



Infor Infopoint Recovery Management 2.2.3

Release Notes

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Enhancements and Modifications

Enhancements and Modifications for 2.2.3

This section describes the enhancements and modifications contained in this release of Infopoint Recovery Management.

Stop Credit Bureau Reporting by Signer

To provide system users with greater flexibility to stop credit bureau reporting, the system has been enhanced so reporting can be stopped at the signer level.

Stop Letters for Maker or Co-maker

To provide system users with greater flexibility to stop letters, the system has been enhanced so letters can be stopped at the signer level.

Ability to Purge Offline Records

Writes records eligible for purge to a separate file for archive purposes.

Ability to Purge Obsolete Statistics Records

Removes obsolete statistics records from the statistics file.

Team Collecting – Even Workload Distribution

The account queuing process has been enhanced to include powerful management tools – team collecting and even distribution of new accounts among adjusters.

Regulatory Compliance

Numerous changes have been made to ensure compliance with regulatory issues including the latest changes adopted for TCPA.

Cell Phone and Consent

New cell phone and consent fields have been added to the maker and co-maker address records in the interface on online. The fields are displayed on the account inquiry, address maintenance and 5-in-1 collection screens.

Do Not Call Flag

A do not call flag has been added to the maker and co-maker address records for display on the 5-in-1 collection screen.

Additional Address Indicator	An indicator has been added to the 5-in-1 collection screen to alert users of whether or not there are additional address records available for display.
Active Promise Flag	A flag has been added to the 5-in-1 collection screen to alerts user when there is an active promise on an account.
Date of Birth	The date of birth for a maker and co-maker has been added to the display of the address record on the 5-in-1 collection screen.
Previous Addresses	A function key has been added to the 5-in-1 collection screen to allow users to quickly see and review the history of all previous address records for a signer.
Status Added to Related Account Summary	The account status code field has been added the Related Account Summary screen.
Misc.	This latest release also includes all of the previously published code changes including corrections, enhancement and processing efficiencies.

Previous Release Enhancements

System Enhancements

- All Recovery Management online transaction codes, maps and screen names have been modified to match the program names, for example, program: ORSO021, transaction code: O021, map: ORSM023, screen name: OM02301
- The following record sizes were increased:

Dictionary File (ORSD001)

Adjustor Record:	1266 to 1329
Variable Record:	130 to 140
Log Record:	430 to 506

Master File (ORSD002) and Offline History File (ORD0504)

Recovery Master Record:	1458 to 1700
Billing Record:	354 to 385
Calendar Record:	1441 to 1501
Repossession Record:	443 to 447
Address Record:	338 to 450

History File (ORSD004)

History Record: 147 to 156

Note: All job streams that create these files and their corresponding non-VSAM files need to be modified to reflect the changes.

- New conversion programs have been added to convert files from 2.1 to 2.2.1:
 - ORSX201 – Dictionary (ORSD001) Conversion
 - ORSX202 – Recovery Master (ORSD002) Conversion
 - ORSX206 – Off-line History (ORD0504) Conversion
 - ORSX210 – Cross Reference (ORSD010) Conversion
- The Status Code and County Code fields have been increased from two to three bytes. The Dealer Number field has been increased from four to eight bytes.
- The Month-to-date, Year-to-date, and Loan-to-date fields in the Recovery Master Record have been increased to conform to the length of the current and original amount buckets.
- The headings for the screens have been standardized. The institution, department, adjustor, date, and time are included on most of the screen headings.

Online Recovery Enhancements

Standardization of Function Keys	All function keys have been standardized to perform like functions on all screens (Agency Tracking screens not included).
Fast-path Command Line	A Command line has been added to all screens to allow the user to "fast- path" from one screen to another without going through the menus.
IRS Inquiry	An IRS Information Inquiry screen has been added to the account inquiry chain.
Account Search	The Account/Name Search screen function can now perform account searches in addition to the current search functions.
Mass Adjustor Deletion	The adjustor screen now has the capability to delete adjustors across all institutions and departments.
Screen Security	The capability to set up screen access security by adjustor is now available. This allows your administrator to determine which screens an adjustor can access to perform their job.
Multiple Screen Action Codes	The system can now display all the actions that are created on the dictionary. The adjustor can page up or down to select an action.

Batch Summary	A new Batch Summary screen has been added to allow the user to select a batch to add new transactions to the batch, close a batch, or release a batch.
Redistribution of Accounts	A new method is available to redistribute accounts through the Management Menu “Redistribute Accounts” selection. A queue of an adjustor can be redistributed among several adjustors.
Quick Sign-on	This option gives the ability to sign on to another adjustor on the Primary Menu without leaving Recovery Management.
Sold Accounts	Sold account criteria can now be set up on the dictionary to allow the system to pull accounts that will be sold to another institution.
Calculations	This allows the adjustor to create basic calculations and use these calculations in letters or the report generator.
Dictionary Inquiry	This allows the administrator to set up the dictionary to determine what adjustors can maintenance or inquiry on dictionary screens.
5-in-1 Cursor Positioning	This option allows the adjustor to position the cursor in one of five desired areas when entering the 5-in-1 (Account Work) screen.
History Order	This option allows the adjustor to determine in what order the recovery history will be displayed in the 5-in-1 (Account Work) screen.
Status Code Security	The administrator can set a flag on the adjustor record to specify if an adjustor can maintain the Status Code field in the 1.1 – Master Account Record Maintenance screen.
Transaction and Recovery	Transaction History and Recovery History can now be history accessed through the File Maintenance Menu.

Batch Recovery Enhancements

Batch Transactions	The system can now accept batch transactions from an outside agency and input them to the Batch Transactions File (ORSD025). These transactions are then received into the main posting program (ORSB010 – Primary Offline Update) as if they were entered online.
Keywords Create	Keywords can now be added to the Dictionary File using batch input.
Work Journal Display File	The new Work Journal Display File houses display warnings that are issued out of ORSB010, ORSB050, and ORSB070. Program ORSR009 can then print these displays in a report.

Alternate Index Build	The Alternate Index File (ORSD020) can now be created by running program ORSR020 at any time rather than waiting for a daily run.
Account Print	A new program (ORSR160) prints out all records associated with a specific account into a formatted report. This includes address, collateral, repossession, bankruptcy, and history records.

