



Infor Factory Track Language Pack Installation Guide

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Contents

- Contacting Infor.....5**

- Chapter 1: Installing a Language Pack.....7**
 - Requirements.....7
 - Launch the Language Pack Language Install.....7
 - Run the Infor FactoryTrack Configuration Wizard.....8

- Chapter 2: Post Installation Steps.....13**

Contacting Infor

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If we update this document after the product release, we will post the new version on this website. We recommend that you check this website periodically for updated documentation.

If you have comments about Infor documentation, contact documentation@infor.com.

Installing a Language Pack

1

The instructions in this document apply for all languages. Depending on the language of your language pack, the screen shots might be slightly different. The example screen shots contained in this document were taken from the German language pack. Some of the screen shots contain the name of the application or forms database in the title of the screen, so your screen titles may be different depending on the names of your databases.

Installing a language pack requires two steps depending on which language pack you are installing:

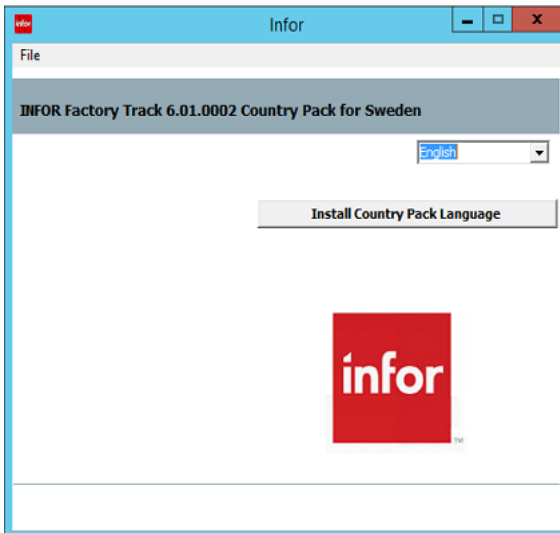
- Install the language pack language.
- Run the Infor Factory Track Configuration wizard.

Requirements

- Infor Factory Track must be installed.
- A minimum of SQL Client Connectivity software must be installed on the machine where the wizard is running.

Launch the Language Pack Language Install

- 1 Find setup.exe on the utility server. Run as administrator. This screen is displayed.

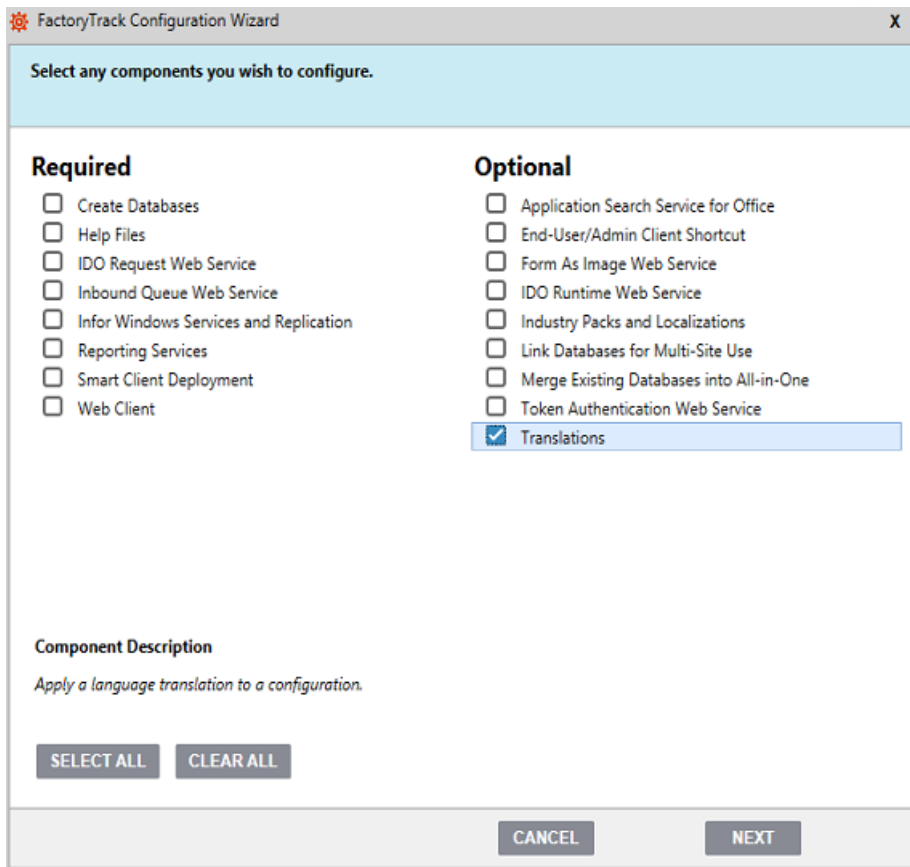


- 2 Click the **Install Country Pack Language** button.
- 3 The Welcome screen is displayed. No action is required on this screen. Click **Next**.
- 4 The Ready To Install the Program screen is displayed. Click **Install**.
- 5 After the installation is complete, click **Finish**.
- 6 If the After Installation screen is displayed, click **Next** and then **Finish**.

Run the Infor FactoryTrack Configuration Wizard

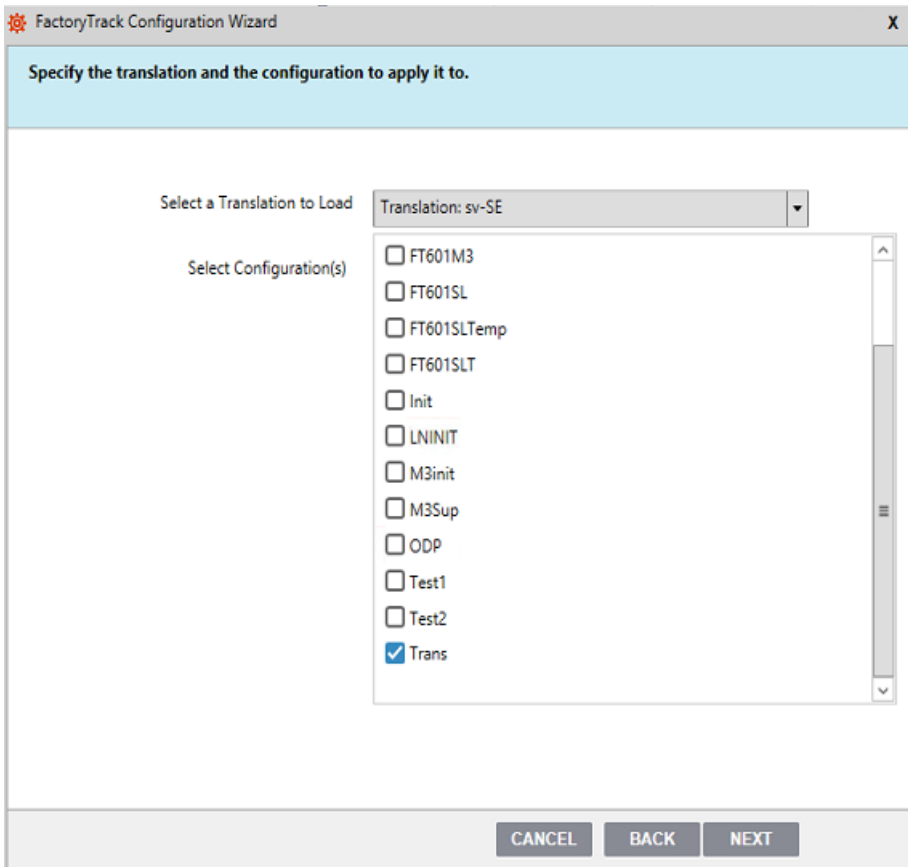
The Infor FactoryTrack Configuration Wizard should be run on the utility server only.

- 1 Find and run the Infor Factory Track Configuration Wizard. On older operating systems, select **Start > All Programs > Infor > Setup > Infor Factory Track Configuration Wizard**.
On newer operating systems, the wizard is found under Apps. The Welcome screen is displayed.
For Installing Translations:
 - 2 Select **Translation** component. Click **Next**.
The Select Translations To Load screen is displayed.

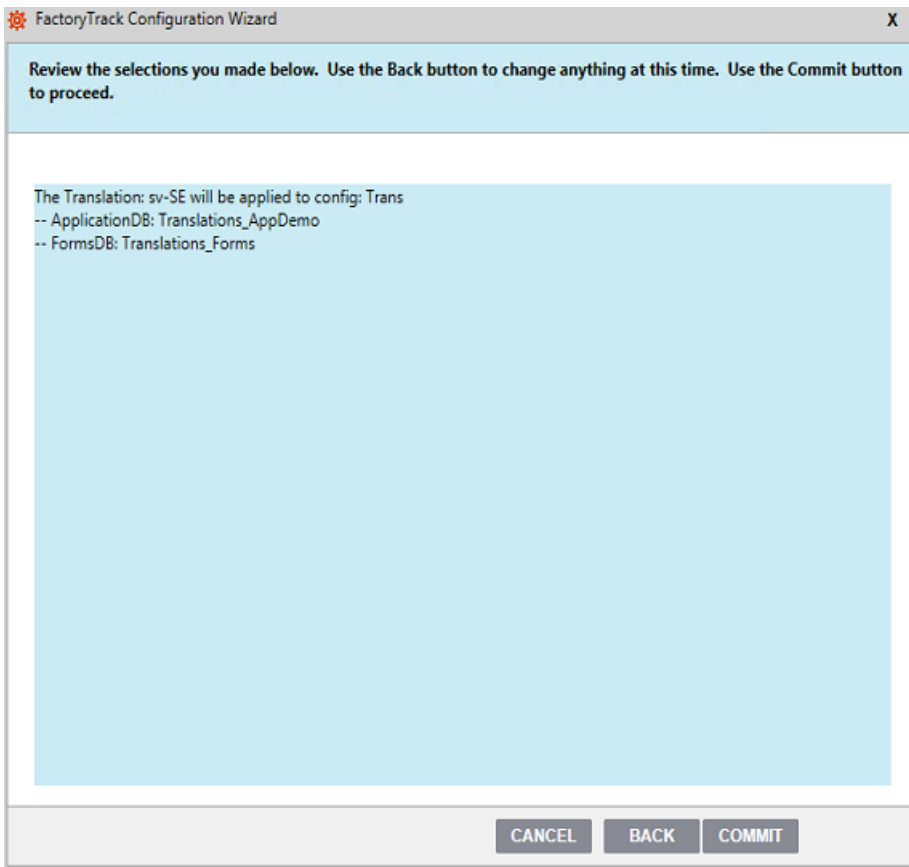


- 3 The Select Translations to Load screen is displayed.
- 4 Select the language pack from the drop down.
- 5 Select the configuration(s) from the list to which you would like to apply the translations. Click **Next**.

Installing a Language Pack



6 Review the selections you made. Click **Commit** to install the language pack.



- 7 When the installation completes, the Finish Factory Track Configuration Wizard Screen appears. Click **Finish**.
- 8 Repeat steps 1 through 6 for each language pack you install.

Post Installation Steps

2

After installing all required pieces above, you must perform the following steps.

- 1 Download and apply any available On-Demand Patches if necessary.
- 2 On the utility server, stop and restart the Infor Framework IDO Runtime Service.
- 3 Log in to Factory Track, and select the desired language (**View > User Preferences > Runtime Behaviors**).
- 4 Go to Sites form and set the language to the required value.
- 5 Go to SiteParameters form and click **Generate Strings View**, **Generate Component View** and **Generate Menus View** buttons.
- 6 Unload all global form objects (**Form > Definition > Unload All Global Form Objects**).
- 7 If you need data collection web pages to display properly in the Chinese language, do the following:
 - In the Regional and Language settings (found in Control Panel and named slightly differently depending on your operating system) on the utility server, install East Asian Languages.
 - Still in the Regional and Language settings, on the **Advanced** tab, select Chinese (PRC) for "Language for non-Unicode programs".
 - Install the Chinese Language Pack translations (strings) to the Forms database.
 - On the client machine, Under **Regional and Language Options**, Install East Asian Languages.
 - In Internet Explorer, under **Tools > Options > Languages** (path names might be slightly different depending on your version of Internet Explorer), add language preference **Chinese (China) [zh-cn]** in the first position.
 - In Internet Explorer, select **View > Encoding > Chinese Simplified (GB2312)**.

