Infor LX and BPCS Instructions for Applying License keys.

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About this guide

The Applying Infor LX and BPCS License Keys guide describes the process for installing both Product and User License keys for LX and BPCS.

Intended audience

This guide is intended for system administrators who install and configure LX and add-on software.

Related documents

You can find the documents in the product documentation section of the Infor Support portal, as described in "Contacting Infor"..

Contacting Infor

If you have questions about Infor products, go to Infor Concierge at https://concierge.infor.com/ and create a support incident.

The latest documentation is available from the Infor Support Portal.

If you have comments about Infor documentation, contact documentation@infor.com.

Chapter 1 Installing Product License Key

Infor LX and most recent versions of BPCS (V4.05D and above) require both a Product License Key and a User License Key. The Product License Key controls access to the modules/programs and the User License Key controls user access to the LX/BPCS environment.

This chapter discusses the process for installing your Product License key.

Applying Product License Key

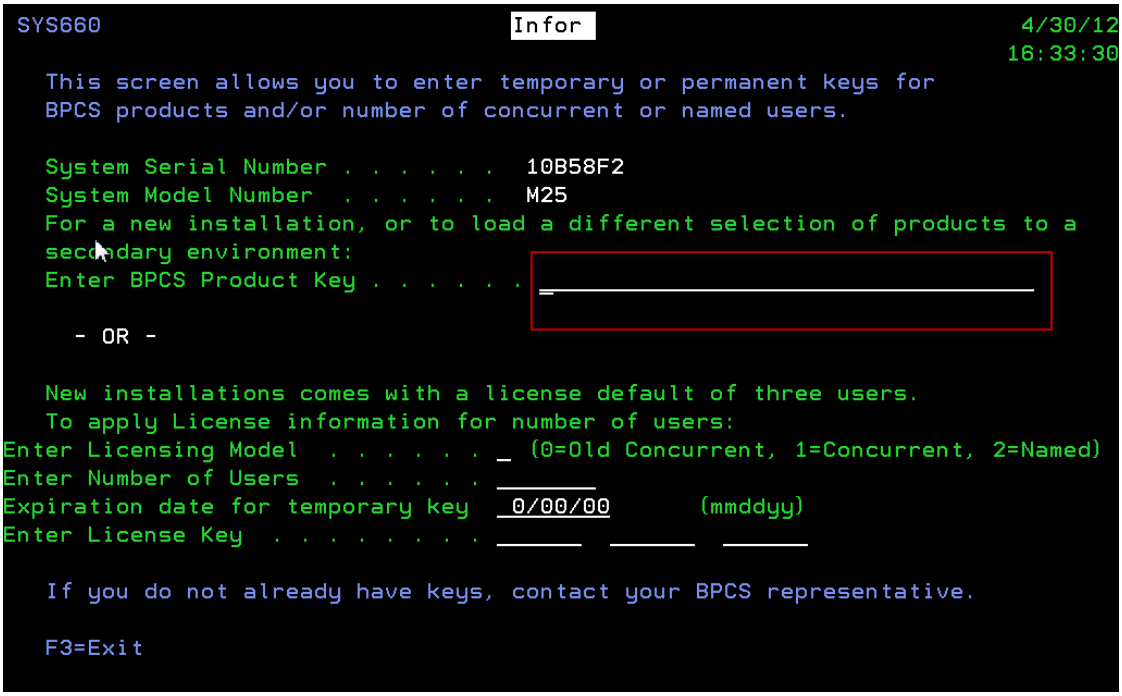
1. If applying a Temporary or Variable license key you will need to change your job date to the date the license key was created (note that this date should be on the license key email received from Infor). CHGJOB DATE(XXXXXX)

2. Set up your library list. Add your BPCS/LX Object library and your BPCS/LX PTF library.

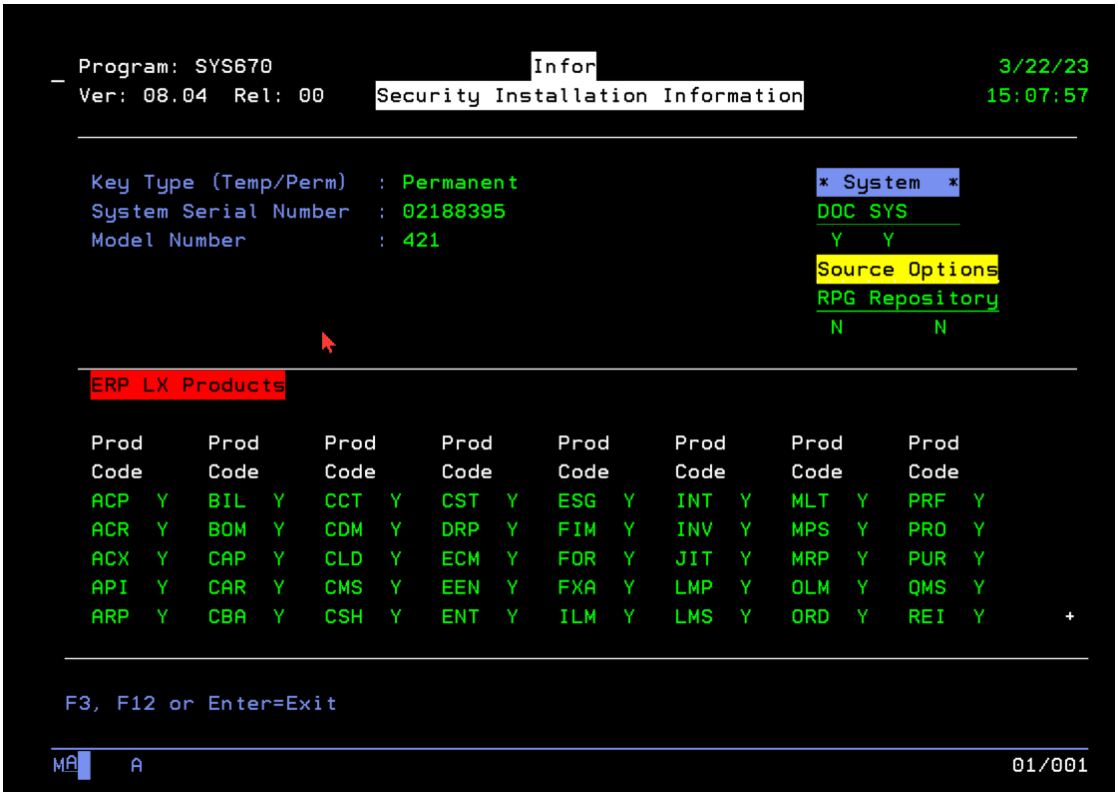
3. CALL SYS660C

4. Enter the BPCS/LX product key (also referred to as CPU Key in some versions of BPCS). Press Enter to validate.

Note: The product license key and the user license key cannot be entered at the same time.



5. CALL SYS670 to ensure the license key is correct.



Chapter 2 Installing User License Key

This chapter discusses the process for installing your User License key.

Applying User License Key

1. Verify the type of User License which is installed with the DSPSFWRSC command. Position to the 1BPCSXX product where XX is your version of BPCS/LX.

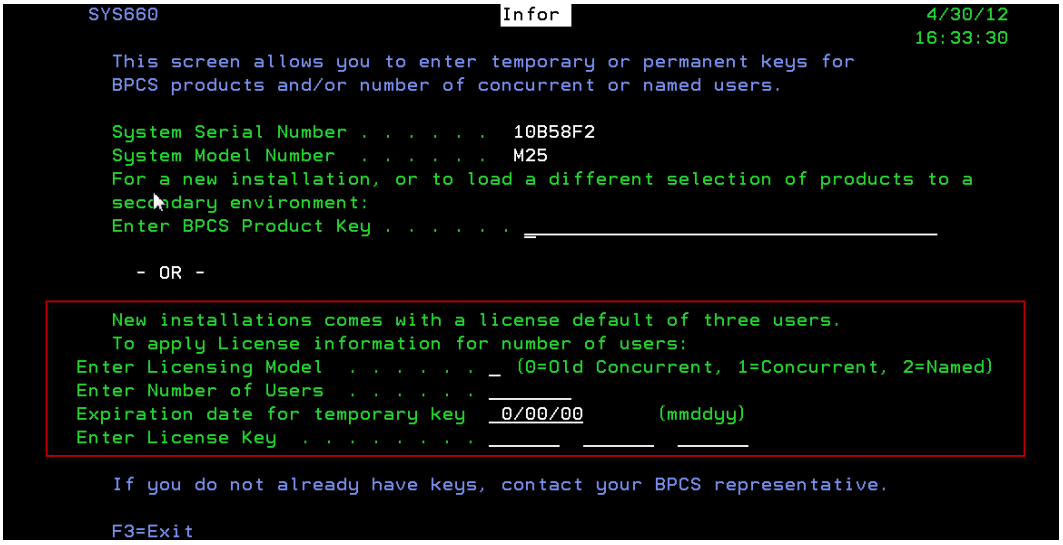
2. If the 1BPCSXX product has a Feature Code of 5001, old user license programs are installed. If the 1BPCSXX product has a Feature Code > 5001, determine the type of license which is installed (Concurrent or Named--if 8.3 or above also System based or Partitioned based). Make sure the user license you received from Infor matches the licensing which is installed.

Applying User License Key using SYS660 (V8.0 and above):

1. Set up your library list. Add your BPCS/LX Object library and PTF library to your library list.

2. CALL SYS660C

3. Enter the Licensing Model, Number of Users, and License Key. (Note: Depending upon your version of SYS660, you may not have the option to enter the License Model. If this is the case and you have a Concurrent or Named user license, please use the WRKLICINF command to enter the license key).



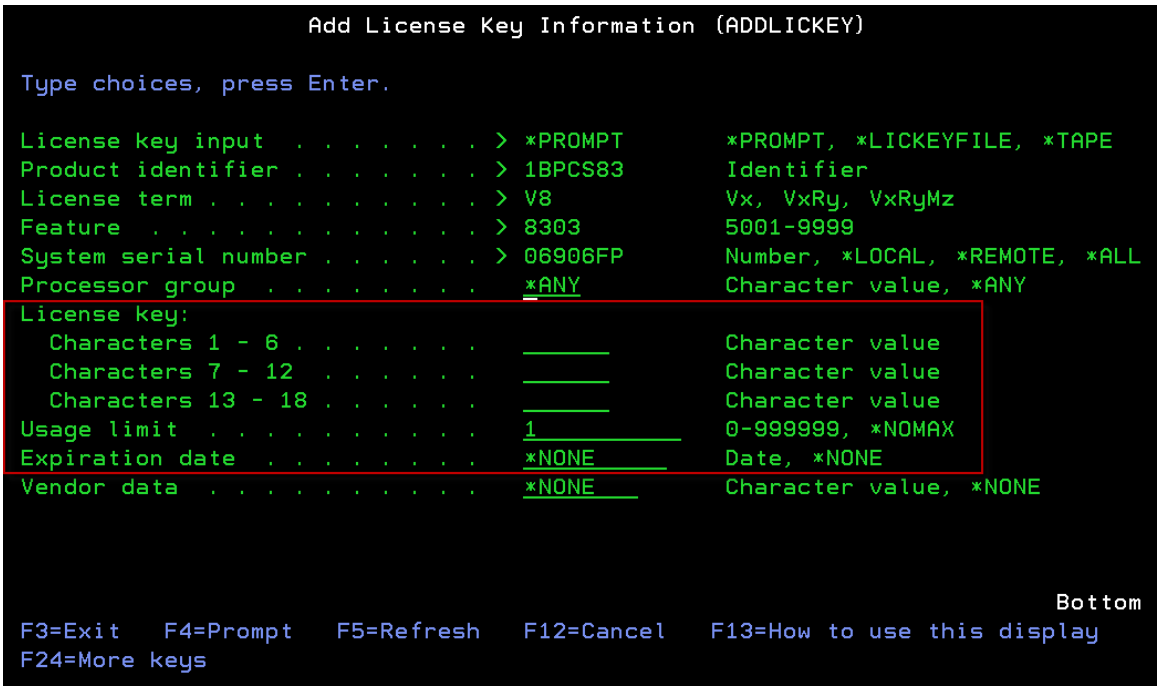
Applying User License key using WRKLICINF command--*SECADM required--(BPCD and V6.X):

1. User license keys may be applied for all versions of BPCS/LX using the WRKLICINF command.

2. Enter WRKLICINF on the command line.

3. Locate your 1BPCSXX product (make sure to select the correct product for the license model you have installed (Named or Concurrent—and also System or Partition based if 8.3 and above)).

4. Select '1' to ADD the License key and enter the License Key, Usage Limit, and Expiration Date (*NONE for a permanent key).



** If you receive an "Invalid CPU Key" or a "Validation Check Failed" error upon entering BPCS or ERP LX after your keys are applied, please verify the following:

1. The Job Date correctly matches the date the license key was cut.
2. The System Serial Number (DSPSYSVAL QSRLNBR) and the System Model Number (DSPSYSVAL QMODEL) correctly match the ones which the license key was cut for.
3. The library list is set correctly for the environment to which the license key is being applied. The product license key is stored in data area SYSSSC. Make sure the correct library and data area are in the library list when applying the key.

Please contact Infor Support if you are unable to resolve the issue.