



Infor Enterprise Server Installation Guide

Copyright © 2016 Infor

Important Notices

The material contained in this publication (including any supplementary information) constitutes and contains confidential and proprietary information of Infor.

By gaining access to the attached, you acknowledge and agree that the material (including any modification, translation or adaptation of the material) and all copyright, trade secrets and all other right, title and interest therein, are the sole property of Infor and that you shall not gain right, title or interest in the material (including any modification, translation or adaptation of the material) by virtue of your review thereof other than the non-exclusive right to use the material solely in connection with and the furtherance of your license and use of software made available to your company from Infor pursuant to a separate agreement, the terms of which separate agreement shall govern your use of this material and all supplemental related materials ("Purpose").

In addition, by accessing the enclosed material, you acknowledge and agree that you are required to maintain such material in strict confidence and that your use of such material is limited to the Purpose described above. Although Infor has taken due care to ensure that the material included in this publication is accurate and complete, Infor cannot warrant that the information contained in this publication is complete, does not contain typographical or other errors, or will meet your specific requirements. As such, Infor does not assume and hereby disclaims all liability, consequential or otherwise, for any loss or damage to any person or entity which is caused by or relates to errors or omissions in this publication (including any supplementary information), whether such errors or omissions result from negligence, accident or any other cause.

Without limitation, U.S. export control laws and other applicable export and import laws govern your use of this material and you will neither export or re-export, directly or indirectly, this material nor any related materials or supplemental information in violation of such laws, or use such materials for any purpose prohibited by such laws.

Trademark Acknowledgements

The word and design marks set forth herein are trademarks and/or registered trademarks of Infor and/or related affiliates and subsidiaries. All rights reserved. All other company, product, trade or service names referenced may be registered trademarks or trademarks of their respective owners.

Publication Information

Release: 10.4

Publication Date: February 11, 2016

Document number: U9484KUS

Contents

- About this Guide.....5**
 - Contacting Infor.....5
- Chapter 1: Introduction.....7**
 - Related Documents.....7
- Chapter 2: Requirements.....9**
 - Platform support for the Enterprise Server Installer.....9
 - JRE.....10
 - Prerequisites for the components.....10
- Chapter 3: Installing components through the Enterprise Server Installer.....13**
 - Points of attention.....13
 - New installation.....14
 - Updates.....14
 - The version and build of the installer differ from the installed one.....15
 - The version and build of the feature differ from the installed one.....15
 - The Installable Unit build differs from the installed one.....15
 - Installation procedure.....16

About this Guide

Objectives

This document describes how to install components using the Infor Enterprise Server Installer.

Document summary

This document contains these chapters:

- "Introduction" on page 7
Provides a brief introduction to the Enterprise Server Installer.
- "Requirements" on page 9
Lists the platforms that are supported by the Enterprise Server Installer.
- "Installing components through the Enterprise Server Installer" on page 13
Explains how you install components using the Enterprise Server Installer.

Note: A number of figures in this document may be based on a previous Enterprise Server release. They can differ slightly from your screens. However, the described functionality is identical.

This document does not describe how to manually install components, how to update an existing installation, and how to uninstall components. For details on topics such as manual installation, see the guides mentioned under "Related Documents" on page 7.

Contacting Infor

If you have questions about Infor products, go to the Infor Xtreme Support portal.

If we update this document after the product release, we will post the new version on this website. We recommend that you check this website periodically for updated documentation.

If you have comments about Infor documentation, contact documentation@infor.com.

You can use the Enterprise Server Installer to install Enterprise Server components such as Infor LN UI and Infor ES Connector for Web Services.

To integrate with Infor Ming.le™, Infor Integration and Infor ES Database Connector are required. To install Infor Ming.le, use the Infor Ming.le installer. See *Infor Ming.le Installation and Configuration Guide for Active Directory Federation Services*.

The components are delivered as a set of installable units.

The Enterprise Server installation medium contains these installable units:

- Apache Tomcat
- JBoss Application Server
- Infor ES Web UI
- Infor LN UI
- Infor Integration
- Infor ES Database Connector
- Infor ES Connector for Web Services

Web UI, LN UI, and Connector for Web Services cannot run without a web server such as Tomcat or JBoss.

Related Documents

- *Infor Enterprise Server Web UI - Installation and Configuration Guide (U8715)*
- *Infor LN UI Administration Guide (U9790)*
- *Infor Enterprise Server Connector for Web Services - Administration and User Guide (U9209)*
- *Installation Guide for ODBC and JDBC Connectors for LN (U9173)*
- *Infor LN - Installation Guide (U9498)*

This chapter lists the platforms that are supported by the Enterprise Server Installer.

Platform support for the Enterprise Server Installer

This table shows the supported platforms by Installable Unit:

	AIX	HP_Itanium	Linux_x64	Solaris_Sparc	Windows_x64
Infor ES Con- nector for Web Services	Yes	Yes	Yes	Yes	Yes
Infor LN UI	No	No	Yes	No	Yes
Apache Tomcat 7.0.55	Yes	Yes	Yes	Yes	Yes
JBoss Applica- tion Server	No	No	Yes	No	Yes
Infor ES Web UI	Yes	Yes	Yes	Yes	Yes
Infor ES Database Con- nector	No*	No*	No*	No*	Yes
Infor Integration	No	No	No	No	Yes
Bundled_JRE	No	No	Yes	Yes	Yes

*Use Infor Installation Wizard

For supported platform versions, see the documentation of each Installable Unit. If an Installable Unit is not supported on the current platform, it is not displayed in the Installer.

JRE

Before you start the installer on one of the following platforms, ensure the corresponding Java Runtime Environment (JRE) is installed:

- AIX
- HP_Itanium

For the following platforms, the software comes with a bundled JRE:

- Solaris_SPARC
- Linux (Intel 64 bits)
- Windows (x64)

If you use the installer on one of these platforms, the corresponding JRE can be installed automatically.

During installation you may choose a different JRE/JDK. If you start the installation from the `NoVM` directory, ensure a JRE version 1.7 or later is installed. The `NoVM` directory is located in the `InstallableUnits` folder on the installation medium; for example: `InstallableUnits\Installer\Windows_x64\NoVM`.

If you install using the bundled JRE, additional software is required on your system:

- If you install on a Unix system, ensure `gunzip` is available.
- If you install on Linux, ensure that you installed `libXtst.so.6`. If Oracle is installed, `libXtst.so.6` may already be available in the Oracle installation folder.

See also the `installationinstructions.txt` file in the root of your Staging Area (Installation_Area).

Prerequisites for the components

Each component has its own prerequisites. This table shows where you can find details on these prerequisites:

Component	For details, see
Infor LN UI	<i>Infor LN UI Administration Guide (U9790)</i>
Infor ES Web UI	<i>Infor Enterprise Server Web UI - Installation and Configuration Guide (U8715)</i>
Infor Integration	<i>Installation Guide for ODBC and JDBC Connectors for LN (U9173)</i> To install Infor Integration, a 32 bits Java Virtual Machine (JVM) is required.
Infor ES Database Connector	<i>Infor LN - Installation Guide (U9498)</i> <i>Installation Guide for ODBC and JDBC Connectors for LN (U9173)</i>

Component	For details, see
Infor ES Connector for Web Services	<i>Infor Enterprise Server Connector for Web Services - Administration and User Guide (U9209)</i>

Installing components through the Enterprise Server Installer

3

This section describes how to install components through the Enterprise Server Installer.

You can also manually install the features.

For details, see the guides mentioned under "Related Documents" on page 7.

Note: You cannot mix up both installation methods because the update and uninstall will not work fine anymore. We strongly recommend that you use the Enterprise Server Installer.

Points of attention

When you use the Enterprise Server Installer, note the following:

- The installer uses only Tomcat 7.0.55 as web server or JBoss Application Server 6.2.0.
If you select Tomcat, the installer installs and configures a Tomcat web server for you.
If you select JBoss, you must complete these steps:
 - 1 Navigate to <http://jbossas.jboss.org/downloads.html>.
 - 2 Download and install JBoss 6.2.0 (eap).
 - 3 In the `bin` folder, run `add-user` to be able to logon to the JBoss console.
The Enterprise Server Installer configures JBoss for the selected features.
- The installer can be installed only on a UNIX/Linux or Windows OS.
See "Platform support for the Enterprise Server Installer" on page 9.
- Using the installer, usually only one Web UI version can be active on the web server. When installing in the same directory as before, an update is done. When installing in a new destination directory, you must use different ports for the second Tomcat or JBoss. In case of running as Windows Service, you must also change the service name and description for tomcat. These are used in the batch files `InstallTomcatService`, `StartService`, `StopService`, and `UninstallService`. Then start LN UI or Connector for Web Services with the new HTTP port, for example: `http://localhost:8313/c4ws`.

If you do a fresh install of LN UI in a folder that still contains configuration files of a previous Web UI/LN UI installation, note the following:

- The installation process renames the existing `WebtopProperties.xml` file in the `<installation folder>\Webtop\config` folder to `WebtopProperties.xml<date/time>`.
- To use the settings in the old `WebtopProperties.xml<date/time>` file, copy it to `WebtopProperties.xml`.

You can also copy this file from the backup directory.

New installation

The installer is delivered with a full version of the Enterprise Server medium, and contains setup programs for various platforms. The Enterprise Server medium contains two startup programs:

- `Install.bat` for Windows platforms
- `Install.sh` for Unix platforms

These startup programs automatically start the appropriate setup program for the operating system of the server.

Next to the startup programs is a folder called `InstallableUnits`. This folder contains subfolders that contain the setup programs for various platforms, and the installable units as defined in chapter 1.

You can either copy the contents of the media to your system and then run the installer, or you can run the installer directly from the media. Before you overwrite an existing `Installation_Area`, you must remove its content first.

Some features exclude each other, such as Web UI versus LN UI and Tomcat versus JBoss.

Updates

There are different situations while updating the features:

- The version and build of the installer differ from the installed one.
- The version and build of the feature differ from the installed one.
- The Installable Unit build differs from the installed one.

This information is written in the `InstallableUnit.info` file for each feature. When you start the installer, this information is displayed in the Welcome page.

Download instructions to update your features are available on the FTP site. See `Downloading ES components.pdf` in the `ESE` folder of the ftp site.

If a feature is installed with Tomcat, the update of the feature always uses Tomcat. If a feature is installed with JBoss, the update of the feature always uses JBoss. We recommend that you use only one web server in one destination. If you really want to use two different web servers, you can install LN UI with Tomcat in one run and then, in a second run, install Connector for Web Services and JBoss in the same destination.

The version and build of the installer differ from the installed one

If a newer version of the installer is delivered, especially if the new installer has a different interface, we recommend that you replace the `Installation_Area`. To find out the interface version of the installer, view the installer's Welcome panel or read the `properties.txt` file in the installer's root folder.

The Enterprise Server Installer checks whether a previous version was installed before. If a previous version is found, the installer checks whether this version has the same interface as the version to be installed. These situations can occur:

- The previous version has an older interface or no interface version.
You must also update all `InstallableUnits` that were installed before. If an `installableUnit`, which is currently not in the `Installation_Area`, was installed, you must remove this `installableUnit` first.
- The previous version has a higher interface.
The installation is aborted with a message that a newer version of the installer is required.
- The previous version has the same interface.
- You can normally update the `InstallableUnits`.

The version and build of the feature differ from the installed one

You cannot update a newer feature with an old one.

The LN UI and Connector for Web Services versions are packaged in WAR files (Web archives). If you copied the contents of the media to your system, you can later overwrite a `.war` file with another 10.4.x version and then run the installer again; this way, you can easily update your components. However if a newer `InstallableUnit` is needed for this war file, the installation may fail. Better is to always download the latest `InstallableUnit` from the FTP site and add or replace it in your `Installation Area`.

Note: If you copy a `.war` file to your system, you must also copy the corresponding `InstallableUnit.info` file. This file contains information on the version and dependencies of the UI.

The Installable Unit build differs from the installed one

You cannot update a newer `InstallableUnit` with an old one.

Note: The `InstallableUnit` contains the feature, but adds several installation files to it. These extra installation files can also change. Therefore the IU also needs a build number.

To update an InstallableUnit, such as Web UI, that has a dependency, such as Tomcat, you may also have to update the dependency. If the dependency is not available, or does not have the right version and build, you cannot update the InstallableUnit.

Installation procedure

To perform an automated installation:

1 Check the system prerequisites.

For Windows: Ensure you have administrative rights on your computer by logging in as a member of the Administrators group.

For UNIX/Linux: Ensure you have administrative rights on your computer by logging in as root. Also ensure you are working in a graphical environment (X Window System). The preferred method is to launch the (un)installer from a command shell in an xterm window.

2 Optional: copy the installer to your system.

Copy the contents of the media to a folder on your system.

3 Start the setup program.

Complete these steps:

- a Read the `installationinstructions.txt` file in the `Installation_Area` main directory. This file explains how you can start the installer for various platforms.
- b Start the appropriate installer for your platform.

4 Perform the installation.

The installer consists of various pages. Specify the required information and start the installation process. For details, see the installer's online Help.

When the installation is finished, the installer is automatically closed.

If you installed Infor Ming.le, follow the instructions in the *Infor Ming.le Installation and Configuration Guide for Active Directory Federation Services*.

Note: After the installation, you can configure the components. For details, see the guides mentioned under "Related Documents" on page 7.

If no Java environment is installed on the LN UI server, when you start LN UI, you are prompted to install Java.