking on the 'Sign in with Twitter' button (for example) will take you to the Twitter authentication page:


[Sign up for Twitter >](#)

Authorize ePathway to use your account?

 Remember me · [Forgot password?](#)



ePathway

ausyww01.infor.com/ePathway/Dev/W...

Testing ePathway Twitter Oauth

This application will be able to:

- Read Tweets from your timeline.
- See who you follow.

Will not be able to:

- Follow new people.
- Update your profile.
- Post Tweets for you.
- Access your direct messages.
- See your Twitter password.

After successful authentication on Twitter the user will be redirected to an Account Association page where they will be prompted for their ePathway credentials.

Complete Account Association



Your user credentials need to be provided to complete the account association process

User Name

Password

Clicking on the “Sign in and associate account” button will log the user in and also create a connection between their Twitter account and their ePathway account. This step is only required if a connection has not previously been created between the accounts.

Logging in

After the accounts have been associated, the user should be able to log into ePathway using their external account(s). If they are already logged into one of their accounts, it will be a one click process. For example, if they are logged into Facebook already they should be able to simply click on the “Sign in with Facebook” button and be taken back to ePathway’s default page as a logged in user.

In the case of CityWatch, the user will be taken back to the main CityWatch page as the logged in user. Note that CityWatch will allow users to log in only - the process of associating an account has to be done through ePathway.

Configuration

There is a new configuration section in the web.config file (socialMediaAuthentication) which handles the configuration of this new functionality:

```
<socialMediaAuthentication>
  <facebook>
    <enabled>True</enabled>
    <url>https://www.facebook.com/dialog/oauth</url>
    <exchangeTokenUrl>https://graph.facebook.com/</exchangeTokenUrl>
    <appId>411434987642</appId>
    <appSecret>f0e0d150b0c0c007770305567665505a</appSecret>
  </facebook>
  <twitter>
    <enabled>True</enabled>
    <requestTokenUrl>https://api.twitter.com/oauth/request_token</requestTokenUrl>
    <authoriseUrl>https://api.twitter.com/oauth/authenticate</authoriseUrl>
    <accessTokenUrl>https://api.twitter.com/oauth/access_token</accessTokenUrl>
    <consumerKey>18g1u3n-f00k670k0fym4kym</consumerKey>
    <consumerSecret>46P0R0Y0h3j4y0q1U0p0A0u1004HNRDU4K0Z0D0S0h10L0k</consumerSecret>
  </twitter>
  <google>
    <enabled>True</enabled>
    <requestTokenUrl>https://accounts.google.com/o/oauth2/token</requestTokenUrl>
    <authoriseUrl>https://accounts.google.com/o/oauth2/auth</authoriseUrl>
    <userInfoUrl>https://www.googleapis.com/oauth2/v1/userinfo</userInfoUrl>
    <scope>https://www.googleapis.com/auth/userinfo.profile</scope>
    <clientId>845002505510-05jffjva4idg7b0btce0slod3p94t45e59.apps.googleusercontent.com</clientId>
    <clientSecret>M1110t11.5A.0L0Q.02Y0E0U</clientSecret>
  </google>
</socialMediaAuthentication>
```

The default URL's should work as is and have been included as a configuration setting so any future changes to the URL's by the provider can be managed.

The **enabled** attribute allows a specific account to be switched on or off. Setting it to False will hide the respective button from both the ePathway and the CityWatch Login pages.

The **appId/appSecret**, **consumerKey/consumerSecret** and **clientId/clientSecret** pairings are unique to your council's account(s) - Facebook, Google and Twitter.

Setting up Applications in Facebook, Google and Twitter

As each console is different, setting up your Facebook, Google and Twitter accounts should be done in accordance with their latest instructions.

Google currently require a RedirectURL to be specified. This will just be a link to your Web folder with “/Login/LoginGoogleResponse.aspx” appended.

e.g. <https://OurCouncil/ePathway/Rel03100050/Web/Login/LoginGoogleResponse.aspx>

ePathway General Enquiry

Enhancements

ePathway General Enquiry

InforXtreme Incident: TOOW 9198460; SMART AND THICK CLIENT;	DRN: 29504 KB:	Fix:
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REGISTERS PERFORMANCE

A new database index has been added to the Register Values table within the Pathway database in order to improve performance for councils with high volume Register databases.

ePathway Arrangements To Pay

InforXtreme Incident:	DRN: 29516 KB:	Fix:
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EPATHWAY ARRANGEMENTS TO PAY

There was a business requirement to allow Councils the ability to cater for online entry of Arrangements To Pay for Rates via ePathway for its Customers. It was proposed that any online Arrangement To Pay functionality be treated as an extension to the existing ePathway General Enquiry – Rates functionality.

This document provides details of the changes made to Pathway (Smart and Thick Client) and ePathway to enable this new functionality.

FUNCTIONAL DESCRIPTION

The aim of this section of the document is to focus on the end-to-end functionality of Arrangements To Pay via ePathway.

The following is a high level overview of the Arrangements To Pay Process. Note that many of these steps are subject to how Council configures the parameters so in practice some steps may be omitted or be more involved.

- Customer lands on the ePathway site.
- Customer must be a Registered User.
- Customer selects the General Enquiry >> Rate Accounting option.
- System shows a Summary of Assessments associated with the Customer.
- Customer selects an Assessment to view details.
- It is at this stage that Arrangements To Pay functionality has been introduced to the existing enquiry. If the Customer has an existing Arrangement To Pay, a button will be present to allow it to be viewed. If the Customer is eligible to create a new Arrangement To Pay, a button will be present to allow one to be created. Note that the presence of these buttons is governed by parameters shown later in this document and whether the Assessment has an amount outstanding.
- Customer elects to Create Arrangement To Pay
- If there is an existing Arrangement, some of the details are defaulted for entry for this new Arrangement. Otherwise the Total Outstanding and Period End Date are shown and the Customer can then enter the Arrangement details.
- Customer may use the Calculate Schedule button to determine the Payment Amount based upon their criteria.
- Customer can review the calculated schedule and make adjustments to individual payments if required.
- Customer confirms Arrangement or opts to go back and make further changes.

- Confirmation e-mail is sent to Customer with Arrangement details and a transaction reference. A council officer is also sent an e-mail (if parameters have opted for it).
- Pathway Customer Request is created and sent to nominated council officer (as per Applications) - optional
- Arrangement record is sent to Pathway and the new Arrangement To Pay created. If the system is configured to allow replacement of existing Arrangements, then the existing Arrangements will be marked as historical.
- The transaction reference is added to the Assessment to aid review and enquiries.

EPATHWAY GENERAL FUNCTIONALITY

The following 'standard' ePathway Functionality for existing modules is included for Arrangements To Pay.

- Agreement Page
- E-mail Header and Footer
- Confirmation Instructions
- Submission Instructions
- AGLS Metadata Title Prefix

Arrangements To Pay has its own Page Layout which can be customised.

Admin Sign In >> Layout >> Page Layout

infor Admin | Sign Out

Configuration Layout Support Enquiries Web Service Gateway Impersonation Other Home

Page Layout

This page allows you to define the dynamic page layout for the relevant modules.

Module	Request Receipt	Default	
ePathway Animal Registration	<input checked="" type="checkbox"/>	No	Metadata Text
ePathway Application Lodgement	<input checked="" type="checkbox"/>	No	Metadata Text
ePathway Application Pre-Lodgement			Metadata Text
ePathway Application Response			Metadata Text
ePathway Arrangements To Pay			Metadata Text
ePathway Bookings Management	<input checked="" type="checkbox"/>	No	Metadata Text
ePathway Certificate Request	<input checked="" type="checkbox"/>	No	Metadata Text
ePathway Core			Metadata Text
ePathway Customer Request			Metadata Text
ePathway General Enquiry - Applications			Metadata Text
ePathway General Enquiry - Property			Metadata Text
ePathway General Enquiry - Rates			Metadata Text
ePathway General Enquiry - Registers			Metadata Text
ePathway Licence Entry	<input checked="" type="checkbox"/>	Yes	Metadata Text
ePathway My Accounts			Metadata Text
ePathway Payments	<input checked="" type="checkbox"/>	Yes	Metadata Text
ePathway Property Notice of Sale			Metadata Text
ePathway User Registration			Metadata Text

[Update](#)

Agreement details may be entered, text defined for E-mails, etc. as per other modules. Note however that the Layout differs slightly from other modules in that the sequence and presence of each field is determined by the system, but the field labels can be defined to suit each site.

Sequence	Field Label	Width	Mandatory
10	Start Date	100	<input checked="" type="checkbox"/>
20	End Date	100	<input checked="" type="checkbox"/>
30	Payment Frequency	100	<input checked="" type="checkbox"/>
40	Amount	100	<input checked="" type="checkbox"/>
50	Day Of Week	100	<input checked="" type="checkbox"/>
60	Day Of Month	40	<input checked="" type="checkbox"/>
70	End Date of Rating Period	100	<input checked="" type="checkbox"/>
80	Total Outstanding	100	<input checked="" type="checkbox"/>
90	Total Payments	100	<input checked="" type="checkbox"/>

Support is also provided for other text such as titles and instructions via the standard ePathway Layout >> Text form.

infor Admin | Sign Out

Configuration Layout Support Enquiries Web Service Gateway Impersonation Other Home

Text

This page allows you to maintain the static Text in the system. You can search by module or by the Text value itself.

Search by:

Value:

Code	Default Text	User Text	Hover Text
ArrangementsToPay.ArrangementDetails	Arrangements To Pay Details.	<input type="text"/>	<input type="text"/>
ArrangementsToPay.AssessmentDetails	Assessment Details	<input type="text"/>	<input type="text"/>
ArrangementsToPay.CalculateButton	Calculate Schedule	<input type="text"/>	<input type="text"/>
ArrangementsToPay.ChangeArrangementDetailsHeading	Changing Arrangements To Pay Schedule	<input type="text"/>	<input type="text"/>
ArrangementsToPay.ChangeArrangementDetailsInstruct	The payment amounts can be altered, but please ensure the Total Outstanding is still met	<input type="text"/>	<input type="text"/>
ArrangementsToPay.ConfirmHeading	Confirm Your Arrangements To Pay	<input type="text"/>	<input type="text"/>
ArrangementsToPay.ConfirmInstructions	Below are the details of your Arrangements To Pay. Click the Next button to continue once you are sure that all of the details have been completed correctly.	<input type="text"/>	<input type="text"/>
ArrangementsToPay.CreateArrangementDetailsHeading	Creating Arrangements To Pay Details	<input type="text"/>	<input type="text"/>
ArrangementsToPay.CreateArrangementDetailsInstruct	Please enter the desired Arrangement details. Once satisfied with the Start, End and frequency of payment the system will calculate the payment amount based upon the calculated schedule. The individual payments can then be altered as desired. Note that for a Monthly frequency the day of month must be specified, whereas for Weekly	<input type="text"/>	<input type="text"/>

PATHWAY PARAMETERS FOR EPATHWAY

Rates Enquiry Parameter Maintenance

The Rates Enquiry Parameter Maintenance form now has an Arrangements To Pay section and a Service Request option.

System Administration >> ePathway >> General Enquiry Parameters >> Rates Enquiry Parameters >> Rates Enquiry Parameters

The following new fields can be determined:

Supersede Existing

This field determines whether the customer will be able to create a new Arrangement To Pay on an Assessment if an existing arrangement already exists. If this is checked, then if the Assessment already has an active arrangement the Create Arrangement To Pay button will not appear on the General Enquiry Rates detail form.

Note: Regardless of this setting, the View Arrangement To Pay button will still be available if the Assessment has an existing arrangement.

Clear Entire Debt this Period

If this is checked, then during entry of the Arrangement To Pay details, the End Date must be on or before the Rating Period End Date and the full amount be paid before that date. Warnings/messages will be displayed to the Customer during entry when attempting to progress to the next form if this criterion is not met.

Transaction Reference

This allows optional entry of a Reference Type to be used for the Transaction Reference that will be allocated to each new Arrangement To Pay from ePathway. Although optional, it is highly advised that this be used as the Transaction Reference is both displayed to the Customer upon confirmation and via e-mail. In order for sites to be able to quickly search for the associated Assessment, a Reference search using this Reference Type will ensure an efficient search.

Excluded Activities

This option allows sites to nominate active Activity Types on an Assessment that would make the Assessment ineligible for creating new Arrangements To Pay. Any Assessments which have any of these Activity Types would not allow the Create Arrangement To Pay button to be displayed on the Generate Enquiry Rates details form in ePathway.

Excluded Recovery Groups

This option allows sites to nominate active Recovery Groups on an Assessment that would make the Assessment ineligible for creating new Arrangements To Pay. Any Assessments which have any of these Recovery Groups would not allow the Create Arrangement To Pay button to be displayed on the Generate Enquiry Rates details form in ePathway.

Service Request

This option allows sites to nominate an officer to be notified when a new Arrangements To Pay has been submitted. See the next form.

Service Request Maintenance

A nominated Pathway User (or Group) will be notified when a new Arrangements To Pay record has been submitted. The e-mail format and recipient can be set as well as whether a Customer Service Request will be generated.

System Administration >> ePathway >> General Enquiry Parameters >> Rates Enquiry Parameters >> Rates Enquiry Parameters >> Service Request Maintenance

Note that tags can be placed within the e-mail Subject and Message text which will be substituted with the actual values when the e-mail is sent.

E.g. If the Subject is set to the following:

Arrangements To Pay for Assessment: %ASSMNUMBER%(%ASSMCHECK%)

And the Message is set to the following:

A new schedule has been added to Assessment: %ASSMNUMBER%(%ASSMCHECK%)

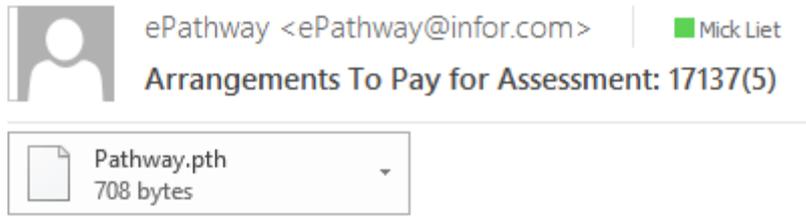
Arrangement Details:

- Frequency: %FREQUENCY% (DOM: %DAYOFMONTH% / DOW: %DAYOFWEEK%)
- Start Date: %STARTDATE%
- End Date: %ENDDATE%

- Outstanding Total: \$%TOTAL%
- Periodic Payment: \$%AMOUNT%

Schedule of Payments:
%PAYMENTS%

Then the resulting e-mail might appear as follows:



A new schedule has been added to Assessment: 17137(5)

Arrangement Details:

- Frequency: Weekly (DOM: 1 / DOW: Monday)
- Start Date: 29-Feb-2016
- End Date: 05-Jun-2016
- Outstanding Total: \$2,488.20
- Periodic Payment: \$178.00

Schedule of Payments:

- 1) 29-Feb-2016: \$178.00
- 2) 07-Mar-2016: \$178.00
- 3) 14-Mar-2016: \$178.00
- 4) 21-Mar-2016: \$178.00
- 5) 28-Mar-2016: \$178.00
- 6) 04-Apr-2016: \$178.00
- 7) 11-Apr-2016: \$178.00
- 8) 18-Apr-2016: \$178.00
- 9) 25-Apr-2016: \$178.00
- 10) 02-May-2016: \$178.00
- 11) 09-May-2016: \$178.00
- 12) 16-May-2016: \$178.00
- 13) 23-May-2016: \$178.00
- 14) 30-May-2016: \$174.20

Application Function Maintenance

The new EGEATPY Application Function has been created for ePathway Arrangements To Pay so it can be assigned to Customer Profiles (see later sections for screen image examples).

System Administration >> Customer Profile Parameters >> Application Function Maintenance >> [EGEATPY ...]

Application Function Details

Function: **EGEATPY**

Description: **ePathway Arrangements To Pay**

Module: **EGE** >> ePathway General Enquiry

Display:

Active:

Attribute Type Options

OK Cancel

Web Server Export

Note that there is no separate Arrangements To Pay export option. All details pertaining to Arrangements To Pay are exported via the existing General Enquiry – Rates export option.

System Administration >> ePathway >> System Processing >> Web Server Export

Export Control

Export to Web Server

Function Export	Application Type Export
Application Field Export	Application Field Types Export
Application Type and Name Role Export	Application Type and Name Role Field Export
Application Pre-Lodgement Export	Licence Type Export
Licence Field Export	Licence Field Types Export
Licence Type and Name Role Export	Licence Type and Name Role Field Export
Animal Registration Export	Merge Type Export
Property Notice of Sale Export	Customer Request Type Export
Customer Request Field Export	Customer Request Field Types Export
Customer Request Location Roles Export	Payments Export
Booking Area and Class Export	General Enquiry - Applications
General Enquiry - Property	General Enquiry - Rates
General Enquiry - Registers	Response Type Export
Response Field Export	User Function Type Export
User Field Export	User Field Types Export
User Export	Message Export
Contact Export	Parameter Table Export
Payment Types Export	Document Control Attachment File Type Export

Options Process Cancel

Customer Profile Maintenance / Web User Maintenance

In order for users (including the Public ePathway user) to use ePathway Arrangements To Pay the Web User will need to be setup to have permission for the ePathway Arrangements To Pay function.

Note that this can be established for multiple users by setting it up via the Customer Profile Customer Type as shown in subsequent sections of this document.

System Administration >> ePathway >> System Parameters >> Web User Maintenance >> [Search] >> Customer Profile

Customer Profile Maintenance

Customer Profile

Customer Name: Mr M J Liet
 Company: Liet PTY LTD
 Customer Address: 12 Warrigal Rd, BURWOOD VIC 3127
 Customer Type: CUSTOMER >> Customer Active
 Letters:

Customer Default Attribute Values

Delivery Method: Australia Post
 E-mail Address: mick.liet@infor.com
 Payment Method: Credit Card
 Debtor Number:

Customer Functions

Types	Active
ePathway Application Pre-Lodgement	<input checked="" type="checkbox"/>
ePathway Application Response	<input checked="" type="checkbox"/>
ePathway Arrangements To Pay	<input checked="" type="checkbox"/>
ePathway Bookings Management	<input checked="" type="checkbox"/>

ePathway Arrangements To Pay Attribute Values

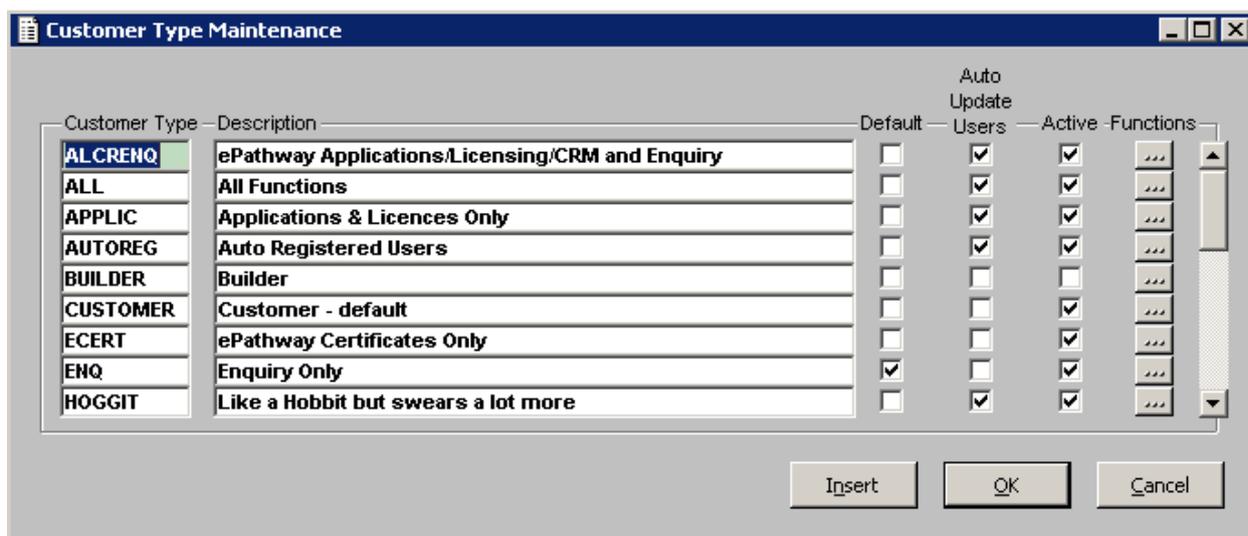
Buttons: Send, Functions, Default, OK, Cancel

The Functions button can be used to assign ePathway Arrangements To Pay to the user.

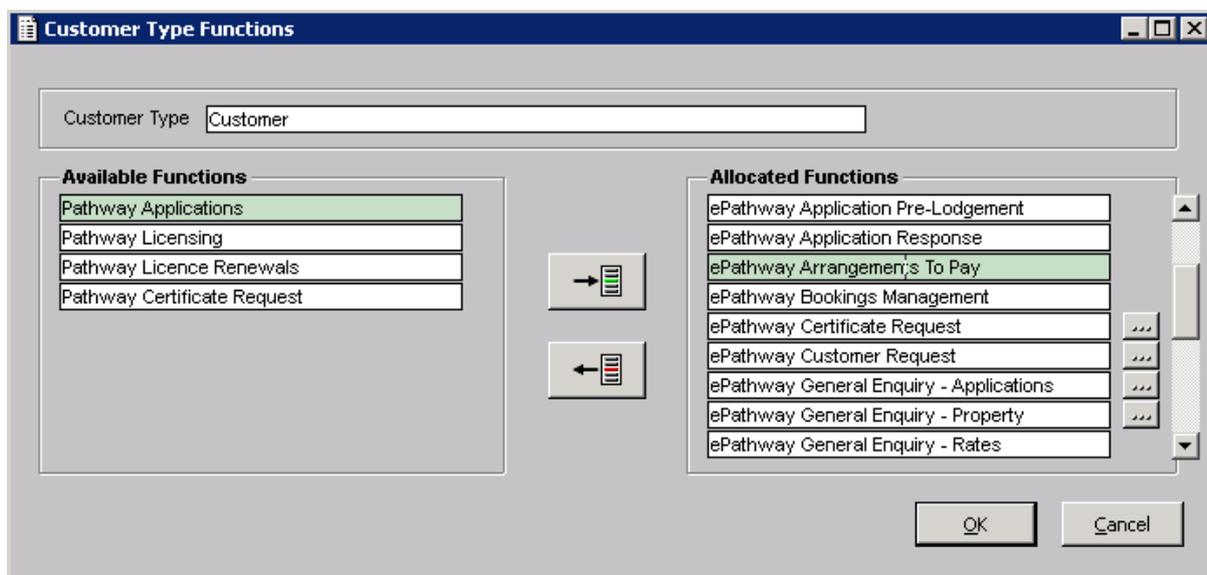
Customer Profile Customer Type Maintenance

In order for users (including the Public ePathway user) to use ePathway Arrangements To Pay the web users will need to be setup to have permission for the ePathway Arrangements To Pay function. Rather than do this for each user the Customer Profile >> Customer Type Maintenance form can be used to set this for all users of the chosen customer type.

System Administration >> Customer Profile Parameters >> Customer Type Maintenance



The Functions detail button can be used to access the Functions form in order to assign the ePathway Arrangements To Pay function.



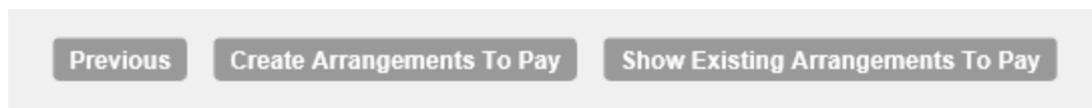
EPATHWAY PROCESSING – CUSTOMER EXPERIENCE

Customers can add an Arrangements To Pay via the General Enquiry – Rates ePathway function accessible via the menu or via the General Enquiry >> Rates pulldown.

This then presents the summary of Assessments for the Customer.

Assessment Number	Ratepayer Names	Formatted Property Address	Ratepayer Address	Formatted Assessment Number
7	Tim Holton and Michael James Liet	Centrifugal Shopping Plaza, 5 Fan...	CEO, 7 Woodside Rd, NAIRNE SA...	79
10008	Neill Hogg and Michael James Liet	'Ryecroft, 17 Renwick Streete, EA...	c/o Infor, Level 1, Suite 4, 8 Green...	100085
234413	David Farr and Michael James Liet	101 Farr Parkway, AUCKLAND CE...	111 Ocean View Rd, GLENFIELD	2344137
17137	John Hamm and Michael James Liet	242D Mike Street, EASTWOOD S...	3 Birdwood St, NORTH IPSWICH...	171375
17166	Tim Holton and Michael James Liet	141 Woodside Road, NAIRNE SA...	CEO, 7 Woodside Rd, NAIRNE SA...	171664

Selecting an Assessment presents to Detail via of the selected Assessment. Depending upon the parameters established and whether the Assessment already has an Arrangement, a selection of the following possible buttons may appear at the bottom of the form.



The Show Existing Arrangements To Pay button will show details of the currently active Arrangement for the Assessment.

Arrangements To Pay

Arrangements To Pay Special Instructions

Assessment Number	17137
Ratepayer Names	John Hamm and Michael James Liet
Formatted Property Address	242D Mike Street, EASTWOOD SA. 5000
Ratepayer Address	3 Birdwood St, NORTH IPSWICH QLD 4305
Formatted Assessment Number	171375

Arrangements To Pay Details

Below is the existing payment schedule.

Payment Frequency	Weekly
Day Of Week	Monday
Start Date	29/02/2016
End Date	5/06/2016
Amount	\$178.00
Total Payments	\$2,488.20
Total Outstanding	\$2,488.20

Sequence	Payment Date	Payment Amount
1	29/02/2016	\$178.00
2	7/03/2016	\$178.00
3	14/03/2016	\$178.00
4	21/03/2016	\$178.00
5	28/03/2016	\$178.00
6	4/04/2016	\$178.00
7	11/04/2016	\$178.00
8	18/04/2016	\$178.00
9	25/04/2016	\$178.00
10	2/05/2016	\$178.00
11	9/05/2016	\$178.00
12	16/05/2016	\$178.00
13	23/05/2016	\$178.00
14	30/05/2016	\$174.20

Previous

The Create Arrangements To Pay button will commence entry of a new Arrangement.

Arrangements To Pay

Arrangements To Pay Special Instructions

Assessment Number	17137
Ratepayer Names	John Hamm and Michael James Liet
Formatted Property Address	242D Mike Street, EASTWOOD SA. 5000
Ratepayer Address	3 Birdwood St, NORTH IPSWICH QLD 4305
Formatted Assessment Number	171375

Total Outstanding	\$2,488.20
End Date of Rating Period	30/06/2016

Creating Arrangements To Pay Details

Please enter the desired Arrangement details. Once satisfied with the Start, End and frequency of payment the system will calculate the payment amount based upon the calculated schedule. The individual payments can then be altered as desired. Note that for a Monthly frequency the day of month must be specified, whereas for Weekly and Fortnightly the desired day of week is required.

** Denotes that the field is mandatory.*

Start Date *	<input type="text" value="29/02/2016"/>
End Date *	<input type="text" value="05/06/2016"/>
Payment Frequency *	<input type="text" value="Weekly"/>
Day Of Month *	<input type="text" value="1"/>
Day Of Week *	<input type="text" value="Monday"/>
Amount *	<input type="text" value="178"/> <input type="button" value="Calculate Schedule"/>

The details will default from any existing active Arrangement.

The Calculate Schedule button will initiate a calculation to determine the payment Amount based upon the details entered above and replace the existing amount with the newly calculated value.

The Review Schedule button will progress to the next form where the calculated schedule of payments can be reviewed and any specific adjustments can be made.

Arrangements To Pay

Arrangements To Pay Special Instructions

Assessment Number

17137

Ratepayer Names

John Hamm and Michael James Liet

Formatted Property Address

242D Mike Street, EASTWOOD SA. 5000

Ratepayer Address

3 Birdwood St, NORTH IPSWICH QLD 4305

Formatted Assessment Number

171375

Changing Arrangements To Pay Schedule

The payment amounts can be altered, but please ensure the Total Outstanding is still met

Payment Frequency	Weekly
Day Of Week	Monday
Start Date	29/02/2016
End Date	5/06/2016
Amount	\$178.00
Total Payments	\$2,488.20
Total Outstanding	\$2,488.20

The Start Date is prior to Today's Date.

Sequence	Payment Date	Payment Amount
1	29/02/2016	<input type="text" value="178"/>
2	7/03/2016	<input type="text" value="178"/>
3	14/03/2016	<input type="text" value="178"/>
4	21/03/2016	<input type="text" value="178"/>
5	28/03/2016	<input type="text" value="178"/>
6	4/04/2016	<input type="text" value="178"/>
7	11/04/2016	<input type="text" value="178"/>
8	18/04/2016	<input type="text" value="178"/>
9	25/04/2016	<input type="text" value="178"/>
10	2/05/2016	<input type="text" value="178"/>
11	9/05/2016	<input type="text" value="178"/>
12	16/05/2016	<input type="text" value="178"/>
13	23/05/2016	<input type="text" value="178"/>
14	30/05/2016	<input type="text" value="174.2"/>

Previous

Next

Once the Customer has made their changes, and provided all criteria governed by parameters are met, the Confirmation form is displayed. This displays all of the details with any defined Agreement details so the Customer can confirm the details.

Arrangements To Pay

Arrangements To Pay Special Instructions

Assessment Number	17137
Ratepayer Names	John Hamm and Michael James Liet
Formatted Property Address	242D Mike Street, EASTWOOD SA. 5000
Ratepayer Address	3 Birdwood St, NORTH IPSWICH QLD 4305
Formatted Assessment Number	171375

Confirm Your Arrangements To Pay

Arrangements To Pay Confirmation Instructions Text

Payment Frequency	Weekly
Day Of Week	Monday
Start Date	29/02/2016
End Date	5/06/2016
Amount	\$178.00
Total Payments	\$2,488.20
Total Outstanding	\$2,488.20

The Start Date is prior to Today's Date.

Sequence	Payment Date	Payment Amount
1	29/02/2016	\$178.00
2	7/03/2016	\$178.00
3	14/03/2016	\$178.00
4	21/03/2016	\$178.00
5	28/03/2016	\$178.00
6	4/04/2016	\$178.00
7	11/04/2016	\$178.00
8	18/04/2016	\$178.00
9	25/04/2016	\$178.00
10	2/05/2016	\$178.00
11	9/05/2016	\$178.00
12	16/05/2016	\$178.00
13	23/05/2016	\$178.00
14	30/05/2016	\$174.20

Arrangement To Pay Agreement Text

I hereby Agree the above details are correct

Previous
Next

After the Confirmation form, the Submission form is displayed with the Transaction Reference. This Reference can be used in Pathway to find the Assessment using a Reference search should the customer choose to query using this in the future.

Arrangements To Pay Submission

✔ Arrangements To Pay Submission Instructions Text

Transaction Reference ETP66

[Click to Print This Page](#)

[Assessment Details](#)

The Assessment Details button will return to the General Enquiry Rates detail form.

The Customer will also receive a confirmation e-mail.



ePathway <ePathway@infor.com>

Mick Liet

Arrangements To Pay**Arrangements To Pay Details****Assessment Details:**

Assessment Number 17137
 Ratepayer Names John Hamm and Michael James Liet
 Formatted Property Address 242D Mike Street, EASTWOOD SA. 5000
 Ratepayer Address 3 Birdwood St, NORTH IPSWICH QLD 4305
 Formatted Assessment Number 171375
 Primary Location 242D Mike Street, EASTWOOD SA. 5000
 Current Years Rates 1036.70
 Current Rating Period 15/16
 Current Rating Period Description 2015/2016

Note: Existing Arrangement will be replaced with the new Arrangement details.

Arrangements To Pay Details.:

Transaction Reference ETP66
 Start Date 29/02/2016
 End Date 5/06/2016
 Payment Frequency Weekly
 Day Of Week 1
 Total Outstanding \$2,488.20
 Amount \$178.00

1)	29/02/2016	\$178.00
2)	7/03/2016	\$178.00
3)	14/03/2016	\$178.00
4)	21/03/2016	\$178.00
5)	28/03/2016	\$178.00
6)	4/04/2016	\$178.00
7)	11/04/2016	\$178.00
8)	18/04/2016	\$178.00
9)	25/04/2016	\$178.00
10)	2/05/2016	\$178.00
11)	9/05/2016	\$178.00
12)	16/05/2016	\$178.00
13)	23/05/2016	\$178.00
14)	30/05/2016	\$174.20

If you have any enquiries, please contact the Customer Service Centre on (02) 9875 9100.

Sincerely,

Infor City Council

PATHWAY PROCESSING

Within Pathway a search for the Assessment can be performed using the Transaction Reference.

Home **References Search Profile (Assessment Search)** x

Close Search Continue Clear Modify

Ready.

Search Profile

Reference Details

Reference Type

Reference Number

Status

Status Date -

(All 1 record - 1 selected)

Reference Details	Reference Number	Assessment Details
ePathway Arrangement To Pay ID	ETP63	17137 (5) 242D Mike Street, EASTWOOD SA. 5000

Viewing the Arrangements To Pay for the Assessment will also now show the source of the Arrangement as being either Pathway or ePathway.

Home **Arrangements to Pay Selection** x

Close

Details for this existing item have not been modified yet.

Assessment Details

Primary Location

Assessment Number

Arrangement to Pay (All 4 records sorted by Start Date)

Details

	Start Date	End Date	Outstanding Amount	Status	Next Date	Next Amount	Source
▶	28/03/2016	8/05/2016		Historic			Pathway
	29/02/2016	5/06/2016		Historic			Pathway
	29/02/2016	5/06/2016		Historic			Pathway
	29/02/2016	5/06/2016		Current	18/04/2016	178.00	ePathway

Home Arrangements to Pay Maintenance X

Close Save Delete Undo Edit

Details for this existing item have not been modified yet.

Assessment Details

Primary Location 242D Mike Street, EASTWOOD SA. 5000 Current

Assessment Number 17137 5 Current

Arrangement to Pay

Schedule Based On Date Range Outstanding Amount Status Current

Recalculation Method Recalculation Source ePathway

Automatic Payment

Frequency Weekly

Start Date 29/02/2016 End Date 5/06/2016

Periodic Amount 178.00

Outstanding Amount

Day of Month

Week of Month (none)

Day of Week Monday

Schedule Created 15/04/2016

Next Payment 18/04/2016 178.00

ePathway Application Lodgement

Enhancements

ePathway Application Lodgement

InforXtreme Incident: MBRC
9191247;
SMART AND THICK CLIENT;

DRN: 29450

Fix:

KB:

EPATHWAY APPLICATION LODGEMENT OF BUILDING CLASSIFICATION DATA

Recent fields added to Building Classification data (e.g. ABS Reporting fields) have now been added as fields for ePathway Application Lodgement.

There are 18 new fields available:

- ABS Building Permit Status
- ABS Detached Status
- Demolish Dwellings
- Dual Occupancy
- Dwellings Relocated From
- Dwellings Relocated To
- Energy Rating
- Floor Area
- Intended Owner
- New/Used Materials
- Number of Storeys
- Number of Units
- Pre-existing Dwellings
- Private Certifier
- Rainwater Tank
- Septic
- Solar Hot Water
- Trade List

After this enhancement has been deployed, it is necessary to go to the ePathway Application Class and Type Fields form to ensure the system makes the new fields available to the Application Type.

I.e.

Application Type Maintenance

Class Details
 Class:

Application Type Details
 Application Type:

Location Details
 Include Property Include Parcel Include Street

ePathway Application Type Details

<input type="checkbox"/> Lodgement for Land in Other Councils	<input type="checkbox"/> Display Additional Cost Message
<input type="checkbox"/> Display Alternate Address Message	<input type="checkbox"/> Display Additional Cost Message for Zero Fees
<input type="checkbox"/> Status Change E-mail	<input type="checkbox"/> Allow Multiple Locations
<input type="checkbox"/> Disable MSF	<input checked="" type="checkbox"/> Active

Options

<input type="checkbox"/> Name Roles	<input type="checkbox"/> Category Fields
<input type="checkbox"/> Fields	<input type="checkbox"/> Component Fields
<input type="checkbox"/> Dimension Fields	<input type="checkbox"/> Consent Fields
<input type="checkbox"/> Miscellaneous Data Fields	<input type="checkbox"/> Property Type Selection
<input type="checkbox"/> Service Request	<input checked="" type="checkbox"/> Building Classification Fields

OK Cancel

System Administration >> ePathway >> Application Lodgement Parameters >> Application Class and Type Maintenance >> [Class] >> [Type] >> Fields

The new Building Classification Fields option on the above form can then be used to set the mandatory/active attributes of the new fields, which will include the existing Building Type field:

Description	Reqd Fee Calc	Mandatory	Active	Conditional Field	Children
ABS Building Permit Status	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ABS Detached Status	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Building Type	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Demolish Dwellings	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dual Occupancy	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dwellings Relocated From	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dwellings Relocated To	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Energy Rating	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Floor Area	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Intended Owner	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The Application parameters then need to be exported to ePathway. At a minimum, run the Export for Application Field Export and Application Field Types Export:

Export to Web Server	
Function Export	Application Type Export
Application Field Export	Application Field Types Export
Application Type and Name Role Export	Application Type and Name Role Field Export
Application Pre-Lodgement Export	Licence Type Export
Licence Field Export	Licence Field Types Export
Licence Type and Name Role Export	Licence Type and Name Role Field Export
Animal Registration Export	Merge Type Export
Property Notice of Sale Export	Customer Request Type Export
Customer Request Field Export	Customer Request Field Types Export
Customer Request Location Roles Export	Payments Export
Booking Area and Class Export	General Enquiry - Applications
General Enquiry - Property	General Enquiry - Rates
General Enquiry - Registers	Response Type Export
Response Field Export	User Function Type Export
User Field Export	User Field Types Export
User Export	Message Export
Contact Export	Parameter Table Export
Payment Types Export	Document Control Attachment File Type Export

System Administration >> ePathway >> Processing >> Web Server Export

Once exported, the new fields can be added to Application Lodgement Page Layouts.

Page Group Fields

This page shows you all of the fields available for the selected page group.
 Application Class Building and Planning
 Application Type Application Type 1
 Page A1
 Group Building Classification Data

Seq.	Label	Label O'ride	Width	Lines	Hover Text	Min. Value	Max. Value	Data Type	Boolean Display Action	Same Row	Display Only	Upper Case	Confirm Summary	Drop Down Select	Mandatory	Delete
1	Building Type	<input type="checkbox"/>						List		<input type="checkbox"/>						
2	Private Certifier	<input type="checkbox"/>	200					String		<input type="checkbox"/>						
3	Intended Owner	<input type="checkbox"/>						List		<input type="checkbox"/>						
4	New/Used Materials	<input type="checkbox"/>						List		<input type="checkbox"/>						
5	ABS Building Permit Status	<input type="checkbox"/>						List		<input type="checkbox"/>						
6	ABS Detached Status	<input type="checkbox"/>						List		<input type="checkbox"/>						
8	Floor Area	<input type="checkbox"/>	100					Integer		<input type="checkbox"/>						
9	Number of Storeys	<input type="checkbox"/>	100					Integer		<input type="checkbox"/>						
10	Number of Units	<input type="checkbox"/>	100					Integer		<input type="checkbox"/>						
11	Pre-existing Dwellings	<input type="checkbox"/>	100					Integer		<input type="checkbox"/>						
12	Demolish Dwellings	<input type="checkbox"/>	100					Integer		<input type="checkbox"/>						
13	Dwellings Relocated To	<input type="checkbox"/>	100					Integer		<input type="checkbox"/>						
14	Dwellings Relocated From	<input type="checkbox"/>	100					Integer		<input type="checkbox"/>						
15	Energy Rating	<input type="checkbox"/>	100					Integer		<input type="checkbox"/>						
16	Septic	<input type="checkbox"/>						Boolean	CheckBox	<input type="checkbox"/>						
17	Trade List	<input type="checkbox"/>						Boolean	CheckBox	<input type="checkbox"/>						
18	Solar Hot Water	<input type="checkbox"/>						Boolean	CheckBox	<input type="checkbox"/>						
19	Rainwater Tank	<input type="checkbox"/>						Boolean	CheckBox	<input type="checkbox"/>						
20	Dual Occupancy	<input type="checkbox"/>						Boolean	CheckBox	<input type="checkbox"/>						

This ultimately allows user entry of the data.

Building Classification Data

Building Type	<input type="text" value="Building Type 7"/>
Private Certifier	<input type="text" value="Class8Type7"/>
Intended Owner	<input type="text" value="Private"/>
New/Used Materials	<input type="text" value="Used"/>
ABS Building Permit Status	<input type="text" value="Staged"/>
ABS Detached Status	<input type="text" value="Attached"/>
Floor Area	<input type="text" value="321"/>
Number of Storeys	<input type="text" value="2"/>
Number of Units	<input type="text" value="6"/>
Pre-existing Dwellings	<input type="text" value="2"/>
Demolish Dwellings	<input type="text" value="1"/>
Dwellings Relocated To	<input type="text" value="1"/>
Dwellings Relocated From	<input type="text" value="1"/>
Energy Rating	<input type="text" value="90"/>
Septic	<input type="checkbox"/>
Trade List	<input type="checkbox"/>
Solar Hot Water	<input checked="" type="checkbox"/>
Rainwater Tank	<input checked="" type="checkbox"/>
Dual Occupancy	<input checked="" type="checkbox"/>

[Previous](#) [Next](#)

Licensing

Enhancements

Batch Processing

InforXtreme Incident: MBRC
7454343; SALS 8171448; SALS
8225696;
SMART CLIENT;

DRN: 27970

Fix:

KB:

CONTROL FORM PROFILES

Corrections have been made to the following control forms:

- Actual Times Report
- Licencing Tasks Report
- Bulk Fees Transfer
- Inspection Report
- Rebuild Lookup Tables
- Check Digit Update
- Update Next Number and Year

Previously, profiles added for these forms were incorrectly displayed on other licensing classes and/or the equivalent applications form. Profiles for these forms will need to be added again after this correction has been applied.

Property Administration

Enhancements

Bulk Maintenance

InforXtreme Incident: CANT
6336519; LOGA 7091974; MBRC
1659864; SYDN 5695130;
SMART CLIENT;

DRN: 29144

Fix:

KB:

BULK MAINTENANCE FUNCTIONS

The following menu options located under the Property Administration >> Bulk Maintenance menu branch have now been web enabled in the Smart Client.

- Bulk Property Condition Update
- Bulk Title Condition Update
- Bulk Parcel Condition Update
- Bulk Property Plan Update
- Bulk Parcel Plan Update
- Bulk Property Zone Update
- Bulk Parcel Zone Update

Note that some of the descriptions have been changed for consistency.

There are a number of differences between the Smart Client and Thick Client versions of the Control forms, as described below.

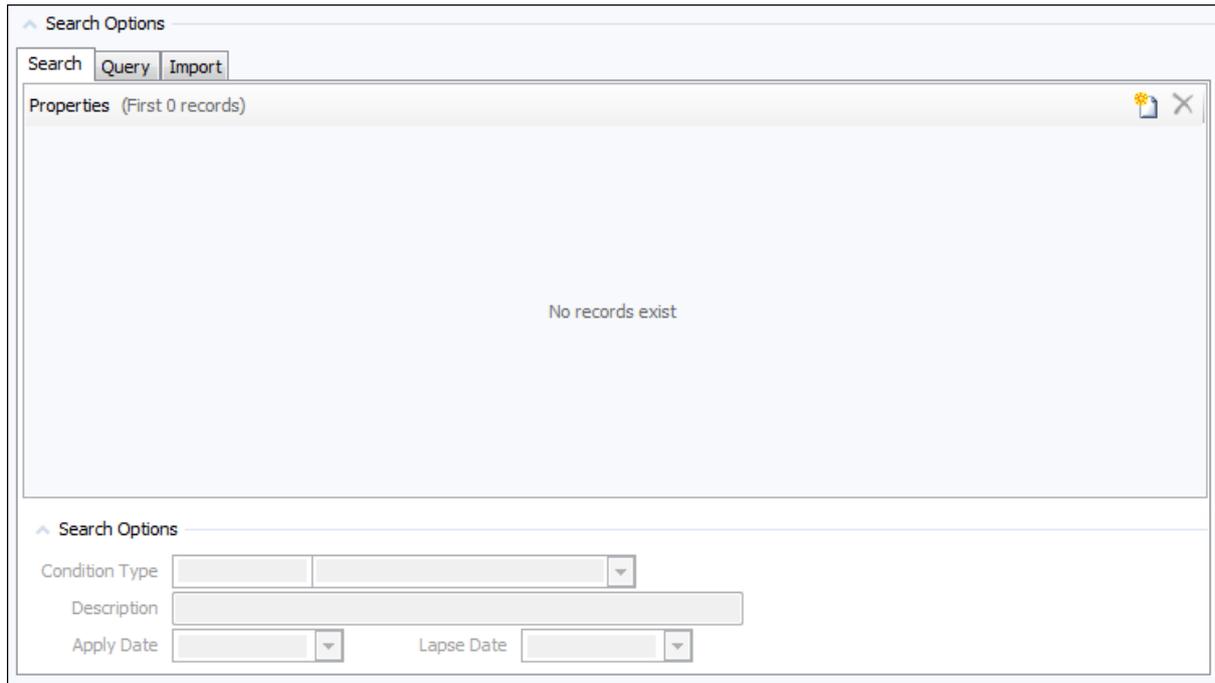
Search Options – Search, Query or Import

There are three different methods provided for specifying which Properties, Parcels or Titles are to be updated.

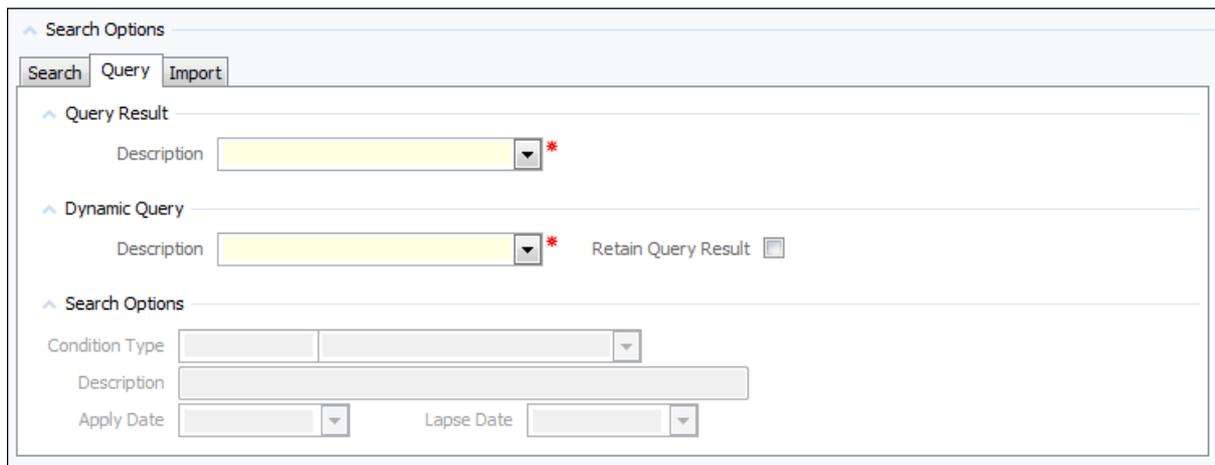
If using the Search tab, the Properties, Parcels or Titles to be updated can be selected using the insert button on the grid.

The Smart Client provides extra functionality not available in the Thick Client, in that:

- ***The selections are visible for easy reference.***
- ***Specific Titles can be selected (only a Query Result could be used in the Thick Client).***



If using the Query tab, the Properties, Parcels or Titles to be updated can be specified using a Query Result as per standard Pathway functionality.



If using the Import tab, the Properties and Conditions to be updated can be specified in an Import File (such as a CSV file).



Note that this method is only available when performing a bulk addition or bulk deletion of Property Conditions.

Search Options – Additional Search Options

Within the Search Options are additional search criteria which can be used to limit which items (i.e. Conditions, Plans or Zones) are to be updated. These only apply when Deleting or Changing existing items.

The Smart Client provides extra functionality not available in the Thick Client, in that the additional search options are displayed directly on the control form for easy reference.

Search Options

Condition Type [] [v]

Description []

Apply Date [] [v] Lapse Date [] [v]

Additional search criteria available for Conditions

Plans (First 0 records)

No records exist

Additional search criteria for Plans (select the Plans to be updated)

Search Options

Zone Code [] [v]

Sub Zone [] Percentage [] Primary

Status [(none)] [v] Date Effective [] [v]

Zone Plan Type [] [v]

Additional search criteria available for Zones

Processing Options

The Processing Options control what action is performed on the items identified by the Search Options.

Processing Options

Processing | Submission | Schedule

Processing Options

Action [Add] [v]

Job Type Report Only Update and Report

Details

Condition Type [] [v] *

Description []

Apply Date [3/02/2016] [v] [] [v] Lapse Date [] [v]

The Action can be set to Add, Change, Replace or Delete as per the Thick Client.

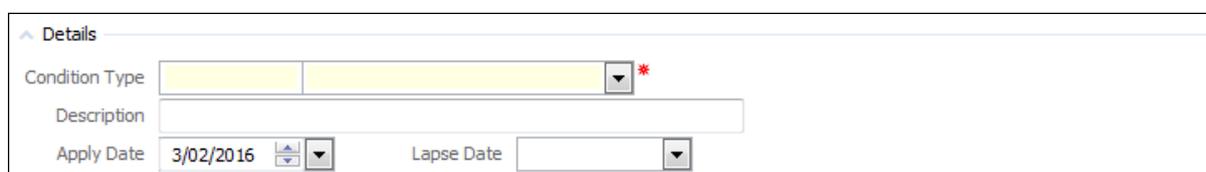
The Job Type can be set to “Report Only” or “Update and Report” as per the Thick Client.

The Details section provides the means for specifying exactly what details of the items (i.e. Conditions, Plans or Zones) are to be updated. These only apply when Adding, Changing or Replacing items.

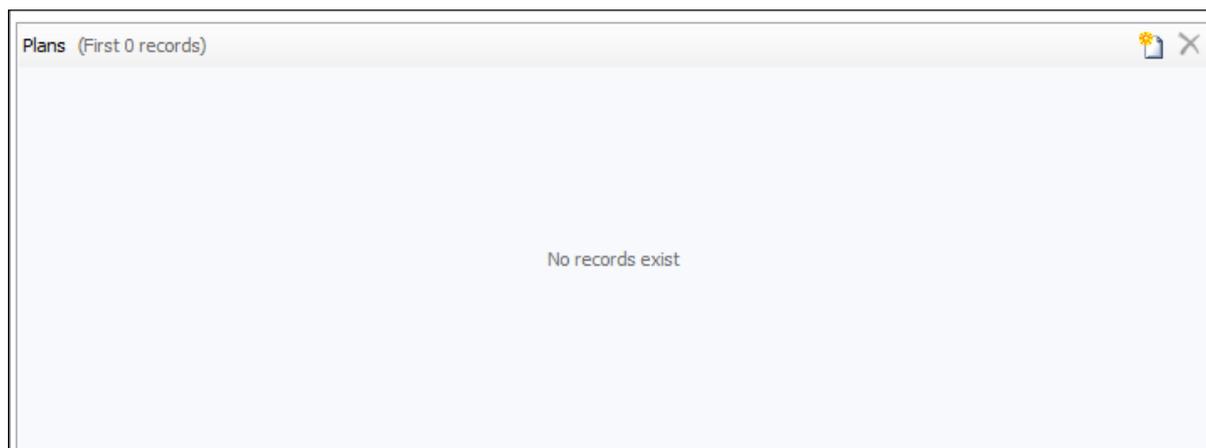
If Changing items, only the details that have a value specified will be updated. For example, if you use the Bulk Property Condition Update form and select an Action of “Change” and only enter a Description in the Detail section, then only the Description on existing Conditions will be updated.

If Adding or Replacing items, all the mandatory details required for adding a new item must be entered.

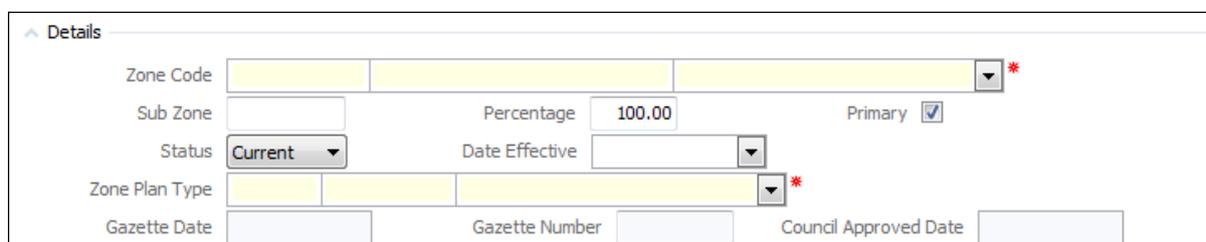
The Smart Client provides extra functionality not available in the Thick Client, in that the Details are displayed directly on the control form for easy reference.



Additional search criteria available for Conditions



Additional search criteria for Plans (select the Plans to be added)



Additional search criteria available for Zones

Report

The Smart Client provides extra functionality not available in the Thick Client, in that:

- **If the Search tab is used it prints the selected Properties, Titles or Parcels on the report.**
- **If the Import tab is used it prints the path and file name used for the update.**

Corrections

Previously, if an update was attempted on a Plan with a very long description the job would fail. Or if a Zone with a very long description was to be included on the report because it could not be added the job would fail. These corrections also apply to the Thick Client. This issue was reported on Incidents 6336519 (Canterbury City Council) and 5695130 (City of Sydney).

Previously, the Conditions Bulk Update functions would not work if the Action was Change or Delete but no Condition Type was nominated in the “Details” section even though it is not required in this scenario. This correction applies to the Thick Client.

Transfer of Ownership Import

InforXtreme Incident: MBRC 9344713; SMART AND THICK CLIENT;	DRN: 29511 KB:	Fix:
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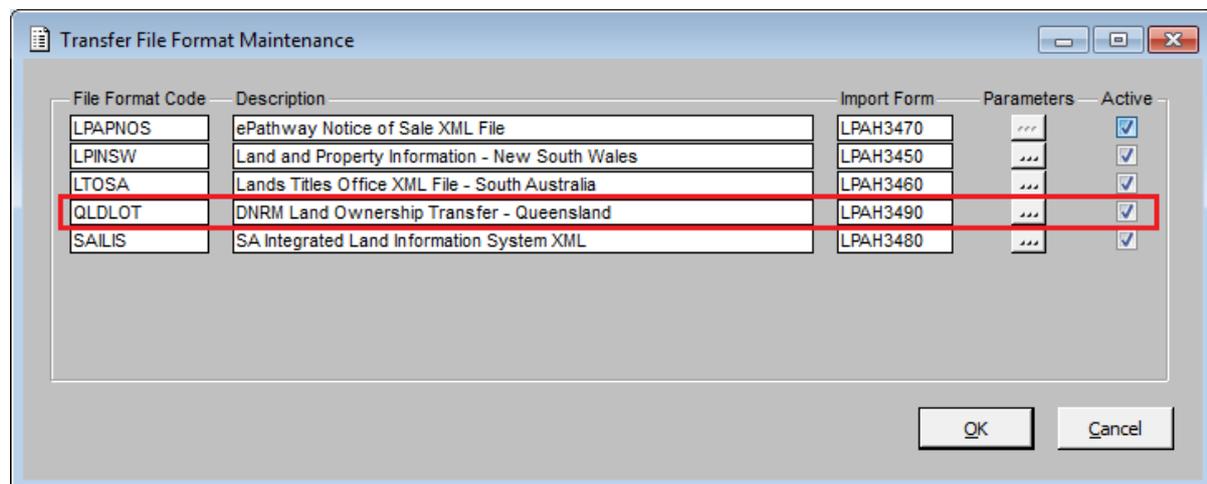
TRANSFER OF OWNERSHIP BULK IMPORT

Enhancements have been made to the “Transfer of Ownership Import” function to allow importing and processing of files in a new format provided by Queensland DRNM (Department of Natural Resources and Mines).

The “Transfer of Ownership Import” function is available in thick client only and the enhancements do not affect any other existing file formats for other states. Hence the following release notes are mainly intended for Queensland councils.

Transfer File Format Maintenance

A new file format entry “QLDLOT”, designated for processing the Queensland DNRM file format, is now available on the “Transfer File Format Maintenance” screen, as shown below:



Dealing Type and Transfer Update Fields Maintenance

A new “Dealing Type and Transfer Update Fields Maintenance” form has been developed to allow Council to nominate the “ATS Dealing Types” to be included or excluded from the Transfer process, as shown below:

ATS Dealing Type Code	Description	Exclude from Processing
200	TRANSFER	<input type="checkbox"/>
201	RECORD OF DEATH	<input type="checkbox"/>
202	TRANSMISSION BY DEATH	<input type="checkbox"/>
204	TRANSFER TO TRUSTEE BY THIRD PARTY	<input type="checkbox"/>
205	TRANSFER BY THIRD PARTY	<input type="checkbox"/>
206	CHANGE OF NAME	<input checked="" type="checkbox"/>
209	APPLICATION FOR ADVERSE POSSESSION	<input type="checkbox"/>
210	RESUMPTION OF LAND	<input type="checkbox"/>
211	LOCAL GOVERNMENT APPLICATION	<input type="checkbox"/>
212	CERTIFICATE OF SALE	<input type="checkbox"/>
214	RESUMPTION BY THE STATE	<input type="checkbox"/>
216	APPLICATION UNDER SEC 151- PROPERTY ACT	<input type="checkbox"/>
218	TRANSMISSION WITH ORIGINAL WILL	<input type="checkbox"/>
220	APPOINTMENT OF ADMINISTRATOR	<input type="checkbox"/>
221	REMOVAL OF ADMINISTRATOR	<input type="checkbox"/>

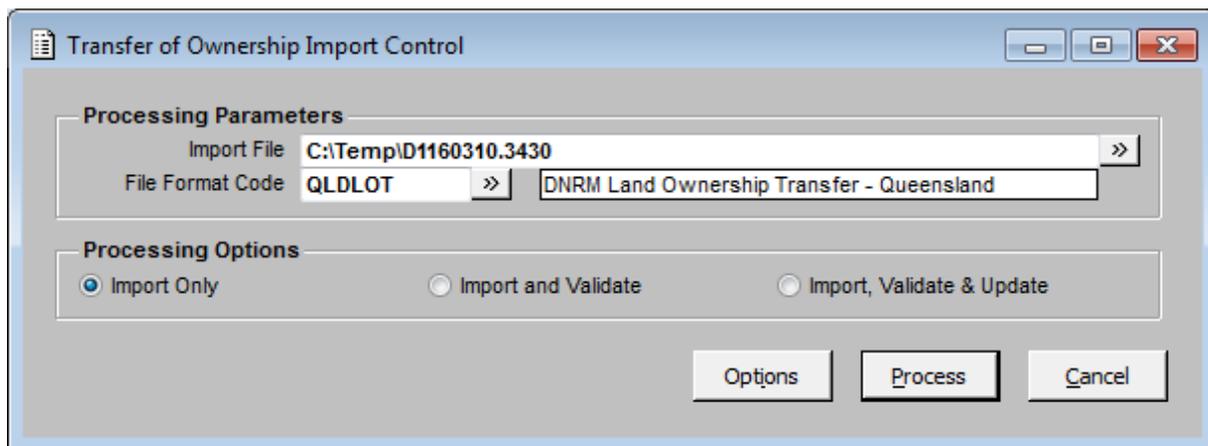
Update Fields: Price, Sale Date, Transfer Date

The list of the Dealing Types is provided as initial data by Pathway based on Queensland's current practice. Generally, Council does not need to change them frequently. If changes are required, then the Insert button and Delete menu can be used.

In addition, from this form, Council can nominate the Update Fields that need to be updated, in case matched Pathway transfer records exist during updating process (Council may have created Pathway transfer records based on customers' notification before receiving the files from DNRM). For example, if the Price field is highlighted, and a matched Property transfer record exists within Pathway, then the value of the Price field for the matched Pathway transfer record will be updated based on the imported value during the import and update process.

Transfer of Ownership Import Control

The new "QLDLOT" format is now available for selection from the "Transfer of Ownership Import Control" form, as shown below:



When Council unzips the file sent from DNRM, three data files (named as shown below respectively) become available, where {date} is a date in yymmdd format, and {code} is a local government code. For example, 5010 is for Moreton Bay Regional Council:

- D1{date}.{code}
- D2{date}.{code}
- D4{date}.{code}

All of the three files above are required for a batch import process, but only one file (which can be any one of the three files) needs to be selected as the “Import File”. Do not change the file names as the program relies on the naming standard to find the other two files based on the selected Import File.

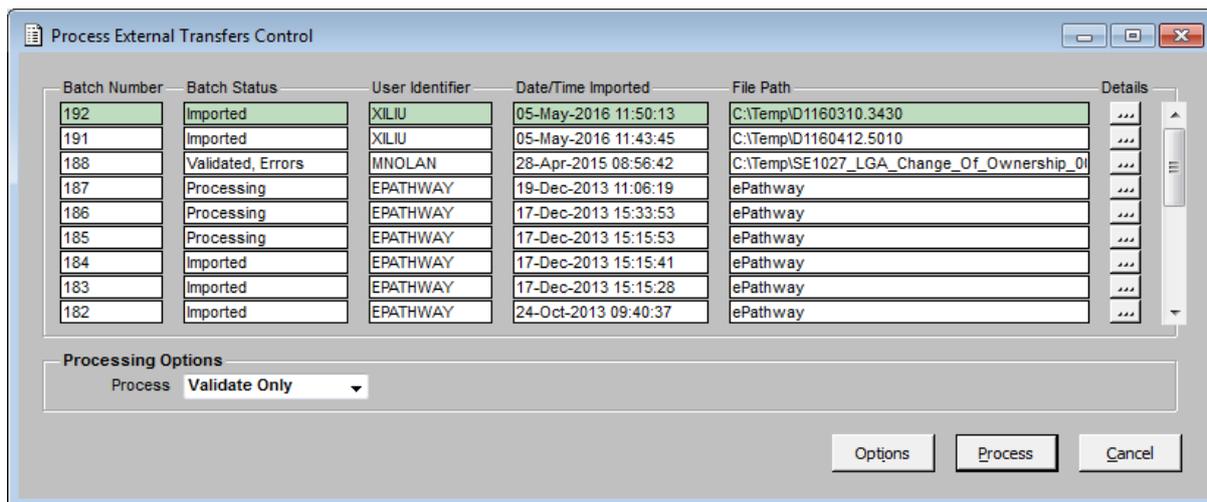
Three processing options are available:

- Import – this option will only import the file. No matching with Pathway transfer records will occur.
- Import and Validate – this option will import the file, and then attempt to match the records contained in the file with Pathway transfer records.
- Import, Validate & Update – this option will import the file, and then attempt to match the records contained in the file to property transfers in Pathway, and if a match is found, update the matched property transfer records’ “Price”, “Sale Date” and “Transfer Date (only if Pathway transfer record’s Transfer Date is null)” accordingly, if required.

A report can be produced to report the import and process statistics, and exceptions if any.

Process External Transfers Control

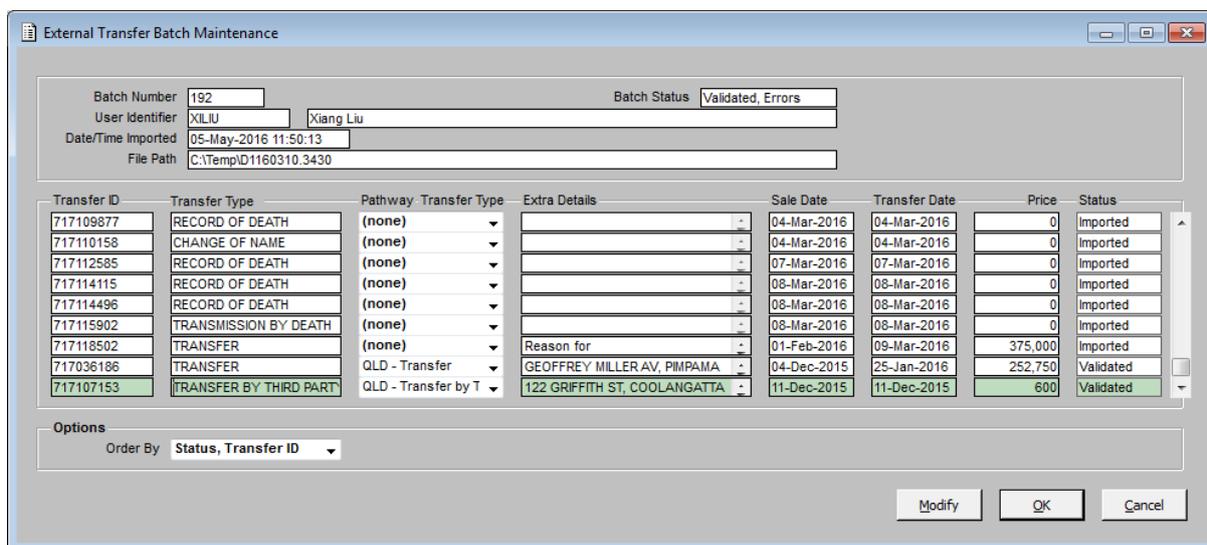
Once the batch import has been completed by running “Transfer of Ownership Import Control”, further actions then can be taken to maintain the imported external transfer records via the “Process External Transfers Control”, in bulk or by each individual record.



From this form, the user is able to perform the bulk “Validate Only” or “Validate and Update” processing option against the selected batch via the “Process” button. Again, a report will be produced to indicate execution status and any exceptions.

The “Delete” option from the Processing Options’ dropdown list can be used to delete the selected batch, so the file can be imported again.

The “Details” button against each batch takes the user to the “External Transfer Batch Maintenance” screen. The user can then review all of the imported records, assign Pathway Transfer Types, and drill down details for each individual external transfer record imported via the “Modify” button, as shown below:



Clicking the “Modify” button navigates to the “External Transfer Maintenance” screen (shown below):

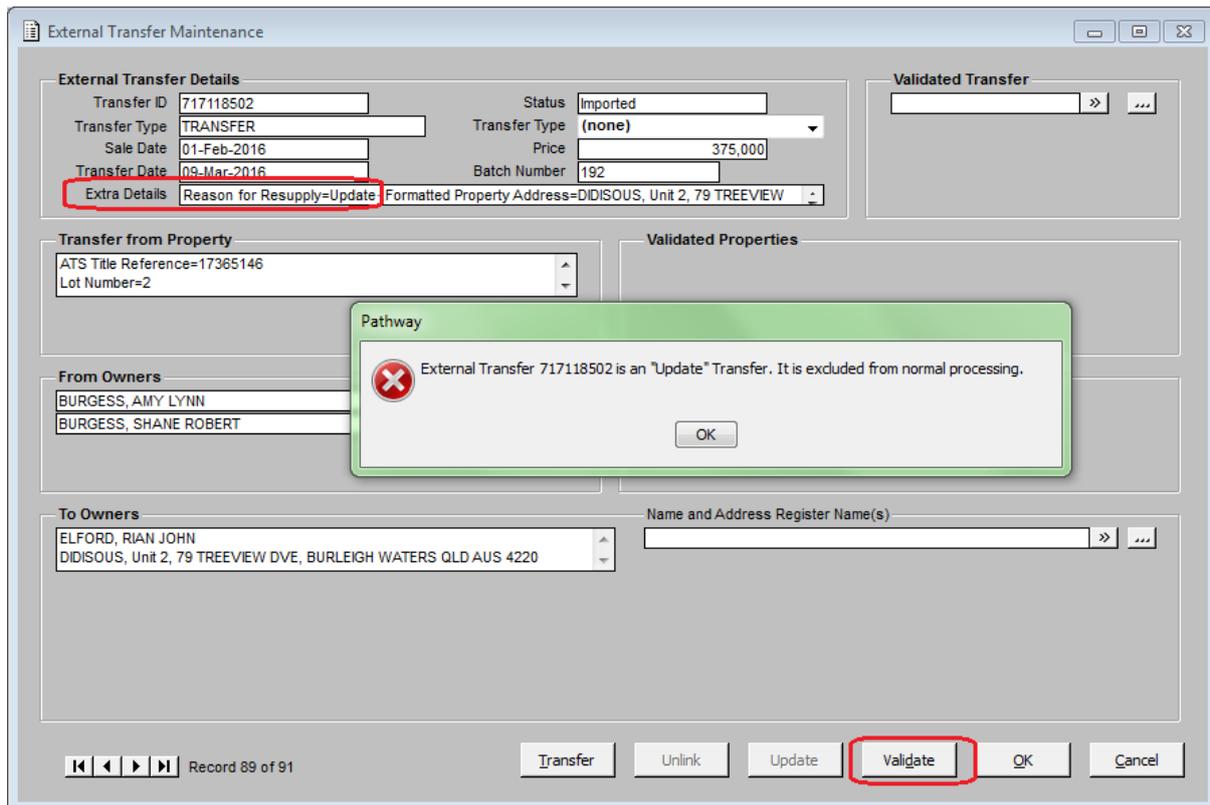
From this screen, each individual external transfer record imported can be reviewed, and corresponding Pathway transfer records can be created or linked to. The function performed by each button is summarised below:

- **Validate** – validate the external transfer imported, for example, whether or not it matches with Pathway property.
- **Update** – update the linked Pathway transfer record, if exists, based on imported data, if required.
- **Unlink** – when focus is on a “Validated Transfer” record, i.e. a linked Pathway transfer, it de-links the Pathway transfer from the current external transfer; when focus is on a “Validated Properties”, or a “Validated Titles”, it de-links the focused Pathway property from the current external transfer; when focus is on a “Name and Address Register Name(s)” record, it de-links the focused Pathway name from the current external transfer.
- **Transfer** – navigate to the “Pathway Transfer Maintenance” screen so a new Pathway transfer record can be created, or an existing linked Pathway transfer record can be maintained.

Special Cases – Updated or Removed External Transfer

Occasionally, the import files can contain “Re-supplied” external transfer records. When this is the case, the file supplies a “Re-supply Reason” against the external transfer. There are two types of “Re-supply Reason”, one is “Update” and the other is “Remove”. Council staff will have to manually review the updated or removed external transfer data and update relevant Pathway records manually.

In both cases, Pathway displays the “Re-supply Reason” within the “Extra Details” field (see the screenshot below). When the “Validate” button is clicked, an error message is displayed to indicate that the “updated” external transfer should be excluded from normal processing as follows:



The bulk import/validate report also reports “Updated” or “Removed” external transfer records if they exist.

Rates Accounting

Enhancements

Housing Notice Extract

InforXtreme Incident: LOGA 9307100; SMART AND THICK CLIENT;	DRN: 29628 KB:	Fix:
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QUEENSLAND HOUSING NOTICE EXTRACT

An enhancement has been made to the Housing Notice Extract to allow it to extract separate amounts for the State Fire Levy (SFL). This can be achieved by setting the Dept. Housing Category to the new 'State Fire Levy' value for the relevant Rate Types in Rate Type Maintenance (Rates Accounting >> Parameters >> Rate Type Maintenance).

Rate Notice Report

InforXtreme Incident: MBRC 9568445; SMART AND THICK CLIENT;	DRN: 29584 KB:	Fix: 03106976;
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RATE NOTICE REPORT CONTROL

A new item, 'RATEPAYER_EMAILADDR', has been added to the DATASTRING field on the export table, LRPRA14. This contains the e-mail address of the first listed ratepayer against the relevant assessment. The e-mail address is the first communication detail against the ratepayer that matches the appropriate e-mail communication type (personal or company) specified in System Administration >> Customer Profile Parameters >> System Parameters. The 'RATEPAYER_EMAILADDR' item is only included if the first ratepayer has an e-mail address; any subsequent ratepayers on an assessment are not checked. The 'RATEPAYER_EMAILADDR' data string field can be added to existing Rate Notice Report export files by using Rates Accounting >> Housekeeping >> Export Format Data String Maintenance and selecting "Ratepayer Email Address" from the "Ratepayer Details" group.

Smart Mobile CityWatch

Enhancements

Calendar Control

InforXtreme Incident: BEND
9323079;

DRN: 29505

Fix:

KB:

YEAR SELECTION

Previously the calendar control had limitations on the selection of a year (e.g. a date with a year before 2010 could not be nominated). Now the user has the option to select a valid year.

Social Media Logon

InforXtreme Incident: IPSW 8944760;

DRN: 29449

Fix:

KB:

External Authentication (Facebook, Twitter and Google)

Users are now able to associate their ePathway accounts to their Facebook, Twitter and Google accounts. This allows users to authenticate themselves in ePathway using their social media logins.

Associating Accounts

To associate accounts, the user must already have both an ePathway account and either a Facebook, Twitter or Google account. Where configured (by Council), the login page in ePathway and CityWatch will display the following login options:

Sign in

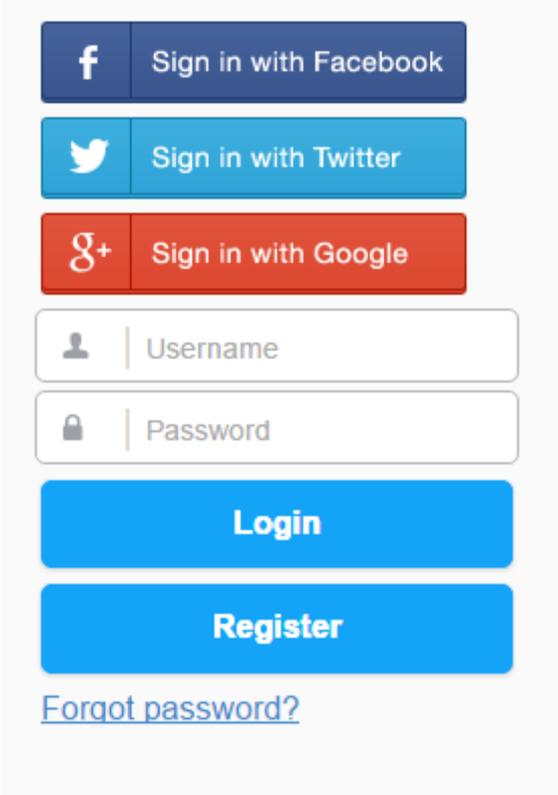


If you are a registered user please enter your sign in details below.
Alternatively you may click the available link to register yourself for this service.

	Sign in with Facebook
	Sign in with Twitter
	Sign in with Google

User Name

Password



The image shows a user authentication interface. At the top, there are three social login buttons: 'Sign in with Facebook' (dark blue), 'Sign in with Twitter' (light blue), and 'Sign in with Google' (red). Below these are two input fields: 'Username' (with a person icon) and 'Password' (with a lock icon). Under the input fields are two large blue buttons: 'Login' and 'Register'. At the bottom, there is a blue underlined link that says 'Forgot password?'.

Clicking on the 'Sign in with Twitter' button (for example) will take the user to the Twitter authentication page:


[Sign up for Twitter >](#)

Authorize ePathway to use your account?

 Remember me · [Forgot password?](#)



ePathway

ausywwb01.infor.com/ePathway/Dev/W...

Testing ePathway Twitter Oauth

This application will be able to:

- Read Tweets from your timeline.
- See who you follow.

Will not be able to:

- Follow new people.
- Update your profile.
- Post Tweets for you.
- Access your direct messages.
- See your Twitter password.

After successful authentication on Twitter the user will be redirected to an Account Association page where they will be prompted for their ePathway credentials.

Complete Account Association



Your user credentials need to be provided to complete the account association process

User Name

Password

Clicking on the “Sign in and associate account” button will log the user in and also create a connection between their Twitter account and their ePathway account. This step is only required if a connection has not previously been created between the accounts.

Logging in

Smart Mobile Core

Enhancements

Smart Mobile

InforXtreme Incident: KSTN
9172105; ROCK9782181;

DRN: 29441

Fix:

KB: 1683421;

LOG EMAIL ADDRESS

The default e-mail address for the log files can now be defined in the config.js file for each of the apps. This overrides the previous address (lghelpdesk@infor.com) and sends the logs to the specified address.

The emailAddress parameter in the config.js file needs to be populated for the override to occur.

Smart Mobile Inspections

Enhancements

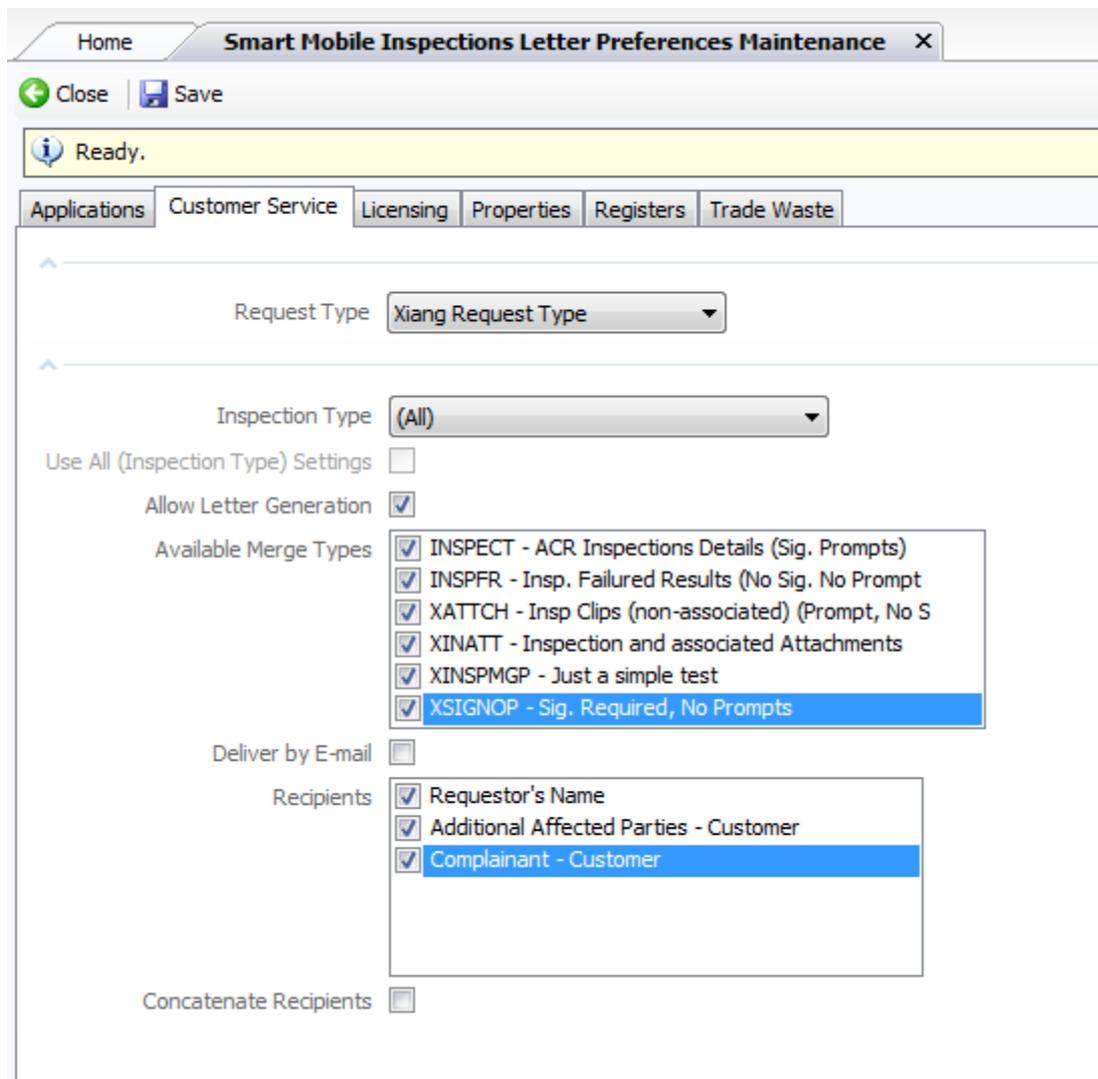
Smart Mobile Inspections Document Generation

InforXtreme Incident: LIVI 8202085; DRN: 28161 Fix:
 LIVI 8770435; THAM 9122594;
 SMART CLIENT; KB:

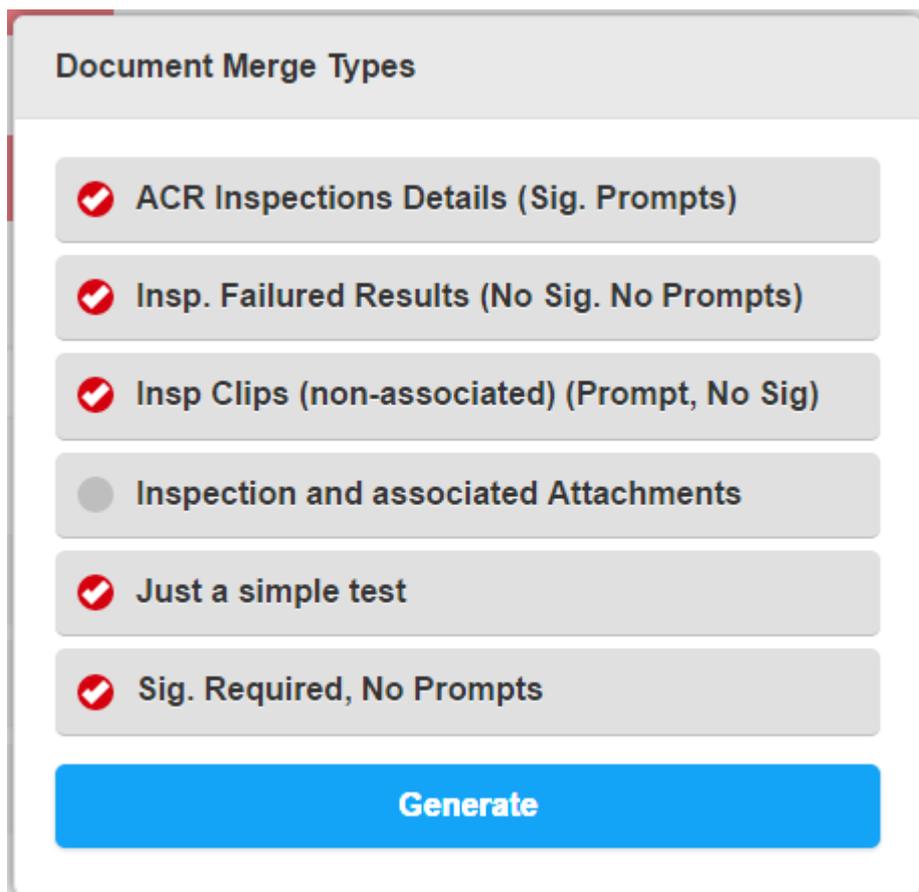
MULTIPLE MERGE TYPES

A change has been made to the Smart Mobile Inspections application to allow for more than one merge type for letter generation. The Inspector can now select which documents to generate from a list of available merge types.

Available Merge Types can be configured from the Preferences function in the Smart Client (System Administration >> Integration >> Smart Mobile Preferences >> Inspections Preferences Maintenance):



As per existing functionality, there is a “Generate Document” button available on an inspection. Clicking this button will now display a checked list of available merge types. All merge types will be checked by default.



Note: If there is only one available Merge Type, it will be selected by default and this step will be bypassed.

Clicking the Generate button will cause all selected documents to be generated. When complete the user may view them by clicking on the “Letters” button:

Inspections			
Description	Addressee	Type	
Insp. Failed Results (No Sig. No Prompts) This Letter was issued on 22-Apr-2016. All final documents were delivered by post.	Ms X Liu	Insp. Failed Results (No Sig. No Prompts)	View
ACR Inspections Details (Sig. Prompts) This Letter was issued on 22-Apr-2016. All final documents were delivered by post.	Ms X Liu	ACR Inspections Details (Sig. Prompts)	View
Just a simple test This Letter was issued on 22-Apr-2016. All final documents were delivered by post.	Ms X Liu	Just a simple test	View
Sig. Required, No Prompts This Letter was issued on 22-Apr-2016. All final documents were delivered by post.	Ms X Liu	Sig. Required, No Prompts	View
Insp Clips (non-associated) (Prompt, No Sig) This Letter was issued on 22-Apr-2016. All final documents were delivered by post.	Ms X Liu	Insp Clips (non-associated) (Prompt, No Sig)	View
Letter This Letter was issued on 16-Feb-2016. The completion date is for 16-Feb-2016.	Ms X Liu	Letter	View

Smart Mobile Inspections

InforXtreme Incident: THAM
9082756;

DRN: 29334

Fix:

KB: 1673509;

FULL SCREEN MODE

The settings page within the Smart Mobile Inspection's app now has a full screen mode option that enables the browser to toggle on full screen mode. This assists in some browsers where the address bar interferes with signature entry.

Smart Mobile Inspection Letters

InforXtreme Incident:
SMART AND THICK CLIENT;

DRN: 29440

Fix:

KB:

LETTERS VIEW/DOWNLOAD

The Smart Mobile Inspection module has been enhanced to allow viewing of generated letters via most web browsers and also via most mobile devices.

Smart Mobile Inspection will display letters for the inspection, as well as the inspected entity, e.g. application.

iOS devices will display the letters in a two-step process. The user is required to click on the view button, the letter data is downloaded and a new button 'View File' is displayed at the bottom of the file.

All other devices will download the files on the view button, as a single step.

The displaying of a letter is then determined by what is supported on the device.

Smart Mobile Inspections Time Duration

InforXtreme Incident: LOGA
7036152;

DRN: 29564

Fix:

KB:

TIMETO FIELD ADDED TO INSPECTIONS FORM

A TimeTo field has been added to the Inspections forms to assist in calculating the Duration field value.

The Duration field value will be calculated automatically if the user enters the 'TimeTo' field. It will calculate the difference between the Inspection Time and the 'TimeTo'. Calculation is done in 6 minute intervals to cater for storing back into Pathway. e.g. 36 minutes is stored in Pathway as .6.

The new 'TimeTo' field will need to be set up in Smart Mobile Preferences >> Inspections Preferences Maintenance to make it available on the mobile device.

Word Processing

Enhancements

Document Applicant DPID Merge Fields

InforXtreme Incident: MORE DRN: 29474 Fix:
9269767;
SMART AND THICK CLIENT; KB:

DELIVERY POINT IDENTIFIER

Enhancements have been made to allow Delivery Point Identifier (DPID) information for a Property Address to be extracted to a Document when the Document Addressee is the literal text "The Occupier".

The following fields have been added to the Pathway Property Address database table (LPAADDR) to hold Property Address specific DPID information:

DPID	Delivery Point Identifier	Numeric (8 digits)
DPBARCODE	Delivery Point Bar Code	String (maximum 38 characters)
DPBSP	Delivery Point Sort Plan	String (maximum 3 characters)

NOTE: Pathway has not been modified to populate, update or display the data in these new fields. Also, there is no Pathway integration to any third party software in relation to the new fields. Instead, the population, integrity and ongoing maintenance of the data in these fields is the sole responsibility of Council.

The Pathway document merge process has been enhanced only in the situation where the Document Addressee is not linked to a Name in the Pathway Name and Address module. This situation is possible for the following Pathway functions for documents addressed to "The Occupier":

- Application Affected Property Letters
- Licence Affected Property Letters
- Bookings Affected Property Letters

For these functions, documents addressed to "The Occupier" and which use the Property Address as the Document mailing address now also populate the DPID merge fields with the DPID information (if present) on the Property Address.

The DPID merge fields are:

Document_Applicant_DPID	Document Applicant DPID
Document_Appl_DPBARCODE	Document Applicant Bar Code
Document_Applicant_DPBSP	Document Applicant Delivery Point Sort Plan

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