



Infor Distribution FACTS Product Compatibility Matrix

Release level 9.5

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Publication Information

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Infor Distribution FACTS 9.4 Product Compatibility Matrix

Product	Operating System	O/S Version	Third Party Revision	Media Comments	Notes
Server Side					
PxPlus	Redhat Linux	Enterprise 8, 64-bit Enterprise 9,64-bit	2025 Update 1 (version 22.10)	On 9.5 Install Media	requires: OpenSSL Libraries Large file support
	Windows	2016, 2019, 2022, Windows 10 & 11, 64-bit	2022 Update 1 (version 20.10)	On 9.5 Install Media	
PxPlus ODBC Client/Server – server side	All O/S's certified with FACTS	All O/S Versions certified with FACTS (see PxPlus section above)	7.1, 64-bit	Download from www.pvxplus.com	
VSI*FAX	Windows	2016, 2019 All O/S Versions certified with FACTS (see PxPlus section above)	6.2	On Infor Download Center	
General Report Writer	All O/S's certified with FACTS	All O/S Versions certified with FACTS (see PxPlus section above)	6.0	On 9.5 Install Media	

Product	Operating System	O/S Version	Third Party Revision	Media Comments	Notes
UnForm Laser Forms and Document Archiving & Mgmt	All O/S's certified with FACTS	All O/S Versions certified with FACTS (see PxPlus section above)	10.x	Download from www.unform.com	
Earnest Add-Ons (Archive, Email, Document Delivery)	All O/S's certified with FACTS	All O/S Versions certified with FACTS (see PxPlus section above)	9.5	On 9.5 Install Media	
Relationship Management	All O/S's certified with FACTS	All O/S Versions certified with FACTS (see PxPlus section above)	9.5	On 9.5 Install Media	
Infor ERP Storefront	Consult Storefront Hardware Guideline	Consult Storefront Hardware Guidelines	2.0.500	On Infor Download Center	
CenPOS Online Payment Processing	All O/S's certified with FACTS	All O/S Versions certified with FACTS (see PxPlus section above)	n/a	Webservice/online	
F9 Financial Software	Per F9 documentation		5.x	On Infor Download Center	Refer to the "System Requirements" link at System Requirements F9 Financial Reporting
Client-Side Software					
Thin-Client Plug-In	Windows	2016, 2019, 2022, Windows 10 and 11, 64-bit	2025 Update 1 (version 22.10)	On 9.5 Install Media	
PxPlus ODBC Client/Server – Client Side	Windows	Windows 7, 8, 10	7.x, 32-bit or 64-bit	Download from www.pvxplus.com	

Storefront Integration compatibility matrix

Storefront Versions	Tomcat Version (Minimum Required)	Storefront Integration Layer Version
2.0.502	Tomcat 8.0	3.5
2.0.501	Tomcat 8.0	3.5
2.0.500	Tomcat 8.0	3.5

NOTE: FACTS support for specific Storefront features is detailed in the Storefront ERP Feature Matrix maintained by the Storefront team.