

# **Sprint Notes**

## **2025.04**

**infor** Pathway

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## Table of Contents

INTRODUCTION .....	7
ONLINE HELP.....	8
SYSTEM - FUNCTIONALITY .....	9
Attachment Enquiry .....	9
Paperclip Attachments .....	9
Attachment Maintenance .....	9
User Maintenance .....	9
ION Parameters .....	9
Control Forms.....	10
ePathway emails to Internal Users.....	10
Summary Form Maintenance .....	11
Summary Charts .....	11
Summary Charts .....	11
Lookup.....	11
ION Parameters .....	12
Homepage Charts .....	14
Homepage Charts .....	14
Option Menu Ellipse .....	14
Attachment Links Bulk Import .....	14
Control Forms.....	14
ION Administration part on Homepage .....	15
ION Parameters .....	15
IFS SSO .....	15
Control Forms.....	15
Summary Forms.....	16
Mail and Fax Server Maintenance .....	16
ION Parameters .....	16
System .....	16
ACCOUNTS RECEIVABLE INTERFACE .....	18
Transaction Export Recovery .....	18
ANIMAL REGISTRATION .....	19
Analyse Results.....	19
APPLICATIONS .....	20
Application Maintenance .....	20
Application Lodgement.....	20
Bulk Fee Reversal .....	20
Application Maintenance .....	20
Application Maintenance .....	21
Application Maintenance .....	21
Application Parameters .....	21
Application Maintenance .....	21
Application Maintenance .....	22
Application Maintenance .....	22
Application Maintenance .....	22
Planning Permit Activity Reporting System (PPARS) .....	22
BATCH PROCESSING .....	23
Current Jobs .....	23
Control Forms.....	23
Control Forms.....	24
BOOKINGS MANAGEMENT.....	26
Booking Maintenance.....	26
CORE FINANCIALS INTERFACE .....	27
Bank Deposit Export Recovery .....	27
Transaction Export Recovery .....	27
CORE INTEGRATION .....	28
COM API Request Entry .....	28
Generic External System Options .....	28

External Web Services .....	28
Receipting External Web Services .....	29
Cloud and Rest API .....	29
CUSTOMER SERVICE .....	30
Request Maintenance .....	30
Request Maintenance .....	30
Request Maintenance .....	30
Request Maintenance .....	30
Request Maintenance .....	30
Request Maintenance .....	31
Request Maintenance .....	31
DEBTORS .....	32
Debtor Maintenance .....	32
Batch Document Maintenance .....	32
ELECTORAL ROLL .....	33
Election Maintenance .....	33
Election Maintenance .....	33
EPATHWAY SYSTEM .....	34
ePathway Core .....	34
ePathway Core .....	34
System Parameters .....	34
ePathway Layout Images .....	35
ePathway Data Manager .....	35
IFS SSO .....	35
Web User Maintenance .....	35
ePathway Parameters .....	36
EPATHWAY APPLICATIONS .....	37
Application Class and Type Maintenance .....	37
Lodgement Field Maintenance .....	37
EPATHWAY GENERAL ENQUIRY .....	38
Licensing Maintenance .....	38
ePathway General Enquiry - Applications .....	38
ePathway General Enquiry .....	40
EPATHWAY LICENSING .....	41
Licence Class and Type Maintenance .....	41
Lodgement Field Maintenance .....	41
EPATHWAY PROPERTY .....	42
ePathway Address Filtering .....	42
ePathway Property Certificates .....	42
ePathway Address Filtering .....	42
EPATHWAY RECEIPTING .....	43
ePathway Payments .....	43
ePathway Payments .....	43
INFRINGEMENTS .....	45
Infringement Maintenance .....	45
Infringement Type Parameters .....	45
Infringement Type Parameters .....	45
Infringement Maintenance .....	45
Plan Maintenance .....	45
Cycle Function Selection Interface .....	46
Infringement Maintenance .....	46
Infringement Maintenance .....	46
Infringement Maintenance/Enquiry .....	46
Infringement Maintenance .....	47
Infringement Maintenance .....	47
Infringement Maintenance .....	47
Infringement Maintenance .....	48
Cycle Function Selection Interface .....	48
Infringement Maintenance .....	48
Infringement Maintenance .....	48

Summary Forms .....	49
Infringement Selection .....	49
INSPECTIONS .....	50
Inspection Maintenance .....	50
Inspection Parameters .....	50
Inspection Maintenance .....	50
Inspection Maintenance .....	50
LICENSING .....	51
Licensing Maintenance .....	51
Bulk Fee Reversal .....	51
Application Maintenance .....	51
Licensing Maintenance .....	51
Licensing Maintenance .....	52
Licensing Maintenance .....	52
Licensing Maintenance .....	52
Licensing Maintenance .....	52
Licensing Parameters .....	52
Licensing Maintenance .....	53
MEMOS .....	54
Memos .....	54
NAME AND ADDRESS .....	55
Name and Address Maintenance .....	55
One View - Customer Payment Enquiry .....	55
Name and Address Maintenance .....	55
PROPERTY ADMINISTRATION .....	56
Division Maintenance .....	56
Property Maintenance .....	56
Transfer of Ownership Maintenance .....	56
Property Maintenance .....	<b>Error! Bookmark not defined.</b>
Division Maintenance .....	56
Property Maintenance .....	56
Property Maintenance .....	57
Bulk Property Condition Update .....	57
Property Maintenance .....	57
Plan Maintenance .....	57
Division Maintenance .....	57
Property Services Maintenance .....	58
Transfer of Ownership Maintenance .....	58
Open Options in Search Results .....	58
Division Maintenance .....	58
Division Maintenance .....	58
Division Maintenance .....	59
Bulk Property Condition Update .....	59
Process External Transfers .....	59
Division Maintenance .....	59
Property Maintenance .....	60
Division Maintenance .....	60
QUERY .....	61
Export Entity Control .....	61
RATES ACCOUNTING .....	62
System Parameter Maintenance .....	62
Assessment Maintenance .....	62
Rates Modelling Export and Import .....	62
Rates Generation .....	62
Supplementary Rate Maintenance .....	63
Assessment Maintenance .....	63
Fast Rates Prediction Extract .....	63
Journal Entry .....	63
Instalments and Transaction Apportionment .....	64
Rate Notice Report .....	64

RECEIPTING.....	65
Receipt Entry .....	65
Receipt Maintenance.....	65
Receipting Applications.....	65
Bulk Receipt Reversal .....	65
Process External Receipts .....	65
REGISTERS.....	67
Register Report .....	67
SMART MOBILE CUSTOMER SERVICE .....	68
Smart Mobile .....	68
Smart Mobile Customer Service Attachments .....	68
Smart Mobile .....	68
SMART MOBILE INSPECTIONS .....	69
Smart Mobile Inspections Attachments .....	69
Smart Mobile Inspections .....	69
VALUATIONS .....	70
VG Number Update .....	70
WATER BILLING .....	71
Reading Entry.....	71
WORD PROCESSING .....	72
Word Processing .....	72
Maintain Word Processor Details.....	72
Licensing Maintenance.....	73
WORKFLOW .....	74
Workflow.....	74
GIS Integration .....	74
Task Report.....	74
Licensing Maintenance.....	74
Workflow.....	75
Transfer of Ownership Maintenance .....	75

## Introduction

This document describes the Fixes and Software Corrections made in Sprint 2025.04 of the Pathway ePathway and Pathway Smart Mobile software.

Included in this document are the following sections:

### Online Help

This includes an overview of how to access Pathway Help.

### Modules

Each module which has undergone modifications is included in this documentation. The related information is now contained in the following documents:

- Infor Pathway Sprint Notes 2025.04.pdf
- Infor Pathway Sprint Notes Summary 2025.04.xlsx

## Online Help

Help documents can be accessed from within the Pathway UX Client by using F1 on the keyboard.

This opens User Guide information for the UX page you are on, where it is available.

## System - Functionality

### Attachment Enquiry

Case:  
UX Client

Work Item: 65983  
ERS:

#### HIDE DUPLICATE VALUES

When a client file is displayed in Enquiry mode, two fields display the same information. This has been corrected so the file path displays only once.

### Paperclip Attachments

Case: COGC CS1109759  
UX Client

Work Item: 67063  
ERS:

#### ATTACHMENT MAINTENANCE

In some cases when an attachment file was uploading the Save button was available which caused problems if save was activated by the user prior to completion of the file upload processing. The save button is no longer available while file upload processing is in progress to prevent these problems.

### Attachment Maintenance

Case:  
UX Client

Work Item: 67397  
ERS:

#### ATTACHMENT DESCRIPTION

The Attachment Description will be set if the Attachment Type has the Use Description as default for new Attachments on and the attachment does not have a description. Changing the Attachment Type will no longer lose the selected row and cause the fields at the bottom to appear incorrect.

### User Maintenance

Case: IPSW CS0526212, MELV CS0707867,  
MACK CS0758071, DUNE CS0904762, SALS  
CS0986419, WEST CS1104351  
UX Client

Work Item: 65374  
ERS:

#### USER MAINTENANCE

Responsibilities User Maintenance now allows more than one responsibility to be deleted at once.

### ION Parameters

Case: GEEL 16164004  
UX Client

Work Item: 57768  
ERS:

#### ION INBOX

The inbound into Pathway CustomerCall BOD processing has been changed. To update a pre-existing Customer Request Note either a noteID attribute value or author and entryDateTime attribute values need to be present on the <Note> element.

The conditions under which an inbound into Pathway CustomerCall BOD creates a new Note or updates a pre-existing Note has changed.

If a <Note> element is present on an inbound into Pathway CustomerCall BOD, a new Note will usually be created apart from the following two cases:

1. If a noteID value is present, then the Note with a TPKACRNOTE value equivalent to the noteID will be updated.
2. If a noteID value is not present and an author value is present and an entryDateTime value is present, then the Note with a TFKCSYUSER value equivalent to the TPKCSYUSER value for the author and DATETIME value equivalent to the entryDateTime value will be updated.

Prior to this modification, if a noteID and author value was not present and an entryDateTime value was present then the Note with a DATETIME value equivalent entryDateTime value was updated. This prevented the creation of more than one Note with the same entryDateTime irrespective of the author.

**NOTE:** the removal of the match on the entryDateTime value only may result in a new Note being created, whereas previously a pre-existing Note was updated.

The outcome of this change in Note creation or update is determined by the content of the inbound into Pathway CustomerCall BOD that is constructed within the ION flow.

## Control Forms

Case: WELL CS0036431  
UX Client

Work Item: 58466  
ERS:

### FILE CONTROL

Previously, the file path and name that was typed or pasted into an import or export file control was not always recognised by the batch process job. This caused symptoms such as:

1. the previously entered file path and name being used by the batch process job, or
2. the export file being available for download to the Client machine instead of exported to the nominated file path and name when submitted with a Run Type of Immediate.

Also, if a prefix of \\ is accidentally entered into an import or export file control the prefix will be automatically trimmed to \. This has been done to facilitate the pasting of a file path and name into the control when it already has an automatic initial value of \.

## ePathway emails to Internal Users

Case: MARO CS0176271, WODO CS0252171  
UX Client

Work Item: 64140  
ERS:

### INTERNAL EPATHWAY EMAILS WITH .PTH ATTACHMENTS

Some of the internal email .PTH attachments (i.e. The email attachment that allows an officer to open which initiates Pathway directly to the appropriate screen) were initiating the business object in enquiry mode instead of allowing maintenance in the UX Client.

This has been corrected for the following:

EAPV2000 - Application Lodgement.  
EGEV2000 - Application/Licence Responses.  
EGEV2200 - Arrangement To Pay Lodgement.  
EGEV2300 - Direct Debit Lodgement.  
ELCV2000 - Licence Lodgement.  
EPAV4000 - Property Certificates Request Work Flow.  
EPAV4010 - Property Certificates Request.

## Summary Form Maintenance

Case: UX Client	Work Item: 64642 ERS:
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### SUMMARY FORM PARAMETERS

The Summary Form parameter forms, Summary Form Part Maintenance and Summary Form Layout Maintenance have an additional button to set the Visible and Active fields for the parts.

## Summary Charts

Case: DARE CS0547869, GEEL CS0716375, HILLS CS0891979, BALL CS1036194 UX Client	Work Item: 64750 ERS:
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### CHARTS

Charts that use Name information types can now navigate to the correct Name.

## Summary Charts

Case: COGC CS0904915 UX Client	Work Item: 64760 ERS:
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### CHARTS

Pie charts will allow more than 20 segments to be displayed correctly. The legend is also displayed below the chart reducing the chart size.

## Lookup

Case: MACK CS0500852 UX Client	Work Item: 65206 ERS:
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### DATE TIME FILTERING

The format of the date time filter field has been corrected to enable filtering within the lookup.

## ION Parameters

Case:  
UX Client

Work Item: 65659  
ERS:

### CUSTOM AREA MAINTENANCE

Memo link data elements have been added to the following nouns and are available in outbound and inbound Pathway BODs:

- ContactMaster
- CustomerCall
- CustomerPartyMaster
- PathwayApplication
- PathwayLicence
- PathwayProperty
- PathwayRatesAssessment
- PathwayRegister.

Infor OAGIS nouns: ContactMaster, CustomerCall and CustomerPartyMaster have been extended to include Memo link data elements within their respective UserArea element.

Pathway Custom nouns: PathwayApplication, PathwayLicence, PathwayProperty, PathwayRatesAssessment and PathwayRegistee have been modified to include Memo link data elements within their respective noun element.

The following pdf documents and ION import zip files have been modified or added to the ION directory in the Pathway installation files:

- IONGuideForPathway.pdf
- ContactMaster.pdf
- CustomerCall.pdf
- CustomerParty.pdf
- PathwayApplication.pdf
- PathwayLicence.pdf
- PathwayProperty.pdf
- PathwayRatesAssessment.pdf
- PathwayRegister.pdf
- PathwayContactMasterExtension.pdf
- PathwayCustomerCallExtension.pdf
- PathwayCustomerPartyMasterExtension.pdf
- Pathway\_BOD\_Library\_CE\_202504.zip
- Pathway\_Extensions\_2025.04.zip.

Infor OAGIS nouns: ContactMaster, CustomerCall and CustomerPartyMaster have Infor OAGIS defined schemas and therefore the User Area information is published through a list of Property elements. Each Property contains a NameValue and Description element. The NameValue element contains the name, data type and value of the information. The Description element contains a static explanation of the information.

The Pathway schema extensions allow for UserArea element structures other than the standard <Property> element structure to be accessed from within ION.

The Pathway CustomerCall noun has a schema extension available for the CustomerCall/CustomerCallHeader/UserArea of the Infor OAGIS noun.

The Pathway ContactMaster noun has a schema extension available for the ContactMaster/UserArea of the Infor OAGIS noun.

The Pathway CustomerPartyMaster noun has a schema extension available for the CustomerPartyMaster/UserArea of the Infor OAGIS noun.

The Pathway CustomerCall, ContactMaster and CustomerPartyMaster schema extensions are not implemented by default as their inclusion may have ramifications in pre-existing ION Data Flows. Refer to the IONGuideForPathway.pdf to perform the Import Pathway BOD schema extensions into ION to make the data elements available within ION.

If Memo link information is required for outbound from Pathway CustomerCall BODs then use the [Custom Area] option on the ION Parameter Maintenance form to activate the PathwayCustomerCallHeader Custom Area on the appropriate Sync.CustomerCall or Process.CustomerCall BOD Type row.

If Memo link information is required for outbound from Pathway ContactMaster BODs then use the [Custom Area] option on the ION Parameter Maintenance form to activate the PathwayCustomerCallHeader Custom Area on the appropriate Sync.ContactMaster or Process.ContactMaster BOD Type row.

If Memo link information is required for outbound from Pathway CustomerPartyMaster BODs then use the [Custom Area] option in ION Parameter Maintenance to activate the PathwayCustomerCallHeader Custom Area on the appropriate Sync.CustomerPartyMaster or Process.CustomerPartyMaster BOD Type row.

Additional documentation is available under the Pathway installation ION files:

- CustomerCall/CustomerCallHeader/UserArea section of CustomerCall.pdf.
- PathwayCustomerCallHeaderExtension.pdf.
- ContactMaster/UserArea section of ContactMaster.pdf.
- PathwayContactMasterExtension.pdf.
- CustomerPartyMaster/UserArea section of CustomerPartyMaster.pdf.
- CustomerPartyMasterExtension.pdf.
- Import Pathway Schema Extensions into ION section of IONGuideForPathway.pdf.
- Custom User Area Maintenance section of IONGuideForPathway.pdf document.

Pathway Custom nouns:

- PathwayApplication
- PathwayLicence
- PathwayProperty
- PathwayRatesAssessment
- PathwayRegister.

PathwayApplication, PathwayLicence, PathwayProperty, PathwayRatesAssessment, and PathwayRegister have been modified to include Memo link data elements within their respective noun element.

The Pathway Custom noun modifications are implemented by default as their inclusion should not have ramifications in pre-existing ION Data Flows. Refer to IONGuideForPathway.pdf to perform the Import Pathway BOD schema definitions into ION to make the data elements available within ION.

Additional documentation is available under the Pathway installation ION files:

- the PathwayApplication/MemoLink, PathwayApplication/PropertyLocation/MemoLink, ../Person/UserArea and ../Company/UserArea sections of PathwayApplication.pdf.
- the PathwayLicence/MemoLink, PathwayLicence/PropertyLocation/MemoLink, ../Person/UserArea and ../Company/UserArea sections of PathwayLicence.pdf.
- the PathwayProperty/MemoLink, ../Person/UserArea and ../Company/UserArea sections of PathwayProperty.pdf.
- the PathwayRatesAssessment/MemoLink, PathwayRatesAssessment/PropertyLocation/MemoLink, ../Person/UserArea and ../Company/UserArea sections of PathwayRatesAssessment.pdf.
- the PathwayRegister/MemoLink section of PathwayRegister.pdf.

- the Import Pathway BOD schema definitions into ION section of IONGuideForPathway.pdf.

## Homepage Charts

Case: MNVL CS0746623  
UX Client

Work Item: 66023  
ERS:

### DONUT/BAR CHART

The donut and bar chart type has been altered; it is now necessary to click on the chart colour to view the data.

## Homepage Charts

Case: GEEL CS0710914, COGC CS0829741,  
MORE CS0878325, HILLS CS0974772, MNSH  
CS0975144  
UX Client

Work Item: 66035  
ERS:

### HOMEPAGE CHART REFRESH

Clicking on the refresh button was causing any record selected on that chart to open multiple times.

## Option Menu Ellipse

Case: WTOR CS0807408  
UX Client

Work Item: 66072  
ERS:

### NEW THEME VERSION

The Option Menu ellipse button is now visible, without the need to hover over the control, when using Version New.

## Attachment Links Bulk Import

Case: SALS CS0829683  
UX Client

Work Item: 66192  
ERS:

### ATTACHMENT LINKS BULK IMPORT CONTROL

Previously, Profiles involving certain Selector Boxes were displaying an unexpected error.

## Control Forms

Case: SYDN CS0815540  
UX Client

Work Item: 66238  
ERS:

### PROCESSED JOB PRINT

It is now possible to print multiple processed jobs at once via Options - Print Processed Jobs.

**NOTE:** Pathway UX allows a maximum of 10 processed jobs to be printed at once.

## ION Administration part on Homepage

Case: WAVE CS0841607  
UX Client

Work Item: 66305  
ERS:

### ION OUTBOX SENDER

The ION Outbox Sender has been modified to remove control characters from the outbound from Pathway BOD content prior to sending to ION.

## ION Parameters

Case: SYDN CS0915646  
UX Client

Work Item: 66378  
ERS:

### ION INBOX MAINTENANCE ION OUTBOX MAINTENANCE

ION Inbox Maintenance and ION Outbox Maintenance have been corrected to retain the selected Automatic Restart Day values after the Inbox Listener or Outbox Sender have started.

## IFS SSO

Case:  
UX Client

Work Item: 66463  
ERS:

### IFS SSO

An additional parameter, `ifsIdentityProvider` can be set within the `web.config` on the Pathway presentation server to navigate directly to a specified Identity Provider defined within IFS. This may be useful if multiple Identity providers are configured, one for Internal Staff using Pathway UX, and another for external customers using ePathway.

**NOTE:** If this is not set, then the default navigation within IFS will be used.

## Control Forms

Case: GLAD CS0957987  
UX Client

Work Item: 66494  
ERS:

### CONTROL FORMS

Modifications have been made to Control forms that generate one or more export files, so that the entry of the export file path and name now behaves as follows:

- Export file names are now validated as required if the Run Type is not Immediate.
- Export file names now only show the informational message Leave empty to download file if the Run Type is Immediate.

This has been done because it is not possible to download the generated export file(s) to the client if the job is (e.g.) submitted to run on a job queue. It is only possible if the job is run with a Run Type of Immediate.

**NOTE:** Some Control forms behave differently because of specific functional requirements:

- Court Extract Control for Western Australian Infringements: The File Name is always mandatory (if the Job Type is Extract and Report).
- First MVR Enquiry Control when Concurrent Infringement Type Processing is turned on: The Export File Path is always mandatory (if the Job Type is Extract and Report).
- Cancellation of Uncommenced Plans (for Infringement Instalment Payment Plans): The Notice File Name is always optional (but can only be downloaded to the Client if the Run Type is Immediate).
- Defaulting of Commenced Plans (for Infringement Instalment Payment Plans): The Notice File Name is always optional (but can only be downloaded to the Client if the Run Type is Immediate).
- Hand Held Import Control (for Water Billing): The DAMS Export File is always optional (but can only be downloaded to the Client if the Run Type is Immediate).

## Summary Forms

Case:  
UX Client

Work Item: 66518  
ERS:

### SUMMARY GRID

The following changes have been made to Summary forms across Pathway:

- Summary Grid parts will only display the paging control when the returned data is greater than a single page.
- Summary Grid parts will not display the header row when all the column labels are blank. A value of </> can be entered into the Summary Form Part Column Maintenance to override the shipped label to a blank value.
- An Empty Grid will display just a label instead of a label and icon.

## Mail and Fax Server Maintenance

Case:  
UX Client

Work Item: 66529  
ERS:

### MAIL AND FAX SERVER MAINTENANCE

The SMTP Account Password and Microsoft 365 Application Client Secret values for the mail server are now encrypted in the database.

## ION Parameters

Case:  
UX Client

Work Item: 66676  
ERS:

### BUSINESS OBJECT FIELD MAINTENANCE

Business Object Field Maintenance has been corrected to retain the saved Field Updated values.

## System

Case: CAMP CS1033547  
UX Client

Work Item: 66732  
ERS:

### HELP

If the help HTML page does not exist then the message No help exists will be shown, rather than showing a HTTP **404 error** in the browser.

Where specific Help isn't found, the beginning of the module Help text will be displayed.

## Accounts Receivable Interface

### Transaction Export Recovery

Case: COGC 0800872, MERR CS0710832,  
MERR CS0766806  
UX Client

Work Item: 66177

ERS:

#### ACCOUNTS RECEIVABLE TRANSACTION EXPORT CONTROL

A change has been made to display a confirmation message The nominated file already exists and will be replaced when submitting the job if the File Option has been set to Replace.

These changes have also been made:

- The widths of the Export Format, Scheduled Job and Export File controls have been increased.
- Previously, it was not possible to select Scheduled Jobs with a Status of Terminated or Processing. This is required because the recovery should be able to run over Terminated or Processing Jobs as well as Completed Jobs.
- The Export Processed Jobs option has been removed because it is not relevant.

# Animal Registration

## Analyse Results

Case: BEND CS0944271  
UX Client

Work Item: 66452  
ERS:

### ANALYSE RESULTS

Analyse Results will skip over navigation checks that could have prevented another record from being selected for display or navigating back to the search.

# Applications

## Application Maintenance

Case: LATR CS0042808, STHL CS0991401 UX Client	Work Item: 62965 ERS:
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APPLICATION SEARCH PROFILE (APPLICATION SEARCH)  
COMBINED NAME AND REFERENCE SEARCH PROFILE (APPLICATION SEARCH)  
CONDITIONS SEARCH PROFILE (APPLICATION SEARCH)

Previously, profiles were not loaded correctly for the following non-cross module searches:

- Additional Application Filters
- Combined Names & References
- Conditions.

Also, when the above searches were performed, the base filter values from the main Application Search Profile were not carried across and the filter values were ignored.

## Application Lodgement

Case: BALL CS0331061, DARE CS0565362, SHIL CS0892033, BEND CS1073089 UX Client	Work Item: 64456 ERS:
--	--------------------------

APPLICATION LODGEMENT - RELATED APPLICATIONS

Previously when lodging a related application, a link to the related application was not being created.

## Bulk Fee Reversal

Case: UX Client	Work Item: 65665 ERS:
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BULK FEE REVERSAL

Corrected Bulk Fee Reversal so it will load for a User Account that does not have the authority to reverse fees for any class.

## Application Maintenance

Case: MNVL CS0933824 UX Client	Work Item: 65875 ERS:
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CREATE INITIAL RECORD FOR OPTION

The following Application functions have been altered so the navigation will be directed to create the initial record without the need to click on the new button:

- Consents
- Consents Decisions
- Decisions
- Development Departures

- Notes
- Permits and Certificates
- Responses.

The functions, including those listed below, have been corrected so that a profile will display the correct application information:

- Application Fees Refund
- Application Bank Guarantee and Bond.

**NOTE:** This change has not been made in Workflow i.e. when navigating to Consents and other functions listed above via Workflow, the New button must be used to create a new record.

## Application Maintenance

Case: KNOX CS0755224  
UX Client

Work Item: 65927  
ERS:

SEND LETTER FROM RESPONSE MAINTENANCE

A correction has been made to Response Maintenance to ensure that sending a letter will work as expected when navigation is via Analyse Results through to Response Maintenance.

## Application Maintenance

Case: DUNE CS0724419  
UX Client

Work Item: 65968  
ERS:

NAMES MAINTENANCE

It is now possible to delete multiple Names from an Application.

## Application Parameters

Case: WHIT CS0866775  
UX Client

Work Item: 66217  
ERS:

ADD CONDITION ACTION PARAMETER MAINTENANCE

Previously, when the Condition Types button was clicked, an error was displayed and it wasn't possible to assign or de-assign Condition Types for the selected Condition Group.

## Application Maintenance

Case: GEEL CS0850738  
UX Client

Work Item: 66224  
ERS:

MAJOR DEVELOPMENT CATEGORIES MAINTENANCE

Major Development Categories will now be displayed in alphabetic order.

## Application Maintenance

Case: MERR CS0897524  
UX Client

Work Item: 66420  
ERS:

### DECISION MAINTENANCE

#### **\*\* Victorian Sites Only \*\***

Previously the following fields could be changed when maintaining a final PPARS Decision (I.e. Include in PPARS parameter checked on and PPARS Final Outcome parameter checked on) and a PPARS Notice of Decision existed (I.e. Include in PPARS parameter checked on and PPARS Final Outcome parameter checked off). These fields will now be hidden when maintaining a final PPARS Decision when a PPARS Notice of Decision exists:

- Sixty Day Time Frame
- Responsible Authority Outcome
- VicSmart Time Frame.

## Application Maintenance

Case: MNVL CS0933798  
UX Client

Work Item: 66462  
ERS:

### AFFECTED PROPERTIES MAINTENANCE

Previously, when a large number of Affected Properties were selected and the Send option was clicked, an error was displayed and the Add Affected Properties Document Request was not loaded.

## Application Maintenance

Case: CAMP CS1030755  
UX Client

Work Item: 66708  
ERS:

### APPLICATION FEE MAINTENANCE

Previously, the Plan Details option was incorrectly made available in Application Fee Maintenance. As Plans are not relevant to Application Fees, the option has been removed.

## Planning Permit Activity Reporting System (PPARS)

Case: WODO CS1054744  
UX Client

Work Item: 66847  
ERS:

### SUBMISSIONS FIELD ERROR

Previously when using the new PPARS API, the error **Field is mandatory for Decided applications** may have been returned when no Objection Response Type had been selected within the PPARS parameters. The submissions field will now be populated with 0 when no Objection Response Type has been selected.

# Batch Processing

## Current Jobs

Case: SYDN CS0824224  
UX Client

Work Item: 66160  
ERS:

UNDO ON CURRENT JOBS

Clicking on the undo button now displays the data that was initially loaded.

## Control Forms

Case: COGC 0800872, MERR CS0710832,  
MERR CS0766806  
UX Client

Work Item: 66177  
ERS:

EXPORT ENTITY SELECTION

A change has been made to Export Entity Selection which is accessed via the Export Processed Jobs option on most Control forms.

It is now possible to export a file to a file location instead of downloading it. This can be done using the new Export To Location button which opens the Export Control form, Image 1.

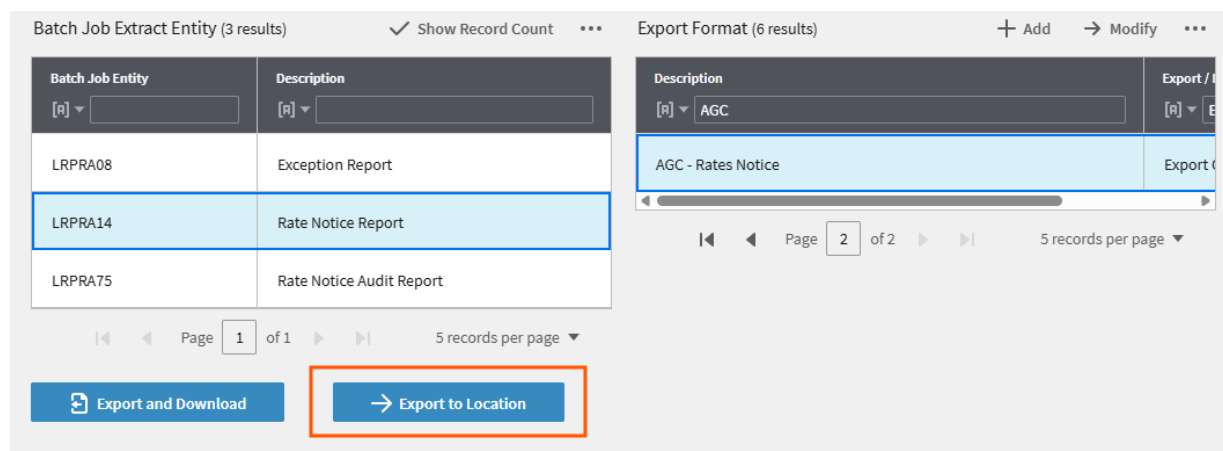


Image 1 Export Entity Selection showing the Export to Location button.

**NOTE:** As part of this change the previous Export button has been renamed Export and Download, Image 1.

**Export Control** Submit Clear ...

Export Entity Selection / Export Control

**Processing Options**

Export Format  
LRPRA14 - Rate Notice Report - AGC - Rates Notice

Run Selection  
☒ Selected Run Number  
☐ Last Run

Scheduled Job \*  
234506 - 361743

Export File  
 \\Server\Folder1\Folder2\RateNotices2025.csv  
 ⓘ Leave empty to download the file.

File Option  
☒ Replace  
☐ Append

Submission  
 Description \*  
Export rate notice  
 Run Type  
Submit

Submission Options  
 Job Queue  
NORMAL\_Q  
☐ Hold on Job Queue

Image 2 Example of the Export Control when accessed from the Export Processed Jobs option on the Rate Notice Control.

When the Export Control is opened:

- The Export Format will default to the Export Format selected on the Export Entity Selection form. This can be overridden to a different Export Format for the same Entity if required.
- The Scheduled Job will default to the Processed Job selected on the Export Entity Selection form. This can be overridden to a different Scheduled Job for the relevant Control form if required.

To export the file to a location, enter the required Export File and path, the Submission details, and press Submit.

Upon submitting, if the File Option is set to Replace a confirmation message The nominated file already exists and will be replaced will appear, allowing the option to Continue or Cancel.

## Control Forms

Case: BALL CS0952678  
UX Client

Work Item: 66730  
ERS:

### EXPORT ENTITY SELECTION

An improvement has been made to reduce the time taken for the form to load when a large number of processed jobs exist.

**NOTE:** Export Entity Selection is accessed from the Export Processed Jobs option on most Control forms.

# Bookings Management

## Booking Maintenance

Case: MELV CS0053777, WODO CS0341563, MORE CS0744263, RAND CS0757909, LAKE CS0991746 UX Client	Work Item: 58829  ERS:
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### FEE SUMMARY

Previously, when creating an Invoice, Bond Invoice or Estimate for a Customer with a Preferred Delivery Method of E-mail, the generated document would always be printed instead of e-mailed. This also applied to Credit Notes and Bond Credit Notes for Accounting Method Pathway Debtors and Bond Refunds and Refunds for Accounting Method Cash.

In addition, the following have been modified to utilise more of the available screen width:

- Fee Summary
- Booking Line Fee Maintenance
- Booking Activity Fee Maintenance
- Credit Note Details Entry.

## Core Financials Interface

### Bank Deposit Export Recovery

Case: COGC 0800872, MERR CS0710832,  
MERR CS0766806  
UX Client

Work Item: 66177

ERS:

#### BANK DEPOSIT EXPORT CONTROL

A change has been made to display a confirmation message The nominated file already exists and will be replaced when submitting the job if the File Option has been set to Replace.

These changes have also been made:

- The widths of the Export Format, Scheduled Job and Export File controls have been increased.
- Previously, it was not possible to select Scheduled Jobs with a Status of Terminated or Processing. This is required because the recovery should be able to run over Terminated or Processing Jobs as well as Completed Jobs.
- The Export Processed Jobs option has been removed because it is not relevant.

### Transaction Export Recovery

Case: COGC 0800872, MERR CS0710832,  
MERR CS0766806  
UX Client

Work Item: 66177

ERS:

#### LEDGER TRANSACTION EXPORT CONTROL

A change has been made to display a confirmation message The nominated file already exists and will be replaced when submitting the job if the File Option has been set to Replace.

These changes have also been made:

- The widths of the Export Format, Scheduled Job and Export File controls have been increased.
- Previously, it was not possible to select Scheduled Jobs with a Status of Terminated or Processing. This is required because the recovery should be able to run over Terminated or Processing Jobs as well as Completed Jobs.
- The Export Processed Jobs option has been removed because it is not relevant.

## Core Integration

### COM API Request Entry

Case: RAND CS0039251  
UX Client

Work Item: 63059  
ERS:

#### PREVENT UNAUTHORISED USER ACCESS

A correction has been made to the COM API CreateACRRequest methods Request Type Selection process, if a value of Request Type is not provided. When the User Account making the request does not have authority to create a Request against a selected Request Type under Secured Function Create Request, they will not be able to proceed to Request Entry. An informative error message will now be displayed in Pathway and the error is also sent back to the third-party software.

Additional data included in the inbound COM API method now appears on the Request before the Save button is pressed e.g. Module Links, Questionnaires etc.

#### REQUEST QUESTION MAINTENANCE

A correction has been made to Request Question Maintenance to ensure that all answers are displayed as expected when an Answer for a Single Line or Comments Question contains the word "hidden", case in sensitive, and the answer matches "\*" hidden "\*" pattern in a single line.

### Generic External System Options

Case: WHIT CS0052047, KSTN CS0150055  
UX Client

Work Item: 64235  
ERS:

#### EXTERNAL SYSTEM OPTION

An invalid external system option URL will no longer prevent the form from loading. This was seen as an invalid URI error when loading the form.

### External Web Services

Case:  
UX Client

Work Item: 66455  
ERS:

#### EXTERNAL WEB SERVICES - WEB USER METHOD

The WebUser External Web Service has been improved to allow additional functionality. Full details of the WebUser methods can be found in the SDK documentation for External Web Services.

A summary of the changes are:

1. WebUser calls return <documentid> for exports.  
Calls to the WebUser method that result in invoking a user export from Pathway to ePathway will return the <documentid> in the RESPONSEDATA (i.e. The TPKESYMSGQ value) associated with the export.
2. WebUser validation can be used to determine the state of an export.  
Using the <documentid> from the RESPONSEDATA of a previous call, the WebUser method REQUESTDATA validation action can now be loaded with a <documentid>. When loaded, the validation will return one of the following:

- a. Success: True, Status: Q - Indicating the job identified by <documentid> is still in the queue (ESYMSGQ) waiting to be exported.
  - b. Success: True, Status: X - Indicating the job identified by <documentid> has been exported and is now in the audit (ESYMSGGA).
  - c. Success: False, Status: U - Unknown or invalid <documentid>.
3. WebUser REQUESTDATA can now include Authentication Provider and User Provider Code codes for Single Sign On. The WebUser REQUESTDATA now accepts the <authenticationprovider> (E.g. IFS) and <userprovidercode> (GUID for IFS user) for any action that performs an export. This will then update the ePathway user with the details to associate the user with the nominated SSO.

## Receipting External Web Services

Case:	Work Item: 66685
UX Client	ERS:

### SUPPORT INVOICE NUMBER FOR DEBTOR AND CASH BOOKING PAYMENT

Changes have been made to Receipting External Web Services methods, including RetrieveValidateDebt, ValidatePayment and SubmitPayment, to allow third-party software to provide an Invoice Number via the <qualifier> element for a Debtor or a cash invoiced Booking payment item.

## Cloud and Rest API

Case:	Work Item: 66862
UX Client	ERS:

### CLOUD PLATFORM API

This modern API framework based on the widely adopted REST (Representational State Transfer) standard defines how systems communicate over the internet and is favoured for its flexibility, scalability, and ease of implementation. The move to REST reflects current industry expectations and positions Pathway for more efficient and future-proof integrations.

The new Pathway Platform API introduces a modernised interface that replicates the functionality of the existing Pathway External Web Services. A key enhancement is the integration of the API with the Cloud Platform API Gateway, which ensures secure and centralised management. This transition also enables the use of existing platform tools and policies to seamlessly validate and transform data between JSON and XML formats, offering improved interoperability and streamlined development workflows.

### REST API

This modern API framework based on the widely adopted REST (Representational State Transfer) standard defines how systems communicate over the internet and is favoured for its flexibility, scalability and ease of implementation. The move to REST reflects current industry expectations and positions Pathway for more efficient and future-proof integrations.

The new Pathway Platform REST API introduces a modernised interface that replicates the functionality of the existing Pathway External Web Services. A key enhancement is the integration of the REST API with the Cloud Platform API Gateway, which ensures secure and centralised management. This transition also enables the use of existing platform tools and policies to seamlessly validate and transform data between JSON and XML formats, offering improved interoperability and streamlined development workflows.

## Customer Service

### Request Maintenance

Case: KSTN CS0293393, RAND CS0590076, SYDN CS0954807 UX Client	Work Item: 64353 ERS:
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#### REFERENCE MAINTENANCE

The Customer Service Summary form will navigate correctly when the Reference part is clicked on.

### Request Maintenance

Case: RRC CS0358897 UX Client	Work Item: 64835 ERS:
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#### REQUEST SUMMARY

Previously, the history log View action was created when Request Maintenance was displayed. Now, it's created when the Request Summary is displayed.

### Request Maintenance

Case: DARE CS0573547, MORE CS0755283 UX Client	Work Item: 65424 ERS:
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#### JOB CARD REPORT CONTROL

Previously, the Job Card was available in the bulk options swap-list and the process was terminating. When the bulk mode is switched on from the Request Summary, the Job Card is now available from the form option and runs successfully for the selected Requests.

### Request Maintenance

Case: GEEL CS0615093 UX Client	Work Item: 65638 ERS:
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#### REQUEST QUESTION MAINTENANCE

Previously, a **Nullable Object must have a value** error was displayed when a Questionnaire was maintained and the user field in the answers were not set.

### Request Maintenance

Case: WTOR CS0835970 UX Client	Work Item: 66146 ERS:
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#### REQUEST MAINTENANCE

Previously, when maintaining a Customer Request and the Request Type was a Request for Service type, the Service Date validation failed when other fields on the Request were changed and it was not possible to save the Request.

## Request Maintenance

Case:  
UX Client

Work Item: 66478  
ERS:

### CHANGE REQUEST TYPE QUERY POPUP

Clicking on the Cancel button will now work as expected when the message:  
This Request has started Tasks. Do you want to delete these Tasks? is displayed.

This message is displayed when the Request Type is changed on an existing Request and the Request already has started Workflow Tasks.

## Request Maintenance

Case:  
UX Client

Work Item: 67054  
ERS:

### REQUEST SEARCH RESULT (CONTINUE/END)

Correction has been made to Request Search to ensure that all search results are returned when there are more than 50 matched records.

# Debtors

## Debtor Maintenance

Case: LIVE CS0894794  
UX Client

Work Item: 66371  
ERS:

### DEBTOR SUMMARY

Previously, double clicking in the Financial Summary grid incorrectly checked the user's authority to the Documents option instead of their authority to the Transactions option. Also, the Documents button on the Indicator grid has been renamed to Transactions because it performs the same action as clicking on the Transactions option.

## Batch Document Maintenance

Case: HORN CS0875634, BEND CS1054682,  
HORN CS1101963  
UX Client

Work Item: 66443  
ERS:

### BATCH DOCUMENT MAINTENANCE

Previously, a validation error **A Property Address must be selected since the Batch Document Line has been flagged as a Property Debt** would incorrectly appear on the second or subsequent Line of a Batch Document with multiple Lines when an attempt was made to Add another Line or Modify an existing Line.

## Electoral Roll

### Election Maintenance

Case: ACC CS0812919  
UX Client

Work Item: 66112  
ERS:

#### ELECTORAL ROLL OUTPUT CONTROL

The Formatted Name and Nominee Formatted Name fields (FMTNAME and NOMFMTNAME) on the Electoral Roll Output reporting table (LRPER02) have been increased to have a maximum length of 150 characters each. This addresses a problem where previously the Electoral Roll Output process would fail if the length of the given names and surname (separated by a space) of a name from the state roll exceeded 50 characters in length, and that name was included in the roll.

### Election Maintenance

Case:  
UX Client

Work Item: 66199  
ERS:

#### ELECTION SEARCH PROFILE

Previously, the search results displayed a digit instead of the Election Stage Description e.g. New Election, Extract, Merge, Vote Assignment, Roll Preparation.

#### ELECTOR MAINTENANCE

This form now utilises the full screen width.

#### VOTE MAINTENANCE

Previously, the Override Vote Status incorrectly allowed a value of Extracted to be selected.

#### ELECTORAL ROLL OUTPUT CONTROL

Previously, the Matched field was displayed as a check box that allowed three different values (checked, unchecked and indeterminate). This is now displayed as a drop-down list with values of Yes, No and (All).

## ePathway System

### ePathway Core

Case: CAMP CS0045400  
UX Client

Work Item: 61702  
ERS:

#### EMAIL ADDRESS SIZE LIMIT EXTENDED

The email address entry field limit has been extended from 50 to 320 characters for:

- User Registration
- Applications Lodgement
- Licence Lodgement
- Animal Registration
- Customer Request Entry
- Application Responses
- Licence Responses.

Similarly, the fields auto generated for the above modules that map to Reference Types will also now accept up to 320 characters instead of 50.

**NOTE:** For the change to take effect, it will be necessary to perform a Web Export of the fields for each module.

System Administration >> ePathway >> System Processing >> Web Server Export

Select the following items to export and Submit:

- Animal Registration Export
- Application Field Export
- Application Field Types Export
- Customer Request Field Export
- Customer Request Field Types Export
- Licence Field Export
- Licence Field Types Export
- User Field Export
- User Field Types Export.

### ePathway Core

Case:  
UX Client

Work Item: 62732  
ERS: 104897

#### PREVENT DELETION OF THE PUBLIC WEB USER

A safeguard has been added to prevent the ePathway Public Web User from being deactivated or deleted.

### System Parameters

Case:  
UX Client

Work Item: 64472  
ERS:

#### TERMINOLOGY

There was an inconsistent use of either two factor and multi factor so the terminology for multi factor authentication has been made consistent for the descriptions in parameters and default text values.

## ePathway Layout Images

Case: TOOW CS0815994  
UX Client

Work Item: 66126  
ERS:

### IMAGE MAINTENANCE

The Image Maintenance page in ePathway has been updated to include all current images supplied with ePathway.

Also, ePathway now correctly includes Image Text as the Alternate/ToolTip text on images.

## ePathway Data Manager

Case: COGC CS0894945  
UX Client

Work Item: 66450  
ERS:

### EPATHWAY DATAMANAGER IMPORT PRIORITY

The ePathway Data Manager import process has been altered to prioritise queued entries generated via External Web Service WebUser calls and lower the priority of bulk user exports done via the Web Server Export menu in Pathway. This has been done to reduce any delay for online users where Single Sign-On automation has been implemented using the WebUser External Web Service.

## IFS SSO

Case:  
UX Client

Work Item: 66463  
ERS:

### IFS SSO

An additional System Parameter, SingleSignOn.IFS.IdentityProvider, can be set to navigate directly to a specified Identity Provider defined within IFS. This may be useful if multiple Identity providers are configured, one for Internal Staff using Pathway UX and another for external users using Pathway.

**NOTE:** If this is not set, then the default navigation within IFS will be used.

**NOTE:** An IISRESET is required after updating this parameter.

## Web User Maintenance

Case: LAKE CS1060588  
UX Client

Work Item: 66551  
ERS:

### LAYOUT

The layout has been updated to enable the selection and copy of the text within the User Name field.

## ePathway Parameters

Case: BALL CS0986203  
UX Client

Work Item: 66593  
ERS:

### EPATHWAY PARAMETER TABLES

The allocation of parameter IDs for ePathway layout has been corrected within Pathway for these modules:

- Animal Registration
- Application Lodgement
- Customer Requests
- Licence Entry and
- Payments.

## ePathway Applications

### Application Class and Type Maintenance

Case: MACK CS0905012  
UX Client

Work Item: 66992  
ERS:

#### APPLICATION TYPE AND NAME ROLE MAINTENANCE

Previously, the Mandatory flag for the Applicant Name Role (LAP-0) was not ON by default.

**NOTE:** To correct an Applicant Name Role (LAP-0) in Pathway UX where mandatory is not on, complete the following steps:

1. Unassign the Name Role from the Name Roles available for entry during Lodgement swap-list and save the changes.
2. Re-assign the Name Role and save the changes.
3. Export the changes to ePathway via System Administration >> ePathway >> System Processing >> Web Server Export.

### Lodgement Field Maintenance

Case: GEEL CS1170809  
UX Client

Work Item: 67240  
ERS:

#### LOADING APPLICATION LODGEMENT FIELD MAINTENANCE AS SCASYS

The Lodgement Field Maintenance previously took a long time to load when signed on as the SCASYS user if there were a large number of records.

## ePathway General Enquiry

### Licensing Maintenance

Case: RAND CS0662502  
UX Client

Work Item: 65652  
ERS:

#### BULK STATUS CHANGE

Correction has been made to the Licensing Bulk Maintenance Status change process to ensure that modified License records are retained for ePathway General Licensing Enquiry.

### ePathway General Enquiry - Applications

Case:  
UX Client

Work Item: 65908  
ERS:

#### ADDITIONAL WORKFLOW TASK DATE GENERAL ENQUIRY FIELDS

ePathway General Enquiry Applications now enables the nomination of a Workflow Date Task Type against each Application Enquiry List.

This is set via: System Administration >> ePathway >> General Enquiry Parameters >> Applications Enquiry Parameters >> Applications Enquiry List Parameters >> [Class] >> [List] >> Workflow Date Task.

Setting this new field will restrict the inclusion of Applications to only those that:

- Have a task assigned of that task type
- And the tasks actual start and actual completion date (if blank then the estimated completion date is used) encompass the current date.

To accompany the new parameter, the selection of two additional top level fields which will be populated based upon the nominated Workflow task type can be made via: System Administration >> ePathway >> General Enquiry Parameters >> Applications Enquiry Parameters >> Applications Enquiry Field Maintenance.

The two new fields are:

- Workflow Task Start Date - Which will be populated with the Actual Start Date of the Workflow task nominated.
- Workflow Task Completion Date - Which will be populated with the Actual Completion Date of the Workflow task nominated. **NOTE:** If the Actual Completion Date is not set, the Estimated Completion Date will be populated instead.

For example: If we have a task type called On Exhibition and we want to create an Enquiry List that only includes Applications with that task type assigned for the duration determined by the tasks start and completion then we can:

1. Create an Enquiry List called Applications On Exhibition and set the new Workflow Date Task to the On Exhibition type via: System Administration >> ePathway >> General Enquiry Parameters >> Applications Enquiry Parameters >> Applications Enquiry List Parameters >> [Class] >> [List] >> Workflow Date Task. Add any additional filtering on the screen as required e.g. Omit search page and maybe restrict application types or status.
2. Ensure the new fields are assigned for the class via: System Administration >> ePathway >> General Enquiry Parameters >> Applications Enquiry Parameters >> Applications Enquiry Field Maintenance, Image 1.

The screenshot shows a configuration window for an Enquiry List. It is divided into two main sections: 'Available' and 'Assigned'. The 'Available' section contains 'Workflow Task Start Date' and 'Workflow Task Complete Date'. The 'Assigned' section contains a list of fields: 'Application Type', 'Formatted Application Number', 'Formatted Application Location', 'Application Number', 'Current Decision', 'Responsible Officer', 'Application Date', 'Lodgement Date', 'To be Commenced By Date', 'To be Completed By Date', and 'Work Commenced Date'. Navigation arrows are visible at the top and bottom of the window.

Image 1

3. Assign the Enquiry List to the public user and/or Customer Type (assuming it is to be public, otherwise assign to the appropriate Customer Type).
4. Export the new settings via: System Administration >> ePathway >> System Processing >> Web Server Export. Ensure to include General Enquiry - Applications and the various User Functions to ensure the permissions are also exported.
5. Rebuild General Enquiry Look-Up Table for the application class via Applications >> Batch >> Rebuild General Enquiry Look-Up Table.  
**NOTE:** If this is not done only Applications recently added to the list will be included.
6. Define the new Enquiry List in ePathway via the page layout: ADMIN >> Layout >> Page Layout >> ePathway General Enquiry - Applications >> Summary/Detail, Image 2.
7. Here we can also set the default sorting for the new fields and appropriate labels for purpose.

The screenshot shows the 'Enquiry List Page Group Layout' configuration window. It includes a header with the title and a description: 'This page defines layout for your selected Enquiry List Page Group.' Below this, it specifies the 'Module: LAP Pathway Module' and 'List: Building Planning On Exhibition (Task01) (Summary)'. The main area is a table for configuring fields. The table has columns for Seq., Field Label, Label O'ride, Data Type, Width, Hover Text, Alignment, Wrap/Height, Boolean Display, Sort Field, Sort Order, Display Total, Secure, and Delete. Seven fields are listed: Formatted Application, Status, Lodgement Date, ApplicationId, Location Address, Exhibition Start Date, and Exhibition End Date. The 'Exhibition Start Date' field is highlighted in yellow, and its 'Sort Order' is set to 'Descending'. At the bottom, there are buttons for 'Cancel', 'View the Result', 'Add Fields (choose from the following box)', 'Add Placeholder', and 'Continue'.

Seq.	Field Label	Label O'ride	Data Type	Width	Hover Text	Alignment	Wrap/Height	Boolean Display	Sort Field	Sort Order	Display Total	Secure	Delete
1	Formatted Application	<input type="checkbox"/>	String	200		Left	<input type="checkbox"/>			Ascending		<input type="checkbox"/>	<input type="checkbox"/>
2	Status	<input type="checkbox"/>	String	200		Left	<input type="checkbox"/>			Ascending		<input type="checkbox"/>	<input type="checkbox"/>
3	Lodgement Date	<input type="checkbox"/>	Date	200		Left				Ascending		<input type="checkbox"/>	<input type="checkbox"/>
4	ApplicationId	<input type="checkbox"/>	Integer	200		Left				Ascending	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Location Address	<input type="checkbox"/>	String	200		Left	<input type="checkbox"/>					<input type="checkbox"/>	<input type="checkbox"/>
6	Exhibition Start Date	<input checked="" type="checkbox"/>	Date	200		Left				Descending		<input type="checkbox"/>	<input type="checkbox"/>
7	Exhibition End Date	<input checked="" type="checkbox"/>	Date	200		Left				Ascending		<input type="checkbox"/>	<input type="checkbox"/>

Image 2

8. We can then run the enquiry as a user, Image 3.

Building Planning On Exhibition (Task01)

## Your Results

Listed below are the results for the enquiry that you requested. If available, you can click on the first column to display the details for that entry.

General Enquiry Search

Select an alternate Enquiry list

Building Planning On Exhibition

Previous Searches

(select)

Map View

Download

Formatted Application Number	Status	Lodgement Date	ApplicationId	Location Address	On Exhibition Start Date	On Exhibition End Date
<a href="#">353/2010/AT1/1</a>	None	30/07/2025	10097430	1 Liet Street	30/07/2025	2/08/2028
<a href="#">349/2010/AT1/1</a>	None	2/06/2025	10097067	1 Fisher Street	2/06/2025	5/06/2028
<a href="#">350/2010/AT1/1</a>	None	2/06/2025	10097078	1 Liet Street	2/06/2025	5/06/2028
<a href="#">348/2010/AT1/1</a>	None	27/05/2025	10097025	1 Fisher Street	27/05/2025	30/05/2028
<a href="#">345/2010/AT1/1</a>	None	22/05/2025	10096879		22/05/2025	16/02/2028
<a href="#">346/2010/AT1/1</a>	None	22/05/2025	10096881	1 Fisher Street	22/05/2025	16/02/2028
<a href="#">347/2010/AT1/1</a>	None	22/05/2025	10096893	1 Fisher Street	22/05/2025	25/05/2028
<a href="#">341/2010/AT1/1</a>	None	29/11/2024	10095048		29/11/2024	28/08/2027
<a href="#">309/2010/AT1/1/1</a>	None	20/03/2024	10092884		20/03/2024	15/12/2026
<a href="#">281/2010/AT1/1/1</a>	Consent Approval	29/06/2023	10089609		29/06/2023	24/03/2026

Page 1 of 2

1

2

Image 3

ePathway General Enquiry

Case: SALS CS0883861	Work Item: 66399
UX Client	ERS:

EPATHWAY GENERAL ENQUIRY - ENQUIRY LIST SELECTION

Previously, Enquiry List selection was producing an error if the User Account only had access to a single Enquiry List.

## ePathway Licensing

### Licence Class and Type Maintenance

Case: MACK CS0905012  
UX Client

Work Item: 66992  
ERS:

#### LICENCE TYPE AND NAME ROLE MAINTENANCE

Previously, the Mandatory flag for the Licensee Name Role (LLC-0) was not ON by default.

**NOTE:** To correct a Licensee Name Role (LLC-0) in Pathway UX where mandatory is not on, complete the following steps:

1. Unassign the Name Role from the Name Roles available for entry during Lodgement swap-list and save the changes.
2. Re-assign the Name Role and save the changes.
3. Export the changes to ePathway via System Administration >> ePathway >> System Processing >> Web Server Export.

### Lodgement Field Maintenance

Case: GEEL CS1170809  
UX Client

Work Item: 67240  
ERS:

#### LOADING LICENSING LODGEMENT FIELD MAINTENANCE AS SCASYS

The Lodgement Field Maintenance previously took a long time to load when signed on as the SCASYS user if there were a large number of records.

## ePathway Property

### ePathway Address Filtering

Case: KNOX CS0293692  
UX Client

Work Item: 64374  
ERS:

#### EPATHWAY SINGLE LINE PROPERTY SEARCH HISTORIC PROPERTIES

Previously, the ePathway Single Line Property search would intermittently exclude addresses which were associated with multiple Properties where the address was marked as Historic on one of those Properties.

### ePathway Property Certificates

Case: KNOX CS0693650  
UX Client

Work Item: 65792  
ERS:

#### INTERNAL EMAIL AND SERVICE REQUEST FOR PROPERTY CERTIFICATES

ePathway Service Request emails will now be generated when the Service Request is only set at the system default level under System Administration >> ePathway >> System Parameters >> Service Request Maintenance.

### ePathway Address Filtering

Case: WHIT CS0871826, LATR CS0910262  
UX Client

Work Item: 66333  
ERS:

#### EPATHWAY SINGLE LINE PROPERTY SEARCH EXTERNAL PROPERTIES

The ePathway single line Property search was not restricting addresses to those within a council in instances when it should. This has been changed to restrict within council for the general enquiries and behave according to parameters for lodgement address selection.

## ePathway Receipting

### ePathway Payments

Case: MNVL CS0858195  
UX Client

Work Item: 66268  
ERS:

#### ADVAM WEBBANK PAYMENTS ERRORING WHEN BROWSER SESSION LOST

On rare occasions, payments made through the Advam Webbank payment gateway were triggering a system error when the browser session was lost, which caused the export to Pathway to fail.

### ePathway Payments

Case:  
UX Client

Work Item: 66631  
ERS:

#### RATES PAYMENT ADDRESS REDACTION

**WARNING:** This parameter has been turned ON by default. Set the parameter to zero (0) if you do not want this change to take effect.

It is now possible to include the Property Address with the rates payment details and choose for it to be partially redacted to allow the payer to have confidence that they have entered the correct details, without unnecessarily revealing the entire Property Address.


The new Payments.RedactSensitiveDetailsAfter setting will default to 10 as shown in Image 1 but can be set to any chosen value to reveal more or less of the Property Address as desired. Setting to zero (0) will result in the full Property Address being displayed as per previous behaviour.

Payments		
Payments.AdvancedSearchResults	Maximum Number of records allowed to be returned by the Payments Advanced Search.	<input type="text" value="20"/>
Payments.CacheExpiryMinutes	The number of minutes submitted payments are cached for 'duplicate' validation purposes.	<input type="text" value="2"/>
Payments.RedactSensitiveDetailsAfter	If > 0 then sensitive payment details such as Addresses will be redacted. Eg. If set to 10 only those first characters of the address will show - "123 Greenh..."	<input type="text" value="10"/>

Image 1

A sample address redaction is shown in Image 2.

Payment Success

 Your Rates payment has been processed successfully.

Transaction Reference

PY-15219

Payment Date/Time

23/07/2025 2:05:26 PM

Receipt Number

DEMO-145680

Amount

\$11.00

MSF Value

\$0.00

[Click to Print This Page](#)

Identifier	Payment Type	Description/Detail	Amount
1891021	Rates	1 Liet Str...	\$11.00

Image 2

# Infringements

## Infringement Maintenance

Case: MNVL CS0797795  
UX Client

Work Item: 58213  
ERS:

CORRESPONDENCE RECVD ENTRY

Saving the record will now correctly return to the Infringement Summary.

## Infringement Type Parameters

Case:  
UX Client

Work Item: 61818  
ERS:

OFFENCE GROUP MAINTENANCE

Infringements >> Infringement Parameters >> Infringement Type Parameters >> Offence Group has been updated to use Pathway UX user interface standards.

## Infringement Type Parameters

Case: SALS CS0886192, MACK CS0322314  
UX Client

Work Item: 61819  
ERS:

OFFENCE TYPE SEARCH PROFILE

Infringements >> Infringement Parameters >> Infringement Type Parameters >> Offence Type have been updated to use Pathway UX user interface standards.

As a result, Additional Text and Legal Text maintenance allow multiple lines of text to be entered. When editing the text in the data-grid use SHIFT-Enter to start a new line of text.

## Infringement Maintenance

Case: MERR CS0400888  
UX Client

Work Item: 64786  
ERS:

INSTALMENT PAYMENT PLAN ENTRY

Previously, when all the mandatory fields were completed, Option menus Cashier Warning, Letters and Schedule remained disabled.

## Plan Maintenance

Case: MERR CS0428116  
UX Client

Work Item: 64881  
ERS:

LETTER MAINTENANCE

The document processing options are now available once a Letter Type is selected when creating a Letter.

## Cycle Function Selection Interface

Case: DUNE CS0433199  
UX Client

Work Item: 65051  
ERS:

COURT EXTRACT

**\*\* New Zealand sites only \*\***

The court extract for New Zealand has been updated and the Animal Breed and Animal Colour will no longer be extracted.

## Infringement Maintenance

Case: MERR CS0501076  
UX Client

Work Item: 65222  
ERS:

OPERATOR ONUS NOMINATION MAINTENANCE  
INFRINGEMENT SUMMARY

Previously, when Private Name Details was on for the Infringement Type, the user was not redirected to the Infringement Summary after the Operator Onus Nomination was processed.

Also, the Operator Onus Nomination was available in the Options menu for Infringements that did not have a Current Contact.

## Infringement Maintenance

Case: KSTN CS0506867, MORE CS0598480,  
KNOX CS0721854  
UX Client

Work Item: 65453  
ERS:

LETTERS MAINTENANCE

Changing the Printer field to a non-default printer will now work correctly, sending the document to the selected printer rather than the default printer.

## Infringement Maintenance/Enquiry

Case: SWAN CS0135835  
UX Client

Work Item: 65511  
ERS:

INFRINGEMENT SUMMARY

The following options have been removed from the Infringement Summary when called in enquiry mode:

- Activity Entry
- Correspondence Recvd Entry
- Court Extract Adjustment
- Delete Offence

- Hold Offence
- Release Offence
- Set Cashier Warning
- Transaction Entry.

**\*\* Western Australian sites only \*\***

The maintenance/enquiry option description Fines Enforcement Details (West Australia) has been changed to Fines Enforcement Details (Western Australia). The option will need to be re-selected within Infringement Type Maintenance for the change to be seen.

← Assign Infringement Maintenance/Enquiry Options Save Undo ☆

Infringement Type Maintenance / Assign Infringement Maintenance/Enquiry Options

Infringement Type Description

Description

PK1-WA - Description

Available [↔] [→]

Description [A] ▾

Fines Enforcement Details (Western Australia)

Assigned [↔] [←] [→] [↩]

Description [A] ▾	Insert	Change	Delete
Activity Details	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Activity Entry	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Additional Data	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Additional Infringement Data	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Correspondence Recvd Entry	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Court Details (South Australia)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Court Extract Adjustment	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Court Extract Details (NZ)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Create Instalment Plan	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Customer Requests	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

## Infringement Maintenance

Case: ATA CS0869405  
UX Client

Work Item: 66209  
ERS:

### END TIME VALIDATION

The validation of the Offence end time is now working correctly for offences that span overnight into a new day.

## Infringement Maintenance

Case: IPSW CS0570307  
UX Client

Work Item: 66374  
ERS:

### INFRINGEMENT SUMMARY

Previously, Letter Request accessed from Infringement History was opening in maintenance mode instead of enquiry mode.

## Infringement Maintenance

Case: COGC CS0983779  
UX Client

Work Item: 66556  
ERS:

### DOCUMENT MANAGEMENT ACCESS REASON SELECTION

Previously, the Document Management Access Reason Selection was not being displayed despite an Activity Code being assigned to the Document Management Accessed activity code function parameter.

## Infringement Maintenance

Case: COGC CS0983779  
UX Client

Work Item: 66556  
ERS:

### PAPERCLIP ACCESS REASON SELECTION

The following changes have been made to Paperclip Access Reason Selection:

- The title has been renamed Paperclip Access Reason Selection. Previously it was incorrectly titled Name Access Reason Selection.
- After an Access Reason has been selected, Attachment Maintenance will display the attachments for the infringement. Previously, no attachments, or incorrect attachments, would have been displayed.

## Cycle Function Selection Interface

Case:  
UX Client

Work Item: 66630  
ERS: 119571

### COURT EXTRACT

#### **\*\* Western Australia sites only \*\***

The Infringement Record within the extract file, for Western Australian sites only, has been enhanced to accommodate the new fields Amount Paid and Offender's Mobile number. The length of the Infringement Record has increased from 1098 characters to 1116 characters. The fields Amount Paid and Offender's Mobile number will be filled with spaces within the extract file. No Pathway data will be extracted to these fields.

## Infringement Maintenance

Case:  
UX Client

Work Item: 66682  
ERS:

### LETTER MAINTENANCE

Previously, selecting the Edit option after generating a document occasionally resulted in no action.

## Infringement Maintenance

Case: BALL CS0938831  
UX Client

Work Item: 66750  
ERS:

### LETTERS MAINTENANCE

Previously, the Comments field was hidden if the authorised function CMN - User Employee Contact Details was not active.

## Summary Forms

Case: ATA CS0988990  
UX Client

Work Item: 66755  
ERS:

### ERROR LOADING SUMMARY PART

An error could have been displayed by a summary chart when the path to a script was not constructed correctly and contained a duplicate "/". These paths have now been corrected.

## Infringement Selection

Case: LATR CS1052418, ADEL CS1073286,  
BALL CS1101668  
UX Client

Work Item: 66769  
ERS:

### INFRINGEMENT SUMMARY

Previously when linking an Infringement record(s) to another module, such as Customer Service or Registers, pressing the Select button did not return the selected Infringement record(s) to the other module.

# Inspections

## Inspection Maintenance

Case: MERR CS0547562, MACK CS0910109 UX Client	Work Item: 65369 ERS:
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### FAILED RESULT REASONS

The Failed Result Reason and Summary have been updated so that it formats correctly when there are failed reasons with large templates.

## Inspection Parameters

Case: UX Client	Work Item: 65687 ERS:
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### AUTHORISED USERS

It is now possible to add more User Accounts to Authorised Users, when there are several hundred existing Authorised Users.

## Inspection Maintenance

Case: UX Client	Work Item: 66202 ERS:
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### INSPECTION SEARCH PROFILE

Previously when searching by module, inspections from other modules would also be returned.

## Inspection Maintenance

Case: KNOX CS0934001 UX Client	Work Item: 66753 ERS:
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### INSPECTION SUMMARY

Previously, an error was displayed when pressing the New Inspection button to create a new Inspection linked to the same module record as the current Inspection Summary record.

# Licensing

## Licensing Maintenance

Case: LATR CS0042808, STHL CS0991401 UX Client	Work Item: 62965 ERS:
---	--------------------------

LICENCE SEARCH PROFILE (LICENCE SEARCH)  
COMBINED NAMES AND REFERENCE SEARCH PROFILE (LICENCE SEARCH)  
CONDITIONS SEARCH PROFILE (LICENCE SEARCH)

Previously, profiles were not loaded correctly for the following non-cross module search:

- Additional Licensing Filters
- Combined Names & References
- Conditions.

Also, when the above search was performed, the base filter values from the main Licence Search Profile were not carried across and the filter values were ignored.

## Bulk Fee Reversal

Case: UX Client	Work Item: 65665 ERS:
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BULK FEE REVERSAL

Corrected Bulk Fee Reversal so it will load for a user who does not have the authority to reverse fees for any class.

## Application Maintenance

Case: MERR CS0757973 UX Client	Work Item: 65874 ERS:
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APPLICATIONS FEE REFUND

Even if an application has only external names, then the Application Fee Refund can now be created.

## Licensing Maintenance

Case: MNVL CS0933824 UX Client	Work Item: 65875 ERS:
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CREATE INITIAL RECORD FOR OPTION

The following Licensing functions have been altered so the navigation will be directed to create the initial record, without the need to click on the new button:

- Licensing: Decisions
- Licensing: Transfers
- Licensing: Vehicle Details.

**NOTE:** This change has not been made in Workflow i.e. when navigating to Consents and other functions listed above via Workflow, the New button must be used to create a new record.

## Licensing Maintenance

Case: KNOX CS0755224  
UX Client

Work Item: 65927  
ERS:

SEND LETTER FROM CORRESPONDENCE RECEIVED

A correction has been made to Response Maintenance to ensure that sending a letter will work as expected when navigation is via Analyse Results through to Response Maintenance.

## Licensing Maintenance

Case: DUNE CS0724419  
UX Client

Work Item: 65968  
ERS:

NAMES MAINTENANCE

It is now possible to delete multiple Names from a License.

## Licensing Maintenance

Case: SYDN CS0836224  
UX Client

Work Item: 66147  
ERS:

COMBINED NAMES AND REFERENCES SEARCH PROFILE (LICENCE SEARCH)

Previously, when the Clear button was used, the Class Role Type field was incorrectly disabled.

## Licensing Maintenance

Case: GEEL CS0850738  
UX Client

Work Item: 66224  
ERS:

MAJOR LICENCE CATEGORIES MAINTENANCE

Major Licence Categories will now be displayed in alphabetic order.

## Licensing Parameters

Case: MACK CS0907470  
UX Client

Work Item: 66397  
ERS:

FEES FILTER MAINTENANCE

Previously, when maintaining the Additional Filter of an Extract Type with APPFEE Extract List Type, the assigned Fees were duplicating to other existing APPFEE Letter Extracts.

## Licensing Maintenance

Case: CAMP CS1030755  
UX Client

Work Item: 66708  
ERS:

### LICENCE FEES MAINTENANCE

Previously, the Plan Details option was incorrectly made available in Licence Fees Maintenance. As Plans are not relevant to Licence Fees, the option has been removed.

# Memos

## Memos

Case: LOGA CS0054916, WHIT CS0467191  
UX Client

Work Item: 61278  
ERS:

### URGENT MEMO NOTIFICATIONS

Urgent memo notifications will no longer be displayed when accessing Inspections from the following summary forms as the notification has already been displayed:

- Application Summary
- Licensing Summary
- Property Summary
- Request Summary
- Register Summary
- Trade Waste Assessment Summary.

## Name and Address

### Name and Address Maintenance

Case: LATR CS0473042  
UX Client

Work Item: 65323  
ERS:

#### APPLICATION MAILING NAME MAINTENANCE

The Contact drop-down selection box in Application Mailing Name Maintenance has been corrected to display all the active Contacts associated with a Name rather than just the first three.

### One View - Customer Payment Enquiry

Case: GLAD CS0718503, DUNE CS1007707  
UX Client

Work Item: 65832  
ERS:

#### ONE VIEW - CUSTOMER PAYMENT ENQUIRY

Using the Role Details button for an Infringement record will now successfully display the details instead of displaying the error **Could not find the record in the LIFINTP.LIF table where the TPKLIFINTP column contains 0.**

### Name and Address Maintenance

Case:  
UX Client

Work Item: 66197  
ERS:

#### APPLICATION MAILING ADDRESS MAINTENANCE

Application Mailing Address Maintenance has been corrected to display a validation error when there are multiple active or inactive Application Role Addresses for the same Date Effective.

## Property Administration

### Division Maintenance

Case: MELB CS0057453  
UX Client

Work Item: 60421  
ERS:

#### DIVISION PROPERTY MAINTENANCE

Division Property Maintenance will now apply the default Unit and Level prefixes if the respective starting number is entered.

### Property Maintenance

Case: KING CS0452219, MARO CS0470063,  
BEND CS1033788, MERR CS1036455  
UX Client

Work Item: 65040  
ERS:

#### DIVISIONS FOR A PROPERTY ENQUIRY

Using the Division button from Divisions for a Property Enquiry in Property Maintenance will now open Division Maintenance for pending Divisions instead of opening them in enquiry mode.

### Transfer of Ownership Maintenance

#### Division Maintenance

Case: BALL CS0446856  
UX Client

Work Item: 65068  
ERS:

#### PTH FILE WITH ONE ANIMAL

A PTH file that contains a single animal record will now load correctly.

### Division Maintenance

Case: WODO CS0489164  
UX Client

Work Item: 65291  
ERS:

#### DIVISION ENTRY

Corrected an issue that was causing Title and Parcel records to display as Historic in Division Maintenance instead of Current when adding new Properties to Division Entry after the initial creation of the Division.

### Property Maintenance

Case: BALL CS0410628  
UX Client

Work Item: 65366  
ERS:

#### ADDRESS MAINTENANCE

Property Address Maintenance now allows Postcode changes to be saved.

## Property Maintenance

Case: WODO CS0553226 MNSH CS1057297 UX Client	Work Item: 65523 ERS:
--	--------------------------

### TITLE MAINTENANCE

Accessing Title Maintenance from the Property Summary will now return to the Property Summary when the Title is saved.

## Bulk Property Condition Update

Case: LOGA CS0778287, SALS CS1002310, SWES CS1049639 UX Client	Work Item: 66123 ERS:
--	--------------------------

### BULK PROPERTY CONDITION UPDATE CONTROL

Previously, when performing Bulk Property Condition Update where an Import File was selected, the file was not being read and Properties were not updated.

## Property Maintenance

Case: WTOR CS0856259 UX Client	Work Item: 66206 ERS:
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### SERVICE MAINTENANCE

Previously, the Service Subtype popup was displaying all the subtypes. Only the subtypes assigned to the selected Service Type should be displayed.

## Plan Maintenance

Case: LIVE CS0861185 UX Client	Work Item: 66225 ERS:
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### PLAN MAINTENANCE

Plans with Parcel links allow navigation to the details of the Parcel. When using the GIS References option from Parcel Maintenance the error message **Object reference not set to an instance of an object.** will no longer be displayed and the navigation to display the GIS References for the Parcel will be successful.

## Division Maintenance

Case: GEEL CS0869424 UX Client	Work Item: 66313 ERS:
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### DIVISION WIZARD

When the parent Property is still proposed in another Division, the Owners were not being added to the new Titles.

## Property Services Maintenance

Case: SHIL CS0894666  
UX Client

Work Item: 66327  
ERS:

### PROPERTY SERVICES MAINTENANCE

Corrected the validation rule for the Missing Date field so the remaining fields can be entered correctly.

## Transfer of Ownership Maintenance

Case: SALS CS0878066  
UX Client

Work Item: 66431  
ERS:

### NEW OWNER DETAIL NAVIGATION

Correction has been made to Transfer of Ownership Maintenance to ensure that form navigates to Name Maintenance with a correct NAR record when user clicks the Detail button on the New Owners grid.

## Open Options in Search Results

Case:  
UX Client

Work Item: 66558  
ERS:

### OPTIONS MENU

User Setting, Open Options in Search Results, should not apply to Search forms opened within a popup window. The search has been removed from that function so the cursor will be correctly placed into a field to make searching more efficient.

## Division Maintenance

Case: SHIL CS0904727, SYDN CS1067952  
UX Client

Work Item: 66581  
ERS:

### DIVISION WIZARD

The GIS Reference records for Properties and Titles were not being automatically created with the corresponding key when the relevant Auto-create parameters were on.

## Division Maintenance

Case: SALS CS0772075, LAKE CS1062955,  
IPSW CS1084434, BEND CS1107234  
UX Client

Work Item: 66807  
ERS:

### DIVISION WIZARD

A change has been made to step four of the Division Wizard, where Copy Components is displayed. When an existing property has not been selected, the first property in the display will automatically be selected as the property the components will be copied from. This property will be displayed in the Copy Components. Only the components that exist on the selected property are available to be copied.

If this is not the correct property to be copied from, it is possible to close the Copy Components dialog and select a different property to copy from.

## Division Maintenance

Case: BEND CS1107138  
UX Client

Work Item: 67015  
ERS:

### DIVISION WIZARD

When an existing Property is not selected to be retained in step two of the Division Wizard, it will now automatically become historic when the last step of the Division Wizard is finished.

## Bulk Property Condition Update

Case: IPSW CS1081703  
UX Client

Work Item: 67066  
ERS:

### BULK PROPERTY CONDITION UPDATE

The query tab will enable and disable the Condition Type fields correctly when the Search and Bulk Maintenance Enhancements Authorised Function is not enabled.

## Process External Transfers

Case: SYDN CS1104557  
UX Client

Work Item: 67085  
ERS:

### SORTING EXTERNAL TRANSFERS BY IMPORT SEQUENCE

A Sequence column has been added to External Transfer Batch Maintenance, to facilitate the sorting of External Transfer records by import sequence.

## Division Maintenance

Case: LAKE CS0504241, MNSH CS1068057,  
CAMP CS1107543, CAMP CS1131087  
UX Client

Work Item: 67105  
ERS:

### DIVISION WIZARD

The Title and Parcels step of the Wizard has a Template button that can:

- use an existing Parcel as the Template for new parcel creation or
- create a New Parcel Template for new parcel creation.

When an existing Parcel is selected, that has components that can be copied, a prompt will appear, asking which Parcel Components are to be copied to the parcels being created. If there are no components on the existing parcel the message will not appear.

**NOTE:** The definition of which Parcel Components are available to be copied can be found under the Property Administration >> Property Parameters >> Division Parameters >> Division Copy Component Maintenance menu option in the Parcel Level column. Filter the Parcel Level column by Selected and you'll see the components that can be copied are: Area, Condition, Descriptors, Flood Data, GIS Reference, Land Use, Plans, References, Service and Zone.

## Property Maintenance

Case: SYDN CS1150454  
UX Client

Work Item: 67209  
ERS:

### PROPERTY SERVICES SELECTION

Using the Services option from the Property Summary displays the Property Services Selection. The Services for the Property are displayed in the Service data-grid. When multiple Services are selected and the Detail button is used, all the selected Services are now displayed for maintenance instead of just the first Service.

## Division Maintenance

Case:  
UX Client

Work Item: 67387  
ERS:

### DIVISION ENTRY

When using the Add button in Division Entry, the Property Address Search Profile will now set the Control Details Status field to Current and Proposed and disable the field.

## Query

### Export Entity Control

Case: COGC 0800872, MERR CS0710832,  
MERR CS0766806  
UX Client

Work Item: 66177

ERS:

#### EXPORT CONTROL

A change has been made to display a confirmation message The nominated file already exists and will be replaced when submitting the job if the File Option has been set to Replace.

These changes have also been made:

- The widths of the Export Format, Scheduled Job and Export File controls have been increased.
- The Export Processed Jobs option has been removed because it is not relevant.

# Rates Accounting

## System Parameter Maintenance

Case: SALS CS0746942  
UX Client

Work Item: 55741  
ERS:

### RATES SYSTEM PARAMETER MAINTENANCE (1 OF 3)

Previously, when the Postponed Rates in Use was set to SA and the Fines option was clicked on, an error was displayed on the screen and Interest Parameter Maintenance was not displayed.

## Assessment Maintenance

Case: PARA CS0034254, GEEL CS0562071  
LAKE CS1073531  
UX Client

Work Item: 57888  
ERS:

### INSTALMENT MAINTENANCE

Previously, the following problems occurred:

- The total of the Override Amount grid column was not always correct.
- The validation error **The sum of the override amounts must match the sum of the default amounts** was sometimes displayed even though the amounts did match.
- The Overall Amount for an Instalment did not display as zero when an Override Amount of zero was entered. This then meant the Overall Amount grid column total could be incorrect.

In addition, the form has been updated to utilise the full screen width.

## Rates Modelling Export and Import

Case:  
UX Client

Work Item: 62556  
ERS:

### RATES MODELLING EXPORT AND IMPORT CONTROL

\*\*\* Authorised Function \*\*\*

**NOTE: Changes have been developed for the Pathway UX client only.**

Rates Modelling Export and Import functions have been added to Rates Accounting >> Batch Processing Functions >> Rates Generation Options.

**NOTE: This function will only be available to sites who have the required authority. Contact your Account Manager if your site requires this new functionality.**

## Rates Generation

Case:  
UX Client

Work Item: 64801  
ERS:

### RATES GENERATION CONTROL

Previously, the following problems occurred in the Rates Generation Detail Report:

- Assessment Rate Types with a Calculation Method of Fixed Charge or Number of Units x Unit Charge that were suspended would print the text Susp vertically instead of horizontally. These now instead simply print the text S due to space constraints.
- The Page number would not print correctly if it was greater than 9999.

## Supplementary Rate Maintenance

Case: DUNE CS0573124, MNSH CS0655108  
UX Client

Work Item: 65561  
ERS:

### SUPPLEMENTARY RATE MAINTENANCE

Previously, when maintaining an existing Supplementary Rate for a new Assessment i.e. an Assessment with no transactions, the New Assessment on Instalments radio group was not visible.

## Assessment Maintenance

Case: MNVL CS0783675  
UX Client

Work Item: 65998  
ERS:

### BENEFICIARY MAINTENANCE REBATE MAINTENANCE

It is now possible to maintain Name Beneficiary History when Beneficiary Maintenance is accessed via Rebate Maintenance.

Also, the Rebate Maintenance and Beneficiary Maintenance have been optimized to use the page's full width, increasing the size of the Note column.

**NOTE:** Name Beneficiary is user defined under Name and Address Register >> Name and Address Parameters >> Beneficiary Parameters.

## Fast Rates Prediction Extract

Case: GEEL CS0760771  
UX Client

Work Item: 66331  
ERS:

### FAST RATES PREDICTION EXTRACT

Previously, the job would fail when submitted with a Run Type that was not Immediate. Also, the Export File path is now mandatory if the Run Type is not Immediate.

## Journal Entry

Case: MELV CS0573707, MELV CS0587639,  
MELV CS0944454  
UX Client

Work Item: 66386  
ERS:

### TRANSACTION ENTRY

Previously, an error **Cannot delete this Transaction record due to dependent Transaction records** would occur when processing a journal that triggered a recalculation of the pending rebates, if the Assessment had one or more existing Pending Rebate Reversal transactions.

## Instalments and Transaction Apportionment

Case: FRNK CS0780908  
UX Client

Work Item: 66389  
ERS:

### INSTALMENTS AND TRANSACTION APPORTIONMENT

Previously, the spread of Transaction Amounts across Instalments became corrupt in the situation where an Assessment had two or more transactions which:

- Were spread across the instalments, and
- Had the same Rate Type, and
- Were partially but not fully reversed.

In this situation the corruption of the Instalments would flow on to affect the Transaction Apportionment. For example, some Instalments might have shown a positive or negative balance even though the Assessment was fully paid. Also, the Assessment could have been reported on the Data Verification Exception Report with the message **Apportioned amount exceeds transaction amount** particularly if it had the situation for two different Rate Types.

**NOTE:** This correction will address Assessment Instalments that are modified or created after the Sprint has been applied.

## Rate Notice Report

Case: MNVL CS0943978, MNSH CS1012959  
UX Client

Work Item: 66542  
ERS:

### RATE NOTICE REPORT CONTROL

Previously, Special Rates and Charges Generation Runs were not available for selection. This problem also occurred when generating a Rate Notice for an individual Assessment using the Generate Rates Notice option on the Assessment Summary.

# Receipting

## Receipt Entry

Case: SYDN CS1049601  
UX Client

Work Item: 64900  
ERS:

### ALLOCATION LINE MAINTENANCE

Allocation Line Maintenance for several modules were not allowing the selection of multiple records to receipt to. This has been corrected for Rates, Trade Waste, Water Billing, Applications, Licensing and Accounts Receivable.

## Receipt Maintenance

Case: STHL CS0735787  
UX Client

Work Item: 65770  
ERS:

### RECEIPT REVERSAL

Reversing a receipt will now correctly return to viewing the Receipt.  
It is also now possible to reverse a receipt from a dashboard chart if the User Account is signed on to a draw.

## Receipting Applications

Case: DUNE CS0856026  
UX Client

Work Item: 66345  
ERS:

### TRANSACTION TYPE ACCOUNTS

The Transaction Type Accounts are now correctly displayed as Mandatory when adding a new Receipting Application.

## Bulk Receipt Reversal

Case: WODO CS0936577  
UX Client

Work Item: 66472  
ERS:

### BULK RECEIPT REVERSAL CONTROL

Previously, when performing a Bulk Receipt Reversal via a query, receipts outside the query parameters were also reversed. Now, only the receipts specified by the query will be reversed.

## Process External Receipts

Case: IPSW CS0395588  
UX Client

Work Item: 66756  
ERS:

### PROCESS EXTERNAL RECEIPT CONTROL

Previously, when a Batch of External Receipts for Rates or Debtors was processed and the Direct Debit check box was not checked, the Direct Debit on the Assessment/Debtor was incorrectly updated.

# Registers

## Register Report

Case: LATR CS0579014, SALS CS0769580, LAKE CS0971870, WODO CS1084740 UX Client	Work Item: 65499 ERS:
--	--------------------------

### REGISTER REPORT

If a register had a range field set as the first field, error **String was not recognised as a valid DateTime** could display if a less-than or greater-than range was used.

Additionally, when a new Register record is created, if the first field is either a Date or Number field, the data will now be saved consistently.

## Smart Mobile Customer Service

### Smart Mobile

Case: GLAD 15833087  
UX Client

Work Item: 56742  
ERS:

#### EULA

The End User Licence Agreement (EULA) page is no longer displayed for Smart Mobile Animals, Customer Service, or Inspections; instead, the login screen will be displayed.

### Smart Mobile Customer Service Attachments

Case: BALL CS0584517  
UX Client

Work Item: 66247  
ERS:

#### INTERMITTENT ISSUES WITH ADD ATTACHMENTS BUTTON

There have been reported cases of the Add Attachment button not being clickable when the user was first prompted to allow Location Services. Allowing Location Services results in the longitude/latitude values being appended to the attachment description. If this is not necessary, it is recommended you disable it by turning this feature off.

There is a new config.js setting, attachmentRequestUsersLocation, which if set to False will cause Location Services not to be used. The longitude/latitude values will then be omitted from the attachment description.

### Smart Mobile

Case: TOOW CS0573291, BALL CS0858229  
UX Client

Work Item: 66296  
ERS:

#### URL ATTACHMENTS

Attachments that are a URL will now display within Smart Mobile Customer Service and Smart Mobile Inspections.

# Smart Mobile Inspections

## Smart Mobile Inspections Attachments

Case: BALL CS0584517  
UX Client

Work Item: 66247  
ERS:

### INTERMITTENT ISSUES WITH ADD ATTACHMENTS BUTTON

There have been reported cases of the Add Attachment button not being clickable when the user was first prompted to allow Location Services. Allowing Location Services results in the longitude/latitude values being appended to the attachment description. If this is not necessary, it is recommended you disable it by turning this feature off.

There is a new config.js setting, *attachmentRequestUsersLocation*, which if set to False will cause Location Services not to be used. The longitude/latitude values will then be omitted from the attachment description.

## Smart Mobile Inspections

Case: WODO CS0977440  
UX Client

Work Item: 66754  
ERS:

### LETTER GENERATION

Previously, Inspections Letter Generation from Smart Mobile was unable to determine the correct default settings (Application class level) when accessing letter generation parameters. Letter Generation resulted in an error indicating generation was not allowed.

# Valuations

## VG Number Update

Case: SYDN CS1079106  
UX Client

Work Item: 66972  
ERS:

### VG NUMBER UPDATE CONTROL

A correction has been made the VG Number Update. Previously, the following problems occurred:

- The process could use the wrong Valuation Year when comparing existing valuation values with imported valuation values resulting in invalid comparisons.
- If a saved profile was used and Local Government Codes and/or Rate Types were being processed it was possible for the processing of incorrect Rate Types to occur.

Both problems could also lead to a longer run time which resulted in **Out of memory** errors logged on the batch server.

# Water Billing

## Reading Entry

Case: DUNE CS0415985, STHL CS1030641  
UX Client

Work Item: 65341  
ERS:

### TEMPORARY READING MAINTENANCE

Previously, when maintaining the Reading in the Temporary Batch Readings data-grid, the validation of the reading was incorrect. The maximum reading value for each row was incorrectly being validated against the Meter Type of the first row.

# Word Processing

## Word Processing

Case: IPSW CS0391675, YARRA CS0627028, KNOX CS0861481 UX Client	Work Item: 63345 ERS: 106805
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### DOCX DOCUMENTS

Pathway now uses the Office Open XML (OOXML/DOCX) format exclusively when creating Word documents, except when generating documents from submitted jobs running on batch queues. This applies to merge type, extract type, and other templates, as well as to generated documents, and makes Word features only available for DOCX documents accessible in templates.

All new documents will now be generated in DOCX format.

In Word Processor Detail Maintenance (Word Processing >> Word Processing Parameters >> Maintain Word Processor Details) in the UX client, the Smart Client Target Format field has been removed.

In Merge Type Maintenance, an informational message is displayed if the template document is still in Word Binary File (DOC) format. A Convert Template Document option is available to convert the template to DOCX format.

In Extract Type Maintenance, an informational message is also displayed if any of the associated template documents are still in DOC format. There are up to four conversion options available to cater for the different documents: Convert Template Document, Convert Yes Document, Convert No Document, and Convert Static Text Document.

In Condition Type Maintenance, the Edit Document button has been replaced with a Document drop-down button with Edit and Convert options. The Convert option is enabled if the condition type document for the current grid record is not in the latest Office Open XML format.

In Memo Type Maintenance, a Convert button has been made available next to the Edit button for memo types with a selected Data Type value of WORD. It is enabled if the associated document is not in the latest Office Open XML format.

As a part of implementing these features, a change has been made to ensure content controls are retained as form fields in PDF files sent via Electronic Document Delivery. Only text box, checkbox, and combo box/drop-down controls are reliably converted.

**NOTE:** Some complex layouts and styles available in DOCX may not translate well into PDF. Please test new layouts before using them in your production environment.

**NOTE:** You can continue to use existing Merge Types and Letter Extracts as DOC. Conversion to DOCX can be done over time, if required.

## Maintain Word Processor Details

Case: WTOR CS0946991 UX Client	Work Item: 66460 ERS:
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### SECURED PDF

When the Smart Client/UX Viewing Format is set to Secured PDF and a generated document is viewed, the PDF will be displayed in a new browser tab rather than replacing the current browser tab.

## Licensing Maintenance

Case: RAND CS0952471, SMVL CS1012913,  
LIVE CS1049593, MARO CS1052345  
UX Client

Work Item: 66636

ERS:

### DOCUMENT REQUEST MAINTENANCE

Improved the Document Request Maintenance form load performance, where a Licensing letter is generated as part of bulk letter generation for a large number of licenses and GENCON integration is on.

# Workflow

## Workflow

Case: TOOW CS0547542, BEND CS0600583, TOOW CS0671166, SHIL CS0892033 UX Client	Work Item: 65668 ERS:
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### WORKFLOW PROCESSING

Previously while performing workflow, detailing to another record and invoking another workflow action would result in the original workflow failing to complete.

## GIS Integration

Case: DARE CS0732804, SALS CS0772228 UX Client	Work Item: 65790 ERS:
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### GISDISPLAY WORKFLOW USER ACTION

When GIS references are found not to exist, the there are no GIS links to display, the message is displayed after the task is started. In this situation the task is now automatically completed and not left pending.

## Task Report

Case: DUNE CS0738290, HORN CS0738654, LAKE CS0836233, MNVL CS0933831 UX Client	Work Item: 65907 ERS:
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### TASK REPORT CONTROL

Previously, the Task Report was terminating when accessed from the Application module. In addition, when a Task Type was assigned and/or Responsible Officers, Groups or Structure/Officer were also assigned, the External Search Profile was ignored.

## Licensing Maintenance

Case: DUNE CS0818164 UX Client	Work Item: 66109 ERS:
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### DECISIONS MAINTENANCE

Previously, when a Decision was added to a License during Workflow and the Decision was a Rejection, the Decision was not saved unless a Rejection Reason was included.

## Workflow

Case: BALL CS0938857  
UX Client

Work Item: 66461  
ERS:

### WORKFLOW PROCESSING

Previously if a Workflow User Action was displayed in enquiry mode, due to security restrictions, subsequent Workflow User Actions would also be displayed in enquiry mode.

## Transfer of Ownership Maintenance

Case: BEND CS1193219  
UX Client

Work Item: 66616  
ERS:

### TRANSFER OF OWNERSHIP MAINTENANCE

Previously, during a Transfer of Ownership, an error was displayed if a Task with LRA\_REB system action was assigned in the Property Transfer Parameters and Display Rebate was ON in the user action parameter. Now the Rebates Maintenance will be correctly displayed.